

## Appendix 1: Status of Actions to Implement Residential Infill Strategy

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Objective	Action	Responsibility	Status
Encouraging Good Construction Practices	Introduce a ticketing pilot in Toronto Building for residential infill projects.	Toronto Building	Completed
	When reporting back in Q4 2017 on proposed strategy, consider expanding ticketing to other divisions.	Toronto Building	Completed
	Introductory Building Inspection to outline all City expectations for builders and their obligations.	Toronto Building	Completed
	Provide additional training to Building Inspectors on key zoning requirements in order to strengthen their ability to respond to zoning issues earlier.	Toronto Building	Completed
	Improve verification of actual construction with approved permit drawings through additional divisional practices and training.	Toronto Building	Completed
Improve Communication with Residents	Establish a dedicated City website with key information about construction, including orders and construction stages passed.	Toronto Building, in consultation with other divisions*	Completed
	Require construction signage to be posted on site with key information for the public.	Toronto Building, in consultation with other divisions	<b>Targeted Implementation 2018</b>
	Facilitate the development of a good neighbour guide for builders with BILD and residential ratepayer associations.	Toronto Building, in consultation with other divisions, BILD, residential ratepayer associations	Completed
Improve City's Complaint Management Strategy	Toronto Building to implement the new staff resources to monitor issues and co-ordinate inter-divisional response to problem residential infill sites.	Toronto Building	Completed
	Improve inter-divisional data collection on negative impacts of residential infill construction.	Toronto Building, and 311 with other divisions	Completed
	Municipal Licensing and Standards report to the Licensing and Standards Committee in Q1 2017 with recommendations with respect to dust control measures for residential infill construction.	Municipal Licensing and Standards in consultation with Toronto Building, Energy and Environment Office and Toronto Public Health	<b>Targeted Implementation 2018</b>