

# ANNUAL GENERAL MEETING

TEN YEARS OF CONTINUOUS IMPROVEMENTS

## 2017 Key Accomplishments

These achievements could not have been reached without our dedicated and professional staff across the city led by a strong leadership team.

**Sustaining Financial Success:** \$75 million dividend to City, net income of \$156.5 million

**Investing in Communities:** \$552.9 million to renew aging infrastructure

**Building a Better City:** supporting Metrolinx's Light Rail Transit expansion and GO Regional Electrification of Rail Program

**Building a Smarter City:** supporting smart city grid, including battery storage projects (Metrolinx) and Electric Vehicles (on-street charging pilot, TTC electric bus pilot)

**Increasing Downtown Capacity:** Clare R. Copland Transformer Station almost complete

**Championing Health and Safety:** awarded the Canada's Safest Employers Award and Canadian Electricity Association President's Award of Excellence for Employee Safety

**Promoting Sustainability:** conservation program savings of 353,000 MWh, reduced our GHG emission by 7% from 2016

10 Year Dividend

**\$564** million

Equity Value Increase

**+189.6%**

2007

**\$0.9** billion

2017

**\$1.8** billion

Reliability

Duration

**+20.2%**

Frequency

**+20.6%**

Capital Investments

**\$4.3** billion

Safety

**+79.6%**

## DISASTER RESILIENCE

Following the 2013 Ice Storm recommendations to help improve emergency response efforts, Toronto Hydro has now:

	ON TARGET/COMPLETED
Established a Grid Emergency Management Team	✓
Established formal mutual assistance partnerships (including North Atlantic Mutual Assistance Group)	✓
Aligned with provincial Incident Management System	✓
Adopted industry grid emergency management practices	✓
Strengthened emergency management coordination between City of Toronto and Toronto Hydro	✓
Member of several City emergency management groups	✓
Adopted information technologies for real-time outage status	✓
Conducted company-wide Emergency Management Training and Simulation	✓

