

budget

—2019—



Municipal Licensing & Standards

What We Do

We provide bylaw administration and enforcement services for private property maintenance and use, community standards including signs, noise, waste, parks and regulated businesses. Municipal Licensing & Standards (ML&S) delivers the following services:

- By-law Compliance & Enforcement
- Licences & Permits
- Animal Services

ML&S has stewardship over 9 district offices, Animal Services has 1 CHIP Truck for micro-chipping and licensing, and 1 mobile Spay/Neuter Truck to support service delivery.

Why We Do It

Municipal Licensing and Standards contributes to the safety, vibrancy and maintenance of our communities by being a leader in the effective delivery of by-law enforcement, administration and animal care services to the City of Toronto.

Our Experience & Success

- Managed RentSafeTO program including online building registration renewal and mobile audit and evaluation processes
- Implemented Toronto Police Service Transformational Taskforce recommendations to direct non-policing calls from the TPS to the City
- Improved Dangerous Dog Review Tribunal, implemented UrbanHensTO and Second Chance Dogs programs
- Enhanced licencing administration and enforcement as a result of significant increase in demand for Private Transportation Company licences

Key Challenges

- Shifting regulatory and enforcement demands arising from public expectations
- Volume of significant bylaw reviews and implementation to be undertaken, including Vehicle-for-Hire, Business Licensing, Noise, and implementation of Short-Term Rental bylaw
- Managing implementation of new bylaws and business rules while advancing system modernization program
- Legalization of Cannabis and impact to operations

Priority Actions

- Improving the customer experience and bylaw compliance by broadening public education through enhanced communications
- Enforce the Cannabis Act (Bill C-45) and prevent proliferation of illegal storefronts with funding of \$1.031M including Legal support.
- Focus on obtaining complaint resolution and positive bylaw compliance through improved case management
- Respond to demands for Vehicle-for-Hire enforcement due to the increased volumes of Private Transportation Companies

Budget at a Glance

STAFF RECOMMENDED OPERATING BUDGET			
\$Million	2019	2020	2021
Gross Expenditures	\$62.0	\$62.6	\$63.1
Revenues	\$42.0	\$42.5	\$43.1
Net Expenditures	\$20.1	\$20.1	\$20.0
Approved Positions	526.5	526.5	526.5

Our Key Service Levels



70% of responses to Private Property service requests in 5 days.



92% of responses to Public Spaces enforcement requests in 48 hours.



89% of stationary business licences issued in 20 days.



80% of responses to emergency animal requests in 2 hrs (TAS)



100% of responses to emergency service requests in 24 hours (Property Standards)

Source of Image: www.icons8.com

Key Service Deliverables

3,025 animals were adopted or transferred to other organizations

160,626 business licenses and permits were issued and renewed

Conducted **184,870** investigations for property standards, zoning, noise, waste, parks, animals and business licences

Conducted **7,685** investigations to address service requests for tenants under RentSafeTO

Who We Serve

By-law Compliance & Enforcement

- Licenced / Permitted Business Owners & Operators
- Property Owners / Managers / Providers, Tenants
- By-Law Complainants
- Community / Resident Groups
- Enforcement agencies
- Vulnerable Residents
- Mayor & City Council

Beneficiaries

- Residents, Neighbours, Visitors
- Toronto Licensing Tribunals
- Mayor and City Council
- Divisional and Agency Staff

Licences & Permits

- Licenced / Permitted Business Owners & Operators
- Licence or Permit Applicant
- By-law Exemption Applicant
- Divisional and Agency Staff

Beneficiaries

- Residents
- Visitors
- Consumer / Patron
- Businesses
- Toronto Licensing Tribunals
- Mayor and City Council
- Divisional and Agency Staff

Animal Services

- Animal/pet owners
- Domestic / Wild Animals
- Divisional & Agency Staff

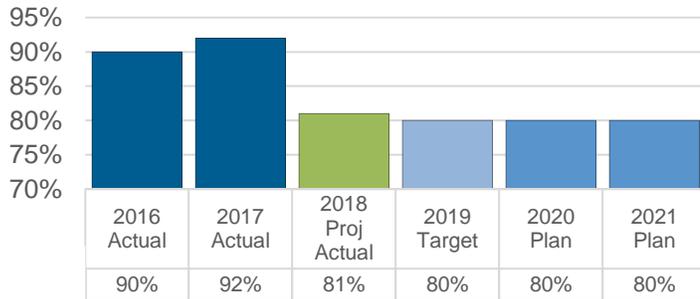
Beneficiaries

- Residents
- Businesses
- Visitors
- Veterinarian industry
- Volunteers
- Animal Welfare advocacy groups

How Well We Are Doing

Performance Measures

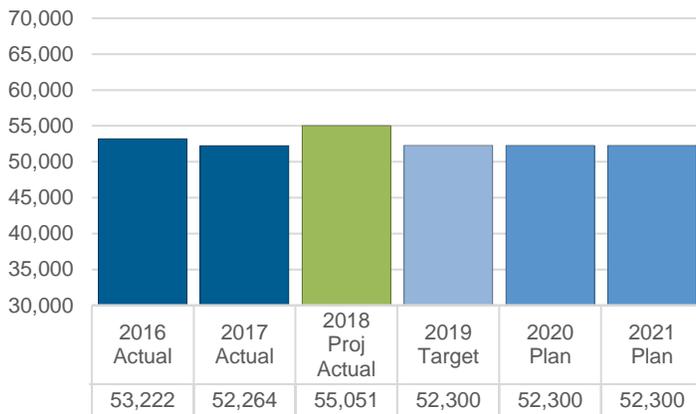
% Responses within 2 Hours



Behind the Numbers

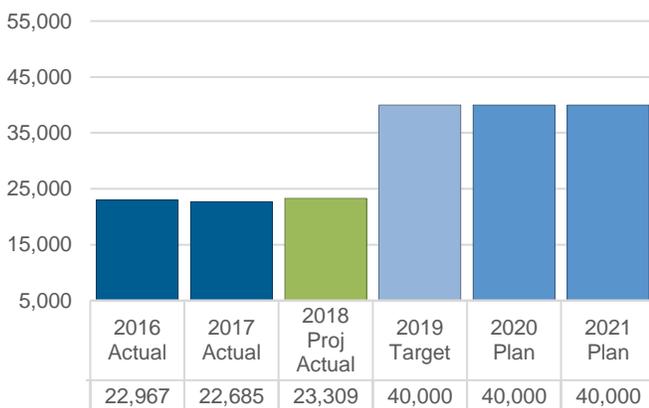
- **Animal Services** responds to emergency animal calls in 2 hours 81% of the time, consistently meeting or exceeding performance target
- Emergencies include requests where there is an imminent risk to an animal or public safety risk involving an animal.
- Responded to over 15,000 emergency requests in 2018
- Provides 22 hour per day service across Toronto

New and Renewed Licences Issued



- **Licences & Permits** is projecting 55,051 issuances for 2018 which is an increase of 5.3% over 2017. This projection excludes Private Transportation Companies (PTC) - (PTC licences are estimated to be 103,034 in 2018, an increase of about 89.6% since 2017).
- 99 total business and permit licence types
- Number of business licences stays relatively constant year-to-year, but there has been a significant increase in number of PTC driver licences since 2016.
- Online processing of PTC driver licences within about one day and in-person services offered for all other licence types at East York Civic Centre.
- Most renewals can be completed online.

Permit and Licence Investigations



- In 2018 the redeployment of Licensing Enforcement Teams has resulted in an increased ability to undertake more licensing investigations.
- Starting in 2019 the focus will continue to be on data-driven decision making to better inform higher risk business categories and specific entities.
- Projected number of permit and license investigations will be maintained in 2019 through to 2021 at 40,000 annually.

CONTENTS

Page

5

7

N/A

17

22

23

24

26

28

29

30

N/A

N/A

N/A

60

RECOMMENDATIONS

2019 STAFF RECOMMENDED OPERATING BUDGET

2019 - 2028 STAFF RECOMMENDED CAPITAL BUDGET & PLAN

ISSUES FOR DISCUSSION

APPENDICES

1. 2019 Organization Chart
2. 2019 Operating Budget by Service
3. 2019 Service Levels
4. Summary of 2019 Recommended Service Changes
5. Summary of 2019 Recommended New & Enhanced Service Priorities
6. 2019 User Fee Rate Changes
7. 2019 Capital Budget; 2020 - 2028 Capital Plan
8. 2019 Cash Flow & Future Year Commitments
9. 2019 Capital Budget with Financing Detail
10. Reserve and Reserve Fund Review

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RECOMMENDATIONS

RECOMMENDATIONS

The City Manager and Chief Financial Officer & Treasurer recommend that:

1. City Council approve the 2019 Staff Recommended Operating Budget for Municipal Licensing & Standards of \$62.041 million gross, \$20.056 million net for the following services:

Service:	Gross (\$000s)	Net (\$000s)
Bylaw Compliance & Enforcement	38,041.0	30,993.0
Licences & Permits	10,119.7	(21,510.6)
Animal Services	13,879.8	10,573.5
Total Program Budget	62,040.5	20,055.9

2. City Council approve the 2019 service levels for Municipal Licensing & Standards as outlined in Appendix 3 of this report, and associated staff complement of 526.5 positions, comprising 526.5 operating positions.

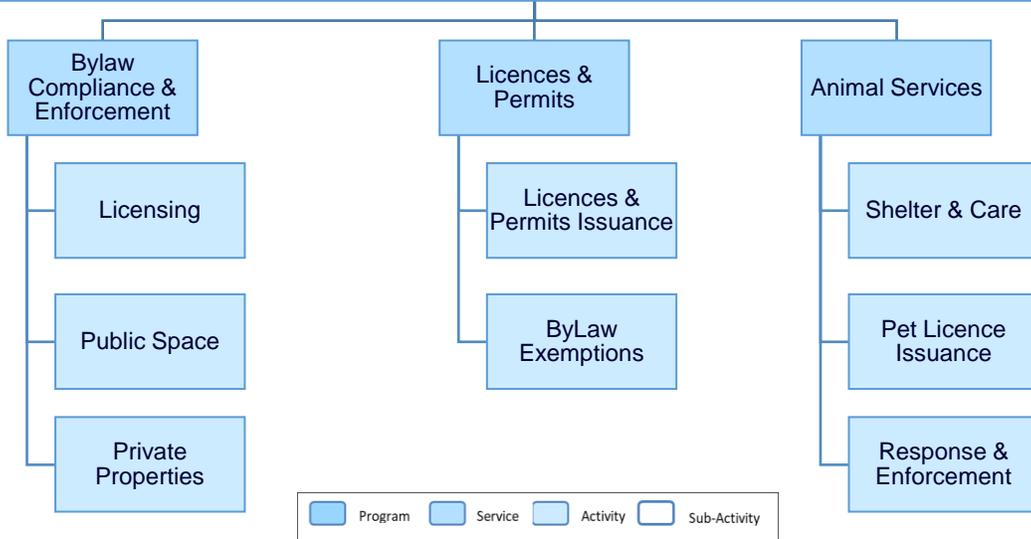
3. City Council approve the 2019 inflation adjusted user fees, discontinued user fees and technical adjustments to user fees for Municipal Licensing & Standards identified in Appendix 6, for inclusion in the Municipal Code Chapter 441 "Fees and Charges".



2019 STAFF RECOMMENDED OPERATING BUDGET

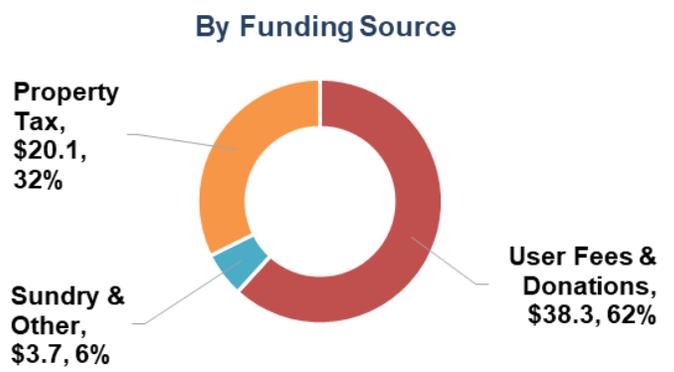
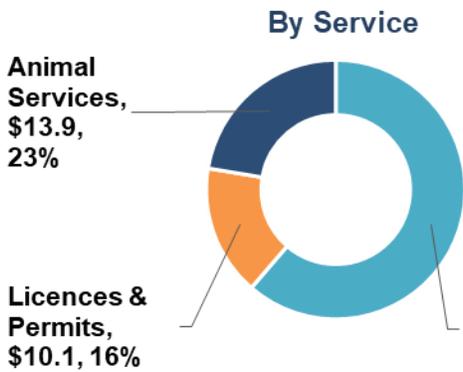
PROGRAM MAP

Municipal Licensing & Standards
 Municipal Licensing and Standards contributes to the safety, vibrancy and maintenance of our communities by being a leader in the professional delivery of by-law enforcement, administration and animal care services to the City of Toronto.



2019 OPERATING BUDGET HIGHLIGHTS

2019 Staff Recommended Operating Budget \$62.0M



- **0.7%** Budget **below** the 2018 Approved Net Operating Budget to maintain existing service levels and meet additional service demands.
- **\$0.020M** Efficiency savings in fleet management costs.
- **\$1.031M** New/enhanced funding to implement Illegal Cannabis Storefront Enforcement & Legal Support funded by Provincial subsidy.
- **2020/2021** Increases primarily for known inflationary adjustments for salaries, benefits and contracts, inter-divisional charges for Court, Fleet and Legal Services and Information Technology as well as the annualization of the new/enhanced service priority for Illegal Cannabis Enforcement.

2019 OPERATING BUDGET OVERVIEW

Table 1: 2019 Staff Recommended Operating Budget and Plan by Service

(In \$000s)	2018		2019			Changes		Incremental Change	
	Budget	Projected Actual*	Base	New / Enhanced	Total Staff Recommended Budget			2020 Plan	2021 Plan
By Service	\$	\$	\$	\$	\$	\$	%	\$	\$
Bylaw Compliance & Enforcement									
Gross Expenditures	34,544.5	32,174.9	37,009.8	1,031.2	38,041.0	3,496.5	10.1%	799.8	314.3
Revenue	5,119.5	5,963.5	6,016.8	1,031.2	7,048.0	1,928.5	37.7%	773.2	117.4
Net Expenditures	29,425.0	26,211.4	30,993.0	0.0	30,993.0	1,568.0	5.3%	26.6	197.0
Licences & Permits									
Gross Expenditures	9,374.6	8,731.6	10,119.7		10,119.7	745.1	7.9%	437.8	116.7
Revenue	28,538.7	33,243.5	31,630.3		31,630.3	3,091.6	10.8%	508.3	492.6
Net Expenditures	(19,164.1)	(24,512.0)	(21,510.6)		(21,510.6)	(2,346.5)	12.2%	(70.5)	(375.9)
Animal Services									
Gross Expenditures	13,220.8	12,313.9	13,879.8		13,879.8	659.0	5.0%	(656.9)	68.4
Revenue	3,280.7	3,821.6	3,306.3		3,306.3	25.6	0.8%	(748.2)	1.8
Net Expenditures	9,940.1	8,492.4	10,573.5		10,573.5	633.4	6.4%	91.3	66.6
Total									
Gross Expenditures	57,139.9	53,220.4	61,009.4	1,031.2	62,040.5	4,900.6	8.6%	580.7	499.4
Revenue	36,938.9	43,028.6	40,953.5	1,031.2	41,984.6	5,045.7	13.7%	533.4	611.8
Total Net Expenditures	20,201.0	10,191.8	20,055.9	0.0	20,055.9	(145.1)	(0.7%)	47.4	(112.4)
Approved Positions	492.5	477.5	518.5	8.0	526.5	34.0	6.9%	(0.0)	0.0

* Year-End Projection Based on Q3 2018 Variance Report

Base Changes

(\$0.145M Net)

- 2019 salary, step, progression pay & benefit increases union/non-union. Year over year inter-divisional charge adjustments.
- 2% user fee inflationary increase.
- Other base changes including line by line expenditure reductions partially offset by increased fleet reserve contribution expense.
- Increased incremental fee revenue from Private Transportation Companies Trip Fees (\$3.601M), from Payday Loan Establishments business licence fees (\$0.064M) and increased volumes of licences & permits (\$0.063M)
- Above pressures partially offset by service efficiency savings for fleet services.

Future Year Plan

- Inflationary increases in salaries and benefits, inter-divisional charges for Court, Fleet and Legal Services and Information Technology as well as the annualization of the new/enhanced service changes.
- Estimated inflationary increases to existing user fees.
- Operating impact of IT capital projects once completed.

EQUITY IMPACTS

No significant equity impacts: The changes in Municipal Licensing and Standards' 2019 Staff Recommended Operating Budget do not have any significant equity impacts.

2019 Staff Recommended Operating Budget Changes by Service

The 2019 Staff Recommended Operating Budget for Municipal Licensing & Standards is \$0.145 million net or 0.7% below the 2018 Council Approved Operating Budget. Table 2 below summarizes the net key cost drivers to maintain current service levels, recommended service changes to achieve budget target as well as recommended new and enhanced service priorities to meet outcomes.

