

## Attachment A

### Planned Poverty Reduction Strategy Activities for 2020

The following activities are included in the 2019-2022 Poverty Reduction Strategy Term Action Plan and are anticipated to begin in 2020, are ongoing activities, or have already commenced. Activities may be multi-year activities and are planned to be complete in future years.

Action	Activity	Lead Division	Workplan Category	Estimated Start	Preliminary Outcomes
4.1. Increase the availability of programs and services targeted to low-income residents, equity-seeking groups and Indigenous communities provided by and under the mandate of the City of Toronto	4.1.3. Reduce recreation waiting lists in low-income communities	PFR	Planned but Subject to Budget Approval	2020	Increase the number of low-income residents who are aware of and can access City of Toronto programs and services
	4.1.2. Complete the implementation of short and medium term recommendations in the Toronto Seniors' Strategy 2.0	SSLTC	Planned but Subject to Budget Approval	2020	
4.2. Unlock underutilized spaces and assets for new and enhanced service provision	4.2.1. Repurpose City information technology equipment to be made available for organizations	IT	Base Funded / Within Existing Resources	Ongoing	Increase access to low cost and free spaces
4.3. Develop and expand innovative service delivery models to address the needs of low-income and vulnerable residents	4.3.3. Complete the Human Services Integration Project	HSI	Planned but Subject to Budget Approval	Ongoing	Increased user satisfaction, Increased service coordination among City divisions, Improved service navigation
	4.3.1. Leverage Job Incentive Program and other initiatives to enhance peer-to-peer services in and across City services	TESS, SSHA	Base Funded / Within Existing Resources	2020	

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	4.3.2. Continue supporting the Community Paramedicine Program to connect vulnerable patients to the most appropriate entry into the health care system	Paramedics	Base Funded / Within Existing Resources	Ongoing	
4.4. Implement the Toronto Public Library Open Hours Plan to expand the availability of programs and services for low-income residents	4.4.1. Implement the Toronto Public Library Open Hours Plan * Beginning with Sunday service enhancement	TPL	Planned but Subject to Budget Approval	2020	Increase access to low cost and free spaces, Reduced resident burden in accessing supportive services
4.5. Implement collaborative programs and services to address the immediate physical and mental health needs of low-income residents	4.5.1. Expand the Toronto Public Health Dental Bus	TPH	Planned but Subject to Budget Approval	2020	Improve physical and mental health outcomes for low-income residents
	4.5.2. Launch the Ontario Seniors Dental Care Program	TPH	Planned but Subject to Budget Approval	2019	
5.1. Continue the implementation of the 10-year Child Care Growth and Capital Strategy	5.1.6. Capitalize on opportunities to increase base funding to child care operators	CS	Planned but Subject to Budget Approval	Ongoing	Increase the number of physical child care spaces, Increase the number of families who can access a fee subsidy, Improve the affordability of child care for all families
	5.1.4. As the number of licensed spaces grows, capitalize on opportunities to increase the number of child care fee subsidies available	CS	Planned but Subject to Budget Approval	Ongoing	

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	5.1.5. Capitalize on opportunities to increase the number of licensed child care spaces available	CS	Planned but Subject to Budget Approval	Ongoing	
	5.1.2. Advocate for a national policy framework with sustainable and predictable funding that promotes a universal and cohesive child care system	CS	Base Funded / Within Existing Resources	Ongoing	
	5.1.3. Utilize an equity-based planning approach to guide decisions about investments and funding reallocations within the EarlyON Child and Family system	CS	Base Funded / Within Existing Resources	Ongoing	
5.2. Expand the availability of free or low-cost, high-quality programs for low-income children and youth	5.2.4. Implement the recommendations of the Youth Hubs (TPL) and Enhanced Youth Spaces (PFR) evaluation across Toronto neighbourhoods	TPL, PFR	Planned but Subject to Budget Approval	2020	Increase the number of low-income children and youth who access free or low cost programs
	5.2.1. Improve the efficiency and effectiveness of youth service delivery through the Youth Outcomes Framework	SDFA	Base Funded / Within Existing Resources	2019	
	5.2.3. Introduce children and youth programs and opportunities at City-run museums	EDC	Base Funded / Within Existing Resources	Ongoing	
	5.2.2. Conduct a Youth Services Review to provide a long-term strategic approach to the planning, coordination and monitoring of City of Toronto youth services to improve outcomes for young people in Toronto, particularly those most	SDFA	Base Funded / Within Existing Resources	2020	

