

## Committee Member BIODs

### Alan Capper



Alan is a Partner and the Global Head of Technology Modernization, Operations and Support at Mercer. He also serves as a member on the Global Technology Leadership team, Toronto Office Leadership team and several committees including the Global Risk committee and the Women@Mercer diversity and inclusion resource group.

Alan is a globally experienced, adaptable technology leader with over two-decades of experience creating, transforming, operating and leading at the largest scale. Alan has held many roles – developer, product manager, CIO, and explores each new experience with a beginner’s outlook and commitment to learning.

Alan currently oversees a \$60M+ budget and directs a team of over 400 technology colleagues around the world in the pursuit of future-proofing Mercer’s business through risk reduction, operational efficiency, customer service, innovation and the ongoing adoption of beneficial new digital technologies & processes.

Prior to joining Mercer, Alan spent 3.5 years as a management consultant in the financial sector with multi-year assignments in Frankfurt and London.

Alan holds a Master of Engineering degree in Computer Systems Engineering from the University of Wales, Bangor.

## Humza Teherany



Humza is the Chief Technology and Digital Officer at Maple Leaf Sports & Entertainment. Humza has over 20 years of experience in driving Technology and Business Strategy, while directly contributing to both top and bottom line results.

Humza's organization at MLSE is responsible for digital strategy, technology, IT, mobile apps, data science and innovation - including our esports team and initiatives, Raptors Uprising Gaming Club and Leafs Gaming League

Prior to MLSE, Humza was at Compass Group North America where he built a technology and digital strategy company called Compass Digital Labs where he was the CEO. Compass Digital Labs helped to drive billions of dollars of incremental revenue and market differentiation across retail and hospitality sectors across the United States and Canada.

Humza has also worked at Allstream, where he led Business Transformation and IT Enterprise Architecture. He has also held various technical and management roles at Bell Canada.

A frequent keynote speaker at various North American conferences focused on technology, innovation and driving business results, Humza has built strong technology and business partnerships with top organizations around the globe. This network allows him to innovate creatively and quickly, accelerating business objectives.

Humza has an undergraduate degree from York University and holds various professional training accreditations from both the Schulich School of Business and the Niagara Institute, he also serves as the President of the CIO Association of Canada.

## Miscia Zhang



Miscia is currently the Associate Director for Program Strategy at AirMiles

Miscia is an experienced loyalty professional with a background in management consulting; advising senior leaders across industries including Retail, Aviation, and Hospitality. In her roles, she has lead loyalty strategy evaluations, customer experience redesigns, business transformation strategies, international purchasing negotiations, and post-merger integrations.

Miscia is currently the Associate Director of Strategy for the AirMiles Rewards Program, where she informs the AirMiles leadership on competitive intelligence, program design and business model transformation.

Miscia holds a Bachelor of Commerce (Honours) from Queen's University.

## Scott Ross



Scott is Sr. Vice President of Omni Channel Technology at Hudson's Bay Company, parent company to Hudson's Bay in Canada, and Saks Fifth Avenue, Saks off Fifth, and Lord and Taylor in the U.S. Scott leads all application development and software engineering in support of all banners and oversees a global team of over 350 technology professionals.

Scott has over 25 years of technology experience supporting iconic retail brands such as L.L. Bean and Lowe's Home Improvement. Scott's has held roles from software developer to architect to executive with global responsibilities across the U.S. and Canada, to Ireland, India and Japan throughout his career. A leader of major strategic technology change, Scott has spent the last 10 years focused on omni-channel architecture, transformation, and accelerating the use of technology to enable the experiences people expect in the modern digital age.

Prior to starting his career in technology, Scott served in the U.S. Army as a Captain in the 10th Mountain Division and received a Bachelor of Science degree in Management Information Systems from the University of Wyoming.

## Shawn Mandel



Shawn Mandel joined Cineplex in 2019 as the Company's Chief Digital and Technology Officer. One of the country's most respected technology executives, Shawn has nearly 20 years of industry-leading experience in building agile teams, driving digital transformation and growth, and enhancing corporate culture and guest experiences.

In his role, Shawn leads the company-wide digital, product and IT strategies, driving innovation across its entire ecosystem of businesses. Shawn also provides guidance and expertise to ensure the more than 70 million Canadians who visit Cineplex locations each year enjoy unparalleled entertainment experiences, supported through the use of the latest in technology.

Shawn joined Cineplex from TELUS, where he most recently served as the company's Chief Digital Officer. In addition to his professional accomplishments, Shawn holds a Bachelor of Commerce from York University and is a graduate of the Senior Executive Leadership Program offered through Harvard Business School.

Shawn volunteers his time as a mentor with the Techstars Toronto Accelerator, where he helps support the next generation of Canadian innovation leaders.