Auditor General audit on the administration of Rent-Geared-to-Income (RGI)

“Safeguarding Rent-Geared-to-Income Assistance: Ensuring Only Eligible People Benefit”

SSHA commentary slides
SSHA Supports Audit Findings

The recommendations made in this audit:

1. Support the City’s position on the need for the province to simplify RGI
2. Improve oversight through stronger partnership with housing providers
3. Are aligned with improvements and modernization initiatives already being actioned by SSHA

SSHA is taking direct action to ensure immediate and sustained improvement and embed a culture of accountability.
Overview of SSHA Actions

**Intergovernmental**
- Co-chaired the social housing modernization forum that informed recent provincial regulatory changes including the simplification of the RGI calculation.
- Submitted recommendations to the Province on proposed RGI reforms

**Service Improvements**
- Launched two mandatory online RGI training programs for housing providers.

**Oversight**
- Re-assigned staff to strengthen oversight capacity
- Increased the number of RGI reviews conducted.
90 Day Priority Actions

Communication

Internal Accountability

External Compliance