Table 2: 2019 Staff Recommended Operating Budget Changes by Service

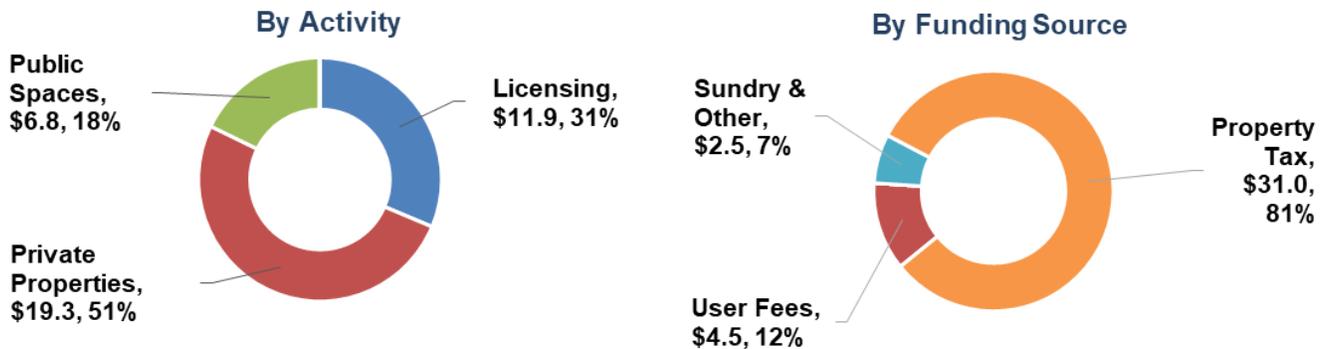
(In \$000s)	Services			Total	
	Bylaw Compliance & Enforcement	Licences & Permits	Animal Services	\$	Positions
	\$	\$	\$	\$	
2018 Council Approved Operating Budget (Net)	29,425.0	(19,164.1)	9,940.1	20,201.0	492.5
Base Expenditure Changes					
Prior Year Impacts					
Includes Improved Dangerous Dog Review, PTC Service Delivery Increase, Payday Loan Establishments, reversal of Non-Union COLA Transfer and multiple In-Year Position Changes (HOCA)	1,746.4	(2,805.5)	201.6	(857.4)	28.0
Operating Impacts of Capital					
Absorbing IDC from IT and related staff for sustainment of MLS DataMart project	188.0	118.3	27.8	334.1	
Delivery of Capital Projects					
Reversal of project delivery expenditure and recovery for MLS DataMart Phase 1	97.1	(50.5)	(46.6)	(0.0)	(2.0)
Economic Factors					
Corporate Economic Factors for inflationary increases	0.9		9.4	10.3	
Divisional Economic Factors absorbing inflationary increases	(0.9)		(9.4)	(10.3)	
Salaries and Benefits					
COLA	305.6	67.9	103.3	476.8	
Progression Pay	153.5	54.4	59.3	267.2	
Salary and Step Adjustments	1,316.0	(918.7)	(408.3)	(11.0)	
Benefits Adjustments	435.9	(234.7)	(110.3)	90.8	
Other Adjustments	119.2	(109.0)	66.2	76.5	(0.0)
Other Base Expenditure Changes					
IDC/IDR Changes	(986.5)	1,241.9	(5.6)	249.9	
Line by line review reduction & increase to fleet reserve	122.6	(269.2)	(39.3)	(185.8)	
Sub-Total Base Expenditure Changes	3,497.9	(2,905.2)	(151.9)	440.9	26.0
Base Revenue Changes					
Base User Fee Changes (Average Inflation of 2%)	380.9	(714.5)	(148.5)	(482.1)	
Increased Licences & Permits (vol) ; donations to Animal Services	2.5	(62.7)	(23.7)	(83.9)	
Sub-Total Base Revenue Changes	383.4	(777.2)	(172.3)	(566.0)	
Service Changes					
Service Efficiencies					
Fleet Size Reduction	(19.9)			(19.9)	
Sub-Total Service Changes¹	(19.9)			(19.9)	
Total Base Changes	3,861.4	(3,682.4)	(324.1)	(145.1)	26.0
New & Enhanced Services					
Enhanced Service Priorities					
Illegal Cannabis Storefront Enforcement MLS (\$0.784M gross)	0.0			0.0	8.0
Illegal Cannabis Storefront Enforcement Legal Support (\$0.247M gross)	0.0			0.0	
Sub-Total New & Enhanced Services¹	0.0			0.0	8.0
Total 2019 Staff Recommended Operating Budget (Net)	33,286.4	(22,846.4)	9,616.0	20,056.0	526.5

Note:

- For additional information, refer to [Appendix 4](#) (page 28) for a more detailed listing and descriptions of the 2019 Staff Recommended Service Changes and [Appendix 5](#) (page 29) for the 2019 Staff Recommended New and Enhanced Service Priorities, respectively.

Bylaw Compliance & Enforcement Enforce by-laws governing businesses, properties, public spaces to achieve compliance. The service provides enforcement activities related to the Waste By-Law, Parks By-Law, Animal By-Law as well as Licensing & Permit enforcement and property standards. This service primarily provides monitoring and active enforcement of the City of Toronto By-Laws to maximize compliance.

2019 Staff Recommended Operating Budget \$38.0M



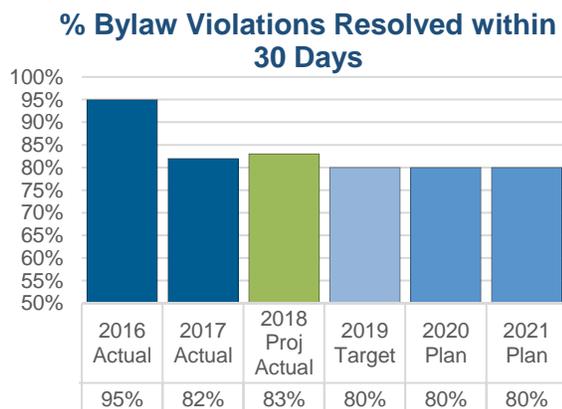
Refer to [Appendix 2](#) (page 24) for the 2019 Staff Recommended Operating Budget by Service.

Key Service Levels

- 100%** of Property Standards emergency responses conducted within 24 hours of reports.
- 90%** initial response or action taken on business licensing service requests within two business days of entry of report.
- 70%** initial response or action taken on private property customer requests within five days of receipt of report
- 80%** of violations of by-law provisions regarding public spaces resolved within 30 business days from receipt of report.

Refer to [Appendix 3](#) (page 26) for a complete list of the 2019 Staff Recommended Service Levels for this Service.

Service Performance Measures



- Starting in 2019 data analytics, including GIS mapping and additional tools will be employed to increase bylaw compliance.
- It is projected that the percentage of bylaw violations resolved within 30 days will be maintained at 80% in 2019 through to 2021.
- The number of property standards investigations projected for 2018 has decreased by 1.5% since 2017 due to changes in business process which optimize procedures with more efficient and effective response strategies.

Licences & Permits service provides the regulatory oversight of municipally licensed and permitted businesses and properties, including by-law exemptions. It provides for the issuance and monitoring of business licenses including Vehicle for Hire, right-of-way permits, temporary sign permits, and fireworks permits. This service primarily has jurisdiction over Business and Trade Licensing, Business Permitting, Vehicle for Hire Licensing and supports activities of the Licensing Tribunal

2019 Staff Recommended Operating Budget \$10.1M



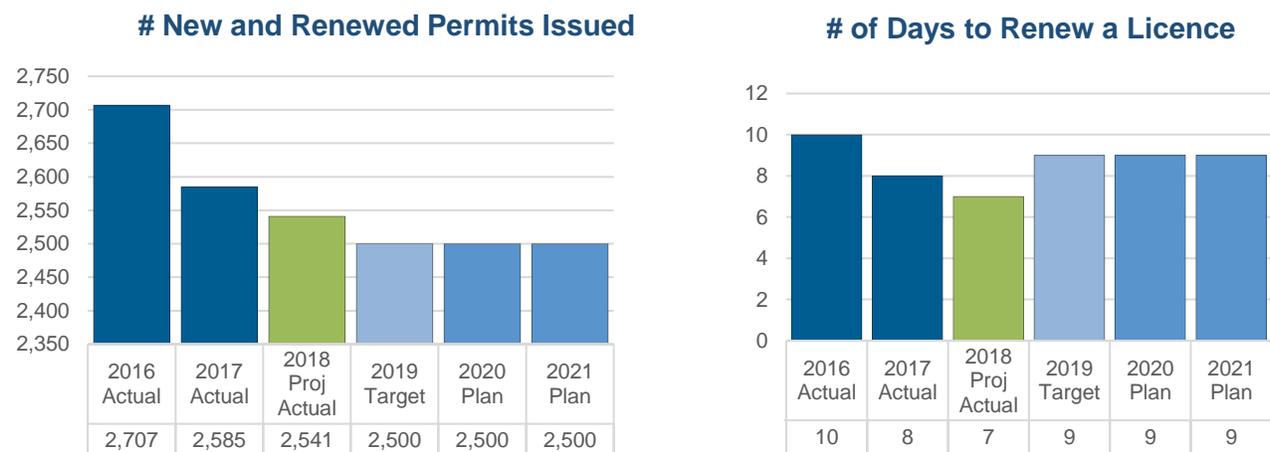
Refer to [Appendix 2](#) (page24) for the 2019 Staff Recommended Operating Budget by Service.

Key Service Levels

<p>95% PTC driver licences complete applications completed and licences issued within 5 days (new and renewal).</p>	<p>95% Licences for Clothing Drop Box, Patio, Café, Marketing, Fireworks & Temporary Sign Permits issued in 20 days or less (new and renewal)</p>
<p>70% business licences issued in 20 days or less, excluding PTC driver licences (new and renewal)</p>	<p>100% of Fence / Noise / Natural Gardens exemptions or permit referrals go to Community Council in 30 days.</p>

Refer to [Appendix 3](#) (page 26 for a complete list of the 2019 Staff Recommended Service Levels for this Service.

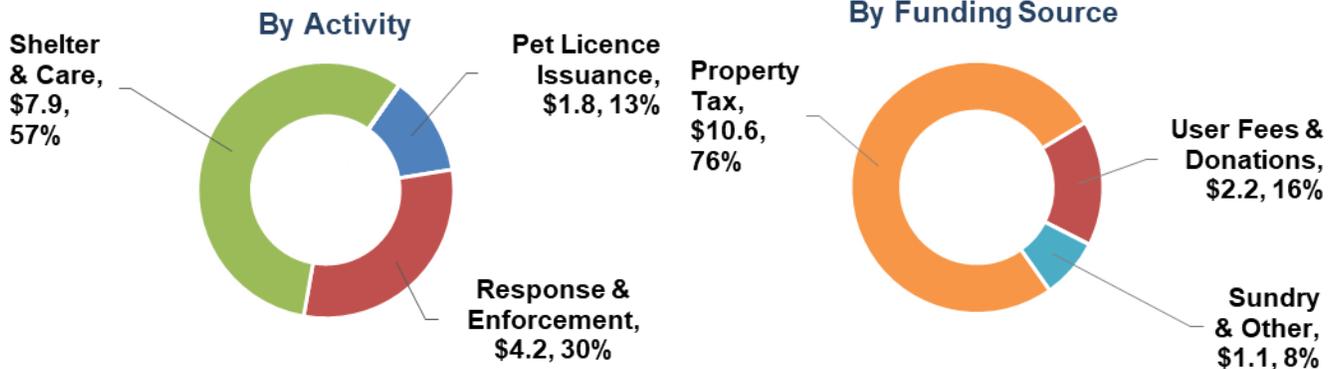
Service Performance Measures



- Depending on sustained economic indicators and vitality of the market, the 2018 annual total permits issued of 2,541, is projected to be maintained over the next three years.
- Clarity about the renewal process and the ability to renew on-line contributed to a decrease 2016 to 2018. 2019 is planned to be 9 days which is just above the 3-year average. The Program will continue to monitor this business process.

Animal Services service provides animal shelter, care and control, including licensing and emergency response. This service promotes and supports the healthy and safe co-existence of people and animals in the City. This is done through education and enforcement of animal related legislation, provision of animal sheltering, adoption, lost pet reunification, licensing, pet sterilization and emergency animal rescue, removal and care.

2019 Staff Recommended Operating Budget \$13.9M



Refer to [Appendix 2](#) (page 24) for the 2019 Staff Recommended Operating Budget by Service.

Key Service Levels

80% of responses to emergency animal rescue and public safety within 2 hours

Dog & cat licences have a **renewal rate of 80%**.

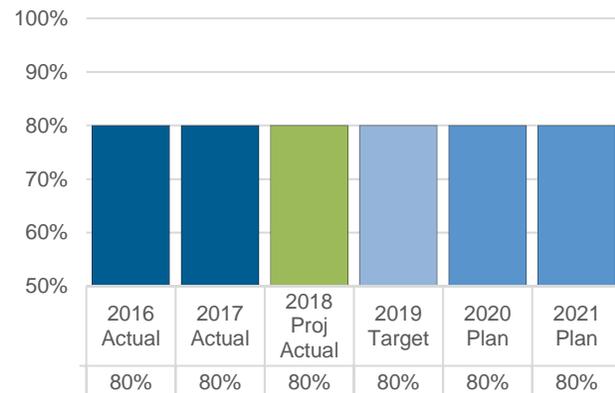
65% of pet licence applications conducted on-line

85% of sheltered animals are adopted/transferred or returned to owner.

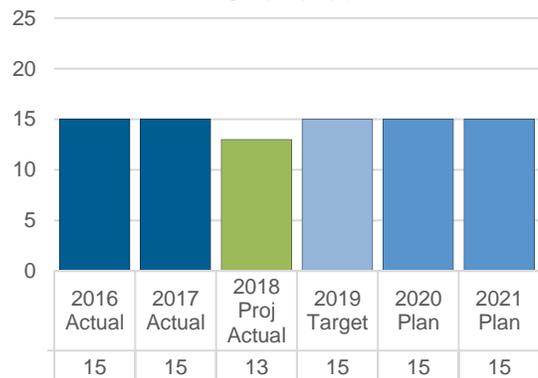
Refer to [Appendix 3](#) (page 26) for a complete list of the 2019 Staff Recommended Service Levels for this Service.

Service Performance Measures

% of Pet Licenses Renewed



Average # of Days Animal is Sheltered



- Dog and cat licensing renewal compliance has maintained the 2016/2017/2018 levels and is anticipated to achieve the same renewal level of 80%.
- Improved identification and transfer out to more partners has assisted in reducing average shelter time with on-going efforts to decrease the length of stay and increase the number of live releases.
- Projected average days for 2019 through to 2021 have been adjusted down from 18 to 15 days.

2018 OPERATING PERFORMANCE

2018 Service Performance

Key Service Accomplishments:

Modernize Bylaws and Business Processes

- Continued implementation of Apartment Building By-law, including the completion of building evaluations for the 3,479 buildings that fall under the Apartment Building By-law.
- Implemented oral hearings for the Dangerous Dog Review Tribunal to support a fair and transparent appeal process.
- Initiated the transition of the Dangerous Dog Review Tribunal to a publicly appointed tribunal that will ensure the appeal process is accountable, transparent and fair. Updated Animal bylaw to reflect changes to the Tribunal process.
- Launched the UrbanHensTO program, including use of video promotion via social media.
- Launched responsible dog owner campaign.
- Implemented recommendations from the Toronto Police Service Transformational Task Force to direct non-policing calls from the Police to the City.
- Updated regulations for fences and dust.
- Completed guide to heat for landlords.
- Reported on licensing for fraternities and sororities and payday lending.
- Prepared for implementation of short-term rental program.

Streamline/Automate Modernize Technology and Business Systems

- Implemented Apartment Building Standards By-law online registration renewal and mobile audit processes.
- Moved intake for calls for service for licensing complaints to 311 to enhance the customer experience.
- Leveraged social media platforms to engage with stakeholders online with three major strategic projects using social media accounts that have over 400,000 followers combined.
- Hosted over 40 public and industry consultations engaging 1,500 stakeholders.
- Conducted four online surveys on key policy projects, with over 2,000 responses.
- Implemented key performance indicators (KPIs) for Animal Shelter Operations.

Continuation of Business Transformation

- Completed design and implementation of initial phases for business intelligence tool (Datamart).
- Completed work with 311 to implement pilot for new enterprise CRM solution.
- Launched harmonization of expiry dates project for multi-business license holders.
- Launched updated Chameleon application to support ongoing Animal Services business requirements.

Improve Enforcement, Compliance and Animal Health Outcomes

- Continued the enforcement actions of illegal cannabis storefronts in partnership with Toronto Police Services: executed 41 search warrants and conducted 69 investigations.
- Investigated 44 illegal Rooming Houses in partnership with Toronto Fire Services.
- Launched a community mediation pilot program in partnership with St. Stephen's Community House to provide alternative dispute resolution options to help manage neighbour disputes.
- Involved in resolution of numerous situations, in which vulnerable residents and their pets were found to be living in extremely unhealthy and unsafe conditions, referred through Specialized Program for Interdivisional Enhanced Responsiveness (SPIDER).

