

Appendix C - Service Request Volume & Service Standards by Ward in 2017 & 2018

* The report can be filtered by Division, Service Request Type and Ward.

* "N/A" in the "% responded to within standard" is due to reasons that either SRs were cancelled or SRs did not have a completion date.

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Etobicoke North (01)	57	82	43.86	66.67	72.84
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Etobicoke Centre (02)	40	69	72.50	84.21	79.71
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Etobicoke-Lakeshore (03)	104	73	-29.81	64.36	84.93
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Parkdale-High Park (04)	175	109	-37.71	80.7	67.89
Municipal Licensing & Standards	Adequate Heat (24 Hours)	York South-Weston (05)	79	107	35.44	74.68	70.09
Municipal Licensing & Standards	Adequate Heat (24 Hours)	York Centre (06)	111	106	-4.50	67.62	81
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Humber River-Black Creek (07)	77	88	14.29	63.16	79.55
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Eglinton-Lawrence (08)	82	72	-12.20	66.67	70.42
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Davenport (09)	70	80	14.29	79.71	78.75
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Spadina-Fort York (10)	38	28	-26.32	70.27	100
Municipal Licensing & Standards	Adequate Heat (24 Hours)	University-Rosedale (11)	47	96	104.26	66.67	74.47
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Toronto-St. Paul's (12)	90	82	-8.89	73.81	54.88
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Toronto Centre (13)	68	83	22.06	73.85	68.35
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Toronto-Danforth (14)	71	72	1.41	65.15	76.06
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Don Valley West (15)	47	49	4.26	71.11	77.55
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Don Valley East (16)	77	67	-12.99	69.33	63.64
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Don Valley North (17)	29	30	3.45	82.14	75.86
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Willowdale (18)	26	25	-3.85	60	60
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Beaches-East York (19)	73	96	31.51	66.67	75.79
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Scarborough Southwest (20)	70	78	11.43	82.35	59.21
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Scarborough Centre (21)	75	49	-34.67	79.17	62.5
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Scarborough-Agincourt (22)	14	10	-28.57	84.62	80
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Scarborough North (23)	8	13	62.50	100	69.23
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Scarborough-Guildwood (24)	47	71	51.06	82.22	71.43
Municipal Licensing & Standards	Adequate Heat (24 Hours)	Scarborough-Rouge Park (25)	13	12	-7.69	84.62	90.91
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Etobicoke North (01)	6	6	0.00	83.33	33.33
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Etobicoke Centre (02)	3	9	200.00	33.33	66.67
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Etobicoke-Lakeshore (03)	5	7	40.00	40	71.43
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Parkdale-High Park (04)	5	5	0.00	80	75
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	York South-Weston (05)	6	8	33.33	83.33	75
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	York Centre (06)	2	6	200.00	50	83.33
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Humber River-Black Creek (07)	5	3	-40.00	80	33.33
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Eglinton-Lawrence (08)	2	1	-50.00	100	100
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Davenport (09)	4	8	100.00	66.67	87.5
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	University-Rosedale (11)	5	7	40.00	33.33	57.14
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Toronto-St. Paul's (12)	2	3	50.00	100	100
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Toronto Centre (13)	3	4	33.33	50	100
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Toronto-Danforth (14)	6	9	50.00	83.33	66.67
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Don Valley West (15)	1	9	800.00	0	66.67
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Don Valley East (16)	4	2	-50.00	50	50
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Don Valley North (17)	1	6	500.00	100	50

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Willowdale (18)	2	9	350.00	50	77.78
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Beaches-East York (19)	8	5	-37.50	62.5	33.33
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Scarborough Southwest (20)	8	5	-37.50	87.5	80
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Scarborough Centre (21)	6	5	-16.67	83.33	80
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Scarborough-Agincourt (22)	1	3	200.00	100	66.67
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Scarborough North (23)	2	6	200.00	100	83.33
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Scarborough-Guildwood (24)	4	6	50.00	75	100
Municipal Licensing & Standards	Appliance (Emergency) (24 Hours)	Scarborough-Rouge Park (25)	5	6	20.00	80	83.33
Municipal Licensing & Standards	Election Signs (5 Business Days)	Etobicoke North (01)	0	29	-	-	65.52
Municipal Licensing & Standards	Election Signs (5 Business Days)	Etobicoke Centre (02)	0	57	-	-	70.18
Municipal Licensing & Standards	Election Signs (5 Business Days)	Etobicoke-Lakeshore (03)	0	70	-	-	64.29
Municipal Licensing & Standards	Election Signs (5 Business Days)	Parkdale-High Park (04)	0	15	-	-	66.67
Municipal Licensing & Standards	Election Signs (5 Business Days)	York South-Weston (05)	0	52	-	-	52.94
Municipal Licensing & Standards	Election Signs (5 Business Days)	York Centre (06)	0	49	-	-	73.47
Municipal Licensing & Standards	Election Signs (5 Business Days)	Humber River-Black Creek (07)	0	116	-	-	74.78
Municipal Licensing & Standards	Election Signs (5 Business Days)	Eglinton-Lawrence (08)	0	12	-	-	66.67
Municipal Licensing & Standards	Election Signs (5 Business Days)	Davenport (09)	3	12	300.00	100	50
Municipal Licensing & Standards	Election Signs (5 Business Days)	Spadina-Fort York (10)	0	12	-	-	50
Municipal Licensing & Standards	Election Signs (5 Business Days)	University-Rosedale (11)	0	18	-	-	72.22
Municipal Licensing & Standards	Election Signs (5 Business Days)	Toronto-St. Paul's (12)	0	14	-	-	78.57
Municipal Licensing & Standards	Election Signs (5 Business Days)	Toronto Centre (13)	1	74	7300.00	0	64.86
Municipal Licensing & Standards	Election Signs (5 Business Days)	Toronto-Danforth (14)	0	24	-	-	87.5
Municipal Licensing & Standards	Election Signs (5 Business Days)	Don Valley West (15)	0	55	-	-	38.18
Municipal Licensing & Standards	Election Signs (5 Business Days)	Don Valley East (16)	0	76	-	-	73.68
Municipal Licensing & Standards	Election Signs (5 Business Days)	Don Valley North (17)	0	41	-	-	51.22
Municipal Licensing & Standards	Election Signs (5 Business Days)	Willowdale (18)	0	67	-	-	83.08
Municipal Licensing & Standards	Election Signs (5 Business Days)	Beaches-East York (19)	0	26	-	-	57.69
Municipal Licensing & Standards	Election Signs (5 Business Days)	Scarborough Southwest (20)	0	61	-	-	66.67
Municipal Licensing & Standards	Election Signs (5 Business Days)	Scarborough Centre (21)	0	52	-	-	59.62
Municipal Licensing & Standards	Election Signs (5 Business Days)	Scarborough-Agincourt (22)	49	21	-57.14	97.96	33.33
Municipal Licensing & Standards	Election Signs (5 Business Days)	Scarborough North (23)	51	32	-37.25	72.55	54.84
Municipal Licensing & Standards	Election Signs (5 Business Days)	Scarborough-Guildwood (24)	1	230	22900.00	0	70.18
Municipal Licensing & Standards	Election Signs (5 Business Days)	Scarborough-Rouge Park (25)	64	64	0.00	81.25	50.79
Municipal Licensing & Standards	Fence (5 Business Days)	Etobicoke North (01)	46	31	-32.61	54.55	51.61
Municipal Licensing & Standards	Fence (5 Business Days)	Etobicoke Centre (02)	95	54	-43.16	37.89	44.44
Municipal Licensing & Standards	Fence (5 Business Days)	Etobicoke-Lakeshore (03)	76	65	-14.47	41.33	35.48
Municipal Licensing & Standards	Fence (5 Business Days)	Parkdale-High Park (04)	49	40	-18.37	60.42	92.31
Municipal Licensing & Standards	Fence (5 Business Days)	York South-Weston (05)	75	69	-8.00	66.22	63.77
Municipal Licensing & Standards	Fence (5 Business Days)	York Centre (06)	41	50	21.95	38.46	79.59
Municipal Licensing & Standards	Fence (5 Business Days)	Humber River-Black Creek (07)	46	30	-34.78	34.78	50
Municipal Licensing & Standards	Fence (5 Business Days)	Eglinton-Lawrence (08)	51	35	-31.37	56.86	79.41
Municipal Licensing & Standards	Fence (5 Business Days)	Davenport (09)	52	30	-42.31	82	82.76
Municipal Licensing & Standards	Fence (5 Business Days)	Spadina-Fort York (10)	7	11	57.14	71.43	100
Municipal Licensing & Standards	Fence (5 Business Days)	University-Rosedale (11)	43	31	-27.91	76.32	77.42

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Municipal Licensing & Standards	Fence (5 Business Days)	Toronto-St. Paul's (12)	33	42	27.27	53.33	60
Municipal Licensing & Standards	Fence (5 Business Days)	Toronto Centre (13)	18	20	11.11	68.75	42.11
Municipal Licensing & Standards	Fence (5 Business Days)	Toronto-Danforth (14)	50	45	-10.00	65.31	66.67
Municipal Licensing & Standards	Fence (5 Business Days)	Don Valley West (15)	49	41	-16.33	52.08	56.1
Municipal Licensing & Standards	Fence (5 Business Days)	Don Valley East (16)	29	22	-24.14	72.41	63.64
Municipal Licensing & Standards	Fence (5 Business Days)	Don Valley North (17)	38	19	-50.00	48.65	63.16
Municipal Licensing & Standards	Fence (5 Business Days)	Willowdale (18)	40	41	2.50	40	50
Municipal Licensing & Standards	Fence (5 Business Days)	Beaches-East York (19)	52	36	-30.77	66	68.57
Municipal Licensing & Standards	Fence (5 Business Days)	Scarborough Southwest (20)	62	54	-12.90	69.64	58.82
Municipal Licensing & Standards	Fence (5 Business Days)	Scarborough Centre (21)	40	50	25.00	74.36	60.47
Municipal Licensing & Standards	Fence (5 Business Days)	Scarborough-Agincourt (22)	24	20	-16.67	82.61	83.33
Municipal Licensing & Standards	Fence (5 Business Days)	Scarborough North (23)	23	17	-26.09	50	50
Municipal Licensing & Standards	Fence (5 Business Days)	Scarborough-Guildwood (24)	63	49	-22.22	80.65	57.78
Municipal Licensing & Standards	Fence (5 Business Days)	Scarborough-Rouge Park (25)	38	34	-10.53	75	75
Municipal Licensing & Standards	Graffiti (2 business days)	Etobicoke North (01)	11	3	-72.73	72.73	66.67
Municipal Licensing & Standards	Graffiti (2 business days)	Etobicoke Centre (02)	14	6	-57.14	53.85	50
Municipal Licensing & Standards	Graffiti (2 business days)	Etobicoke-Lakeshore (03)	61	29	-52.46	76.67	79.31
Municipal Licensing & Standards	Graffiti (2 business days)	Parkdale-High Park (04)	135	31	-77.04	69.47	96.67
Municipal Licensing & Standards	Graffiti (2 business days)	York South-Weston (05)	43	31	-27.91	69.05	70.97
Municipal Licensing & Standards	Graffiti (2 business days)	York Centre (06)	22	11	-50.00	38.1	100
Municipal Licensing & Standards	Graffiti (2 business days)	Humber River-Black Creek (07)	6	5	-16.67	83.33	60
Municipal Licensing & Standards	Graffiti (2 business days)	Eglinton-Lawrence (08)	34	24	-29.41	82.35	91.67
Municipal Licensing & Standards	Graffiti (2 business days)	Davenport (09)	497	128	-74.25	88.08	84.82
Municipal Licensing & Standards	Graffiti (2 business days)	Spadina-Fort York (10)	165	153	-7.27	89.76	95
Municipal Licensing & Standards	Graffiti (2 business days)	University-Rosedale (11)	588	501	-14.80	91.46	91.43
Municipal Licensing & Standards	Graffiti (2 business days)	Toronto-St. Paul's (12)	85	88	3.53	98.67	90.24
Municipal Licensing & Standards	Graffiti (2 business days)	Toronto Centre (13)	135	213	57.78	96	94.59
Municipal Licensing & Standards	Graffiti (2 business days)	Toronto-Danforth (14)	117	87	-25.64	95.58	93.67
Municipal Licensing & Standards	Graffiti (2 business days)	Don Valley West (15)	10	11	10.00	80	100
Municipal Licensing & Standards	Graffiti (2 business days)	Don Valley East (16)	20	10	-50.00	95	80
Municipal Licensing & Standards	Graffiti (2 business days)	Don Valley North (17)	2	3	50.00	100	66.67
Municipal Licensing & Standards	Graffiti (2 business days)	Willowdale (18)	8	16	100.00	25	57.14
Municipal Licensing & Standards	Graffiti (2 business days)	Beaches-East York (19)	71	74	4.23	98.59	90.28
Municipal Licensing & Standards	Graffiti (2 business days)	Scarborough Southwest (20)	16	27	68.75	100	85.19
Municipal Licensing & Standards	Graffiti (2 business days)	Scarborough Centre (21)	18	30	66.67	100	79.31
Municipal Licensing & Standards	Graffiti (2 business days)	Scarborough-Agincourt (22)	21	4	-80.95	87.5	75
Municipal Licensing & Standards	Graffiti (2 business days)	Scarborough North (23)	14	12	-14.29	71.43	100
Municipal Licensing & Standards	Graffiti (2 business days)	Scarborough-Guildwood (24)	23	14	-39.13	85.71	71.43
Municipal Licensing & Standards	Graffiti (2 business days)	Scarborough-Rouge Park (25)	7	8	14.29	100	71.43
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Etobicoke North (01)	284	240	-15.49	52.52	67.08
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Etobicoke Centre (02)	192	181	-5.73	44.79	63.13
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Etobicoke-Lakeshore (03)	354	393	11.02	45.45	63.94
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Parkdale-High Park (04)	139	160	15.11	82.09	84.87
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	York South-Weston (05)	300	248	-17.33	60.74	70.85

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Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	York Centre (06)	230	263	14.35	23.32	89.39
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Humber River-Black Creek (07)	229	244	6.55	32.6	82.63
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Eglinton-Lawrence (08)	272	270	-0.74	24.72	91.51
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Davenport (09)	183	244	33.33	78.45	83.82
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Spadina-Fort York (10)	46	60	30.43	100	96.49
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	University-Rosedale (11)	132	183	38.64	94.31	97.63
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Toronto-St. Paul's (12)	147	182	23.81	73.76	95.83
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Toronto Centre (13)	47	47	0.00	82.22	90.91
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Toronto-Danforth (14)	190	195	2.63	98.34	98.33
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Don Valley West (15)	244	289	18.44	33.05	93.84
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Don Valley East (16)	149	122	-18.12	22.86	88.89
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Don Valley North (17)	474	366	-22.78	19.12	95.11
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Willowdale (18)	560	454	-18.93	11.44	90.4
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Beaches-East York (19)	220	251	14.09	97.45	95.05
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Scarborough Southwest (20)	481	442	-8.11	97.12	98.15
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Scarborough Centre (21)	343	295	-13.99	98.19	93.43
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Scarborough-Agincourt (22)	564	355	-37.06	96.37	98.22
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Scarborough North (23)	250	201	-19.60	93.1	93.85
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Scarborough-Guildwood (24)	325	306	-5.85	97.7	89.76
Municipal Licensing & Standards	Long Grass and Weeds (5 Business Days)	Scarborough-Rouge Park (25)	333	362	8.71	93.67	95.29
Municipal Licensing & Standards	Noise (5 Business Days)	Etobicoke North (01)	192	220	14.58	31.75	67.28
Municipal Licensing & Standards	Noise (5 Business Days)	Etobicoke Centre (02)	294	331	12.59	28.82	69.42
Municipal Licensing & Standards	Noise (5 Business Days)	Etobicoke-Lakeshore (03)	551	749	35.93	32.83	67.84
Municipal Licensing & Standards	Noise (5 Business Days)	Parkdale-High Park (04)	460	573	24.57	71.85	73.15
Municipal Licensing & Standards	Noise (5 Business Days)	York South-Weston (05)	390	493	26.41	49.09	64.96
Municipal Licensing & Standards	Noise (5 Business Days)	York Centre (06)	244	316	29.51	54.62	73.38
Municipal Licensing & Standards	Noise (5 Business Days)	Humber River-Black Creek (07)	219	300	36.99	36.79	64.07
Municipal Licensing & Standards	Noise (5 Business Days)	Eglinton-Lawrence (08)	449	492	9.58	78.39	84.8
Municipal Licensing & Standards	Noise (5 Business Days)	Davenport (09)	484	519	7.23	77.8	75.26
Municipal Licensing & Standards	Noise (5 Business Days)	Spadina-Fort York (10)	997	1136	13.94	94.83	88.11
Municipal Licensing & Standards	Noise (5 Business Days)	University-Rosedale (11)	779	935	20.03	72.18	76.42
Municipal Licensing & Standards	Noise (5 Business Days)	Toronto-St. Paul's (12)	589	710	20.54	84.51	74.29
Municipal Licensing & Standards	Noise (5 Business Days)	Toronto Centre (13)	812	949	16.87	69.06	71.79
Municipal Licensing & Standards	Noise (5 Business Days)	Toronto-Danforth (14)	468	612	30.77	80.19	79.62
Municipal Licensing & Standards	Noise (5 Business Days)	Don Valley West (15)	340	391	15.00	65.35	64.61
Municipal Licensing & Standards	Noise (5 Business Days)	Don Valley East (16)	213	286	34.27	71.29	68.31
Municipal Licensing & Standards	Noise (5 Business Days)	Don Valley North (17)	175	273	56.00	50.88	55.64
Municipal Licensing & Standards	Noise (5 Business Days)	Willowdale (18)	279	331	18.64	42.91	52.48
Municipal Licensing & Standards	Noise (5 Business Days)	Beaches-East York (19)	431	593	37.59	90.84	79.54
Municipal Licensing & Standards	Noise (5 Business Days)	Scarborough Southwest (20)	690	767	11.16	95.77	86.11
Municipal Licensing & Standards	Noise (5 Business Days)	Scarborough Centre (21)	200	285	42.50	63.54	45.56
Municipal Licensing & Standards	Noise (5 Business Days)	Scarborough-Agincourt (22)	104	131	25.96	86.87	79.69
Municipal Licensing & Standards	Noise (5 Business Days)	Scarborough North (23)	78	127	62.82	52.63	57.85
Municipal Licensing & Standards	Noise (5 Business Days)	Scarborough-Guildwood (24)	201	228	13.43	71.98	65.16

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Municipal Licensing & Standards	Noise (5 Business Days)	Scarborough-Rouge Park (25)	181	216	19.34	75.44	51.9
Municipal Licensing & Standards	Property Standards (5 Business Days)	Etobicoke North (01)	673	590	-12.33	59.67	55.77
Municipal Licensing & Standards	Property Standards (5 Business Days)	Etobicoke Centre (02)	554	518	-6.50	45.56	49.61
Municipal Licensing & Standards	Property Standards (5 Business Days)	Etobicoke-Lakeshore (03)	854	801	-6.21	38.42	50.77
Municipal Licensing & Standards	Property Standards (5 Business Days)	Parkdale-High Park (04)	1040	1119	7.60	72.38	67.16
Municipal Licensing & Standards	Property Standards (5 Business Days)	York South-Weston (05)	1020	1040	1.96	68.53	59.24
Municipal Licensing & Standards	Property Standards (5 Business Days)	York Centre (06)	578	679	17.47	48.55	81.03
Municipal Licensing & Standards	Property Standards (5 Business Days)	Humber River-Black Creek (07)	638	654	2.51	40.62	54.76
Municipal Licensing & Standards	Property Standards (5 Business Days)	Eglinton-Lawrence (08)	602	628	4.32	75.99	79.21
Municipal Licensing & Standards	Property Standards (5 Business Days)	Davenport (09)	844	879	4.15	87.5	74.91
Municipal Licensing & Standards	Property Standards (5 Business Days)	Spadina-Fort York (10)	413	486	17.68	83.76	80.79
Municipal Licensing & Standards	Property Standards (5 Business Days)	University-Rosedale (11)	750	834	11.20	65.57	72.24
Municipal Licensing & Standards	Property Standards (5 Business Days)	Toronto-St. Paul's (12)	626	742	18.53	79.09	63.93
Municipal Licensing & Standards	Property Standards (5 Business Days)	Toronto Centre (13)	758	942	24.27	57.1	55.09
Municipal Licensing & Standards	Property Standards (5 Business Days)	Toronto-Danforth (14)	790	782	-1.01	79.97	70.74
Municipal Licensing & Standards	Property Standards (5 Business Days)	Don Valley West (15)	502	479	-4.58	68.13	74.41
Municipal Licensing & Standards	Property Standards (5 Business Days)	Don Valley East (16)	349	349	0.00	77.54	66.57
Municipal Licensing & Standards	Property Standards (5 Business Days)	Don Valley North (17)	316	307	-2.85	58.05	51.86
Municipal Licensing & Standards	Property Standards (5 Business Days)	Willowdale (18)	385	355	-7.79	42.35	51.32
Municipal Licensing & Standards	Property Standards (5 Business Days)	Beaches-East York (19)	793	902	13.75	77.21	60.81
Municipal Licensing & Standards	Property Standards (5 Business Days)	Scarborough Southwest (20)	885	818	-7.57	78.68	60.81
Municipal Licensing & Standards	Property Standards (5 Business Days)	Scarborough Centre (21)	590	639	8.31	65.45	54.8
Municipal Licensing & Standards	Property Standards (5 Business Days)	Scarborough-Agincourt (22)	401	341	-14.96	86.74	81.96
Municipal Licensing & Standards	Property Standards (5 Business Days)	Scarborough North (23)	248	256	3.23	49.77	56.71
Municipal Licensing & Standards	Property Standards (5 Business Days)	Scarborough-Guildwood (24)	678	709	4.57	76.26	57.6
Municipal Licensing & Standards	Property Standards (5 Business Days)	Scarborough-Rouge Park (25)	439	378	-13.90	63.55	54.34
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Etobicoke North (01)	2	0	-100.00	50	-
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Etobicoke Centre (02)	1	2	100.00	100	100
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Etobicoke-Lakeshore (03)	12	9	-25.00	10	50
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Parkdale-High Park (04)	7	7	0.00	80	83.33
Municipal Licensing & Standards	Road Allowance (5 Business Days)	York South-Weston (05)	2	2	0.00	100	100
Municipal Licensing & Standards	Road Allowance (5 Business Days)	York Centre (06)	4	3	-25.00	50	33.33
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Humber River-Black Creek (07)	0	3	-	-	0
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Eglinton-Lawrence (08)	13	10	-23.08	90	80
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Davenport (09)	8	0	-100.00	50	-
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Spadina-Fort York (10)	1	1	0.00	N/A	100
Municipal Licensing & Standards	Road Allowance (5 Business Days)	University-Rosedale (11)	4	2	-50.00	100	100
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Toronto-St. Paul's (12)	3	2	-33.33	100	N/A
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Toronto Centre (13)	5	6	20.00	100	N/A
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Toronto-Danforth (14)	1	3	200.00	N/A	N/A
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Don Valley West (15)	3	3	0.00	100	33.33
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Don Valley East (16)	0	1	-	-	0
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Don Valley North (17)	0	2	-	-	100
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Willowdale (18)	3	2	-33.33	33.33	0

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Beaches-East York (19)	3	1	-66.67	100	N/A
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Scarborough Southwest (20)	1	4	300.00	N/A	50
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Scarborough Centre (21)	1	1	0.00	100	100
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Scarborough North (23)	1	1	0.00	N/A	N/A
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Scarborough-Guildwood (24)	2	1	-50.00	100	N/A
Municipal Licensing & Standards	Road Allowance (5 Business Days)	Scarborough-Rouge Park (25)	0	2	-	-	N/A
Municipal Licensing & Standards	Rooming House (5 Business Days)	Etobicoke Centre (02)	0	1	-	-	N/A
Municipal Licensing & Standards	Rooming House (5 Business Days)	Parkdale-High Park (04)	5	2	-60.00	0	0
Municipal Licensing & Standards	Rooming House (5 Business Days)	York South-Weston (05)	0	1	-	-	100
Municipal Licensing & Standards	Rooming House (5 Business Days)	Davenport (09)	0	1	-	-	0
Municipal Licensing & Standards	Rooming House (5 Business Days)	Spadina-Fort York (10)	2	1	-50.00	50	0
Municipal Licensing & Standards	Rooming House (5 Business Days)	University-Rosedale (11)	1	0	-100.00	100	-
Municipal Licensing & Standards	Rooming House (5 Business Days)	Toronto Centre (13)	1	0	-100.00	0	-
Municipal Licensing & Standards	Rooming House (5 Business Days)	Toronto-Danforth (14)	1	0	-100.00	0	-
Municipal Licensing & Standards	Rooming House (5 Business Days)	Don Valley North (17)	0	1	-	-	0
Municipal Licensing & Standards	Rooming House (5 Business Days)	Scarborough-Agincourt (22)	0	1	-	-	100
Municipal Licensing & Standards	Signs (5 Business Days)	Etobicoke North (01)	169	57	-66.27	40.48	36.84
Municipal Licensing & Standards	Signs (5 Business Days)	Etobicoke Centre (02)	110	115	4.55	41.28	21.05
Municipal Licensing & Standards	Signs (5 Business Days)	Etobicoke-Lakeshore (03)	171	146	-14.62	41.67	28.47
Municipal Licensing & Standards	Signs (5 Business Days)	Parkdale-High Park (04)	90	48	-46.67	70.59	76.6
Municipal Licensing & Standards	Signs (5 Business Days)	York South-Weston (05)	33	29	-12.12	81.25	62.07
Municipal Licensing & Standards	Signs (5 Business Days)	York Centre (06)	92	52	-43.48	54.35	71.15
Municipal Licensing & Standards	Signs (5 Business Days)	Humber River-Black Creek (07)	16	58	262.50	43.75	68.97
Municipal Licensing & Standards	Signs (5 Business Days)	Eglinton-Lawrence (08)	54	57	5.56	86.27	81.48
Municipal Licensing & Standards	Signs (5 Business Days)	Davenport (09)	40	28	-30.00	90	82.14
Municipal Licensing & Standards	Signs (5 Business Days)	Spadina-Fort York (10)	108	35	-67.59	93.48	87.5
Municipal Licensing & Standards	Signs (5 Business Days)	University-Rosedale (11)	54	38	-29.63	66.67	73.68
Municipal Licensing & Standards	Signs (5 Business Days)	Toronto-St. Paul's (12)	35	48	37.14	90.91	91.3
Municipal Licensing & Standards	Signs (5 Business Days)	Toronto Centre (13)	57	53	-7.02	62	73.91
Municipal Licensing & Standards	Signs (5 Business Days)	Toronto-Danforth (14)	28	32	14.29	77.78	79.31
Municipal Licensing & Standards	Signs (5 Business Days)	Don Valley West (15)	67	89	32.84	62.69	78.75
Municipal Licensing & Standards	Signs (5 Business Days)	Don Valley East (16)	28	30	7.14	96.15	50
Municipal Licensing & Standards	Signs (5 Business Days)	Don Valley North (17)	126	153	21.43	64.23	68
Municipal Licensing & Standards	Signs (5 Business Days)	Willowdale (18)	110	45	-59.09	71.56	53.33
Municipal Licensing & Standards	Signs (5 Business Days)	Beaches-East York (19)	26	28	7.69	56.52	59.26
Municipal Licensing & Standards	Signs (5 Business Days)	Scarborough Southwest (20)	35	26	-25.71	48.48	68
Municipal Licensing & Standards	Signs (5 Business Days)	Scarborough Centre (21)	37	57	54.05	86.11	52.73
Municipal Licensing & Standards	Signs (5 Business Days)	Scarborough-Agincourt (22)	100	66	-34.00	71.91	80
Municipal Licensing & Standards	Signs (5 Business Days)	Scarborough North (23)	132	142	7.58	65.35	64.62
Municipal Licensing & Standards	Signs (5 Business Days)	Scarborough-Guildwood (24)	76	96	26.32	81.69	54.32
Municipal Licensing & Standards	Signs (5 Business Days)	Scarborough-Rouge Park (25)	56	60	7.14	52.73	61.02
Municipal Licensing & Standards	Waste (5 Business Days)	Etobicoke North (01)	341	316	-7.33	62.76	73.72
Municipal Licensing & Standards	Waste (5 Business Days)	Etobicoke Centre (02)	189	204	7.94	60	67
Municipal Licensing & Standards	Waste (5 Business Days)	Etobicoke-Lakeshore (03)	357	394	10.36	52.87	69.74

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Municipal Licensing & Standards	Waste (5 Business Days)	Parkdale-High Park (04)	393	354	-9.92	83.38	85.84
Municipal Licensing & Standards	Waste (5 Business Days)	York South-Weston (05)	488	460	-5.74	64.56	65.72
Municipal Licensing & Standards	Waste (5 Business Days)	York Centre (06)	268	244	-8.96	35.11	84.1
Municipal Licensing & Standards	Waste (5 Business Days)	Humber River-Black Creek (07)	343	411	19.83	47.58	74.14
Municipal Licensing & Standards	Waste (5 Business Days)	Eglinton-Lawrence (08)	306	278	-9.15	40.61	81.68
Municipal Licensing & Standards	Waste (5 Business Days)	Davenport (09)	455	433	-4.84	80.46	85.65
Municipal Licensing & Standards	Waste (5 Business Days)	Spadina-Fort York (10)	298	332	11.41	97.59	95.37
Municipal Licensing & Standards	Waste (5 Business Days)	University-Rosedale (11)	411	440	7.06	96.15	92.64
Municipal Licensing & Standards	Waste (5 Business Days)	Toronto-St. Paul's (12)	268	213	-20.52	84.92	82.76
Municipal Licensing & Standards	Waste (5 Business Days)	Toronto Centre (13)	291	290	-0.34	90.33	85.71
Municipal Licensing & Standards	Waste (5 Business Days)	Toronto-Danforth (14)	424	399	-5.90	95.24	92.35
Municipal Licensing & Standards	Waste (5 Business Days)	Don Valley West (15)	158	193	22.15	44.52	84.04
Municipal Licensing & Standards	Waste (5 Business Days)	Don Valley East (16)	134	116	-13.43	55.12	81.98
Municipal Licensing & Standards	Waste (5 Business Days)	Don Valley North (17)	159	172	8.18	38.31	79.76
Municipal Licensing & Standards	Waste (5 Business Days)	Willowdale (18)	229	311	35.81	26.13	68.14
Municipal Licensing & Standards	Waste (5 Business Days)	Beaches-East York (19)	358	306	-14.53	96.74	91.25
Municipal Licensing & Standards	Waste (5 Business Days)	Scarborough Southwest (20)	545	636	16.70	95.12	94.47
Municipal Licensing & Standards	Waste (5 Business Days)	Scarborough Centre (21)	359	391	8.91	88.92	88.74
Municipal Licensing & Standards	Waste (5 Business Days)	Scarborough-Agincourt (22)	236	209	-11.44	91.96	94.44
Municipal Licensing & Standards	Waste (5 Business Days)	Scarborough North (23)	204	223	9.31	94.05	90.26
Municipal Licensing & Standards	Waste (5 Business Days)	Scarborough-Guildwood (24)	295	331	12.20	94.74	90.94
Municipal Licensing & Standards	Waste (5 Business Days)	Scarborough-Rouge Park (25)	315	269	-14.60	89.84	92.86
Municipal Licensing & Standards	Zoning (5 Business Days)	Etobicoke North (01)	471	277	-41.19	54.76	37.23
Municipal Licensing & Standards	Zoning (5 Business Days)	Etobicoke Centre (02)	190	200	5.26	43.32	30.3
Municipal Licensing & Standards	Zoning (5 Business Days)	Etobicoke-Lakeshore (03)	277	271	-2.17	43.12	48.13
Municipal Licensing & Standards	Zoning (5 Business Days)	Parkdale-High Park (04)	190	197	3.68	73.37	77.01
Municipal Licensing & Standards	Zoning (5 Business Days)	York South-Weston (05)	363	358	-1.38	71.27	74.01
Municipal Licensing & Standards	Zoning (5 Business Days)	York Centre (06)	201	205	1.99	47.62	77.16
Municipal Licensing & Standards	Zoning (5 Business Days)	Humber River-Black Creek (07)	326	293	-10.12	32.08	58.9
Municipal Licensing & Standards	Zoning (5 Business Days)	Eglinton-Lawrence (08)	193	208	7.77	78.72	85.29
Municipal Licensing & Standards	Zoning (5 Business Days)	Davenport (09)	256	309	20.70	84.74	80.92
Municipal Licensing & Standards	Zoning (5 Business Days)	Spadina-Fort York (10)	115	87	-24.35	83.93	83.13
Municipal Licensing & Standards	Zoning (5 Business Days)	University-Rosedale (11)	171	216	26.32	76.07	65.85
Municipal Licensing & Standards	Zoning (5 Business Days)	Toronto-St. Paul's (12)	163	124	-23.93	69.43	66.95
Municipal Licensing & Standards	Zoning (5 Business Days)	Toronto Centre (13)	96	94	-2.08	49.45	62.92
Municipal Licensing & Standards	Zoning (5 Business Days)	Toronto-Danforth (14)	186	174	-6.45	76.3	78.44
Municipal Licensing & Standards	Zoning (5 Business Days)	Don Valley West (15)	111	99	-10.81	49.07	68.04
Municipal Licensing & Standards	Zoning (5 Business Days)	Don Valley East (16)	73	76	4.11	85.29	60
Municipal Licensing & Standards	Zoning (5 Business Days)	Don Valley North (17)	218	182	-16.51	55.19	52
Municipal Licensing & Standards	Zoning (5 Business Days)	Willowdale (18)	204	195	-4.41	37	40
Municipal Licensing & Standards	Zoning (5 Business Days)	Beaches-East York (19)	185	154	-16.76	77.19	72.6
Municipal Licensing & Standards	Zoning (5 Business Days)	Scarborough Southwest (20)	246	269	9.35	83.9	72.73
Municipal Licensing & Standards	Zoning (5 Business Days)	Scarborough Centre (21)	298	332	11.41	73.05	66.46
Municipal Licensing & Standards	Zoning (5 Business Days)	Scarborough-Agincourt (22)	589	508	-13.75	64.21	91.6

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Municipal Licensing & Standards	Zoning (5 Business Days)	Scarborough North (23)	338	267	-21.01	61.46	46.3
Municipal Licensing & Standards	Zoning (5 Business Days)	Scarborough-Guildwood (24)	278	267	-3.96	84.98	64.12
Municipal Licensing & Standards	Zoning (5 Business Days)	Scarborough-Rouge Park (25)	240	329	37.08	75.65	61.88
Municipal Licensing & Standards	Animals (2 business days)	Etobicoke North (01)	3	7	133.33	100	71.43
Municipal Licensing & Standards	Animals (2 business days)	Etobicoke Centre (02)	3	8	166.67	100	87.5
Municipal Licensing & Standards	Animals (2 business days)	Etobicoke-Lakeshore (03)	3	10	233.33	100	80
Municipal Licensing & Standards	Animals (2 business days)	Parkdale-High Park (04)	17	14	-17.65	100	92.86
Municipal Licensing & Standards	Animals (2 business days)	York South-Weston (05)	2	0	-100.00	50	-
Municipal Licensing & Standards	Animals (2 business days)	York Centre (06)	6	7	16.67	83.33	71.43
Municipal Licensing & Standards	Animals (2 business days)	Humber River-Black Creek (07)	0	3	-	-	0
Municipal Licensing & Standards	Animals (2 business days)	Eglinton-Lawrence (08)	2	2	0.00	100	50
Municipal Licensing & Standards	Animals (2 business days)	Davenport (09)	1	1	0.00	100	100
Municipal Licensing & Standards	Animals (2 business days)	Spadina-Fort York (10)	21	9	-57.14	95.24	66.67
Municipal Licensing & Standards	Animals (2 business days)	University-Rosedale (11)	8	5	-37.50	87.5	40
Municipal Licensing & Standards	Animals (2 business days)	Toronto-St. Paul's (12)	8	1	-87.50	100	0
Municipal Licensing & Standards	Animals (2 business days)	Toronto Centre (13)	12	9	-25.00	66.67	77.78
Municipal Licensing & Standards	Animals (2 business days)	Toronto-Danforth (14)	79	26	-67.09	98.73	96.15
Municipal Licensing & Standards	Animals (2 business days)	Don Valley West (15)	1	4	300.00	100	75
Municipal Licensing & Standards	Animals (2 business days)	Don Valley East (16)	1	3	200.00	100	100
Municipal Licensing & Standards	Animals (2 business days)	Willowdale (18)	1	2	100.00	100	50
Municipal Licensing & Standards	Animals (2 business days)	Beaches-East York (19)	1	10	900.00	100	100
Municipal Licensing & Standards	Animals (2 business days)	Scarborough Southwest (20)	3	7	133.33	33.33	83.33
Municipal Licensing & Standards	Animals (2 business days)	Scarborough Centre (21)	0	4	-	-	75
Municipal Licensing & Standards	Animals (2 business days)	Scarborough-Agincourt (22)	3	7	133.33	100	85.71
Municipal Licensing & Standards	Animals (2 business days)	Scarborough North (23)	5	0	-100.00	80	-
Municipal Licensing & Standards	Animals (2 business days)	Scarborough-Rouge Park (25)	12	12	0.00	58.33	83.33
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Etobicoke Centre (02)	0	13	-	-	100
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Etobicoke-Lakeshore (03)	24	14	-41.67	100	92.86
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Parkdale-High Park (04)	21	45	114.29	95.24	91.11
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	York South-Weston (05)	2	2	0.00	100	100
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	York Centre (06)	9	67	644.44	100	97.01
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Humber River-Black Creek (07)	0	7	-	-	100
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Eglinton-Lawrence (08)	22	20	-9.09	100	95
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Davenport (09)	8	23	187.50	100	100
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Spadina-Fort York (10)	16	28	75.00	93.33	85.71
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	University-Rosedale (11)	12	41	241.67	100	95.12
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Toronto-St. Paul's (12)	3	23	666.67	100	91.3
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Toronto Centre (13)	1	15	1400.00	100	100
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Toronto-Danforth (14)	17	33	94.12	100	100
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Don Valley West (15)	28	23	-17.86	50	47.83
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Don Valley East (16)	1	1	0.00	0	100
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Don Valley North (17)	0	1	-	-	0
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Willowdale (18)	6	110	1733.33	50	100
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Beaches-East York (19)	4	48	1100.00	100	97.92

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Scarborough Southwest (20)	6	6	0.00	16.67	50
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Scarborough Centre (21)	1	1	0.00	100	100
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Scarborough-Guildwood (24)	0	1	-	-	0
Municipal Licensing & Standards	Commercial Dog Walkers (2 business days)	Scarborough-Rouge Park (25)	0	2	-	-	50
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Etobicoke North (01)	4	1	-75.00	100	100
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Etobicoke Centre (02)	42	20	-52.38	97.62	90
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Etobicoke-Lakeshore (03)	24	25	4.17	95.83	100
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Parkdale-High Park (04)	41	35	-14.63	85	94.29
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	York South-Weston (05)	38	19	-50.00	97.3	100
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	York Centre (06)	36	22	-38.89	97.22	90.91
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Humber River-Black Creek (07)	4	5	25.00	100	100
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Eglinton-Lawrence (08)	12	8	-33.33	100	100
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Davenport (09)	11	6	-45.45	81.82	83.33
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Spadina-Fort York (10)	6	65	983.33	66.67	95.38
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	University-Rosedale (11)	5	15	200.00	80	78.57
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Toronto-St. Paul's (12)	2	7	250.00	50	66.67
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Toronto Centre (13)	9	2	-77.78	75	50
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Toronto-Danforth (14)	9	10	11.11	100	90
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Don Valley West (15)	1	6	500.00	0	100
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Don Valley East (16)	1	0	-100.00	100	-
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Don Valley North (17)	10	0	-100.00	80	-
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Willowdale (18)	1	2	100.00	100	50
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Beaches-East York (19)	18	15	-16.67	94.44	80
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Scarborough Southwest (20)	9	17	88.89	55.56	76.47
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Scarborough Centre (21)	7	5	-28.57	71.43	60
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Scarborough-Agincourt (22)	5	2	-60.00	80	50
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Scarborough North (23)	6	7	16.67	83.33	100
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Scarborough-Guildwood (24)	2	2	0.00	100	100
Municipal Licensing & Standards	Commercial Enterprises (2 business days)	Scarborough-Rouge Park (25)	5	6	20.00	60	100
Municipal Licensing & Standards	Conduct (2 business days)	Etobicoke North (01)	9	58	544.44	75	98.28
Municipal Licensing & Standards	Conduct (2 business days)	Etobicoke Centre (02)	17	29	70.59	93.33	89.29
Municipal Licensing & Standards	Conduct (2 business days)	Etobicoke-Lakeshore (03)	23	91	295.65	100	85.56
Municipal Licensing & Standards	Conduct (2 business days)	Parkdale-High Park (04)	37	181	389.19	94.59	97.24
Municipal Licensing & Standards	Conduct (2 business days)	York South-Weston (05)	6	20	233.33	50	78.95
Municipal Licensing & Standards	Conduct (2 business days)	York Centre (06)	18	36	100.00	100	86.11
Municipal Licensing & Standards	Conduct (2 business days)	Humber River-Black Creek (07)	9	51	466.67	88.89	90.2
Municipal Licensing & Standards	Conduct (2 business days)	Eglinton-Lawrence (08)	17	49	188.24	82.35	85.42
Municipal Licensing & Standards	Conduct (2 business days)	Davenport (09)	33	68	106.06	87.5	94.03
Municipal Licensing & Standards	Conduct (2 business days)	Spadina-Fort York (10)	110	171	55.45	93.58	97.66
Municipal Licensing & Standards	Conduct (2 business days)	University-Rosedale (11)	41	109	165.85	97.56	93.58
Municipal Licensing & Standards	Conduct (2 business days)	Toronto-St. Paul's (12)	28	35	25.00	89.29	97.06
Municipal Licensing & Standards	Conduct (2 business days)	Toronto Centre (13)	135	230	70.37	96.27	98.25
Municipal Licensing & Standards	Conduct (2 business days)	Toronto-Danforth (14)	276	447	61.96	99.28	99.11
Municipal Licensing & Standards	Conduct (2 business days)	Don Valley West (15)	53	45	-15.09	94.34	91.11

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Municipal Licensing & Standards	Conduct (2 business days)	Don Valley East (16)	42	23	-45.24	100	63.64
Municipal Licensing & Standards	Conduct (2 business days)	Don Valley North (17)	7	3	-57.14	57.14	66.67
Municipal Licensing & Standards	Conduct (2 business days)	Willowdale (18)	121	29	-76.03	71.9	79.31
Municipal Licensing & Standards	Conduct (2 business days)	Beaches-East York (19)	199	507	154.77	97.49	98.62
Municipal Licensing & Standards	Conduct (2 business days)	Scarborough Southwest (20)	215	462	114.88	51.4	73.38
Municipal Licensing & Standards	Conduct (2 business days)	Scarborough Centre (21)	51	51	0.00	64.71	76.47
Municipal Licensing & Standards	Conduct (2 business days)	Scarborough-Agincourt (22)	1	5	400.00	0	100
Municipal Licensing & Standards	Conduct (2 business days)	Scarborough North (23)	12	12	0.00	83.33	83.33
Municipal Licensing & Standards	Conduct (2 business days)	Scarborough-Guildwood (24)	22	28	27.27	54.55	78.57
Municipal Licensing & Standards	Conduct (2 business days)	Scarborough-Rouge Park (25)	27	50	85.19	59.26	92
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Etobicoke North (01)	184	130	-29.35	97.81	96.92
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Etobicoke Centre (02)	469	417	-11.09	99.36	96.88
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Etobicoke-Lakeshore (03)	583	472	-19.04	97.08	95.97
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Parkdale-High Park (04)	481	721	49.90	96.03	89.11
Municipal Licensing & Standards	Dogs off Leash (2 business days)	York South-Weston (05)	134	98	-26.87	98.5	91.84
Municipal Licensing & Standards	Dogs off Leash (2 business days)	York Centre (06)	175	272	55.43	98.27	96.67
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Humber River-Black Creek (07)	64	192	200.00	98.44	96.34
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Eglinton-Lawrence (08)	273	250	-8.42	96.7	88
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Davenport (09)	236	393	66.53	96.19	95.17
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Spadina-Fort York (10)	499	1170	134.47	88.73	96.81
Municipal Licensing & Standards	Dogs off Leash (2 business days)	University-Rosedale (11)	207	423	104.35	92.72	94.8
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Toronto-St. Paul's (12)	258	448	73.64	87.16	91.96
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Toronto Centre (13)	248	307	23.79	95.95	93.16
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Toronto-Danforth (14)	728	624	-14.29	97.24	90.69
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Don Valley West (15)	219	485	121.46	64.38	79.88
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Don Valley East (16)	76	135	77.63	80.26	89.55
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Don Valley North (17)	60	89	48.33	58.33	79.78
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Willowdale (18)	78	218	179.49	63.64	80.73
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Beaches-East York (19)	763	656	-14.02	96.72	92.05
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Scarborough Southwest (20)	178	176	-1.12	51.41	70.69
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Scarborough Centre (21)	59	68	15.25	75.86	82.35
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Scarborough-Agincourt (22)	16	65	306.25	81.25	89.06
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Scarborough North (23)	14	17	21.43	100	88.24
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Scarborough-Guildwood (24)	58	45	-22.41	53.45	65.91
Municipal Licensing & Standards	Dogs off Leash (2 business days)	Scarborough-Rouge Park (25)	26	48	84.62	84.62	91.67
Municipal Licensing & Standards	Encroachments (2 business days)	Etobicoke North (01)	24	8	-66.67	100	85.71
Municipal Licensing & Standards	Encroachments (2 business days)	Etobicoke Centre (02)	27	10	-62.96	96.15	88.89
Municipal Licensing & Standards	Encroachments (2 business days)	Etobicoke-Lakeshore (03)	13	11	-15.38	100	72.73
Municipal Licensing & Standards	Encroachments (2 business days)	Parkdale-High Park (04)	3	3	0.00	100	100
Municipal Licensing & Standards	Encroachments (2 business days)	York South-Weston (05)	7	8	14.29	100	60
Municipal Licensing & Standards	Encroachments (2 business days)	York Centre (06)	3	2	-33.33	100	0
Municipal Licensing & Standards	Encroachments (2 business days)	Humber River-Black Creek (07)	2	8	300.00	100	62.5
Municipal Licensing & Standards	Encroachments (2 business days)	Eglinton-Lawrence (08)	7	6	-14.29	100	40
Municipal Licensing & Standards	Encroachments (2 business days)	Davenport (09)	5	4	-20.00	100	75

