

Action items that can be implemented within existing resources (Items # 1 – 23):

Mental Health				
<u>Item #</u>	Action Item	Lead Division	Timing / Quarter	Resources Required?
1	Improve fulltime front-line staff awareness and training on how to respond to community mental health issues and access to mental health resources.	Parks, Forestry and Recreation (Community Recreation)	Q2 2018	No, within existing resources
2	Provide mental health promotion workshops to community service providers in the Downtown East Area including Suicide Prevention & Workplace Mental Health Promotion.	Toronto Public Health	Q3 and Q4 2018	No, within existing resources
3	Deliver mental health promotion and substance misuse prevention programming in local schools including youth leadership initiatives, parenting programs, and school staff support to address mental health literacy, anti-stigma, as well as safe and caring environments in schools. This work will be enhanced in response to recent changes in drug legislation and Downtown East community concerns.	Toronto Public Health	On-going	No, within existing resources
4	Explore opportunities to increase harm reduction staffing and wrap around programming for shelters, 24-hour respite sites and drop-ins.	Shelter, Support and Housing Administration	Q2/Q3 2018 – Identify potential funding sources and work with TPH and the LHIN to identify additional harm reduction and support resources	No, within existing resources

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Substance Use & Harm Reduction				
Item #	Action Item	Lead Division	Timing / Quarter	Resources Required?
5	Target roll out of overdose prevention training and naloxone distribution program within funded shelters and 24-hour respite sites to support overdose prevention, reduce overdoses and meet the unique needs of service users.	Shelter, Support and Housing Administration	Q3 2018 – work with TPH and shelter/respite sites to identify training needs Q4 2018 – Provide training and distribute naloxone kits 2019 – report data on # of staff training and naloxone kits used	No, within existing resources
6	Provide training to all front line parks, facilities and recreation staff on overdose prevention, education and response as well as de-escalation, tact, and diplomacy when dealing with complex situations.	Parks, Forestry and Recreation	Q3 2018 - full time staff (2019 for part time staff dependent on \$)	No, within existing resources
7	Community Recreation and Parks staff will promote harm reduction resources and facilities such as supervised injection sites and treatment facilities.	Parks, Forestry and Recreation	Q2 2018	No, within existing resources
8	Work in partnership with City Divisions, community organizations and local businesses to strengthen outreach and harm reduction strategies, including the promotion of SIS & to provide overdose training in the Downtown East Area.	Toronto Public Health	On-going	No, within existing resources

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Substance Use & Harm Reduction				
Item #	Action Item	Lead Division	Timing / Quarter	Resources Required?
9	Develop and share guidelines for indoor and outdoor sharps disposal with City Divisions, ABC's and community organizations.	Toronto Public Health	Q4 2018	No, within existing resources
10	Support the scaling up of harm reduction services in response to the opioid crisis, including: supporting applications for overdose prevention sites and supervised consumption sites, supporting harm reduction policy development, and facilitating partnerships between community organizations and the City.	Toronto Public Health	On-going	No, within existing resources
11	Work with relevant partners to engage Indigenous organizations on Downtown East public service needs and recommendations regarding harm reduction, mental health and homelessness.	Toronto Public Health	Q3 2018	No, within existing resources

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Housing, Homelessness & Shelter Support				
Item #	Action Item	Lead Division	Timing / Quarter	Resources Required?
12	Offer planned recreation programs and leagues to individuals living in shelters or are affected by Homelessness (Downtown East End Softball League, and related volleyball, soccer and yoga programs).	Parks, Forestry and Recreation (Community Recreation)	Q2 2018	No, within existing resources
13	Review Sign-in protocols for recreation programs to ensure no barriers to those without a fixed address and photo identification.	Parks, Forestry and Recreation	Q2 2018	No, within existing resources
14	Provide access to City washroom and shower facilities at three community centres in the area during regular operating hours seven days per week in the DTE boundaries. Expanded service levels for facility access will occur at John Innes Community Centre during the summer months to bring service levels to a seven day a week operation. Seven day access will continue at all three community centres for the start of the fall season. A communications strategy will be developed to support this action.	Parks, Forestry and Recreation	Q3 2018	No, within existing resources

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Housing, Homelessness & Shelter Support				
Item #	Action Item	Lead Division	Timing / Quarter	Resources Required?
15	Explore opportunities to increase access to healthy foods for vulnerable communities.	Shelter, Support and Housing Administration	Q3/Q4 2018 – Community consultation	No, within existing resources
16	Undertake deep consultations with Respite Service Providers to support the ongoing development and refinement of the permanent respite standards that take effect in November 2018. The consultations will focus on opportunities for enhanced safety, community development and integration. Service Providers from across the City will be asked to participate in these discussions, and the feedback received will help to inform both the respite program model and the permanent standards for respite sites.	Shelter, Support and Housing Administration	Q3 2018	No, within existing resources