- Conducted an organizational assessment of enforcement, shelter and clinic responsibilities to ensure the job profiles accurately represent the current operational demands and skillsets.
- Deliver low-cost rabies immunization for pets in the city through a partnership with Toronto Public Health.
- Implemented a large mammal wildlife strategy in consultation with the Ministry of Natural Resources, Toronto Zoo and TPS.
- Enhanced animal health and adoption outcomes through the implementation of a new dental clinic that will address the significant health impacts of poor dental care for our adoptive animals.
- Introduced shift operations providing 19 hours a day / 7 days a week coverage for Business Licensing and Public Spaces Enforcement. Extended to 21 hours a day for key summer hours.
- Partnered with economic development and the Responsible Hospitality Institute on the night time economy.
- Continued coordination with Toronto Police Service and Alcohol and Gaming Commission of Ontario on priority locations for licensing enforcement.
- Purchased additional car units to increase Municipal Standards Officers' visibility, professionalism, public perception and safety.

Status Update on 2018 Council Approved New & Enhanced Services

During the 2018 Budget process, City Council approved \$1.455 million gross and \$0.683 million net for new and enhanced services. A status on their implementation and results to-date are highlighted below:

Enforcement of Holistic Centres and Body Rub Parlours

- On January 23, 2018, Budget Committee unanimously adopted a motion which included increasing the net operating budget for ML&S by \$0.682 million for the Enforcement of Holistic Centres and Body Rub Parlours. This includes 5 additional enforcement staff comprised of one (1) Supervisor and four (4) Municipal Standards Officers which have been hired.
- As of year-end, the Program has deployed new Body Rub Parlour / Holistic operational team and implemented new licensing components.
 - additional resources were deployed to the dedicated team to build capacity
 - new enforcement philosophy to address community nuisance issues arising from evidence-based evaluations, recognizing entertainers, body rubbers and holistic practitioners may well be vulnerable individuals needing assistance and support.
 - Team has reviewed all 25 Body Rub Parlours, 390 Holistic Centres and approximately 20 Adult Entertainment Clubs on a compliance matrix basis and is currently working with licensed locations on a graduated enforcement plan to decrease community nuisance issues by collaborating with partners, including TPS, Human Trafficking Enforcement Team, as well as community agencies on various engagement and education projects

Short-Term Rentals Regulations

- The 2018 Operating Budget included funding of \$0.773 million gross and \$0.001 million net for this New Service Priority. Funding provided five (5) new permanent positions (including Municipal Standards Officers and Licensing Compliance Officers) to enforce and deliver the new short-rentals program as well as three (3) temporary positions for a total of 8 approved positions to implement the new program.
- The 2018 Operating Budget was consistent with the concurrent Staff report LS23.1 entitled "Licensing and Registration Regulations for Short-Term Rentals" (November 14, 2017) from the Executive Director, Municipal Licensing and Standards as amended by the Licensing & Standards Committee on November 16, 2017.
- As of year-end, the implementation of the Program has been delayed by the judicial appeal process of the land use permissions. The 2019 Staff Recommended Operating Budget includes only salary and benefit costs and full implementation of program costs will be annualized into 2020.

2018 Financial Performance

Table 3: Budget vs. Actual by Category of Expenditures and Revenues

Category (In \$000s)	2017	2018	2018	2019	2019 Change from 2018	
	Actual	Budget	Projected Actual *	Total Staff Recommended Budget	Approved Budget	
	\$	\$	\$	\$	\$	%
Salaries and Benefits	41,703.4	48,373.2	43,764.3	52,288.4	3,915.2	8.1%
Materials & Supplies	889.0	1,097.6	1,060.8	1,018.0	(79.6)	(7.2%)
Equipment	952.3	464.5	535.2	444.8	(19.7)	(4.2%)
Service and Rent	2,071.7	2,087.7	2,982.4	2,250.1	162.4	7.8%
Contribution To Capital						
Contribution To Reserves/Reserve Funds	770.3	772.7	772.7	873.1	100.4	13.0%
Other Expenditures	290.4	1,099.9	350.9	1,101.9	2.0	0.2%
Inter-Divisional Charges	3,391.2	3,244.2	3,754.1	4,064.2	820.0	25.3%
Total Gross Expenditures	50,068.3	57,139.9	53,220.4	62,040.5	4,900.7	8.6%
Inter-Divisional Recoveries	1,520.1	1,511.9	1,579.3	2,543.1	1,031.2	68.2%
Provincial Subsidies						
Federal Subsidies						
Other Subsidies						
User Fees & Donations	3,754.1	4,521.5	3,599.2	4,991.5	470.1	10.4%
Licences & Permits Revenue	31,882.0	29,570.0	37,428.3	33,330.9	3,760.9	12.7%
Transfers From Capital	152.9	216.4			(216.4)	(100.0%)
Contribution From Reserves/Reserve Funds						
Sundry and Other Revenues	309.2	1,119.0	421.8	1,119.0		
Total Revenues	37,618.4	36,938.9	43,028.6	41,984.6	5,045.7	13.7%
Total Net Expenditures	12,449.9	20,201.0	10,191.8	20,055.9	(145.1)	(0.7%)
Approved Positions	452.5	492.5	477.5	526.5	34.0	6.9%

* Year-End Projection Based on Q3 2018 Variance Report

Municipal Licensing & Standards is projecting to be under-spent by \$10.009 million net at year-end, primarily due to vacancy related underspending in salaries and benefits (\$4.609 million), deferral of grant distribution to Toronto Wildlife Center (\$0.750 million), and higher than planned revenues from the volume of Private Transportation Companies (PTC) applications and trip fees (\$7.545 million).

For additional information regarding the 2018 Q3 operating variances and year-end projections, please refer to the attached link for the report entitled "Operating Variance Report for the Nine-Month Period Ended September 30, 2018", adopted by City Council at its meeting on December 13, 2018.

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2019.CC1.7>

Impact of 2018 Operating Variance on the 2019 Staff Recommended Operating Budget

- Expenditures for 2018 are anticipated to be under budget mainly driven by salary & benefits. The Program is still in the process of filling vacancies and is projecting to be 15 positions below the total approved complement of 492.5 due to on-going recruitment issues.
 - The 2019 Staff Recommended Operating Budget assumes full complement of 518.5 plus 8 positions and resources for Illegal Cannabis Storefront Enforcement.
- Revenue is anticipated to be over budget at year-end 2018 by \$6.090 million. The new Vehicle for Hire By-law has been implemented and continues to experience higher than planned volumes of PTC fees. The 2019 Staff Recommended Operating Budget includes revenue increases of \$5.046 million and has been aligned to reflect the level of revenues experienced in 2017/18 including a volume adjustment for PTC trip fees as well as inflationary increases to user fee rates and includes the impact of new initiatives.



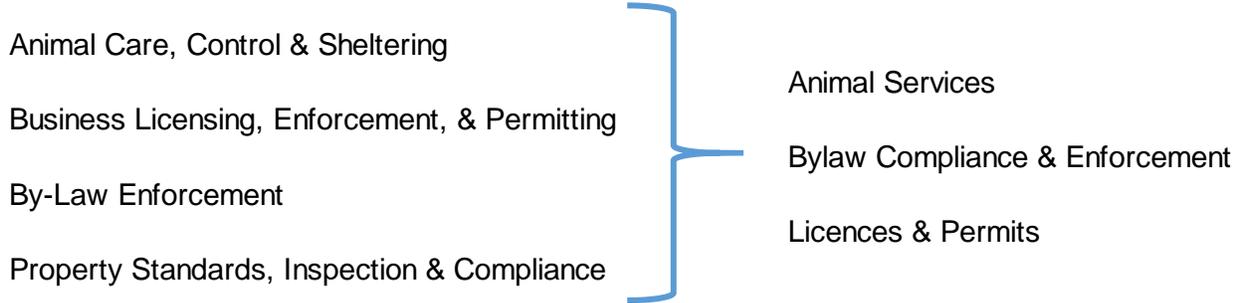
ISSUES FOR DISCUSSION

ISSUES IMPACTING THE 2019 BUDGET

2019 Budget Overview

Operating Changes:

- The 2019 Operating Budget reflects a change to the Program Map whereby 4 functional service areas have been re-organized into 3. This was done to better reflect areas of accountability and ensure that the types of services provided are more clearly understandable for the public.



- Total 2019 base expenditures of \$61.009 million represent an increase of \$3.870 million over 2018 which are offset by \$4.015 million in base revenue increases, resulting in a total base net expenditure of \$20.056 million which is 0.7% or \$0.145 million lower than 2018.
 - Changes to the base budget for 2019 are primarily driven by salary & benefit pressures of \$0.900 million, interdivisional charge increases of \$0.250 million, capital project sustainment costs of \$0.334 million for the MLS DataMart initiative and increased contributions of \$0.100 million to the vehicle reserve.
 - 26 net additional base budget positions are primarily for Bylaw Compliance and Enforcement related to the Vehicle-for Hire Bylaw.
 - Base expenditure increases are offset by net revenue attributable to volume driven PTC application and trip fees of \$0.857 million, user fee revenue (including inflation) of \$0.566 million, line by line expenditure reductions of \$0.286 million and Fleet Efficiency savings of \$0.020 million.
- New and enhanced priorities of \$1.031 million gross and \$0 net reflect new requirements for initiatives for Illegal Cannabis Storefront Enforcement. The enhanced priorities related to Cannabis include 8 additional staff.
- With these enhanced service priorities and other base changes; the total 2019 Operating Budget is \$20.056 million net which is \$0.145 million or 0.7% less than 2018.
- The total program complement includes a net base budget adjustment of 26 positions mainly due to PTC (Private Transportation Companies) and 8 new positions for cannabis enforcement for a total complement of 526.5 positions in 2019.

Cannabis Legalization

Municipal Licensing & Standards 2019 Staff recommended Operating Budget funds two new initiatives to enforce the legalization of recreational cannabis in the City of Toronto:

- Illegal Cannabis Storefront Enforcement includes funding of \$0.784 million gross & \$0 net and (8) new positions consisting of (1) District Manager, (1) Supervisor and (6) Municipal Standards Officers. These new staff positions, in association with the Toronto Police Service, will be responsible for license enforcement against illegal cannabis storefront operators.

- Legal Services Support for Illegal Cannabis Storefront Enforcement for \$0.247 million gross & \$0 net. The inter-divisional charge from Legal Services will provide support for (2) additional permanent Legal positions (legal solicitor and law clerk) in Legal Services to assist Municipal Licensing and Standards with general legal advice, enforcement litigations and prosecution of charges.

Both of these recommended priorities, which total \$1.031 million in 2019, are fully funded through the first distribution of Provincial funding expected to be received in early January 2019.

- The Province has committed to funding \$40 million over two years to support all municipalities with the implementation costs of recreational legalization.
- It has been determined that \$15 million will be available to municipalities in early January prior to the "opt-out" deadline of January 22. This \$15 million will be distributed based on the number of households. As a result, the City of Toronto has confirmed initial funding of \$3.009 million as detailed below:

Program	Project	Gross	Revenue	Provincial Funding	Net Expenditure
MLS	Illegal Storefront Enforcement	246,774		246,774	-
MLS	Legal Services Support	784,387		784,387	-
Courts	Court Procecuton Staff - Court Clerk Monitors & Support	1,951,781	900,000	1,051,781	-
Subtotal		2,982,942	900,000	2,082,942	-
Total	Provincial Funding			3,008,705	
Balance	Provincial Funding (to be allocated)			925,763	

- This funding completely offsets MLS' enforcement costs of \$1.031 million in 2019. Outlook years 2020 and 2021 costs total \$1.323 million and \$1.357 million respectively and are assumed to be fully funded.
 - Court prosecution costs of \$1.052 million, after fine revenue, has also been funded by the first installment of Provincial funding.
- A second distribution of \$15 million is expected after the opt-out deadline of January 22. Distribution will also be based on the 2018 MPAC number of households. Given that many municipalities have or are in the process of opting -out of recreational cannabis, the percentage of households for the City of Toronto, which did not opt-out, as adopted by Council on December 13, 2018, will likely increase resulting in more implementation funding than the first distribution.
- At the provincial level, funding of \$10 million may be set aside for unforeseen impacts of legalization. Furthermore, should the Ontario share of the Federal Excise Duty in the first two years of legalization exceed \$100 million then the province would provide 50% of the surplus to municipalities that have not opted-out.
- An initial estimate of the total implementation cost for the City was prepared in February 2018. This estimate included multiple City Divisions and Police Services and was based on the previous provincial model of government controlled legal storefronts. This model was changed by the new provincial government to consist of immediate online government sales of recreational cannabis with licensed private storefronts by April 1, 2019. The initial estimated implementation costs totaled, for one time & ongoing operating, \$32.316 million. A further \$0.827 million was estimated for related capital costs.
 - The February 2018 estimate included costs for ML&S, Police Services, Public Health, Paramedics, Fire Services, Legal Services, Court Services, Information Technology, Toronto Building, SSHA and Human Rights Offices.
 - Police Services was, at the time, the largest component of the implementation at 73% of the total estimate or \$24.123 million. \$15.842 million was included as the annual operating estimate.

Current estimates are still under development. Available Provincial funding will be allocated to the greatest extent possible through ongoing City experience with the implementation of legalization of recreational cannabis. In accordance with the conditions for use of the funds, any available funding must be allocated to the

cost of increased enforcement, public communication, paramedic & fire services, and bylaw and policy development

- It should also be noted that with adoption of the report entitled "*Provincially-Licensed Cannabis Retail Stores in Toronto*" as amended, on December 13, 2018, Council adopted the following motions stating:
 - 1) City Council authorize the City Manager, in consultation with the Chief Financial Officer, to negotiate and enter into any required agreements to receive intergovernmental funding for implementation of cannabis legalization, with terms and conditions satisfactory to the Chief Financial Officer and the City Solicitor;
 - 2) City Council request the Province of Ontario to provide the revenues to each municipality from the legal sale of cannabis, the revenues to be allotted to municipalities by number of retail outlets in each municipality rather than by population.

The December 4, 5, & 13, 2018 Council decision on this item can be found at:

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2019.CC1.4>

OTHER ISSUES IMPACTING THE 2019 BUDGET

Modernization, Transformation and Innovation Initiatives

ML&S Business Transformation Program - System Modernization

- ML&S is collaborating with the Information Technology Division (IT) to modernize its three (3) legacy application systems to a cloud solution that can be leveraged to enable collaboration, data exchange and integration across divisions.
- Toronto Fire Services (TFS) is partnering with ML&S to replace existing TFS Fire Prevention application system. This will enable collaboration and information sharing, facilitate joint inspections and reports as well as consistent case management approaches through to prosecution.
- ML&S is partnering with 311 for new CRM Enterprise solution and will implement its initial phase to confirm "full cradle to grave" functionality. In addition, ML&S is undertaking digitization of paper records and implementing a modern, sustainable Business Intelligence system, based on using the City's SAP Business Warehouse and tools. Enterprise platforms.
- *Estimated costs include IT Capital: \$17.539 million 2016 to 2020; Operating costs (MLS): \$0.506 million 2019 to 2021; Net savings (IT-Operating) of \$0.330 million by 2024*

ML&S Short Term Rentals Program

Implementation of new regulations for short term rental properties and operators to improve quality of life for renters by ensuring consumer protection, safety and wellbeing of citizens, and fulfilling public expectations, while avoiding potential hindrances to obtaining compliance.

Short Term Rentals Program is the second component of Rentsafe TO, which aims at strengthening by-laws, enabling stronger enforcement and enacting a more structured regulatory framework that encompasses all types of rental housing properties.

- The Program will promote preventative maintenance in rental apartment buildings to prevent the deterioration of standards will result in cost avoidance as housing stock becomes more compliant. Enhanced engagement with owners, operators and tenants will improve compliance as new regulations are introduced.
- Access to information, through self-service and automated reporting functionality to improve data reporting to ML&S will result in greater compliance as owners will be able to complete documents and payments more conveniently with minimal impact.

- Regulation of this new industry segment will result in new revenues. Recovery of program costs will result in reduced reliance on tax revenue for program operation. (*Operating costs: \$0.327 million 2018/19; Net revenue of \$0.225 million by 2019*)

ISSUES REFERRED TO THE 2019 BUDGET PROCESS

Toronto Wildlife Centre

In 2017, City Council approved funding of \$0.750 million as a grant to the Toronto Wildlife Centre, to be funded from the balance of the Beare Road Fund, to be provided as a contribution towards the construction of a new wildlife hospital, subject to the City of Toronto Grants Policy.

- The Toronto Wildlife Centre was still in the process of negotiating the terms of the Grant Agreement and consequently, as of 2017, no payment had yet been made. It is likely at this point funds will not be transferred to the Centre until 2019.
- As a result, this grant, funded through the Beare Road account, is part of the 2019 Operating Budget for ML&S to ensure required funding is in place. This amount is reversed in the 2020 outlook.