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Municipal Licensing & Standards	Encroachments (2 business days)	Spadina-Fort York (10)	4	4	0.00	100	50
Municipal Licensing & Standards	Encroachments (2 business days)	University-Rosedale (11)	3	10	233.33	66.67	77.78
Municipal Licensing & Standards	Encroachments (2 business days)	Toronto-St. Paul's (12)	3	11	266.67	100	77.78
Municipal Licensing & Standards	Encroachments (2 business days)	Toronto Centre (13)	7	1	-85.71	71.43	N/A
Municipal Licensing & Standards	Encroachments (2 business days)	Toronto-Danforth (14)	16	5	-68.75	100	100
Municipal Licensing & Standards	Encroachments (2 business days)	Don Valley West (15)	16	1	-93.75	62.5	100
Municipal Licensing & Standards	Encroachments (2 business days)	Don Valley East (16)	12	4	-66.67	45.45	100
Municipal Licensing & Standards	Encroachments (2 business days)	Don Valley North (17)	4	4	0.00	50	0
Municipal Licensing & Standards	Encroachments (2 business days)	Willowdale (18)	9	2	-77.78	75	50
Municipal Licensing & Standards	Encroachments (2 business days)	Beaches-East York (19)	7	11	57.14	71.43	70
Municipal Licensing & Standards	Encroachments (2 business days)	Scarborough Southwest (20)	3	10	233.33	33.33	40
Municipal Licensing & Standards	Encroachments (2 business days)	Scarborough Centre (21)	0	7	-	-	33.33
Municipal Licensing & Standards	Encroachments (2 business days)	Scarborough-Agincourt (22)	1	0	-100.00	0	-
Municipal Licensing & Standards	Encroachments (2 business days)	Scarborough North (23)	4	3	-25.00	0	100
Municipal Licensing & Standards	Encroachments (2 business days)	Scarborough-Guildwood (24)	7	4	-42.86	50	50
Municipal Licensing & Standards	Encroachments (2 business days)	Scarborough-Rouge Park (25)	4	3	-25.00	50	33.33
Municipal Licensing & Standards	Fireworks (2 business days)	Etobicoke North (01)	2	2	0.00	50	100
Municipal Licensing & Standards	Fireworks (2 business days)	Etobicoke-Lakeshore (03)	6	28	360.00	80	60.71
Municipal Licensing & Standards	Fireworks (2 business days)	Parkdale-High Park (04)	3	1	-66.67	100	100
Municipal Licensing & Standards	Fireworks (2 business days)	York South-Weston (05)	0	1	-	-	0
Municipal Licensing & Standards	Fireworks (2 business days)	York Centre (06)	0	3	-	-	50
Municipal Licensing & Standards	Fireworks (2 business days)	Humber River-Black Creek (07)	0	1	-	-	100
Municipal Licensing & Standards	Fireworks (2 business days)	Davenport (09)	0	3	-	-	100
Municipal Licensing & Standards	Fireworks (2 business days)	Spadina-Fort York (10)	0	1	-	-	100
Municipal Licensing & Standards	Fireworks (2 business days)	University-Rosedale (11)	1	2	100.00	100	100
Municipal Licensing & Standards	Fireworks (2 business days)	Toronto-Danforth (14)	1	1	0.00	0	100
Municipal Licensing & Standards	Fireworks (2 business days)	Beaches-East York (19)	1	1	0.00	100	100
Municipal Licensing & Standards	Fireworks (2 business days)	Scarborough Southwest (20)	0	1	-	-	100
Municipal Licensing & Standards	Fireworks (2 business days)	Scarborough Centre (21)	1	0	-100.00	100	-
Municipal Licensing & Standards	Fireworks (2 business days)	Scarborough North (23)	0	2	-	-	100
Municipal Licensing & Standards	Fireworks (2 business days)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Municipal Licensing & Standards	Games (2 business days)	Etobicoke North (01)	4	4	0.00	100	66.67
Municipal Licensing & Standards	Games (2 business days)	Etobicoke Centre (02)	4	1	-75.00	75	100
Municipal Licensing & Standards	Games (2 business days)	Parkdale-High Park (04)	0	5	-	-	100
Municipal Licensing & Standards	Games (2 business days)	York South-Weston (05)	1	0	-100.00	0	-
Municipal Licensing & Standards	Games (2 business days)	York Centre (06)	7	2	-71.43	85.71	100
Municipal Licensing & Standards	Games (2 business days)	Humber River-Black Creek (07)	6	2	-66.67	80	50
Municipal Licensing & Standards	Games (2 business days)	Eglinton-Lawrence (08)	9	1	-88.89	100	100
Municipal Licensing & Standards	Games (2 business days)	Davenport (09)	8	2	-75.00	87.5	100
Municipal Licensing & Standards	Games (2 business days)	Spadina-Fort York (10)	6	3	-50.00	66.67	66.67
Municipal Licensing & Standards	Games (2 business days)	University-Rosedale (11)	0	3	-	-	100
Municipal Licensing & Standards	Games (2 business days)	Toronto-St. Paul's (12)	1	1	0.00	100	100
Municipal Licensing & Standards	Games (2 business days)	Toronto Centre (13)	4	2	-50.00	66.67	50
Municipal Licensing & Standards	Games (2 business days)	Toronto-Danforth (14)	3	4	33.33	100	75

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Municipal Licensing & Standards	Games (2 business days)	Don Valley West (15)	0	1	-	-	100
Municipal Licensing & Standards	Games (2 business days)	Don Valley East (16)	4	1	-75.00	75	100
Municipal Licensing & Standards	Games (2 business days)	Don Valley North (17)	5	3	-40.00	60	66.67
Municipal Licensing & Standards	Games (2 business days)	Willowdale (18)	1	1	0.00	100	0
Municipal Licensing & Standards	Games (2 business days)	Beaches-East York (19)	0	1	-	-	100
Municipal Licensing & Standards	Games (2 business days)	Scarborough Southwest (20)	10	10	0.00	60	100
Municipal Licensing & Standards	Games (2 business days)	Scarborough Centre (21)	7	13	85.71	85.71	30.77
Municipal Licensing & Standards	Games (2 business days)	Scarborough-Agincourt (22)	3	2	-33.33	66.67	100
Municipal Licensing & Standards	Games (2 business days)	Scarborough North (23)	4	1	-75.00	100	100
Municipal Licensing & Standards	Games (2 business days)	Scarborough-Guildwood (24)	0	4	-	-	50
Municipal Licensing & Standards	Games (2 business days)	Scarborough-Rouge Park (25)	16	6	-62.50	75	83.33
Municipal Licensing & Standards	Graffiti (2 business days)	Etobicoke Centre (02)	5	1	-80.00	100	100
Municipal Licensing & Standards	Graffiti (2 business days)	Etobicoke-Lakeshore (03)	2	0	-100.00	100	-
Municipal Licensing & Standards	Graffiti (2 business days)	Parkdale-High Park (04)	1	0	-100.00	100	-
Municipal Licensing & Standards	Graffiti (2 business days)	York South-Weston (05)	2	0	-100.00	100	-
Municipal Licensing & Standards	Graffiti (2 business days)	Davenport (09)	2	0	-100.00	100	-
Municipal Licensing & Standards	Graffiti (2 business days)	Spadina-Fort York (10)	0	1	-	-	100
Municipal Licensing & Standards	Graffiti (2 business days)	University-Rosedale (11)	2	0	-100.00	100	-
Municipal Licensing & Standards	Graffiti (2 business days)	Toronto-St. Paul's (12)	1	3	200.00	100	100
Municipal Licensing & Standards	Graffiti (2 business days)	Toronto Centre (13)	3	4	33.33	100	100
Municipal Licensing & Standards	Graffiti (2 business days)	Toronto-Danforth (14)	6	0	-100.00	100	-
Municipal Licensing & Standards	Graffiti (2 business days)	Don Valley West (15)	1	1	0.00	100	100
Municipal Licensing & Standards	Graffiti (2 business days)	Don Valley East (16)	2	0	-100.00	100	-
Municipal Licensing & Standards	Graffiti (2 business days)	Willowdale (18)	5	0	-100.00	100	-
Municipal Licensing & Standards	Graffiti (2 business days)	Beaches-East York (19)	3	1	-66.67	66.67	100
Municipal Licensing & Standards	Graffiti (2 business days)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Etobicoke North (01)	94	7	-92.55	91.76	42.86
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Etobicoke Centre (02)	125	31	-75.20	98.29	89.66
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Etobicoke-Lakeshore (03)	109	25	-77.06	94.06	77.27
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Parkdale-High Park (04)	63	8	-87.30	93.55	25
Municipal Licensing & Standards	Illegal Dumping (2 business days)	York South-Weston (05)	137	52	-62.04	96.97	78
Municipal Licensing & Standards	Illegal Dumping (2 business days)	York Centre (06)	24	8	-66.67	80.95	50
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Humber River-Black Creek (07)	52	15	-71.15	93.88	53.85
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Eglinton-Lawrence (08)	66	3	-95.45	89.66	50
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Davenport (09)	59	8	-86.44	96.23	80
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Spadina-Fort York (10)	34	14	-58.82	87.1	76.92
Municipal Licensing & Standards	Illegal Dumping (2 business days)	University-Rosedale (11)	64	11	-82.81	87.1	70
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Toronto-St. Paul's (12)	20	15	-25.00	83.33	69.23
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Toronto Centre (13)	25	13	-48.00	90	70
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Toronto-Danforth (14)	23	20	-13.04	100	84.21
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Don Valley West (15)	26	16	-38.46	73.08	46.67
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Don Valley East (16)	22	10	-54.55	68.18	70
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Don Valley North (17)	11	13	18.18	66.67	30.77
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Willowdale (18)	38	2	-94.74	63.89	50

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Municipal Licensing & Standards	Illegal Dumping (2 business days)	Beaches-East York (19)	35	38	8.57	96.67	81.82
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Scarborough Southwest (20)	41	11	-73.17	58.54	20
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Scarborough Centre (21)	16	5	-68.75	81.25	20
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Scarborough-Agincourt (22)	18	10	-44.44	52.94	60
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Scarborough North (23)	20	5	-75.00	55.56	20
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Scarborough-Guildwood (24)	22	19	-13.64	72.73	61.11
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Scarborough-Rouge Park (25)	49	29	-40.82	56.25	72.41
Municipal Licensing & Standards	Park Use (2 business days)	Etobicoke North (01)	226	218	-3.54	100	96.33
Municipal Licensing & Standards	Park Use (2 business days)	Etobicoke Centre (02)	160	266	66.25	96.86	97.31
Municipal Licensing & Standards	Park Use (2 business days)	Etobicoke-Lakeshore (03)	164	371	126.22	96.3	93.15
Municipal Licensing & Standards	Park Use (2 business days)	Parkdale-High Park (04)	140	143	2.14	94.12	88.11
Municipal Licensing & Standards	Park Use (2 business days)	York South-Weston (05)	83	371	346.99	98.77	98.11
Municipal Licensing & Standards	Park Use (2 business days)	York Centre (06)	90	145	61.11	93.26	88.65
Municipal Licensing & Standards	Park Use (2 business days)	Humber River-Black Creek (07)	117	105	-10.26	95.69	86.67
Municipal Licensing & Standards	Park Use (2 business days)	Eglinton-Lawrence (08)	51	83	62.75	95.92	86.25
Municipal Licensing & Standards	Park Use (2 business days)	Davenport (09)	56	59	5.36	90.74	79.31
Municipal Licensing & Standards	Park Use (2 business days)	Spadina-Fort York (10)	104	97	-6.73	75.76	76.6
Municipal Licensing & Standards	Park Use (2 business days)	University-Rosedale (11)	44	69	56.82	90.24	70.15
Municipal Licensing & Standards	Park Use (2 business days)	Toronto-St. Paul's (12)	46	104	126.09	86.36	89.22
Municipal Licensing & Standards	Park Use (2 business days)	Toronto Centre (13)	64	62	-3.13	93.55	80.65
Municipal Licensing & Standards	Park Use (2 business days)	Toronto-Danforth (14)	105	143	36.19	94.17	87.94
Municipal Licensing & Standards	Park Use (2 business days)	Don Valley West (15)	40	82	105.00	87.18	91.46
Municipal Licensing & Standards	Park Use (2 business days)	Don Valley East (16)	29	48	65.52	68.97	79.17
Municipal Licensing & Standards	Park Use (2 business days)	Don Valley North (17)	23	32	39.13	69.57	61.29
Municipal Licensing & Standards	Park Use (2 business days)	Willowdale (18)	34	21	-38.24	78.79	66.67
Municipal Licensing & Standards	Park Use (2 business days)	Beaches-East York (19)	71	99	39.44	94.03	87.76
Municipal Licensing & Standards	Park Use (2 business days)	Scarborough Southwest (20)	99	183	84.85	76.29	82.97
Municipal Licensing & Standards	Park Use (2 business days)	Scarborough Centre (21)	60	69	15.00	67.8	73.91
Municipal Licensing & Standards	Park Use (2 business days)	Scarborough-Agincourt (22)	19	20	5.26	94.74	85
Municipal Licensing & Standards	Park Use (2 business days)	Scarborough North (23)	25	28	12.00	72	80.77
Municipal Licensing & Standards	Park Use (2 business days)	Scarborough-Guildwood (24)	37	37	0.00	66.67	62.16
Municipal Licensing & Standards	Park Use (2 business days)	Scarborough-Rouge Park (25)	81	71	-12.35	73.75	64.79
Municipal Licensing & Standards	Parking (2 business days)	Etobicoke North (01)	13	10	-23.08	100	90
Municipal Licensing & Standards	Parking (2 business days)	Etobicoke Centre (02)	25	23	-8.00	100	91.3
Municipal Licensing & Standards	Parking (2 business days)	Etobicoke-Lakeshore (03)	154	308	100.00	98.69	96.73
Municipal Licensing & Standards	Parking (2 business days)	Parkdale-High Park (04)	6	34	466.67	100	91.18
Municipal Licensing & Standards	Parking (2 business days)	York South-Weston (05)	15	111	640.00	93.33	94.5
Municipal Licensing & Standards	Parking (2 business days)	York Centre (06)	6	4	-33.33	100	25
Municipal Licensing & Standards	Parking (2 business days)	Humber River-Black Creek (07)	11	16	45.45	100	100
Municipal Licensing & Standards	Parking (2 business days)	Eglinton-Lawrence (08)	67	31	-53.73	98.48	83.33
Municipal Licensing & Standards	Parking (2 business days)	Davenport (09)	6	6	0.00	80	100
Municipal Licensing & Standards	Parking (2 business days)	Spadina-Fort York (10)	10	471	4610.00	100	99.79
Municipal Licensing & Standards	Parking (2 business days)	University-Rosedale (11)	5	3	-40.00	100	100
Municipal Licensing & Standards	Parking (2 business days)	Toronto-St. Paul's (12)	1	5	400.00	100	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Municipal Licensing & Standards	Parking (2 business days)	Toronto Centre (13)	7	2	-71.43	71.43	50
Municipal Licensing & Standards	Parking (2 business days)	Toronto-Danforth (14)	7	63	800.00	83.33	93.65
Municipal Licensing & Standards	Parking (2 business days)	Don Valley West (15)	8	10	25.00	75	80
Municipal Licensing & Standards	Parking (2 business days)	Don Valley East (16)	1	12	1100.00	0	83.33
Municipal Licensing & Standards	Parking (2 business days)	Don Valley North (17)	11	15	36.36	54.55	46.67
Municipal Licensing & Standards	Parking (2 business days)	Willowdale (18)	1	0	-100.00	100	-
Municipal Licensing & Standards	Parking (2 business days)	Beaches-East York (19)	24	40	66.67	100	95
Municipal Licensing & Standards	Parking (2 business days)	Scarborough Southwest (20)	22	18	-18.18	57.14	55.56
Municipal Licensing & Standards	Parking (2 business days)	Scarborough Centre (21)	37	9	-75.68	81.08	55.56
Municipal Licensing & Standards	Parking (2 business days)	Scarborough-Agincourt (22)	3	5	66.67	33.33	100
Municipal Licensing & Standards	Parking (2 business days)	Scarborough North (23)	4	17	325.00	75	58.82
Municipal Licensing & Standards	Parking (2 business days)	Scarborough-Guildwood (24)	3	5	66.67	66.67	60
Municipal Licensing & Standards	Parking (2 business days)	Scarborough-Rouge Park (25)	9	21	133.33	77.78	50
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Etobicoke North (01)	2	0	-100.00	100	-
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Etobicoke Centre (02)	3	1	-66.67	66.67	100
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Etobicoke-Lakeshore (03)	6	9	50.00	100	62.5
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Parkdale-High Park (04)	1	1	0.00	100	0
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	York South-Weston (05)	3	12	300.00	100	83.33
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	York Centre (06)	1	1	0.00	100	100
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Humber River-Black Creek (07)	5	4	-20.00	100	0
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Eglinton-Lawrence (08)	8	8	0.00	87.5	87.5
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Davenport (09)	0	10	-	-	100
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Spadina-Fort York (10)	15	10	-33.33	86.67	100
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	University-Rosedale (11)	5	3	-40.00	75	100
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Toronto-St. Paul's (12)	1	1	0.00	100	100
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Toronto Centre (13)	4	25	525.00	100	76
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Toronto-Danforth (14)	5	12	140.00	80	100
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Don Valley West (15)	4	1	-75.00	50	100
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Don Valley East (16)	2	1	-50.00	0	0
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Don Valley North (17)	5	0	-100.00	80	-
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Willowdale (18)	4	3	-25.00	33.33	100
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Beaches-East York (19)	2	13	550.00	100	92.31
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Scarborough Southwest (20)	3	3	0.00	33.33	33.33
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Scarborough Centre (21)	2	6	200.00	100	83.33
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Scarborough-Agincourt (22)	0	2	-	-	100
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Scarborough-Guildwood (24)	2	5	150.00	0	60
Municipal Licensing & Standards	Stoop N Scoop (2 business days)	Scarborough-Rouge Park (25)	3	1	-66.67	33.33	0
Municipal Licensing & Standards	Trees and Plants (2 business days)	Etobicoke North (01)	3	0	-100.00	100	-
Municipal Licensing & Standards	Trees and Plants (2 business days)	Etobicoke Centre (02)	6	1	-83.33	80	100
Municipal Licensing & Standards	Trees and Plants (2 business days)	Etobicoke-Lakeshore (03)	8	7	-12.50	75	71.43
Municipal Licensing & Standards	Trees and Plants (2 business days)	Parkdale-High Park (04)	5	11	120.00	100	81.82
Municipal Licensing & Standards	Trees and Plants (2 business days)	York South-Weston (05)	2	0	-100.00	0	-
Municipal Licensing & Standards	Trees and Plants (2 business days)	York Centre (06)	5	8	60.00	100	100
Municipal Licensing & Standards	Trees and Plants (2 business days)	Humber River-Black Creek (07)	4	4	0.00	100	75

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Municipal Licensing & Standards	Trees and Plants (2 business days)	Eglinton-Lawrence (08)	3	4	33.33	50	100
Municipal Licensing & Standards	Trees and Plants (2 business days)	Davenport (09)	1	5	400.00	100	100
Municipal Licensing & Standards	Trees and Plants (2 business days)	Spadina-Fort York (10)	2	3	50.00	100	50
Municipal Licensing & Standards	Trees and Plants (2 business days)	University-Rosedale (11)	2	4	100.00	50	66.67
Municipal Licensing & Standards	Trees and Plants (2 business days)	Toronto-St. Paul's (12)	0	1	-	-	100
Municipal Licensing & Standards	Trees and Plants (2 business days)	Toronto Centre (13)	0	1	-	-	N/A
Municipal Licensing & Standards	Trees and Plants (2 business days)	Toronto-Danforth (14)	5	5	0.00	100	60
Municipal Licensing & Standards	Trees and Plants (2 business days)	Don Valley West (15)	5	1	-80.00	33.33	100
Municipal Licensing & Standards	Trees and Plants (2 business days)	Don Valley East (16)	2	4	100.00	50	0
Municipal Licensing & Standards	Trees and Plants (2 business days)	Don Valley North (17)	2	0	-100.00	100	-
Municipal Licensing & Standards	Trees and Plants (2 business days)	Willowdale (18)	1	3	200.00	0	100
Municipal Licensing & Standards	Trees and Plants (2 business days)	Beaches-East York (19)	6	5	-16.67	100	50
Municipal Licensing & Standards	Trees and Plants (2 business days)	Scarborough Southwest (20)	4	1	-75.00	75	0
Municipal Licensing & Standards	Trees and Plants (2 business days)	Scarborough Centre (21)	3	1	-66.67	33.33	N/A
Municipal Licensing & Standards	Trees and Plants (2 business days)	Scarborough-Agincourt (22)	1	1	0.00	0	100
Municipal Licensing & Standards	Trees and Plants (2 business days)	Scarborough North (23)	0	1	-	-	100
Municipal Licensing & Standards	Trees and Plants (2 business days)	Scarborough-Guildwood (24)	2	1	-50.00	100	100
Municipal Licensing & Standards	Trees and Plants (2 business days)	Scarborough-Rouge Park (25)	7	7	0.00	85.71	85.71
Municipal Licensing & Standards	Vehicles (2 business days)	Etobicoke North (01)	11	12	9.09	90	90.91
Municipal Licensing & Standards	Vehicles (2 business days)	Etobicoke Centre (02)	8	53	562.50	100	96.23
Municipal Licensing & Standards	Vehicles (2 business days)	Etobicoke-Lakeshore (03)	11	34	209.09	90.91	87.88
Municipal Licensing & Standards	Vehicles (2 business days)	Parkdale-High Park (04)	6	120	1900.00	100	96.67
Municipal Licensing & Standards	Vehicles (2 business days)	York South-Weston (05)	9	11	22.22	100	81.82
Municipal Licensing & Standards	Vehicles (2 business days)	York Centre (06)	5	11	120.00	100	81.82
Municipal Licensing & Standards	Vehicles (2 business days)	Humber River-Black Creek (07)	6	26	333.33	100	96.15
Municipal Licensing & Standards	Vehicles (2 business days)	Eglinton-Lawrence (08)	9	4	-55.56	77.78	75
Municipal Licensing & Standards	Vehicles (2 business days)	Davenport (09)	4	1	-75.00	100	100
Municipal Licensing & Standards	Vehicles (2 business days)	Spadina-Fort York (10)	2	8	300.00	100	75
Municipal Licensing & Standards	Vehicles (2 business days)	University-Rosedale (11)	3	1	-66.67	100	100
Municipal Licensing & Standards	Vehicles (2 business days)	Toronto-St. Paul's (12)	1	1	0.00	100	100
Municipal Licensing & Standards	Vehicles (2 business days)	Toronto Centre (13)	3	6	100.00	100	80
Municipal Licensing & Standards	Vehicles (2 business days)	Toronto-Danforth (14)	10	20	100.00	80	89.47
Municipal Licensing & Standards	Vehicles (2 business days)	Don Valley West (15)	2	1	-50.00	50	100
Municipal Licensing & Standards	Vehicles (2 business days)	Don Valley East (16)	4	7	75.00	0	85.71
Municipal Licensing & Standards	Vehicles (2 business days)	Don Valley North (17)	1	5	400.00	100	50
Municipal Licensing & Standards	Vehicles (2 business days)	Willowdale (18)	0	4	-	-	75
Municipal Licensing & Standards	Vehicles (2 business days)	Beaches-East York (19)	2	10	400.00	50	77.78
Municipal Licensing & Standards	Vehicles (2 business days)	Scarborough Southwest (20)	1	7	600.00	N/A	85.71
Municipal Licensing & Standards	Vehicles (2 business days)	Scarborough Centre (21)	3	9	200.00	100	44.44
Municipal Licensing & Standards	Vehicles (2 business days)	Scarborough-Agincourt (22)	0	3	-	-	100
Municipal Licensing & Standards	Vehicles (2 business days)	Scarborough North (23)	2	1	-50.00	50	100
Municipal Licensing & Standards	Vehicles (2 business days)	Scarborough-Guildwood (24)	3	4	33.33	33.33	50
Municipal Licensing & Standards	Vehicles (2 business days)	Scarborough-Rouge Park (25)	5	9	80.00	60	75
Municipal Licensing & Standards	Watercraft (2 business days)	Etobicoke-Lakeshore (03)	20	22	10.00	100	90

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Municipal Licensing & Standards	Watercraft (2 business days)	Spadina-Fort York (10)	3	4	33.33	100	100
Municipal Licensing & Standards	Watercraft (2 business days)	Toronto-Danforth (14)	1	1	0.00	100	100
Municipal Licensing & Standards	Watercraft (2 business days)	Beaches-East York (19)	3	0	-100.00	100	-
Municipal Licensing & Standards	Watercraft (2 business days)	Scarborough Southwest (20)	3	3	0.00	100	33.33
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Etobicoke North (01)	120	83	-30.83	100	92.54
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Etobicoke Centre (02)	60	46	-23.33	100	85.71
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Etobicoke-Lakeshore (03)	103	75	-27.18	100	85.71
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Parkdale-High Park (04)	84	92	9.52	100	89.47
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	York South-Weston (05)	185	132	-28.65	99.21	85.26
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	York Centre (06)	70	55	-21.43	100	90.48
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Humber River-Black Creek (07)	106	89	-16.04	100	84.38
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Eglinton-Lawrence (08)	102	93	-8.82	100	76.81
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Davenport (09)	132	152	15.15	100	88.54
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Spadina-Fort York (10)	25	17	-32.00	100	83.33
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	University-Rosedale (11)	65	34	-47.69	100	89.66
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Toronto-St. Paul's (12)	48	62	29.17	100	84.62
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Toronto Centre (13)	38	26	-31.58	100	73.33
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Toronto-Danforth (14)	97	94	-3.09	100	81.36
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Don Valley West (15)	35	26	-25.71	100	61.11
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Don Valley East (16)	36	14	-61.11	100	92.31
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Don Valley North (17)	28	39	39.29	100	69.23
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Willowdale (18)	29	36	24.14	100	76
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Beaches-East York (19)	74	68	-8.11	98.28	82.22
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Scarborough Southwest (20)	112	100	-10.71	100	73.91
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Scarborough Centre (21)	79	68	-13.92	96.88	79.25
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Scarborough-Agincourt (22)	54	50	-7.41	100	77.14
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Scarborough North (23)	64	43	-32.81	100	80
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Scarborough-Guildwood (24)	46	36	-21.74	100	82.76
Municipal Licensing & Standards	CADAVER DOMESTIC (48 Hours)	Scarborough-Rouge Park (25)	50	34	-32.00	100	77.78
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Etobicoke North (01)	683	530	-22.40	99.64	79
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Etobicoke Centre (02)	817	925	13.22	99.71	81.07
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Etobicoke-Lakeshore (03)	875	932	6.51	99.86	84.36
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Parkdale-High Park (04)	810	1039	28.27	100	85.73
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	York South-Weston (05)	552	467	-15.40	100	80.51
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	York Centre (06)	427	534	25.06	99.44	78.96
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Humber River-Black Creek (07)	257	269	4.67	100	77.59
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Eglinton-Lawrence (08)	719	814	13.21	99.82	75.73
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Davenport (09)	514	645	25.49	99.52	77.56
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Spadina-Fort York (10)	204	255	25.00	100	82
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	University-Rosedale (11)	481	663	37.84	99.76	79.32
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Toronto-St. Paul's (12)	472	564	19.49	100	75.36
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Toronto Centre (13)	298	249	-16.44	98.8	75.71
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Toronto-Danforth (14)	979	1065	8.78	99.63	75.65
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Don Valley West (15)	718	861	19.92	99.83	76.66

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Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Don Valley East (16)	431	412	-4.41	99.42	71.65
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Don Valley North (17)	347	476	37.18	100	74.1
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Willowdale (18)	372	518	39.25	100	75.69
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Beaches-East York (19)	1039	923	-11.16	99.42	74.16
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Scarborough Southwest (20)	741	715	-3.51	100	76.03
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Scarborough Centre (21)	561	574	2.32	100	72.27
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Scarborough-Agincourt (22)	260	321	23.46	100	74.6
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Scarborough North (23)	324	403	24.38	100	76.01
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Scarborough-Guildwood (24)	441	577	30.84	99.73	76.41
Municipal Licensing & Standards	CADAVER WILDLIFE (48 Hours)	Scarborough-Rouge Park (25)	509	500	-1.77	99.55	77.04
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	9	9	0.00	100	75
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	8	10	25.00	100	90
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	19	14	-26.32	100	50
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	12	14	16.67	91.67	78.57
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	9	9	0.00	100	77.78
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	9	5	-44.44	100	80
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	9	5	-44.44	100	100
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	4	9	125.00	100	100
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	12	16	33.33	100	92.86
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	22	22	0.00	100	72.73
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	10	7	-30.00	100	85.71
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	8	12	50.00	100	83.33
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	17	15	-11.76	93.75	85.71
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	25	15	-40.00	100	80
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	5	8	60.00	100	75
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	8	12	50.00	87.5	100
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	8	6	-25.00	100	100
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	8	6	-25.00	100	100
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	20	13	-35.00	94.74	100
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	11	19	72.73	100	73.68
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	12	4	-66.67	100	100
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	3	9	200.00	100	77.78
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	3	3	0.00	100	100
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	7	3	-57.14	100	100
Municipal Licensing & Standards	ENF/INVEST AN TO AN (24 Hours)	Ward N/A	6	7	16.67	100	100
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	18	21	16.67	100	80.95
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	31	19	-38.71	100	78.95
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	38	25	-34.21	97.14	80
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	33	27	-18.18	100	88.46
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	22	20	-9.09	100	78.95
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	24	33	37.50	100	93.33
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	18	25	38.89	100	95.45
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	26	24	-7.69	100	90.91
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	19	29	52.63	94.44	84.62

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Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	21	29	38.10	100	96.55
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	22	25	13.64	100	86.36
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	26	27	3.85	96.15	80.77
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	14	25	78.57	100	82.61
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	44	37	-15.91	100	83.78
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	19	21	10.53	100	85
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	32	12	-62.50	96.43	90.91
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	21	29	38.10	100	78.57
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	8	19	137.50	87.5	82.35
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	45	46	2.22	100	84.44
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	35	25	-28.57	93.55	82.61
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	24	19	-20.83	100	93.75
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	21	17	-19.05	90.48	93.75
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	21	18	-14.29	100	77.78
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	19	15	-21.05	100	64.29
Municipal Licensing & Standards	ENF/INVEST AN TO HU (24 Hours)	Ward N/A	27	28	3.70	100	84
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Etobicoke North (01)	33	38	15.15	96.77	36.67
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Etobicoke Centre (02)	36	25	-30.56	83.33	42.11
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Etobicoke-Lakeshore (03)	53	50	-5.66	84.44	37.78
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Parkdale-High Park (04)	42	44	4.76	94.29	44.74
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	York South-Weston (05)	69	51	-26.09	87.93	32.56
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	York Centre (06)	24	40	66.67	95.45	40.63
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Humber River-Black Creek (07)	36	38	5.56	93.33	32.26
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Eglinton-Lawrence (08)	35	29	-17.14	83.87	30.43
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Davenport (09)	79	69	-12.66	82.09	37.29
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Spadina-Fort York (10)	35	54	54.29	87.5	39.13
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	University-Rosedale (11)	47	33	-29.79	88.1	37.93
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Toronto-St. Paul's (12)	24	30	25.00	95.24	29.17
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Toronto Centre (13)	40	49	22.50	87.5	35.9
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Toronto-Danforth (14)	40	30	-25.00	76.32	20.83
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Don Valley West (15)	7	19	171.43	80	38.46
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Don Valley East (16)	15	23	53.33	86.67	25
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Don Valley North (17)	17	18	5.88	87.5	43.75
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Willowdale (18)	25	35	40.00	91.3	29.03
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Beaches-East York (19)	64	56	-12.50	87.76	44.68
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Scarborough Southwest (20)	72	64	-11.11	87.93	28.26
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Scarborough Centre (21)	36	28	-22.22	77.14	40.74
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Scarborough-Agincourt (22)	14	15	7.14	100	20
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Scarborough North (23)	7	11	57.14	100	25
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Scarborough-Guildwood (24)	41	22	-46.34	81.08	45.45
Municipal Licensing & Standards	ENF/INVEST ANIM CARE (5 Days)	Scarborough-Rouge Park (25)	28	20	-28.57	86.96	50
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Etobicoke North (01)	6	8	33.33	100	62.5
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Etobicoke Centre (02)	4	9	125.00	100	87.5
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Etobicoke-Lakeshore (03)	5	7	40.00	100	100

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Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Parkdale-High Park (04)	5	6	20.00	100	100
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	York Centre (06)	14	8	-42.86	100	62.5
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Humber River-Black Creek (07)	2	4	100.00	100	100
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Eglinton-Lawrence (08)	1	6	500.00	100	75
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Davenport (09)	3	5	66.67	100	75
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Spadina-Fort York (10)	7	9	28.57	100	77.78
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	University-Rosedale (11)	3	6	100.00	100	75
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Toronto-St. Paul's (12)	6	8	33.33	100	62.5
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Toronto Centre (13)	6	9	50.00	100	75
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Toronto-Danforth (14)	8	8	0.00	100	83.33
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Don Valley West (15)	5	7	40.00	100	85.71
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Don Valley East (16)	3	9	200.00	100	87.5
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Don Valley North (17)	2	2	0.00	100	100
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Willowdale (18)	0	5	-	-	100
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Beaches-East York (19)	5	12	140.00	80	100
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Scarborough Southwest (20)	2	8	300.00	100	100
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Scarborough Centre (21)	5	5	0.00	100	40
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Scarborough-Agincourt (22)	1	2	100.00	N/A	50
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Scarborough North (23)	1	2	100.00	100	50
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Scarborough-Guildwood (24)	6	7	16.67	100	83.33
Municipal Licensing & Standards	ENF/INVEST ATTACK TO AN (24 hours)	Scarborough-Rouge Park (25)	2	5	150.00	100	100
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Etobicoke North (01)	10	5	-50.00	100	100
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Etobicoke Centre (02)	7	12	71.43	100	75
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Etobicoke-Lakeshore (03)	4	11	175.00	100	100
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Parkdale-High Park (04)	8	11	37.50	100	80
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	York South-Weston (05)	4	4	0.00	100	50
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	York Centre (06)	3	4	33.33	100	100
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Humber River-Black Creek (07)	2	5	150.00	100	100
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Eglinton-Lawrence (08)	5	6	20.00	100	100
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Davenport (09)	8	5	-37.50	100	80
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Spadina-Fort York (10)	8	8	0.00	100	85.71
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	University-Rosedale (11)	7	5	-28.57	100	100
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Toronto-St. Paul's (12)	7	11	57.14	100	77.78
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Toronto Centre (13)	6	5	-16.67	100	75
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Toronto-Danforth (14)	11	6	-45.45	100	100
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Don Valley West (15)	14	5	-64.29	100	60
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Don Valley East (16)	6	5	-16.67	100	80
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Don Valley North (17)	5	5	0.00	100	75
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Willowdale (18)	1	5	400.00	100	100
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Beaches-East York (19)	7	12	71.43	100	90.91
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Scarborough Southwest (20)	7	11	57.14	83.33	88.89
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Scarborough Centre (21)	1	8	700.00	100	50
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Scarborough-Agincourt (22)	3	4	33.33	100	66.67
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Scarborough North (23)	3	5	66.67	100	80

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Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Scarborough-Guildwood (24)	8	4	-50.00	100	75
Municipal Licensing & Standards	ENF/INVEST ATTACK TO HU (24 hours)	Scarborough-Rouge Park (25)	5	5	0.00	100	100
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Etobicoke North (01)	18	18	0.00	81.25	22.22
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Etobicoke Centre (02)	15	22	46.67	93.33	23.81
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Etobicoke-Lakeshore (03)	24	35	45.83	100	36.67
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Parkdale-High Park (04)	14	24	71.43	91.67	50
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	York South-Weston (05)	30	25	-16.67	88	22.73
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	York Centre (06)	22	21	-4.55	100	30
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Humber River-Black Creek (07)	19	23	21.05	83.33	27.27
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Eglinton-Lawrence (08)	14	17	21.43	92.31	33.33
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Davenport (09)	40	29	-27.50	82.35	4.76
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Spadina-Fort York (10)	10	15	50.00	87.5	44.44
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	University-Rosedale (11)	14	15	7.14	71.43	57.14
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Toronto-St. Paul's (12)	15	23	53.33	80	52.63
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Toronto Centre (13)	8	12	50.00	100	44.44
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Toronto-Danforth (14)	22	14	-36.36	100	45.45
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Don Valley West (15)	8	10	25.00	100	50
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Don Valley East (16)	10	10	0.00	100	57.14
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Don Valley North (17)	19	9	-52.63	93.75	28.57
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Willowdale (18)	19	16	-15.79	94.44	7.14
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Beaches-East York (19)	37	19	-48.65	96.77	46.15
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Scarborough Southwest (20)	36	26	-27.78	85.29	52.63
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Scarborough Centre (21)	15	21	40.00	85.71	31.58
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Scarborough-Agincourt (22)	21	9	-57.14	93.75	20
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Scarborough North (23)	12	7	-41.67	91.67	28.57
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Scarborough-Guildwood (24)	9	16	77.78	100	31.25
Municipal Licensing & Standards	ENF/INVEST DAL HOME (5 Days)	Scarborough-Rouge Park (25)	22	15	-31.82	95	7.14
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Etobicoke North (01)	4	0	-100.00	50	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Etobicoke Centre (02)	11	0	-100.00	80	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Etobicoke-Lakeshore (03)	8	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Parkdale-High Park (04)	5	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	York South-Weston (05)	3	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	York Centre (06)	4	0	-100.00	75	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Humber River-Black Creek (07)	3	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Eglinton-Lawrence (08)	6	0	-100.00	66.67	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Davenport (09)	7	0	-100.00	83.33	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Spadina-Fort York (10)	5	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	University-Rosedale (11)	11	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Toronto-St. Paul's (12)	14	0	-100.00	92.86	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Toronto Centre (13)	9	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Toronto-Danforth (14)	7	0	-100.00	85.71	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Don Valley West (15)	4	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Don Valley East (16)	8	0	-100.00	87.5	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Don Valley North (17)	6	0	-100.00	83.33	-

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Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Willowdale (18)	1	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Beaches-East York (19)	17	0	-100.00	82.35	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Scarborough Southwest (20)	8	0	-100.00	75	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Scarborough Centre (21)	6	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Scarborough-Agincourt (22)	4	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Scarborough North (23)	2	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Scarborough-Guildwood (24)	10	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST DOLA (5 Days)	Scarborough-Rouge Park (25)	5	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Etobicoke North (01)	20	13	-35.00	87.5	25
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Etobicoke Centre (02)	15	11	-26.67	91.67	42.86
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Etobicoke-Lakeshore (03)	21	14	-33.33	100	40
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Parkdale-High Park (04)	14	15	7.14	91.67	18.18
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	York South-Weston (05)	40	30	-25.00	74.29	23.81
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	York Centre (06)	27	22	-18.52	100	45
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Humber River-Black Creek (07)	21	23	9.52	87.5	16.67
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Eglinton-Lawrence (08)	16	12	-25.00	100	40
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Davenport (09)	33	21	-36.36	93.1	43.75
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Spadina-Fort York (10)	7	8	14.29	80	57.14
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	University-Rosedale (11)	8	8	0.00	83.33	33.33
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Toronto-St. Paul's (12)	12	7	-41.67	70	20
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Toronto Centre (13)	5	14	180.00	100	22.22
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Toronto-Danforth (14)	18	20	11.11	92.86	47.06
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Don Valley West (15)	7	3	-57.14	83.33	50
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Don Valley East (16)	7	6	-14.29	80	33.33
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Don Valley North (17)	11	7	-36.36	88.89	25
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Willowdale (18)	4	4	0.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Beaches-East York (19)	32	34	6.25	100	25.93
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Scarborough Southwest (20)	26	13	-50.00	83.33	41.67
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Scarborough Centre (21)	22	8	-63.64	94.44	16.67
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Scarborough-Agincourt (22)	4	8	100.00	100	50
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Scarborough North (23)	11	9	-18.18	88.89	22.22
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Scarborough-Guildwood (24)	11	10	-9.09	90	33.33
Municipal Licensing & Standards	ENF/INVEST EXCREMENT (5 Days)	Scarborough-Rouge Park (25)	22	17	-22.73	100	63.64
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Etobicoke North (01)	5	6	20.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Etobicoke Centre (02)	4	4	0.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Etobicoke-Lakeshore (03)	4	11	175.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Parkdale-High Park (04)	2	2	0.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	York South-Weston (05)	2	6	200.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	York Centre (06)	1	8	700.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Humber River-Black Creek (07)	5	8	60.00	60	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Eglinton-Lawrence (08)	2	1	-50.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Davenport (09)	3	19	533.33	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Spadina-Fort York (10)	5	4	-20.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	University-Rosedale (11)	1	6	500.00	100	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Toronto-St. Paul's (12)	1	3	200.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Toronto Centre (13)	3	7	133.33	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Toronto-Danforth (14)	4	2	-50.00	75	50
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Don Valley West (15)	2	3	50.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Don Valley East (16)	2	1	-50.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Don Valley North (17)	0	1	-	-	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Willowdale (18)	1	4	300.00	100	75
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Beaches-East York (19)	1	13	1200.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Scarborough Southwest (20)	2	2	0.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Scarborough Centre (21)	2	4	100.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Scarborough-Agincourt (22)	2	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Scarborough North (23)	2	3	50.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Scarborough-Guildwood (24)	1	3	200.00	100	100
Municipal Licensing & Standards	ENF/INVEST EXTREME (5 hours)	Scarborough-Rouge Park (25)	2	5	150.00	100	100
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Etobicoke North (01)	8	9	12.50	71.43	66.67
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Etobicoke Centre (02)	14	15	7.14	92.86	78.57
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Etobicoke-Lakeshore (03)	24	19	-20.83	87.5	72.22
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Parkdale-High Park (04)	20	12	-40.00	84.21	72.73
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	York South-Weston (05)	16	14	-12.50	93.75	38.46
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	York Centre (06)	20	11	-45.00	90	70
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Humber River-Black Creek (07)	15	9	-40.00	85.71	88.89
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Eglinton-Lawrence (08)	20	14	-30.00	95	78.57
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Davenport (09)	30	17	-43.33	88.46	80
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Spadina-Fort York (10)	10	15	50.00	100	71.43
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	University-Rosedale (11)	14	9	-35.71	69.23	77.78
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Toronto-St. Paul's (12)	15	15	0.00	86.67	86.67
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Toronto Centre (13)	13	13	0.00	84.62	81.82
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Toronto-Danforth (14)	30	17	-43.33	85.71	68.75
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Don Valley West (15)	19	17	-10.53	100	50
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Don Valley East (16)	21	14	-33.33	95.24	85.71
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Don Valley North (17)	13	8	-38.46	92.31	85.71
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Willowdale (18)	16	20	25.00	100	57.89
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Beaches-East York (19)	40	16	-60.00	82.5	50
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Scarborough Southwest (20)	34	22	-35.29	96.43	90.48
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Scarborough Centre (21)	26	10	-61.54	86.96	100
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Scarborough-Agincourt (22)	10	5	-50.00	80	80
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Scarborough North (23)	12	9	-25.00	90	75
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Scarborough-Guildwood (24)	22	11	-50.00	86.36	77.78
Municipal Licensing & Standards	ENF/INVEST LICENCE (5 Days)	Scarborough-Rouge Park (25)	24	6	-75.00	91.3	66.67
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Etobicoke North (01)	14	13	-7.14	85.71	84.62
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Etobicoke Centre (02)	6	24	300.00	100	62.5
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Etobicoke-Lakeshore (03)	20	22	10.00	89.47	55
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Parkdale-High Park (04)	10	14	40.00	100	69.23
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	York South-Weston (05)	10	23	130.00	88.89	76.19

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Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	York Centre (06)	12	16	33.33	100	71.43
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Humber River-Black Creek (07)	10	15	50.00	90	80
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Eglinton-Lawrence (08)	12	16	33.33	83.33	85.71
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Davenport (09)	16	20	25.00	87.5	75
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Spadina-Fort York (10)	12	18	50.00	100	78.57
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	University-Rosedale (11)	12	13	8.33	100	38.46
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Toronto-St. Paul's (12)	14	20	42.86	100	80
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Toronto Centre (13)	13	22	69.23	100	75
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Toronto-Danforth (14)	19	12	-36.84	88.24	83.33
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Don Valley West (15)	15	23	53.33	93.33	77.27
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Don Valley East (16)	2	14	600.00	100	64.29
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Don Valley North (17)	17	7	-58.82	100	85.71
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Willowdale (18)	10	11	10.00	88.89	55.56
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Beaches-East York (19)	21	26	23.81	89.47	91.67
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Scarborough Southwest (20)	22	22	0.00	87.5	83.33
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Scarborough Centre (21)	11	14	27.27	90.91	53.85
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Scarborough-Agincourt (22)	6	8	33.33	100	100
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Scarborough North (23)	6	5	-16.67	80	80
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Scarborough-Guildwood (24)	10	21	110.00	100	56.25
Municipal Licensing & Standards	ENF/INVEST MENACE (24 hours)	Scarborough-Rouge Park (25)	8	8	0.00	100	62.5
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Etobicoke North (01)	1	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Etobicoke Centre (02)	1	1	0.00	N/A	100
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Etobicoke-Lakeshore (03)	1	4	300.00	100	50
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	York South-Weston (05)	4	0	-100.00	75	-
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	York Centre (06)	0	1	-	-	0
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Humber River-Black Creek (07)	1	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Eglinton-Lawrence (08)	1	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Davenport (09)	1	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Spadina-Fort York (10)	6	2	-66.67	100	100
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Toronto-St. Paul's (12)	1	2	100.00	100	50
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Toronto Centre (13)	1	5	400.00	100	66.67
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Toronto-Danforth (14)	2	2	0.00	100	50
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Don Valley West (15)	1	3	200.00	100	0
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Don Valley East (16)	1	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Beaches-East York (19)	10	3	-70.00	87.5	33.33
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Scarborough Southwest (20)	5	5	0.00	75	0
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Scarborough Centre (21)	3	2	-33.33	100	50
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Scarborough-Agincourt (22)	1	3	200.00	100	66.67
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Scarborough North (23)	1	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST MUZZLE (5 Days)	Scarborough-Guildwood (24)	2	1	-50.00	50	0
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Etobicoke North (01)	11	16	45.45	87.5	60
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Etobicoke Centre (02)	10	28	180.00	88.89	36.36
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Etobicoke-Lakeshore (03)	38	25	-34.21	94.12	50
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Parkdale-High Park (04)	20	60	200.00	88.24	36.96

