

City Council

Notice of Motion

MM44.31	ACTION			Ward:30
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Extending the Improved Downtown East Services Levels to Riverside - by Councillor Paula Fletcher, seconded by Councillor Sarah Doucette

** Notice of this Motion has been given.*

** This Motion is subject to referral to the Community Development and Recreation Committee. A two-thirds vote is required to waive referral.*

Recommendations

Councillor Paula Fletcher, seconded by Councillor Sarah Doucette, recommends that:

1. City Council request the City Manager to identify funding sources for evening and overnight staffing at Woodgreen Community Services at 841 Queen Street East and the South Riverdale Community Health Centre.
2. City Council request the City Manager to identify and implement improved service levels for Parks, Forestry and Recreation, Solid Waste Management, and Toronto Public Health for activities related to street cleaning, outreach, and other relevant and necessary services along Queen Street East between Broadview and Carlaw, by extending and increasing the planned funding under Item CD29.5 headed "Closing the Service Gap in the Downtown East Revitalization Area".
3. City Council request the City Manager to work with Woodgreen and South Riverdale to develop and fund a communication and outreach strategy to engage the local community.
4. City Council request the Medical Officer of Health to work with South Riverdale Community Health Centre to determine more effective ways to encourage Health Centre clients to use its services.

Summary

During the City Council meeting on June 26, 27, 28 and 29, 2018 City Council meeting, Council adopted, with amendments, Item CD29.5 headed "Closing the Service Gap in the Downtown East Revitalization Area", that increased services levels in some areas in the Downtown East. During questions of staff it was indicated that some elements of this report could be used to address these same issues when they arose further east. Therefore over the past few weeks I have spoken to various senior City Staff and community agencies about the need to improve the service levels of various city agencies and partner organizations along Queen Street between Broadview and Carlaw.

On July 19, 2018 I met with the Medical Officer of Health, staff from Woodgreen and South Riverdale Community Health Centre, officers from 55 Division, and staff from Parks, Forestry and Recreation. We discussed a number of options for increasing service levels and strategies that promote community safety for all members.

One of the major things I heard from South Riverdale and from Woodgreen is that they do not have the necessary staff resources to deliver a higher level of service than these organizations currently provide.

Background Information (City Council)

Member Motion MM44.31