Tommy Thompson Park

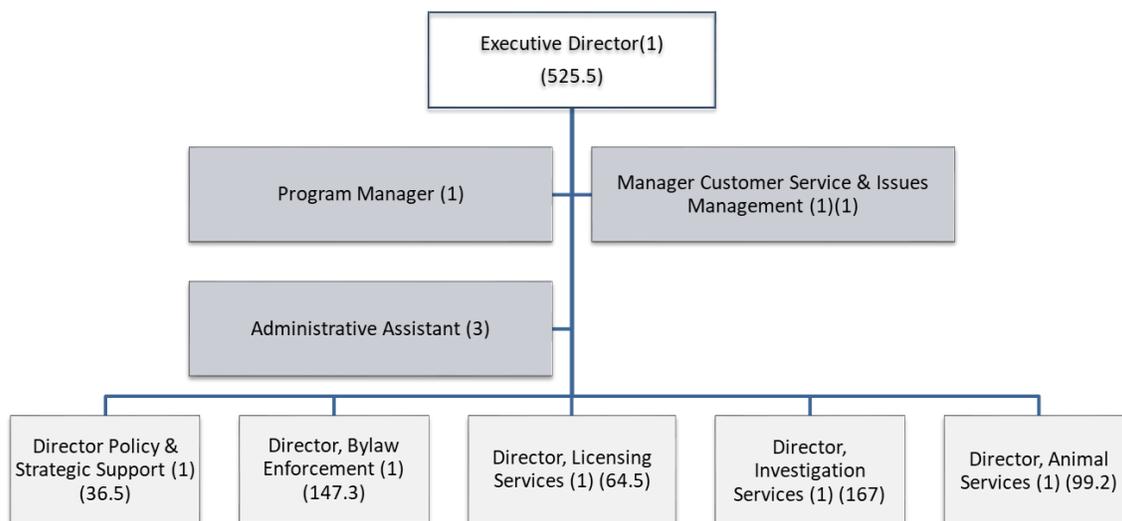
- As part of the 2017 Budget process, City Council adopted the following recommendation:
 - *269. City Council direct the Chief Executive Officer of the Toronto and Region Conservation Authority, together with the General Manager, Parks, Forestry and Recreation and the Executive Director, Municipal Licensing and Standards to review and identify the operating costs associated with the transfer of the property adjacent to Tommy Thompson Park from the Ministry of Natural Resources and Forestry to the Toronto and Region Conservation Authority, in time for the 2018 Budget process.*
- As part of the 2018 Budget process, City Council adopted the following recommendation:
 - City Council request that the Toronto and Region Conservation Authority, in consultation with the General Manager of Parks, Forestry and Recreation and the Executive Director of Municipal Licensing Services, report to the Executive Committee by June 2018, to provide cost estimates to maintain the park once transferred with a timeline for the transition.
- Tommy Thompson Park is owned by TRCA and is jointly managed by TRCA and the City of Toronto. An additional portion of the Leslie Street Spit is under lease to Ports Toronto from the Ministry of Natural Resources and Forestry (MNR). After this lease expires in 2018, the MNR has indicated that these leased lands will be transferred to TRCA.
- Once received by the TRCA, the intent is to include this additional area in the Joint Management Agreement with the City of Toronto where Parks, Forestry and Recreation would be required to operate and maintain the areas.
- Both Parks, Forestry and Recreation and Municipal Licensing and Standards were to include new and enhanced requests as part of the 2019 budget process.
- TRCA provided an update on discussion with City Programs (Municipal Licensing and Standards and Parks, Forestry and Recreation) to develop costs estimates to manage and maintain Tommy Thompson Park once the site remediation work is complete.
 - Work is underway and TRCA staff have met with City staff and other stakeholders to communicate the work being undertaken and to receive input on design of improvements to the area.
 - PFR has submitted a new & enhanced request to maintain the additional space and protect investments already made in the park, provide natural area management direction, patrols and staff supervision.
 - It is not anticipated that this initiative will have an incremental budget impact for MLS in 2019.



APPENDICES

Appendix 1

2019 Organization Chart



The 2019 total staff complement includes the Executive Director and staff for a total of 526.5 positions, comprising 526.5 operating positions as summarized in the table below.

2019 Total Complement

	Category	Senior Management	Management with Direct Reports	Management without Direct Reports/Exempt Professional & Clerical	Union	Total
Operating	Permanent	1.0	65.0	33.0	416.0	515.0
	Temporary			5.0	6.5	11.5
	Total Operating	1.0	65.0	38.0	422.5	526.5
Capital	Permanent			-	-	-
	Temporary			0.0	-	0.0
	Total Capital	-	-	0.0	-	0.0
Grand Total		1.0	65.0	38.0	422.5	526.5

Appendix 2

2019 Operating Budget by Service

By-Law Compliance and Enforcement

(In \$000s)	2018	2019			Changes		Incremental Change	
	Approved Budget	Base	New / Enhanced	Total Staff Recommended Budget			2020 Plan	2021 Plan
By Service	\$	\$	\$	\$	\$	%	\$	\$
Licensing								
Gross Expenditures	11,129.0	11,923.3	0.0	11,923.3	794.2	7.1%	168.4	120.7
Revenue	0.0	0.0	0.0	0.0	0.0	-	0.0	0.0
Net Expenditures	11,129.0	11,923.3	0.0	11,923.3	794.2	7.1%	168.4	120.7
Private Properties								
Gross Expenditures	17,095.3	18,315.4	1,031.2	19,346.5	2,251.2	13.2%	560.6	153.4
Revenue	3,853.5	4,528.9	1,031.2	5,560.1	1,706.6	44.3%	773.2	117.4
Net Expenditures	13,241.9	13,786.5	0.0	13,786.5	544.6	4.1%	(212.5)	36.0
Public Spaces								
Gross Expenditures	6,320.1	6,771.2	0.0	6,771.2	451.0	7.1%	70.7	40.3
Revenue	1,266.0	1,487.9	0.0	1,487.9	221.9	17.5%	0.0	0.0
Net Expenditures	5,054.1	5,283.2	0.0	5,283.2	229.1	4.5%	70.7	40.3
Total								
Gross Expenditures	34,544.5	37,009.8	1,031.2	38,041.0	3,496.5	10.1%	799.8	314.3
Revenue	5,119.5	6,016.8	1,031.2	7,048.0	1,928.5	37.7%	773.2	117.4
Total Net Expenditures	29,425.0	30,993.0	0.0	30,993.0	1,568.0	5.3%	26.6	197.0
Approved Positions	324.7	324.7	8.0	332.7	8.0	2.5%	(0.0)	0.0

Licences & Permits

(In \$000s)	2018	2019			Changes		Incremental Change	
	Approved Budget	Base	New / Enhanced	Total Staff Recommended Budget			2020 Plan	2021 Plan
By Service	\$	\$	\$	\$	\$	%	\$	\$
Bylaw Exemptions								
Gross Expenditures	1,339.3	1,445.8	0.0	1,445.8	106.4	7.9%	1.6	13.6
Revenue	42.7	47.3	0.0	47.3	4.6	10.8%	0.0	0.0
Net Expenditures	1,296.6	1,398.5	0.0	1,398.5	101.8	7.9%	1.6	13.6
Licence & Permit Issuance								
Gross Expenditures	8,035.3	8,674.0	0.0	8,674.0	638.6	7.9%	436.3	103.0
Revenue	28,496.0	31,583.0	0.0	31,583.0	3,087.0	10.8%	508.3	492.6
Net Expenditures	(20,460.7)	(22,909.1)	0.0	(22,909.1)	(2,448.4)	12.0%	(72.1)	(389.5)
Total								
Gross Expenditures	9,374.6	10,119.7	0.0	10,119.7	745.1	7.9%	437.8	116.7
Revenue	28,538.7	31,630.3	0.0	31,630.3	3,091.6	10.8%	508.3	492.6
Total Net Expenditures	(19,164.1)	(21,510.6)	0.0	(21,510.6)	(2,346.5)	12.2%	(70.5)	(375.9)
Approved Positions	84.4	84.4	0.0	84.4	0.0		0.0	0.0

Appendix 2 - Continued

Animal Services

(In \$000s)	2018	2019			Changes		Incremental Change	
	Approved Budget	Base	New / Enhanced	Total Staff Recommended Budget			2020 Plan	2021 Plan
By Service	\$	\$	\$	\$	\$	%	\$	\$
Pet Licence Issuance								
Gross Expenditures	1,680.9	1,764.7	0.0	1,764.7	83.8	5.0%	13.4	14.4
Revenue	707.8	713.3	0.0	713.3	5.5	0.8%	0.0	0.0
Net Expenditures	973.1	1,051.3	0.0	1,051.3	78.3	8.0%	13.4	14.4
Response & Enforcement								
Gross Expenditures	4,010.2	4,210.1	0.0	4,210.1	199.9	5.0%	29.1	53.2
Revenue	0.0	0.0	0.0	0.0	0.0	-	0.0	0.0
Net Expenditures	4,010.2	4,210.1	0.0	4,210.1	199.9	5.0%	29.1	53.2
Shelter & Care								
Gross Expenditures	7,529.7	7,905.1	0.0	7,905.1	375.3	5.0%	(699.4)	0.7
Revenue	2,572.9	2,592.9	0.0	2,592.9	20.1	0.8%	(748.2)	1.8
Net Expenditures	4,956.8	5,312.1	0.0	5,312.1	355.3	7.2%	48.8	(1.1)
Total								
Gross Expenditures	13,220.8	13,879.8	0.0	13,879.8	659.0	5.0%	(656.9)	68.4
Revenue	3,280.7	3,306.3	0.0	3,306.3	25.6	0.8%	(748.2)	1.8
Total Net Expenditures	9,940.1	10,573.5	0.0	10,573.5	633.4	6.4%	91.3	66.6
Approved Positions	109.4	109.4	0.0	109.4	0.0		0.0	0.0

Appendix 3

2019 Service Levels

By-Law Compliance and Enforcement

Activity	Type	Service Level Description	Status	2016	2017	2018	2019
Licensing	Licence & Permit Service Response	% initial response or action taken on business licensing service requests within two business days of entry of report.	Approved	90%	90%	90%	90%
			Actual	56%	57%	51%	
Public Spaces	Public Spaces Service Request	% violations of by-law provisions regarding public spaces resolved within 30 business days from receipt of report	Approved	n/a	n/a	n/a	80%
			Actual	n/a	n/a	n/a	
Private Properties	Property Standards Emergency Service Response	% of emergency responses conducted within 24 hours of reports	Approved	n/a	n/a	n/a	100%
			Actual	n/a	n/a	n/a	
	Property Standards Non-Emergency Service Response	% initial response or action taken on private property customer requests within five days of receipt of report	Approved	70%	70%	70%	70%
			Actual	78%	78%	70%	

The 2019 Service Levels have been adjusted (bolded in the charts) from the approved 2018 Service Levels for Public Spaces Service Request and Property Standards Emergency Service Response, both of which are new service levels for 2019.

- **Public Spaces:** The processing time for "resolving violations of by-law provisions regarding public spaces within 30 business days from receipt of report" has been established to be **80%** of the time in 2019.
- **Private Properties:** The processing time for "emergency responses conducted within 24 hours of reports" has been established to be **100%** of the time in 2019.

The other two service levels, for Licence & Permit Service Response and Property Standards Non-Emergency Service Response are unchanged and consistent with 2018 levels at 90% and 70%, initial response rates, respectively.

Licences & Permits

Activity	Type	Service Level Description	Status	2016	2017	2018	2019
Licence and Permit Issuance	Business Licences	% business licences issued in 20 days or less, excluding PTC driver licences (new and renewal)	Approved	n/a	n/a	n/a	70%
			Actual	n/a	n/a	n/a	
	Clothing Drop Box, Right of Way (Patio, Café, Marketing), Fireworks & Temporary Sign Permits	% Licences issued in 20 days or less (new and renewal)	Approved	90%	90%	90%	95%
			Actual	90%	90%	88%	
	Private Transportation Company (PTC) Driver Licences	% PTC driver licences complete applications completed and licences issued within 5 days (new and renewal)	Approved	n/a	95%	95%	95%
			Actual	n/a	95%	100%	
By-law Exemptions	Fence / Noise / Natural Gardens	% an exemption or permit referral to Community Council occurs in 30 days.	Approved	100%	100%	100%	100%
			Actual	20%	30%	40%	

The 2019 Service Levels have been adjusted (bolded in the charts) from the approved 2018 Service Levels for Business Licences (new) and Licences for Clothing Drop-boxes, Right-of-Way, Fireworks and Temporary Signs, both of which are new or revised service levels for 2019.

- **Business Licences:** The processing time for "business licences issued in 20 days or less, excluding PTC driver licences (new and renewal)" has been established to be **70%** of the time in 2019.
- **Licences for Clothing Drop-boxes, Right-of-Way:** The processing time for "Licences issued in 20 days or less (new and renewal)" has been revised from 90% to **95%** of the time in 2019.

The other two service levels, for Private Transportation Company (PTC) Driver Licences and Fence / Noise / Natural Gardens Exemptions are unchanged and consistent with 2018 levels at 95% and 100%, respectively.

Appendix 3- Continued

Animal Services

Activity	Type	Service Level Description	Status	2016	2017	2018	2019
Shelter and Care	Sheltered Animals	Average days in shelter	Approved	18	18	18	15
			Actual	15	15	15	
	Stray Animals Adopted or Returned to Owner	% sheltered animals adopted/transferred or returned to owner	Approved	n/a	n/a	n/a	85%
			Actual	n/a	n/a	n/a	
Pet Licence Issuance	Dog and Cat Licences Renewed	% pet licences renewed	Approved	90%	90%	90%	80%
			Actual	80%	80%	80%	
	Licence Application	% applications conducted on-line	Approved	75%	75%	60%	65%
			Actual	50%	56%	60%	
Response and Enforcement	Emergency Animal Rescue & Care	% response to emergency animal rescue and public safety within 2 hours	Approved	80%	80%	80%	80%
			Actual	90%	90%	80%	
	Non-Emergency Animal Removal	% non-emergency response for removal within 48 hrs. Respond to dead animal removal (domestic or wildlife / public or private property)	Approved	n/a	n/a	n/a	85%
			Actual	n/a	n/a	n/a	

The 2019 Service Levels have been adjusted (bolded in the charts) from the approved 2018 Service Levels for Shelter and Care, Pet Licence Issuance and Response & Enforcement, which have new or revised service levels for 2019.

- **Sheltered Animals:** The time for "Average days in Shelter" has been reduced to 15 days in 2019 based on actual experience.
- **Stray Animals Adopted or Returned to Owner:** The anticipated success rate for this activity type has been established at **85%** of the time in 2019.
- **Dog & Cat License Issuance:** the revised metrics for "% pet licences renewed" and "% applications conducted on-line" are **80%** and **65%** respectively for 2019 based on experience and anticipated activity.
- **Response & Enforcement:** The processing time for "non-emergency response for dead animal removal within 48 hrs" has been established to be **85%** of the time in 2019.

The other service level, for response to emergency animal rescue and public safety within 2 hours remains unchanged and consistent with the 2018 level of **80%**.