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Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	York South-Weston (05)	27	13	-51.85	87.5	36.36
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	York Centre (06)	26	15	-42.31	86.96	21.43
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Humber River-Black Creek (07)	8	11	37.50	83.33	40
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Eglinton-Lawrence (08)	22	21	-4.55	85	47.06
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Davenport (09)	23	14	-39.13	73.68	45.45
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Spadina-Fort York (10)	43	32	-25.58	96.55	54.17
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	University-Rosedale (11)	21	22	4.76	88.24	53.33
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Toronto-St. Paul's (12)	32	29	-9.38	93.1	66.67
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Toronto Centre (13)	33	17	-48.48	95.83	53.85
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Toronto-Danforth (14)	52	33	-36.54	73.33	39.13
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Don Valley West (15)	21	19	-9.52	100	58.82
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Don Valley East (16)	9	18	100.00	100	33.33
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Don Valley North (17)	16	22	37.50	75	64.71
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Willowdale (18)	9	16	77.78	87.5	50
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Beaches-East York (19)	50	47	-6.00	87.5	56.25
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Scarborough Southwest (20)	23	34	47.83	75	50
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Scarborough Centre (21)	11	18	63.64	81.82	35.71
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Scarborough-Agincourt (22)	10	14	40.00	77.78	21.43
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Scarborough North (23)	0	3	-	-	33.33
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Scarborough-Guildwood (24)	13	13	0.00	90.91	33.33
Municipal Licensing & Standards	ENF/INVEST NO LEASH (5 Days)	Scarborough-Rouge Park (25)	16	11	-31.25	93.75	57.14
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Etobicoke North (01)	43	32	-25.58	87.5	42.86
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Etobicoke Centre (02)	92	84	-8.70	92.5	33.33
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Etobicoke-Lakeshore (03)	120	127	5.83	89.81	29.81
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Parkdale-High Park (04)	121	95	-21.49	87.16	39.47
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	York South-Weston (05)	98	76	-22.45	89.41	37.31
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	York Centre (06)	74	47	-36.49	86.57	35.14
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Humber River-Black Creek (07)	45	34	-24.44	88.37	21.43
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Eglinton-Lawrence (08)	85	89	4.71	92.41	26.58
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Davenport (09)	149	122	-18.12	92.7	25.53
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Spadina-Fort York (10)	69	99	43.48	93.65	39.53
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	University-Rosedale (11)	79	56	-29.11	87.5	27.08
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Toronto-St. Paul's (12)	96	110	14.58	87.21	27.59
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Toronto Centre (13)	115	94	-18.26	81.55	35.44
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Toronto-Danforth (14)	86	91	5.81	90.91	35.8
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Don Valley West (15)	40	68	70.00	79.49	30.65
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Don Valley East (16)	51	41	-19.61	84.44	25
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Don Valley North (17)	47	65	38.30	85.71	35.85
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Willowdale (18)	71	58	-18.31	92.06	27.45
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Beaches-East York (19)	148	113	-23.65	87.31	36.36
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Scarborough Southwest (20)	130	96	-26.15	89.74	29.27
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Scarborough Centre (21)	77	73	-5.19	97.06	46.03
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Scarborough-Agincourt (22)	42	30	-28.57	97.3	26.92
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Scarborough North (23)	31	26	-16.13	82.14	23.81

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Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Scarborough-Guildwood (24)	37	47	27.03	96.55	23.68
Municipal Licensing & Standards	ENF/INVEST NOISE (5 Days)	Scarborough-Rouge Park (25)	63	35	-44.44	85	21.21
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Etobicoke North (01)	10	5	-50.00	75	20
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Etobicoke Centre (02)	1	4	300.00	N/A	75
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Etobicoke-Lakeshore (03)	5	6	20.00	100	0
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Parkdale-High Park (04)	2	2	0.00	100	100
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	York South-Weston (05)	5	4	-20.00	100	33.33
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	York Centre (06)	3	4	33.33	0	0
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Humber River-Black Creek (07)	9	4	-55.56	100	50
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Eglinton-Lawrence (08)	3	3	0.00	100	0
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Davenport (09)	9	6	-33.33	66.67	16.67
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Spadina-Fort York (10)	1	0	-100.00	N/A	-
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	University-Rosedale (11)	3	1	-66.67	66.67	100
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Toronto-St. Paul's (12)	6	1	-83.33	100	0
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Toronto Centre (13)	8	4	-50.00	83.33	25
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Toronto-Danforth (14)	5	3	-40.00	100	66.67
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Don Valley West (15)	7	0	-100.00	83.33	-
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Don Valley East (16)	5	5	0.00	75	60
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Don Valley North (17)	2	2	0.00	100	0
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Willowdale (18)	4	0	-100.00	75	-
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Beaches-East York (19)	9	6	-33.33	75	20
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Scarborough Southwest (20)	8	9	12.50	80	0
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Scarborough Centre (21)	3	1	-66.67	66.67	0
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Scarborough-Agincourt (22)	3	2	-33.33	66.67	0
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Scarborough North (23)	3	0	-100.00	66.67	-
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Scarborough-Guildwood (24)	8	4	-50.00	83.33	50
Municipal Licensing & Standards	ENF/INVEST NUISAN CAT (5 Days)	Scarborough-Rouge Park (25)	3	1	-66.67	66.67	0
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	Etobicoke North (01)	0	1	-	-	0
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	Etobicoke-Lakeshore (03)	0	1	-	-	0
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	Parkdale-High Park (04)	0	1	-	-	100
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	York South-Weston (05)	0	2	-	-	0
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	York Centre (06)	3	1	-66.67	100	N/A
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	Humber River-Black Creek (07)	0	1	-	-	N/A
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	Eglinton-Lawrence (08)	4	0	-100.00	50	-
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	Davenport (09)	1	1	0.00	100	0
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	University-Rosedale (11)	0	1	-	-	100
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	Toronto-St. Paul's (12)	1	1	0.00	100	100
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	Toronto Centre (13)	0	1	-	-	0
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	Willowdale (18)	1	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	Scarborough Southwest (20)	0	1	-	-	N/A
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	Scarborough Centre (21)	1	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	Scarborough-Agincourt (22)	1	1	0.00	100	0
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	Scarborough North (23)	3	1	-66.67	100	0
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	Scarborough-Guildwood (24)	0	1	-	-	N/A

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Municipal Licensing & Standards	ENF/INVEST PIGEONS (5 Days)	Scarborough-Rouge Park (25)	5	1	-80.00	50	0
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Etobicoke North (01)	4	5	25.00	50	40
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Etobicoke Centre (02)	4	3	-25.00	66.67	33.33
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Etobicoke-Lakeshore (03)	5	10	100.00	75	14.29
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Parkdale-High Park (04)	4	2	-50.00	100	100
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	York South-Weston (05)	6	3	-50.00	60	33.33
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	York Centre (06)	8	3	-62.50	100	0
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Humber River-Black Creek (07)	8	2	-75.00	62.5	N/A
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Eglinton-Lawrence (08)	4	0	-100.00	66.67	-
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Davenport (09)	3	10	233.33	0	28.57
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Spadina-Fort York (10)	5	1	-80.00	100	0
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	University-Rosedale (11)	2	1	-50.00	0	0
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Toronto-St. Paul's (12)	3	1	-66.67	100	0
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Toronto Centre (13)	8	7	-12.50	100	14.29
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Toronto-Danforth (14)	5	2	-60.00	100	50
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Don Valley West (15)	0	2	-	-	50
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Don Valley East (16)	4	2	-50.00	50	0
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Don Valley North (17)	2	0	-100.00	N/A	-
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Willowdale (18)	1	2	100.00	100	0
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Beaches-East York (19)	7	5	-28.57	83.33	0
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Scarborough Southwest (20)	2	4	100.00	100	33.33
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Scarborough Centre (21)	2	2	0.00	50	0
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Scarborough-Guildwood (24)	9	2	-77.78	88.89	100
Municipal Licensing & Standards	ENF/INVEST PIT BULL (5 Days)	Scarborough-Rouge Park (25)	1	2	100.00	100	100
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Etobicoke North (01)	6	4	-33.33	83.33	25
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Etobicoke Centre (02)	2	8	300.00	100	20
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Etobicoke-Lakeshore (03)	13	5	-61.54	92.31	75
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Parkdale-High Park (04)	2	1	-50.00	100	100
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	York South-Weston (05)	8	13	62.50	62.5	54.55
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	York Centre (06)	0	5	-	-	75
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Humber River-Black Creek (07)	1	8	700.00	N/A	12.5
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Eglinton-Lawrence (08)	5	6	20.00	60	16.67
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Davenport (09)	6	6	0.00	83.33	20
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Spadina-Fort York (10)	2	2	0.00	100	50
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	University-Rosedale (11)	0	2	-	-	100
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Toronto-St. Paul's (12)	5	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Toronto Centre (13)	3	0	-100.00	66.67	-
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Toronto-Danforth (14)	3	4	33.33	33.33	0
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Don Valley West (15)	3	2	-33.33	100	0
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Don Valley East (16)	0	1	-	-	100
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Don Valley North (17)	2	5	150.00	0	0
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Willowdale (18)	3	2	-33.33	66.67	50
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Beaches-East York (19)	3	4	33.33	66.67	0
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Scarborough Southwest (20)	11	10	-9.09	100	12.5

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Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Scarborough Centre (21)	3	4	33.33	100	0
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Scarborough-Agincourt (22)	4	2	-50.00	75	0
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Scarborough North (23)	1	3	200.00	100	33.33
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Scarborough-Guildwood (24)	5	4	-20.00	100	50
Municipal Licensing & Standards	ENF/INVEST PROH ANIMA (5 Days)	Scarborough-Rouge Park (25)	3	4	33.33	100	75
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Etobicoke North (01)	9	21	133.33	77.78	44.44
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Etobicoke Centre (02)	10	4	-60.00	87.5	25
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Etobicoke-Lakeshore (03)	14	15	7.14	85.71	57.14
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Parkdale-High Park (04)	12	8	-33.33	88.89	0
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	York South-Weston (05)	21	11	-47.62	84.21	20
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	York Centre (06)	7	18	157.14	100	33.33
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Humber River-Black Creek (07)	10	14	40.00	100	64.29
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Eglinton-Lawrence (08)	7	8	14.29	100	57.14
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Davenport (09)	17	25	47.06	94.12	37.5
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Spadina-Fort York (10)	15	13	-13.33	93.33	66.67
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	University-Rosedale (11)	8	10	25.00	87.5	60
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Toronto-St. Paul's (12)	4	6	50.00	75	80
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Toronto Centre (13)	3	14	366.67	100	45.45
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Toronto-Danforth (14)	11	8	-27.27	90	57.14
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Don Valley West (15)	4	6	50.00	100	40
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Don Valley East (16)	6	3	-50.00	75	50
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Don Valley North (17)	7	8	14.29	100	85.71
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Willowdale (18)	12	8	-33.33	77.78	14.29
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Beaches-East York (19)	21	8	-61.90	100	37.5
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Scarborough Southwest (20)	14	9	-35.71	100	25
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Scarborough Centre (21)	8	11	37.50	85.71	27.27
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Scarborough-Agincourt (22)	7	7	0.00	100	57.14
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Scarborough North (23)	5	8	60.00	100	28.57
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Scarborough-Guildwood (24)	3	7	133.33	100	42.86
Municipal Licensing & Standards	ENF/INVEST SHELTER (5 Days)	Scarborough-Rouge Park (25)	8	9	12.50	75	50
Municipal Licensing & Standards	ENF/INVEST TETHER (5 Days)	Etobicoke North (01)	2	0	-100.00	N/A	-
Municipal Licensing & Standards	ENF/INVEST TETHER (5 Days)	Etobicoke Centre (02)	0	1	-	-	N/A
Municipal Licensing & Standards	ENF/INVEST TETHER (5 Days)	Etobicoke-Lakeshore (03)	1	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST TETHER (5 Days)	Parkdale-High Park (04)	2	1	-50.00	50	N/A
Municipal Licensing & Standards	ENF/INVEST TETHER (5 Days)	York South-Weston (05)	5	2	-60.00	100	50
Municipal Licensing & Standards	ENF/INVEST TETHER (5 Days)	Humber River-Black Creek (07)	1	1	0.00	0	0
Municipal Licensing & Standards	ENF/INVEST TETHER (5 Days)	Eglinton-Lawrence (08)	2	0	-100.00	0	-
Municipal Licensing & Standards	ENF/INVEST TETHER (5 Days)	Davenport (09)	2	2	0.00	100	0
Municipal Licensing & Standards	ENF/INVEST TETHER (5 Days)	Don Valley North (17)	2	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST TETHER (5 Days)	Willowdale (18)	1	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST TETHER (5 Days)	Beaches-East York (19)	1	1	0.00	N/A	0
Municipal Licensing & Standards	ENF/INVEST TETHER (5 Days)	Scarborough Southwest (20)	2	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST TETHER (5 Days)	Scarborough Centre (21)	1	1	0.00	100	0
Municipal Licensing & Standards	ENF/INVEST TETHER (5 Days)	Scarborough-Rouge Park (25)	1	0	-100.00	100	-

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Municipal Licensing & Standards	ENF/INVEST TIED COLAR (24 hours)	Willowdale (18)	1	0	-100.00	0	-
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Etobicoke North (01)	1	1	0.00	100	0
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Etobicoke-Lakeshore (03)	1	1	0.00	100	0
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Parkdale-High Park (04)	1	1	0.00	100	N/A
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	York South-Weston (05)	1	1	0.00	100	0
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Eglinton-Lawrence (08)	0	1	-	-	N/A
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Davenport (09)	2	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Spadina-Fort York (10)	0	2	-	-	50
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	University-Rosedale (11)	1	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Toronto Centre (13)	1	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Toronto-Danforth (14)	0	1	-	-	100
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Don Valley West (15)	1	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Don Valley East (16)	1	0	-100.00	0	-
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Willowdale (18)	0	1	-	-	100
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Beaches-East York (19)	0	1	-	-	100
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Scarborough Southwest (20)	3	1	-66.67	66.67	N/A
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Scarborough Centre (21)	1	1	0.00	100	0
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Scarborough-Agincourt (22)	1	1	0.00	0	100
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Scarborough North (23)	0	1	-	-	N/A
Municipal Licensing & Standards	ENF/INVEST TIED EXCES (24 hours)	Scarborough-Guildwood (24)	1	0	-100.00	0	-
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Etobicoke North (01)	12	3	-75.00	71.43	50
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Etobicoke Centre (02)	6	4	-33.33	100	0
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Etobicoke-Lakeshore (03)	12	19	58.33	87.5	12.5
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Parkdale-High Park (04)	1	4	300.00	100	0
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	York South-Weston (05)	12	10	-16.67	90	0
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	York Centre (06)	6	8	33.33	75	20
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Humber River-Black Creek (07)	11	9	-18.18	77.78	14.29
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Eglinton-Lawrence (08)	9	5	-44.44	66.67	20
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Davenport (09)	14	8	-42.86	75	42.86
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Spadina-Fort York (10)	4	2	-50.00	75	50
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	University-Rosedale (11)	4	6	50.00	100	0
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Toronto-St. Paul's (12)	5	3	-40.00	60	0
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Toronto Centre (13)	13	5	-61.54	100	25
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Toronto-Danforth (14)	7	7	0.00	85.71	16.67
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Don Valley West (15)	8	0	-100.00	83.33	-
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Don Valley East (16)	2	2	0.00	100	0
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Don Valley North (17)	5	8	60.00	75	28.57
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Willowdale (18)	6	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Beaches-East York (19)	12	15	25.00	100	15.38
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Scarborough Southwest (20)	16	7	-56.25	84.62	14.29
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Scarborough Centre (21)	17	3	-82.35	84.62	0
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Scarborough-Agincourt (22)	1	0	-100.00	N/A	-
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Scarborough North (23)	0	2	-	-	50
Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Scarborough-Guildwood (24)	6	6	0.00	66.67	0

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Municipal Licensing & Standards	ENF/INVEST TOO MANY (5 Days)	Scarborough-Rouge Park (25)	1	3	200.00	0	0
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Etobicoke North (01)	17	11	-35.29	88.24	40
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Etobicoke Centre (02)	9	11	22.22	85.71	20
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Etobicoke-Lakeshore (03)	17	13	-23.53	86.67	18.18
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Parkdale-High Park (04)	16	10	-37.50	71.43	14.29
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	York South-Weston (05)	36	18	-50.00	86.21	21.43
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	York Centre (06)	11	18	63.64	88.89	22.22
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Humber River-Black Creek (07)	16	13	-18.75	78.57	20
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Eglinton-Lawrence (08)	6	7	16.67	50	25
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Davenport (09)	16	13	-18.75	86.67	0
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Spadina-Fort York (10)	18	8	-55.56	92.31	16.67
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	University-Rosedale (11)	14	10	-28.57	100	33.33
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Toronto-St. Paul's (12)	10	5	-50.00	88.89	25
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Toronto Centre (13)	23	10	-56.52	80.95	28.57
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Toronto-Danforth (14)	21	19	-9.52	77.78	29.41
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Don Valley West (15)	7	3	-57.14	66.67	50
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Don Valley East (16)	18	11	-38.89	78.57	30
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Don Valley North (17)	9	6	-33.33	100	25
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Willowdale (18)	6	12	100.00	83.33	0
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Beaches-East York (19)	32	27	-15.63	85.19	26.92
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Scarborough Southwest (20)	21	14	-33.33	100	9.09
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Scarborough Centre (21)	21	11	-47.62	94.74	0
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Scarborough-Agincourt (22)	7	4	-42.86	100	25
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Scarborough North (23)	4	8	100.00	75	33.33
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Scarborough-Guildwood (24)	15	8	-46.67	76.92	12.5
Municipal Licensing & Standards	ENF/INVEST UNSAN COND (5 Days)	Scarborough-Rouge Park (25)	11	11	0.00	80	22.22
Municipal Licensing & Standards	ENF/INVEST WALK MANY (5 days)	Parkdale-High Park (04)	0	1	-	-	N/A
Municipal Licensing & Standards	ENF/INVEST WALK MANY (5 days)	Eglinton-Lawrence (08)	1	0	-100.00	N/A	-
Municipal Licensing & Standards	ENF/INVEST WALK MANY (5 days)	Spadina-Fort York (10)	1	0	-100.00	100	-
Municipal Licensing & Standards	ENF/INVEST WALK MANY (5 days)	University-Rosedale (11)	0	2	-	-	100
Municipal Licensing & Standards	ENF/INVEST WALK MANY (5 days)	Toronto-St. Paul's (12)	1	2	100.00	100	0
Municipal Licensing & Standards	ENF/INVEST WALK MANY (5 days)	Beaches-East York (19)	0	1	-	-	0
Municipal Licensing & Standards	ENF/INVEST WALK MANY (5 days)	Scarborough Southwest (20)	1	0	-100.00	100	-
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Etobicoke North (01)	67	58	-13.43	100	98.11
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Etobicoke Centre (02)	26	25	-3.85	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Etobicoke-Lakeshore (03)	70	54	-22.86	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Parkdale-High Park (04)	51	44	-13.73	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	York South-Weston (05)	85	73	-14.12	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	York Centre (06)	51	53	3.92	100	97.92
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Humber River-Black Creek (07)	61	63	3.28	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Eglinton-Lawrence (08)	40	36	-10.00	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Davenport (09)	103	59	-42.72	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Spadina-Fort York (10)	21	20	-4.76	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	University-Rosedale (11)	40	24	-40.00	100	94.44

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Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Toronto-St. Paul's (12)	30	19	-36.67	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Toronto Centre (13)	46	39	-15.22	100	97.14
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Toronto-Danforth (14)	57	52	-8.77	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Don Valley West (15)	20	18	-10.00	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Don Valley East (16)	15	19	26.67	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Don Valley North (17)	39	18	-53.85	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Willowdale (18)	28	21	-25.00	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Beaches-East York (19)	46	48	4.35	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Scarborough Southwest (20)	63	69	9.52	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Scarborough Centre (21)	45	52	15.56	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Scarborough-Agincourt (22)	25	19	-24.00	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Scarborough North (23)	27	26	-3.70	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Scarborough-Guildwood (24)	36	32	-11.11	100	100
Municipal Licensing & Standards	INJUR/DIST DOMESTIC (2 Hours)	Scarborough-Rouge Park (25)	36	23	-36.11	100	95.45
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Etobicoke North (01)	396	237	-40.15	100	98.57
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Etobicoke Centre (02)	401	456	13.72	100	99.27
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Etobicoke-Lakeshore (03)	602	674	11.96	99.82	99.34
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Parkdale-High Park (04)	458	1037	126.42	99.75	99.68
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	York South-Weston (05)	357	302	-15.41	100	99.26
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	York Centre (06)	197	217	10.15	100	99.49
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Humber River-Black Creek (07)	176	207	17.61	100	99.47
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Eglinton-Lawrence (08)	272	552	102.94	100	99.8
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Davenport (09)	309	572	85.11	100	99.03
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Spadina-Fort York (10)	286	429	50.00	100	98.44
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	University-Rosedale (11)	402	606	50.75	100	99.63
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Toronto-St. Paul's (12)	299	607	103.01	100	99.43
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Toronto Centre (13)	365	356	-2.47	99.69	99.05
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Toronto-Danforth (14)	648	827	27.62	100	99.46
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Don Valley West (15)	285	644	125.96	100	99.46
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Don Valley East (16)	220	302	37.27	100	99.29
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Don Valley North (17)	181	388	114.36	100	99.11
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Willowdale (18)	114	401	251.75	100	99.16
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Beaches-East York (19)	1009	746	-26.07	100	99.55
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Scarborough Southwest (20)	394	742	88.32	100	99.24
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Scarborough Centre (21)	213	288	35.21	100	98.82
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Scarborough-Agincourt (22)	71	160	125.35	100	99.33
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Scarborough North (23)	94	210	123.40	100	98.97
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Scarborough-Guildwood (24)	184	469	154.89	100	99.53
Municipal Licensing & Standards	INJUR/DIST WILDLIFE (2 Hours)	Scarborough-Rouge Park (25)	154	342	122.08	99.29	99
Municipal Licensing & Standards	OWNER SURR DECEASED (5 Hours)	Don Valley West (15)	1	0	-100.00	100	-
Municipal Licensing & Standards	OWNER SURR LIVE (5 Days)	Etobicoke North (01)	2	1	-50.00	100	100
Municipal Licensing & Standards	OWNER SURR LIVE (5 Days)	Parkdale-High Park (04)	4	2	-50.00	100	100
Municipal Licensing & Standards	OWNER SURR LIVE (5 Days)	York South-Weston (05)	0	1	-	-	100
Municipal Licensing & Standards	OWNER SURR LIVE (5 Days)	Eglinton-Lawrence (08)	1	0	-100.00	100	-

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Municipal Licensing & Standards	OWNER SURR LIVE (5 Days)	Davenport (09)	0	1	-	-	100
Municipal Licensing & Standards	OWNER SURR LIVE (5 Days)	Toronto-St. Paul's (12)	0	1	-	-	100
Municipal Licensing & Standards	OWNER SURR LIVE (5 Days)	Toronto Centre (13)	2	0	-100.00	100	-
Municipal Licensing & Standards	OWNER SURR LIVE (5 Days)	Toronto-Danforth (14)	1	2	100.00	100	100
Municipal Licensing & Standards	OWNER SURR LIVE (5 Days)	Don Valley West (15)	1	0	-100.00	0	-
Municipal Licensing & Standards	OWNER SURR LIVE (5 Days)	Don Valley East (16)	1	3	200.00	100	100
Municipal Licensing & Standards	OWNER SURR LIVE (5 Days)	Don Valley North (17)	0	1	-	-	100
Municipal Licensing & Standards	OWNER SURR LIVE (5 Days)	Willowdale (18)	1	0	-100.00	100	-
Municipal Licensing & Standards	OWNER SURR LIVE (5 Days)	Beaches-East York (19)	0	1	-	-	100
Municipal Licensing & Standards	OWNER SURR LIVE (5 Days)	Scarborough Southwest (20)	0	1	-	-	100
Municipal Licensing & Standards	OWNER SURR LIVE (5 Days)	Scarborough Centre (21)	0	1	-	-	100
Municipal Licensing & Standards	PARKS LEASH (7 Days)	Parkdale-High Park (04)	1	0	-100.00	100	-
Municipal Licensing & Standards	PARKS LEASH (7 Days)	Eglinton-Lawrence (08)	1	0	-100.00	0	-
Municipal Licensing & Standards	PARKS LEASH (7 Days)	Spadina-Fort York (10)	2	0	-100.00	100	-
Municipal Licensing & Standards	PARKS LEASH (7 Days)	Beaches-East York (19)	2	0	-100.00	50	-
Municipal Licensing & Standards	SERVICES EDUC REQ (5 Days)	York South-Weston (05)	0	1	-	-	100
Municipal Licensing & Standards	SERVICES EDUC REQ (5 Days)	Toronto-St. Paul's (12)	0	1	-	-	100
Municipal Licensing & Standards	SERVICES EDUC REQ (5 Days)	Toronto Centre (13)	0	1	-	-	100
Municipal Licensing & Standards	SERVICES EDUC REQ (5 Days)	Don Valley West (15)	0	1	-	-	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Etobicoke North (01)	14	5	-64.29	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Etobicoke Centre (02)	13	1	-92.31	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Etobicoke-Lakeshore (03)	18	15	-16.67	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Parkdale-High Park (04)	21	23	9.52	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	York South-Weston (05)	21	11	-47.62	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	York Centre (06)	12	7	-41.67	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Humber River-Black Creek (07)	13	15	15.38	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Eglinton-Lawrence (08)	11	9	-18.18	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Davenport (09)	17	9	-47.06	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Spadina-Fort York (10)	36	25	-30.56	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	University-Rosedale (11)	13	20	53.85	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Toronto-St. Paul's (12)	14	15	7.14	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Toronto Centre (13)	49	49	0.00	97.5	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Toronto-Danforth (14)	9	12	33.33	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Don Valley West (15)	10	5	-50.00	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Don Valley East (16)	6	11	83.33	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Don Valley North (17)	8	5	-37.50	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Willowdale (18)	8	8	0.00	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Beaches-East York (19)	20	28	40.00	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Scarborough Southwest (20)	23	25	8.70	100	90.48
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Scarborough Centre (21)	10	6	-40.00	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Scarborough-Agincourt (22)	4	6	50.00	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Scarborough North (23)	9	3	-66.67	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Scarborough-Guildwood (24)	8	14	75.00	100	100
Municipal Licensing & Standards	SERVICES PROT CUST (5 Hours)	Scarborough-Rouge Park (25)	11	9	-18.18	100	100

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Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Etobicoke North (01)	3	0	-100.00	100	-
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Etobicoke Centre (02)	2	1	-50.00	100	100
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Etobicoke-Lakeshore (03)	2	0	-100.00	100	-
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Parkdale-High Park (04)	0	1	-	-	100
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	York South-Weston (05)	2	0	-100.00	100	-
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	York Centre (06)	2	1	-50.00	100	100
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Humber River-Black Creek (07)	3	0	-100.00	100	-
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Eglinton-Lawrence (08)	0	2	-	-	100
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Davenport (09)	1	2	100.00	0	100
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Toronto-St. Paul's (12)	1	1	0.00	100	100
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Toronto-Danforth (14)	0	1	-	-	100
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Don Valley East (16)	1	0	-100.00	100	-
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Don Valley North (17)	1	0	-100.00	100	-
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Willowdale (18)	1	1	0.00	100	100
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Beaches-East York (19)	3	2	-33.33	100	100
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Scarborough Southwest (20)	2	2	0.00	100	100
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Scarborough Centre (21)	2	3	50.00	100	100
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Scarborough-Agincourt (22)	1	1	0.00	100	100
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Scarborough North (23)	1	1	0.00	100	100
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Municipal Licensing & Standards	SERVICES RABIES SUS (5 Hours)	Scarborough-Rouge Park (25)	1	0	-100.00	100	-
Municipal Licensing & Standards	SERVICES TNR INQ (5 Days)	Etobicoke North (01)	1	0	-100.00	0	-
Municipal Licensing & Standards	SERVICES TNR INQ (5 Days)	Humber River-Black Creek (07)	0	2	-	-	0
Municipal Licensing & Standards	SERVICES TNR INQ (5 Days)	Eglinton-Lawrence (08)	2	0	-100.00	100	-
Municipal Licensing & Standards	SERVICES TNR INQ (5 Days)	Davenport (09)	0	1	-	-	0
Municipal Licensing & Standards	SERVICES WILD EDUC (5 Days)	Etobicoke Centre (02)	1	1	0.00	N/A	0
Municipal Licensing & Standards	SERVICES WILD EDUC (5 Days)	Etobicoke-Lakeshore (03)	3	0	-100.00	100	-
Municipal Licensing & Standards	SERVICES WILD EDUC (5 Days)	Parkdale-High Park (04)	1	1	0.00	100	0
Municipal Licensing & Standards	SERVICES WILD EDUC (5 Days)	York South-Weston (05)	0	1	-	-	100
Municipal Licensing & Standards	SERVICES WILD EDUC (5 Days)	Spadina-Fort York (10)	0	1	-	-	N/A
Municipal Licensing & Standards	SERVICES WILD EDUC (5 Days)	Toronto-St. Paul's (12)	1	0	-100.00	100	-
Municipal Licensing & Standards	SERVICES WILD EDUC (5 Days)	Willowdale (18)	1	1	0.00	100	100
Municipal Licensing & Standards	SERVICES WILD EDUC (5 Days)	Beaches-East York (19)	1	0	-100.00	100	-
Municipal Licensing & Standards	SERVICES WILD EDUC (5 Days)	Scarborough Southwest (20)	1	1	0.00	100	0
Municipal Licensing & Standards	SERVICES WILD EDUC (5 Days)	Scarborough-Guildwood (24)	2	1	-50.00	100	0
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Etobicoke North (01)	61	76	24.59	100	98.39
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Etobicoke Centre (02)	62	56	-9.68	100	100
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Etobicoke-Lakeshore (03)	81	79	-2.47	100	98.44
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Parkdale-High Park (04)	64	52	-18.75	100	100
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	York South-Weston (05)	92	80	-13.04	100	98.65
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	York Centre (06)	40	68	70.00	100	96.61
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Humber River-Black Creek (07)	65	56	-13.85	100	98
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Eglinton-Lawrence (08)	46	55	19.57	100	100
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Davenport (09)	67	80	19.40	100	97.1

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Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Spadina-Fort York (10)	50	46	-8.00	97.73	100
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	University-Rosedale (11)	45	38	-15.56	100	100
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Toronto-St. Paul's (12)	49	40	-18.37	100	96.97
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Toronto Centre (13)	55	46	-16.36	100	100
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Toronto-Danforth (14)	59	52	-11.86	100	97.67
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Don Valley West (15)	23	30	30.43	100	95.83
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Don Valley East (16)	29	32	10.34	100	100
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Don Valley North (17)	27	22	-18.52	100	100
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Willowdale (18)	46	44	-4.35	100	100
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Beaches-East York (19)	53	38	-28.30	100	100
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Scarborough Southwest (20)	68	57	-16.18	100	97.96
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Scarborough Centre (21)	63	63	0.00	100	98.04
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Scarborough-Agincourt (22)	31	33	6.45	100	96.67
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Scarborough North (23)	50	35	-30.00	100	100
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Scarborough-Guildwood (24)	56	54	-3.57	100	100
Municipal Licensing & Standards	STRAY AT LARGE (5 Hours)	Scarborough-Rouge Park (25)	73	77	5.48	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Etobicoke North (01)	59	90	52.54	100	97.01
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Etobicoke Centre (02)	49	48	-2.04	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Etobicoke-Lakeshore (03)	83	80	-3.61	100	98.44
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Parkdale-High Park (04)	95	70	-26.32	98.63	96.3
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	York South-Weston (05)	97	93	-4.12	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	York Centre (06)	47	42	-10.64	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Humber River-Black Creek (07)	61	56	-8.20	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Eglinton-Lawrence (08)	49	54	10.20	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Davenport (09)	89	98	10.11	100	98.73
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Spadina-Fort York (10)	53	50	-5.66	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	University-Rosedale (11)	51	67	31.37	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Toronto-St. Paul's (12)	50	57	14.00	100	97.67
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Toronto Centre (13)	114	116	1.75	98.94	88.54
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Toronto-Danforth (14)	60	67	11.67	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Don Valley West (15)	41	42	2.44	100	96.88
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Don Valley East (16)	30	21	-30.00	100	94.44
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Don Valley North (17)	36	50	38.89	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Willowdale (18)	77	79	2.60	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Beaches-East York (19)	78	62	-20.51	100	97.83
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Scarborough Southwest (20)	65	67	3.08	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Scarborough Centre (21)	57	55	-3.51	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Scarborough-Agincourt (22)	23	32	39.13	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Scarborough North (23)	29	37	27.59	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Scarborough-Guildwood (24)	30	44	46.67	100	100
Municipal Licensing & Standards	STRAY CONFINED (5 Hours)	Scarborough-Rouge Park (25)	47	48	2.13	100	97.67
Municipal Licensing & Standards	TAS_COYOT RESP AN-ATTACK (24 hours)	Etobicoke North (01)	1	1	0.00	100	100
Municipal Licensing & Standards	TAS_COYOT RESP AN-ATTACK (24 hours)	Etobicoke Centre (02)	1	4	300.00	100	75
Municipal Licensing & Standards	TAS_COYOT RESP AN-ATTACK (24 hours)	Etobicoke-Lakeshore (03)	1	3	200.00	N/A	66.67

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Municipal Licensing & Standards	TAS_COYOT RESP AN-ATTACK (24 hours)	Parkdale-High Park (04)	0	1	-	-	0
Municipal Licensing & Standards	TAS_COYOT RESP AN-ATTACK (24 hours)	York South-Weston (05)	0	1	-	-	100
Municipal Licensing & Standards	TAS_COYOT RESP AN-ATTACK (24 hours)	York Centre (06)	1	0	-100.00	100	-
Municipal Licensing & Standards	TAS_COYOT RESP AN-ATTACK (24 hours)	Toronto-St. Paul's (12)	0	1	-	-	0
Municipal Licensing & Standards	TAS_COYOT RESP AN-ATTACK (24 hours)	Toronto-Danforth (14)	0	1	-	-	0
Municipal Licensing & Standards	TAS_COYOT RESP AN-ATTACK (24 hours)	Don Valley West (15)	0	2	-	-	50
Municipal Licensing & Standards	TAS_COYOT RESP AN-ATTACK (24 hours)	Don Valley North (17)	0	1	-	-	0
Municipal Licensing & Standards	TAS_COYOT RESP AN-ATTACK (24 hours)	Willowdale (18)	0	1	-	-	0
Municipal Licensing & Standards	TAS_COYOT RESP AN-ATTACK (24 hours)	Beaches-East York (19)	3	1	-66.67	100	100
Municipal Licensing & Standards	TAS_COYOT RESP AN-ATTACK (24 hours)	Scarborough Southwest (20)	1	0	-100.00	0	-
Municipal Licensing & Standards	TAS_COYOT RESP AN-BITE (24 hours)	Etobicoke North (01)	1	0	-100.00	100	-
Municipal Licensing & Standards	TAS_COYOT RESP AN-BITE (24 hours)	Etobicoke Centre (02)	1	6	500.00	100	83.33
Municipal Licensing & Standards	TAS_COYOT RESP AN-BITE (24 hours)	Parkdale-High Park (04)	1	0	-100.00	0	-
Municipal Licensing & Standards	TAS_COYOT RESP AN-BITE (24 hours)	Spadina-Fort York (10)	1	0	-100.00	100	-
Municipal Licensing & Standards	TAS_COYOT RESP AN-BITE (24 hours)	University-Rosedale (11)	0	1	-	-	100
Municipal Licensing & Standards	TAS_COYOT RESP AN-BITE (24 hours)	Don Valley East (16)	0	1	-	-	0
Municipal Licensing & Standards	TAS_COYOT RESP AN-BITE (24 hours)	Scarborough Southwest (20)	0	1	-	-	100
Municipal Licensing & Standards	TAS_COYOT RESP HU-ATTACK (2 hours)	Etobicoke Centre (02)	1	1	0.00	100	N/A
Municipal Licensing & Standards	TAS_COYOT RESP HU-ATTACK (2 hours)	Etobicoke-Lakeshore (03)	1	0	-100.00	0	-
Municipal Licensing & Standards	TAS_COYOT RESP HU-ATTACK (2 hours)	Spadina-Fort York (10)	1	0	-100.00	100	-
Municipal Licensing & Standards	TAS_COYOT RESP HU-ATTACK (2 hours)	Don Valley East (16)	0	1	-	-	100
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Etobicoke North (01)	1	1	0.00	100	100
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Etobicoke Centre (02)	7	23	228.57	100	71.43
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Etobicoke-Lakeshore (03)	6	6	0.00	100	50
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Parkdale-High Park (04)	5	1	-80.00	100	100
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	York South-Weston (05)	3	1	-66.67	100	100
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	York Centre (06)	6	5	-16.67	83.33	20
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Humber River-Black Creek (07)	1	1	0.00	100	0
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Eglinton-Lawrence (08)	0	1	-	-	0
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Spadina-Fort York (10)	2	2	0.00	100	100
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	University-Rosedale (11)	1	1	0.00	100	100
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Toronto-St. Paul's (12)	1	2	100.00	100	100
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Toronto Centre (13)	2	2	0.00	100	100
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Toronto-Danforth (14)	1	1	0.00	100	100
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Don Valley West (15)	0	4	-	-	66.67
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Don Valley East (16)	1	0	-100.00	100	-
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Willowdale (18)	2	4	100.00	100	50
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Beaches-East York (19)	1	1	0.00	100	100
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Scarborough Southwest (20)	2	2	0.00	100	50
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Scarborough Centre (21)	2	0	-100.00	100	-
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Scarborough-Agincourt (22)	0	1	-	-	100
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Scarborough North (23)	0	1	-	-	100
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Scarborough-Guildwood (24)	2	1	-50.00	100	100
Municipal Licensing & Standards	TAS_COYOT RESP PUB-SAFETY (24 hours)	Scarborough-Rouge Park (25)	0	1	-	-	0

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Municipal Licensing & Standards	TAS_STRAY ATTACK (2 hours)	Etobicoke North (01)	0	1	-	-	100
Municipal Licensing & Standards	TAS_STRAY ATTACK (2 hours)	Etobicoke-Lakeshore (03)	0	2	-	-	100
Municipal Licensing & Standards	TAS_STRAY ATTACK (2 hours)	York South-Weston (05)	0	1	-	-	100
Municipal Licensing & Standards	TAS_STRAY ATTACK (2 hours)	Eglinton-Lawrence (08)	3	1	-66.67	100	100
Municipal Licensing & Standards	TAS_STRAY ATTACK (2 hours)	Toronto-Danforth (14)	0	1	-	-	100
Municipal Licensing & Standards	TAS_STRAY ATTACK (2 hours)	Don Valley North (17)	0	1	-	-	100
Municipal Licensing & Standards	TAS_STRAY ATTACK (2 hours)	Scarborough Centre (21)	0	1	-	-	N/A
Municipal Licensing & Standards	TAS_STRAY ATTACK (2 hours)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Municipal Licensing & Standards	TAS_STRAY ATTACK (2 hours)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Etobicoke North (01)	5	2	-60.00	100	N/A
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Etobicoke Centre (02)	3	2	-33.33	100	100
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Etobicoke-Lakeshore (03)	1	2	100.00	100	100
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Parkdale-High Park (04)	8	5	-37.50	85.71	100
Municipal Licensing & Standards	Appliance Doors On (1 business day)	York South-Weston (05)	0	2	-	-	N/A
Municipal Licensing & Standards	Appliance Doors On (1 business day)	York Centre (06)	4	7	75.00	100	80
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Humber River-Black Creek (07)	3	2	-33.33	0	N/A
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Eglinton-Lawrence (08)	3	3	0.00	100	0
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Davenport (09)	5	6	20.00	100	66.67
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Spadina-Fort York (10)	1	1	0.00	100	0
Municipal Licensing & Standards	Appliance Doors On (1 business day)	University-Rosedale (11)	9	3	-66.67	77.78	100
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Toronto-St. Paul's (12)	7	4	-42.86	100	100
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Toronto Centre (13)	1	6	500.00	100	33.33
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Toronto-Danforth (14)	7	6	-14.29	66.67	N/A
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Don Valley West (15)	3	7	133.33	66.67	50
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Don Valley East (16)	3	0	-100.00	100	-
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Don Valley North (17)	2	4	100.00	100	100
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Willowdale (18)	1	4	300.00	100	0
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Beaches-East York (19)	1	0	-100.00	100	-
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Scarborough Centre (21)	3	3	0.00	66.67	0
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Scarborough-Agincourt (22)	9	5	-44.44	88.89	75
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Scarborough North (23)	6	2	-66.67	100	N/A
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Scarborough-Guildwood (24)	4	2	-50.00	100	50
Municipal Licensing & Standards	Appliance Doors On (1 business day)	Scarborough-Rouge Park (25)	4	2	-50.00	100	100
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Etobicoke North (01)	6	1	-83.33	100	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Etobicoke Centre (02)	4	2	-50.00	100	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Etobicoke-Lakeshore (03)	18	4	-77.78	100	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Parkdale-High Park (04)	12	9	-25.00	100	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	York South-Weston (05)	13	9	-30.77	100	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	York Centre (06)	44	24	-45.45	100	100
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Humber River-Black Creek (07)	12	13	8.33	100	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Eglinton-Lawrence (08)	18	11	-38.89	100	100
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Davenport (09)	6	7	16.67	N/A	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Spadina-Fort York (10)	10	7	-30.00	100	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	University-Rosedale (11)	2	0	-100.00	N/A	-

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Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Toronto-St. Paul's (12)	14	4	-71.43	100	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Toronto Centre (13)	3	1	-66.67	N/A	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Toronto-Danforth (14)	1	3	200.00	N/A	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Don Valley West (15)	0	5	-	-	0
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Don Valley East (16)	2	3	50.00	100	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Don Valley North (17)	1	0	-100.00	N/A	-
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Willowdale (18)	1	4	300.00	N/A	100
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Beaches-East York (19)	2	4	100.00	N/A	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Scarborough Southwest (20)	4	1	-75.00	N/A	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Scarborough Centre (21)	4	2	-50.00	100	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Scarborough-Agincourt (22)	1	2	100.00	N/A	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Scarborough North (23)	6	4	-33.33	100	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Scarborough-Guildwood (24)	3	3	0.00	N/A	N/A
Municipal Licensing & Standards	Clothing Drop Boxes (5 business days)	Scarborough-Rouge Park (25)	5	6	20.00	100	N/A
Municipal Licensing & Standards	Containers (2 business days)	Etobicoke North (01)	53	15	-71.70	96.23	85.71
Municipal Licensing & Standards	Containers (2 business days)	Etobicoke Centre (02)	53	5	-90.57	98.11	100
Municipal Licensing & Standards	Containers (2 business days)	Etobicoke-Lakeshore (03)	70	20	-71.43	98.57	100
Municipal Licensing & Standards	Containers (2 business days)	Parkdale-High Park (04)	29	13	-55.17	96.55	83.33
Municipal Licensing & Standards	Containers (2 business days)	York South-Weston (05)	26	21	-19.23	100	100
Municipal Licensing & Standards	Containers (2 business days)	York Centre (06)	13	13	0.00	100	91.67
Municipal Licensing & Standards	Containers (2 business days)	Humber River-Black Creek (07)	33	7	-78.79	90.91	83.33
Municipal Licensing & Standards	Containers (2 business days)	Eglinton-Lawrence (08)	18	11	-38.89	94.12	87.5
Municipal Licensing & Standards	Containers (2 business days)	Davenport (09)	41	16	-60.98	92.31	100
Municipal Licensing & Standards	Containers (2 business days)	Spadina-Fort York (10)	181	13	-92.82	98.33	90.91
Municipal Licensing & Standards	Containers (2 business days)	University-Rosedale (11)	351	28	-92.02	99.71	90
Municipal Licensing & Standards	Containers (2 business days)	Toronto-St. Paul's (12)	26	14	-46.15	95.83	91.67
Municipal Licensing & Standards	Containers (2 business days)	Toronto Centre (13)	30	26	-13.33	92.86	77.27
Municipal Licensing & Standards	Containers (2 business days)	Toronto-Danforth (14)	67	23	-65.67	97.01	86.96
Municipal Licensing & Standards	Containers (2 business days)	Don Valley West (15)	17	7	-58.82	88.24	100
Municipal Licensing & Standards	Containers (2 business days)	Don Valley East (16)	12	3	-75.00	91.67	66.67
Municipal Licensing & Standards	Containers (2 business days)	Don Valley North (17)	18	12	-33.33	88.24	100
Municipal Licensing & Standards	Containers (2 business days)	Willowdale (18)	20	13	-35.00	100	83.33
Municipal Licensing & Standards	Containers (2 business days)	Beaches-East York (19)	118	28	-76.27	99.15	96.43
Municipal Licensing & Standards	Containers (2 business days)	Scarborough Southwest (20)	14	9	-35.71	92.86	85.71
Municipal Licensing & Standards	Containers (2 business days)	Scarborough Centre (21)	10	11	10.00	88.89	77.78
Municipal Licensing & Standards	Containers (2 business days)	Scarborough-Agincourt (22)	10	4	-60.00	100	50
Municipal Licensing & Standards	Containers (2 business days)	Scarborough North (23)	11	23	109.09	100	66.67
Municipal Licensing & Standards	Containers (2 business days)	Scarborough-Guildwood (24)	8	10	25.00	100	50
Municipal Licensing & Standards	Containers (2 business days)	Scarborough-Rouge Park (25)	15	9	-40.00	100	62.5
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Etobicoke North (01)	78	46	-41.03	100	74.42
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Etobicoke Centre (02)	88	24	-72.73	100	83.33
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Etobicoke-Lakeshore (03)	122	22	-81.97	98.32	80.95
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Parkdale-High Park (04)	40	11	-72.50	100	90.91
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	York South-Weston (05)	86	36	-58.14	97.65	83.33

