

Attachment 3: Downtown East 2023 Action Plan Summary

For further detail about the individual activities, refer to the complete DTE Action Plan, for timing within the first 18 months, see the DTE 18 month Work Plan, Attachment 4.

Quick Starts (implementation with 6-12 months)			
Theme	Activities	Description of Activity	Divisional Involvement
Safe, Inclusive Communities	Neighbourhood Level Response: DYBIA Community Engagement Team Pilot	Continue Community Engagement Team pilot at Dundas and Yonge, providing under 10 minute responses to calls relating to social disorder.	SDFA, SSHA, SWMS, TPH, Toronto Police, Transportation Services
	Coordinated Response to Properties in the DTE	Development of a Problem Properties working group to proactively respond to properties of concern in the area by leveraging existing City services.	Fire, Municipal Licensing & Standards (MLS), TCHC, TPH, Toronto Police
Stability for Marginalized People	Pathways to Housing: Monitor 24 hour respite sites	Ongoing monitoring of 24-hour respite sites to ensure compliance with Toronto Respite Standards. Define indicators to track outcomes related to Community and Client Engagement coordinators at respite sites.	SSHA
Cross Sectoral Trust and Collaboration	DTE Communication and Engagement Strategy	Develop an approach to share information on resources, responses, and services available in the DTE.	SDFA, SSHA, Strategic Communications, TPH
	Dundas and Yonge Leadership Table	Establish frontline and senior management communication structure for response at Yonge and Dundas. Evaluate effectiveness and opportunity to roll out model as needed to other areas in the DTE.	SDFA, SSHA, SWMS, TPH, Toronto Police, Transportation Services

Divisional Acronyms: Municipal Licensing and Standards (MLS), Parks, Forestry & Recreation (PFR), Social Development, Finance & Administration (SDFA), Shelter, Support and Housing Administration (SSHA), Toronto Community Housing Corporation (TCHC), Toronto Employment and Social Services (TESS), Toronto Public Health (TPH)

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Core Projects (implementation within 1-2 years)			
Theme	Activities	Description of Activity	Divisional Involvement
Stability for Marginalized People	Review of Workplace Practices and Protocols	Engage an interdivisional team to identify specifications within funding agreements or guidelines of City-funded agencies related to workplace practices and staffing.	SDFA, SSHA, TESS, TPH
	Peer Employment Review	Promote collaboration between City and agencies to create pathways that bring marginalized people closer to the labour market through safe and supportive roles.	SDFA, SSHA, TESS
	Capacity Building: Mental Health	Work with Provincial and community partners to build commitment for enhanced mental health services in the community.	SDFA, SSHA, TPH
Safe, Inclusive Communities	Inclusive Community Spaces	Leverage existing spaces in DTE e.g. Parks and Recreation facilities and drop ins, to provide enhanced access to supportive spaces for marginalized people.	PFR, SSHA
Cross Sectoral Trust and Collaboration & Safe, Inclusive Communities	Collaboration with Health and Justice Partners	Collaborate with emerging Ontario Health Teams and the Ministry of the Attorney General to identify opportunities for improved response and coordination of service.	SDFA, SSHA, TPH
	Sherbourne Corridor Coordinated Plan	Develop and implement a coordinated, neighbourhood based plan to address safety and stability issues in the area surrounding Dundas and Sherbourne.	PFR, SDFA, SSHA, TCHC, TPH, Toronto Police

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Signature Initiatives (Multi-year approaches)			
Theme	Activities	Description of Activity	Divisional Involvement
Cross Sectoral Trust and Collaboration	Community Based Research and Evaluation	Engage a partner with expertise in community based research and evaluation models to increase understanding of needs of diverse populations in the area, establish more effective programmatic and service level responses to local issues and identify opportunities to shift services for greater impact.	SDFA, SSHA, TPH
Safe, Inclusive Communities & Stability for Marginalized People	Enhanced Pathways to housing with appropriate supports	Leverage the system wide roll out of Coordinated Access system in shelters; Fund renovation and retrofit of 2 properties in the DTE area; Continue to explore opportunities to identify additional properties appropriate for affordable housing in DTE.	Housing Secretariat, SSHA
	Renewed comprehensive strategy to address the Dan Harrison Complex	Develop and implement process to comprehensively address concerns related to the Dan Harrison Complex with consideration of surrounding area.	Housing Secretariat, SDFA, SSHA, TCHC
	George Street Revitalization	Incorporate new facilities and services established through the GSR into service planning for the community. Support the transition plans for Seaton House through DTE actions.	SDFA, SSHA
	Overdose Prevention	Work with City and community partners to implement new actions recommended in the Toronto Overdose Action Plan: Update 2019 and the Toronto Indigenous Overdose Strategy.	TPH