

AU4.5.3



HousingNowTO.com

“More Paper – Means More Problems”

October 25, 2019

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TWITTER - [@HousingNowTO](https://twitter.com/HousingNowTO)



HOUSING NOW



OPEN
DATA



MYP



ANALYZE



<http://HousingNowTO.com>

- ✓ FREE Tools
- ✓ Public / Global
- ✓ Interactive
- ✓ Desktop & Mobile
- ✓ Site Details & Photos
- ✓ Track Per-Site Progress

SOURCE(S)



HOUSING NOW

Toronto - "Housing No..."

<http://HousingNowTO.com>

★ 26,075 views
SHARE

✓ "Housing Now" sites 2018/12/07

- 3741 Bloor Street West (Ward 3)
- 925 Kipling Avenue (Ward 3)
- 3326 Bloor Street West (Ward 3)
- 1226 Islington Avenue (Ward 3)
- ... 9 more

✓ Recent Transit Expansion Projects

- Eglinton Crosstown LRT Zone

✓ Toronto Council Wards (2019)

- Ward 01 - Etobicoke North
- Ward 02 - Etobicoke Centre
- Ward 03 - Etobicoke-Lakeshore
- Ward 04 - Parkdale-High Park
- ... 21 more

Public & Open

Clarity of Information

Transparency of Process

Tracking against Targets

FREE, Public, Interactive Website – <http://HousingNowTO.com>

(Audit) Rent-Geared-to-Income

Toronto Consent & Declaration

Collection, Consent and Declaration – Household Members 18 Years or Older Must Sign

We understand that:

- This information is collected, under the legal authority of the City of Toronto Act and the Housing Services Act, to permit City of Toronto and its authorized affiliates to determine initial eligibility for housing accommodation, and to determine income (RGI) assistance, and other related purposes, and to continue to monitor, review and update eligibility for services.
- City of Toronto will create and share with Housing Providers a file of personal information relating to this application, housing or housing purposes.
- To verify the content of the application, City of Toronto may be required to disclose or share the content with other persons, third parties or agencies.
- By providing a secondary contact, you are authorizing the release of personal information about your application to, and receipt of housing by this contact.

We declare that everything in this application is correct and complete. If information is determined to be inaccurate or false, City of Toronto or the Housing Provider may cancel this application and disqualify the household from accessing services.

We declare that the following is true:

- There are no outstanding declaration, departure or exclusion orders against household members.
- Within the past two years, no household member has been found guilty in a court of law or at the Ontario Court of Justice of an offence related to RGI assistance.
- No household member owes money to a Social Housing Provider in Ontario without a current repayment agreement that is in good standing.

We understand that only the people identified as members of this household on this application may live with us in subsidized housing, and to remain eligible for RGI assistance, all household members must:

- Inform City of Toronto of any changes to their contact information or housing requirements and if applicable;
- Pursue income from all sources, including Ontario Works, Support Payments, Employment Insurance or any pension or support payments received under a sponsorship agreement; and
- Make arrangements for any back money owed to a Social Housing Provider in Ontario.

1 – Main Applicant Name (First, Last) Signature

2 – Family Member Name (First, Last) Signature

3 – Family Member Name (First, Last) Signature

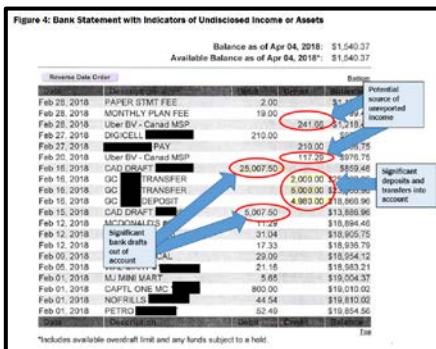
4 – Family Member Name (First, Last) Signature

5 – Family Member Name (First, Last) Signature

Shelter Support Housing Administration collects the personal information on this form together with the corresponding documents under the legal authority of the City of Toronto Act, S.O. 2006, Ch. 11, Schedule A, s. 1(3)(c) and the Housing Services Act, 2011, S.O. 2011, c. 6, Schedule 1, ss. 12, 46 and 47. The information is used to determine initial and ongoing eligibility for RGI housing, other housing benefits and programs administered by the City of Toronto, and other permitted purposes not disclosed by law. Questions about this collection can be directed to Project Manager, Access to Housing, 175 Elm Street, Toronto, ON, M5T 1M4 or by telephone at 416-338-8888.