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Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	York Centre (06)	80	26	-67.50	97.47	92
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Humber River-Black Creek (07)	60	20	-66.67	96.67	88.89
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Eglinton-Lawrence (08)	55	21	-61.82	100	100
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Davenport (09)	43	18	-58.14	97.56	94.44
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Spadina-Fort York (10)	25	10	-60.00	88	77.78
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	University-Rosedale (11)	36	39	8.33	97.06	91.18
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Toronto-St. Paul's (12)	53	16	-69.81	96.15	93.75
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Toronto Centre (13)	24	21	-12.50	100	100
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Toronto-Danforth (14)	59	40	-32.20	94.92	91.89
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Don Valley West (15)	59	29	-50.85	98.31	89.29
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Don Valley East (16)	101	34	-66.34	94.06	87.88
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Don Valley North (17)	56	60	7.14	98.21	93.1
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Willowdale (18)	63	67	6.35	95.24	90.63
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Beaches-East York (19)	51	46	-9.80	91.84	97.78
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Scarborough Southwest (20)	131	72	-45.04	98.47	84.29
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Scarborough Centre (21)	125	46	-63.20	99.2	80
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Scarborough-Agincourt (22)	110	31	-71.82	96.36	70
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Scarborough North (23)	84	50	-40.48	96.43	55.56
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Scarborough-Guildwood (24)	62	45	-27.42	95.16	64.29
Municipal Licensing & Standards	Contaminated Waste/Preparation (2 business days)	Scarborough-Rouge Park (25)	86	49	-43.02	98.82	75.56
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Etobicoke North (01)	145	27	-81.38	88.06	73.68
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Etobicoke Centre (02)	100	14	-86.00	93.98	100
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Etobicoke-Lakeshore (03)	249	40	-83.94	91.24	64
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Parkdale-High Park (04)	399	69	-82.71	90.32	85.37
Municipal Licensing & Standards	Illegal Dumping (2 business days)	York South-Weston (05)	343	56	-83.67	94.25	95.74
Municipal Licensing & Standards	Illegal Dumping (2 business days)	York Centre (06)	182	19	-89.56	73.17	57.14
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Humber River-Black Creek (07)	229	41	-82.10	82.21	90.32
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Eglinton-Lawrence (08)	316	48	-84.81	80.82	96.67
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Davenport (09)	629	89	-85.85	92.53	87.72
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Spadina-Fort York (10)	447	80	-82.10	91.32	89.66
Municipal Licensing & Standards	Illegal Dumping (2 business days)	University-Rosedale (11)	657	113	-82.80	89.67	86.49
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Toronto-St. Paul's (12)	241	30	-87.55	92.86	78.95
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Toronto Centre (13)	362	73	-79.83	85.34	87.5
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Toronto-Danforth (14)	494	82	-83.40	90.58	90.91
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Don Valley West (15)	126	16	-87.30	72.8	100
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Don Valley East (16)	49	12	-75.51	80.85	75
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Don Valley North (17)	100	11	-89.00	94.79	66.67
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Willowdale (18)	170	26	-84.71	85.44	94.44
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Beaches-East York (19)	323	46	-85.76	87.71	88.89
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Scarborough Southwest (20)	422	55	-86.97	98.29	92.31
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Scarborough Centre (21)	173	20	-88.44	95.81	80
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Scarborough-Agincourt (22)	169	18	-89.35	95.76	80
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Scarborough North (23)	152	17	-88.82	96.58	66.67
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Scarborough-Guildwood (24)	206	137	-33.50	98.47	69.23

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Municipal Licensing & Standards	Illegal Dumping (2 business days)	Scarborough-Rouge Park (25)	205	25	-87.80	95.98	42.86
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Etobicoke North (01)	58	47	-18.97	85.96	95.74
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Etobicoke Centre (02)	4	14	250.00	100	76.92
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Etobicoke-Lakeshore (03)	23	75	226.09	90.48	80
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Parkdale-High Park (04)	25	27	8.00	60.87	37.04
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	York South-Weston (05)	14	184	1214.29	92.86	97.27
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	York Centre (06)	42	31	-26.19	47.62	63.33
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Humber River-Black Creek (07)	14	36	157.14	50	75
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Eglinton-Lawrence (08)	65	29	-55.38	47.69	50
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Davenport (09)	10	11	10.00	88.89	63.64
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Spadina-Fort York (10)	42	83	97.62	76.92	36.25
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	University-Rosedale (11)	35	47	34.29	73.53	67.39
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Toronto-St. Paul's (12)	15	22	46.67	93.33	45.45
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Toronto Centre (13)	25	61	144.00	84	31.15
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Toronto-Danforth (14)	35	27	-22.86	91.43	57.69
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Don Valley West (15)	7	32	357.14	60	34.38
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Don Valley East (16)	9	3	-66.67	66.67	33.33
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Don Valley North (17)	25	30	20.00	76	31.03
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Willowdale (18)	19	26	36.84	42.11	76
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Beaches-East York (19)	8	11	37.50	100	30
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Scarborough Southwest (20)	3	7	133.33	100	42.86
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Scarborough Centre (21)	7	18	157.14	100	61.11
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Scarborough-Agincourt (22)	6	15	150.00	83.33	100
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Scarborough North (23)	7	12	71.43	85.71	83.33
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Scarborough-Guildwood (24)	7	25	257.14	57.14	75
Municipal Licensing & Standards	Postering City Property/Structures (2 business days)	Scarborough-Rouge Park (25)	6	9	50.00	83.33	100
Municipal Licensing & Standards	Postering Kiosks (2 business days)	Etobicoke-Lakeshore (03)	0	1	-	-	100
Municipal Licensing & Standards	Postering Kiosks (2 business days)	Humber River-Black Creek (07)	0	1	-	-	0
Municipal Licensing & Standards	Postering Kiosks (2 business days)	Eglinton-Lawrence (08)	0	1	-	-	N/A
Municipal Licensing & Standards	Postering Kiosks (2 business days)	Spadina-Fort York (10)	0	1	-	-	100
Municipal Licensing & Standards	Postering Kiosks (2 business days)	University-Rosedale (11)	1	0	-100.00	0	-
Municipal Licensing & Standards	Postering Kiosks (2 business days)	Toronto Centre (13)	0	1	-	-	0
Municipal Licensing & Standards	Postering Kiosks (2 business days)	Toronto-Danforth (14)	0	2	-	-	50
Municipal Licensing & Standards	Postering Kiosks (2 business days)	Scarborough-Guildwood (24)	1	0	-100.00	N/A	-
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Etobicoke North (01)	1	1	0.00	100	100
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Etobicoke Centre (02)	0	2	-	-	100
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Etobicoke-Lakeshore (03)	5	3	-40.00	100	66.67
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Parkdale-High Park (04)	2	6	200.00	100	66.67
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	York South-Weston (05)	1	1	0.00	100	100
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Humber River-Black Creek (07)	2	0	-100.00	0	-
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Eglinton-Lawrence (08)	1	1	0.00	100	100
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Davenport (09)	2	4	100.00	100	100
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Spadina-Fort York (10)	5	0	-100.00	100	-
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	University-Rosedale (11)	3	4	33.33	100	100

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Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Toronto-St. Paul's (12)	2	1	-50.00	100	100
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Toronto Centre (13)	5	3	-40.00	100	100
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Toronto-Danforth (14)	7	13	85.71	85.71	50
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Don Valley West (15)	1	3	200.00	100	100
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Don Valley East (16)	1	3	200.00	0	66.67
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Don Valley North (17)	0	2	-	-	N/A
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Willowdale (18)	1	3	200.00	0	66.67
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Beaches-East York (19)	7	3	-57.14	66.67	100
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Scarborough Southwest (20)	1	3	200.00	100	100
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Scarborough Centre (21)	3	0	-100.00	100	-
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Scarborough-Agincourt (22)	1	2	100.00	100	50
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Scarborough North (23)	0	1	-	-	0
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Scarborough-Guildwood (24)	1	3	200.00	100	50
Municipal Licensing & Standards	Prohibited Acts/Pollicking (2 business days)	Scarborough-Rouge Park (25)	3	1	-66.67	100	N/A
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Etobicoke North (01)	44	93	111.36	100	90.11
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Etobicoke Centre (02)	31	28	-9.68	96.55	100
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Etobicoke-Lakeshore (03)	37	40	8.11	96.97	85.29
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Parkdale-High Park (04)	23	29	26.09	95.65	88.46
Municipal Licensing & Standards	Prohibited Waste (2 business days)	York South-Weston (05)	27	21	-22.22	96	83.33
Municipal Licensing & Standards	Prohibited Waste (2 business days)	York Centre (06)	25	35	40.00	84	83.87
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Humber River-Black Creek (07)	23	57	147.83	90.48	92.45
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Eglinton-Lawrence (08)	24	19	-20.83	100	94.44
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Davenport (09)	38	34	-10.53	97.3	96.88
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Spadina-Fort York (10)	13	22	69.23	92.31	94.44
Municipal Licensing & Standards	Prohibited Waste (2 business days)	University-Rosedale (11)	29	38	31.03	81.48	91.43
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Toronto-St. Paul's (12)	18	10	-44.44	94.12	100
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Toronto Centre (13)	19	33	73.68	76.47	88
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Toronto-Danforth (14)	40	74	85.00	92.31	93.44
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Don Valley West (15)	14	25	78.57	85.71	100
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Don Valley East (16)	21	23	9.52	100	95.45
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Don Valley North (17)	49	62	26.53	97.96	86.89
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Willowdale (18)	27	39	44.44	88.89	97.14
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Beaches-East York (19)	16	51	218.75	93.33	91.49
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Scarborough Southwest (20)	46	55	19.57	97.83	88.89
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Scarborough Centre (21)	72	43	-40.28	98.59	67.5
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Scarborough-Agincourt (22)	284	77	-72.89	96.1	61.64
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Scarborough North (23)	235	110	-53.19	97.45	66.99
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Scarborough-Guildwood (24)	58	51	-12.07	96.49	70.83
Municipal Licensing & Standards	Prohibited Waste (2 business days)	Scarborough-Rouge Park (25)	207	61	-70.53	98.55	62.71
Municipal Licensing & Standards	Temporary Signs (5 business days)	Etobicoke North (01)	26	8	-69.23	100	100
Municipal Licensing & Standards	Temporary Signs (5 business days)	Etobicoke Centre (02)	15	22	46.67	100	N/A
Municipal Licensing & Standards	Temporary Signs (5 business days)	Etobicoke-Lakeshore (03)	7	24	242.86	100	N/A
Municipal Licensing & Standards	Temporary Signs (5 business days)	Parkdale-High Park (04)	21	2	-90.48	100	N/A
Municipal Licensing & Standards	Temporary Signs (5 business days)	York South-Weston (05)	8	2	-75.00	33.33	N/A

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Municipal Licensing & Standards	Temporary Signs (5 business days)	York Centre (06)	11	8	-27.27	71.43	N/A
Municipal Licensing & Standards	Temporary Signs (5 business days)	Humber River-Black Creek (07)	2	30	1400.00	100	N/A
Municipal Licensing & Standards	Temporary Signs (5 business days)	Eglinton-Lawrence (08)	9	4	-55.56	100	N/A
Municipal Licensing & Standards	Temporary Signs (5 business days)	Davenport (09)	2	1	-50.00	100	N/A
Municipal Licensing & Standards	Temporary Signs (5 business days)	Spadina-Fort York (10)	2	1	-50.00	100	100
Municipal Licensing & Standards	Temporary Signs (5 business days)	Toronto-St. Paul's (12)	1	2	100.00	N/A	100
Municipal Licensing & Standards	Temporary Signs (5 business days)	Toronto Centre (13)	4	1	-75.00	N/A	100
Municipal Licensing & Standards	Temporary Signs (5 business days)	Toronto-Danforth (14)	2	4	100.00	100	100
Municipal Licensing & Standards	Temporary Signs (5 business days)	Don Valley West (15)	3	10	233.33	66.67	100
Municipal Licensing & Standards	Temporary Signs (5 business days)	Don Valley East (16)	0	1	-	-	N/A
Municipal Licensing & Standards	Temporary Signs (5 business days)	Don Valley North (17)	4	12	200.00	100	66.67
Municipal Licensing & Standards	Temporary Signs (5 business days)	Willowdale (18)	1	2	100.00	N/A	N/A
Municipal Licensing & Standards	Temporary Signs (5 business days)	Beaches-East York (19)	5	1	-80.00	100	N/A
Municipal Licensing & Standards	Temporary Signs (5 business days)	Scarborough Southwest (20)	5	2	-60.00	100	100
Municipal Licensing & Standards	Temporary Signs (5 business days)	Scarborough Centre (21)	21	2	-90.48	100	N/A
Municipal Licensing & Standards	Temporary Signs (5 business days)	Scarborough-Agincourt (22)	10	10	0.00	100	N/A
Municipal Licensing & Standards	Temporary Signs (5 business days)	Scarborough North (23)	5	5	0.00	100	N/A
Municipal Licensing & Standards	Temporary Signs (5 business days)	Scarborough-Guildwood (24)	4	5	25.00	100	100
Municipal Licensing & Standards	Temporary Signs (5 business days)	Scarborough-Rouge Park (25)	2	6	200.00	100	100
Municipal Licensing & Standards	Waste Storage (2 business days)	Etobicoke North (01)	32	21	-34.38	100	87.5
Municipal Licensing & Standards	Waste Storage (2 business days)	Etobicoke Centre (02)	30	27	-10.00	100	100
Municipal Licensing & Standards	Waste Storage (2 business days)	Etobicoke-Lakeshore (03)	28	34	21.43	85.71	80
Municipal Licensing & Standards	Waste Storage (2 business days)	Parkdale-High Park (04)	40	31	-22.50	96.43	80
Municipal Licensing & Standards	Waste Storage (2 business days)	York South-Weston (05)	90	34	-62.22	98.63	100
Municipal Licensing & Standards	Waste Storage (2 business days)	York Centre (06)	11	26	136.36	100	88.89
Municipal Licensing & Standards	Waste Storage (2 business days)	Humber River-Black Creek (07)	18	14	-22.22	90.91	100
Municipal Licensing & Standards	Waste Storage (2 business days)	Eglinton-Lawrence (08)	45	25	-44.44	95.83	100
Municipal Licensing & Standards	Waste Storage (2 business days)	Davenport (09)	58	52	-10.34	95.65	100
Municipal Licensing & Standards	Waste Storage (2 business days)	Spadina-Fort York (10)	183	70	-61.75	99.44	96.3
Municipal Licensing & Standards	Waste Storage (2 business days)	University-Rosedale (11)	86	34	-60.47	98.67	87.5
Municipal Licensing & Standards	Waste Storage (2 business days)	Toronto-St. Paul's (12)	46	25	-45.65	100	85.71
Municipal Licensing & Standards	Waste Storage (2 business days)	Toronto Centre (13)	38	26	-31.58	100	100
Municipal Licensing & Standards	Waste Storage (2 business days)	Toronto-Danforth (14)	43	31	-27.91	89.29	100
Municipal Licensing & Standards	Waste Storage (2 business days)	Don Valley West (15)	10	10	0.00	75	50
Municipal Licensing & Standards	Waste Storage (2 business days)	Don Valley East (16)	15	11	-26.67	90.91	75
Municipal Licensing & Standards	Waste Storage (2 business days)	Don Valley North (17)	17	15	-11.76	92.31	100
Municipal Licensing & Standards	Waste Storage (2 business days)	Willowdale (18)	12	17	41.67	100	85.71
Municipal Licensing & Standards	Waste Storage (2 business days)	Beaches-East York (19)	45	50	11.11	90	100
Municipal Licensing & Standards	Waste Storage (2 business days)	Scarborough Southwest (20)	15	46	206.67	87.5	94.44
Municipal Licensing & Standards	Waste Storage (2 business days)	Scarborough Centre (21)	24	25	4.17	90	88.89
Municipal Licensing & Standards	Waste Storage (2 business days)	Scarborough-Agincourt (22)	15	16	6.67	90	100
Municipal Licensing & Standards	Waste Storage (2 business days)	Scarborough North (23)	16	17	6.25	85.71	100
Municipal Licensing & Standards	Waste Storage (2 business days)	Scarborough-Guildwood (24)	12	25	108.33	100	57.14
Municipal Licensing & Standards	Waste Storage (2 business days)	Scarborough-Rouge Park (25)	17	21	23.53	100	100

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Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Etobicoke North (01)	191	180	-5.76	97.3	91.91
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Etobicoke Centre (02)	100	62	-38.00	94.95	86.67
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Etobicoke-Lakeshore (03)	121	96	-20.66	95	88.04
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Parkdale-High Park (04)	124	62	-50.00	92.62	73.21
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	York South-Weston (05)	146	107	-26.71	97.18	91
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	York Centre (06)	72	89	23.61	78.57	80.68
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Humber River-Black Creek (07)	126	110	-12.70	86.29	83.5
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Eglinton-Lawrence (08)	129	102	-20.93	94.44	90.82
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Davenport (09)	117	134	14.53	93.91	85.27
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Spadina-Fort York (10)	80	55	-31.25	88.61	88.46
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	University-Rosedale (11)	113	133	17.70	87.5	84.43
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Toronto-St. Paul's (12)	93	95	2.15	91.21	83.15
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Toronto Centre (13)	84	103	22.62	95.12	92.78
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Toronto-Danforth (14)	153	151	-1.31	97.35	93.15
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Don Valley West (15)	65	74	13.85	60	93.06
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Don Valley East (16)	40	70	75.00	76.32	86.76
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Don Valley North (17)	313	234	-25.24	87.22	90.67
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Willowdale (18)	84	91	8.33	86.08	88.76
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Beaches-East York (19)	120	154	28.33	94.12	91.33
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Scarborough Southwest (20)	126	164	30.16	85.6	86.08
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Scarborough Centre (21)	253	120	-52.57	98.81	80
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Scarborough-Agincourt (22)	751	173	-76.96	94.67	59.17
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Scarborough North (23)	379	211	-44.33	97.88	62.86
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Scarborough-Guildwood (24)	89	134	50.56	96.59	62.69
Municipal Licensing & Standards	Wrong Location/Time/Day (2 business days)	Scarborough-Rouge Park (25)	302	139	-53.97	97.02	75.94
Solid Waste Management Services	Access/AODA Complaint (5 business days (Tue - Fri))	Etobicoke North (01)	1	1	0.00	N/A	N/A
Solid Waste Management Services	Access/AODA Complaint (5 business days (Tue - Fri))	Etobicoke Centre (02)	1	0	-100.00	N/A	-
Solid Waste Management Services	Access/AODA Complaint (5 business days (Tue - Fri))	York Centre (06)	1	1	0.00	N/A	N/A
Solid Waste Management Services	Access/AODA Complaint (5 business days (Tue - Fri))	Humber River-Black Creek (07)	0	1	-	-	N/A
Solid Waste Management Services	Access/AODA Complaint (5 business days (Tue - Fri))	Eglinton-Lawrence (08)	1	0	-100.00	N/A	-
Solid Waste Management Services	Access/AODA Complaint (5 business days (Tue - Fri))	University-Rosedale (11)	0	1	-	-	N/A
Solid Waste Management Services	Access/AODA Complaint (5 business days (Tue - Fri))	Toronto-Danforth (14)	1	2	100.00	100	N/A
Solid Waste Management Services	Access/AODA Complaint (5 business days (Tue - Fri))	Don Valley West (15)	0	1	-	-	N/A
Solid Waste Management Services	Access/AODA Complaint (5 business days (Tue - Fri))	Don Valley North (17)	2	0	-100.00	50	-
Solid Waste Management Services	Access/AODA Complaint (5 business days (Tue - Fri))	Scarborough Centre (21)	0	1	-	-	N/A
Solid Waste Management Services	Access/AODA Complaint (5 business days (Tue - Fri))	Scarborough-Guildwood (24)	0	1	-	-	100
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	0	3	-	-	100
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Parkdale-High Park (04)	1	3	200.00	100	0
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	York South-Weston (05)	1	3	200.00	100	50
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	York Centre (06)	1	1	0.00	N/A	100
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Humber River-Black Creek (07)	0	1	-	-	100
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	0	2	-	-	100
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Davenport (09)	0	2	-	-	50
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Spadina-Fort York (10)	1	1	0.00	100	N/A

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	University-Rosedale (11)	2	0	-100.00	50	-
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	0	1	-	-	N/A
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Toronto Centre (13)	1	2	100.00	100	0
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Toronto-Danforth (14)	1	4	300.00	N/A	N/A
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Don Valley West (15)	2	0	-100.00	100	-
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Don Valley East (16)	0	1	-	-	N/A
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Don Valley North (17)	0	1	-	-	N/A
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Scarborough Southwest (20)	0	2	-	-	N/A
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Scarborough Centre (21)	2	0	-100.00	0	-
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	1	1	0.00	100	N/A
Solid Waste Management Services	All / Hazardous Waste / Not Picked Up (2 Days)	Scarborough North (23)	1	1	0.00	100	N/A
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Etobicoke North (01)	72	101	40.28	95.65	100
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Etobicoke Centre (02)	260	331	27.31	98.38	99.68
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Etobicoke-Lakeshore (03)	366	445	21.58	98.27	99.28
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Parkdale-High Park (04)	414	543	31.16	98.75	99.41
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	York South-Weston (05)	101	161	59.41	97.87	99.32
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	York Centre (06)	134	163	21.64	99.21	100
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Humber River-Black Creek (07)	56	80	42.86	100	100
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Eglinton-Lawrence (08)	355	367	3.38	99.42	100
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Davenport (09)	306	391	27.78	97.3	98.61
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Spadina-Fort York (10)	154	202	31.17	99.33	100
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	University-Rosedale (11)	379	444	17.15	99.15	99.75
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Toronto-St. Paul's (12)	353	409	15.86	98.51	99.73
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Toronto Centre (13)	165	203	23.03	100	98.97
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Toronto-Danforth (14)	332	406	22.29	99.68	98.94
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Don Valley West (15)	287	290	1.05	99.64	100
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Don Valley East (16)	88	109	23.86	100	100
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Don Valley North (17)	110	115	4.55	100	100
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Willowdale (18)	231	206	-10.82	98.22	100
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Beaches-East York (19)	359	391	8.91	99.7	99.72
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Scarborough Southwest (20)	208	236	13.46	100	99.12
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Scarborough Centre (21)	145	158	8.97	100	98.68
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Scarborough-Agincourt (22)	93	111	19.35	98.82	100
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Scarborough North (23)	56	58	3.57	100	100
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Scarborough-Guildwood (24)	111	149	34.23	100	100
Solid Waste Management Services	All / Hazardous Waste / Pick Up Request (14 Days)	Scarborough-Rouge Park (25)	166	228	37.35	100	99.05
Solid Waste Management Services	Bin Investigation Request (30 Days)	Etobicoke North (01)	155	89	-42.58	60.67	64.71
Solid Waste Management Services	Bin Investigation Request (30 Days)	Etobicoke Centre (02)	302	228	-24.50	56.16	72.15
Solid Waste Management Services	Bin Investigation Request (30 Days)	Etobicoke-Lakeshore (03)	587	373	-36.46	52.64	72.55
Solid Waste Management Services	Bin Investigation Request (30 Days)	Parkdale-High Park (04)	730	538	-26.30	55.85	66.86
Solid Waste Management Services	Bin Investigation Request (30 Days)	York South-Weston (05)	450	282	-37.33	55.96	73.63
Solid Waste Management Services	Bin Investigation Request (30 Days)	York Centre (06)	285	204	-28.42	55.6	71.28
Solid Waste Management Services	Bin Investigation Request (30 Days)	Humber River-Black Creek (07)	227	154	-32.16	55.3	74
Solid Waste Management Services	Bin Investigation Request (30 Days)	Eglinton-Lawrence (08)	621	441	-28.99	57.99	71.6

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Bin Investigation Request (30 Days)	Davenport (09)	739	623	-15.70	58.81	69.92
Solid Waste Management Services	Bin Investigation Request (30 Days)	Spadina-Fort York (10)	402	217	-46.02	50.26	70.62
Solid Waste Management Services	Bin Investigation Request (30 Days)	University-Rosedale (11)	975	696	-28.62	49.63	68.22
Solid Waste Management Services	Bin Investigation Request (30 Days)	Toronto-St. Paul's (12)	697	442	-36.59	49.42	69.68
Solid Waste Management Services	Bin Investigation Request (30 Days)	Toronto Centre (13)	462	281	-39.18	54.44	71.64
Solid Waste Management Services	Bin Investigation Request (30 Days)	Toronto-Danforth (14)	720	693	-3.75	55.36	75.52
Solid Waste Management Services	Bin Investigation Request (30 Days)	Don Valley West (15)	452	336	-25.66	52.63	71.08
Solid Waste Management Services	Bin Investigation Request (30 Days)	Don Valley East (16)	142	84	-40.85	65.22	65.85
Solid Waste Management Services	Bin Investigation Request (30 Days)	Don Valley North (17)	177	113	-36.16	65.32	76.42
Solid Waste Management Services	Bin Investigation Request (30 Days)	Willowdale (18)	407	237	-41.77	54.73	71.3
Solid Waste Management Services	Bin Investigation Request (30 Days)	Beaches-East York (19)	540	476	-11.85	57.01	73.06
Solid Waste Management Services	Bin Investigation Request (30 Days)	Scarborough Southwest (20)	402	249	-38.06	58.23	71.13
Solid Waste Management Services	Bin Investigation Request (30 Days)	Scarborough Centre (21)	228	145	-36.40	62.44	79.29
Solid Waste Management Services	Bin Investigation Request (30 Days)	Scarborough-Agincourt (22)	181	124	-31.49	60.69	70.94
Solid Waste Management Services	Bin Investigation Request (30 Days)	Scarborough North (23)	166	135	-18.67	55.56	69.47
Solid Waste Management Services	Bin Investigation Request (30 Days)	Scarborough-Guildwood (24)	181	136	-24.86	61.93	77.44
Solid Waste Management Services	Bin Investigation Request (30 Days)	Scarborough-Rouge Park (25)	310	200	-35.48	60.33	70.43
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Etobicoke North (01)	0	2	-	-	100
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Etobicoke Centre (02)	0	1	-	-	100
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Etobicoke-Lakeshore (03)	1	4	300.00	N/A	66.67
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Parkdale-High Park (04)	0	1	-	-	100
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	York South-Weston (05)	1	0	-100.00	100	-
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Humber River-Black Creek (07)	1	5	400.00	100	100
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Eglinton-Lawrence (08)	1	2	100.00	100	100
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Spadina-Fort York (10)	0	1	-	-	N/A
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Toronto-St. Paul's (12)	0	2	-	-	100
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Toronto Centre (13)	0	2	-	-	100
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Toronto-Danforth (14)	0	1	-	-	100
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Don Valley North (17)	2	0	-100.00	100	-
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Willowdale (18)	2	1	-50.00	100	100
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Beaches-East York (19)	0	1	-	-	0
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Scarborough Southwest (20)	0	2	-	-	100
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Scarborough Centre (21)	0	2	-	-	100
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Scarborough North (23)	0	1	-	-	0
Solid Waste Management Services	Complaint / Property Damaged (30 Days)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Etobicoke North (01)	36	9	-75.00	75	87.5
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Etobicoke Centre (02)	43	21	-51.16	72.09	90
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Etobicoke-Lakeshore (03)	49	27	-44.90	74.47	76
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Parkdale-High Park (04)	69	29	-57.97	77.94	89.66
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	York South-Weston (05)	67	26	-61.19	78.13	77.27
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	York Centre (06)	43	21	-51.16	92.68	90
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Humber River-Black Creek (07)	28	14	-50.00	85.71	84.62
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Eglinton-Lawrence (08)	79	31	-60.76	67.14	92.59
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Davenport (09)	105	51	-51.43	76.24	86.96

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Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Spadina-Fort York (10)	19	14	-26.32	68.42	92.31
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	University-Rosedale (11)	110	35	-68.18	70.37	90.63
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Toronto-St. Paul's (12)	85	22	-74.12	73.49	85
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Toronto Centre (13)	27	14	-48.15	76.92	81.82
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Toronto-Danforth (14)	71	44	-38.03	78.57	70.73
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Don Valley West (15)	51	33	-35.29	72	85.71
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Don Valley East (16)	50	13	-74.00	70.21	75
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Don Valley North (17)	37	11	-70.27	62.16	100
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Willowdale (18)	40	13	-67.50	77.5	83.33
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Beaches-East York (19)	77	33	-57.14	76.71	82.76
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Scarborough Southwest (20)	43	34	-20.93	66.67	81.82
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Scarborough Centre (21)	91	25	-72.53	67.44	76
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Scarborough-Agincourt (22)	72	13	-81.94	59.72	83.33
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Scarborough North (23)	57	27	-52.63	64.71	84.62
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Scarborough-Guildwood (24)	54	29	-46.30	72.55	85.71
Solid Waste Management Services	Dispute SR Status/Bins (7 business days (Tue - Fri))	Scarborough-Rouge Park (25)	93	24	-74.19	68.13	85.71
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Etobicoke North (01)		85	53	-37.65	96.3	95.24
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Etobicoke Centre (02)		131	103	-21.37	96.67	98.82
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Etobicoke-Lakeshore (03)		165	149	-9.70	96.23	94.44
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Parkdale-High Park (04)		160	105	-34.38	92.7	91.03
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue York South-Weston (05)		200	137	-31.50	86.54	87.85
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue York Centre (06)		173	149	-13.87	94.07	95.28
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Humber River-Black Creek (07)		122	114	-6.56	85.87	92.21
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Eglinton-Lawrence (08)		228	208	-8.77	84.36	92
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Davenport (09)		145	106	-26.90	87.5	85.37
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Spadina-Fort York (10)		46	32	-30.43	90.48	92
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue University-Rosedale (11)		122	110	-9.84	86.73	88.57
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Toronto-St. Paul's (12)		156	114	-26.92	86.82	95.4
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Toronto Centre (13)		22	35	59.09	100	80
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Toronto-Danforth (14)		110	126	14.55	96.97	96.49
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Don Valley West (15)		107	115	7.48	100	97.3
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Don Valley East (16)		52	44	-15.38	100	92.31
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Don Valley North (17)		62	89	43.55	89.19	92.86
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Willowdale (18)		112	99	-11.61	91.86	93.48
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Beaches-East York (19)		135	132	-2.22	98.72	98.21
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Scarborough Southwest (20)		110	146	32.73	84.51	80
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Scarborough Centre (21)		71	71	0.00	81.08	80.56
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Scarborough-Agincourt (22)		42	53	26.19	87.5	90.91
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Scarborough North (23)		48	57	18.75	77.14	80.95
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Scarborough-Guildwood (24)		64	79	23.44	80.56	83.78
Solid Waste Management Services	Dispute SR Status/Collections Curb Day (7 business days (Tue Scarborough-Rouge Park (25)		97	114	17.53	89.47	91.49
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Etobicoke North (01)		21	19	-9.52	84.21	100
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Etobicoke Centre (02)		22	22	0.00	80	100
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Etobicoke-Lakeshore (03)		34	34	0.00	86.21	100

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Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Parkdale-High Park (04)		27	14	-48.15	87.5	100
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) York South-Weston (05)		33	28	-15.15	75	95.65
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) York Centre (06)		35	24	-31.43	87.5	100
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Humber River-Black Creek (07)		26	17	-34.62	96.15	100
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Eglinton-Lawrence (08)		33	19	-42.42	70.97	100
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Davenport (09)		22	13	-40.91	77.27	91.67
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Spadina-Fort York (10)		41	41	0.00	88.89	97.3
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) University-Rosedale (11)		37	33	-10.81	67.65	91.67
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Toronto-St. Paul's (12)		72	53	-26.39	84.85	83.33
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Toronto Centre (13)		77	30	-61.04	73.33	84
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Toronto-Danforth (14)		26	14	-46.15	84.62	100
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Don Valley West (15)		28	28	0.00	70.37	89.29
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Don Valley East (16)		26	24	-7.69	95.83	95.83
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Don Valley North (17)		19	15	-21.05	76.47	91.67
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Willowdale (18)		27	35	29.63	80.77	93.1
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Beaches-East York (19)		16	18	12.50	92.86	100
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Scarborough Southwest (20)		22	30	36.36	90.48	89.66
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Scarborough Centre (21)		17	13	-23.53	81.25	100
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Scarborough-Agincourt (22)		12	15	25.00	90.91	83.33
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Scarborough North (23)		10	11	10.00	70	100
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Scarborough-Guildwood (24)		18	14	-22.22	81.25	85.71
Solid Waste Management Services	Dispute SR Status/Collections FEL (7 business days (Tue - Fri)) Scarborough-Rouge Park (25)		3	9	200.00	66.67	77.78
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F Etobicoke North (01)		2	0	-100.00	100	-
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F Etobicoke Centre (02)		1	0	-100.00	100	-
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F Etobicoke-Lakeshore (03)		8	9	12.50	100	80
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F Parkdale-High Park (04)		16	11	-31.25	100	100
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F York South-Weston (05)		6	7	16.67	100	100
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F York Centre (06)		1	0	-100.00	N/A	-
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F Eglinton-Lawrence (08)		4	8	100.00	100	100
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F Davenport (09)		23	22	-4.35	100	75
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F Spadina-Fort York (10)		16	11	-31.25	91.67	100
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F University-Rosedale (11)		23	19	-17.39	100	92.86
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F Toronto-St. Paul's (12)		9	10	11.11	100	100
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F Toronto Centre (13)		27	24	-11.11	100	93.75
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F Toronto-Danforth (14)		12	7	-41.67	100	100
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F Don Valley West (15)		4	8	100.00	100	50
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F Willowdale (18)		2	1	-50.00	100	N/A
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F Beaches-East York (19)		7	7	0.00	100	100
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F Scarborough Southwest (20)		0	3	-	-	100
Solid Waste Management Services	Dispute SR Status/Collections Nights (7 business days (Tue - F Scarborough-Guildwood (24)		0	1	-	-	N/A
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Etobicoke North (01)		2	0	-100.00	100	-
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Etobicoke Centre (02)		2	2	0.00	100	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Etobicoke-Lakeshore (03)		0	3	-	-	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Parkdale-High Park (04)		2	5	150.00	100	100

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Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr York South-Weston (05)		3	1	-66.67	100	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr York Centre (06)		2	5	150.00	100	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Humber River-Black Creek (07)		2	2	0.00	100	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Eglinton-Lawrence (08)		1	4	300.00	N/A	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Davenport (09)		0	7	-	-	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Spadina-Fort York (10)		7	9	28.57	100	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr University-Rosedale (11)		1	6	500.00	N/A	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Toronto-St. Paul's (12)		2	2	0.00	100	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Toronto Centre (13)		5	4	-20.00	100	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Toronto-Danforth (14)		5	5	0.00	0	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Don Valley West (15)		2	2	0.00	N/A	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Don Valley East (16)		0	1	-	-	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Don Valley North (17)		0	1	-	-	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Willowdale (18)		0	1	-	-	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Beaches-East York (19)		1	5	400.00	0	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Scarborough Southwest (20)		0	2	-	-	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Scarborough Centre (21)		0	2	-	-	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Scarborough-Agincourt (22)		1	0	-100.00	100	-
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Scarborough North (23)		0	4	-	-	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Scarborough-Guildwood (24)		3	1	-66.67	100	100
Solid Waste Management Services	Dispute SR Status/Litter Operations (7 business days (Tue - Fr Scarborough-Rouge Park (25)		1	3	200.00	100	100
Solid Waste Management Services	Dispute SR Status/PRM (7 business days (Tue - Fri)) Etobicoke North (01)		0	1	-	-	100
Solid Waste Management Services	Dispute SR Status/PRM (7 business days (Tue - Fri)) Don Valley East (16)		1	1	0.00	100	100
Solid Waste Management Services	Dispute SR Status/PRM (7 business days (Tue - Fri)) Don Valley North (17)		1	0	-100.00	100	-
Solid Waste Management Services	Dispute SR Status/PRM (7 business days (Tue - Fri)) Scarborough North (23)		2	1	-50.00	100	0
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Etobicoke North (01)		8	5	-37.50	75	60
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Etobicoke Centre (02)		7	5	-28.57	42.86	0
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Etobicoke-Lakeshore (03)		7	8	14.29	66.67	16.67
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Parkdale-High Park (04)		7	3	-57.14	71.43	66.67
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days York South-Weston (05)		12	18	50.00	45.45	56.25
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days York Centre (06)		7	8	14.29	66.67	33.33
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Humber River-Black Creek (07)		6	2	-66.67	100	0
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Eglinton-Lawrence (08)		12	5	-58.33	54.55	100
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Davenport (09)		3	6	100.00	33.33	83.33
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Spadina-Fort York (10)		5	11	120.00	50	62.5
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days University-Rosedale (11)		13	13	0.00	70	66.67
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Toronto-St. Paul's (12)		21	19	-9.52	66.67	68.75
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Toronto Centre (13)		19	9	-52.63	61.11	57.14
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Toronto-Danforth (14)		2	7	250.00	0	60
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Don Valley West (15)		8	7	-12.50	62.5	42.86
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Don Valley East (16)		2	8	300.00	100	85.71
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Don Valley North (17)		6	3	-50.00	50	66.67
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Willowdale (18)		9	4	-55.56	66.67	75
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Beaches-East York (19)		1	7	600.00	100	33.33

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Scarborough Southwest (20)		3	9	200.00	100	66.67
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Scarborough Centre (21)		7	4	-42.86	71.43	25
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Scarborough-Agincourt (22)		4	3	-25.00	25	66.67
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Scarborough North (23)		1	1	0.00	0	100
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Scarborough-Guildwood (24)		3	0	-100.00	100	-
Solid Waste Management Services	FEL Multi-Res / Recycle Cart / Not Picked Up (2 Business Days Scarborough-Rouge Park (25)		3	2	-33.33	0	100
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Etobicoke North (01)		32	31	-3.13	53.33	48
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Etobicoke Centre (02)		25	68	172.00	58.33	27.87
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Etobicoke-Lakeshore (03)		41	33	-19.51	46.15	20
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Parkdale-High Park (04)		29	28	-3.45	38.46	30.77
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc York South-Weston (05)		40	33	-17.50	52.63	30
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc York Centre (06)		22	28	27.27	80	40
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Humber River-Black Creek (07)		25	33	32.00	75	48.28
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Eglinton-Lawrence (08)		19	55	189.47	27.78	37.5
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Davenport (09)		13	18	38.46	33.33	37.5
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Spadina-Fort York (10)		60	58	-3.33	32.76	23.08
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc University-Rosedale (11)		52	59	13.46	44.23	17.86
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Toronto-St. Paul's (12)		69	71	2.90	40.91	25
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Toronto Centre (13)		129	44	-65.89	44.35	23.81
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Toronto-Danforth (14)		21	31	47.62	47.62	20
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Don Valley West (15)		36	38	5.56	51.52	23.53
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Don Valley East (16)		40	42	5.00	48.72	26.32
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Don Valley North (17)		40	44	10.00	25	24.39
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Willowdale (18)		26	36	38.46	48	31.25
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Beaches-East York (19)		28	20	-28.57	68	42.11
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Scarborough Southwest (20)		32	46	43.75	60	22.5
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Scarborough Centre (21)		27	35	29.63	51.85	12.9
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Scarborough-Agincourt (22)		23	23	0.00	23.81	35
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Scarborough North (23)		8	35	337.50	50	24.24
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Scarborough-Guildwood (24)		14	28	100.00	61.54	18.52
Solid Waste Management Services	FEL Multi-Res Furniture / Not Picked Up (2 Business Days (Mc Scarborough-Rouge Park (25)		6	21	250.00	50	11.11
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (IV Etobicoke North (01)		1	0	-100.00	N/A	-
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (IV Etobicoke Centre (02)		7	1	-85.71	50	0
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (IV Etobicoke-Lakeshore (03)		3	28	833.33	N/A	3.57
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (IV Parkdale-High Park (04)		9	0	-100.00	12.5	-
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (IV York South-Weston (05)		2	0	-100.00	0	-
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (IV York Centre (06)		1	1	0.00	0	0
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (IV Eglinton-Lawrence (08)		5	2	-60.00	0	0
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (IV Davenport (09)		3	1	-66.67	0	100
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (IV Spadina-Fort York (10)		12	6	-50.00	10	20
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (IV University-Rosedale (11)		2	2	0.00	0	0
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (IV Toronto-St. Paul's (12)		8	2	-75.00	0	0
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (IV Toronto Centre (13)		17	6	-64.71	100	33.33
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (IV Don Valley West (15)		2	3	50.00	100	0

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Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (N Don Valley East (16)		1	1	0.00	100	0
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (N Don Valley North (17)		0	1	-	-	100
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (N Beaches-East York (19)		4	0	-100.00	100	-
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (N Scarborough Southwest (20)		1	0	-100.00	N/A	-
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (N Scarborough Centre (21)		1	0	-100.00	N/A	-
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (N Scarborough-Agincourt (22)		5	0	-100.00	N/A	-
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (N Scarborough-Guildwood (24)		1	0	-100.00	N/A	-
Solid Waste Management Services	FEL Multi-Res Xmas Tree / Not Picked Up (2 Business Days (N Scarborough-Rouge Park (25)		0	1	-	-	0
Solid Waste Management Services	FEL Multi-Res Yard Waste / Not Picked Up (2 Business Days (I Etobicoke North (01)		1	0	-100.00	100	-
Solid Waste Management Services	FEL Multi-Res Yard Waste / Not Picked Up (2 Business Days (I Etobicoke-Lakeshore (03)		0	1	-	-	100
Solid Waste Management Services	FEL Multi-Res Yard Waste / Not Picked Up (2 Business Days (I York South-Weston (05)		1	0	-100.00	100	-
Solid Waste Management Services	FEL Multi-Res Yard Waste / Not Picked Up (2 Business Days (I York Centre (06)		1	0	-100.00	N/A	-
Solid Waste Management Services	FEL Multi-Res Yard Waste / Not Picked Up (2 Business Days (I Humber River-Black Creek (07)		2	0	-100.00	100	-
Solid Waste Management Services	FEL Multi-Res Yard Waste / Not Picked Up (2 Business Days (I University-Rosedale (11)		0	2	-	-	100
Solid Waste Management Services	FEL Multi-Res Yard Waste / Not Picked Up (2 Business Days (I Toronto Centre (13)		2	3	50.00	0	50
Solid Waste Management Services	FEL Multi-Res Yard Waste / Not Picked Up (2 Business Days (I Don Valley West (15)		1	2	100.00	N/A	100
Solid Waste Management Services	FEL Multi-Res Yard Waste / Not Picked Up (2 Business Days (I Don Valley East (16)		2	0	-100.00	N/A	-
Solid Waste Management Services	FEL Multi-Res Yard Waste / Not Picked Up (2 Business Days (I Willowdale (18)		0	3	-	-	50
Solid Waste Management Services	FEL Multi-Res Yard Waste / Not Picked Up (2 Business Days (I Beaches-East York (19)		2	1	-50.00	100	N/A
Solid Waste Management Services	FEL Multi-Res Yard Waste / Not Picked Up (2 Business Days (I Scarborough Centre (21)		0	2	-	-	N/A
Solid Waste Management Services	FEL Multi-Res Yard Waste / Not Picked Up (2 Business Days (I Scarborough North (23)		1	2	100.00	100	0
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Etobicoke North (01)		12	10	-16.67	50	88.89
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Etobicoke Centre (02)		20	28	40.00	43.75	47.83
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Etobicoke-Lakeshore (03)		13	35	169.23	45.45	43.48
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Parkdale-High Park (04)		24	15	-37.50	86.96	33.33
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo York South-Weston (05)		10	15	50.00	71.43	46.15
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo York Centre (06)		32	17	-46.88	71.43	25
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Humber River-Black Creek (07)		24	27	12.50	72.73	22.22
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Eglinton-Lawrence (08)		31	24	-22.58	53.85	53.33
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Davenport (09)		32	23	-28.13	80	58.82
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Spadina-Fort York (10)		7	7	0.00	71.43	25
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo University-Rosedale (11)		38	36	-5.26	61.76	38.1
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Toronto-St. Paul's (12)		18	6	-66.67	72.22	0
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Toronto Centre (13)		14	12	-14.29	64.29	50
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Toronto-Danforth (14)		33	31	-6.06	73.33	62.5
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Don Valley West (15)		23	16	-30.43	64.71	50
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Don Valley East (16)		13	18	38.46	75	25
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Don Valley North (17)		15	12	-20.00	60	33.33
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Willowdale (18)		12	19	58.33	66.67	80
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Beaches-East York (19)		16	23	43.75	76.92	50
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Scarborough Southwest (20)		16	18	12.50	75	61.54
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Scarborough Centre (21)		14	13	-7.14	53.85	33.33
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Scarborough-Agincourt (22)		14	11	-21.43	41.67	42.86
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Scarborough North (23)		29	8	-72.41	64	50

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Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Scarborough-Guildwood (24)		12	5	-58.33	72.73	80
Solid Waste Management Services	FEL Non-Res / Garbage / Not Picked Up (2 Business Days (Mo Scarborough-Rouge Park (25)		16	5	-68.75	73.33	75
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor Etobicoke North (01)		1	1	0.00	0	N/A
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor Etobicoke Centre (02)		0	3	-	-	33.33
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor Etobicoke-Lakeshore (03)		3	2	-33.33	33.33	0
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor Parkdale-High Park (04)		2	1	-50.00	50	100
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor York South-Weston (05)		1	2	100.00	0	0
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor Humber River-Black Creek (07)		1	2	100.00	100	100
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor Eglinton-Lawrence (08)		0	1	-	-	0
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor Spadina-Fort York (10)		2	3	50.00	50	66.67
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor Toronto-St. Paul's (12)		0	4	-	-	75
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor Toronto Centre (13)		1	1	0.00	100	0
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor Toronto-Danforth (14)		1	1	0.00	0	100
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor Willowdale (18)		1	1	0.00	0	100
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor Beaches-East York (19)		1	0	-100.00	100	-
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor Scarborough Southwest (20)		1	1	0.00	N/A	0
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor Scarborough North (23)		2	0	-100.00	100	-
Solid Waste Management Services	FEL Non-Res Furniture / Not Picked Up (2 Business Days (Mor Scarborough-Guildwood (24)		0	2	-	-	0
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Etobicoke North (01)		4	2	-50.00	33.33	50
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Etobicoke Centre (02)		6	13	116.67	40	45.45
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Etobicoke-Lakeshore (03)		5	4	-20.00	50	0
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Parkdale-High Park (04)		4	2	-50.00	100	50
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · York South-Weston (05)		3	3	0.00	66.67	100
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · York Centre (06)		3	6	100.00	50	100
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Humber River-Black Creek (07)		10	0	-100.00	50	-
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Eglinton-Lawrence (08)		3	3	0.00	100	50
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · University-Rosedale (11)		4	6	50.00	100	33.33
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Toronto-St. Paul's (12)		3	0	-100.00	66.67	-
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Toronto Centre (13)		0	2	-	-	50
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Toronto-Danforth (14)		1	0	-100.00	100	-
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Don Valley West (15)		5	4	-20.00	50	100
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Don Valley East (16)		6	5	-16.67	75	33.33
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Don Valley North (17)		3	0	-100.00	66.67	-
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Willowdale (18)		4	3	-25.00	66.67	66.67
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Beaches-East York (19)		4	3	-25.00	50	50
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Scarborough Southwest (20)		5	5	0.00	60	20
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Scarborough Centre (21)		3	4	33.33	0	50
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Scarborough-Agincourt (22)		0	1	-	-	0
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Scarborough North (23)		4	3	-25.00	25	N/A
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Scarborough-Guildwood (24)		7	4	-42.86	66.67	0
Solid Waste Management Services	FEL Non-Res Organic / Not Picked Up (2 Business Days (Mon · Scarborough-Rouge Park (25)		1	2	100.00	100	50
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (M Etobicoke North (01)		5	1	-80.00	20	100
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (M Etobicoke Centre (02)		4	7	75.00	50	57.14
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (M Etobicoke-Lakeshore (03)		1	2	100.00	0	50

