Auditor General audit on the administration of Rent-Geared-to-Income (RGI)

"Safeguarding Rent-Geared-to-Income Assistance: Ensuring Only Eligible People Benefit"

SSHA commentary slides





SSHA Supports Audit Findings

The recommendations made in this audit:

- 1. Support the City's position on the need for the province to simplify RGI
- 2. Improve oversight through stronger partnership with housing providers
- 3. Are aligned with improvements and modernization initiatives already being actioned by SSHA

SSHA is taking direct **action** to ensure immediate and sustained **improvement** and embed a culture of **accountability**.



Overview of SSHA Actions



Intergovernmental

- Co-chaired the social housing modernization forum that informed recent provincial regulatory changes including the simplification of the RGI calculation.
- Submitted recommendations to the Province on proposed RGI reforms



Service Improvements

• Launched two mandatory online RGI training programs for housing providers.



Oversight

- Re-assigned staff to the strengthen oversight capacity
- Increased the number of RGI reviews conducted.



90 Day Priority Actions



