



REPORT FOR ACTION

Exhibition Place Management Report - First Quarter 2019

Date: March 27, 2019
To: The Board of Governors of Exhibition Place
From: Dianne Young, Chief Executive Officer
Wards: All Wards

SUMMARY

The management report from the Chief Executive Officer is provided to the Board for information.

RECOMMENDATIONS

The Chief Executive Officer recommends that:

1. The Board receive this report for information.

FINANCIAL IMPACT

There are no negative financial implications of this report.

DECISION HISTORY

The Exhibition Place 2017 – 2019 Strategic Plan has an Organizational and Staffing Goal to develop annual departmental objectives that drive success based on the parameters of the 2017 to 2019 Strategic Plan in order to deliver a Customer Service Strategy that embodies employee empowerment and Customer Engagement.

COMMENTS

The management report provides The Board with information from January 1, 2019 to March 31, 2019 for operations at Enercare Centre, Beanfield Centre and Exhibition Place.

- Appendix A is a Dashboard showing overall performance for eight management metrics
- Appendix B is a report on Sales and Event Management activities for both the new events booked in the first quarter and external events that were held and serviced by our Event Management Services team.
- Appendix C is the EXcellence in Action report with comments from clients

CONTACT

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SIGNATURE

Dianne Young
Chief Executive Officer

ATTACHMENTS

Appendix A - Quarterly Dashboard
Appendix B - Sales & Event Management Activity
Appendix C - EXcellence in Action