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Parkdale-High Park (04)		1	0	-100.00	100	-
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 York South-Weston (05)		2	3	50.00	100	66.67
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 York Centre (06)		1	3	200.00	0	50
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Humber River-Black Creek (07)		3	3	0.00	33.33	66.67
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Eglinton-Lawrence (08)		1	2	100.00	0	0
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Davenport (09)		4	1	-75.00	66.67	0
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 University-Rosedale (11)		1	3	200.00	100	50
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Toronto-St. Paul's (12)		2	1	-50.00	100	0
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Toronto Centre (13)		0	1	-	-	100
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Toronto-Danforth (14)		2	0	-100.00	100	-
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Don Valley West (15)		5	2	-60.00	60	0
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Don Valley North (17)		1	5	400.00	100	20
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Willowdale (18)		2	2	0.00	0	N/A
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Beaches-East York (19)		0	1	-	-	N/A
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Scarborough Southwest (20)		3	2	-33.33	0	0
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Scarborough Centre (21)		3	3	0.00	0	66.67
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Scarborough-Agincourt (22)		1	1	0.00	N/A	0
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Scarborough North (23)		2	6	200.00	0	40
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Scarborough-Guildwood (24)		1	0	-100.00	100	-
Solid Waste Management Services	FEL Non-Res Organic Cart / Not Picked Up (2 Business Days (1 Scarborough-Rouge Park (25)		1	0	-100.00	0	-
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Etobicoke North (01)		5	1	-80.00	80	N/A
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Etobicoke Centre (02)		4	4	0.00	25	33.33
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Etobicoke-Lakeshore (03)		12	3	-75.00	70	33.33
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Parkdale-High Park (04)		2	4	100.00	100	66.67
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 York South-Weston (05)		2	6	200.00	50	50
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 York Centre (06)		3	2	-33.33	100	100
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Humber River-Black Creek (07)		5	2	-60.00	20	0
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Eglinton-Lawrence (08)		2	1	-50.00	100	0
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Davenport (09)		3	4	33.33	66.67	66.67
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Spadina-Fort York (10)		4	2	-50.00	100	100
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 University-Rosedale (11)		3	2	-33.33	66.67	50
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Toronto-St. Paul's (12)		3	4	33.33	33.33	50
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Toronto Centre (13)		2	2	0.00	50	0
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Toronto-Danforth (14)		0	5	-	-	0
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Don Valley West (15)		2	1	-50.00	100	0
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Don Valley North (17)		4	2	-50.00	25	50
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Willowdale (18)		3	4	33.33	100	50
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Beaches-East York (19)		1	1	0.00	100	0
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Scarborough Southwest (20)		2	3	50.00	0	66.67
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Scarborough Centre (21)		2	1	-50.00	100	0
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Scarborough-Agincourt (22)		2	1	-50.00	0	N/A
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Scarborough North (23)		4	1	-75.00	75	N/A
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Scarborough-Guildwood (24)		1	1	0.00	0	0
Solid Waste Management Services	FEL Non-Res Recycle Cart / Not Picked Up (2 Business Days (1 Scarborough-Rouge Park (25)		3	1	-66.67	100	0

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Etobicoke North (01)		8	16	100.00	66.67	76.92
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Etobicoke Centre (02)		5	22	340.00	40	46.15
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Etobicoke-Lakeshore (03)		6	11	83.33	33.33	57.14
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Parkdale-High Park (04)		7	4	-42.86	57.14	50
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M York South-Weston (05)		12	21	75.00	75	50
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M York Centre (06)		18	15	-16.67	87.5	63.64
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Humber River-Black Creek (07)		26	28	7.69	68	57.14
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Eglinton-Lawrence (08)		11	19	72.73	77.78	60
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Davenport (09)		9	7	-22.22	100	33.33
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Spadina-Fort York (10)		3	1	-66.67	100	100
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M University-Rosedale (11)		10	13	30.00	60	44.44
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Toronto-St. Paul's (12)		3	6	100.00	0	83.33
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Toronto Centre (13)		3	4	33.33	33.33	33.33
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Toronto-Danforth (14)		5	16	220.00	25	30.77
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Don Valley West (15)		11	6	-45.45	90	33.33
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Don Valley East (16)		4	13	225.00	100	50
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Don Valley North (17)		12	9	-25.00	45.45	44.44
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Willowdale (18)		14	19	35.71	66.67	36.36
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Beaches-East York (19)		14	8	-42.86	46.15	33.33
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Scarborough Southwest (20)		24	18	-25.00	59.09	68.75
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Scarborough Centre (21)		8	14	75.00	85.71	44.44
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Scarborough-Agincourt (22)		6	10	66.67	50	37.5
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Scarborough North (23)		6	3	-50.00	60	50
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Scarborough-Guildwood (24)		8	6	-25.00	57.14	25
Solid Waste Management Services	FEL Non-Res Recycle FEL / Not Picked Up (2 Business Days (M Scarborough-Rouge Park (25)		7	1	-85.71	100	0
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Etobicoke North (01)	1	0	-100.00	N/A	-
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Etobicoke Centre (02)	5	1	-80.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Etobicoke-Lakeshore (03)	8	2	-75.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Parkdale-High Park (04)	5	1	-80.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	York South-Weston (05)	2	1	-50.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Humber River-Black Creek (07)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Eglinton-Lawrence (08)	0	2	-	-	100
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Davenport (09)	1	1	0.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Spadina-Fort York (10)	1	1	0.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	University-Rosedale (11)	2	3	50.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Toronto-St. Paul's (12)	0	2	-	-	100
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Toronto Centre (13)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Toronto-Danforth (14)	1	1	0.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Don Valley West (15)	1	2	100.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Don Valley East (16)	2	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Willowdale (18)	1	1	0.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Beaches-East York (19)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Scarborough Southwest (20)	3	1	-66.67	100	100
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Scarborough Centre (21)	1	0	-100.00	100	-

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Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Scarborough North (23)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Damaged (30 days)	Scarborough-Rouge Park (25)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Graffiti on Bin (30 days)	Etobicoke-Lakeshore (03)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Graffiti on Bin (30 days)	University-Rosedale (11)	2	1	-50.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Graffiti on Bin (30 days)	Toronto Centre (13)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Graffiti on Bin (30 days)	Toronto-Danforth (14)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Graffiti on Bin (30 days)	Don Valley East (16)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Graffiti on Bin (30 days)	Don Valley North (17)	0	1	-	-	100
Solid Waste Management Services	Garbage / Park / Bin Graffiti on Bin (30 days)	Beaches-East York (19)	0	1	-	-	100
Solid Waste Management Services	Garbage / Park / Bin Graffiti on Bin (30 days)	Scarborough Southwest (20)	1	1	0.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Graffiti on Bin (30 days)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Etobicoke North (01)	1	2	100.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Etobicoke Centre (02)	4	2	-50.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Etobicoke-Lakeshore (03)	7	3	-57.14	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Parkdale-High Park (04)	2	4	100.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	York South-Weston (05)	5	5	0.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	York Centre (06)	2	3	50.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Humber River-Black Creek (07)	1	6	500.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Eglinton-Lawrence (08)	1	2	100.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Davenport (09)	4	5	25.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Spadina-Fort York (10)	3	6	100.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	University-Rosedale (11)	3	4	33.33	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Toronto-St. Paul's (12)	3	1	-66.67	100	N/A
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Toronto Centre (13)	6	6	0.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Toronto-Danforth (14)	2	2	0.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Don Valley West (15)	6	4	-33.33	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Don Valley East (16)	1	1	0.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Beaches-East York (19)	2	7	250.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Scarborough Southwest (20)	3	3	0.00	66.67	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Scarborough Centre (21)	1	1	0.00	100	N/A
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Scarborough-Agincourt (22)	2	2	0.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Installation (30 days)	Scarborough-Rouge Park (25)	1	2	100.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	Etobicoke Centre (02)	2	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	Etobicoke-Lakeshore (03)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	York South-Weston (05)	1	1	0.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	Humber River-Black Creek (07)	0	1	-	-	100
Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	Davenport (09)	0	1	-	-	100
Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	Spadina-Fort York (10)	2	2	0.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	University-Rosedale (11)	1	2	100.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	Toronto Centre (13)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	Toronto-Danforth (14)	1	1	0.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	Don Valley West (15)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	Don Valley North (17)	0	2	-	-	100
Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	Beaches-East York (19)	1	3	200.00	100	100

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Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	Scarborough Southwest (20)	2	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	Scarborough Centre (21)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	Scarborough North (23)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Missing (30 days)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Etobicoke North (01)	5	5	0.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Etobicoke Centre (02)	5	11	120.00	100	54.55
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Etobicoke-Lakeshore (03)	28	22	-21.43	92.86	80
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Parkdale-High Park (04)	14	23	64.29	100	95
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	York South-Weston (05)	7	13	85.71	100	83.33
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	York Centre (06)	5	5	0.00	80	100
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Humber River-Black Creek (07)	3	4	33.33	100	100
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Eglinton-Lawrence (08)	13	4	-69.23	77.78	100
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Davenport (09)	7	6	-14.29	100	100
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Spadina-Fort York (10)	13	27	107.69	90	84.21
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	University-Rosedale (11)	25	19	-24.00	88	75
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Toronto-St. Paul's (12)	8	17	112.50	87.5	78.57
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Toronto Centre (13)	33	32	-3.03	90.63	76.67
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Toronto-Danforth (14)	17	23	35.29	86.67	81.82
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Don Valley West (15)	17	22	29.41	88.24	90.91
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Don Valley East (16)	11	21	90.91	72.73	95.24
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Don Valley North (17)	6	9	50.00	100	88.89
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Willowdale (18)	10	5	-50.00	90	100
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Beaches-East York (19)	10	16	60.00	100	92.86
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Scarborough Southwest (20)	26	51	96.15	83.33	88.24
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Scarborough Centre (21)	5	19	280.00	80	77.78
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Scarborough-Agincourt (22)	3	12	300.00	66.67	100
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Scarborough North (23)	3	12	300.00	100	75
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Scarborough-Guildwood (24)	7	9	28.57	83.33	100
Solid Waste Management Services	Garbage / Park / Bin Overflow (24 hours)	Scarborough-Rouge Park (25)	9	16	77.78	100	93.75
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Etobicoke North (01)	2	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Etobicoke Centre (02)	2	1	-50.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Etobicoke-Lakeshore (03)	0	1	-	-	100
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Parkdale-High Park (04)	0	2	-	-	100
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	York South-Weston (05)	1	1	0.00	100	100
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	York Centre (06)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Humber River-Black Creek (07)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Eglinton-Lawrence (08)	2	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	University-Rosedale (11)	0	1	-	-	100
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Toronto-St. Paul's (12)	2	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Toronto Centre (13)	3	1	-66.67	100	N/A
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Toronto-Danforth (14)	1	0	-100.00	0	-
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Don Valley West (15)	3	2	-33.33	100	100
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Don Valley East (16)	3	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Don Valley North (17)	2	2	0.00	100	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Beaches-East York (19)	2	0	-100.00	50	-
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Scarborough Southwest (20)	0	1	-	-	100
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Scarborough Centre (21)	1	0	-100.00	100	-
Solid Waste Management Services	Garbage / Park / Bin Removal / Relocate (30 days)	Scarborough-Guildwood (24)	1	2	100.00	100	100
Solid Waste Management Services	Litter / Bike Removal Inquiry (7 days)	Etobicoke-Lakeshore (03)	0	6	-	-	40
Solid Waste Management Services	Litter / Bike Removal Inquiry (7 days)	Parkdale-High Park (04)	7	44	528.57	100	24.39
Solid Waste Management Services	Litter / Bike Removal Inquiry (7 days)	York Centre (06)	1	1	0.00	100	N/A
Solid Waste Management Services	Litter / Bike Removal Inquiry (7 days)	Eglinton-Lawrence (08)	1	4	300.00	100	75
Solid Waste Management Services	Litter / Bike Removal Inquiry (7 days)	Davenport (09)	8	39	387.50	71.43	77.78
Solid Waste Management Services	Litter / Bike Removal Inquiry (7 days)	Spadina-Fort York (10)	32	96	200.00	86.36	65.59
Solid Waste Management Services	Litter / Bike Removal Inquiry (7 days)	University-Rosedale (11)	26	95	265.38	94.44	64.37
Solid Waste Management Services	Litter / Bike Removal Inquiry (7 days)	Toronto-St. Paul's (12)	2	7	250.00	100	100
Solid Waste Management Services	Litter / Bike Removal Inquiry (7 days)	Toronto Centre (13)	82	126	53.66	95.45	70.69
Solid Waste Management Services	Litter / Bike Removal Inquiry (7 days)	Toronto-Danforth (14)	3	39	1200.00	66.67	58.33
Solid Waste Management Services	Litter / Bike Removal Inquiry (7 days)	Don Valley West (15)	1	1	0.00	100	0
Solid Waste Management Services	Litter / Bike Removal Inquiry (7 days)	Willowdale (18)	2	0	-100.00	100	-
Solid Waste Management Services	Litter / Bike Removal Inquiry (7 days)	Beaches-East York (19)	4	4	0.00	100	100
Solid Waste Management Services	Litter / Bike Removal Inquiry (7 days)	Scarborough Southwest (20)	0	1	-	-	100
Solid Waste Management Services	Litter / Bike Removal Inquiry (7 days)	Scarborough-Agincourt (22)	0	1	-	-	100
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	Etobicoke-Lakeshore (03)	1	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	Parkdale-High Park (04)	3	1	-66.67	100	N/A
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	York South-Weston (05)	1	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	Humber River-Black Creek (07)	2	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	Eglinton-Lawrence (08)	1	3	200.00	100	100
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	Davenport (09)	2	1	-50.00	N/A	100
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	Spadina-Fort York (10)	2	3	50.00	100	100
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	University-Rosedale (11)	4	12	200.00	100	100
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	Toronto-St. Paul's (12)	1	4	300.00	100	100
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	Toronto Centre (13)	1	2	100.00	N/A	100
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	Toronto-Danforth (14)	1	4	300.00	N/A	100
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	Don Valley East (16)	0	2	-	-	100
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	Willowdale (18)	3	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	Beaches-East York (19)	0	1	-	-	100
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	Scarborough Southwest (20)	2	1	-50.00	N/A	N/A
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	Scarborough Centre (21)	1	0	-100.00	N/A	-
Solid Waste Management Services	Litter / Bin / Graffiti on Bin (30 Days)	Scarborough-Rouge Park (25)	0	1	-	-	N/A
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Etobicoke North (01)	33	32	-3.03	100	100
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Etobicoke Centre (02)	25	30	20.00	100	95.83
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Etobicoke-Lakeshore (03)	112	170	51.79	97.44	97.12
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Parkdale-High Park (04)	61	73	19.67	100	98.41
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	York South-Weston (05)	41	69	68.29	96.67	94.55
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	York Centre (06)	19	63	231.58	100	94.55
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Humber River-Black Creek (07)	27	40	48.15	95	93.94
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Eglinton-Lawrence (08)	52	107	105.77	100	98.84

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Davenport (09)	48	83	72.92	96.67	95.16
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Spadina-Fort York (10)	153	270	76.47	98.46	97.62
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	University-Rosedale (11)	78	125	60.26	100	100
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Toronto-St. Paul's (12)	69	90	30.43	100	98.53
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Toronto Centre (13)	209	418	100.00	100	99.07
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Toronto-Danforth (14)	37	114	208.11	100	100
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Don Valley West (15)	41	72	75.61	97.14	98.36
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Don Valley East (16)	27	79	192.59	100	100
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Don Valley North (17)	21	54	157.14	100	95.35
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Willowdale (18)	27	47	74.07	100	100
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Beaches-East York (19)	28	67	139.29	100	95.74
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Scarborough Southwest (20)	24	80	233.33	95	98.61
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Scarborough Centre (21)	34	51	50.00	100	97.92
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Scarborough-Agincourt (22)	19	67	252.63	100	98.21
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Scarborough North (23)	8	54	575.00	100	85.71
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Scarborough-Guildwood (24)	22	28	27.27	100	100
Solid Waste Management Services	Litter / Bin / Overflow or Not Picked Up (24 Hours)	Scarborough-Rouge Park (25)	11	28	154.55	100	95.83
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Etobicoke North (01)	3	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Etobicoke Centre (02)	2	4	100.00	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Etobicoke-Lakeshore (03)	6	3	-50.00	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Parkdale-High Park (04)	4	2	-50.00	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	York South-Weston (05)	0	2	-	-	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Humber River-Black Creek (07)	0	2	-	-	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Eglinton-Lawrence (08)	3	2	-33.33	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Davenport (09)	2	2	0.00	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Spadina-Fort York (10)	6	2	-66.67	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	University-Rosedale (11)	3	4	33.33	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Toronto-St. Paul's (12)	5	3	-40.00	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Toronto Centre (13)	2	5	150.00	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Toronto-Danforth (14)	2	4	100.00	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Don Valley West (15)	1	1	0.00	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Don Valley East (16)	0	1	-	-	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Don Valley North (17)	2	1	-50.00	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Willowdale (18)	0	3	-	-	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Beaches-East York (19)	2	1	-50.00	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Scarborough Centre (21)	1	3	200.00	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Scarborough-Agincourt (22)	1	1	0.00	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Scarborough North (23)	2	1	-50.00	100	100
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Reinstall, Replace Missing (30 Days)	Scarborough-Rouge Park (25)	0	1	-	-	100
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Etobicoke North (01)	0	2	-	-	100
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Etobicoke-Lakeshore (03)	2	2	0.00	100	100
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Parkdale-High Park (04)	4	5	25.00	100	100
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	York South-Weston (05)	2	1	-50.00	100	N/A

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Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	York Centre (06)	1	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Eglinton-Lawrence (08)	0	2	-	-	100
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Davenport (09)	5	3	-40.00	100	100
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Spadina-Fort York (10)	8	10	25.00	100	80
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	University-Rosedale (11)	2	2	0.00	100	100
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Toronto-St. Paul's (12)	1	1	0.00	100	100
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Toronto Centre (13)	2	2	0.00	100	100
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Toronto-Danforth (14)	2	4	100.00	100	100
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Don Valley West (15)	2	2	0.00	100	100
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Don Valley East (16)	2	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Don Valley North (17)	1	1	0.00	100	100
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Willowdale (18)	4	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Beaches-East York (19)	2	3	50.00	100	100
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Scarborough Southwest (20)	2	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Scarborough Centre (21)	0	1	-	-	100
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Relocate (30 Days)	Scarborough North (23)	0	1	-	-	100
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	Etobicoke North (01)	1	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	Etobicoke Centre (02)	0	2	-	-	100
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	Etobicoke-Lakeshore (03)	1	2	100.00	100	100
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	Parkdale-High Park (04)	1	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	York South-Weston (05)	2	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	York Centre (06)	0	1	-	-	100
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	Humber River-Black Creek (07)	0	1	-	-	100
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	Eglinton-Lawrence (08)	0	1	-	-	100
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	Davenport (09)	1	1	0.00	100	N/A
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	Spadina-Fort York (10)	1	1	0.00	100	100
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	Toronto Centre (13)	3	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	Don Valley North (17)	2	0	-100.00	100	-
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	Beaches-East York (19)	0	3	-	-	100
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	Scarborough Southwest (20)	1	1	0.00	100	100
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	Scarborough-Agincourt (22)	0	2	-	-	100
Solid Waste Management Services	Litter / Bin / Removal (30 Days)	Scarborough-Rouge Park (25)	1	0	-100.00	100	-
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Etobicoke North (01)	0	82	-	-	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Etobicoke Centre (02)	2	65	3150.00	N/A	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Etobicoke-Lakeshore (03)	7	150	2042.86	N/A	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Parkdale-High Park (04)	20	288	1340.00	63.64	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	York South-Weston (05)	5	203	3960.00	100	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	York Centre (06)	2	98	4800.00	0	98.86
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Humber River-Black Creek (07)	8	117	1362.50	80	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Eglinton-Lawrence (08)	6	184	2966.67	100	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Davenport (09)	27	425	1474.07	93.75	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Spadina-Fort York (10)	12	293	2341.67	100	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	University-Rosedale (11)	13	461	3446.15	85.71	99.74

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Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Toronto-St. Paul's (12)	8	128	1500.00	100	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Toronto Centre (13)	11	379	3345.45	100	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Toronto-Danforth (14)	16	292	1725.00	100	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Don Valley West (15)	4	66	1550.00	N/A	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Don Valley East (16)	1	37	3600.00	100	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Don Valley North (17)	4	50	1150.00	66.67	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Willowdale (18)	3	56	1766.67	50	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Beaches-East York (19)	6	212	3433.33	75	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Scarborough Southwest (20)	5	157	3040.00	60	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Scarborough Centre (21)	6	109	1716.67	83.33	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Scarborough-Agincourt (22)	2	79	3850.00	100	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Scarborough North (23)	4	87	2075.00	75	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Scarborough-Guildwood (24)	4	102	2450.00	50	100
Solid Waste Management Services	Litter / Illegal Dumping Cleanup (3 days)	Scarborough-Rouge Park (25)	3	106	3433.33	66.67	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Etobicoke North (01)	6	8	33.33	100	75
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Etobicoke Centre (02)	12	10	-16.67	100	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Etobicoke-Lakeshore (03)	35	40	14.29	100	97.06
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Parkdale-High Park (04)	94	117	24.47	100	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	York South-Weston (05)	37	64	72.97	100	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	York Centre (06)	13	22	69.23	100	88.89
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Humber River-Black Creek (07)	22	33	50.00	100	93.33
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Eglinton-Lawrence (08)	43	31	-27.91	100	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Davenport (09)	153	165	7.84	98.52	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Spadina-Fort York (10)	88	155	76.14	100	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	University-Rosedale (11)	129	172	33.33	100	98.68
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Toronto-St. Paul's (12)	35	39	11.43	100	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Toronto Centre (13)	173	187	8.09	99.32	97.42
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Toronto-Danforth (14)	116	119	2.59	100	98.06
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Don Valley West (15)	20	14	-30.00	100	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Don Valley East (16)	5	5	0.00	100	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Don Valley North (17)	0	6	-	-	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Willowdale (18)	7	15	114.29	100	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Beaches-East York (19)	59	66	11.86	100	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Scarborough Southwest (20)	15	34	126.67	100	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Scarborough Centre (21)	4	13	225.00	100	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Scarborough-Agincourt (22)	10	8	-20.00	100	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Scarborough North (23)	7	14	100.00	100	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Scarborough-Guildwood (24)	7	9	28.57	100	100
Solid Waste Management Services	Litter / Laneway / Clean Up (2 Days)	Scarborough-Rouge Park (25)	11	21	90.91	90	100
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Etobicoke North (01)	93	100	7.53	97.56	97.78
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Etobicoke Centre (02)	60	80	33.33	100	100
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Etobicoke-Lakeshore (03)	143	203	41.96	100	99.42
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Parkdale-High Park (04)	154	183	18.83	100	100
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	York South-Weston (05)	166	182	9.64	100	100

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Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	York Centre (06)	116	142	22.41	97.22	97.01
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Humber River-Black Creek (07)	95	118	24.21	98.75	94.44
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Eglinton-Lawrence (08)	135	202	49.63	100	100
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Davenport (09)	159	267	67.92	99.21	100
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Spadina-Fort York (10)	222	388	74.77	100	99.64
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	University-Rosedale (11)	212	235	10.85	100	100
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Toronto-St. Paul's (12)	121	182	50.41	100	100
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Toronto Centre (13)	406	563	38.67	100	100
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Toronto-Danforth (14)	161	245	52.17	98.92	100
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Don Valley West (15)	65	78	20.00	100	100
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Don Valley East (16)	38	56	47.37	100	100
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Don Valley North (17)	32	74	131.25	95.65	100
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Willowdale (18)	71	103	45.07	98.48	97.94
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Beaches-East York (19)	98	126	28.57	100	100
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Scarborough Southwest (20)	102	160	56.86	95.7	99.26
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Scarborough Centre (21)	49	116	136.73	100	100
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Scarborough-Agincourt (22)	48	78	62.50	97.73	100
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Scarborough North (23)	40	56	40.00	88.89	98.11
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Scarborough-Guildwood (24)	46	87	89.13	95.35	98.67
Solid Waste Management Services	Litter / Sidewalk & Blvd / Pick Up Request (2 Days)	Scarborough-Rouge Park (25)	64	124	93.75	98.33	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Etobicoke North (01)	0	1	-	-	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Etobicoke Centre (02)	2	3	50.00	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Etobicoke-Lakeshore (03)	1	3	200.00	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Parkdale-High Park (04)	5	5	0.00	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	York South-Weston (05)	2	3	50.00	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	York Centre (06)	4	4	0.00	100	50
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Humber River-Black Creek (07)	0	1	-	-	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Eglinton-Lawrence (08)	6	4	-33.33	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Davenport (09)	6	6	0.00	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Spadina-Fort York (10)	9	12	33.33	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	University-Rosedale (11)	10	4	-60.00	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Toronto-St. Paul's (12)	8	2	-75.00	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Toronto Centre (13)	11	13	18.18	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Toronto-Danforth (14)	3	10	233.33	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Don Valley West (15)	3	1	-66.67	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Don Valley East (16)	1	0	-100.00	N/A	-
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Don Valley North (17)	1	0	-100.00	100	-
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Willowdale (18)	1	0	-100.00	100	-
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Beaches-East York (19)	4	4	0.00	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Scarborough Southwest (20)	2	2	0.00	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Scarborough Centre (21)	1	1	0.00	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Scarborough-Agincourt (22)	2	1	-50.00	100	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Scarborough North (23)	0	3	-	-	100
Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Scarborough-Guildwood (24)	1	1	0.00	100	100

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Solid Waste Management Services	Litter / Special Event / Pick Up Request (2 Days)	Scarborough-Rouge Park (25)	2	2	0.00	100	100
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Etobicoke North (01)	4	2	-50.00	100	0
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Etobicoke Centre (02)	7	7	0.00	100	100
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Etobicoke-Lakeshore (03)	11	3	-72.73	100	100
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Parkdale-High Park (04)	12	9	-25.00	72.73	50
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	York South-Weston (05)	20	6	-70.00	52.94	100
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	York Centre (06)	13	14	7.69	90	90.91
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Humber River-Black Creek (07)	4	2	-50.00	100	100
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Eglinton-Lawrence (08)	20	11	-45.00	60	100
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Davenport (09)	10	5	-50.00	50	40
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Spadina-Fort York (10)	3	2	-33.33	0	100
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	University-Rosedale (11)	12	13	8.33	58.33	60
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Toronto-St. Paul's (12)	16	21	31.25	58.33	80
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Toronto Centre (13)	10	11	10.00	66.67	100
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Toronto-Danforth (14)	22	37	68.18	92.31	88.24
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Don Valley West (15)	24	15	-37.50	93.75	100
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Don Valley East (16)	20	5	-75.00	94.44	N/A
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Don Valley North (17)	8	14	75.00	100	83.33
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Willowdale (18)	10	9	-10.00	80	100
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Beaches-East York (19)	17	22	29.41	83.33	92.31
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Scarborough Southwest (20)	26	17	-34.62	65	66.67
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Scarborough Centre (21)	20	12	-40.00	76.92	100
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Scarborough-Agincourt (22)	11	9	-18.18	55.56	100
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Scarborough North (23)	3	6	100.00	50	100
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Scarborough-Guildwood (24)	7	11	57.14	60	80
Solid Waste Management Services	Multiple SRs/Collections Curb Day (2 business days (Tue - Fri)	Scarborough-Rouge Park (25)	10	6	-40.00	40	50
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Etobicoke North (01)	5	3	-40.00	60	100
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Etobicoke Centre (02)	2	2	0.00	0	0
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Etobicoke-Lakeshore (03)	3	1	-66.67	33.33	100
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Parkdale-High Park (04)	10	1	-90.00	66.67	100
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	York South-Weston (05)	4	4	0.00	75	75
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	York Centre (06)	4	2	-50.00	25	N/A
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Humber River-Black Creek (07)	3	2	-33.33	66.67	50
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Eglinton-Lawrence (08)	7	5	-28.57	66.67	100
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Davenport (09)	2	3	50.00	50	33.33
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Spadina-Fort York (10)	4	4	0.00	100	50
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	University-Rosedale (11)	7	10	42.86	60	25
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Toronto-St. Paul's (12)	26	2	-92.31	40	100
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Toronto Centre (13)	8	1	-87.50	62.5	0
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Toronto-Danforth (14)	1	4	300.00	100	50
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Don Valley West (15)	13	2	-84.62	54.55	50
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Don Valley East (16)	7	7	0.00	28.57	50
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Don Valley North (17)	5	0	-100.00	25	-
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Willowdale (18)	2	6	200.00	0	50

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Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Beaches-East York (19)	6	4	-33.33	60	66.67
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Scarborough Southwest (20)	2	4	100.00	100	50
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Scarborough Centre (21)	3	4	33.33	100	75
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Scarborough-Agincourt (22)	7	3	-57.14	57.14	50
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Scarborough North (23)	0	2	-	-	0
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Scarborough-Guildwood (24)	2	0	-100.00	100	-
Solid Waste Management Services	Multiple SRs/Collections FEL (2 business days (Tue - Fri))	Scarborough-Rouge Park (25)	2	1	-50.00	100	100
Solid Waste Management Services	Multiple SRs/Collections Nights (2 business days (Tue - Fri))	Etobicoke Centre (02)	1	0	-100.00	100	-
Solid Waste Management Services	Multiple SRs/Collections Nights (2 business days (Tue - Fri))	Etobicoke-Lakeshore (03)	7	0	-100.00	100	-
Solid Waste Management Services	Multiple SRs/Collections Nights (2 business days (Tue - Fri))	Parkdale-High Park (04)	7	2	-71.43	66.67	100
Solid Waste Management Services	Multiple SRs/Collections Nights (2 business days (Tue - Fri))	York South-Weston (05)	4	1	-75.00	100	100
Solid Waste Management Services	Multiple SRs/Collections Nights (2 business days (Tue - Fri))	Eglinton-Lawrence (08)	0	1	-	-	N/A
Solid Waste Management Services	Multiple SRs/Collections Nights (2 business days (Tue - Fri))	Davenport (09)	6	3	-50.00	66.67	100
Solid Waste Management Services	Multiple SRs/Collections Nights (2 business days (Tue - Fri))	Spadina-Fort York (10)	3	1	-66.67	50	N/A
Solid Waste Management Services	Multiple SRs/Collections Nights (2 business days (Tue - Fri))	University-Rosedale (11)	13	2	-84.62	100	100
Solid Waste Management Services	Multiple SRs/Collections Nights (2 business days (Tue - Fri))	Toronto-St. Paul's (12)	1	0	-100.00	100	-
Solid Waste Management Services	Multiple SRs/Collections Nights (2 business days (Tue - Fri))	Toronto Centre (13)	11	6	-45.45	57.14	100
Solid Waste Management Services	Multiple SRs/Collections Nights (2 business days (Tue - Fri))	Toronto-Danforth (14)	1	0	-100.00	100	-
Solid Waste Management Services	Multiple SRs/Collections Nights (2 business days (Tue - Fri))	Don Valley West (15)	1	1	0.00	N/A	N/A
Solid Waste Management Services	Multiple SRs/Collections Nights (2 business days (Tue - Fri))	Don Valley North (17)	1	0	-100.00	N/A	-
Solid Waste Management Services	Multiple SRs/Collections Nights (2 business days (Tue - Fri))	Beaches-East York (19)	2	1	-50.00	100	N/A
Solid Waste Management Services	Multiple SRs/Collections Nights (2 business days (Tue - Fri))	Scarborough Centre (21)	0	1	-	-	N/A
Solid Waste Management Services	Multiple SRs/Litter Operations (2 business days (Tue - Fri))	Eglinton-Lawrence (08)	2	0	-100.00	100	-
Solid Waste Management Services	Multiple SRs/Litter Operations (2 business days (Tue - Fri))	Spadina-Fort York (10)	0	1	-	-	100
Solid Waste Management Services	Multiple SRs/Litter Operations (2 business days (Tue - Fri))	Scarborough Southwest (20)	0	1	-	-	100
Solid Waste Management Services	Multiple SRs/Litter Operations (2 business days (Tue - Fri))	Scarborough Centre (21)	0	1	-	-	100
Solid Waste Management Services	Multi-Res / Ewaste / Not Picked Up (2 business days (Tue - Fr	Spadina-Fort York (10)	1	1	0.00	0	100
Solid Waste Management Services	Multi-Res / Ewaste / Not Picked Up (2 business days (Tue - Fr	Toronto-St. Paul's (12)	1	0	-100.00	0	-
Solid Waste Management Services	Multi-Res / Ewaste / Not Picked Up (2 business days (Tue - Fr	Toronto Centre (13)	3	3	0.00	100	0
Solid Waste Management Services	Multi-Res / Ewaste / Not Picked Up (2 business days (Tue - Fr	Don Valley North (17)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Ewaste / Not Picked Up (2 business days (Tue - Fr	Beaches-East York (19)	0	1	-	-	0
Solid Waste Management Services	Multi-Res / Ewaste / Not Picked Up (2 business days (Tue - Fr	Scarborough Centre (21)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Ewaste / Not Picked Up (2 business days (Tue - Fr	Scarborough-Agincourt (22)	0	1	-	-	100
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Etobicoke North (01)	0	2	-	-	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Etobicoke Centre (02)	0	3	-	-	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Etobicoke-Lakeshore (03)	0	2	-	-	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	York South-Weston (05)	0	2	-	-	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	York Centre (06)	0	1	-	-	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Humber River-Black Creek (07)	0	1	-	-	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Eglinton-Lawrence (08)	0	2	-	-	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Davenport (09)	1	1	0.00	0	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Spadina-Fort York (10)	0	3	-	-	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	University-Rosedale (11)	0	2	-	-	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Toronto Centre (13)	0	3	-	-	0

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Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Don Valley West (15)	1	2	100.00	0	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Don Valley East (16)	0	5	-	-	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Don Valley North (17)	0	2	-	-	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Willowdale (18)	0	5	-	-	40
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Beaches-East York (19)	1	3	200.00	0	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Scarborough Southwest (20)	0	5	-	-	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Scarborough Centre (21)	0	1	-	-	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Scarborough-Agincourt (22)	1	3	200.00	0	0
Solid Waste Management Services	Multi-Res / FEL / Bin Inventory (14 days)	Scarborough-Guildwood (24)	0	3	-	-	0
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Etobicoke North (01)	3	1	-66.67	100	100
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Etobicoke Centre (02)	7	9	28.57	50	100
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	26	26	0.00	95.45	86.36
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Parkdale-High Park (04)	38	37	-2.63	77.42	66.67
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	York South-Weston (05)	31	38	22.58	78.57	75
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	York Centre (06)	14	20	42.86	75	86.67
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Humber River-Black Creek (07)	14	8	-42.86	50	66.67
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	36	33	-8.33	73.53	86.96
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Davenport (09)	11	13	18.18	66.67	72.73
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Spadina-Fort York (10)	12	11	-8.33	81.82	80
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	University-Rosedale (11)	23	53	130.43	70	82.93
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	94	81	-13.83	76.92	84.13
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Toronto Centre (13)	6	15	150.00	66.67	100
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Toronto-Danforth (14)	6	10	66.67	100	100
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Don Valley West (15)	25	13	-48.00	100	100
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Don Valley East (16)	11	13	18.18	100	60
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Don Valley North (17)	3	0	-100.00	0	-
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Willowdale (18)	8	6	-25.00	50	100
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Beaches-East York (19)	13	16	23.08	100	100
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Scarborough Southwest (20)	2	4	100.00	100	66.67
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Scarborough Centre (21)	2	3	50.00	100	N/A
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	10	5	-50.00	100	100
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Scarborough North (23)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Furniture Pile / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	0	1	-	-	N/A
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Etobicoke North (01)	1	3	200.00	100	66.67
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Etobicoke Centre (02)	4	2	-50.00	75	100
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	16	12	-25.00	100	87.5
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Parkdale-High Park (04)	16	7	-56.25	46.15	100
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	York South-Weston (05)	10	3	-70.00	42.86	100
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	York Centre (06)	9	3	-66.67	66.67	66.67
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Humber River-Black Creek (07)	0	1	-	-	0
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	17	10	-41.18	90.91	75
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Davenport (09)	17	2	-88.24	86.67	100
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Spadina-Fort York (10)	10	5	-50.00	75	100
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	University-Rosedale (11)	21	14	-33.33	77.78	57.14

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Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	34	47	38.24	76	72.41
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Toronto Centre (13)	25	37	48.00	100	88.89
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Toronto-Danforth (14)	20	51	155.00	100	85.71
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Don Valley West (15)	30	41	36.67	100	100
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Don Valley East (16)	23	19	-17.39	100	100
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Don Valley North (17)	1	2	100.00	100	100
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Willowdale (18)	3	12	300.00	100	85.71
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Beaches-East York (19)	26	56	115.38	100	94.44
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Scarborough Southwest (20)	23	21	-8.70	100	93.75
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Scarborough Centre (21)	2	6	200.00	100	80
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	4	1	-75.00	100	100
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	1	2	100.00	100	N/A
Solid Waste Management Services	Multi-Res / Garbage Cart / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	2	2	0.00	100	100
Solid Waste Management Services	Multi-Res / Garbage Cont. / Missing Damaged (14 Days)	Toronto-St. Paul's (12)	1	0	-100.00	0	-
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Etobicoke North (01)	78	65	-16.67	74.29	75.47
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Etobicoke Centre (02)	51	62	21.57	70.45	63.27
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	65	108	66.15	46.43	59.14
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Parkdale-High Park (04)	60	43	-28.33	66.67	50
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	York South-Weston (05)	72	57	-20.83	60.94	50
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	York Centre (06)	114	61	-46.49	68.32	55.32
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Humber River-Black Creek (07)	85	58	-31.76	73.68	62
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	57	53	-7.02	46.81	58.33
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Davenport (09)	48	40	-16.67	63.16	48.39
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Spadina-Fort York (10)	79	96	21.52	64.18	51.16
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	University-Rosedale (11)	83	51	-38.55	67.14	51.43
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	152	100	-34.21	67.5	58.54
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Toronto Centre (13)	164	80	-51.22	70.75	47.06
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Toronto-Danforth (14)	54	91	68.52	72.92	72.6
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Don Valley West (15)	66	24	-63.64	71.43	50
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Don Valley East (16)	72	57	-20.83	63.16	62.5
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Don Valley North (17)	48	31	-35.42	65.79	59.09
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Willowdale (18)	90	69	-23.33	69.74	59.62
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Beaches-East York (19)	61	51	-16.39	64.44	48.84
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Scarborough Southwest (20)	48	57	18.75	82.93	48.98
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Scarborough Centre (21)	71	50	-29.58	69.64	73.68
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	61	25	-59.02	68	57.14
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Scarborough North (23)	25	4	-84.00	52.63	50
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	32	22	-31.25	66.67	65
Solid Waste Management Services	Multi-Res / Garbage Front-End / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	11	7	-36.36	80	80
Solid Waste Management Services	Multi-Res / Garbage Pile / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Garbage Pile / Not Picked Up (2 Days)	University-Rosedale (11)	0	1	-	-	N/A
Solid Waste Management Services	Multi-Res / Garbage Pile / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	0	1	-	-	0
Solid Waste Management Services	Multi-Res / Garbage Pile / Not Picked Up (2 Days)	Toronto-Danforth (14)	0	1	-	-	100
Solid Waste Management Services	Multi-Res / Garbage Pile / Not Picked Up (2 Days)	Scarborough Southwest (20)	0	1	-	-	N/A

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Solid Waste Management Services	Multi-Res / Garbage Pile / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	2	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Garbage Rear-Bin / Not Picked Up (2 Days)	Parkdale-High Park (04)	2	0	-100.00	50	-
Solid Waste Management Services	Multi-Res / Garbage Rear-Bin / Not Picked Up (2 Days)	Spadina-Fort York (10)	2	0	-100.00	N/A	-
Solid Waste Management Services	Multi-Res / Garbage Rear-Bin / Not Picked Up (2 Days)	University-Rosedale (11)	1	0	-100.00	N/A	-
Solid Waste Management Services	Multi-Res / Garbage Rear-Bin / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	1	2	100.00	N/A	N/A
Solid Waste Management Services	Multi-Res / Garbage Rear-Bin / Not Picked Up (2 Days)	Toronto-Danforth (14)	0	2	-	-	100
Solid Waste Management Services	Multi-Res / Garbage Rear-Bin / Not Picked Up (2 Days)	Willowdale (18)	0	1	-	-	N/A
Solid Waste Management Services	Multi-Res / Garbage Rear-Bin / Not Picked Up (2 Days)	Beaches-East York (19)	1	1	0.00	100	N/A
Solid Waste Management Services	Multi-Res / Garbage Rear-Bin / Not Picked Up (2 Days)	Scarborough Southwest (20)	2	1	-50.00	100	N/A
Solid Waste Management Services	Multi-Res / Garbage Rear-Bin / Not Picked Up (2 Days)	Scarborough Centre (21)	0	1	-	-	100
Solid Waste Management Services	Multi-Res / Garbage Rear-Bin / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	2	1	-50.00	N/A	N/A
Solid Waste Management Services	Multi-Res / Nite Furniture Pile / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Nite Furniture Pile / Not Picked Up (2 Days)	Parkdale-High Park (04)	1	2	100.00	100	100
Solid Waste Management Services	Multi-Res / Nite Furniture Pile / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	4	5	25.00	66.67	100
Solid Waste Management Services	Multi-Res / Nite Furniture Pile / Not Picked Up (2 Days)	Davenport (09)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Nite Furniture Pile / Not Picked Up (2 Days)	University-Rosedale (11)	5	6	20.00	75	80
Solid Waste Management Services	Multi-Res / Nite Furniture Pile / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	2	3	50.00	N/A	100
Solid Waste Management Services	Multi-Res / Nite Furniture Pile / Not Picked Up (2 Days)	Toronto Centre (13)	5	2	-60.00	100	100
Solid Waste Management Services	Multi-Res / Nite Furniture Pile / Not Picked Up (2 Days)	Toronto-Danforth (14)	1	1	0.00	N/A	100
Solid Waste Management Services	Multi-Res / Nite Furniture Pile / Not Picked Up (2 Days)	Don Valley West (15)	1	9	800.00	N/A	85.71
Solid Waste Management Services	Multi-Res / Nite Furniture Pile / Not Picked Up (2 Days)	Beaches-East York (19)	2	3	50.00	100	100
Solid Waste Management Services	Multi-Res / Nite Garbage Pile / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	1	0	-100.00	N/A	-
Solid Waste Management Services	Multi-Res / Nite Garbage Pile / Not Picked Up (2 Days)	Parkdale-High Park (04)	2	3	50.00	100	100
Solid Waste Management Services	Multi-Res / Nite Garbage Pile / Not Picked Up (2 Days)	York South-Weston (05)	0	1	-	-	100
Solid Waste Management Services	Multi-Res / Nite Garbage Pile / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	4	4	0.00	100	100
Solid Waste Management Services	Multi-Res / Nite Garbage Pile / Not Picked Up (2 Days)	Davenport (09)	0	2	-	-	100
Solid Waste Management Services	Multi-Res / Nite Garbage Pile / Not Picked Up (2 Days)	Spadina-Fort York (10)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Nite Garbage Pile / Not Picked Up (2 Days)	University-Rosedale (11)	1	2	100.00	N/A	100
Solid Waste Management Services	Multi-Res / Nite Garbage Pile / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	6	3	-50.00	100	100
Solid Waste Management Services	Multi-Res / Nite Garbage Pile / Not Picked Up (2 Days)	Toronto Centre (13)	8	12	50.00	100	83.33
Solid Waste Management Services	Multi-Res / Nite Garbage Pile / Not Picked Up (2 Days)	Toronto-Danforth (14)	1	0	-100.00	N/A	-
Solid Waste Management Services	Multi-Res / Nite Garbage Pile / Not Picked Up (2 Days)	Don Valley West (15)	0	1	-	-	N/A
Solid Waste Management Services	Multi-Res / Nite Garbage Pile / Not Picked Up (2 Days)	Beaches-East York (19)	3	2	-33.33	100	N/A
Solid Waste Management Services	Multi-Res / Nite Garbage Pile / Not Picked Up (2 Days)	Scarborough Southwest (20)	0	1	-	-	N/A
Solid Waste Management Services	Multi-Res / Nite Garbage Rear-Bin / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Nite Garbage Rear-Bin / Not Picked Up (2 Days)	Parkdale-High Park (04)	5	8	60.00	100	100
Solid Waste Management Services	Multi-Res / Nite Garbage Rear-Bin / Not Picked Up (2 Days)	York South-Weston (05)	0	2	-	-	100
Solid Waste Management Services	Multi-Res / Nite Garbage Rear-Bin / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	10	7	-30.00	100	100
Solid Waste Management Services	Multi-Res / Nite Garbage Rear-Bin / Not Picked Up (2 Days)	Davenport (09)	3	7	133.33	100	100
Solid Waste Management Services	Multi-Res / Nite Garbage Rear-Bin / Not Picked Up (2 Days)	Spadina-Fort York (10)	6	2	-66.67	100	100
Solid Waste Management Services	Multi-Res / Nite Garbage Rear-Bin / Not Picked Up (2 Days)	University-Rosedale (11)	10	13	30.00	100	100
Solid Waste Management Services	Multi-Res / Nite Garbage Rear-Bin / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	6	8	33.33	100	100
Solid Waste Management Services	Multi-Res / Nite Garbage Rear-Bin / Not Picked Up (2 Days)	Toronto Centre (13)	14	36	157.14	100	100
Solid Waste Management Services	Multi-Res / Nite Garbage Rear-Bin / Not Picked Up (2 Days)	Toronto-Danforth (14)	6	4	-33.33	100	100