Appendix 4

Summary of 2019 Service Changes

Description (\$000s)	Service Changes						Total Service Changes			Incremental Change			
	Bylaw Compliance & Enforcement		Licences & Permits		Animal Services		\$	\$	#	2020 Plan		2021 Plan	
	Gross	Net	Gross	Net	Gross	Net	Gross	Net	Pos.	Net	Pos.	Net	Pos.
Base Changes:													
Base Revenue Changes													
Base User Fee Changes (Inflation)		380.9		(714.5)		(148.5)		(482.1)			(491.7)		(501.5)
Sub-Total		380.9		(714.5)		(148.5)		(482.1)			(491.7)		(501.5)
Service Efficiencies													
Fleet Size Reduction	(19.9)	(19.9)					(19.9)	(19.9)					
Sub-Total	(19.9)	(19.9)					(19.9)	(19.9)					
Total 2019 Service Changes	(19.9)	361.0		(714.5)		(148.5)	(19.9)	(502.0)			(491.7)		(501.5)

2019 Operating Budget - Staff Recommended Service Changes Summary by Service (\$000's)

Form ID		Infrastructure and Development Services Program - Municipal Licensing & Standards	Adjustments				2020 Plan Net Change	2021 Plan Net Change
Category	Equity Impact		Gross Expenditure	Revenue	Net	Approved Positions		
2019 Staff Recommended Base Budget Before Service Changes:			61,029.3	40,953.5	20,075.9	518.50	47.4	(112.4)
18342		Fleet Size Reduction for MLS						
51	No Impact	Description:						
<p>Based on the historical usage of the Class 1 & 2 vehicles of the division, Municipal Licensing & Standards will be reducing 2 units through the Staff Recommended 2019 Operating Budget, which is expected to result in operating cost savings of approximately \$9,760 in 2019. The reduction in units would also result in a reduction to the Contribution to the MLS Vehicle Replacement Reserve of \$10,172.</p>								
Service Level Impact:								
Improved fleet utilization and efficient deployment of City assets will allow recommended service levels to be achieved.								
Equity Statement:								
No significant equity impacts: The changes in Municipal Licensing and Standards' 2019 Staff Recommended Operating Budget do not have any significant equity impacts.								
Service: Bylaw Compliance & Enforcement								
Total Staff Recommended Changes:			(19.9)	0.0	(19.9)	0.00	0.0	0.0
Staff Recommended Service Changes:			(19.9)	0.0	(19.9)	0.00	0.0	0.0
Summary:								
Staff Recommended Service Changes:			(19.9)	0.0	(19.9)	0.00	0.0	0.0
Staff Recommended Base Budget:			61,009.4	40,953.5	20,055.9	518.50	47.4	(112.4)

Appendix 5

Summary of 2019 New / Enhanced Service Priorities

New / Enhanced Service Description (in \$000s)	New and Enhanced Services Priorities		Total			Incremental Change			
	Bylaw Compliance & Enforcement		\$		Position	2020 Plan		2021 Plan	
	Gross	Net	Gross	Net	#	Net	Pos.	Net	Pos.
Enhanced Service Priorities Staff Initiated:									
Illegal Cannabis Storefront Enforcement MLS	784.4	0.0	784.4	0.0	8.0	0.0	(0.0)	0.0	(0.0)
Illegal Cannabis Storefront Enforcement Legal Support	246.8		246.8						
Sub-Total Staff Initiated	1,031.2	0.0	1,031.2	0.0	8.0	0.0	(0.0)	0.0	(0.0)
Total Enhanced Services	1,031.2	0.0	1,031.2	0.0	8.0	0.0	(0.0)	0.0	(0.0)
New Service Priorities									
Total 2019 New / Enhanced Services	1,031.2	0.0	1,031.2	0.0	8.0	0.0	(0.0)	0.0	(0.0)

2019 Operating Budget - Staff Recommended New and Enhanced Services Summary by Service (\$000's)

Form ID		Infrastructure and Development Services Program - Municipal Licensing & Standards	Adjustments				2020 Plan Net Change	2021 Plan Net Change
Category	Equity Impact		Gross Expenditure	Revenue	Net	Approved Positions		
17927		Illegal Cannabis Storefront Enforcement Legal Support						
72	No Impact	Description:						
<p>The federal government has passed the Cannabis Act (Bill C-45), legalizing the distribution, sale, and consumption of cannabis, effective October 17, 2018. On August 13, 2018, the provincial government announced a private retail model for cannabis sales that would operate alongside provincially-run online sales. Private retail sales of cannabis will be in place by April 1, 2019. This new/enhanced priority action will fund two additional permanent Legal positions (legal solicitor and law clerk) in Legal Services to assist Municipal Licensing and Standards with enforcement against illegal cannabis storefronts (unlicensed) with general legal advice, enforcement litigations and prosecution of charges.</p> <p>Service Level Impact:</p> <p>This resource request will assist in enforcement and closure of illegal storefronts and policy development and maintenance thereby providing the expected service levels..</p> <p>Equity Statement:</p> <p>No significant equity impacts: The changes in Municipal Licensing and Standards' 2019 Staff Recommended Operating Budget do not have any significant equity impacts.</p> <p>Service: Bylaw Compliance & Enforcement</p>								
Total Staff Recommended Changes:			246.8	246.8	0.0	0.00	0.0	0.0
Staff Recommended New/Enhanced Services:			246.8	246.8	0.0	0.00	0.0	0.0

18017		Illegal Cannabis Storefront Enforcement MLS					
72	No Impact	Description:					
<p>The Cannabis Act (Bill C-45) legalizing the distribution, sale, and consumption of cannabis came into force on October 17, 2018. Private retail sales of cannabis will be in place by April 1, 2019. In order to provide expected levels of enforcement against unlicensed cannabis storefronts, the division is proposing an increase to its approved complement by eight new positions. The new positions include (1) District Manager, (1) Supervisor and (6) Municipal Standards Officers. In addition, an amount for the acquisition of new vehicles for the enforcement staff are included as well as costs for uniforms, equipment, and other related overhead expenditures.</p> <p>Service Level Impact:</p> <p>Future service levels are yet to be determined and would depend on the number of illegal storefronts and joint enforcement activities with Toronto Police against operators and landlords where illegal cannabis products were being sold.</p>							

Category:

**2019 Operating Budget - Staff Recommended New and Enhanced Services
Summary by Service (\$000's)**

Form ID		Infrastructure and Development Services Program - Municipal Licensing & Standards	Adjustments				2020 Plan Net Change	2021 Plan Net Change
Category	Equity Impact		Gross Expenditure	Revenue	Net	Approved Positions		

Equity Statement:

No significant equity impacts: The changes in Municipal Licensing and Standards' 2019 Staff Recommended Operating Budget do not have any significant equity impacts.

Service: Bylaw Compliance & Enforcement

Total Staff Recommended Changes:	784.4	784.4	0.0	8.00	0.0	0.0
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Staff Recommended New/Enhanced Services:	784.4	784.4	0.0	8.00	0.0	0.0
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Summary:

Staff Recommended New / Enhanced Services:	1,031.2	1,031.2	0.0	8.00	0.0	0.0
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Category:

Appendix 6

2019 User Fee Rate Changes

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS001	Photocopies of documents	Licence & Permit Issuance	Full Cost Recovery	Per page	\$0.56	\$0.01	\$0.57	\$0.57	\$0.57
MS002	Certification of documents	Licence & Permit Issuance	Full Cost Recovery	Per page	\$11.32	\$0.23	\$11.55	\$11.55	\$11.55
MS006	Duplicate paper licence or permit	Licence & Permit Issuance	Full Cost Recovery	Per Item	\$12.45	\$0.25	\$12.70	\$12.70	\$12.70
MS007	Duplicate licence sticker or permit sticker	Licence & Permit Issuance	Full Cost Recovery	Per Item	\$5.65	\$0.11	\$5.76	\$5.76	\$5.76
MS008	Duplicate plate	Licence & Permit Issuance	Full Cost Recovery	Per Item	\$28.29	\$0.57	\$28.86	\$28.86	\$28.86
MS009	Duplicate decal	Licence & Permit Issuance	Full Cost Recovery	Per Item	\$12.45	\$0.25	\$12.70	\$12.70	\$12.70
MS010	Duplicate photo card	Licence & Permit Issuance	Full Cost Recovery	Per Item	\$5.65	\$0.11	\$5.76	\$5.76	\$5.76
MS013	Filing of documents: notice of designated agent	Licence & Permit Issuance	Full Cost Recovery	Per document	\$70.17	\$1.40	\$71.57	\$71.57	\$71.57
MS014	Filing of documents: notice of designated custodian	Licence & Permit Issuance	Full Cost Recovery	Per document	\$70.17	\$1.40	\$71.57	\$71.57	\$71.57
MS020	Re-scheduling an exam or course before it starts	Licence & Permit Issuance	Full Cost Recovery	Case	\$28.29	\$0.57	\$28.86	\$28.86	\$28.86
MS025	Registration for the Accessible Taxicab Driver Training Course	Licence & Permit Issuance	Full Cost Recovery	Case	\$210.87	\$4.22	\$215.09	\$215.09	\$215.09

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS033	Examination fee: Building Renovator	Licence & Permit Issuance	Full Cost Recovery	Case	\$56.59	\$1.13	\$57.72	\$57.72	\$57.72
MS034	Examination fee: Drain Layer	Licence & Permit Issuance	Full Cost Recovery	Case	\$113.17	\$2.26	\$115.43	\$115.43	\$115.43
MS035	Examination fee: Drain Contractor	Licence & Permit Issuance	Full Cost Recovery	Case	\$113.17	\$2.26	\$115.43	\$115.43	\$115.43
MS037	Licence status confirmation letter	Licence & Permit Issuance	Full Cost Recovery	per letter	\$11.32	\$0.23	\$11.55	\$11.55	\$11.55
MS038	Application for vehicle repair facility accreditation	Licence & Permit Issuance	Full Cost Recovery	Per application	\$84.87	\$1.70	\$86.57	\$86.57	\$86.57
MS039	Inspection for placement on list of accredited vehicle repair	Licence & Permit Issuance	Full Cost Recovery	Per Inspection	\$141.46	\$2.83	\$144.29	\$144.29	\$144.29
MS042	Provision of inspection services where required as a result	Private Properties	Full Cost Recovery	Inspection - Minimum	\$100.18	\$2.00	\$102.18	\$102.18	\$102.18
MS043	Provision of inspection services where required as a result	Private Properties	Full Cost Recovery	Inspection/ Hour - Minimum	\$58.62	\$1.17	\$59.79	\$59.79	\$59.79
MS044	Application fee: Temporary Sign permit - A-Frame	Licence & Permit Issuance	Full Cost Recovery	Per application	\$107.51	\$2.15	\$109.66	\$109.66	\$109.66
MS045	Renewal fee: Temporary Sign permit - A-Frame	Licence & Permit Issuance	Full Cost Recovery	Per application	\$84.87	\$1.70	\$86.57	\$86.57	\$86.57
MS046	Removal Fee of Illegal Portable Sign.	Private Properties	Full Cost Recovery	Case	\$100.00	\$0.00	\$100.00	\$100.00	\$100.00
MS047	Application fee: Temporary Sign permit - Mobile	Licence & Permit Issuance	Full Cost Recovery	Per application	\$141.47	\$2.83	\$144.30	\$144.30	\$144.30
MS048	Retrieval of Illegal Mobile Sign (per sign).	Private Properties	Full Cost Recovery	Per sign	\$200.00	\$0.00	\$200.00	\$200.00	\$200.00

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS049	Storage of Illegal Sign (per day). Mobile Sign.	Private Properties	Full Cost Recovery	Per Day	\$15.00	\$0.00	\$15.00	\$15.00	\$15.00
MS050.1	Annual fee: Temporary Sign permit - New Development	Licence & Permit Issuance	Full Cost Recovery	Per Project	\$226.33	\$4.53	\$230.86	\$230.86	\$230.86
MS054	Roof Signs per sq. ft. of sign face area	Private Properties	Full Cost Recovery	Per sq. ft.	\$30.00	\$0.00	\$30.00	\$30.00	\$30.00
MS055	For Removal of Illegal open house directional sign.	Private Properties	Full Cost Recovery	Per sign	\$100.00	\$0.00	\$100.00	\$100.00	\$100.00
MS056	For Removal of Illegal garage sales sign.	Private Properties	Full Cost Recovery	Per sign	\$100.00	\$0.00	\$100.00	\$100.00	\$100.00
MS057	Inspection of event area	Public Spaces	Full Cost Recovery	Inspector/Hour	\$60.00	\$0.00	\$60.00	\$60.00	\$60.00
MS058	Permit application fee	Private Properties	Full Cost Recovery	Per application	\$100.00	\$0.00	\$100.00	\$100.00	\$100.00
MS059	Appeal application fee	Private Properties	Full Cost Recovery	Per application	\$200.00	\$0.00	\$200.00	\$200.00	\$200.00
MS060	Monitoring by City staff of sound levels at an event or activity	Private Properties	Full Cost Recovery	Staff/Hour	\$60.00	\$0.00	\$60.00	\$60.00	\$60.00
MS061	Remedial work for contracts up to \$500	Private Properties	Full Cost Recovery	Per remedial work	\$100.00	\$0.00	\$100.00	\$100.00	\$100.00
MS062	Remedial work for contracts ranging from \$501-\$1,000	Private Properties	Full Cost Recovery	Per remedial work	\$200.00	\$0.00	\$200.00	\$200.00	\$200.00
MS063	Remedial work for contracts ranging from \$1,001-\$2,000	Private Properties	Full Cost Recovery	Per remedial work	\$300.00	\$0.00	\$300.00	\$300.00	\$300.00
MS064	Remedial work for contracts ranging from \$2,001-\$5,000	Private Properties	Full Cost Recovery	Per remedial work	\$500.00	\$0.00	\$500.00	\$500.00	\$500.00
MS065	Remedial work for contracts ranging from \$5,001-\$10,000	Private Properties	Full Cost Recovery	Per remedial work	\$1,000.00	\$0.00	\$1,000.00	\$1,000.00	\$1,000.00

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS066	Remedial work for contracts over \$10,000	Private Properties	Full Cost Recovery	Per remedial work	\$2,000.00	\$0.00	\$2,000.00	\$2,000.00	\$2,000.00
MS067	Clerical administrative services	Private Properties	Full Cost Recovery	Per property	\$211.26	\$0.00	\$211.26	\$211.26	\$211.26
MS068	Business Licensing & Enforcement - Property Inspection Fee.	Private Properties	Full Cost Recovery	Per property	\$488.54	\$9.77	\$498.31	\$498.31	\$498.31
MS069	Administration fee for court attendance	Private Properties	Full Cost Recovery	Attendance	\$610.63	\$12.21	\$622.84	\$622.84	\$622.84
MS070	Amount for the annual registration of animal. Dog/Cat License	Pet Licence Issuance	City Policy	Per Animal	\$50.00	\$0.00	\$50.00	\$50.00	\$50.00
MS071	Amount for the annual registration of animal. Dog/Cat License	Pet Licence Issuance	City Policy	Per Animal	\$60.00	\$0.00	\$60.00	\$60.00	\$60.00
MS072	Amount for the annual registration of animal. Dog/Cat License	Pet Licence Issuance	City Policy	Per Animal	\$25.00	\$0.00	\$25.00	\$25.00	\$25.00
MS073	Amount for the annual registration of animal. Dog/Cat License	Pet Licence Issuance	City Policy	Per Animal	\$30.00	\$0.00	\$30.00	\$30.00	\$30.00
MS074	Amount for the annual registration of animal. Dog/Cat License	Pet Licence Issuance	City Policy	Per Animal	\$25.00	\$0.00	\$25.00	\$25.00	\$25.00
MS075	Amount for the annual registration of animal. Dog/Cat License	Pet Licence Issuance	City Policy	Per Animal	\$15.00	\$0.00	\$15.00	\$15.00	\$15.00
MS076	Amount for the annual registration of animal. Dog/Cat License	Pet Licence Issuance	City Policy	Per Animal	\$12.50	\$0.00	\$12.50	\$12.50	\$12.50
MS077	Amount for the annual registration of animal. Dog/Cat License	Pet Licence Issuance	City Policy	Per Animal	\$7.50	\$0.00	\$7.50	\$7.50	\$7.50
MS078	Fee charged for replacing a lost pet tag	Pet Licence Issuance	Full Cost Recovery	Per Animal	\$5.00	\$0.00	\$5.00	\$5.00	\$5.00

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS079	Impound Fee Dog. The first day of care in the animal shelter	Pet Licence Issuance	Market Based	1st 24 Hours Or Part thereof	\$40.00	\$0.00	\$40.00	\$40.00	\$40.00
MS080	Impound Fee Dog. The daily care, food and board of animal.	Pet Licence Issuance	Market Based	Subsequent per Diem	\$20.00	\$0.00	\$20.00	\$20.00	\$20.00
MS081	Impound Fee Cat. The first day of care in the animal shelter	Pet Licence Issuance	Market Based	1st 24 Hours Or Part thereof	\$30.00	\$0.00	\$30.00	\$30.00	\$30.00
MS082	Impound Fee Cat. The daily care, food and board of animal.	Pet Licence Issuance	Market Based	Subsequent per Diem	\$10.00	\$0.00	\$10.00	\$10.00	\$10.00
MS083	Adoption Fee Dog	Shelter & Care	Market Based	Per Animal	\$125.00	\$0.00	\$125.00	\$125.00	\$125.00
MS084	Adoption Fee Cat	Shelter & Care	Market Based	Per Animal	\$75.00	\$0.00	\$75.00	\$75.00	\$75.00
MS085	Adoption Fee - Bird - Budgies, finch type	Shelter & Care	Market Based	Adoption	\$5.00	\$0.00	\$5.00	\$5.00	\$5.00
MS086	Adoption Fee - Bird - Cockatiels, love bird types	Shelter & Care	Market Based	Adoption	\$20.00	\$0.00	\$20.00	\$20.00	\$20.00
MS087	Adoption Fee - Bird - Small parrot (<=1 kg)	Shelter & Care	Market Based	Adoption	\$50.00	\$0.00	\$50.00	\$50.00	\$50.00
MS089	Adoption Fee Fish	Shelter & Care	Market Based	Adoption	\$5.00	\$0.00	\$5.00	\$5.00	\$5.00
MS090	Adoption Fee Mammals	Shelter & Care	Market Based	Adoption	\$40.00	\$0.00	\$40.00	\$40.00	\$40.00
MS091	Adoption Fee - Reptiles	Shelter & Care	Market Based	Adoption	\$20.00	\$0.00	\$20.00	\$20.00	\$20.00
MS092	Adoption Fee - Rodents	Shelter & Care	Market Based	Adoption	\$5.00	\$0.00	\$5.00	\$5.00	\$5.00
MS094	Other fees - Cat boxes	Shelter & Care	Market Based	Per box	\$5.00	\$0.00	\$5.00	\$5.00	\$5.00
MS098	Neuter - Male Cat	Shelter & Care	Full Cost Recovery	Per Animal	\$40.00	\$0.00	\$40.00	\$40.00	\$40.00