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- Indicators of ineligibility are not consistently being identified or acted on.
- Households are not always disclosing property ownership as required by law.
- Households may have unreported sources of income and assets.
- Some RGI households are likely subletting their units.
- Irregular, altered, or falsified documents.
- Weak oversight of housing providers.
- No central system to capture data requirements for RGI households.
- City does not know who is receiving RGI assistance even though this is key information for ensuring stewardship over funds.





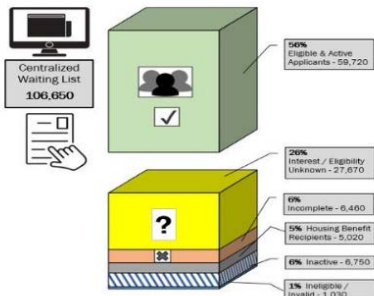
Previous Auditor Reports

JUNE 2019

Auditor General T.O.
@TorontoAuditor

Key finding: the city, TCHC and housing providers rely on the data in the list to make housing offers, but we found that much of the data is problematic

1. Improve Integrity of Waiting List Data
... to Know Exactly Who is Actively Waiting



APRIL 2019

CTV Toronto
@CTVToronto

More than half of private crews billed Toronto for tree maintenance work when GPS records showed they were not at the appropriate sites, according an auditor general report ctv.news/qVE2KiY



MAY 2017

TorontoStar
@TorontoStar

Senior managers 'no longer' working for city amid bid-rigging allegations
thestar.com/news/city_hall... #TOpoli



More
Paper...



...More
Problems



Paper-Based Housing Lottery

New buildings: information and selection process

Applications open for a limited time: new buildings affordable rent

You can apply from October 15, 2019.

The deadline is November 15, 2019 at 5 p.m. eastern time.

Two- and three-bedroom affordable rental units will be ready for occupancy in late 2019 in a new Regent Park building located at 150 River Street. Please ensure you review the eligibility document below.

1. Am I eligible for affordable rent?

[Find out if you are eligible for affordable rent \[PDF\]](#)

2. Building and unit information

150 River St.

- 33 affordable rental units
- High-rise building estimated occupancy is late 2019
- There is **no parking** available for these units

Available affordable rental units

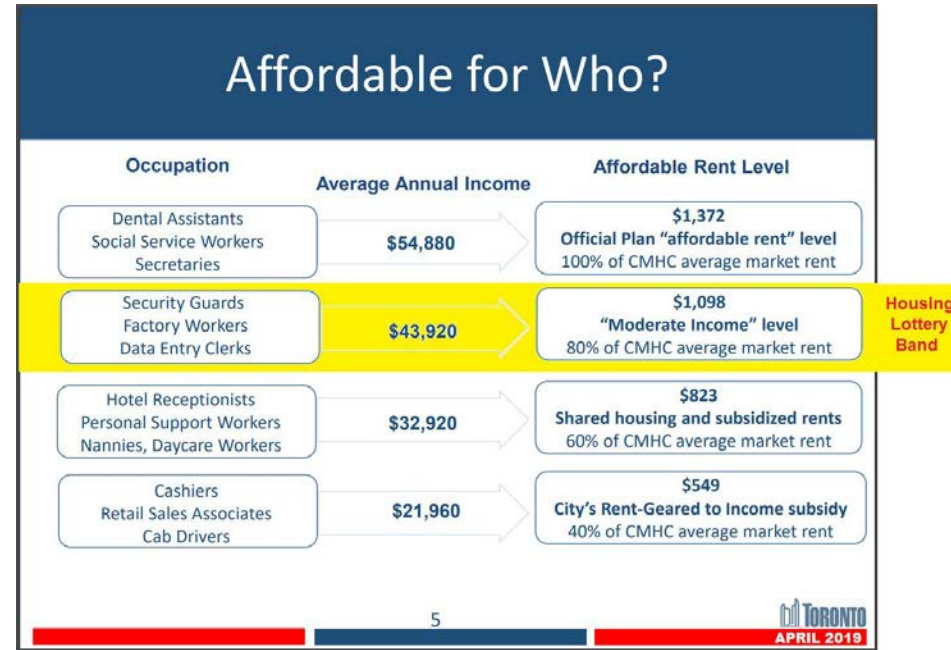
- 2 bedroom: 8 units - [see floor plan for 2 bedroom unit \[PDF\]](#)
- 3 bedroom: 25 units - [see floor plan for 3 bedroom unit \[PDF\]](#)



Image of new building located at 150 River St. in Regent Park.