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Solid Waste Management Services	Multi-Res / Nite Garbage Rear-Bin / Not Picked Up (2 Days)	Don Valley West (15)	3	5	66.67	100	100
Solid Waste Management Services	Multi-Res / Nite Garbage Rear-Bin / Not Picked Up (2 Days)	Beaches-East York (19)	14	6	-57.14	100	100
Solid Waste Management Services	Multi-Res / Nite Garbage Rear-Bin / Not Picked Up (2 Days)	Scarborough Southwest (20)	0	1	-	-	N/A
Solid Waste Management Services	Multi-Res / Nite Recycle Cart / Not Picked Up (2 Days)	Parkdale-High Park (04)	7	8	14.29	100	100
Solid Waste Management Services	Multi-Res / Nite Recycle Cart / Not Picked Up (2 Days)	York South-Weston (05)	0	1	-	-	100
Solid Waste Management Services	Multi-Res / Nite Recycle Cart / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	0	6	-	-	100
Solid Waste Management Services	Multi-Res / Nite Recycle Cart / Not Picked Up (2 Days)	Davenport (09)	2	4	100.00	100	100
Solid Waste Management Services	Multi-Res / Nite Recycle Cart / Not Picked Up (2 Days)	Spadina-Fort York (10)	2	3	50.00	100	100
Solid Waste Management Services	Multi-Res / Nite Recycle Cart / Not Picked Up (2 Days)	University-Rosedale (11)	9	6	-33.33	100	100
Solid Waste Management Services	Multi-Res / Nite Recycle Cart / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	8	3	-62.50	100	100
Solid Waste Management Services	Multi-Res / Nite Recycle Cart / Not Picked Up (2 Days)	Toronto Centre (13)	8	14	75.00	100	100
Solid Waste Management Services	Multi-Res / Nite Recycle Cart / Not Picked Up (2 Days)	Toronto-Danforth (14)	4	4	0.00	100	100
Solid Waste Management Services	Multi-Res / Nite Recycle Cart / Not Picked Up (2 Days)	Don Valley West (15)	1	2	100.00	100	100
Solid Waste Management Services	Multi-Res / Nite Recycle Cart / Not Picked Up (2 Days)	Beaches-East York (19)	1	6	500.00	100	100
Solid Waste Management Services	Multi-Res / Nite Recycle Cart / Not Picked Up (2 Days)	Scarborough Southwest (20)	0	2	-	-	N/A
Solid Waste Management Services	Multi-Res / Nite XMAS Tree / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	0	1	-	-	0
Solid Waste Management Services	Multi-Res / Nite XMAS Tree / Not Picked Up (2 Days)	Toronto Centre (13)	1	3	200.00	N/A	100
Solid Waste Management Services	Multi-Res / Nite XMAS Tree / Not Picked Up (2 Days)	Toronto-Danforth (14)	0	1	-	-	100
Solid Waste Management Services	Multi-Res / Nite XMAS Tree / Not Picked Up (2 Days)	Beaches-East York (19)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Organic Bin / Missing (7 Business Days)	Etobicoke-Lakeshore (03)	1	0	-100.00	N/A	-
Solid Waste Management Services	Multi-Res / Organic Bin / Missing (7 Business Days)	Parkdale-High Park (04)	1	1	0.00	100	100
Solid Waste Management Services	Multi-Res / Organic Bin / Missing (7 Business Days)	Eglinton-Lawrence (08)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Organic Bin / Missing (7 Business Days)	Davenport (09)	1	2	100.00	100	100
Solid Waste Management Services	Multi-Res / Organic Bin / Missing (7 Business Days)	University-Rosedale (11)	2	0	-100.00	0	-
Solid Waste Management Services	Multi-Res / Organic Bin / Missing (7 Business Days)	Toronto-St. Paul's (12)	1	2	100.00	0	0
Solid Waste Management Services	Multi-Res / Organic Bin / Missing (7 Business Days)	Toronto-Danforth (14)	3	2	-33.33	0	0
Solid Waste Management Services	Multi-Res / Organic Bin / Missing (7 Business Days)	Beaches-East York (19)	1	2	100.00	N/A	0
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	Etobicoke North (01)	4	3	-25.00	100	66.67
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	Etobicoke Centre (02)	6	0	-100.00	80	-
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	Etobicoke-Lakeshore (03)	11	6	-45.45	100	66.67
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	Parkdale-High Park (04)	16	9	-43.75	100	87.5
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	York South-Weston (05)	14	12	-14.29	75	57.14
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	York Centre (06)	10	18	80.00	71.43	72.73
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	Humber River-Black Creek (07)	1	1	0.00	100	0
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	Eglinton-Lawrence (08)	14	18	28.57	70	66.67
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	Davenport (09)	3	4	33.33	100	100
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	Spadina-Fort York (10)	5	2	-60.00	66.67	100
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	University-Rosedale (11)	20	5	-75.00	76.47	100
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	Toronto-St. Paul's (12)	18	26	44.44	76.92	83.33
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	Toronto Centre (13)	9	6	-33.33	100	100
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	Toronto-Danforth (14)	14	10	-28.57	100	100
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	Don Valley West (15)	1	8	700.00	100	100
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	Don Valley East (16)	1	2	100.00	N/A	N/A
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tue	Willowdale (18)	2	4	100.00	100	100

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Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tuesdays))	Beaches-East York (19)	26	20	-23.08	92.86	100
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tuesdays))	Scarborough Southwest (20)	13	13	0.00	100	100
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tuesdays))	Scarborough Centre (21)	10	5	-50.00	100	100
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tuesdays))	Scarborough-Agincourt (22)	3	5	66.67	100	100
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tuesdays))	Scarborough North (23)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tuesdays))	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Organic Bin / Not Picked Up (2 Business Days (Tuesdays))	Scarborough-Rouge Park (25)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Etobicoke North (01)	9	2	-77.78	50	50
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Etobicoke Centre (02)	6	1	-83.33	20	N/A
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Etobicoke-Lakeshore (03)	10	3	-70.00	57.14	0
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Parkdale-High Park (04)	7	3	-57.14	83.33	50
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	York South-Weston (05)	10	1	-90.00	75	100
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	York Centre (06)	4	3	-25.00	100	33.33
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Humber River-Black Creek (07)	2	2	0.00	50	0
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Eglinton-Lawrence (08)	9	1	-88.89	28.57	100
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Davenport (09)	7	1	-85.71	50	N/A
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Spadina-Fort York (10)	3	3	0.00	100	33.33
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	University-Rosedale (11)	10	15	50.00	77.78	58.33
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Toronto-St. Paul's (12)	11	10	-9.09	40	50
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Toronto Centre (13)	9	7	-22.22	62.5	28.57
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Toronto-Danforth (14)	1	4	300.00	0	0
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Don Valley West (15)	6	2	-66.67	83.33	N/A
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Don Valley East (16)	5	0	-100.00	40	-
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Don Valley North (17)	0	3	-	-	50
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Willowdale (18)	6	0	-100.00	80	-
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Beaches-East York (19)	5	1	-80.00	66.67	0
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Scarborough Southwest (20)	2	2	0.00	0	100
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Scarborough Centre (21)	6	4	-33.33	60	33.33
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Scarborough-Agincourt (22)	2	4	100.00	100	25
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Scarborough North (23)	2	2	0.00	50	100
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Organic Cart / Not Picked Up (2 Business Days (Tuesdays))	Scarborough-Rouge Park (25)	1	1	0.00	100	0
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tuesdays))	Etobicoke North (01)	29	33	13.79	34.62	42.31
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tuesdays))	Etobicoke Centre (02)	21	23	9.52	57.89	23.53
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tuesdays))	Etobicoke-Lakeshore (03)	31	19	-38.71	68.42	38.46
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tuesdays))	Parkdale-High Park (04)	36	21	-41.67	52.94	61.54
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tuesdays))	York South-Weston (05)	17	27	58.82	78.57	56.25
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tuesdays))	York Centre (06)	21	15	-28.57	57.89	62.5
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tuesdays))	Humber River-Black Creek (07)	24	20	-16.67	54.55	50
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tuesdays))	Eglinton-Lawrence (08)	61	17	-72.13	36.96	63.64
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tuesdays))	Davenport (09)	6	6	0.00	66.67	75
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tuesdays))	Spadina-Fort York (10)	34	39	14.71	65.63	57.69
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tuesdays))	University-Rosedale (11)	26	29	11.54	76.19	46.15
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tuesdays))	Toronto-St. Paul's (12)	74	47	-36.49	56.45	54.55

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tue-Fri))	Toronto Centre (13)	49	51	4.08	68.29	44.74
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tue-Fri))	Toronto-Danforth (14)	17	16	-5.88	93.33	77.78
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tue-Fri))	Don Valley West (15)	49	22	-55.10	63.89	40
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tue-Fri))	Don Valley East (16)	48	28	-41.67	57.5	42.86
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tue-Fri))	Don Valley North (17)	33	25	-24.24	72.41	56.25
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tue-Fri))	Willowdale (18)	57	37	-35.09	71.7	59.09
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tue-Fri))	Beaches-East York (19)	8	23	187.50	42.86	44.44
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tue-Fri))	Scarborough Southwest (20)	18	39	116.67	52.94	44.44
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tue-Fri))	Scarborough Centre (21)	18	21	16.67	71.43	33.33
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tue-Fri))	Scarborough-Agincourt (22)	15	18	20.00	75	25
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tue-Fri))	Scarborough North (23)	10	15	50.00	33.33	83.33
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tue-Fri))	Scarborough-Guildwood (24)	13	14	7.69	69.23	61.54
Solid Waste Management Services	Multi-Res / Organic FEL / Not Picked Up (2 Business Days (Tue-Fri))	Scarborough-Rouge Park (25)	7	1	-85.71	66.67	100
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Etobicoke North (01)	4	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Etobicoke Centre (02)	4	2	-50.00	100	100
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	11	20	81.82	88.89	86.67
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Parkdale-High Park (04)	10	10	0.00	75	50
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	York South-Weston (05)	16	4	-75.00	58.33	N/A
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	York Centre (06)	4	7	75.00	100	100
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Humber River-Black Creek (07)	0	5	-	-	0
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	14	5	-64.29	66.67	N/A
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Davenport (09)	4	5	25.00	66.67	100
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Spadina-Fort York (10)	7	4	-42.86	75	100
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	University-Rosedale (11)	24	15	-37.50	85	100
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	29	28	-3.45	70.59	66.67
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Toronto Centre (13)	11	14	27.27	100	100
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Toronto-Danforth (14)	17	29	70.59	100	88.24
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Don Valley West (15)	35	17	-51.43	100	100
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Don Valley East (16)	19	21	10.53	100	100
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Don Valley North (17)	0	2	-	-	N/A
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Willowdale (18)	3	3	0.00	100	100
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Beaches-East York (19)	25	45	80.00	100	95.45
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Scarborough Southwest (20)	17	24	41.18	100	100
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Scarborough Centre (21)	7	4	-42.86	100	100
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	3	8	166.67	100	100
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Scarborough North (23)	1	0	-100.00	N/A	-
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	7	7	0.00	100	100
Solid Waste Management Services	Multi-Res / Recycle Cart / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	2	3	50.00	100	100
Solid Waste Management Services	Multi-Res / Recycle Cont. / Missing Damaged (14 Days)	Toronto-St. Paul's (12)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Recycle Cont. / Missing Damaged (14 Days)	Don Valley West (15)	1	0	-100.00	0	-
Solid Waste Management Services	Multi-Res / Recycle Cont. / Missing Damaged (14 Days)	Beaches-East York (19)	0	1	-	-	100
Solid Waste Management Services	Multi-Res / Recycle Cont. / Missing Damaged (14 Days)	Scarborough-Guildwood (24)	0	1	-	-	100
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Etobicoke North (01)	47	50	6.38	55	59.52
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Etobicoke Centre (02)	22	35	59.09	46.67	45.83

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Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	30	47	56.67	50	50
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Parkdale-High Park (04)	30	24	-20.00	70.37	42.86
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	York South-Weston (05)	63	53	-15.87	53.85	38.46
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	York Centre (06)	74	75	1.35	58.73	55.36
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Humber River-Black Creek (07)	36	32	-11.11	55.17	57.69
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	69	54	-21.74	75.81	58.54
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Davenport (09)	20	29	45.00	68.42	42.86
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Spadina-Fort York (10)	51	88	72.55	71.74	57.69
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	University-Rosedale (11)	60	61	1.67	62.5	32.5
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	68	56	-17.65	75	50
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Toronto Centre (13)	128	91	-28.91	60.19	48
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Toronto-Danforth (14)	23	25	8.70	87.5	47.62
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Don Valley West (15)	66	48	-27.27	68.97	62.5
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Don Valley East (16)	47	102	117.02	73.17	74.7
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Don Valley North (17)	50	33	-34.00	63.16	63.33
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Willowdale (18)	68	80	17.65	62.3	73.13
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Beaches-East York (19)	22	29	31.82	76.47	78.26
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Scarborough Southwest (20)	56	33	-41.07	67.35	57.14
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Scarborough Centre (21)	33	38	15.15	80	85.29
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	39	26	-33.33	80.56	30
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Scarborough North (23)	3	3	0.00	66.67	66.67
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	41	32	-21.95	76.92	69.23
Solid Waste Management Services	Multi-Res / Recycle Front-End / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	6	7	16.67	83.33	100
Solid Waste Management Services	Multi-Res / Recycle Rear-Bin / Not Picked Up (2 Days)	Etobicoke Centre (02)	0	1	-	-	0
Solid Waste Management Services	Multi-Res / Recycle Rear-Bin / Not Picked Up (2 Days)	Parkdale-High Park (04)	2	1	-50.00	0	0
Solid Waste Management Services	Multi-Res / Recycle Rear-Bin / Not Picked Up (2 Days)	Davenport (09)	1	0	-100.00	0	-
Solid Waste Management Services	Multi-Res / Recycle Rear-Bin / Not Picked Up (2 Days)	University-Rosedale (11)	1	0	-100.00	N/A	-
Solid Waste Management Services	Multi-Res / Recycle Rear-Bin / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	1	2	100.00	0	100
Solid Waste Management Services	Multi-Res / Recycle Rear-Bin / Not Picked Up (2 Days)	Scarborough Southwest (20)	3	1	-66.67	100	100
Solid Waste Management Services	Multi-Res / Recycle Rear-Bin / Not Picked Up (2 Days)	Scarborough Centre (21)	0	1	-	-	100
Solid Waste Management Services	Multi-Res / Recycle Rear-Bin / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	0	1	-	-	100
Solid Waste Management Services	Multi-Res / Recycle Rear-Bin / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	1	0	-100.00	N/A	-
Solid Waste Management Services	Multi-Res / XMAS Tree / Not Picked Up (2 Days)	Etobicoke Centre (02)	1	1	0.00	100	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	1	2	100.00	100	50
Solid Waste Management Services	Multi-Res / XMAS Tree / Not Picked Up (2 Days)	Parkdale-High Park (04)	1	2	100.00	100	0
Solid Waste Management Services	Multi-Res / XMAS Tree / Not Picked Up (2 Days)	York South-Weston (05)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / XMAS Tree / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	3	2	-33.33	0	0
Solid Waste Management Services	Multi-Res / XMAS Tree / Not Picked Up (2 Days)	Davenport (09)	1	1	0.00	0	0
Solid Waste Management Services	Multi-Res / XMAS Tree / Not Picked Up (2 Days)	Spadina-Fort York (10)	3	1	-66.67	0	N/A
Solid Waste Management Services	Multi-Res / XMAS Tree / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	9	4	-55.56	37.5	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Not Picked Up (2 Days)	Toronto-Danforth (14)	2	1	-50.00	N/A	N/A
Solid Waste Management Services	Multi-Res / XMAS Tree / Not Picked Up (2 Days)	Don Valley West (15)	3	5	66.67	100	50
Solid Waste Management Services	Multi-Res / XMAS Tree / Not Picked Up (2 Days)	Don Valley East (16)	1	2	100.00	N/A	N/A
Solid Waste Management Services	Multi-Res / XMAS Tree / Not Picked Up (2 Days)	Beaches-East York (19)	1	1	0.00	100	N/A

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Solid Waste Management Services	Multi-Res / XMAS Tree / Not Picked Up (2 Days)	Scarborough Southwest (20)	0	1	-	-	N/A
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Etobicoke North (01)	0	5	-	-	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Etobicoke Centre (02)	0	16	-	-	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Etobicoke-Lakeshore (03)	1	16	1500.00	100	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Parkdale-High Park (04)	2	16	700.00	100	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	York South-Weston (05)	0	1	-	-	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	York Centre (06)	1	10	900.00	100	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Humber River-Black Creek (07)	0	2	-	-	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Eglinton-Lawrence (08)	0	8	-	-	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Davenport (09)	0	11	-	-	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Spadina-Fort York (10)	2	48	2300.00	100	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	University-Rosedale (11)	2	20	900.00	100	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Toronto-St. Paul's (12)	1	36	3500.00	N/A	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Toronto Centre (13)	7	45	542.86	100	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Toronto-Danforth (14)	0	7	-	-	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Don Valley West (15)	3	14	366.67	100	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Don Valley East (16)	4	12	200.00	100	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Don Valley North (17)	6	9	50.00	100	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Willowdale (18)	0	16	-	-	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Beaches-East York (19)	3	5	66.67	100	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Scarborough Southwest (20)	0	2	-	-	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Scarborough Centre (21)	0	4	-	-	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Scarborough-Agincourt (22)	0	9	-	-	100
Solid Waste Management Services	Multi-Res / XMAS Tree / Pick Up (3 days)	Scarborough-Guildwood (24)	1	2	100.00	100	100
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Etobicoke North (01)	0	2	-	-	100
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Etobicoke Centre (02)	1	2	100.00	100	100
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	5	2	-60.00	100	0
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Parkdale-High Park (04)	7	5	-28.57	100	75
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	York South-Weston (05)	4	1	-75.00	100	100
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	York Centre (06)	2	2	0.00	100	100
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Humber River-Black Creek (07)	0	2	-	-	100
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	2	2	0.00	50	50
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Davenport (09)	1	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	University-Rosedale (11)	4	4	0.00	100	50
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	6	6	0.00	100	75
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Toronto Centre (13)	4	5	25.00	100	50
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Toronto-Danforth (14)	2	8	300.00	100	100
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Don Valley West (15)	3	1	-66.67	100	N/A
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Don Valley East (16)	2	1	-50.00	100	N/A
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Willowdale (18)	3	2	-33.33	100	50
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Beaches-East York (19)	3	5	66.67	50	100
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Scarborough Southwest (20)	0	3	-	-	50
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Scarborough Centre (21)	0	2	-	-	N/A
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	1	1	0.00	N/A	100

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Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Scarborough North (23)	4	0	-100.00	100	-
Solid Waste Management Services	Multi-Res / Yard Waste / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	0	1	-	-	N/A
Solid Waste Management Services	Non-Res Cardboard Nite / Not Picked Up (2 Business Days (Tl Etobicoke North (01)		0	1	-	-	N/A
Solid Waste Management Services	Non-Res Cardboard Nite / Not Picked Up (2 Business Days (Tl Etobicoke-Lakeshore (03)		0	9	-	-	100
Solid Waste Management Services	Non-Res Cardboard Nite / Not Picked Up (2 Business Days (Tl Parkdale-High Park (04)		10	9	-10.00	100	100
Solid Waste Management Services	Non-Res Cardboard Nite / Not Picked Up (2 Business Days (Tl York South-Weston (05)		2	3	50.00	100	100
Solid Waste Management Services	Non-Res Cardboard Nite / Not Picked Up (2 Business Days (Tl Eglinton-Lawrence (08)		7	12	71.43	100	100
Solid Waste Management Services	Non-Res Cardboard Nite / Not Picked Up (2 Business Days (Tl Davenport (09)		3	4	33.33	100	100
Solid Waste Management Services	Non-Res Cardboard Nite / Not Picked Up (2 Business Days (Tl Spadina-Fort York (10)		15	7	-53.33	100	100
Solid Waste Management Services	Non-Res Cardboard Nite / Not Picked Up (2 Business Days (Tl University-Rosedale (11)		32	25	-21.88	100	100
Solid Waste Management Services	Non-Res Cardboard Nite / Not Picked Up (2 Business Days (Tl Toronto-St. Paul's (12)		7	8	14.29	85.71	100
Solid Waste Management Services	Non-Res Cardboard Nite / Not Picked Up (2 Business Days (Tl Toronto Centre (13)		15	32	113.33	100	100
Solid Waste Management Services	Non-Res Cardboard Nite / Not Picked Up (2 Business Days (Tl Toronto-Danforth (14)		4	5	25.00	100	100
Solid Waste Management Services	Non-Res Cardboard Nite / Not Picked Up (2 Business Days (Tl Don Valley West (15)		3	2	-33.33	100	100
Solid Waste Management Services	Non-Res Cardboard Nite / Not Picked Up (2 Business Days (Tl Beaches-East York (19)		3	3	0.00	100	100
Solid Waste Management Services	Non-Res Cardboard Nite / Not Picked Up (2 Business Days (Tl Scarborough Southwest (20)		2	1	-50.00	100	100
Solid Waste Management Services	Non-Res Furniture / Not Picked Up (2 Business Days (Tue - Fri Etobicoke North (01)		0	1	-	-	100
Solid Waste Management Services	Non-Res Furniture / Not Picked Up (2 Business Days (Tue - Fri Etobicoke-Lakeshore (03)		1	1	0.00	100	100
Solid Waste Management Services	Non-Res Furniture / Not Picked Up (2 Business Days (Tue - Fri Parkdale-High Park (04)		0	1	-	-	100
Solid Waste Management Services	Non-Res Furniture / Not Picked Up (2 Business Days (Tue - Fri Humber River-Black Creek (07)		0	1	-	-	100
Solid Waste Management Services	Non-Res Furniture / Not Picked Up (2 Business Days (Tue - Fri Eglinton-Lawrence (08)		0	1	-	-	0
Solid Waste Management Services	Non-Res Furniture / Not Picked Up (2 Business Days (Tue - Fri Davenport (09)		3	2	-33.33	50	N/A
Solid Waste Management Services	Non-Res Furniture / Not Picked Up (2 Business Days (Tue - Fri University-Rosedale (11)		0	3	-	-	50
Solid Waste Management Services	Non-Res Furniture / Not Picked Up (2 Business Days (Tue - Fri Toronto-St. Paul's (12)		1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Furniture / Not Picked Up (2 Business Days (Tue - Fri Don Valley West (15)		1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Furniture / Not Picked Up (2 Business Days (Tue - Fri Don Valley East (16)		1	0	-100.00	N/A	-
Solid Waste Management Services	Non-Res Furniture / Not Picked Up (2 Business Days (Tue - Fri Beaches-East York (19)		2	0	-100.00	100	-
Solid Waste Management Services	Non-Res Furniture / Not Picked Up (2 Business Days (Tue - Fri Scarborough Southwest (20)		3	0	-100.00	100	-
Solid Waste Management Services	Non-Res Furniture / Not Picked Up (2 Business Days (Tue - Fri Scarborough-Rouge Park (25)		1	0	-100.00	N/A	-
Solid Waste Management Services	Non-Res Furniture / Not Picked Up Night (2 Business Days (Tl Etobicoke-Lakeshore (03)		1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Furniture / Not Picked Up Night (2 Business Days (Tl Parkdale-High Park (04)		0	1	-	-	N/A
Solid Waste Management Services	Non-Res Furniture / Not Picked Up Night (2 Business Days (Tl Spadina-Fort York (10)		1	0	-100.00	N/A	-
Solid Waste Management Services	Non-Res Furniture / Not Picked Up Night (2 Business Days (Tl University-Rosedale (11)		0	1	-	-	N/A
Solid Waste Management Services	Non-Res Furniture / Not Picked Up Night (2 Business Days (Tl Toronto-St. Paul's (12)		0	1	-	-	N/A
Solid Waste Management Services	Non-Res Furniture / Not Picked Up Night (2 Business Days (Tl Toronto Centre (13)		2	2	0.00	100	100
Solid Waste Management Services	Non-Res Furniture / Not Picked Up Night (2 Business Days (Tl Toronto-Danforth (14)		2	0	-100.00	100	-
Solid Waste Management Services	Non-Res Furniture / Not Picked Up Night (2 Business Days (Tl Don Valley West (15)		2	0	-100.00	100	-
Solid Waste Management Services	Non-Res Furniture / Not Picked Up Night (2 Business Days (Tl Beaches-East York (19)		0	2	-	-	100
Solid Waste Management Services	Non-Res Furniture / Not Picked Up Night (2 Business Days (Tl Scarborough Southwest (20)		0	1	-	-	N/A
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Etobicoke Centre (02)		1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Etobicoke-Lakeshore (03)		7	0	-100.00	100	-
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Parkdale-High Park (04)		4	1	-75.00	75	100
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · York South-Weston (05)		5	1	-80.00	40	N/A
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · York Centre (06)		8	2	-75.00	100	0

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Humber River-Black Creek (07)		0	1	-	-	100
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Eglinton-Lawrence (08)		7	1	-85.71	75	100
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Davenport (09)		4	0	-100.00	50	-
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · University-Rosedale (11)		7	6	-14.29	100	60
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Toronto-St. Paul's (12)		3	6	100.00	100	100
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Toronto Centre (13)		4	12	200.00	100	100
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Toronto-Danforth (14)		4	8	100.00	100	100
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Don Valley West (15)		18	5	-72.22	100	66.67
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Don Valley East (16)		2	2	0.00	100	100
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Willowdale (18)		4	4	0.00	100	100
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Beaches-East York (19)		3	5	66.67	N/A	N/A
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Scarborough Southwest (20)		11	9	-18.18	83.33	100
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Scarborough Centre (21)		1	3	200.00	100	100
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Scarborough-Agincourt (22)		2	1	-50.00	100	N/A
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Scarborough North (23)		0	1	-	-	100
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Scarborough-Guildwood (24)		0	1	-	-	N/A
Solid Waste Management Services	Non-Res Garbage Bag / Not Picked Up (2 Business Days (Tue · Scarborough-Rouge Park (25)		2	2	0.00	100	100
Solid Waste Management Services	Non-Res Garbage Bag Nite / Not Picked Up (2 Business Days (Etonicoke-Lakeshore (03)		2	13	550.00	100	100
Solid Waste Management Services	Non-Res Garbage Bag Nite / Not Picked Up (2 Business Days (Parkdale-High Park (04)		6	4	-33.33	100	100
Solid Waste Management Services	Non-Res Garbage Bag Nite / Not Picked Up (2 Business Days (York South-Weston (05)		2	0	-100.00	100	-
Solid Waste Management Services	Non-Res Garbage Bag Nite / Not Picked Up (2 Business Days (Eglinton-Lawrence (08)		10	11	10.00	100	100
Solid Waste Management Services	Non-Res Garbage Bag Nite / Not Picked Up (2 Business Days (Davenport (09)		9	4	-55.56	100	100
Solid Waste Management Services	Non-Res Garbage Bag Nite / Not Picked Up (2 Business Days (Spadina-Fort York (10)		19	10	-47.37	100	100
Solid Waste Management Services	Non-Res Garbage Bag Nite / Not Picked Up (2 Business Days (University-Rosedale (11)		27	36	33.33	100	100
Solid Waste Management Services	Non-Res Garbage Bag Nite / Not Picked Up (2 Business Days (Toronto-St. Paul's (12)		7	4	-42.86	100	100
Solid Waste Management Services	Non-Res Garbage Bag Nite / Not Picked Up (2 Business Days (Toronto Centre (13)		36	42	16.67	100	100
Solid Waste Management Services	Non-Res Garbage Bag Nite / Not Picked Up (2 Business Days (Toronto-Danforth (14)		8	8	0.00	100	100
Solid Waste Management Services	Non-Res Garbage Bag Nite / Not Picked Up (2 Business Days (Don Valley West (15)		6	2	-66.67	100	100
Solid Waste Management Services	Non-Res Garbage Bag Nite / Not Picked Up (2 Business Days (Don Valley East (16)		1	0	-100.00	N/A	-
Solid Waste Management Services	Non-Res Garbage Bag Nite / Not Picked Up (2 Business Days (Beaches-East York (19)		5	10	100.00	100	83.33
Solid Waste Management Services	Non-Res Garbage Bag Nite / Not Picked Up (2 Business Days (Scarborough Southwest (20)		2	2	0.00	100	100
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Etonicoke North (01)		3	1	-66.67	50	100
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Etonicoke Centre (02)		5	5	0.00	100	66.67
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Etonicoke-Lakeshore (03)		6	2	-66.67	50	100
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Parkdale-High Park (04)		12	2	-83.33	77.78	N/A
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - York South-Weston (05)		5	3	-40.00	60	N/A
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - York Centre (06)		3	7	133.33	66.67	100
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Humber River-Black Creek (07)		0	5	-	-	100
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Eglinton-Lawrence (08)		11	5	-54.55	85.71	75
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Davenport (09)		7	3	-57.14	25	66.67
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Spadina-Fort York (10)		5	2	-60.00	100	N/A
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - University-Rosedale (11)		6	8	33.33	80	100
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Toronto-St. Paul's (12)		14	13	-7.14	75	87.5
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Toronto Centre (13)		13	35	169.23	100	93.33

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Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Toronto-Danforth (14)		9	21	133.33	100	87.5
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Don Valley West (15)		22	24	9.09	100	92.31
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Don Valley East (16)		27	15	-44.44	100	88.89
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Don Valley North (17)		5	6	20.00	100	100
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Willowdale (18)		4	3	-25.00	100	100
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Beaches-East York (19)		7	9	28.57	100	100
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Scarborough Southwest (20)		10	17	70.00	100	100
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Scarborough Centre (21)		4	26	550.00	100	100
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Scarborough-Agincourt (22)		9	13	44.44	100	100
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Scarborough North (23)		10	6	-40.00	100	100
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Scarborough-Guildwood (24)		13	18	38.46	100	100
Solid Waste Management Services	Non-Res Garbage Bin / Not Picked Up (2 Business Days (Tue - Scarborough-Rouge Park (25)		8	15	87.50	100	100
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (ETOBICOKE North (01)		1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (ETOBICOKE Centre (02)		4	1	-75.00	100	100
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (ETOBICOKE-Lakeshore (03)		3	16	433.33	100	100
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (PARKDALE-High Park (04)		14	16	14.29	100	100
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (YORK South-Weston (05)		4	4	0.00	100	100
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (EGLINTON-Lawrence (08)		5	5	0.00	100	100
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (DAVENPORT (09)		12	10	-16.67	100	100
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (SPADINA-Fort York (10)		25	24	-4.00	100	93.33
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (UNIVERSITY-Rosedale (11)		33	36	9.09	100	100
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (TORONTO-St. Paul's (12)		12	11	-8.33	100	100
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (TORONTO Centre (13)		44	35	-20.45	97.37	100
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (TORONTO-Danforth (14)		24	14	-41.67	100	100
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (DON Valley West (15)		2	2	0.00	N/A	100
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (WILLOWDALE (18)		2	2	0.00	100	N/A
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (Beaches-East York (19)		11	10	-9.09	88.89	100
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (Scarborough Southwest (20)		2	3	50.00	100	N/A
Solid Waste Management Services	Non-Res Garbage Bin Nite / Not Picked Up (2 Business Days (Scarborough Centre (21)		0	2	-	-	0
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Etobicoke Centre (02)	1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Etobicoke-Lakeshore (03)	4	0	-100.00	100	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Parkdale-High Park (04)	2	0	-100.00	0	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	York South-Weston (05)	5	0	-100.00	60	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	York Centre (06)	3	0	-100.00	100	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Humber River-Black Creek (07)	2	0	-100.00	100	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Eglinton-Lawrence (08)	1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Davenport (09)	1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	University-Rosedale (11)	3	1	-66.67	33.33	N/A
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Toronto-St. Paul's (12)	1	1	0.00	0	100
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Toronto Centre (13)	1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Toronto-Danforth (14)	2	1	-50.00	100	100
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Don Valley West (15)	1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Don Valley East (16)	2	0	-100.00	100	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Don Valley North (17)	2	0	-100.00	100	-

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Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Willowdale (18)	1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Beaches-East York (19)	1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Scarborough Southwest (20)	4	0	-100.00	100	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Scarborough-Agincourt (22)	3	0	-100.00	100	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Scarborough North (23)	1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Organic Bin / Inquiry (14 days)	Scarborough-Rouge Park (25)	2	0	-100.00	50	-
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Etobicoke North (01)	2	2	0.00	100	100
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Etobicoke Centre (02)	6	2	-66.67	100	100
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Etobicoke-Lakeshore (03)	5	6	20.00	66.67	50
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Parkdale-High Park (04)	12	10	-16.67	50	75
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	York South-Weston (05)	6	3	-50.00	60	100
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	York Centre (06)	20	10	-50.00	78.95	75
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Humber River-Black Creek (07)	1	1	0.00	0	N/A
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Eglinton-Lawrence (08)	14	11	-21.43	87.5	100
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Davenport (09)	14	5	-64.29	100	100
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Spadina-Fort York (10)	6	0	-100.00	66.67	-
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	University-Rosedale (11)	6	1	-83.33	83.33	N/A
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Toronto-St. Paul's (12)	11	8	-27.27	100	85.71
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Toronto Centre (13)	9	1	-88.89	100	N/A
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Toronto-Danforth (14)	28	8	-71.43	94.12	100
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Don Valley West (15)	13	4	-69.23	100	0
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Don Valley East (16)	3	4	33.33	100	100
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Don Valley North (17)	7	2	-71.43	100	100
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Willowdale (18)	8	5	-37.50	100	100
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Beaches-East York (19)	23	15	-34.78	100	88.89
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Scarborough Southwest (20)	13	22	69.23	100	100
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Scarborough Centre (21)	11	10	-9.09	100	100
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Scarborough-Agincourt (22)	33	22	-33.33	100	100
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Scarborough North (23)	4	10	150.00	100	100
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Scarborough-Guildwood (24)	18	13	-27.78	100	100
Solid Waste Management Services	Non-Res Organic Bin / Not Picked Up (2 Business Days (Tue -	Scarborough-Rouge Park (25)	10	7	-30.00	100	100
Solid Waste Management Services	Non-Res Organic Bin / Retrieval (7 days)	Davenport (09)	3	1	-66.67	50	N/A
Solid Waste Management Services	Non-Res Organic Bin / Retrieval (7 days)	Toronto-St. Paul's (12)	1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Organic Bin / Retrieval (7 days)	Toronto Centre (13)	1	0	-100.00	0	-
Solid Waste Management Services	Non-Res Organic Bin / Retrieval (7 days)	Beaches-East York (19)	0	1	-	-	0
Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T	Etobicoke Centre (02)	0	1	-	-	N/A
Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T	Etobicoke-Lakeshore (03)	44	25	-43.18	100	100
Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T	Parkdale-High Park (04)	48	33	-31.25	97.5	100
Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T	York South-Weston (05)	16	4	-75.00	100	100
Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T	Eglinton-Lawrence (08)	18	23	27.78	100	100
Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T	Davenport (09)	35	41	17.14	100	100
Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T	Spadina-Fort York (10)	40	23	-42.50	100	100
Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T	University-Rosedale (11)	53	54	1.89	100	100
Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T	Toronto-St. Paul's (12)	27	24	-11.11	100	100

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Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T Toronto Centre (13)		48	39	-18.75	100	96.43
Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T Toronto-Danforth (14)		72	51	-29.17	100	100
Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T Don Valley West (15)		17	8	-52.94	92.86	100
Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T Willowdale (18)		4	1	-75.00	100	N/A
Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T Beaches-East York (19)		45	37	-17.78	97.73	95.83
Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T Scarborough Southwest (20)		6	6	0.00	100	100
Solid Waste Management Services	Non-Res Organic Bin Nite / Not Picked Up (2 Business Days (T Scarborough Centre (21)		0	1	-	-	0
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Etobicoke North (01)		5	5	0.00	100	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Etobicoke Centre (02)		7	4	-42.86	100	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Etobicoke-Lakeshore (03)		15	3	-80.00	73.33	50
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Parkdale-High Park (04)		20	4	-80.00	71.43	66.67
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I York South-Weston (05)		15	2	-86.67	57.14	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I York Centre (06)		6	10	66.67	66.67	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Humber River-Black Creek (07)		3	3	0.00	66.67	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Eglinton-Lawrence (08)		15	16	6.67	72.73	72.73
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Davenport (09)		10	6	-40.00	66.67	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Spadina-Fort York (10)		9	2	-77.78	87.5	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I University-Rosedale (11)		15	17	13.33	75	83.33
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Toronto-St. Paul's (12)		13	13	0.00	91.67	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Toronto Centre (13)		5	19	280.00	100	80
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Toronto-Danforth (14)		19	22	15.79	100	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Don Valley West (15)		27	22	-18.52	100	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Don Valley East (16)		28	14	-50.00	100	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Don Valley North (17)		5	5	0.00	100	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Willowdale (18)		14	13	-7.14	91.67	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Beaches-East York (19)		38	33	-13.16	100	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Scarborough Southwest (20)		28	43	53.57	92.31	86.67
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Scarborough Centre (21)		31	48	54.84	100	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Scarborough-Agincourt (22)		29	26	-10.34	100	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Scarborough North (23)		20	22	10.00	100	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Scarborough-Guildwood (24)		19	41	115.79	100	100
Solid Waste Management Services	Non-Res Recycle Bin / Not Picked Up (2 Business Days (Tue - I Scarborough-Rouge Park (25)		19	37	94.74	100	85.71
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T Etobicoke North (01)		1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T Etobicoke Centre (02)		0	1	-	-	N/A
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T Etobicoke-Lakeshore (03)		17	16	-5.88	92.31	100
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T Parkdale-High Park (04)		14	12	-14.29	100	100
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T York South-Weston (05)		9	5	-44.44	100	100
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T York Centre (06)		1	0	-100.00	N/A	-
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T Eglinton-Lawrence (08)		8	8	0.00	100	100
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T Davenport (09)		13	14	7.69	100	100
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T Spadina-Fort York (10)		34	23	-32.35	100	100
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T University-Rosedale (11)		21	43	104.76	92.86	100
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T Toronto-St. Paul's (12)		16	8	-50.00	100	100
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T Toronto Centre (13)		49	34	-30.61	96.97	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T Toronto-Danforth (14)		7	13	85.71	100	100
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T Don Valley West (15)		8	7	-12.50	100	100
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T Willowdale (18)		1	2	100.00	N/A	100
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T Beaches-East York (19)		8	7	-12.50	100	100
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T Scarborough Southwest (20)		3	5	66.67	100	100
Solid Waste Management Services	Non-Res Recycle Bin Nite / Not Picked Up (2 Business Days (T Scarborough-Rouge Park (25)		0	1	-	-	N/A
Solid Waste Management Services	Non-Res XMAS Tree / Not Picked Up (2 Business Days (Tue - F Spadina-Fort York (10)		1	0	-100.00	0	-
Solid Waste Management Services	Non-Res XMAS Tree / Not Picked Up (2 Business Days (Tue - F Toronto-St. Paul's (12)		1	0	-100.00	0	-
Solid Waste Management Services	Non-Res XMAS Tree / Not Picked Up (2 Business Days (Tue - F Don Valley East (16)		0	1	-	-	N/A
Solid Waste Management Services	Non-Res XMAS Tree / Not Picked Up (2 Business Days (Tue - F Scarborough-Agincourt (22)		0	1	-	-	N/A
Solid Waste Management Services	Non-Res XMAS Tree Nite / Not Picked Up (2 Business Days (T York South-Weston (05)		1	0	-100.00	N/A	-
Solid Waste Management Services	Non-Res XMAS Tree Nite / Not Picked Up (2 Business Days (T Toronto Centre (13)		2	1	-50.00	100	100
Solid Waste Management Services	Non-Res Yard Waste / Not Picked Up (2 Business Days (Tue - Parkdale-High Park (04)		1	0	-100.00	N/A	-
Solid Waste Management Services	Non-Res Yard Waste / Not Picked Up (2 Business Days (Tue - University-Rosedale (11)		1	1	0.00	100	0
Solid Waste Management Services	Non-Res Yard Waste / Not Picked Up (2 Business Days (Tue - Toronto-St. Paul's (12)		2	3	50.00	N/A	100
Solid Waste Management Services	Non-Res Yard Waste / Not Picked Up (2 Business Days (Tue - Toronto Centre (13)		1	1	0.00	100	N/A
Solid Waste Management Services	Non-Res Yard Waste / Not Picked Up (2 Business Days (Tue - Toronto-Danforth (14)		0	1	-	-	100
Solid Waste Management Services	Non-Res Yard Waste / Not Picked Up (2 Business Days (Tue - Don Valley West (15)		1	1	0.00	100	100
Solid Waste Management Services	Non-Res Yard Waste / Not Picked Up (2 Business Days (Tue - Don Valley East (16)		6	2	-66.67	100	100
Solid Waste Management Services	Non-Res Yard Waste / Not Picked Up (2 Business Days (Tue - Don Valley North (17)		2	2	0.00	100	100
Solid Waste Management Services	Non-Res Yard Waste / Not Picked Up (2 Business Days (Tue - Willowdale (18)		4	0	-100.00	100	-
Solid Waste Management Services	Non-Res Yard Waste / Not Picked Up (2 Business Days (Tue - Beaches-East York (19)		0	1	-	-	N/A
Solid Waste Management Services	Non-Res Yard Waste / Not Picked Up (2 Business Days (Tue - Scarborough-Agincourt (22)		3	2	-33.33	100	100
Solid Waste Management Services	Non-Res Yard Waste / Not Picked Up (2 Business Days (Tue - Scarborough North (23)		0	1	-	-	100
Solid Waste Management Services	Non-Res Yard Waste / Not Picked Up (2 Business Days (Tue - Scarborough-Guildwood (24)		3	1	-66.67	100	100
Solid Waste Management Services	Non-Res Yard Waste / Not Picked Up (2 Business Days (Tue - Scarborough-Rouge Park (25)		0	3	-	-	100
Solid Waste Management Services	Non-Res Yard Waste Nite / Not Picked Up (2 Business Days (T Etobicoke-Lakeshore (03)		0	2	-	-	100
Solid Waste Management Services	Non-Res Yard Waste Nite / Not Picked Up (2 Business Days (T Parkdale-High Park (04)		1	0	-100.00	N/A	-
Solid Waste Management Services	Non-Res Yard Waste Nite / Not Picked Up (2 Business Days (T Spadina-Fort York (10)		1	1	0.00	100	100
Solid Waste Management Services	Non-Res Yard Waste Nite / Not Picked Up (2 Business Days (T University-Rosedale (11)		0	5	-	-	100
Solid Waste Management Services	Non-Res Yard Waste Nite / Not Picked Up (2 Business Days (T Toronto-St. Paul's (12)		1	0	-100.00	100	-
Solid Waste Management Services	Non-Res Yard Waste Nite / Not Picked Up (2 Business Days (T Toronto Centre (13)		0	1	-	-	100
Solid Waste Management Services	Non-Res Yard Waste Nite / Not Picked Up (2 Business Days (T Toronto-Danforth (14)		1	1	0.00	100	100
Solid Waste Management Services	Non-Res Yard Waste Nite / Not Picked Up (2 Business Days (T Beaches-East York (19)		2	0	-100.00	N/A	-
Solid Waste Management Services	Non-Res Yard Waste Nite / Not Picked Up (2 Business Days (T Scarborough Southwest (20)		2	0	-100.00	100	-
Solid Waste Management Services	Non-Res Yard Waste Nite / Not Picked Up (2 Business Days (T Scarborough-Rouge Park (25)		1	0	-100.00	N/A	-
Solid Waste Management Services	Operator / Operations Complaint (30 Days)	Etobicoke North (01)	1	0	-100.00	N/A	-
Solid Waste Management Services	Operator / Operations Complaint (30 Days)	Etobicoke-Lakeshore (03)	2	0	-100.00	100	-
Solid Waste Management Services	Operator / Operations Complaint (30 Days)	Parkdale-High Park (04)	0	1	-	-	100
Solid Waste Management Services	Operator / Operations Complaint (30 Days)	Humber River-Black Creek (07)	0	1	-	-	100
Solid Waste Management Services	Operator / Operations Complaint (30 Days)	University-Rosedale (11)	1	0	-100.00	N/A	-
Solid Waste Management Services	Operator / Operations Complaint (30 Days)	Toronto Centre (13)	1	1	0.00	100	100
Solid Waste Management Services	Operator / Operations Complaint (30 Days)	Toronto-Danforth (14)	2	1	-50.00	100	N/A
Solid Waste Management Services	Operator / Operations Complaint (30 Days)	Don Valley West (15)	1	0	-100.00	N/A	-

