



REPORT FOR ACTION

Exhibition Place Security Report - Year-End 2018

Date: March 27, 2019

To: The Board of Governors of Exhibition Place

From: Dianne Young, Chief Executive Officer

Wards: Ward 10 - Spadina-Fort York

SUMMARY

This report provides a summary of the security trends occurring on the Exhibition Place property, the severity of these incidents, when the incidents are occurring and how they correlate to grounds visitation based on a quarter by quarter and a year over year comparison.

RECOMMENDATIONS

The Chief Executive Officer recommends that:

1. The Board receive this report for information.

FINANCIAL IMPACT

There are no financial implications to this report.

DECISION HISTORY

The Exhibition Place 2017 - 2019 Strategic Plan Draft has a Safety and Security Goal to ensure a safe and secure environment for employees, guests, and for our property and assets and as a Strategy to support this goal we will implement a program focused on our guests, property and assets to reduce claims in all categories.

COMMENTS

The collection of statistics is completed by the Exhibition Place Security Staff through the use of the Exhibition Place incident reporting system. Other information such as event client incident statistics received from show managers / tenants and their security providers are included to generate a database that tracks all reported incidents that take place on/around the grounds. It should be noted that while Exhibition Place Security endeavours to collect information on all incidents by either attendance or follow up with event clients and security partners, not all incidents are reported.

In order to understand the impact of the incidents taking place on/around Exhibition Place grounds, levels were created and assigned to each occurrence to better classify the incident severity. These incidents levels are consistent with industry standards.

Incident Severity Levels:

Level 0

An incident that are documented solely for investigation notes for potential future claims such as unsecured doors and safety issues that can be identified as harmful.

Level 1

An incident involving assisting members of the public, by-law infractions, Provincial Offences Act charges, standard first aid and/or causing a disturbance.

Level 2

An incident that involves no physical harm but does involve property damage or loss under \$5000.00, a criminal incident considered to be a summary conviction offence, and/or requires professional medical attention but without transport to hospital.

Level 3

An incident involving bodily harm, damages or losses in excess of \$5000.00, creates a negative public view, involves assisting an individual in extreme crisis, requiring professional medical attention and transport to hospital.

Level 4

An incident involving serious bodily harm or death, extensive property damage or loss, initiates the Crisis Communication process, severely impacts normal operations, serious life threatening medical incident and/or involves a criminal incident considered to be an indictable offence.

Incidents Statistics: The chart below provides a summary of the severity levels on the grounds by quarter, and compares them to the security trends of the previous year 2017.

Table 1 - 2017 Incident Levels by Quarter and Year

Quarter Reported	Level 0	Level 1	Level 2	Level 3	Level 4	Total
First Quarter 2017	137	69	127	27	2	362

Quarter Reported	Level 0	Level 1	Level 2	Level 3	Level 4	Total
Second Quarter 2017	245	69	87	16	0	417
Third Quarter 2017	420	308	492	165	0	1385
Fourth Quarter 2017	186	85	104	20	0	395
2017 Total	988	531	810	228	2	2559

Table 2 - 2018 Incident Levels by Quarter and Year

Quarter Reported	Level 0	Level 1	Level 2	Level 3	Level 4	Total
First Quarter 2018	223	166	129	28	0	547
Second Quarter 2018	190	126	121	8	0	445
Third Quarter 2018	252	182	492	86	0	1012
Fourth Quarter 2018	232	126	111	17	0	486
2018 Total	898	600	853	139	0	2490

Exhibition Place Attendance and Related Traffic

Attendance figures are estimated and include all Board events, tenant events, general public visitation and events being held on neighbouring properties (Fort York, Budweiser Stage, Echo Beach, Ontario Place and Marilyn Bell Park) that generate traffic across the Exhibition Place grounds.

The information provided below is estimated and does not represent the exact quantity of guests that were present on site. The exact attendance is difficult to calculate given the multiple entrances to the grounds and integration into the neighbourhood. To improve our level of accuracy when collecting attendance details, we continue to work with the Neighbouring Venues, Transportation Partners, Event Services and clients to better track the number of visitors that will be on site or use the site to move to another location for each event.

Table 3 - Attendance & Related Traffic 2017 vs 2018

Quarter	2017	2018
First Quarter	793,725	856,675
Second Quarter	1,082,920	1,074,850
Third Quarter	3,481,100	3,599,900

Quarter	2017	2018
Fourth Quarter	1,143,250	1,083,950
Total	6,500,995*	6,615,775*

* Traffic is based on crowd estimates included in this total.

Emergency Incidents

The following chart shows the Level 3 and Level 4 incidents, which pertain to police, medical or fire related events that have taken place. Each emergency incident was reported to Exhibition Place Security during the time it was taking place. Tabulated below are all the incidents that required emergency responses and the comparison to the previous year.

Table 4 - Level 3 and Level 4 Incidents

Quarter	Level 3	Level 4
First Quarter 2017	27	2
Second Quarter 2017	16	0
Third Quarter 2017	166	0
Fourth Quarter 2017	20	0
2017 Total	231	
1ST QUARTER 2018	28	0
2ND QUARTER 2018	8	0
3RD QUARTER 2018	86	0
4TH QUARTER 2018	17	0
2018 Total	139	

Security Incidents

Security statistics below show the incidents pertaining to Property and People on the Exhibition Place grounds in 2018 by quarter. It also shows the relationship between the number of incidents and the estimated attendance on/or passing through the grounds.

Table 5 - Incidents Pertaining to Property & People (2018)

Security Incidents	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Total
Property Related	93	175	183	161	614
People Related	343	77	582	91	1093
Total Attendance	6,615,775*				

Table 6 - Incidents Pertaining to Property & People - Q1 2017 vs Q1 2018

First Quarter		Level 0	Level 1	Level 2	Level 3	Level 4	Total
Property Related	2017	137	50	90	9	0	286
	2018	1	8	82	2	0	93
People Related	2017	0	19	37	18	2	76
	2018	36	168	111	28	0	343
Attendance	2017	793,725					
	2018	856,675					

Table 7 - Incidents Pertaining to Property & People - Q2 2017 vs Q2 2018

Second Quarter		Level 0	Level 1	Level 2	Level 3	Level 4	Total
Property Related	2017	245	51	61	6	0	363
	2018	0	100	73	2	0	175
People Related	2017	0	18	26	10	0	54
	2018	11	26	29	11	0	77
Attendance	2017	1,082,920					
	2018	1,074,850					

Table 8 - Incidents Pertaining to Property & People - Q3 2017 vs Q3 2018

Third Quarter		Level 0	Level 1	Level 2	Level 3	Level 4	Total
Property Related	2017	397	184	157	38	0	776
	2018	0	57	118	8	0	183

Third Quarter		Level 0	Level 1	Level 2	Level 3	Level 4	Total
People Related	2017	22	124	335	128	0	609
	2018	24	124	366	78	0	582
Attendance	2017						3,481,100
	2018						3,599,900

Table 9 - Incidents Pertaining to Property & People - Q4 2017 vs Q4 2018

Fourth Quarter		Level 0	Level 1	Level 2	Level 3	Level 4	Total
Property Related	2017	183	60	90	13	0	346
	2018	0	87	71	3	0	161
People Related	2017	3	25	14	7	0	49
	2018	12	38	27	14	0	91
Attendance	2017						1,143,250
	2018						1,083,950

The Senior Management team continues to work with emergency response agencies to address major incidents as they occur.

CONTACT

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SIGNATURE

Dianne Young
Chief Executive Officer