

From: [Briar de Lange](#)
To: [Executive Committee](#)
Cc: [Brian Rice](#); [Councillor Wongtam](#)
Subject: Our comments for 2018.EX34.6 on May 14, 2018 Executive Committee
Date: May 11, 2018 3:52:35 PM

To the City Clerk:

Please add our comments to the agenda for the May 14, 2018 Executive Committee meeting on item 2018.EX34.6, Response Times and Service Levels for Various City Divisions

We understand that our comments and the personal information in this email will form part of the public record and that our name will be listed as a correspondent on agendas and minutes of City Council or its committees. Also, we understand that agendas and minutes are posted online and my name may be indexed by search engines like Google.

Comments:

Upon reviewing this report, the Bloor-Yorkville BIA finds that the services currently offered are inadequate. The number of new residents, living in our area, and in the downtown core overall, has put considerable strain on our maintenance resources and cleaning staff. The small parks and green spaces that we have, are overflowing with people, as well as dogs and unfortunately their garbage and litter, which is often left behind. We must frequently report overflowing waste bins, as we do not have an adequate supply and some areas need pick up more than once a day. Our costs to keep up with litter collection are rising on an annual basis.

We enjoy working with the City Parks staff, but they are not able to provide enough hours to keep up with the heavy use of the park spaces in our area. They do the best that they can with the number of ours dedicated to our area, but the parks need daily attention, especially during the warmer months of the year.

As to Bylaw Enforcement and wait times, we find the process frustrating. Essentially when a call response can be a week out from the time of the complaint. The officers are really only able to act when an offence becomes an ongoing and regular event at a given time and place. They have very little chance of dealing with offenders of bylaws, when the event is a one time occurrence.

As with much of the downtown core, more funding and attention is required largely due to large influx of new residents and visitors. The current standard is inadequate.

Thank you.

Yours truly,

Briar de Lange
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