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Operator / Operations Complaint (30 Days)	Don Valley East (16)	4	0	-100.00	100	-
Solid Waste Management Services	Operator / Operations Complaint (30 Days)	Don Valley North (17)	2	1	-50.00	100	100
Solid Waste Management Services	Operator / Operations Complaint (30 Days)	Willowdale (18)	0	2	-	-	50
Solid Waste Management Services	Operator / Operations Complaint (30 Days)	Beaches-East York (19)	3	1	-66.67	100	100
Solid Waste Management Services	Operator / Operations Complaint (30 Days)	Scarborough-Agincourt (22)	2	1	-50.00	100	100
Solid Waste Management Services	Operator / Operations Complaint (30 Days)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Etobicoke North (01)	4	4	0.00	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Etobicoke Centre (02)	16	11	-31.25	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Etobicoke-Lakeshore (03)	13	8	-38.46	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Parkdale-High Park (04)	11	15	36.36	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	York South-Weston (05)	8	9	12.50	87.5	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	York Centre (06)	9	9	0.00	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Humber River-Black Creek (07)	0	6	-	-	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Eglinton-Lawrence (08)	19	11	-42.11	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Davenport (09)	10	8	-20.00	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Spadina-Fort York (10)	3	4	33.33	66.67	75
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	University-Rosedale (11)	11	5	-54.55	90.91	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Toronto-St. Paul's (12)	13	3	-76.92	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Toronto Centre (13)	5	6	20.00	80	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Toronto-Danforth (14)	23	20	-13.04	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Don Valley West (15)	11	10	-9.09	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Don Valley East (16)	12	8	-33.33	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Don Valley North (17)	7	10	42.86	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Willowdale (18)	3	8	166.67	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Beaches-East York (19)	18	19	5.56	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Scarborough Southwest (20)	16	21	31.25	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Scarborough Centre (21)	9	18	100.00	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Scarborough-Agincourt (22)	10	14	40.00	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Scarborough North (23)	13	13	0.00	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Scarborough-Guildwood (24)	16	20	25.00	100	100
Solid Waste Management Services	Operator / Operations Compliment (30 Days)	Scarborough-Rouge Park (25)	13	22	69.23	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Etobicoke North (01)		2	3	50.00	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Etobicoke Centre (02)		10	7	-30.00	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Etobicoke-Lakeshore (03)		4	7	75.00	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Parkdale-High Park (04)		1	6	500.00	N/A	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T York South-Weston (05)		6	2	-66.67	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T York Centre (06)		4	1	-75.00	100	N/A
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Humber River-Black Creek (07)		3	5	66.67	N/A	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Eglinton-Lawrence (08)		8	6	-25.00	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Davenport (09)		10	7	-30.00	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Spadina-Fort York (10)		5	0	-100.00	100	-
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T University-Rosedale (11)		6	4	-33.33	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Toronto-St. Paul's (12)		4	1	-75.00	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Toronto Centre (13)		3	2	-33.33	100	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Toronto-Danforth (14)		5	9	80.00	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Don Valley West (15)		12	13	8.33	88.89	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Don Valley East (16)		1	5	400.00	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Don Valley North (17)		5	10	100.00	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Willowdale (18)		3	8	166.67	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Beaches-East York (19)		7	12	71.43	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Scarborough Southwest (20)		13	11	-15.38	90.91	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Scarborough Centre (21)		3	3	0.00	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Scarborough-Agincourt (22)		4	5	25.00	100	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Scarborough North (23)		1	5	400.00	N/A	100
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Scarborough-Guildwood (24)		3	2	-33.33	100	50
Solid Waste Management Services	Property Damaged/Collections Curb Day (30 business days (T Scarborough-Rouge Park (25)		9	8	-11.11	100	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Etobicoke North (01)		3	1	-66.67	33.33	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Etobicoke Centre (02)		8	6	-25.00	71.43	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Etobicoke-Lakeshore (03)		5	8	60.00	100	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Parkdale-High Park (04)		1	1	0.00	100	N/A
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F York South-Weston (05)		7	0	-100.00	83.33	-
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F York Centre (06)		6	5	-16.67	100	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Humber River-Black Creek (07)		3	0	-100.00	100	-
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Eglinton-Lawrence (08)		0	3	-	-	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Davenport (09)		1	3	200.00	100	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Spadina-Fort York (10)		5	4	-20.00	100	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F University-Rosedale (11)		9	5	-44.44	87.5	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Toronto-St. Paul's (12)		7	5	-28.57	100	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Toronto Centre (13)		8	4	-50.00	100	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Toronto-Danforth (14)		3	2	-33.33	66.67	N/A
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Don Valley West (15)		2	1	-50.00	100	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Don Valley East (16)		8	8	0.00	100	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Don Valley North (17)		4	3	-25.00	100	50
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Willowdale (18)		5	2	-60.00	80	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Beaches-East York (19)		1	3	200.00	100	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Scarborough Southwest (20)		3	3	0.00	66.67	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Scarborough Centre (21)		6	1	-83.33	66.67	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Scarborough-Agincourt (22)		1	1	0.00	0	100
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Scarborough-Guildwood (24)		1	0	-100.00	100	-
Solid Waste Management Services	Property Damaged/Collections FEL (30 business days (Tue - F Scarborough-Rouge Park (25)		1	0	-100.00	100	-
Solid Waste Management Services	Property Damaged/Collections Nights (30 business days (Tue Parkdale-High Park (04)		0	2	-	-	N/A
Solid Waste Management Services	Property Damaged/Collections Nights (30 business days (Tue York South-Weston (05)		0	1	-	-	N/A
Solid Waste Management Services	Property Damaged/Collections Nights (30 business days (Tue Davenport (09)		1	2	100.00	100	100
Solid Waste Management Services	Property Damaged/Collections Nights (30 business days (Tue Spadina-Fort York (10)		0	1	-	-	N/A
Solid Waste Management Services	Property Damaged/Collections Nights (30 business days (Tue University-Rosedale (11)		0	1	-	-	N/A
Solid Waste Management Services	Property Damaged/Collections Nights (30 business days (Tue Don Valley West (15)		0	1	-	-	100
Solid Waste Management Services	Property Damaged/Collections Nights (30 business days (Tue Beaches-East York (19)		0	1	-	-	100
Solid Waste Management Services	Property Damaged/Collections Nights (30 business days (Tue Scarborough-Rouge Park (25)		1	0	-100.00	N/A	-

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Property Damaged/Litter Operations (30 business days (Tue - Etobicoke-Lakeshore (03)		0	1	-	-	100
Solid Waste Management Services	Property Damaged/Litter Operations (30 business days (Tue - Toronto-St. Paul's (12)		1	0	-100.00	100	-
Solid Waste Management Services	Property Damaged/Litter Operations (30 business days (Tue - Don Valley North (17)		0	1	-	-	N/A
Solid Waste Management Services	Recycle / Park / Bin Damaged (30 days)	Etobicoke Centre (02)	0	2	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Damaged (30 days)	Etobicoke-Lakeshore (03)	4	3	-25.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Damaged (30 days)	Parkdale-High Park (04)	2	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Damaged (30 days)	York South-Weston (05)	1	1	0.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Damaged (30 days)	York Centre (06)	1	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Damaged (30 days)	Humber River-Black Creek (07)	1	2	100.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Damaged (30 days)	University-Rosedale (11)	0	2	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Damaged (30 days)	Toronto Centre (13)	2	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Damaged (30 days)	Toronto-Danforth (14)	1	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Damaged (30 days)	Don Valley East (16)	1	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Damaged (30 days)	Willowdale (18)	1	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Damaged (30 days)	Beaches-East York (19)	1	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Damaged (30 days)	Scarborough Southwest (20)	1	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Damaged (30 days)	Scarborough-Agincourt (22)	0	1	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Graffiti on Bin (30 days)	Etobicoke-Lakeshore (03)	2	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Graffiti on Bin (30 days)	York South-Weston (05)	1	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Graffiti on Bin (30 days)	University-Rosedale (11)	1	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Graffiti on Bin (30 days)	Don Valley West (15)	0	1	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Graffiti on Bin (30 days)	Don Valley East (16)	1	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Graffiti on Bin (30 days)	Scarborough Southwest (20)	0	1	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	Etobicoke Centre (02)	2	0	-100.00	N/A	-
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	Parkdale-High Park (04)	1	3	200.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	York South-Weston (05)	1	0	-100.00	N/A	-
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	York Centre (06)	0	2	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	Humber River-Black Creek (07)	2	2	0.00	100	N/A
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	Eglinton-Lawrence (08)	0	1	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	Spadina-Fort York (10)	3	2	-33.33	100	100
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	University-Rosedale (11)	1	1	0.00	100	N/A
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	Toronto-St. Paul's (12)	1	0	-100.00	N/A	-
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	Toronto Centre (13)	3	1	-66.67	100	100
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	Toronto-Danforth (14)	1	1	0.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	Don Valley West (15)	4	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	Don Valley East (16)	1	0	-100.00	N/A	-
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	Scarborough Southwest (20)	1	2	100.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	Scarborough-Agincourt (22)	1	1	0.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Installation (30 days)	Scarborough-Rouge Park (25)	1	2	100.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Missing (30 days)	Etobicoke North (01)	1	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Missing (30 days)	Etobicoke Centre (02)	1	1	0.00	N/A	100
Solid Waste Management Services	Recycle / Park / Bin Missing (30 days)	Etobicoke-Lakeshore (03)	0	1	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Missing (30 days)	Parkdale-High Park (04)	0	1	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Missing (30 days)	Spadina-Fort York (10)	0	1	-	-	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Recycle / Park / Bin Missing (30 days)	University-Rosedale (11)	1	2	100.00	N/A	100
Solid Waste Management Services	Recycle / Park / Bin Missing (30 days)	Toronto Centre (13)	1	2	100.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Missing (30 days)	Toronto-Danforth (14)	0	1	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Missing (30 days)	Don Valley North (17)	0	1	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Missing (30 days)	Willowdale (18)	1	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Missing (30 days)	Beaches-East York (19)	0	1	-	-	N/A
Solid Waste Management Services	Recycle / Park / Bin Missing (30 days)	Scarborough Centre (21)	1	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Etobicoke North (01)	2	2	0.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Etobicoke Centre (02)	3	3	0.00	100	66.67
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Etobicoke-Lakeshore (03)	8	7	-12.50	100	71.43
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Parkdale-High Park (04)	2	3	50.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	York South-Weston (05)	4	7	75.00	100	71.43
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	York Centre (06)	2	1	-50.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Humber River-Black Creek (07)	2	1	-50.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Eglinton-Lawrence (08)	3	1	-66.67	100	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Davenport (09)	2	4	100.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Spadina-Fort York (10)	8	3	-62.50	100	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	University-Rosedale (11)	3	5	66.67	66.67	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Toronto-St. Paul's (12)	3	5	66.67	100	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Toronto Centre (13)	12	6	-50.00	91.67	66.67
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Toronto-Danforth (14)	2	4	100.00	100	75
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Don Valley West (15)	5	5	0.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Don Valley East (16)	4	5	25.00	75	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Don Valley North (17)	2	1	-50.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Willowdale (18)	3	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Beaches-East York (19)	10	6	-40.00	100	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Scarborough Southwest (20)	7	15	114.29	100	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Scarborough Centre (21)	3	5	66.67	66.67	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Scarborough-Agincourt (22)	1	3	200.00	0	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Scarborough North (23)	0	1	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Scarborough-Guildwood (24)	4	3	-25.00	75	100
Solid Waste Management Services	Recycle / Park / Bin Overflow (24 hours)	Scarborough-Rouge Park (25)	1	5	400.00	100	80
Solid Waste Management Services	Recycle / Park / Bin Relocate / Removal (30 days)	Etobicoke North (01)	1	0	-100.00	100	-
Solid Waste Management Services	Recycle / Park / Bin Relocate / Removal (30 days)	Etobicoke Centre (02)	2	0	-100.00	N/A	-
Solid Waste Management Services	Recycle / Park / Bin Relocate / Removal (30 days)	Etobicoke-Lakeshore (03)	0	1	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Relocate / Removal (30 days)	Parkdale-High Park (04)	0	3	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Relocate / Removal (30 days)	Eglinton-Lawrence (08)	1	0	-100.00	N/A	-
Solid Waste Management Services	Recycle / Park / Bin Relocate / Removal (30 days)	Toronto Centre (13)	1	1	0.00	100	N/A
Solid Waste Management Services	Recycle / Park / Bin Relocate / Removal (30 days)	Don Valley West (15)	0	1	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Relocate / Removal (30 days)	Don Valley East (16)	0	1	-	-	100
Solid Waste Management Services	Recycle / Park / Bin Relocate / Removal (30 days)	Scarborough-Guildwood (24)	0	1	-	-	100
Solid Waste Management Services	Recycling Contamination Notice (14 days)	Etobicoke Centre (02)	0	1	-	-	100
Solid Waste Management Services	Recycling Contamination Notice (14 days)	Etobicoke-Lakeshore (03)	0	1	-	-	100
Solid Waste Management Services	Recycling Contamination Notice (14 days)	York South-Weston (05)	0	1	-	-	100

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Solid Waste Management Services	Recycling Contamination Notice (14 days)	York Centre (06)	1	1	0.00	100	100
Solid Waste Management Services	Recycling Contamination Notice (14 days)	Humber River-Black Creek (07)	0	1	-	-	100
Solid Waste Management Services	Recycling Contamination Notice (14 days)	University-Rosedale (11)	0	1	-	-	100
Solid Waste Management Services	Recycling Contamination Notice (14 days)	Toronto-St. Paul's (12)	0	1	-	-	100
Solid Waste Management Services	Recycling Contamination Notice (14 days)	Toronto-Danforth (14)	0	4	-	-	100
Solid Waste Management Services	Recycling Contamination Notice (14 days)	Don Valley North (17)	0	4	-	-	100
Solid Waste Management Services	Recycling Contamination Notice (14 days)	Beaches-East York (19)	0	1	-	-	100
Solid Waste Management Services	Recycling Contamination Notice (14 days)	Scarborough Southwest (20)	0	9	-	-	100
Solid Waste Management Services	Recycling Contamination Notice (14 days)	Scarborough Centre (21)	0	9	-	-	100
Solid Waste Management Services	Recycling Contamination Notice (14 days)	Scarborough-Agincourt (22)	0	3	-	-	100
Solid Waste Management Services	Recycling Contamination Notice (14 days)	Scarborough North (23)	0	4	-	-	100
Solid Waste Management Services	Recycling Contamination Notice (14 days)	Scarborough-Guildwood (24)	0	6	-	-	100
Solid Waste Management Services	Recycling Contamination Notice (14 days)	Scarborough-Rouge Park (25)	0	13	-	-	100
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Etobicoke Centre (02)	1	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Etobicoke-Lakeshore (03)	8	1	-87.50	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Parkdale-High Park (04)	13	3	-76.92	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	York South-Weston (05)	8	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	York Centre (06)	3	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Humber River-Black Creek (07)	1	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Eglinton-Lawrence (08)	3	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Davenport (09)	10	4	-60.00	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Spadina-Fort York (10)	3	1	-66.67	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	University-Rosedale (11)	8	1	-87.50	100	N/A
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Toronto-St. Paul's (12)	6	2	-66.67	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Toronto Centre (13)	0	1	-	-	N/A
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Toronto-Danforth (14)	7	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Don Valley West (15)	4	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Don Valley North (17)	1	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Willowdale (18)	3	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Beaches-East York (19)	4	7	75.00	100	71.43
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Scarborough Southwest (20)	2	1	-50.00	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Inquiry (14 days)	Scarborough Centre (21)	1	0	-100.00	0	-
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Etobicoke North (01)	4	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Etobicoke Centre (02)	8	1	-87.50	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Etobicoke-Lakeshore (03)	9	1	-88.89	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Parkdale-High Park (04)	12	1	-91.67	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	York South-Weston (05)	3	2	-33.33	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	York Centre (06)	16	1	-93.75	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Humber River-Black Creek (07)	5	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Eglinton-Lawrence (08)	21	1	-95.24	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Davenport (09)	9	3	-66.67	100	66.67
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Spadina-Fort York (10)	3	1	-66.67	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	University-Rosedale (11)	19	2	-89.47	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Toronto-St. Paul's (12)	3	1	-66.67	100	0

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Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Toronto Centre (13)	2	2	0.00	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Toronto-Danforth (14)	20	8	-60.00	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Don Valley West (15)	11	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Don Valley East (16)	8	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Don Valley North (17)	4	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Willowdale (18)	5	1	-80.00	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Beaches-East York (19)	9	9	0.00	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Scarborough Southwest (20)	2	2	0.00	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Scarborough Centre (21)	1	0	-100.00	N/A	-
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Scarborough North (23)	2	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Scarborough-Guildwood (24)	1	1	0.00	100	100
Solid Waste Management Services	Res / Above Comm / Green Bin Retrievl (7 days)	Scarborough-Rouge Park (25)	3	0	-100.00	100	-
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	Etobicoke Centre (02)	3	3	0.00	100	100
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	Etobicoke-Lakeshore (03)	8	10	25.00	75	100
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	Parkdale-High Park (04)	13	7	-46.15	100	100
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	York South-Weston (05)	9	2	-77.78	83.33	100
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	York Centre (06)	7	1	-85.71	83.33	N/A
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	Eglinton-Lawrence (08)	15	8	-46.67	80	85.71
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	Davenport (09)	15	25	66.67	100	95
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	Spadina-Fort York (10)	8	6	-25.00	100	100
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	University-Rosedale (11)	13	12	-7.69	100	100
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	Toronto-St. Paul's (12)	6	6	0.00	100	100
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	Toronto Centre (13)	5	2	-60.00	100	100
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	Toronto-Danforth (14)	21	3	-85.71	100	100
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	Don Valley West (15)	1	1	0.00	N/A	N/A
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	Beaches-East York (19)	6	7	16.67	100	100
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	Scarborough Southwest (20)	8	4	-50.00	100	N/A
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	Scarborough Centre (21)	0	1	-	-	N/A
Solid Waste Management Services	Res / Above Comm / Organic Green Bin / Not Picked Up (2 D	Scarborough-Rouge Park (25)	1	0	-100.00	100	-
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Etobicoke North (01)	16	12	-25.00	86.67	85.71
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Etobicoke Centre (02)	45	38	-15.56	79.55	65.63
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Etobicoke-Lakeshore (03)	40	38	-5.00	78.38	74.29
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Parkdale-High Park (04)	14	8	-42.86	25	66.67
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	York South-Weston (05)	18	15	-16.67	100	100
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	York Centre (06)	47	15	-68.09	100	75
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Humber River-Black Creek (07)	12	13	8.33	100	100
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Eglinton-Lawrence (08)	20	26	30.00	50	80
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Davenport (09)	16	3	-81.25	83.33	100
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Spadina-Fort York (10)	1	6	500.00	N/A	N/A
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	University-Rosedale (11)	20	11	-45.00	100	100
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Toronto-St. Paul's (12)	11	10	-9.09	100	N/A
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Toronto Centre (13)	3	27	800.00	N/A	100
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Toronto-Danforth (14)	44	68	54.55	100	100

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Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Don Valley West (15)	56	44	-21.43	100	84.62
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Don Valley East (16)	10	40	300.00	100	100
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Don Valley North (17)	19	27	42.11	100	100
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Willowdale (18)	28	35	25.00	100	83.33
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Beaches-East York (19)	29	65	124.14	100	100
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Scarborough Southwest (20)	53	53	0.00	100	92.31
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Scarborough Centre (21)	43	32	-25.58	100	100
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Scarborough-Agincourt (22)	18	29	61.11	85.71	100
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Scarborough North (23)	43	23	-46.51	100	100
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Scarborough-Guildwood (24)	32	23	-28.13	100	100
Solid Waste Management Services	Res / Garbage / Multiple Addresses Not Picked Up (24 Hours)	Scarborough-Rouge Park (25)	45	69	53.33	100	100
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Etobicoke North (01)	208	252	21.15	89.29	78.47
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Etobicoke Centre (02)	415	398	-4.10	88.55	76.3
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	593	600	1.18	87.19	74.04
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Parkdale-High Park (04)	156	159	1.92	77.78	76.84
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	York South-Weston (05)	216	212	-1.85	72.81	85
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	York Centre (06)	281	274	-2.49	86.21	86.62
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Humber River-Black Creek (07)	171	163	-4.68	67.31	77.92
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	433	346	-20.09	82.89	85.33
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Davenport (09)	171	205	19.88	88.37	82.57
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Spadina-Fort York (10)	29	35	20.69	44.44	63.16
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	University-Rosedale (11)	195	247	26.67	85.59	72.32
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	183	179	-2.19	79.41	90
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Toronto Centre (13)	63	90	42.86	100	100
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Toronto-Danforth (14)	448	452	0.89	100	94.74
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Don Valley West (15)	336	493	46.73	100	99.19
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Don Valley East (16)	152	143	-5.92	98.46	100
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Don Valley North (17)	221	237	7.24	98.82	98.04
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Willowdale (18)	225	207	-8.00	90.91	82.67
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Beaches-East York (19)	467	506	8.35	100	99.12
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Scarborough Southwest (20)	522	570	9.20	97.67	99.39
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Scarborough Centre (21)	353	337	-4.53	100	100
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	179	179	0.00	97.78	100
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Scarborough North (23)	241	286	18.67	94.2	98.65
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	251	285	13.55	100	98
Solid Waste Management Services	Res / Garbage / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	478	565	18.20	100	100
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Etobicoke North (01)	9	4	-55.56	88.89	50
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Etobicoke Centre (02)	8	3	-62.50	100	66.67
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	6	8	33.33	100	100
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Parkdale-High Park (04)	1	2	100.00	N/A	100
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	York South-Weston (05)	11	6	-45.45	80	100
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	York Centre (06)	7	17	142.86	100	100
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Humber River-Black Creek (07)	9	7	-22.22	50	100
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	13	9	-30.77	87.5	75

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Davenport (09)	9	13	44.44	100	83.33
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	University-Rosedale (11)	7	6	-14.29	50	100
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	6	4	-33.33	100	N/A
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Toronto Centre (13)	4	1	-75.00	100	N/A
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Toronto-Danforth (14)	14	19	35.71	100	80
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Don Valley West (15)	17	27	58.82	100	100
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Don Valley East (16)	14	7	-50.00	100	N/A
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Don Valley North (17)	7	20	185.71	100	100
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Willowdale (18)	3	5	66.67	100	50
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Beaches-East York (19)	19	12	-36.84	100	66.67
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Scarborough Southwest (20)	26	32	23.08	100	100
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Scarborough Centre (21)	20	23	15.00	100	100
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	9	19	111.11	100	100
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Scarborough North (23)	3	10	233.33	100	100
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	20	17	-15.00	100	100
Solid Waste Management Services	Res / Garbage Front&Side / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	9	14	55.56	100	100
Solid Waste Management Services	Res / Nite Garbage / Multiple Addresses / Not Picked Up (24	Parkdale-High Park (04)	1	1	0.00	100	N/A
Solid Waste Management Services	Res / Nite Garbage / Multiple Addresses / Not Picked Up (24	York South-Weston (05)	1	0	-100.00	N/A	-
Solid Waste Management Services	Res / Nite Garbage / Multiple Addresses / Not Picked Up (24	Spadina-Fort York (10)	1	1	0.00	N/A	100
Solid Waste Management Services	Res / Nite Garbage / Multiple Addresses / Not Picked Up (24	University-Rosedale (11)	1	4	300.00	100	100
Solid Waste Management Services	Res / Nite Garbage / Multiple Addresses / Not Picked Up (24	Toronto-St. Paul's (12)	0	1	-	-	100
Solid Waste Management Services	Res / Nite Garbage / Multiple Addresses / Not Picked Up (24	Toronto Centre (13)	2	2	0.00	100	N/A
Solid Waste Management Services	Res / Nite Garbage / Multiple Addresses / Not Picked Up (24	Toronto-Danforth (14)	0	1	-	-	N/A
Solid Waste Management Services	Res / Nite Garbage / Multiple Addresses / Not Picked Up (24	Beaches-East York (19)	0	1	-	-	N/A
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	Etobicoke North (01)	0	1	-	-	100
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	Etobicoke Centre (02)	5	5	0.00	100	100
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	1	3	200.00	100	100
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	Parkdale-High Park (04)	12	19	58.33	100	100
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	York South-Weston (05)	7	10	42.86	100	100
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	4	4	0.00	100	100
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	Davenport (09)	26	45	73.08	100	97.06
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	Spadina-Fort York (10)	14	20	42.86	92.31	100
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	University-Rosedale (11)	56	78	39.29	100	97.83
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	7	25	257.14	100	100
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	Toronto Centre (13)	43	35	-18.60	100	100
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	Toronto-Danforth (14)	30	20	-33.33	100	100
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	Don Valley West (15)	4	10	150.00	100	100
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	Willowdale (18)	1	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	Beaches-East York (19)	8	12	50.00	100	100
Solid Waste Management Services	Res / Nite Garbage / Not Picked Up (2 Days)	Scarborough Southwest (20)	2	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Org&Garbage Front&Side / Not Picked Up (2 Days)	Davenport (09)	2	1	-50.00	100	100
Solid Waste Management Services	Res / Nite Organic / Bin Inquiry (14 days)	Etobicoke-Lakeshore (03)	8	0	-100.00	85.71	-
Solid Waste Management Services	Res / Nite Organic / Bin Inquiry (14 days)	Parkdale-High Park (04)	8	2	-75.00	100	100
Solid Waste Management Services	Res / Nite Organic / Bin Inquiry (14 days)	York South-Weston (05)	11	1	-90.91	100	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Res / Nite Organic / Bin Inquiry (14 days)	Eglinton-Lawrence (08)	3	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Organic / Bin Inquiry (14 days)	Davenport (09)	19	3	-84.21	100	100
Solid Waste Management Services	Res / Nite Organic / Bin Inquiry (14 days)	University-Rosedale (11)	12	1	-91.67	100	100
Solid Waste Management Services	Res / Nite Organic / Bin Inquiry (14 days)	Toronto-St. Paul's (12)	1	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Organic / Bin Inquiry (14 days)	Toronto Centre (13)	3	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Organic / Bin Inquiry (14 days)	Toronto-Danforth (14)	11	1	-90.91	100	100
Solid Waste Management Services	Res / Nite Organic / Bin Inquiry (14 days)	Don Valley West (15)	4	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Organic / Bin Inquiry (14 days)	Beaches-East York (19)	5	1	-80.00	100	100
Solid Waste Management Services	Res / Nite Organic / Bin Inquiry (14 days)	Scarborough Southwest (20)	3	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Organic / Bin Inquiry (14 days)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Organic / Bin Retrieval (7 days)	Etobicoke-Lakeshore (03)	2	0	-100.00	50	-
Solid Waste Management Services	Res / Nite Organic / Bin Retrieval (7 days)	Parkdale-High Park (04)	6	2	-66.67	100	100
Solid Waste Management Services	Res / Nite Organic / Bin Retrieval (7 days)	York South-Weston (05)	1	3	200.00	100	100
Solid Waste Management Services	Res / Nite Organic / Bin Retrieval (7 days)	Eglinton-Lawrence (08)	4	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Organic / Bin Retrieval (7 days)	Davenport (09)	27	11	-59.26	100	100
Solid Waste Management Services	Res / Nite Organic / Bin Retrieval (7 days)	Spadina-Fort York (10)	2	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Organic / Bin Retrieval (7 days)	University-Rosedale (11)	18	7	-61.11	100	100
Solid Waste Management Services	Res / Nite Organic / Bin Retrieval (7 days)	Toronto-St. Paul's (12)	2	2	0.00	100	50
Solid Waste Management Services	Res / Nite Organic / Bin Retrieval (7 days)	Toronto Centre (13)	13	1	-92.31	100	100
Solid Waste Management Services	Res / Nite Organic / Bin Retrieval (7 days)	Toronto-Danforth (14)	8	5	-37.50	100	100
Solid Waste Management Services	Res / Nite Organic / Bin Retrieval (7 days)	Don Valley West (15)	3	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Organic / Bin Retrieval (7 days)	Beaches-East York (19)	4	5	25.00	100	100
Solid Waste Management Services	Res / Nite Organic / Bin Retrieval (7 days)	Scarborough Southwest (20)	0	1	-	-	100
Solid Waste Management Services	Res / Nite Organic / Bin Retrieval (7 days)	Scarborough-Rouge Park (25)	0	1	-	-	0
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	Etobicoke North (01)	0	1	-	-	100
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	Etobicoke Centre (02)	3	0	-100.00	66.67	-
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	16	4	-75.00	92.86	100
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	Parkdale-High Park (04)	39	6	-84.62	100	100
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	York South-Weston (05)	17	4	-76.47	100	100
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	10	3	-70.00	100	100
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	Davenport (09)	38	31	-18.42	97.14	100
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	Spadina-Fort York (10)	18	6	-66.67	92.31	100
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	University-Rosedale (11)	61	35	-42.62	96.43	100
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	17	19	11.76	100	100
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	Toronto Centre (13)	32	13	-59.38	96.43	100
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	Toronto-Danforth (14)	23	19	-17.39	100	100
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	Don Valley West (15)	6	3	-50.00	100	100
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	Beaches-East York (19)	13	10	-23.08	90.91	100
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	Scarborough Southwest (20)	8	3	-62.50	100	100
Solid Waste Management Services	Res / Nite Organic / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	1	0	-100.00	N/A	-
Solid Waste Management Services	Res / Nite Organic Front&Side / Not Picked Up (2 Days)	York South-Weston (05)	0	1	-	-	100
Solid Waste Management Services	Res / Nite Organic Front&Side / Not Picked Up (2 Days)	Davenport (09)	1	2	100.00	100	N/A
Solid Waste Management Services	Res / Nite Organic Front&Side / Not Picked Up (2 Days)	University-Rosedale (11)	4	1	-75.00	100	100
Solid Waste Management Services	Res / Nite Organic Front&Side / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	0	1	-	-	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Res / Nite Organic Front&Side / Not Picked Up (2 Days)	Toronto Centre (13)	1	0	-100.00	N/A	-
Solid Waste Management Services	Res / Nite Organic Front&Side / Not Picked Up (2 Days)	Don Valley West (15)	0	2	-	-	100
Solid Waste Management Services	Res / Nite Organic&Garbage / Not Picked Up (2 Days)	Parkdale-High Park (04)	0	2	-	-	100
Solid Waste Management Services	Res / Nite Organic&Garbage / Not Picked Up (2 Days)	York South-Weston (05)	0	1	-	-	N/A
Solid Waste Management Services	Res / Nite Organic&Garbage / Not Picked Up (2 Days)	Davenport (09)	1	4	300.00	100	100
Solid Waste Management Services	Res / Nite Organic&Garbage / Not Picked Up (2 Days)	Spadina-Fort York (10)	1	1	0.00	N/A	100
Solid Waste Management Services	Res / Nite Organic&Garbage / Not Picked Up (2 Days)	University-Rosedale (11)	2	3	50.00	100	100
Solid Waste Management Services	Res / Nite Organic&Garbage / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	0	1	-	-	N/A
Solid Waste Management Services	Res / Nite Organic&Garbage / Not Picked Up (2 Days)	Toronto Centre (13)	2	1	-50.00	100	100
Solid Waste Management Services	Res / Nite Organic&Garbage / Not Picked Up (2 Days)	Toronto-Danforth (14)	0	2	-	-	100
Solid Waste Management Services	Res / Nite Organic&Garbage / Not Picked Up (2 Days)	Don Valley West (15)	0	3	-	-	50
Solid Waste Management Services	Res / Nite Organic&Garbage / Not Picked Up (2 Days)	Beaches-East York (19)	0	1	-	-	0
Solid Waste Management Services	Res / Nite Organic&Garbage / Not Picked Up (2 Days)	Scarborough Southwest (20)	1	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Organic&Recycle / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	0	1	-	-	0
Solid Waste Management Services	Res / Nite Organic&Recycle / Not Picked Up (2 Days)	Parkdale-High Park (04)	1	0	-100.00	N/A	-
Solid Waste Management Services	Res / Nite Organic&Recycle / Not Picked Up (2 Days)	York South-Weston (05)	1	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Organic&Recycle / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	0	1	-	-	100
Solid Waste Management Services	Res / Nite Organic&Recycle / Not Picked Up (2 Days)	Davenport (09)	0	3	-	-	100
Solid Waste Management Services	Res / Nite Organic&Recycle / Not Picked Up (2 Days)	Spadina-Fort York (10)	2	2	0.00	100	100
Solid Waste Management Services	Res / Nite Organic&Recycle / Not Picked Up (2 Days)	University-Rosedale (11)	0	1	-	-	100
Solid Waste Management Services	Res / Nite Organic&Recycle / Not Picked Up (2 Days)	Toronto Centre (13)	0	3	-	-	100
Solid Waste Management Services	Res / Nite Organic&Recycle / Not Picked Up (2 Days)	Don Valley West (15)	0	1	-	-	N/A
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	Etobicoke North (01)	0	1	-	-	100
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	Etobicoke Centre (02)	0	3	-	-	N/A
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	1	3	200.00	100	N/A
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	Parkdale-High Park (04)	6	12	100.00	100	100
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	York South-Weston (05)	5	6	20.00	100	100
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	York Centre (06)	0	2	-	-	N/A
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	2	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	Davenport (09)	14	38	171.43	100	100
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	Spadina-Fort York (10)	4	8	100.00	100	100
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	University-Rosedale (11)	25	25	0.00	100	100
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	9	9	0.00	83.33	100
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	Toronto Centre (13)	11	33	200.00	100	100
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	Toronto-Danforth (14)	7	17	142.86	100	100
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	Don Valley West (15)	2	5	150.00	100	100
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	Beaches-East York (19)	3	4	33.33	100	100
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	Scarborough Southwest (20)	1	1	0.00	N/A	100
Solid Waste Management Services	Res / Nite Recycle / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	0	2	-	-	100
Solid Waste Management Services	Res / Nite Recycle Front&Side / Not Picked Up (2 Days)	Davenport (09)	2	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Recycle Front&Side / Not Picked Up (2 Days)	Spadina-Fort York (10)	1	0	-100.00	N/A	-
Solid Waste Management Services	Res / Nite Recycle Front&Side / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	1	2	100.00	100	100
Solid Waste Management Services	Res / Nite Recycle Front&Side / Not Picked Up (2 Days)	Don Valley West (15)	0	2	-	-	100
Solid Waste Management Services	Res / Nite Recycle Multiple Addresses / Not Picked Up (24 Hrs)	York South-Weston (05)	1	0	-100.00	100	-

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Res / Nite Recycle Multiple Addresses / Not Picked Up (24 Hc Davenport (09)		1	4	300.00	100	N/A
Solid Waste Management Services	Res / Nite Recycle Multiple Addresses / Not Picked Up (24 Hc Spadina-Fort York (10)		1	0	-100.00	N/A	-
Solid Waste Management Services	Res / Nite Recycle Multiple Addresses / Not Picked Up (24 Hc University-Rosedale (11)		1	5	400.00	N/A	100
Solid Waste Management Services	Res / Nite Recycle Multiple Addresses / Not Picked Up (24 Hc Toronto Centre (13)		0	1	-	-	100
Solid Waste Management Services	Res / Nite Recycle Multiple Addresses / Not Picked Up (24 Hc Toronto-Danforth (14)		0	4	-	-	N/A
Solid Waste Management Services	Res / Nite Yard Waste Multiple Addresses / Not Picked Up (2 York South-Weston (05)		0	1	-	-	N/A
Solid Waste Management Services	Res / Nite Yard Waste Multiple Addresses / Not Picked Up (2 Davenport (09)		0	1	-	-	N/A
Solid Waste Management Services	Res / Nite Yard Waste Multiple Addresses / Not Picked Up (2 Toronto Centre (13)		6	1	-83.33	100	100
Solid Waste Management Services	Res / Nite Yard Waste Multiple Addresses / Not Picked Up (2 Beaches-East York (19)		1	0	-100.00	100	-
Solid Waste Management Services	Res / Nite Yard Waste Multiple Addresses / Not Picked Up (2 Scarborough Southwest (20)		0	1	-	-	100
Solid Waste Management Services	Res / Nite Yard Waste Multiple Addresses / Not Picked Up (2 Scarborough-Agincourt (22)		1	0	-100.00	0	-
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Etobicoke North (01)		2	0	-100.00	100	-
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Etobicoke Centre (02)		1	0	-100.00	100	-
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Etobicoke-Lakeshore (03)		1	0	-100.00	100	-
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Parkdale-High Park (04)		5	5	0.00	100	100
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) York South-Weston (05)		3	2	-33.33	100	100
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) York Centre (06)		7	13	85.71	100	80
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Humber River-Black Creek (07)		5	0	-100.00	100	-
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Eglinton-Lawrence (08)		4	4	0.00	100	100
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Davenport (09)		7	15	114.29	100	80
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) University-Rosedale (11)		3	4	33.33	66.67	50
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Toronto-St. Paul's (12)		1	7	600.00	100	80
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Toronto-Danforth (14)		2	14	600.00	100	100
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Don Valley West (15)		11	6	-45.45	100	100
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Don Valley East (16)		9	6	-33.33	100	100
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Don Valley North (17)		2	4	100.00	100	N/A
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Willowdale (18)		4	3	-25.00	100	100
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Beaches-East York (19)		6	6	0.00	100	100
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Scarborough Southwest (20)		5	5	0.00	100	100
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Scarborough Centre (21)		12	2	-83.33	100	100
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Scarborough-Agincourt (22)		2	6	200.00	100	100
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Scarborough North (23)		2	4	100.00	100	100
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Scarborough-Guildwood (24)		1	2	100.00	N/A	N/A
Solid Waste Management Services	Res / Org&Garbage Front&Side / Not Picked Up (2 Days) Scarborough-Rouge Park (25)		3	4	33.33	100	N/A
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Etobicoke Centre (02)		7	1	-85.71	100	100
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Etobicoke-Lakeshore (03)		4	1	-75.00	100	N/A
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Parkdale-High Park (04)		20	7	-65.00	33.33	100
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H York South-Weston (05)		5	8	60.00	N/A	N/A
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H York Centre (06)		2	8	300.00	N/A	N/A
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Humber River-Black Creek (07)		1	3	200.00	N/A	N/A
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Eglinton-Lawrence (08)		8	4	-50.00	0	N/A
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Davenport (09)		12	13	8.33	N/A	85.71
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Spadina-Fort York (10)		2	1	-50.00	N/A	N/A
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H University-Rosedale (11)		7	9	28.57	100	66.67

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Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Toronto-St. Paul's (12)		7	12	71.43	100	N/A
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Toronto Centre (13)		2	0	-100.00	N/A	-
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Toronto-Danforth (14)		2	5	150.00	100	0
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Don Valley West (15)		1	7	600.00	N/A	N/A
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Don Valley East (16)		2	3	50.00	N/A	N/A
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Don Valley North (17)		5	5	0.00	100	N/A
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Willowdale (18)		3	9	200.00	N/A	100
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Beaches-East York (19)		5	1	-80.00	100	N/A
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Scarborough Southwest (20)		8	11	37.50	100	100
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Scarborough Centre (21)		5	3	-40.00	N/A	100
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Scarborough-Agincourt (22)		3	1	-66.67	N/A	N/A
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Scarborough North (23)		0	7	-	-	100
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Scarborough-Guildwood (24)		3	4	33.33	N/A	N/A
Solid Waste Management Services	Res / Org&Garbage Multiple Addresses / Not Picked Up (24 H Scarborough-Rouge Park (25)		4	1	-75.00	100	100
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Etobicoke North (01)	2	2	0.00	100	N/A
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	2	0	-100.00	100	-
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Parkdale-High Park (04)	2	3	50.00	100	N/A
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	York South-Weston (05)	4	1	-75.00	0	N/A
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	York Centre (06)	10	10	0.00	100	100
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Humber River-Black Creek (07)	2	3	50.00	100	0
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	7	3	-57.14	100	100
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Davenport (09)	15	14	-6.67	91.67	77.78
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Spadina-Fort York (10)	2	0	-100.00	100	-
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	University-Rosedale (11)	7	9	28.57	100	75
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	12	13	8.33	100	80
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Toronto-Danforth (14)	2	14	600.00	100	100
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Don Valley West (15)	12	3	-75.00	100	100
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Don Valley East (16)	4	1	-75.00	N/A	N/A
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Don Valley North (17)	3	2	-33.33	100	N/A
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Willowdale (18)	5	3	-40.00	50	N/A
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Beaches-East York (19)	2	1	-50.00	N/A	N/A
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Scarborough Southwest (20)	12	4	-66.67	100	100
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Scarborough Centre (21)	15	5	-66.67	100	100
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	9	1	-88.89	100	N/A
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Scarborough North (23)	5	1	-80.00	100	N/A
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	6	2	-66.67	100	100
Solid Waste Management Services	Res / Org&Recycle Front&Side / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	6	4	-33.33	100	100
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 H Etobicoke North (01)		2	7	250.00	100	75
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 H Etobicoke Centre (02)		4	7	75.00	100	57.14
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 H Etobicoke-Lakeshore (03)		5	2	-60.00	100	100
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 H Parkdale-High Park (04)		39	23	-41.03	100	66.67
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 H York South-Weston (05)		11	8	-27.27	100	N/A
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 H York Centre (06)		5	11	120.00	100	100
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 H Humber River-Black Creek (07)		2	6	200.00	N/A	N/A

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Eglinton-Lawrence (08)	16	13	-18.75	100	0
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Davenport (09)	19	29	52.63	100	100
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Spadina-Fort York (10)	4	11	175.00	N/A	100
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	University-Rosedale (11)	18	17	-5.56	100	100
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Toronto-St. Paul's (12)	24	22	-8.33	N/A	50
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Toronto Centre (13)	2	13	550.00	100	100
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Toronto-Danforth (14)	4	5	25.00	100	N/A
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Don Valley West (15)	7	7	0.00	100	N/A
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Don Valley East (16)	2	4	100.00	50	100
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Don Valley North (17)	2	2	0.00	100	N/A
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Willowdale (18)	1	11	1000.00	0	N/A
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Beaches-East York (19)	6	5	-16.67	N/A	100
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Scarborough Southwest (20)	11	9	-18.18	N/A	N/A
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Scarborough Centre (21)	5	2	-60.00	N/A	N/A
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Scarborough-Agincourt (22)	5	0	-100.00	N/A	-
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Scarborough North (23)	5	1	-80.00	50	N/A
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Scarborough-Guildwood (24)	1	2	100.00	N/A	0
Solid Waste Management Services	Res / Org&Recycle Multiple Addresses / Not Picked Up (24 Hr)	Scarborough-Rouge Park (25)	3	6	100.00	100	100
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Etobicoke North (01)	77	49	-36.36	43.42	69.39
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Etobicoke Centre (02)	54	51	-5.56	58.49	84.31
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Etobicoke-Lakeshore (03)	71	59	-16.90	58.21	86.44
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Parkdale-High Park (04)	340	90	-73.53	75.98	84.09
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	York South-Weston (05)	239	86	-64.02	62.87	82.14
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	York Centre (06)	187	74	-60.43	61.33	90.28
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Humber River-Black Creek (07)	90	45	-50.00	53.57	77.27
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Eglinton-Lawrence (08)	481	141	-70.69	49.57	86.33
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Davenport (09)	412	115	-72.09	69.44	87.27
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Spadina-Fort York (10)	53	16	-69.81	60.38	75
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	University-Rosedale (11)	246	93	-62.20	69.55	85.71
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Toronto-St. Paul's (12)	272	77	-71.69	63.94	84
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Toronto Centre (13)	46	9	-80.43	68.89	44.44
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Toronto-Danforth (14)	291	94	-67.70	72.22	93.48
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Don Valley West (15)	140	51	-63.57	53.33	88.24
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Don Valley East (16)	45	15	-66.67	47.73	92.86
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Don Valley North (17)	101	34	-66.34	62.63	76.47
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Willowdale (18)	112	59	-47.32	55.36	78.95
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Beaches-East York (19)	283	82	-71.02	68.84	87.65
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Scarborough Southwest (20)	79	64	-18.99	53.16	96.83
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Scarborough Centre (21)	105	83	-20.95	38.61	86.59
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Scarborough-Agincourt (22)	40	43	7.50	43.24	88.37
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Scarborough North (23)	43	48	11.63	56.1	77.78
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Scarborough-Guildwood (24)	90	84	-6.67	33.33	86.9
Solid Waste Management Services	Res / Organic Bin / Additional (5 Business Days)	Scarborough-Rouge Park (25)	112	79	-29.46	50	87.18
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Etobicoke North (01)	16	12	-25.00	93.75	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Etobicoke Centre (02)	179	155	-13.41	94.83	97.67
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Etobicoke-Lakeshore (03)	118	152	28.81	89.09	91.27
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Parkdale-High Park (04)	57	84	47.37	96.36	100
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	York South-Weston (05)	57	61	7.02	91.07	90.91
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	York Centre (06)	113	355	214.16	97.96	92.18
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Humber River-Black Creek (07)	70	40	-42.86	95.24	100
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Eglinton-Lawrence (08)	109	125	14.68	93.2	96.58
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Davenport (09)	96	145	51.04	93.48	90.98
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Spadina-Fort York (10)	36	55	52.78	94.44	98
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	University-Rosedale (11)	111	85	-23.42	92.86	95.12
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Toronto-St. Paul's (12)	124	107	-13.71	90.35	94.85
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Toronto Centre (13)	79	63	-20.25	88.46	92.59
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Toronto-Danforth (14)	124	110	-11.29	94.12	94.34
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Don Valley West (15)	78	103	32.05	91.67	93.33
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Don Valley East (16)	19	13	-31.58	100	100
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Don Valley North (17)	15	30	100.00	100	96.3
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Willowdale (18)	166	84	-49.40	89.4	96.15
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Beaches-East York (19)	111	113	1.80	94.39	97.98
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Scarborough Southwest (20)	108	74	-31.48	90.1	87.72
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Scarborough Centre (21)	15	15	0.00	80	84.62
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Scarborough-Agincourt (22)	6	9	50.00	80	100
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Scarborough North (23)	12	53	341.67	100	95.35
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Scarborough-Guildwood (24)	72	10	-86.11	96.61	70
Solid Waste Management Services	Res / Organic Bin / New Account (21 Business Days)	Scarborough-Rouge Park (25)	42	108	157.14	88.1	98.92
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Etobicoke North (01)	15	7	-53.33	80	100
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Etobicoke Centre (02)	53	21	-60.38	83.02	78.95
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Etobicoke-Lakeshore (03)	99	90	-9.09	90.72	92.13
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Parkdale-High Park (04)	126	157	24.60	95.2	89.61
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	York South-Weston (05)	80	48	-40.00	91.14	93.48
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	York Centre (06)	43	32	-25.58	95.12	68.75
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Humber River-Black Creek (07)	18	11	-38.89	61.11	70
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Eglinton-Lawrence (08)	97	89	-8.25	89.69	87.21
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Davenport (09)	232	196	-15.52	87.67	94.39
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Spadina-Fort York (10)	47	73	55.32	87.23	84.72
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	University-Rosedale (11)	149	155	4.03	87.92	92.76
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Toronto-St. Paul's (12)	89	88	-1.12	86.52	90.7
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Toronto Centre (13)	71	59	-16.90	80	81.03
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Toronto-Danforth (14)	244	225	-7.79	90.12	93.72
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Don Valley West (15)	73	48	-34.25	84.72	91.49
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Don Valley East (16)	14	12	-14.29	91.67	60
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Don Valley North (17)	29	8	-72.41	92.59	100
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Willowdale (18)	59	65	10.17	85.96	92.06
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Beaches-East York (19)	203	147	-27.59	91.37	84.14
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Scarborough Southwest (20)	28	29	3.57	89.29	82.14