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Housing, Homelessness & Shelter Support				
Item #	Action Item	Lead Division	Timing / Quarter	Resources Required?
17	Launch a new role of Community and Client Engagement Coordinator embedded in the Downtown East. The Community and Client Engagement Coordinator will be responsible for brokering social services, recreational and education programming and opportunities for the service users of 24-hour respite sites. The coordinator will establish and maintain effective working relationships with city councillors, local leaders, organizations, residents, and other community stakeholders. In addition, this position will be responsible for proactively addressing local concerns, improving communication, and mitigating negative impacts in the community.	Shelter, Support and Housing Administration	Q3 2018	No, within existing resources

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Community Safety & Violence Prevention				
Item #	Action Item	Lead Division	Timing / Quarter	Resources Required?
18	Development of a communication protocol to mobilize support for information and effective responses to Violent and Traumatic Critical Incidents. Special attention will be paid to the Victoria Street Supervised Consumption Service.	Social Development, Finance and Administration - Community Safety & Wellbeing Unit - CCRP	Q2 2018	No, within existing resources
19	Mobilize Coordinated Community Responses to violent and traumatic incidents to address victimization and impact of incidents. Responses could include psycho-social supports, victim supports, witness supports and community impacts.	Social Development, Finance and Administration - Community Safety & Wellbeing Unit - CCRP	On-going	No, within existing resources
20	Mobilize inter-sectoral responses to situations of Acutely Elevated Risk.	Social Development, Finance and Administration - Community Safety & Wellbeing Unit - FOCUS Toronto	On-going	No, within existing resources
21	Work with community members, inter-departmental staff, BIAs, and the City Councillors Office to facilitate, workshops, events and initiatives such community safety walks & park safety audits	Social Development, Finance and Administration - Community Safety & Wellbeing Unit - Community Crisis Response Program / Parks, Forestry and Recreation	Q2 2018 – Curriculum development and priority setting Q3 2018 – Facilitate community trainings and community walks.	No, within existing resources

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Economic Opportunities				
<u>Item #</u>	Action Item	Lead Division	Timing / Quarter	Resources Required?
22	Explore Community Benefits Agreement and Social Procurement opportunities that may arise from City procurement or new development in the area to achieve social and economic benefits for local communities	Social Development, Finance and Administration	Q4 2018	No, within existing resources

Planning, Parks & Public Realm				
<u>Item #</u>	Action Item	Lead Division	Timing / Quarter	Resources Required?
23	Initiate review of enforcement approach and policies related to illegal dumping on private property.	Municipal Licensing and Standards	Commencing Q3 2018	No, within existing resources

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Action items for which resources are required beyond the Approved 2018 operating budgets (Item # 24 – 27):

Substance Use & Harm Reduction				
Item #	Action Item	Lead Division	Timing / Quarter	Resources Required?
24	Request 2 temporary positions to enhance harm reduction supports in the area for a 1 year period.	Social Development, Finance and Administration	Q4 2018	Yes SDFA has made a request to the Toronto Central LHIN for funding for 2 temporary positions at a cost of \$191,000 gross and \$0 net.
25	Request for additional outreach workers to provide enhanced harm reduction outreach in 2018 with an initial focus in the Downtown East area. Toronto Public Health will monitor and evaluate needs throughout the City and adjust service accordingly. Services will include promoting existing harm reduction services, safer drug use equipment disposal, connecting people to other services including housing, income, food and mental health services and providing counselling and support. This funding would be from a 2018 provincial enhancement to public health and is contingent on the City of Toronto providing the 25% cost shared amount.	Toronto Public Health	Q2 2018	Yes A request will be presented at the June Board of Health meeting.

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Planning, Parks & Public Realm				
Item #	Action Item	Lead Division	Timing / Quarter	Resources Required?
26	<p>Staffing for Dedicated Park Clean-up Detail crews for parks in the area from March to December.</p> <p>Note: PFR has dedicated as much time to litter and needle pickup as possible within their 2018 operating budget and staff complement such that they are now providing twice weekly, and sometimes more often, litter and needle cleanup for "hotspots" in parks in the Downtown East. Normal service for all parks is once weekly.</p>	Parks, Forestry and Recreation	Q2 2019	<p>Yes</p> <p>Resources will be required in 2019 to increase the frequency of clean-up for area parks from once per week to four times weekly.</p> <p>Costs have been identified as \$627,000 to support three additional crews of three staff in vehicles operating two shifts/day, seven days/week for 10 months.</p>

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Planning, Parks & Public Realm				
<u>Item #</u>	Action Item	Lead Division	Timing / Quarter	Resources Required?
27	Staffing for Parks Ambassadors serving the Downtown area including Downtown East	Parks, Forestry and Recreation	Ongoing funding for 1 full time and 1 6-month seasonal position within the existing budget. In 2018, one-time funding was added for a total of 2 full time and 4 9-month seasonal positions until the end of the year.	Yes To retain the 2018 enhanced service level, funding of \$350,000 will be required in 2019.