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	vulnerable to serious crime and violence				
6.1. Fully implement the Fair Pass Discount Program	6.1.2. Develop a low-barrier, integrated delivery model to expand the reach of the Fair Pass Discount Program	PRSO	Planned but Subject to Budget Approval	2020	Increased transit usage for low-income residents
	6.1.1. Continue to monitor and evaluate the impact of Fair Pass Discount Program on current program participants	PRSO	Base Funded / Within Existing Resources	Ongoing	
6.2. Apply equity standards to TTC fare structure and policies	6.2.1. Work with PRESTO and Metrolinx to increase the accessibility and availability of PRESTO card fare loading options.	TTC	Base Funded / Within Existing Resources	2020	Reduce travel burden
7.1. Maintain and create transit routes that pass equity-based service standards	7.1.1. Implement the service planning equity consultation tool for major transit service changes	TTC	Base Funded / Within Existing Resources	2020	Travel burden is reduced through the implementation of an equity based transit service plan
8.1. Invest in programs and address service delivery gaps in the provision of nutritious food across the public sector and community organizations	8.1.2. Sustain funding to existing student nutrition programs	TPH	Planned but Subject to Budget Approval	Ongoing	Schools and communities are healthy environments , Children and youth eat healthy breakfast more often
	8.1.1. Extend municipal student nutrition program funding to	TPH	Base Funded / Within Existing Resources	2019	

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	independent schools which serve higher need schools				
8.2. Promote healthy, equitable and sustainable food systems	8.2.1. Support the establishment of and strengthen existing food networks in partnership with organizations in the For Public Benefit sector that are advocating for programs to address food insecurity	TPH	Base Funded / Within Existing Resources	2020	Increase access to free or low cost food for low-income residents
9.1. Improve residents' access to food skills and information including rules around commercial and community-led food production, preparation and sale	9.1.1. Host workshops on nutritious food preparation, safe food handling and skills training within existing City operated and community-based programs	TPH	Base Funded / Within Existing Resources	2020	Increased number of residents who gained safe food handling skills
10.2. Integrate financial empowerment and literacy into the delivery of City services	10.2.1. Connect residents on Ontario Works to tax clinics and income tax related benefits	TESS	Base Funded / Within Existing Resources	2019	Increase in the number of low-income residents taking steps towards becoming financially empowered
	10.2.2. Promote the Canada Learning Bond to Toronto Employment and Social Service, and Children's Services clients	TESS, CS	Base Funded / Within Existing Resources	2019	
11.1. Better coordinate internal opportunities across the City for effective pathways to good careers for low-income residents	11.1.1. Expand the Primary Care Paramedic Training Program	Paramedics	Base Funded / Within Existing Resources	2020	Increase in low-income residents who receive employability and employment opportunities with the City of Toronto

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11.2. Enhance the employability of residents through investments in innovative models and wrap around supports	11.2.1. Design, implement and scale innovative programs and approaches that improve outcomes for Ontario Works clients who are distant from the labour market through Innovative Case Management	TESS	Base Funded / Within Existing Resources	Ongoing	Innovative programs and services that support residents with complex needs and barriers are embedded into divisional practices, Increase the number of youth who attain employability skills and/or employment
	11.2.2. Provide self-employment and entrepreneurship support in Neighbourhood Improvement Areas and underserved areas where there is concentration of low-income individuals	EDC	Base Funded / Within Existing Resources	Ongoing	
11.3. Engage with large-scale employers in Toronto to promote policies and practices that enable access to quality and stable jobs for low-income job-seekers	11.3.1. Work with community partners to educate private sector employers to reduce the stigma and barriers related to hiring residents with criminal records	TESS	Base Funded / Within Existing Resources	Ongoing	Increase in number of employers who hire residents distant from the labour market
12.1. Strengthen City of Toronto practices and policies to enhance employment standards that apply to a) City jobs, b) Public Benefit sector grant recipients, and c) contractors providing services on behalf of the City	12.1.1. Pilot the the inclusion of job quality standards, such as living wage or local employment, for grants provided by Economic Development and Culture	EDC	Base Funded / Within Existing Resources	Ongoing	Increase in low-income residents who receive employability and employment opportunities with the City of Toronto
	12.1.2. Pilot the addition of job quality standards to City contracts beyond wages	PMMD	Planned but Subject to Budget Approval	2020	