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS099	Spay Female Cat > 1 year	Shelter & Care	Full Cost Recovery	Per Animal	\$60.00	\$0.00	\$60.00	\$60.00	\$60.00
MS100	Spay/Neuter - Additional fee if physical complications	Shelter & Care	Full Cost Recovery	Per Animal	\$20.00	\$0.00	\$20.00	\$20.00	\$20.00
MS101	Fee charged when the pet owner surrenders a dog to Toronto Animal Services	Shelter & Care	City Policy	Per Animal	\$55.65	\$1.11	\$56.76	\$56.76	\$56.76
MS102	Fee charged when the pet owner surrenders a cat to Toronto Animal Services	Shelter & Care	City Policy	Per Animal	\$33.39	\$0.67	\$34.06	\$34.06	\$34.06
MS103	Fee charged when the pet owner surrenders the animal to Toronto Animal Services	Shelter & Care	City Policy	Litter	\$20.37	\$0.41	\$20.78	\$20.78	\$20.78
MS104	Fee charged when the pet owner surrenders other domestic animal	Shelter & Care	City Policy	Per Animal	\$33.39	\$0.67	\$34.06	\$34.06	\$34.06
MS106	Sheltering Fees at clinic - Cats	Shelter & Care	City Policy	Diem Animal	\$10.00	\$0.00	\$10.00	\$10.00	\$10.00
MS107	Pick Up & Delivery Charge	Response & Enforcement	Full Cost Recovery	Trip Animal	\$44.52	\$0.89	\$45.41	\$45.41	\$45.41
MS112	Protective Care (Dog/Cat)	Shelter & Care	City Policy	1st 24 Hours Or Part thereof	\$40.00	\$0.00	\$40.00	\$40.00	\$40.00
MS113	Protective Care Dog	Shelter & Care	City Policy	Subsequent per Diem per Animal	\$20.00	\$0.00	\$20.00	\$20.00	\$20.00
MS114	Protective Care Cat	Shelter & Care	City Policy	Subsequent per Diem per Animal	\$10.00	\$0.00	\$10.00	\$10.00	\$10.00

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS115	Retrieval of Illegal Portable Sign.	Private Properties	Full Cost Recovery	Case	\$200.00	\$0.00	\$200.00	\$200.00	\$200.00
MS116	Storage Fee for Illegal Portable Sign.	Private Properties	Full Cost Recovery	Storage	\$15.00	\$0.00	\$15.00	\$15.00	\$15.00
MS118	Removal Fee for Illegal Mobile Sign.	Private Properties	Full Cost Recovery	Case	\$100.00	\$0.00	\$100.00	\$100.00	\$100.00
MS119	Disposal Fee for Illegal Mobile Sign.	Private Properties	Full Cost Recovery	Case	\$80.00	\$0.00	\$80.00	\$80.00	\$80.00
MS120	Retrieval of Illegal New Development Sign	Private Properties	Full Cost Recovery	Per Request	\$200.00	\$0.00	\$200.00	\$200.00	\$200.00
MS121	Storage of Illegal New Development Sign	Private Properties	Full Cost Recovery	Storage	\$15.00	\$0.00	\$15.00	\$15.00	\$15.00
MS122	Disposal Fee of Illegal New Development Sign	Private Properties	Full Cost Recovery	Per Request	\$50.00	\$0.00	\$50.00	\$50.00	\$50.00
MS123	Removal Fee of Illegal Ground Mounted Sign	Private Properties	Full Cost Recovery	Per Request	\$100.00	\$0.00	\$100.00	\$100.00	\$100.00
MS124	Retrieval Fee of Illegal Ground Mounted Sign	Private Properties	Full Cost Recovery	Per Request	\$200.00	\$0.00	\$200.00	\$200.00	\$200.00
MS125	Storage Fee of Illegal Ground Mounted Sign	Private Properties	Full Cost Recovery	Storage	\$15.00	\$0.00	\$15.00	\$15.00	\$15.00
MS126	Disposal Fee of Illegal Ground Mounted Sign	Private Properties	Full Cost Recovery	Per Request	\$50.00	\$0.00	\$50.00	\$50.00	\$50.00
MS127	Retrieval of Illegal Garage Sale Sign.	Private Properties	Full Cost Recovery	Case	\$200.00	\$0.00	\$200.00	\$200.00	\$200.00
MS128	Storage Fee of Illegal Garage Sale Sign.	Private Properties	Full Cost Recovery	Storage	\$15.00	\$0.00	\$15.00	\$15.00	\$15.00
MS129	Disposal Fee of Illegal Garage Sale Sign.	Private Properties	Full Cost Recovery	Case	\$50.00	\$0.00	\$50.00	\$50.00	\$50.00
MS130	Retrieval fee of Illegal Open-House Directional Sign.	Private Properties	Full Cost Recovery	Case	\$200.00	\$0.00	\$200.00	\$200.00	\$200.00
MS131	Storage fee of Illegal Open-House Directional Sign.	Private Properties	Full Cost Recovery	Storage	\$15.00	\$0.00	\$15.00	\$15.00	\$15.00
MS132	Disposal Fee of Illegal Open-House Directional Sign	Private Properties	Full Cost Recovery	Case	\$50.00	\$0.00	\$50.00	\$50.00	\$50.00

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS133	Removal Fee of Illegal Real Estate Sign.	Private Properties	Full Cost Recovery	Case	\$100.00	\$0.00	\$100.00	\$100.00	\$100.00
MS134	Retrieval fee for Illegal Real Estate Sign.	Private Properties	Full Cost Recovery	Case	\$200.00	\$0.00	\$200.00	\$200.00	\$200.00
MS135	Storage Fee for Illegal Real Estate Sign.	Private Properties	Full Cost Recovery	Storage	\$15.00	\$0.00	\$15.00	\$15.00	\$15.00
MS136	Disposal Fee for Illegal Real Estate Sign.	Private Properties	Full Cost Recovery	Case	\$50.00	\$0.00	\$50.00	\$50.00	\$50.00
MS137	Removal fee for Illegal Temporary Signs.	Private Properties	Full Cost Recovery	Case	\$100.00	\$0.00	\$100.00	\$100.00	\$100.00
MS138	Retrieval fee for Illegal Temporary Signs.	Private Properties	Full Cost Recovery	Case	\$200.00	\$0.00	\$200.00	\$200.00	\$200.00
MS139	Storage fee for Illegal Temporary Signs.	Private Properties	Full Cost Recovery	Case	\$15.00	\$0.00	\$15.00	\$15.00	\$15.00
MS140	Disposal fee for Illegal Temporary Signs.	Private Properties	Full Cost Recovery	Case	\$50.00	\$0.00	\$50.00	\$50.00	\$50.00
MS145	Basic Application	Private Properties	Full Cost Recovery	Per application	\$780.00	\$0.00	\$780.00	\$780.00	\$780.00
MS146	Registered Letter	Private Properties	Full Cost Recovery	per letter	\$5.00	\$0.00	\$5.00	\$5.00	\$5.00
MS147	Fence Viewers Fee	Private Properties	Full Cost Recovery	Hour X 3 Viewers (Minimum 3 Hours)	\$30.00	\$0.00	\$30.00	\$30.00	\$30.00
MS148	Certificate of Award	Private Properties	Full Cost Recovery	Certificate	\$20.00	\$0.00	\$20.00	\$20.00	\$20.00
MS149	Application Fee-Line Fences Act. Deposit of fence viewers	Private Properties	Full Cost Recovery	Per application	\$25.00	\$0.00	\$25.00	\$25.00	\$25.00
MS150	Line Fence Handbook Fee	Private Properties	Full Cost Recovery	Package	\$20.00	\$0.00	\$20.00	\$20.00	\$20.00
MS151	Re-attendance of fence viewers	Private Properties	Full Cost Recovery	Hour X 3 Viewers (Includes Travel Time)	\$30.00	\$0.00	\$30.00	\$30.00	\$30.00

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS152	Appeal hearing attendance	Private Properties	Full Cost Recovery	Per Hour	\$30.00	\$0.00	\$30.00	\$30.00	\$30.00
MS153	Municipal charges added to the tax roll	Private Properties	Full Cost Recovery	Per Transaction	\$75.00	\$0.00	\$75.00	\$75.00	\$75.00
MS154	Fence exemption fee	By-law Exemptions	Full Cost Recovery	Per application	\$200.00	\$0.00	\$200.00	\$200.00	\$200.00
MS155	Pool enclosure fee	Private Properties	Full Cost Recovery	Per application	\$84.00	\$0.00	\$84.00	\$84.00	\$84.00
MS156	Removal fee advertising devices displayed in contravention	Private Properties	Full Cost Recovery	Case	\$60.00	\$0.00	\$60.00	\$60.00	\$60.00
MS157	Clerical/ Administration Fee	Private Properties	Full Cost Recovery	Per property	\$203.72	\$0.00	\$203.72	\$203.72	\$203.72
MS158	Property Standards & Maintenance Enforcement - Inspection Fee	Private Properties	Full Cost Recovery	Per property	\$407.44	\$0.00	\$407.44	\$407.44	\$407.44
MS159	Court/Tribunal Attendance Fee	Private Properties	Full Cost Recovery	Per property	\$579.13	\$11.58	\$590.71	\$590.71	\$590.71
MS161	Application fee: Taxicab Broker licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$410.54	\$8.21	\$418.75	\$418.75	\$418.75
MS162	Renewal fee: Taxicab Broker licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$276.07	\$5.52	\$281.59	\$281.59	\$281.59
MS163	Application fee: Limousine Service Company licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$410.31	\$8.21	\$418.52	\$418.52	\$418.52
MS164	Renewal fee: Limousine Service Company licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$275.86	\$5.52	\$281.38	\$281.38	\$281.38
MS165	Application fee: Private Parking Enforcement Agency licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$418.52	\$8.37	\$426.89	\$426.89	\$426.89

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS166	Renewal fee: Private Parking Enforcement Agency licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$281.39	\$5.63	\$287.02	\$287.02	\$287.02
MS167	Application fee: Driving School Operator licence - without vehicle	Licence & Permit Issuance	Full Cost Recovery	Per application	\$418.52	\$8.37	\$426.89	\$426.89	\$426.89
MS168	Renewal fee: Driving School Operator licence - without vehicle	Licence & Permit Issuance	Full Cost Recovery	Per application	\$281.39	\$5.63	\$287.02	\$287.02	\$287.02
MS169	Application fee: Drive-Self Rental Owner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$418.52	\$8.37	\$426.89	\$426.89	\$426.89
MS170	Renewal fee: Drive-Self Rental Owner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$281.39	\$5.63	\$287.02	\$287.02	\$287.02
MS171	Application fee: Holistic Centre licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$275.21	\$5.50	\$280.71	\$280.71	\$280.71
MS172	Renewal fee: Holistic Centre licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$151.20	\$3.02	\$154.22	\$154.22	\$154.22
MS173	Application fee: Adult Entertainment Centre licence - Owner/Operator	Licence & Permit Issuance	Full Cost Recovery	Per application	\$13,434.23	\$268.68	\$13,702.91	\$13,702.91	\$13,702.91
MS174	Renewal fee: Adult Entertainment Centre licence - Owner/Operator	Licence & Permit Issuance	Full Cost Recovery	Per application	\$12,984.17	\$259.68	\$13,243.85	\$13,243.85	\$13,243.85
MS175	Application fee: Place of Amusement licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$414.56	\$8.29	\$422.85	\$422.85	\$422.85
MS176	Renewal fee: Place of Amusement licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$239.30	\$4.79	\$244.09	\$244.09	\$244.09

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS177	Application fee: Billiard Hall licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$414.56	\$8.29	\$422.85	\$422.85	\$422.85
MS178	Renewal fee: Billiard Hall licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$239.30	\$4.79	\$244.09	\$244.09	\$244.09
MS179	Application fee: Temporary Sign Provider licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$362.00	\$7.24	\$369.24	\$369.24	\$369.24
MS180	Renewal fee: Temporary Sign Provider licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$237.99	\$4.76	\$242.75	\$242.75	\$242.75
MS181	Application fee: Body Rub Parlour licence - Owner/Operator	Licence & Permit Issuance	Full Cost Recovery	Per application	\$13,347.46	\$266.95	\$13,614.41	\$13,614.41	\$13,614.41
MS182	Renewal fee: Body Rub Parlour licence - Owner/Operator	Licence & Permit Issuance	Full Cost Recovery	Per application	\$12,897.37	\$257.95	\$13,155.32	\$13,155.32	\$13,155.32
MS183	Application fee: Bowling House licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$414.56	\$8.29	\$422.85	\$422.85	\$422.85
MS184	Renewal fee: Bowling House licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$239.30	\$4.79	\$244.09	\$244.09	\$244.09
MS185	Application fee: Boats For Hire licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$362.00	\$7.24	\$369.24	\$369.24	\$369.24
MS186	Renewal fee: Boats For Hire licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$237.99	\$4.76	\$242.75	\$242.75	\$242.75
MS187	Application fee: Carnival licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$414.56	\$8.29	\$422.85	\$422.85	\$422.85
MS188	Renewal fee: Carnival licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$239.30	\$4.79	\$244.09	\$244.09	\$244.09
MS189	Application fee: Circus licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$414.56	\$8.29	\$422.85	\$422.85	\$422.85

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS190	Renewal fee: Circus licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$239.30	\$4.79	\$244.09	\$244.09	\$244.09
MS191	Application fee: Smoke Shop licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$632.87	\$12.66	\$645.53	\$645.53	\$645.53
MS192	Renewal fee: Smoke Shop licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$308.99	\$6.18	\$315.17	\$315.17	\$315.17
MS193	Application fee: Retail Store (Food) licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$361.98	\$7.24	\$369.22	\$369.22	\$369.22
MS194	Renewal fee: Retail Store (Food) licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$239.30	\$4.79	\$244.09	\$244.09	\$244.09
MS195	Application fee: Personal Services Settings licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$362.00	\$7.24	\$369.24	\$369.24	\$369.24
MS196	Renewal fee: Personal Services Settings licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$237.99	\$4.76	\$242.75	\$242.75	\$242.75
MS197	Application fee: Laundry licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$362.00	\$7.24	\$369.24	\$369.24	\$369.24
MS198	Renewal fee: Laundry licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$237.99	\$4.76	\$242.75	\$242.75	\$242.75
MS201	Application fee: Theatre licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$414.56	\$8.29	\$422.85	\$422.85	\$422.85
MS202	Renewal fee: Theatre licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$239.30	\$4.79	\$244.09	\$244.09	\$244.09
MS203	Application fee: Precious Metal Shop licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$632.87	\$12.66	\$645.53	\$645.53	\$645.53
MS204	Renewal fee: Precious Metal Shop licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$308.99	\$6.18	\$315.17	\$315.17	\$315.17

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS205	Application fee: Pawn Shop licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$632.87	\$12.66	\$645.53	\$645.53	\$645.53
MS206	Renewal fee: Pawn Shop licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$308.99	\$6.18	\$315.17	\$315.17	\$315.17
MS207	Application fee: Pet Shop licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$632.87	\$12.66	\$645.53	\$645.53	\$645.53
MS208	Renewal fee: Pet Shop licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$308.99	\$6.18	\$315.17	\$315.17	\$315.17
MS211	Application fee: Public Garage licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$418.52	\$8.37	\$426.89	\$426.89	\$426.89
MS212	Renewal fee: Public Garage licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$281.39	\$5.63	\$287.02	\$287.02	\$287.02
MS215	Application fee: Public Hall licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$414.56	\$8.29	\$422.85	\$422.85	\$422.85
MS216	Renewal fee: Public Hall licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$239.30	\$4.79	\$244.09	\$244.09	\$244.09
MS217	Application fee: Eating Establishment licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$490.82	\$9.82	\$500.64	\$500.64	\$500.64
MS218	Renewal fee: Eating Establishment licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$295.84	\$5.92	\$301.76	\$301.76	\$301.76
MS219	Application fee: Second Hand Dealer licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$632.87	\$12.66	\$645.53	\$645.53	\$645.53
MS220	Renewal fee: Second Hand Dealer licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$308.99	\$6.18	\$315.17	\$315.17	\$315.17
MS221	Application fee: Second Hand Shop licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$632.87	\$12.66	\$645.53	\$645.53	\$645.53

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS222	Renewal fee: Second Hand Shop licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$308.99	\$6.18	\$315.17	\$315.17	\$315.17
MS223	Application fee: Second Hand Salvage Yard licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$632.87	\$12.66	\$645.53	\$645.53	\$645.53
MS224	Renewal fee: Second Hand Salvage Yard licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$308.99	\$6.18	\$315.17	\$315.17	\$315.17
MS225	Application fee: Second Hand Salvage Shop licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$632.87	\$12.66	\$645.53	\$645.53	\$645.53
MS226	Renewal fee: Second Hand Salvage Shop licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$308.99	\$6.18	\$315.17	\$315.17	\$315.17
MS233	Application fee: Clothing Drop Box Operator licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$539.17	\$10.78	\$549.95	\$549.95	\$549.95
MS234	Renewal fee: Clothing Drop Box Operator licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$227.68	\$4.55	\$232.23	\$232.23	\$232.23
MS235	Application fee: Entertainment Establishment/Nightclub licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$477.13	\$9.54	\$486.67	\$486.67	\$486.67
MS236	Renewal fee: Entertainment Establishment/Nightclub licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$288.07	\$5.76	\$293.83	\$293.83	\$293.83
MS241	Application fee: Tow Truck Driver licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$396.19	\$7.92	\$404.11	\$404.11	\$404.11
MS242	Renewal fee: Tow Truck Driver licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$293.19	\$5.86	\$299.05	\$299.05	\$299.05
MS243	Application fee: Driving Instructor licence - without vehicle	Licence & Permit Issuance	Full Cost Recovery	Per application	\$396.19	\$7.92	\$404.11	\$404.11	\$404.11

