

## Toronto Film, Television and Digital Media Board

<b>Meeting No.</b>	18	<b>Contact</b>	Jennifer Pitt, Committee Secretary
<b>Meeting Date</b>	Monday, June 4, 2018	<b>Phone</b>	416-395-7352
<b>Start Time</b>	9:30 AM	<b>E-mail</b>	jpitt2@toronto.ca
<b>Location</b>	Committee Room 1, City Hall	<b>Chair</b>	Councillor Paula Fletcher

FB18.6	ACTION	Amended		Ward:All
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### Update and Minutes of May 8, 2018 meeting of the Customer Service Enhancements Working Group

#### Board Recommendations

The Toronto Film, Television, and Digital Media Board recommends to the Economic Development Committee that:

1. The General Manager, Economic Development and Culture invite the Chair, Public Works and Infrastructure Committee and staff from Solid Waste Management to attend a Customer Service Enhancements Working Group meeting to discuss opportunities to assist in production waste reduction and opportunities to reduce on-set emissions prior to July 19, 2018.
2. The General Manager, Economic Development and Culture invite the Chief Planner and Executive Director, City Planning and other appropriate staff working on the TO Core project to attend the Customer Service Enhancements Working Group meeting to discuss criteria for development that includes film friendly features (covered troughs to allow cable to cross the street, covered areas to facilitate Hair/Make-up/Wardrobe and camera, etc.)
3. The General Manager, Economic Development and Culture invite the Chief Executive Officer, Exhibition Place to attend the Customer Service Enhancements Working Group meeting to discuss potential use of the CNE Grounds/Exhibition Place for unit parking.
4. The General Manager, Economic Development and Culture invite the Staff from Transform TO to the Customer Service Enhancements Working Group meeting.

#### Decision Advice and Other Information

The Toronto Film, Television and Digital Media Board:

1. Requested that the Customer Service Enhancements Working Group hold a special meeting to which interested board members are invited to discuss the scan of current industry practices, gaps, what other information is needed, how to measure current state of green in the industry and what further greening of the Film, Television, and Digital Media Industry would look like, building on the practices already adopted by our industry partners.

The Chair, Customer Service Enhancements Working Group, gave a presentation regarding the May 8, 2018 meeting of the Customer Service Enhancements Working Group to the Toronto Film, Television, and Digital Media Board.

Sarah Margolius and John Galway, Sustainable Media Production Canada, gave a presentation on Helping to Green Toronto's Film, Television, and Digital Media Industry to the Toronto Film, Television and Digital Media Board.

### **Summary**

Update from the Chair, Customer Service Enhancements Working Group.

### **Background Information**

(May 8, 2018) Minutes of the Customer Service Working Group Meeting

(<http://www.toronto.ca/legdocs/mmis/2018/fb/bgrd/backgroundfile-116044.pdf>)

(June 4, 2018) Presentation from Sarah Margolius and John Galway, Sustainable Media

Production Canada on Helping to Green Toronto's Film, Television, and Digital Media Industry

(<http://www.toronto.ca/legdocs/mmis/2018/fb/bgrd/backgroundfile-116045.pdf>)