To qualify for an affordable rental unit, an applicant's household annual gross income cannot exceed four times the annual rent of the unit they are applying for. Please see the table below for income limit for the units at 150 River St.:

Bedroom Size	Monthly rent (utilities included)	Minimum gross household income per year	Maximum gross household income limit per year
2 bedroom	\$1,194	\$14,328	\$57,312
3 bedroom	\$1,331	\$15,972	\$63,888



33 Unit Housing-Lottery (Application Deadline) – NOV. 15th at 5:00 PM (Eastern)

https://www.torontohousing.ca/rp-applicant-list#xd_co_f=NjkuMTU5LjM4LjE1OC00MTY4NjU0NTkyLjMwNjI0OTk4



Paper-Based Housing Lottery

Toronto Community Housing

Expression of Interest for Random Selection
For Affordable Rent Accommodation
At 150 River Street
NO PARKING AVAILABLE FOR THESE UNITS

Bedroom Size	Monthly rent (utilities included)	Minimum gross household's income per year	Maximum gross household's income limit per year
2 bedroom	\$1,194.00	\$14,328.00	\$57,312.00
3 bedroom	\$1,331.00	\$15,972.00	\$63,888.00

APPLICANT INFORMATION

First Name	Last Name	Date of birth (dd/mm/year)
Current address	City	Postal code
Daytime phone number	E-mail address:	

OTHER HOUSEHOLD MEMBERS

First Name	Last Name	Relationship to primary applicant	Date of birth (dd/mm/year)

HOUSING PREFERENCE

How many bedrooms do you require?

☐ 2 bedroom ☐ 3 bedroom

(Note: Check only one box. If you check more than one box, you will be disqualified. In order to qualify: each household member can have a bedroom except spouses and common law partners who must share a bedroom. No more than two persons per bedroom).

Only selected applicants, upon random draw ranking, will be given an Application for Affordable Rent Accommodation for verification of:

1. Income
2. Credit Check
3. Landlord Check

Only selected and approved applicants who meet criteria, will be offered a unit.

FredVictorTO
@FredVictorTO

2,773 applicants, 75 units: Inside Toronto's affordable housing lottery [thestar.com/news/gta/2018/...](https://www.thestar.com/news/gta/2018/10/25/random-draw-gives-thousands-a-shot-at-75-affordable-units-in-toronto.html) via @torontostar



2,773 applicants, 75 units: Inside Toronto's affordable housing lottery | The Star
Toronto Community Housing and the city of Toronto held a random draw this week for dozens of its affordable units. They received nearly 4,000 expressions of...
[the star.com](https://www.thestar.com)

FALL (2018) Housing Lottery

- 3,779 Expressions of Interest
 - 2,773 Applications Complete/Eligible
 - 1,006 Applications Rejected (26%)
- 75 Housing Lottery Units
- TCH uses MS-Excel to Manage Applications

<https://www.thestar.com/news/gta/2018/10/25/random-draw-gives-thousands-a-shot-at-75-affordable-units-in-toronto.html>



Fix the Problems = Kill the Paper

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1 - Main Applicant Name (First, Last) Signature

2 - Family Member Name (First, Last) Signature

3 - Family Member Name (First, Last) Signature

4 - Family Member Name (First, Last) Signature

5 - Family Member Name (First, Last) Signature

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1. Commit to moving all City processes to Digital.
2. Mandate & Fund a “Kill the Paper” policy for City Manager, CTO and all Division Heads.
3. Mandate & Fund an “IT Evergreening” policy for City Manager, CTO and all Division Heads to fix/replace ancient IT systems.
4. Apply every recommendation from today’s Auditor General’s Report on Rent-Geared-to-Income processes to the new HOUSING LOTTERY processes for “Housing Now” & “Open Doors” sites.
5. Look to Global Best-Practices from other Major Cities.
6. Engage the Civic-Tech, Open-Data and Design-Thinking Communities on Fixing the City of Toronto processes around Rent-Geared-to-Income and the HOUSING LOTTERY.