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS244	Renewal fee: Driving Instructor licence - without vehicle	Licence & Permit Issuance	Full Cost Recovery	Per application	\$293.19	\$5.86	\$299.05	\$299.05	\$299.05
MS245	Application fee: Refreshment Vehicle Driver licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$396.19	\$7.92	\$404.11	\$404.11	\$404.11
MS246	Renewal fee: Refreshment Vehicle Driver licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$293.19	\$5.86	\$299.05	\$299.05	\$299.05
MS247	Application fee: School Bus Driver licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$396.19	\$7.92	\$404.11	\$404.11	\$404.11
MS248	Renewal fee: School Bus Driver licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$293.19	\$5.86	\$299.05	\$299.05	\$299.05
MS249	Application fee: Pedicab Driver licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$396.19	\$7.92	\$404.11	\$404.11	\$404.11
MS250	Renewal fee: Pedicab Driver licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$293.19	\$5.86	\$299.05	\$299.05	\$299.05
MS253	Application fee: Right of Entry permit - Low Impact	Licence & Permit Issuance	Full Cost Recovery	Per application	\$313.53	\$6.27	\$319.80	\$319.80	\$319.80
MS254	Renewal fee: Right of Entry permit - Low Impact	Licence & Permit Issuance	Full Cost Recovery	Per application	\$173.13	\$3.46	\$176.59	\$176.59	\$176.59
MS255	Application fee: Right of Entry permit - High Impact	Licence & Permit Issuance	Full Cost Recovery	Per application	\$1,151.88	\$23.04	\$1,174.92	\$1,174.92	\$1,174.92
MS256	Renewal fee: Right of Entry permit - High Impact	Licence & Permit Issuance	Full Cost Recovery	Per application	\$380.34	\$7.61	\$387.95	\$387.95	\$387.95
MS267	Annual fee: Clothing Drop Box location endorsement	Licence & Permit Issuance	Full Cost Recovery	Per application	\$111.29	\$2.23	\$113.52	\$113.52	\$113.52
MS268	Amendment fee: Clothing Drop Box licence	Licence & Permit Issuance	Full Cost Recovery	Case	\$111.29	\$2.23	\$113.52	\$113.52	\$113.52

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS269	Application Fee: Busker permit	Licence & Permit Issuance	City Policy	Per application	\$39.73	\$0.79	\$40.52	\$40.52	\$40.52
MS271	Application fee: Sidewalk Artist permit	Licence & Permit Issuance	City Policy	Per application	\$39.73	\$0.79	\$40.52	\$40.52	\$40.52
MS273	Annual fee: Portrait Artist permit	Licence & Permit Issuance	City Policy	Annual	\$39.73	\$0.79	\$40.52	\$40.52	\$40.52
MS275	Application fee: Sidewalk Vending permit	Licence & Permit Issuance	City Policy	Per application	\$317.29	\$6.35	\$323.64	\$323.64	\$323.64
MS277	Application fee: Curblane Vending permit	Licence & Permit Issuance	City Policy	Per application	\$317.29	\$6.35	\$323.64	\$323.64	\$323.64
MS283	Licence amendment at any time other than renewal	Licence & Permit Issuance	Full Cost Recovery	Case	\$61.12	\$1.22	\$62.34	\$62.34	\$62.34
MS288	Renewal fee: Accessible Taxicab Owner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$354.51	\$7.09	\$361.60	\$361.60	\$361.60
MS291	Application fee: Adult Entertainment Centre licence - Owner or Operator	Licence & Permit Issuance	Full Cost Recovery	Per application	\$6,745.59	\$134.91	\$6,880.50	\$6,880.50	\$6,880.50
MS292	Renewal fee: Adult Entertainment Centre licence - Owner or Operator	Licence & Permit Issuance	Full Cost Recovery	Per application	\$6,536.13	\$130.72	\$6,666.85	\$6,666.85	\$6,666.85
MS293	Application fee: Standard Taxicab Owner licence - Estate (base fee)	Licence & Permit Issuance	Full Cost Recovery	Per application	\$982.90	\$19.66	\$1,002.56	\$1,002.56	\$1,002.56
MS295	Application fee: Body Rub Parlour licence - Owner or Operator	Licence & Permit Issuance	Full Cost Recovery	Per application	\$6,658.79	\$133.18	\$6,791.97	\$6,791.97	\$6,791.97

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS296	Renewal fee: Body Rub Parlour licence - Owner or Operator	Licence & Permit Issuance	Full Cost Recovery	Per application	\$6,449.34	\$128.99	\$6,578.33	\$6,578.33	\$6,578.33
MS299	Application fee: Limousine Owner licence - Estate (base fee)	Licence & Permit Issuance	Full Cost Recovery	Per application	\$694.94	\$13.90	\$708.84	\$708.84	\$708.84
MS310	Annual fee: Awning or Temporary Marketing Enclosure permit	Licence & Permit Issuance	Full Cost Recovery	Annual	\$31.79	\$0.64	\$32.43	\$32.43	\$32.43
MS327	Annual fee: Curblane Vending (Toronto) permit - Ice Cream & Flowers	Licence & Permit Issuance	Full Cost Recovery	Annual	\$4,695.10	\$93.90	\$4,789.00	\$4,789.00	\$4,789.00
MS329	Annual fee: Curblane Vending (Toronto) permit - Food & Non- Food	Licence & Permit Issuance	Full Cost Recovery	Annual	\$6,385.38	\$127.71	\$6,513.09	\$6,513.09	\$6,513.09
MS331	Annual fee: Curblane Vending (Metro) permit - Ice Cream & Flowers	Licence & Permit Issuance	Full Cost Recovery	Annual	\$4,189.44	\$83.79	\$4,273.23	\$4,273.23	\$4,273.23
MS333	Annual fee: Curblane Vending (Metro) permit - Food & Non-Food	Licence & Permit Issuance	Full Cost Recovery	Annual	\$8,378.85	\$167.58	\$8,546.43	\$8,546.43	\$8,546.43
MS337	Application fee: Pedlar Assistant licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$396.19	\$7.92	\$404.11	\$404.11	\$404.11
MS338	Renewal fee: Pedlar Assistant licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$293.19	\$5.86	\$299.05	\$299.05	\$299.05
MS339	Application fee: Hawker Pedlar on Foot licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$632.87	\$12.66	\$645.53	\$645.53	\$645.53
MS340	Renewal fee: Hawker Pedlar on Foot licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$308.99	\$6.18	\$315.17	\$315.17	\$315.17

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS341	Application fee: Transient Trader licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$632.87	\$12.66	\$645.53	\$645.53	\$645.53
MS342	Renewal fee: Transient Trader licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$308.99	\$6.18	\$315.17	\$315.17	\$315.17
MS343	Application fee: Holistic Practitioner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$314.66	\$6.29	\$320.95	\$320.95	\$320.95
MS344	Renewal fee: Holistic Practitioner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$195.90	\$3.92	\$199.82	\$199.82	\$199.82
MS345	Application fee: Insulation Installer licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$397.48	\$7.95	\$405.43	\$405.43	\$405.43
MS346	Renewal fee: Insulation Installer licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$235.34	\$4.71	\$240.05	\$240.05	\$240.05
MS347	Application fee: Body Rubber licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$401.43	\$8.03	\$409.46	\$409.46	\$409.46
MS348	Renewal fee: Body Rubber licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$282.69	\$5.65	\$288.34	\$288.34	\$288.34
MS349	Application fee: Burlesque Entertainer licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$401.43	\$8.03	\$409.46	\$409.46	\$409.46
MS350	Renewal fee: Burlesque Entertainer licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$282.69	\$5.65	\$288.34	\$288.34	\$288.34
MS351	Application fee: Building Cleaner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$397.48	\$7.95	\$405.43	\$405.43	\$405.43
MS352	Renewal fee: Building Cleaner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$235.34	\$4.71	\$240.05	\$240.05	\$240.05
MS353	Application fee: Advertising licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$362.00	\$7.24	\$369.24	\$369.24	\$369.24

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS354	Renewal fee: Advertising licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$237.99	\$4.76	\$242.75	\$242.75	\$242.75
MS355	Application fee: Auctioneer licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$397.48	\$7.95	\$405.43	\$405.43	\$405.43
MS356	Renewal fee: Auctioneer licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$235.34	\$4.71	\$240.05	\$240.05	\$240.05
MS359	Application fee: Building Renovator licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$397.48	\$7.95	\$405.43	\$405.43	\$405.43
MS360	Renewal fee: Building Renovator licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$235.34	\$4.71	\$240.05	\$240.05	\$240.05
MS361	Application fee: Chimney Repairman licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$397.48	\$7.95	\$405.43	\$405.43	\$405.43
MS362	Renewal fee: Chimney Repairman licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$235.34	\$4.71	\$240.05	\$240.05	\$240.05
MS363	Application fee: Drain Contractor licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$397.48	\$7.95	\$405.43	\$405.43	\$405.43
MS364	Renewal fee: Drain Contractor licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$235.34	\$4.71	\$240.05	\$240.05	\$240.05
MS365	Application fee: Drain Layer licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$397.48	\$7.95	\$405.43	\$405.43	\$405.43
MS366	Renewal fee: Drain Layer licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$235.34	\$4.71	\$240.05	\$240.05	\$240.05
MS367	Application fee: Heating Contractor licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$397.48	\$7.95	\$405.43	\$405.43	\$405.43
MS368	Renewal fee: Heating Contractor licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$235.34	\$4.71	\$240.05	\$240.05	\$240.05

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS369	Application fee: Plumbing & Heating Contractor licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$606.51	\$12.13	\$618.64	\$618.64	\$618.64
MS370	Renewal fee: Plumbing & Heating Contractor licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$401.02	\$8.02	\$409.04	\$409.04	\$409.04
MS371	Application fee: Driveway Paving Contractor licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$397.48	\$7.95	\$405.43	\$405.43	\$405.43
MS372	Renewal fee: Driveway Paving Contractor licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$235.34	\$4.71	\$240.05	\$240.05	\$240.05
MS373	Application fee: Plumbing Contractor licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$397.48	\$7.95	\$405.43	\$405.43	\$405.43
MS374	Renewal fee: Plumbing Contractor licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$235.34	\$4.71	\$240.05	\$240.05	\$240.05
MS375	Application fee: Master Plumber licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$397.48	\$7.95	\$405.43	\$405.43	\$405.43
MS376	Renewal fee: Master Plumber licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$235.34	\$4.71	\$240.05	\$240.05	\$240.05
MS377	Application fee: Master Heating Installer licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$397.48	\$7.95	\$405.43	\$405.43	\$405.43
MS378	Renewal fee: Master Heating Installer licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$235.34	\$4.71	\$240.05	\$240.05	\$240.05
MS380	Renewal fee: Standard Taxicab Owner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$982.90	\$19.66	\$1,002.56	\$1,002.56	\$1,002.56
MS380.1	Application Fee: Toronto Taxicab Owner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$4,149.17	\$82.98	\$4,232.15	\$4,232.15	\$4,232.15

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS380.2	Renewal Fee: Toronto Taxicab Owner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$1,081.86	\$21.64	\$1,103.50	\$1,103.50	\$1,103.50
MS381	Application fee: Limousine Owner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$1,080.77	\$21.62	\$1,102.39	\$1,102.39	\$1,102.39
MS382	Renewal fee: Limousine Owner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$694.94	\$13.90	\$708.84	\$708.84	\$708.84
MS383	Application fee: Tow Truck Owner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$1,175.41	\$23.51	\$1,198.92	\$1,198.92	\$1,198.92
MS384	Renewal fee: Tow Truck Owner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$781.85	\$15.64	\$797.49	\$797.49	\$797.49
MS385	Application fee: Driving Instructor licence - with vehicle	Licence & Permit Issuance	Full Cost Recovery	Per application	\$452.36	\$9.05	\$461.41	\$461.41	\$461.41
MS386	Renewal fee: Driving Instructor licence - with vehicle	Licence & Permit Issuance	Full Cost Recovery	Per application	\$312.55	\$6.25	\$318.80	\$318.80	\$318.80
MS387	Application fee: Driving School Operator licence - with vehicle	Licence & Permit Issuance	Full Cost Recovery	Per application	\$452.36	\$9.05	\$461.41	\$461.41	\$461.41
MS388	Renewal fee: Driving School Operator licence - with vehicle	Licence & Permit Issuance	Full Cost Recovery	Per application	\$312.55	\$6.25	\$318.80	\$318.80	\$318.80
MS389	Application fee: Refreshment Vehicle Owner licence - motorized vehicle	Licence & Permit Issuance	Full Cost Recovery	Per application	\$1,175.41	\$23.51	\$1,198.92	\$1,198.92	\$1,198.92
MS390	Renewal fee: Refreshment Vehicle Owner licence - motorize vehicle	Licence & Permit Issuance	Full Cost Recovery	Per application	\$781.85	\$15.64	\$797.49	\$797.49	\$797.49
MS391	Application fee: Pedicab Owner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$402.26	\$8.05	\$410.31	\$410.31	\$410.31

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS392	Renewal fee: Pedicab Owner licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$281.39	\$5.63	\$287.02	\$287.02	\$287.02
MS393	Application fee: Hawker/Pedlar licence - with motor vehicle	Licence & Permit Issuance	Full Cost Recovery	Per application	\$1,175.41	\$23.51	\$1,198.92	\$1,198.92	\$1,198.92
MS394	Renewal fee: Hawker/Pedlar licence - with motor vehicle	Licence & Permit Issuance	Full Cost Recovery	Per application	\$798.11	\$15.96	\$814.07	\$814.07	\$814.07
MS395	Application fee: Hawker/Pedlar licence - with push cart	Licence & Permit Issuance	Full Cost Recovery	Per application	\$1,175.41	\$23.51	\$1,198.92	\$1,198.92	\$1,198.92
MS396	Renewal fee: Hawker/Pedlar licence - with push cart	Licence & Permit Issuance	Full Cost Recovery	Per application	\$798.11	\$15.96	\$814.07	\$814.07	\$814.07
MS399	Application fee: Collector of Second Hand Goods licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$616.61	\$12.33	\$628.94	\$628.94	\$628.94
MS400	Renewal fee: Collector of Second Hand Goods licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$308.99	\$6.18	\$315.17	\$315.17	\$315.17
MS401	Application fee: Refreshment Vehicle Owner licence - non-motorized vehicle	Licence & Permit Issuance	Full Cost Recovery	Per application	\$402.26	\$8.05	\$410.31	\$410.31	\$410.31
MS402	Renewal fee: Refreshment Vehicle Owner licence - non-motorized vehicle	Licence & Permit Issuance	Full Cost Recovery	Per application	\$281.39	\$5.63	\$287.02	\$287.02	\$287.02
MS403	Application fee: Sidewalk Vending permit - East York	Licence & Permit Issuance	Full Cost Recovery	Per application	\$312.91	\$6.26	\$319.17	\$319.17	\$319.17
MS404	Application fee: Curblane Vending permit - East York	Licence & Permit Issuance	Full Cost Recovery	Per application	\$312.91	\$6.26	\$319.17	\$319.17	\$319.17
MS405	Annual fee: Sidewalk Vending (East York) - Ice Cream, Flowers	Licence & Permit Issuance	Full Cost Recovery	Annual	\$1,173.44	\$23.47	\$1,196.91	\$1,196.91	\$1,196.91

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS406	Annual fee: Sidewalk Vending (East York) - Food & Non-Food	Licence & Permit Issuance	Full Cost Recovery	Annual	\$2,346.86	\$46.94	\$2,393.80	\$2,393.80	\$2,393.80
MS407	Annual fee: Curblane Vending (East York) - Ice Cream & Frozen Desserts	Licence & Permit Issuance	Full Cost Recovery	Annual	\$4,067.90	\$81.36	\$4,149.26	\$4,149.26	\$4,149.26
MS408	Annual fee: Curblane Vending (East York) - Foods except Ice Cream & Frozen Desserts	Licence & Permit Issuance	Full Cost Recovery	Annual	\$5,632.45	\$112.65	\$5,745.10	\$5,745.10	\$5,745.10
MS411	Application fee: Temporary Partial Café Enclosure permit	Licence & Permit Issuance	Full Cost Recovery	Per application	\$116.49	\$2.33	\$118.82	\$118.82	\$118.82
MS413	Annual fee: Adult Videotape Store licence - East District	Licence & Permit Issuance	Full Cost Recovery	Annual	\$1,131.64	\$22.63	\$1,154.27	\$1,154.27	\$1,154.27
MS414	Annual fee: Temporary Sign permit - Portable	Licence & Permit Issuance	Full Cost Recovery	Annual	\$226.33	\$4.53	\$230.86	\$230.86	\$230.86
MS415	Late renewal administration fee: within 30 days	Licence & Permit Issuance	Full Cost Recovery	Per application	\$9.05	\$0.18	\$9.23	\$9.23	\$9.23
MS416	Late renewal administration fee: from 31 to 60 days	Licence & Permit Issuance	Full Cost Recovery	Per application	\$66.77	\$1.34	\$68.11	\$68.11	\$68.11
MS417	Late renewal administration fee: from 61 to 90 days	Licence & Permit Issuance	Full Cost Recovery	Per application	\$129.01	\$2.58	\$131.59	\$131.59	\$131.59
MS418	Retrieval of Illegal Clothing Drop box	Private Properties	Full Cost Recovery	Per box	\$200.00	\$0.00	\$200.00	\$200.00	\$200.00
MS419	Storage of Illegal Clothing Drop Box	Private Properties	Full Cost Recovery	Per Day	\$15.00	\$0.00	\$15.00	\$15.00	\$15.00
MS420	Disposal Fee for Illegal Clothing Drop Box	Private Properties	Full Cost Recovery	Case	\$80.00	\$0.00	\$80.00	\$80.00	\$80.00