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12.2. Create new pathways, training opportunities and introduce flexibility for low-income residents to enter into City jobs and support transitions/advancement once employed	12.2.1. Implement the Strategic Recruitment Diversity and Inclusion Action Plan	PE	Base Funded / Within Existing Resources	2019	Increase in low-income residents who receive employability and employment opportunities with the City of Toronto
	12.2.2. Increase the number of divisions participating in the City's paid Work Based Learning initiatives for low-income residents	TESS	Base Funded / Within Existing Resources	2020	
13.1. Leverage City operating and infrastructure spending to create targeted hiring and training opportunities, provide economic opportunities, and support community priorities.	13.1.2. Coordinate the implementation of the Community Benefits Framework	SDFA	Planned but Subject to Budget Approval	2020	Increase social and economic impact when the City purchases goods and services or buys, builds or provides financial incentives, and through other unique opportunities where community benefits can be pursued
13.2. Develop sustainable models of inclusive economic development	13.2.2. Identify and provide City divisions with strategies on local and inclusive economic development that can be applied to neighbourhood-focused studies, plans and community benefit activities	EDC	Base Funded / Within Existing Resources	Ongoing	Increase the knowledge and capacity of community, anchor institutions, and private sector partners to participate in inclusive economic development practices
	13.2.1. Lead and coordinate anchor institutions to increase	PRSO	Base Funded / Within Existing Resources	Ongoing	

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	community-based investment, hiring and purchasing				
14.1. Develop a policy framework for determining how the City should most effectively allocate subsidies on a universal or targeted basis	14.1.1. Develop a policy framework to guide when the City should deliver programs and services on a universal or targeted basis, including a consideration of appropriate levels of subsidies and fees	PRSO	Base Funded / Within Existing Resources	2020	Improved resource allocation
15.1. Fund and implement the Poverty Reduction Strategy Monitoring and Evaluation Framework	15.1.1. Implement Key Theme Area Monitoring and Evaluation Working Groups	PRSO	Planned but Subject to Budget Approval	2020	Increase in data sharing between City divisions , Improved ability to monitor and evaluate impact of PRS activities
	15.1.2. Collect existing Key Performance Indicators on applicable programs/PRS activities	PRSO	Planned but Subject to Budget Approval	2020	
	15.1.3. Coordinate data collection across all City divisions	PRSO	Planned but Subject to Budget Approval	2020	
15.2. Integrate an intersectional gender-based lens to the Poverty Reduction Strategy	15.2.1. Collaborate with the Poverty Reduction Strategy Office to integrate a gender-based lens into the Poverty Reduction Strategy including determining priorities and outcomes measures	PE	Planned but Subject to Budget Approval	2020	Increase in staff proficiency in applying a gender-based analysis
	15.2.2. Pilot educational training and resources on gender-based analysis with applicable City staff	PE	Planned but Subject to Budget Approval	2020	



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16.1. Integrate lived experiences of poverty into the implementation of the Term Action Plan	16.1.1. Recruit and establish the second cohort of the Lived Experience Advisory Group	PRSO	Base Funded / Within Existing Resources	2019	Increased involvement of LEAG members in PRS activities
17.1. Identify stable and predictable funding sources for Poverty Reduction Strategy activities	17.1.1. Review and apply a Poverty Reduction Strategy lens to budget submissions	FP,PRSO	Base Funded / Within Existing Resources	Ongoing	Sustainable funding for activities that require funding
	17.1.2. Identify opportunities to partner with philanthropy	TOP	Base Funded / Within Existing Resources	2020	
17.2. Develop and fund the implementation of an Indigenous-specific Poverty Reduction Action Plan, community-led and coordinated with Toronto's Poverty Reduction Strategy	17.2.1. Support the development of an urban Indigenous-led Poverty Reduction Action Plan, coordinated with Toronto's Poverty Reduction Strategy	PRSO	Planned but Subject to Budget Approval	2020	Outcomes as defined by community