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS421	Fee for Application to Community Council - Exemption for Nat	By-law Exemptions	Full Cost Recovery	Per application	\$200.00	\$0.00	\$200.00	\$200.00	\$200.00
MS422	Application and Approval Fee for A-frame Signs for purposes of identifying, advertising, promoting, or directing attention to a development	Private Properties	Full Cost Recovery	Per application	\$222.50	\$4.45	\$226.95	\$226.95	\$226.95
MS423	Annual renewal for A-frame Signs for purposes of identifying, advertising, promoting, or directing attention to a development	Private Properties	Full Cost Recovery	Annual	\$222.50	\$4.45	\$226.95	\$226.95	\$226.95
MS424	Dog Neuter Recovery Fee	Shelter & Care	Full Cost Recovery	Per Animal	\$60.00	\$0.00	\$60.00	\$60.00	\$60.00
MS425	Dog Spay Recovery Fee	Shelter & Care	Full Cost Recovery	Per Animal	\$90.00	\$0.00	\$90.00	\$90.00	\$90.00
MS426	Application Fee: Adult Entertainment Centre Designated Manager Licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$401.43	\$8.03	\$409.46	\$409.46	\$409.46
MS427	Renewal fee: Adult Entertainment Centre Designated Manager Licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$282.69	\$5.65	\$288.34	\$288.34	\$288.34
MS428	Sidewalk Vending Permit: Major Arterial Road	Licence & Permit Issuance	Full Cost Recovery	Per application	\$4,999.42	\$99.99	\$5,099.41	\$5,099.41	\$5,099.41
MS429	Sidewalk Vending Permit: Minor Arterial Road	Licence & Permit Issuance	Full Cost Recovery	Per application	\$2,719.31	\$54.39	\$2,773.70	\$2,773.70	\$2,773.70
MS430	Mobile Food Vending Permit (12 Month)	Licence & Permit Issuance	Full Cost Recovery	Per application	\$5,536.58	\$110.73	\$5,647.31	\$5,647.31	\$5,647.31

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS431	Ice Cream Vending Permit (12 Month)	Licence & Permit Issuance	Full Cost Recovery	Per application	\$573.91	\$11.48	\$585.39	\$585.39	\$585.39
MS432	Mobile Food Vending Permit (6 Month)	Licence & Permit Issuance	Full Cost Recovery	Per application	\$2,768.29	\$55.37	\$2,823.66	\$2,823.66	\$2,823.66
MS433	Mobile Food Vending Permit (9 Month)	Licence & Permit Issuance	Full Cost Recovery	Per application	\$4,152.45	\$83.05	\$4,235.50	\$4,235.50	\$4,235.50
MS434	Ice Cream Vending Permit (6 Month)	Licence & Permit Issuance	Full Cost Recovery	Per application	\$286.94	\$5.74	\$292.68	\$292.68	\$292.68
MS435	Ice Cream Vending Permit (9 Month)	Licence & Permit Issuance	Full Cost Recovery	Per application	\$430.42	\$8.61	\$439.03	\$439.03	\$439.03
MS436	Application Fee: Commercial Parking Lot Operator Licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$418.52	\$8.37	\$426.89	\$426.89	\$426.89
MS437	Renewal Fee: Commercial Parking Lot Operator Licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$281.39	\$5.63	\$287.02	\$287.02	\$287.02
MS438	Application Fee: Taxicab Operator	Licence & Permit Issuance	Full Cost Recovery	Per application	\$500.00	\$0.00	\$500.00	\$500.00	\$500.00
MS439	Renewal Fee: Taxicab Operator	Licence & Permit Issuance	Full Cost Recovery	Per application	\$300.00	\$0.00	\$300.00	\$300.00	\$300.00
MS440	Application Fee: Private Transportation Company (PTC)	Licence & Permit Issuance	Full Cost Recovery	Per application	\$20,000.00	\$0.00	\$20,000.00	\$20,000.00	\$20,000.00
MS441	Annual PTC fee per driver	Licence & Permit Issuance	Full Cost Recovery	Per application	\$15.00	\$0.00	\$15.00	\$15.00	\$15.00
MS442	PTC fee per trip	Licence & Permit Issuance	Full Cost Recovery	Trip	\$0.30	\$0.00	\$0.30	\$0.30	\$0.30

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS443	Application Fee: Vehicle-for-Hire Driver	Licence & Permit Issuance	Full Cost Recovery	Per application	\$130.00	\$0.00	\$130.00	\$130.00	\$130.00
MS444	Renewal Fee: Vehicle-for-Hire Driver	Licence & Permit Issuance	Full Cost Recovery	Per application	\$130.00	\$0.00	\$130.00	\$130.00	\$130.00
MS445	Provision of inspection services in apartment building	Private Properties	Full Cost Recovery	Per Inspection	\$110.83	\$2.22	\$113.05	\$113.05	\$113.05
MS446	Provision of inspection services in apartment building - minimum inspection	Private Properties	Full Cost Recovery	Inspection - Minimum	\$110.83	\$2.22	\$113.05	\$113.05	\$113.05
MS449	Provision of audit in apartment building – administrative fee	Private Properties	Full Cost Recovery	Each	\$1,833.66	\$36.67	\$1,870.33	\$1,870.33	\$1,870.33
MS450	Provision of audit in apartment building - inspection fee	Private Properties	Full Cost Recovery	Per Hour	\$110.83	\$2.22	\$113.05	\$113.05	\$113.05
MS451	Registration fee for apartment building	Private Properties	Full Cost Recovery	Per Unit	\$10.80	\$0.22	\$11.02	\$11.02	\$11.02
MS452	Fee charged for the purchase of the dangerous dog tag	Pet Licence Issuance	Full Cost Recovery	Per tag	\$10.00	\$0.00	\$10.00	\$10.00	\$10.00
MS453	Fee charged - replacement purchase of the dangerous dog tag	Pet Licence Issuance	Full Cost Recovery	Per tag	\$10.00	\$0.00	\$10.00	\$10.00	\$10.00
MS454	Fee for hearing to appeal a dangerous dog determination	Pet Licence Issuance	Full Cost Recovery	Per application	\$299.00	\$5.98	\$304.98	\$304.98	\$304.98
MS455	Application fee: Boulevard Café and Marketing permit	Licence & Permit Issuance	Full Cost Recovery	Per application	\$1,131.80	\$0.00	\$1,131.80	\$1,131.80	\$1,131.80
MS456	Annual fee: Sidewalk Café permit: Central zone	Licence & Permit Issuance	Market Based	Per Square Metre	\$88.31	\$0.00	\$88.31	\$88.31	\$88.31

Table 6a

User Fees Adjusted for Inflation and Other

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	2019		2020	2021
					Approved Rate	Inflationary Adjusted Rate	Budget Rate	Plan Rate	Plan Rate
MS457	Annual fee: Sidewalk Café permit: Outer zone	Licence & Permit Issuance	Market Based	Per Square Metre	\$44.14	\$0.00	\$44.14	\$44.14	\$44.14
MS458	Annual fee: Marketing Display permit: Central zone	Licence & Permit Issuance	Market Based	Per Square Metre	\$62.65	\$0.00	\$62.65	\$62.65	\$62.65
MS459	Annual fee: Marketing Display permit: Outer zone	Licence & Permit Issuance	Market Based	Per Square Metre	\$38.12	\$0.00	\$38.12	\$38.12	\$38.12
MS465	Short-Term Rental Company: Application Fee	Private Properties	Full Cost Recovery	Per application	\$5,000.00	\$100.00	\$5,100.00	\$5,100.00	\$5,100.00
MS466	Short-Term Rental Company: Nightly Fee	Private Properties	Full Cost Recovery	Per night booked	\$1.00	\$0.00	\$1.00	\$1.00	\$1.00
MS467	Short-Term Rental Operator: Registration Fee (Annual)	Private Properties	Full Cost Recovery	Per application	\$50.00	\$1.00	\$51.00	\$51.00	\$51.00
MS468	Application Fee Payday loan licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$632.87	\$12.66	\$645.53	\$645.53	\$645.53
MS469	Renewal Fee Payday loan licence	Licence & Permit Issuance	Full Cost Recovery	Per application	\$308.99	\$6.18	\$315.17	\$315.17	\$315.17

Table 6c

User Fees for Discontinuation

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018	Year Introduced	Reason for Discontinuation
					Approved Rate		
MS455	Application fee: Boulevard Café and Marketing permit	Licence & Permit Issuance	Full Cost Recovery	Per application	\$1,131.80	2018	Inadvertently included in Municipal code Chapter 441, pending by-law approval
MS456	Annual fee: Sidewalk Café permit: Central zone	Licence & Permit Issuance	Market Based	Per Square Metre	\$88.31	2018	Inadvertently included in Municipal code Chapter 441, pending by-law approval
MS457	Annual fee: Sidewalk Café permit: Outer zone	Licence & Permit Issuance	Market Based	Per Square Metre	\$44.14	2018	Inadvertently included in Municipal code Chapter 441, pending by-law approval
MS458	Annual fee: Marketing Display permit: Central zone	Licence & Permit Issuance	Market Based	Per Square Metre	\$62.65	2018	Inadvertently included in Municipal code Chapter 441, pending by-law approval
MS459	Annual fee: Marketing Display permit: Outer zone	Licence & Permit Issuance	Market Based	Per Square Metre	\$38.12	2018	Inadvertently included in Municipal code Chapter 441, pending by-law approval

Appendix 6d

User Fees for Technical Adjustment

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018 Approved Rate	2019 Budget Rate	Reason for Adjustment
MS279	Application fee: Boulevard Café permit	Licence & Permit Issuance	City Policy	Application	\$248.34	\$253.31	Inadvertently excluded in Municipal code chapter 441
MS281	Application fee: Boulevard Marketing permit	Licence & Permit Issuance	City Policy	Application	\$82.70	\$84.35	Inadvertently excluded in Municipal code chapter 441
MS301	Annual fee: Boulevard Café permit - Area 1	Licence & Permit Issuance	Full Cost Recovery	Square metre	\$81.79	\$83.43	Inadvertently excluded in Municipal code chapter 441
MS303	Annual fee: Boulevard Café permit - Area 2	Licence & Permit Issuance	Full Cost Recovery	Square metre	\$40.88	\$41.70	Inadvertently excluded in Municipal code chapter 441
MS305	Annual fee: Boulevard Café permit - Area 3	Licence & Permit Issuance	Full Cost Recovery	Square metre	\$20.46	\$20.87	Inadvertently excluded in Municipal code chapter 441
MS307	Annual fee: Boulevard Café permit - East York	Licence & Permit Issuance	Full Cost Recovery	Square metre	\$22.26	\$22.71	Inadvertently excluded in Municipal code chapter 441
MS311	Annual fee: Boulevard Marketing permit - Area 1	Licence & Permit Issuance	Full Cost Recovery	Square metre	\$93.01	\$94.87	Inadvertently excluded in Municipal code chapter 441
MS313	Annual fee: Boulevard Marketing permit - Area 2	Licence & Permit Issuance	Full Cost Recovery	Square metre	\$46.58	\$47.51	Inadvertently excluded in Municipal code chapter 441
MS315	Annual fee: Boulevard Marketing permit - Area 3	Licence & Permit Issuance	Full Cost Recovery	Square metre	\$23.31	\$23.78	Inadvertently excluded in Municipal code chapter 441
MS317	Annual fee: Boulevard Marketing permit - East York	Licence & Permit Issuance	Full Cost Recovery	Square metre	\$22.26	\$22.71	Inadvertently excluded in Municipal code chapter 441
MS409	Application fee: Boulevard Café permit - East York	Licence & Permit Issuance	Full Cost Recovery	Application	\$56.59	\$57.72	Inadvertently excluded in Municipal code chapter 441

Appendix 6d

User Fees for Technical Adjustment

Rate ID	Rate Description	Service	Fee Category	Fee Basis	2018 Approved Rate	2019 Budget Rate	Reason for Adjustment
MS410	Application fee: Boulevard Marketing permit - East York	Licence & Permit Issuance	Full Cost Recovery	Application	\$56.59	\$57.72	Inadvertently excluded in Municipal code chapter 441
MS025	Registration for the Accessible Taxicab Driver Training Course	Licence & Permit Issuance	Full Cost Recovery	Request	\$210.87	\$211.14	To correct prior year annual adjustment
MS161	Application fee: Taxicab Broker licence	Licence & Permit Issuance	Full Cost Recovery	Application	\$410.54	\$411.06	To correct prior year annual adjustment
MS162	Renewal fee: Taxicab Broker licence	Licence & Permit Issuance	Full Cost Recovery	Application	\$276.07	\$276.42	To correct prior year annual adjustment
MS163	Application fee: Limousine Service Company licence	Licence & Permit Issuance	Full Cost Recovery	Application	\$410.31	\$410.84	To correct prior year annual adjustment
MS164	Renewal fee: Limousine Service Company licence	Licence & Permit Issuance	Full Cost Recovery	Application	\$275.86	\$276.22	To correct prior year annual adjustment
MS288	Renewal fee: Accessible Taxicab Owner licence	Licence & Permit Issuance	Full Cost Recovery	Application	\$354.51	\$354.96	To correct prior year annual adjustment
MS293	Application fee: Standard Taxicab Owner licence - Estate (base fee)	Licence & Permit Issuance	Full Cost Recovery	Application	\$982.90	\$984.16	To correct prior year annual adjustment
MS299	Application fee: Limousine Owner licence - Estate (base fee)	Licence & Permit Issuance	Full Cost Recovery	Application	\$694.94	\$695.82	To correct prior year annual adjustment
MS380	Annual Standard Taxicab Owner licence	Licence & Permit Issuance	Full Cost Recovery	Application	\$982.90	\$984.16	To correct prior year annual adjustment
MS380.1	Application Fee: Toronto Taxicab Owner licence	Licence & Permit Issuance	Full Cost Recovery	Application	\$4,149.17	\$4,154.46	To correct prior year annual adjustment
MS380.2	Renewal Fee: Toronto Taxicab Owner licence	Licence & Permit Issuance	Full Cost Recovery	Application	\$1,081.86	\$1,083.24	To correct prior year annual adjustment
MS381	Application fee: Limousine Owner licence	Licence & Permit Issuance	Full Cost Recovery	Application	\$1,080.77	\$1,082.15	To correct prior year annual adjustment
MS382	Renewal fee: Limousine Owner licence	Licence & Permit Issuance	Full Cost Recovery	Application	\$694.94	\$695.82	To correct prior year annual adjustment

Appendix 10

Inflows and Outflows to/from Reserves and Reserve Funds

2019 Operating Budget

Corporate Reserve / Reserve Funds

Reserve / Reserve Fund Name (In \$000s)	Reserve / Reserve Fund Number	Projected Balance as of Dec. 31, \$	Withdrawals (-) / Contributions (+)		
			2019 \$	2020 \$	2021 \$
Beginning Balance		947.7	2,357.0	2,777.7	2,851.2
MLS Vehicle & Equipment Replacement	XQ1202				
<i>Withdrawals (-)</i>		(138.8)	(115.0)	(471.0)	(430.0)
<i>Contributions (+)</i>		1,548.2	535.7	544.4	544.4
Total Reserve / Reserve Fund Draws / Contributions		2,357.0	2,777.7	2,851.2	2,965.6
Balance at Year-End		2,357.0	2,777.7	2,851.2	2,965.6

* Based on 9-month 2018 Reserve Fund Variance Report

Reserve / Reserve Fund Name (In \$000s)	Reserve / Reserve Fund Number	Projected Balance as of Dec. 31, \$	Withdrawals (-) / Contributions (+)		
			2019 \$	2020 \$	2021 \$
Beginning Balance			337.4	678.1	1,022.3
Insurance Reserve Fund	XR1010				
<i>Withdrawals (-)</i>					
<i>Estimated Interest Earned</i>	1.00%	-	3.4	6.8	10.2
<i>Contributions (+) MLS</i>		337.4	337.4	337.4	337.4
Total Reserve / Reserve Fund Draws / Contributions		337.4	678.1	1,022.3	1,369.9
Other Program / Agency Net Withdrawals & Contributions					
Balance at Year-End		337.4	678.1	1,022.3	1,369.9

* Based on 9-month 2018 Reserve Fund Variance Report