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Scarborough Centre (21)	10	19	90.00	80	47.06
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Scarborough-Agincourt (22)	9	9	0.00	87.5	77.78
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Scarborough North (23)	16	8	-50.00	46.67	75
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Scarborough-Guildwood (24)	9	3	-66.67	62.5	0
Solid Waste Management Services	Res / Organic Bin / New Occupants (5 Business Days)	Scarborough-Rouge Park (25)	10	5	-50.00	80	60
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Etobicoke North (01)	14	12	-14.29	76.92	75
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Etobicoke Centre (02)	22	20	-9.09	76.19	83.33
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Etobicoke-Lakeshore (03)	28	36	28.57	96.43	66.67
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Parkdale-High Park (04)	457	18	-96.06	94.67	72.22
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	York South-Weston (05)	211	3	-98.58	94.06	100
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	York Centre (06)	59	4	-93.22	91.07	100
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Humber River-Black Creek (07)	34	9	-73.53	87.88	77.78
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Eglinton-Lawrence (08)	78	31	-60.26	93.33	73.33
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Davenport (09)	814	18	-97.79	89.63	72.22
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Spadina-Fort York (10)	127	3	-97.64	83.33	100
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	University-Rosedale (11)	573	13	-97.73	88.93	92.31
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Toronto-St. Paul's (12)	337	19	-94.36	96.41	73.68
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Toronto Centre (13)	90	1	-98.89	77.01	0
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Toronto-Danforth (14)	1352	16	-98.82	84.52	68.75
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Don Valley West (15)	307	50	-83.71	93.27	76
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Don Valley East (16)	181	15	-91.71	97.19	85.71
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Don Valley North (17)	274	30	-89.05	95.19	82.14
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Willowdale (18)	189	17	-91.01	99.47	75
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Beaches-East York (19)	1433	18	-98.74	89.89	83.33
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Scarborough Southwest (20)	31	24	-22.58	86.67	52.38
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Scarborough Centre (21)	13	22	69.23	100	76.19
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Scarborough-Agincourt (22)	17	19	11.76	94.12	66.67
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Scarborough North (23)	23	30	30.43	81.82	77.78
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Scarborough-Guildwood (24)	17	15	-11.76	87.5	92.31
Solid Waste Management Services	Res / Organic Bin / Replace Damaged (5 Business Days)	Scarborough-Rouge Park (25)	25	18	-28.00	90	76.47
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Etobicoke North (01)	49	52	6.12	45.65	65.96
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Etobicoke Centre (02)	62	59	-4.84	64.91	55.56
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Etobicoke-Lakeshore (03)	142	98	-30.99	56.59	54.02
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Parkdale-High Park (04)	484	239	-50.62	76.02	71.77
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	York South-Weston (05)	313	134	-57.19	68.44	65.6
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	York Centre (06)	136	127	-6.62	64.06	66.07
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Humber River-Black Creek (07)	167	138	-17.37	60	66.94
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Eglinton-Lawrence (08)	320	188	-41.25	61.54	60.45
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Davenport (09)	737	365	-50.47	74.82	67.17
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Spadina-Fort York (10)	142	56	-60.56	83.46	59.62
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	University-Rosedale (11)	514	270	-47.47	79.72	61.35
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Toronto-St. Paul's (12)	358	168	-53.07	79.2	56.67
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Toronto Centre (13)	115	81	-29.57	65.71	50.7
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Toronto-Danforth (14)	674	317	-52.97	76.9	71.78

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Don Valley West (15)	291	186	-36.08	72.69	65.52
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Don Valley East (16)	128	104	-18.75	37.82	60.4
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Don Valley North (17)	180	142	-21.11	63.47	56.15
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Willowdale (18)	171	107	-37.43	58.97	68.32
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Beaches-East York (19)	671	279	-58.42	82.2	69.53
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Scarborough Southwest (20)	160	175	9.38	41.67	72.62
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Scarborough Centre (21)	112	115	2.68	24.27	64.22
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Scarborough-Agincourt (22)	90	108	20.00	54.88	75
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Scarborough North (23)	125	161	28.80	43.86	55.86
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Scarborough-Guildwood (24)	68	115	69.12	36.51	63.96
Solid Waste Management Services	Res / Organic Bin / Replace Missing (5 Business Days)	Scarborough-Rouge Park (25)	184	133	-27.72	41.36	56.91
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Etobicoke North (01)	7	1	-85.71	83.33	0
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Etobicoke Centre (02)	8	1	-87.50	75	100
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Etobicoke-Lakeshore (03)	32	7	-78.13	90.63	71.43
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Parkdale-High Park (04)	45	5	-88.89	95.56	80
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	York South-Weston (05)	12	0	-100.00	72.73	-
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	York Centre (06)	11	2	-81.82	90	100
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Humber River-Black Creek (07)	7	2	-71.43	100	100
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Eglinton-Lawrence (08)	34	4	-88.24	84.85	50
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Davenport (09)	39	13	-66.67	78.95	92.31
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Spadina-Fort York (10)	10	2	-80.00	100	100
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	University-Rosedale (11)	34	14	-58.82	90.91	85.71
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Toronto-St. Paul's (12)	34	13	-61.76	94.12	76.92
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Toronto Centre (13)	21	4	-80.95	90	75
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Toronto-Danforth (14)	57	8	-85.96	71.93	87.5
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Don Valley West (15)	21	4	-80.95	80.95	75
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Don Valley East (16)	15	1	-93.33	93.33	100
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Don Valley North (17)	16	2	-87.50	100	100
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Willowdale (18)	15	5	-66.67	80	80
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Beaches-East York (19)	41	8	-80.49	85.37	75
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Scarborough Southwest (20)	5	1	-80.00	60	100
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Scarborough Centre (21)	6	0	-100.00	100	-
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Scarborough-Agincourt (22)	5	2	-60.00	80	50
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Scarborough North (23)	3	3	0.00	100	100
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Scarborough-Guildwood (24)	3	1	-66.67	66.67	100
Solid Waste Management Services	Res / Organic Bin / Wrong Delivery (5 Business Days)	Scarborough-Rouge Park (25)	12	3	-75.00	90.91	50
Solid Waste Management Services	Res / Organic Container / Missing Damaged (7 Days)	University-Rosedale (11)	1	0	-100.00	100	-
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Etobicoke North (01)	13	3	-76.92	100	100
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Etobicoke Centre (02)	8	1	-87.50	87.5	N/A
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	2	3	50.00	100	100
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Parkdale-High Park (04)	2	6	200.00	100	75
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	York South-Weston (05)	3	9	200.00	100	100
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	York Centre (06)	18	18	0.00	100	83.33
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Humber River-Black Creek (07)	2	4	100.00	N/A	50

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	19	12	-36.84	87.5	100
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Davenport (09)	4	4	0.00	N/A	N/A
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	University-Rosedale (11)	7	8	14.29	100	83.33
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	6	4	-33.33	50	100
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Toronto Centre (13)	1	1	0.00	100	N/A
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Toronto-Danforth (14)	33	32	-3.03	100	100
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Don Valley West (15)	39	40	2.56	100	100
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Don Valley East (16)	24	13	-45.83	100	100
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Don Valley North (17)	21	26	23.81	100	100
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Willowdale (18)	19	7	-63.16	100	N/A
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Beaches-East York (19)	27	28	3.70	100	85.71
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Scarborough Southwest (20)	29	26	-10.34	94.74	100
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Scarborough Centre (21)	31	17	-45.16	100	100
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	12	22	83.33	100	100
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Scarborough North (23)	11	12	9.09	100	100
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	15	15	0.00	100	100
Solid Waste Management Services	Res / Organic Front&Side / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	18	10	-44.44	100	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Etobicoke North (01)	6	0	-100.00	100	-
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Etobicoke Centre (02)	26	7	-73.08	91.67	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Etobicoke-Lakeshore (03)	43	6	-86.05	97.62	83.33
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Parkdale-High Park (04)	105	7	-93.33	96.15	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	York South-Weston (05)	67	6	-91.04	96.97	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	York Centre (06)	35	1	-97.14	94.12	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Humber River-Black Creek (07)	27	1	-96.30	100	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Eglinton-Lawrence (08)	87	10	-88.51	100	88.89
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Davenport (09)	103	8	-92.23	95	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Spadina-Fort York (10)	41	4	-90.24	100	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	University-Rosedale (11)	142	7	-95.07	95	83.33
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Toronto-St. Paul's (12)	105	6	-94.29	92.86	83.33
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Toronto Centre (13)	91	9	-90.11	98.9	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Toronto-Danforth (14)	153	8	-94.77	96.67	87.5
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Don Valley West (15)	83	5	-93.98	97.56	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Don Valley East (16)	28	1	-96.43	100	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Don Valley North (17)	40	4	-90.00	94.59	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Willowdale (18)	47	0	-100.00	95.45	-
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Beaches-East York (19)	107	6	-94.39	93.94	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Scarborough Southwest (20)	25	1	-96.00	96	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Scarborough Centre (21)	10	3	-70.00	100	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Scarborough-Agincourt (22)	7	1	-85.71	100	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Scarborough North (23)	10	1	-90.00	90	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Scarborough-Guildwood (24)	17	1	-94.12	94.12	100
Solid Waste Management Services	Res / Organic Green Bin / Inquiry (14 Days)	Scarborough-Rouge Park (25)	28	2	-92.86	84.62	100
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Etobicoke North (01)	29	26	-10.34	92.86	64.71
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Etobicoke Centre (02)	40	52	30.00	85	75.51

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Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Etobicoke-Lakeshore (03)	49	41	-16.33	82.22	80.65
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Parkdale-High Park (04)	10	1	-90.00	100	N/A
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	York South-Weston (05)	27	18	-33.33	100	100
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	York Centre (06)	54	47	-12.96	100	100
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Humber River-Black Creek (07)	20	29	45.00	66.67	75
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Eglinton-Lawrence (08)	59	42	-28.81	75	66.67
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Davenport (09)	15	10	-33.33	100	100
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Spadina-Fort York (10)	2	2	0.00	100	N/A
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	University-Rosedale (11)	15	23	53.33	50	83.33
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Toronto-St. Paul's (12)	15	18	20.00	100	33.33
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Toronto Centre (13)	6	8	33.33	N/A	50
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Toronto-Danforth (14)	175	154	-12.00	100	84.62
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Don Valley West (15)	145	217	49.66	100	88.57
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Don Valley East (16)	63	86	36.51	100	84.21
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Don Valley North (17)	94	170	80.85	95.45	97.73
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Willowdale (18)	61	76	24.59	95.83	95.24
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Beaches-East York (19)	159	137	-13.84	94.23	80
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Scarborough Southwest (20)	108	149	37.96	96	97.78
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Scarborough Centre (21)	84	59	-29.76	100	90.91
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Scarborough-Agincourt (22)	57	24	-57.89	100	87.5
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Scarborough North (23)	60	39	-35.00	100	90
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Scarborough-Guildwood (24)	99	51	-48.48	95.65	71.43
Solid Waste Management Services	Res / Organic Green Bin / Multiple Addresses / Not Picked Up	Scarborough-Rouge Park (25)	153	129	-15.69	100	100
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Etobicoke North (01)	158	160	1.27	92.95	71.83
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Etobicoke Centre (02)	283	261	-7.77	88.89	70.61
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	352	323	-8.24	89.15	78.29
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Parkdale-High Park (04)	175	96	-45.14	80.99	63.27
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	York South-Weston (05)	157	135	-14.01	81.19	73.91
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	York Centre (06)	262	202	-22.90	83.24	87.07
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Humber River-Black Creek (07)	116	105	-9.48	60.81	82.35
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	281	240	-14.59	84.34	84
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Davenport (09)	187	111	-40.64	90	79.37
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Spadina-Fort York (10)	27	22	-18.52	80.95	62.5
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	University-Rosedale (11)	207	136	-34.30	85.04	79.69
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	112	97	-13.39	84.38	91.67
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Toronto Centre (13)	103	111	7.77	100	94.74
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Toronto-Danforth (14)	661	532	-19.52	100	99.33
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Don Valley West (15)	478	544	13.81	100	93.92
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Don Valley East (16)	202	182	-9.90	100	95.31
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Don Valley North (17)	234	251	7.26	98.7	96.3
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Willowdale (18)	213	188	-11.74	91.92	94.55
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Beaches-East York (19)	631	540	-14.42	100	98.64
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Scarborough Southwest (20)	478	407	-14.85	100	100
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Scarborough Centre (21)	243	219	-9.88	100	100

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Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	210	154	-26.67	100	100
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Scarborough North (23)	301	261	-13.29	95.45	97.06
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	258	256	-0.78	100	100
Solid Waste Management Services	Res / Organic Green Bin / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	513	423	-17.54	98.13	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Etobicoke North (01)	72	4	-94.44	100	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Etobicoke Centre (02)	164	13	-92.07	95.65	92.31
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Etobicoke-Lakeshore (03)	143	18	-87.41	100	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Parkdale-High Park (04)	226	15	-93.36	99.54	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	York South-Weston (05)	145	7	-95.17	97.92	85.71
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	York Centre (06)	211	4	-98.10	99.04	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Humber River-Black Creek (07)	109	6	-94.50	100	83.33
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Eglinton-Lawrence (08)	405	23	-94.32	100	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Davenport (09)	179	21	-88.27	99.43	95
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Spadina-Fort York (10)	53	10	-81.13	100	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	University-Rosedale (11)	308	20	-93.51	99.67	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Toronto-St. Paul's (12)	220	14	-93.64	99.54	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Toronto Centre (13)	97	10	-89.69	97.92	80
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Toronto-Danforth (14)	455	50	-89.01	99.12	98
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Don Valley West (15)	274	19	-93.07	99.63	94.44
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Don Valley East (16)	167	6	-96.41	98.17	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Don Valley North (17)	158	10	-93.67	99.35	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Willowdale (18)	166	6	-96.39	95.71	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Beaches-East York (19)	411	53	-87.10	99.02	96.23
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Scarborough Southwest (20)	46	12	-73.91	100	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Scarborough Centre (21)	35	7	-80.00	97.14	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Scarborough-Agincourt (22)	25	5	-80.00	96	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Scarborough North (23)	29	4	-86.21	100	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Scarborough-Guildwood (24)	42	2	-95.24	97.62	100
Solid Waste Management Services	Res / Organic Green Bin / Retrieval (7 Days)	Scarborough-Rouge Park (25)	54	6	-88.89	98.11	100
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Etobicoke North (01)	5	12	140.00	100	90
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Etobicoke Centre (02)	11	21	90.91	100	66.67
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	15	24	60.00	85.71	94.74
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Parkdale-High Park (04)	79	68	-13.92	66.67	75
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	York South-Weston (05)	31	33	6.45	77.27	94.12
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	York Centre (06)	14	19	35.71	71.43	100
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Humber River-Black Creek (07)	12	8	-33.33	60	50
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	21	25	19.05	92.31	84.62
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Davenport (09)	73	79	8.22	86.67	82.69
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Spadina-Fort York (10)	12	15	25.00	70	33.33
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	University-Rosedale (11)	45	39	-13.33	69.7	71.43
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	75	62	-17.33	83.02	89.19
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Toronto Centre (13)	2	5	150.00	100	N/A
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Toronto-Danforth (14)	16	18	12.50	100	100
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Don Valley West (15)	5	17	240.00	100	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Don Valley East (16)	5	7	40.00	100	100
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Don Valley North (17)	4	10	150.00	N/A	100
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Willowdale (18)	8	10	25.00	83.33	66.67
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Beaches-East York (19)	17	19	11.76	100	100
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Scarborough Southwest (20)	33	23	-30.30	100	100
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Scarborough Centre (21)	19	9	-52.63	100	100
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	9	5	-44.44	100	100
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Scarborough North (23)	11	12	9.09	100	100
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	10	7	-30.00	100	100
Solid Waste Management Services	Res / Organic&Garbage / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	27	21	-22.22	100	100
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Etobicoke North (01)	17	12	-29.41	82.35	88.89
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Etobicoke Centre (02)	12	14	16.67	91.67	72.73
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	14	12	-14.29	100	81.82
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Parkdale-High Park (04)	61	55	-9.84	84.44	67.57
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	York South-Weston (05)	39	21	-46.15	62.5	100
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	York Centre (06)	10	17	70.00	66.67	57.14
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Humber River-Black Creek (07)	6	5	-16.67	80	66.67
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	24	19	-20.83	76.92	100
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Davenport (09)	57	55	-3.51	73.81	83.33
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Spadina-Fort York (10)	15	9	-40.00	72.73	57.14
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	University-Rosedale (11)	43	36	-16.28	86.11	72.73
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	59	56	-5.08	83.78	90.63
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Toronto Centre (13)	2	6	200.00	100	100
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Toronto-Danforth (14)	15	12	-20.00	100	100
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Don Valley West (15)	15	11	-26.67	100	50
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Don Valley East (16)	4	2	-50.00	100	N/A
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Don Valley North (17)	8	1	-87.50	100	N/A
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Willowdale (18)	8	16	100.00	100	75
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Beaches-East York (19)	7	8	14.29	100	100
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Scarborough Southwest (20)	20	20	0.00	100	100
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Scarborough Centre (21)	17	13	-23.53	100	100
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	8	6	-25.00	100	100
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Scarborough North (23)	6	9	50.00	100	100
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	12	8	-33.33	100	100
Solid Waste Management Services	Res / Organic&Recycle / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	19	16	-15.79	100	100
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours	Etobicoke North (01)	35	26	-25.71	87.88	76.47
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours	Etobicoke Centre (02)	81	41	-49.38	83.78	69.44
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours	Etobicoke-Lakeshore (03)	58	82	41.38	84.91	82.54
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours	Parkdale-High Park (04)	30	15	-50.00	100	50
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours	York South-Weston (05)	45	34	-24.44	100	100
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours	York Centre (06)	33	51	54.55	66.67	75
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours	Humber River-Black Creek (07)	32	33	3.13	80	80
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours	Eglinton-Lawrence (08)	79	79	0.00	100	81.25
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours	Davenport (09)	15	17	13.33	100	50

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Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours Spadina-Fort York (10)		1	3	200.00	N/A	100
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours University-Rosedale (11)		16	28	75.00	100	100
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours Toronto-St. Paul's (12)		30	12	-60.00	100	100
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours Toronto Centre (13)		8	25	212.50	100	N/A
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours Toronto-Danforth (14)		83	86	3.61	85.19	66.67
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours Don Valley West (15)		52	70	34.62	100	94.12
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours Don Valley East (16)		35	9	-74.29	85.71	N/A
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours Don Valley North (17)		33	26	-21.21	100	100
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours Willowdale (18)		42	43	2.38	84.62	100
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours Beaches-East York (19)		93	74	-20.43	96.3	100
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours Scarborough Southwest (20)		56	67	19.64	100	100
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours Scarborough Centre (21)		40	30	-25.00	100	100
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours Scarborough-Agincourt (22)		23	17	-26.09	100	100
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours Scarborough North (23)		25	11	-56.00	100	100
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours Scarborough-Guildwood (24)		39	32	-17.95	88.89	100
Solid Waste Management Services	Res / Recycle / Multiple Addresses / Not Picked Up (24 Hours Scarborough-Rouge Park (25)		63	46	-26.98	100	100
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Etobicoke North (01)	333	282	-15.32	91.59	75.31
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Etobicoke Centre (02)	484	441	-8.88	87.77	72.08
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	590	542	-8.14	89.16	70.33
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Parkdale-High Park (04)	177	144	-18.64	85.34	72.94
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	York South-Weston (05)	271	192	-29.15	78.57	68.82
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	York Centre (06)	313	271	-13.42	80.46	88.07
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Humber River-Black Creek (07)	216	150	-30.56	61.4	77.36
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	459	397	-13.51	81.5	73.76
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Davenport (09)	192	179	-6.77	80.6	80.41
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Spadina-Fort York (10)	36	21	-41.67	68.97	53.85
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	University-Rosedale (11)	170	179	5.29	90.09	77.63
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	162	179	10.49	76.25	84.31
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Toronto Centre (13)	50	69	38.00	100	100
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Toronto-Danforth (14)	256	369	44.14	99.13	98.82
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Don Valley West (15)	345	398	15.36	98.6	98.9
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Don Valley East (16)	179	148	-17.32	98.46	94.12
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Don Valley North (17)	227	172	-24.23	96.05	97.3
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Willowdale (18)	213	162	-23.94	87.5	87.04
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Beaches-East York (19)	371	397	7.01	100	98.85
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Scarborough Southwest (20)	462	475	2.81	100	98.4
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Scarborough Centre (21)	443	338	-23.70	97.48	98.98
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	174	205	17.82	100	100
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Scarborough North (23)	242	209	-13.64	100	100
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	259	261	0.77	100	100
Solid Waste Management Services	Res / Recycle / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	491	514	4.68	99.24	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Etobicoke North (01)	10	5	-50.00	100	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Etobicoke Centre (02)	13	10	-23.08	90.91	75
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	5	8	60.00	100	87.5

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Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Parkdale-High Park (04)	3	5	66.67	50	75
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	York South-Weston (05)	7	18	157.14	100	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	York Centre (06)	8	11	37.50	100	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Humber River-Black Creek (07)	7	3	-57.14	100	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	16	20	25.00	100	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Davenport (09)	4	4	0.00	100	50
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Spadina-Fort York (10)	1	0	-100.00	N/A	-
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	University-Rosedale (11)	6	4	-33.33	80	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	8	8	0.00	83.33	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Toronto-Danforth (14)	13	25	92.31	100	80
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Don Valley West (15)	36	33	-8.33	100	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Don Valley East (16)	20	7	-65.00	100	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Don Valley North (17)	16	13	-18.75	100	N/A
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Willowdale (18)	8	6	-25.00	100	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Beaches-East York (19)	27	14	-48.15	100	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Scarborough Southwest (20)	25	20	-20.00	100	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Scarborough Centre (21)	30	19	-36.67	100	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	13	11	-15.38	100	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Scarborough North (23)	6	4	-33.33	100	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	16	6	-62.50	100	100
Solid Waste Management Services	Res / Recycle Front&Side / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	21	13	-38.10	100	100
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Etobicoke North (01)	9	27	200.00	100	86.36
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Etobicoke Centre (02)	44	74	68.18	91.89	82.22
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Etobicoke-Lakeshore (03)	26	48	84.62	91.67	70.59
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Parkdale-High Park (04)	24	38	58.33	100	40
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	York South-Weston (05)	37	24	-35.14	50	87.5
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	York Centre (06)	21	17	-19.05	100	100
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Humber River-Black Creek (07)	6	9	50.00	100	66.67
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Eglinton-Lawrence (08)	42	52	23.81	83.33	90.63
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Davenport (09)	35	25	-28.57	69.23	40
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Spadina-Fort York (10)	8	4	-50.00	100	N/A
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	University-Rosedale (11)	44	14	-68.18	69.23	100
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Toronto-St. Paul's (12)	24	40	66.67	87.5	46.15
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Toronto Centre (13)	21	5	-76.19	100	100
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Toronto-Danforth (14)	42	58	38.10	64.29	80
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Don Valley West (15)	61	79	29.51	60	68.97
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Don Valley East (16)	19	28	47.37	50	75
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Don Valley North (17)	26	50	92.31	88.89	81.82
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Willowdale (18)	47	46	-2.13	87.5	100
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Beaches-East York (19)	86	71	-17.44	97.14	66.67
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Scarborough Southwest (20)	55	55	0.00	100	50
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Scarborough Centre (21)	25	53	112.00	70	64.29
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Scarborough-Agincourt (22)	15	26	73.33	100	75
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Scarborough North (23)	11	27	145.45	100	100

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Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Scarborough-Guildwood (24)	28	24	-14.29	100	100
Solid Waste Management Services	Res / Yard Waste Multiple Addresses / Not Picked Up (24 Hours)	Scarborough-Rouge Park (25)	24	64	166.67	100	76.92
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	Etobicoke North (01)	1	1	0.00	100	100
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	Etobicoke Centre (02)	0	1	-	-	100
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	17	25	47.06	92.86	100
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	Parkdale-High Park (04)	38	25	-34.21	100	100
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	York South-Weston (05)	12	7	-41.67	100	100
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	York Centre (06)	0	2	-	-	N/A
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	16	19	18.75	100	100
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	Davenport (09)	19	35	84.21	100	100
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	Spadina-Fort York (10)	16	18	12.50	100	100
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	University-Rosedale (11)	34	31	-8.82	100	100
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	15	17	13.33	100	100
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	Toronto Centre (13)	24	31	29.17	100	100
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	Toronto-Danforth (14)	36	33	-8.33	100	100
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	Don Valley West (15)	4	6	50.00	100	100
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	Beaches-East York (19)	12	20	66.67	88.89	100
Solid Waste Management Services	Res Above Comm / Nite Garbage / Not Picked Up (2 Days)	Scarborough Southwest (20)	12	6	-50.00	100	100
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Etobicoke North (01)	1	0	-100.00	100	-
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Etobicoke Centre (02)	3	2	-33.33	100	N/A
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	12	18	50.00	100	100
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Parkdale-High Park (04)	10	21	110.00	100	100
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	York South-Weston (05)	7	5	-28.57	100	100
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	York Centre (06)	1	0	-100.00	100	-
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	13	12	-7.69	100	100
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Davenport (09)	17	30	76.47	100	100
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Spadina-Fort York (10)	10	15	50.00	100	100
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	University-Rosedale (11)	21	17	-19.05	100	100
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	7	5	-28.57	100	100
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Toronto Centre (13)	10	21	110.00	100	100
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Toronto-Danforth (14)	20	15	-25.00	100	100
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Don Valley West (15)	5	5	0.00	100	100
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Don Valley East (16)	0	1	-	-	N/A
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Willowdale (18)	0	1	-	-	N/A
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Beaches-East York (19)	4	12	200.00	100	100
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Scarborough Southwest (20)	9	9	0.00	100	100
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Scarborough Centre (21)	3	3	0.00	66.67	100
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	0	1	-	-	N/A
Solid Waste Management Services	Res Above Comm / Nite Recycle / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	0	2	-	-	N/A
Solid Waste Management Services	Res Above Comm / Nite XMAS Tree / Not Picked Up (2 Days)	Parkdale-High Park (04)	0	4	-	-	100
Solid Waste Management Services	Res Above Comm / Nite XMAS Tree / Not Picked Up (2 Days)	York South-Weston (05)	1	0	-100.00	N/A	-
Solid Waste Management Services	Res Above Comm / Nite XMAS Tree / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	2	0	-100.00	100	-
Solid Waste Management Services	Res Above Comm / Nite XMAS Tree / Not Picked Up (2 Days)	University-Rosedale (11)	2	0	-100.00	100	-
Solid Waste Management Services	Res Above Comm / Nite XMAS Tree / Not Picked Up (2 Days)	Toronto Centre (13)	0	2	-	-	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Res Above Comm / Nite XMAS Tree / Not Picked Up (2 Days)	Toronto-Danforth (14)	0	1	-	-	100
Solid Waste Management Services	Res Above Comm / Nite XMAS Tree / Not Picked Up (2 Days)	Beaches-East York (19)	1	1	0.00	100	100
Solid Waste Management Services	Res Above Comm / Nite Yard Waste / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	4	3	-25.00	100	N/A
Solid Waste Management Services	Res Above Comm / Nite Yard Waste / Not Picked Up (2 Days)	Parkdale-High Park (04)	3	8	166.67	100	100
Solid Waste Management Services	Res Above Comm / Nite Yard Waste / Not Picked Up (2 Days)	York South-Weston (05)	0	1	-	-	100
Solid Waste Management Services	Res Above Comm / Nite Yard Waste / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	1	0	-100.00	100	-
Solid Waste Management Services	Res Above Comm / Nite Yard Waste / Not Picked Up (2 Days)	Davenport (09)	2	1	-50.00	100	100
Solid Waste Management Services	Res Above Comm / Nite Yard Waste / Not Picked Up (2 Days)	Spadina-Fort York (10)	0	2	-	-	N/A
Solid Waste Management Services	Res Above Comm / Nite Yard Waste / Not Picked Up (2 Days)	University-Rosedale (11)	3	6	100.00	100	100
Solid Waste Management Services	Res Above Comm / Nite Yard Waste / Not Picked Up (2 Days)	Toronto Centre (13)	7	1	-85.71	100	100
Solid Waste Management Services	Res Above Comm / Nite Yard Waste / Not Picked Up (2 Days)	Toronto-Danforth (14)	1	0	-100.00	100	-
Solid Waste Management Services	Res Above Comm / Nite Yard Waste / Not Picked Up (2 Days)	Don Valley West (15)	1	1	0.00	N/A	100
Solid Waste Management Services	Res Above Comm / Nite Yard Waste / Not Picked Up (2 Days)	Beaches-East York (19)	4	1	-75.00	100	100
Solid Waste Management Services	Res Above Comm / Nite Yard Waste / Not Picked Up (2 Days)	Scarborough Southwest (20)	0	1	-	-	N/A
Solid Waste Management Services	Res Above Comm / Nite Yard Waste / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	0	2	-	-	N/A
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Etobicoke North (01)	0	1	-	-	N/A
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Etobicoke Centre (02)	5	8	60.00	100	66.67
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	5	4	-20.00	100	100
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Parkdale-High Park (04)	9	8	-11.11	85.71	100
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	York South-Weston (05)	8	8	0.00	100	100
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	York Centre (06)	0	1	-	-	N/A
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	3	5	66.67	100	100
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Davenport (09)	40	35	-12.50	100	95.83
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Spadina-Fort York (10)	4	13	225.00	100	100
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	University-Rosedale (11)	22	28	27.27	84.62	100
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	11	13	18.18	85.71	100
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Toronto Centre (13)	13	15	15.38	100	100
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Toronto-Danforth (14)	13	11	-15.38	87.5	100
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Don Valley West (15)	4	3	-25.00	100	100
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Don Valley North (17)	1	0	-100.00	100	-
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Willowdale (18)	1	0	-100.00	N/A	-
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Beaches-East York (19)	4	6	50.00	100	100
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Scarborough Southwest (20)	2	2	0.00	50	100
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Scarborough Centre (21)	0	1	-	-	N/A
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Scarborough North (23)	2	0	-100.00	50	-
Solid Waste Management Services	Residential / Nite Furniture / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	1	2	100.00	N/A	N/A
Solid Waste Management Services	Residential / Nite XMAS Tree / Not Picked Up (2 Days)	Davenport (09)	3	1	-66.67	100	0
Solid Waste Management Services	Residential / Nite XMAS Tree / Not Picked Up (2 Days)	University-Rosedale (11)	1	2	100.00	100	100
Solid Waste Management Services	Residential / Nite XMAS Tree / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	1	0	-100.00	N/A	-
Solid Waste Management Services	Residential / Nite XMAS Tree / Not Picked Up (2 Days)	Toronto Centre (13)	6	4	-33.33	100	100
Solid Waste Management Services	Residential / Nite XMAS Tree / Not Picked Up (2 Days)	Toronto-Danforth (14)	1	2	100.00	100	100
Solid Waste Management Services	Residential / Nite XMAS Tree / Not Picked Up (2 Days)	Don Valley West (15)	2	0	-100.00	N/A	-
Solid Waste Management Services	Residential / Nite XMAS Tree / Not Picked Up (2 Days)	Beaches-East York (19)	1	1	0.00	100	N/A
Solid Waste Management Services	Residential / Nite Yard Waste / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	3	1	-66.67	100	N/A

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Solid Waste Management Services	Residential / Nite Yard Waste / Not Picked Up (2 Days)	Parkdale-High Park (04)	8	9	12.50	100	100
Solid Waste Management Services	Residential / Nite Yard Waste / Not Picked Up (2 Days)	York South-Weston (05)	3	5	66.67	100	100
Solid Waste Management Services	Residential / Nite Yard Waste / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	2	3	50.00	100	50
Solid Waste Management Services	Residential / Nite Yard Waste / Not Picked Up (2 Days)	Davenport (09)	16	11	-31.25	100	100
Solid Waste Management Services	Residential / Nite Yard Waste / Not Picked Up (2 Days)	Spadina-Fort York (10)	1	1	0.00	N/A	100
Solid Waste Management Services	Residential / Nite Yard Waste / Not Picked Up (2 Days)	University-Rosedale (11)	21	16	-23.81	100	100
Solid Waste Management Services	Residential / Nite Yard Waste / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	6	5	-16.67	100	100
Solid Waste Management Services	Residential / Nite Yard Waste / Not Picked Up (2 Days)	Toronto Centre (13)	6	17	183.33	100	100
Solid Waste Management Services	Residential / Nite Yard Waste / Not Picked Up (2 Days)	Toronto-Danforth (14)	14	4	-71.43	100	100
Solid Waste Management Services	Residential / Nite Yard Waste / Not Picked Up (2 Days)	Don Valley West (15)	1	3	200.00	100	100
Solid Waste Management Services	Residential / Nite Yard Waste / Not Picked Up (2 Days)	Beaches-East York (19)	9	5	-44.44	100	75
Solid Waste Management Services	Residential / Nite Yard Waste / Not Picked Up (2 Days)	Scarborough Southwest (20)	2	1	-50.00	100	0
Solid Waste Management Services	Residential / Nite Yard Waste / Not Picked Up (2 Days)	Scarborough Centre (21)	0	2	-	-	N/A
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Etobicoke North (01)	8	8	0.00	100	25
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Etobicoke Centre (02)	19	19	0.00	41.18	73.68
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	52	58	11.54	82.61	72.41
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Parkdale-High Park (04)	104	53	-49.04	58.25	86.36
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	York South-Weston (05)	69	14	-79.71	11.59	53.85
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	York Centre (06)	2	14	600.00	0	64.29
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Humber River-Black Creek (07)	4	3	-25.00	25	66.67
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	88	26	-70.45	29.55	47.83
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Davenport (09)	39	40	2.56	23.68	26.32
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Spadina-Fort York (10)	44	7	-84.09	18.6	83.33
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	University-Rosedale (11)	52	32	-38.46	34.78	60
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	50	63	26.00	29.17	65.38
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Toronto Centre (13)	11	5	-54.55	100	100
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Toronto-Danforth (14)	35	61	74.29	100	100
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Don Valley West (15)	38	77	102.63	100	100
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Don Valley East (16)	12	34	183.33	100	100
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Don Valley North (17)	23	59	156.52	100	100
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Willowdale (18)	18	11	-38.89	18.18	80
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Beaches-East York (19)	58	90	55.17	100	100
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Scarborough Southwest (20)	38	38	0.00	100	100
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Scarborough Centre (21)	14	13	-7.14	100	100
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	16	11	-31.25	100	100
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Scarborough North (23)	4	13	225.00	100	100
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	11	11	0.00	100	100
Solid Waste Management Services	Residential / XMAS Tree / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	21	17	-19.05	100	100
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Etobicoke North (01)	81	95	17.28	90.79	77.92
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Etobicoke Centre (02)	190	182	-4.21	84.36	80.8
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	205	195	-4.88	87.37	69.81
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Parkdale-High Park (04)	155	144	-7.10	61.02	56.94
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	York South-Weston (05)	119	104	-12.61	57.84	45
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	York Centre (06)	89	66	-25.84	73.24	48.57

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Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Humber River-Black Creek (07)	45	44	-2.22	60.61	44.44
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	146	157	7.53	64.86	55.66
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Davenport (09)	156	104	-33.33	72.73	50.72
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Spadina-Fort York (10)	41	29	-29.27	58.82	31.25
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	University-Rosedale (11)	160	139	-13.13	83.96	71.43
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	137	152	10.95	77.27	67.86
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Toronto Centre (13)	51	38	-25.49	100	80
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Toronto-Danforth (14)	280	316	12.86	93.16	96.81
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Don Valley West (15)	228	302	32.46	98.91	95.05
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Don Valley East (16)	95	126	32.63	97.67	97.3
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Don Valley North (17)	151	224	48.34	98.78	94.74
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Willowdale (18)	124	167	34.68	85.19	77.97
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Beaches-East York (19)	280	324	15.71	98.31	100
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Scarborough Southwest (20)	156	230	47.44	100	89.55
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Scarborough Centre (21)	117	195	66.67	100	100
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	75	137	82.67	100	97.14
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Scarborough North (23)	64	114	78.13	100	100
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	95	151	58.95	100	93.1
Solid Waste Management Services	Residential / Yard Waste / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	133	245	84.21	100	100
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Etobicoke North (01)	191	218	14.14	92.05	78.42
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Etobicoke Centre (02)	441	449	1.81	90.34	77.17
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Etobicoke-Lakeshore (03)	504	484	-3.97	88.73	77.86
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Parkdale-High Park (04)	442	443	0.23	71.35	82.8
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	York South-Weston (05)	358	420	17.32	77.74	82.84
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	York Centre (06)	312	317	1.60	74.17	72.95
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Humber River-Black Creek (07)	245	259	5.71	77.66	77.27
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Eglinton-Lawrence (08)	397	395	-0.50	79.14	83.27
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Davenport (09)	543	520	-4.24	82.06	84.86
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Spadina-Fort York (10)	102	104	1.96	58.75	85.14
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	University-Rosedale (11)	423	460	8.75	74.93	82.81
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Toronto-St. Paul's (12)	349	409	17.19	74.13	90.42
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Toronto Centre (13)	59	78	32.20	93.94	81.58
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Toronto-Danforth (14)	417	356	-14.63	96.92	96.26
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Don Valley West (15)	488	384	-21.31	96.18	94.86
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Don Valley East (16)	252	179	-28.97	95.21	97.32
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Don Valley North (17)	331	289	-12.69	91.87	89.53
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Willowdale (18)	273	216	-20.88	81.96	78.52
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Beaches-East York (19)	422	413	-2.13	98.18	97.12
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Scarborough Southwest (20)	465	381	-18.06	99.56	96.25
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Scarborough Centre (21)	267	249	-6.74	100	100
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Scarborough-Agincourt (22)	269	199	-26.02	100	94.05
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Scarborough North (23)	243	234	-3.70	100	97.96
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Scarborough-Guildwood (24)	228	233	2.19	100	98.44
Solid Waste Management Services	Residential Furniture / Not Picked Up (2 Days)	Scarborough-Rouge Park (25)	508	459	-9.65	96.8	96.25

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Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Etobicoke North (01)	244	203	-16.80	98.28	94.47
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Etobicoke Centre (02)	299	224	-25.08	97.93	97.29
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Etobicoke-Lakeshore (03)	347	296	-14.70	95.56	95.44
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Parkdale-High Park (04)	561	548	-2.32	96.01	92.39
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	York South-Weston (05)	246	271	10.16	93.67	95.09
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	York Centre (06)	150	198	32.00	96.6	96.43
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Humber River-Black Creek (07)	88	107	21.59	98.85	99.01
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Eglinton-Lawrence (08)	422	390	-7.58	97.36	96.88
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Davenport (09)	503	599	19.09	94.34	94.14
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Spadina-Fort York (10)	89	107	20.22	95.4	93.33
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	University-Rosedale (11)	479	416	-13.15	97.22	92.87
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Toronto-St. Paul's (12)	433	474	9.47	97.63	93.55
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Toronto Centre (13)	31	34	9.68	93.1	90.91
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Toronto-Danforth (14)	212	236	11.32	92.79	95.22
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Don Valley West (15)	230	207	-10.00	96.44	97.52
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Don Valley East (16)	236	125	-47.03	98.27	95.87
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Don Valley North (17)	242	205	-15.29	95.38	97.49
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Willowdale (18)	176	189	7.39	96.55	97.28
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Beaches-East York (19)	234	210	-10.26	91.85	97.51
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Scarborough Southwest (20)	321	231	-28.04	95.56	98.68
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Scarborough Centre (21)	304	266	-12.50	97.67	98.07
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Scarborough-Agincourt (22)	359	198	-44.85	96.49	98.97
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Scarborough North (23)	310	190	-38.71	96.41	96.24
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Scarborough-Guildwood (24)	238	216	-9.24	95.28	93.3
Solid Waste Management Services	Residential: Bin: Repair or Replace Body/Handle (7 Days)	Scarborough-Rouge Park (25)	388	266	-31.44	94.75	96.96
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Etobicoke North (01)	242	336	38.84	98.73	94.91
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Etobicoke Centre (02)	283	358	26.50	98.19	96.31
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Etobicoke-Lakeshore (03)	284	436	53.52	96.06	96.51
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Parkdale-High Park (04)	850	984	15.76	95.6	95.62
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	York South-Weston (05)	442	501	13.35	96.78	95.13
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	York Centre (06)	305	364	19.34	98.99	97.48
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Humber River-Black Creek (07)	183	186	1.64	97.22	97.79
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Eglinton-Lawrence (08)	650	744	14.46	98.59	97.11
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Davenport (09)	878	998	13.67	94.97	94.08
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Spadina-Fort York (10)	116	134	15.52	96.52	96.21
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	University-Rosedale (11)	638	691	8.31	97.28	94.11
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Toronto-St. Paul's (12)	626	890	42.17	98.05	95.35
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Toronto Centre (13)	41	29	-29.27	97.5	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Toronto-Danforth (14)	259	386	49.03	94.49	98.41
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Don Valley West (15)	278	481	73.02	97.78	96.84
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Don Valley East (16)	181	249	37.57	96.09	98.8
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Don Valley North (17)	282	401	42.20	98.92	98.22
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Willowdale (18)	260	369	41.92	99.22	96.42
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Beaches-East York (19)	257	334	29.96	97.6	98.48

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Scarborough Southwest (20)	508	502	-1.18	98.61	97.97
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Scarborough Centre (21)	571	566	-0.88	98.39	97.48
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Scarborough-Agincourt (22)	418	379	-9.33	97.09	97.86
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Scarborough North (23)	442	400	-9.50	97.46	99.49
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Scarborough-Guildwood (24)	361	427	18.28	97.16	98.57
Solid Waste Management Services	Residential: Bin: Repair or Replace Lid (7 Days)	Scarborough-Rouge Park (25)	530	592	11.70	97.89	96.58
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Etobicoke North (01)	1	3	200.00	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Etobicoke Centre (02)	4	10	150.00	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Etobicoke-Lakeshore (03)	9	3	-66.67	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Parkdale-High Park (04)	30	22	-26.67	96.67	95.45
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	York South-Weston (05)	10	6	-40.00	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	York Centre (06)	5	3	-40.00	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Humber River-Black Creek (07)	7	4	-42.86	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Eglinton-Lawrence (08)	15	10	-33.33	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Davenport (09)	22	18	-18.18	100	94.44
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Spadina-Fort York (10)	6	3	-50.00	83.33	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	University-Rosedale (11)	20	27	35.00	100	92.31
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Toronto-St. Paul's (12)	17	20	17.65	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Toronto Centre (13)	17	9	-47.06	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Toronto-Danforth (14)	75	60	-20.00	98.65	96.67
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Don Valley West (15)	11	9	-18.18	90.91	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Don Valley East (16)	5	5	0.00	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Don Valley North (17)	10	9	-10.00	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Willowdale (18)	8	6	-25.00	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Beaches-East York (19)	57	103	80.70	94.74	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Scarborough Southwest (20)	5	6	20.00	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Scarborough Centre (21)	10	6	-40.00	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Scarborough-Agincourt (22)	9	4	-55.56	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Scarborough North (23)	9	4	-55.56	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Scarborough-Guildwood (24)	2	7	250.00	100	85.71
Solid Waste Management Services	Residential: Bin: Repair or Replace Metal Bar (7 Days)	Scarborough-Rouge Park (25)	9	6	-33.33	88.89	83.33
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Etobicoke North (01)	84	73	-13.10	97.59	95.83
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Etobicoke Centre (02)	103	90	-12.62	100	97.73
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Etobicoke-Lakeshore (03)	89	75	-15.73	97.67	95.83
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Parkdale-High Park (04)	16	26	62.50	100	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	York South-Weston (05)	38	55	44.74	100	96.36
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	York Centre (06)	49	54	10.20	97.87	98.11
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Humber River-Black Creek (07)	46	37	-19.57	97.73	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Eglinton-Lawrence (08)	68	59	-13.24	98.48	96.49
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Davenport (09)	36	30	-16.67	91.43	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Spadina-Fort York (10)	1	7	600.00	100	83.33
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	University-Rosedale (11)	26	37	42.31	92.31	97.3
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Toronto-St. Paul's (12)	23	31	34.78	100	87.1
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Toronto Centre (13)	5	1	-80.00	100	N/A

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Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Toronto-Danforth (14)	19	42	121.05	94.44	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Don Valley West (15)	64	75	17.19	98.44	95.89
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Don Valley East (16)	86	63	-26.74	97.62	95.16
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Don Valley North (17)	113	87	-23.01	98.2	98.82
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Willowdale (18)	74	62	-16.22	97.18	96.72
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Beaches-East York (19)	50	56	12.00	97.87	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Scarborough Southwest (20)	136	102	-25.00	97.01	98
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Scarborough Centre (21)	189	130	-31.22	97.88	96.9
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Scarborough-Agincourt (22)	92	73	-20.65	97.75	98.63
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Scarborough North (23)	165	110	-33.33	98.17	100
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Scarborough-Guildwood (24)	112	80	-28.57	99.09	98.73
Solid Waste Management Services	Residential: Bin: Repair or Replace Wheel (7 Days)	Scarborough-Rouge Park (25)	178	129	-27.53	97.18	97.6
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Etobicoke North (01)	32	43	34.38	96.88	97.5
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Etobicoke Centre (02)	33	50	51.52	81.25	93.48
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Etobicoke-Lakeshore (03)	91	84	-7.69	92.05	96.1
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Parkdale-High Park (04)	177	113	-36.16	85.96	90.57
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	York South-Weston (05)	75	70	-6.67	91.89	86.67
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	York Centre (06)	45	48	6.67	88.64	97.73
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Humber River-Black Creek (07)	32	34	6.25	79.31	93.94
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Eglinton-Lawrence (08)	69	96	39.13	86.57	92.31
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Davenport (09)	139	128	-7.91	86.57	86.29
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Spadina-Fort York (10)	49	24	-51.02	81.63	91.3
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	University-Rosedale (11)	161	123	-23.60	88.67	91.89
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Toronto-St. Paul's (12)	95	100	5.26	80.9	94.44
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Toronto Centre (13)	50	39	-22.00	87.5	89.19
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Toronto-Danforth (14)	145	90	-37.93	92.65	87.95
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Don Valley West (15)	62	61	-1.61	85.25	94.92
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Don Valley East (16)	15	19	26.67	93.33	94.74
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Don Valley North (17)	29	33	13.79	82.14	100
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Willowdale (18)	35	46	31.43	87.88	90.24
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Beaches-East York (19)	84	97	15.48	81.71	90.43
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Scarborough Southwest (20)	65	68	4.62	92.19	98.44
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Scarborough Centre (21)	54	36	-33.33	98.08	94.29
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Scarborough-Agincourt (22)	31	28	-9.68	86.67	96.15
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Scarborough North (23)	19	36	89.47	100	100
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Scarborough-Guildwood (24)	46	32	-30.43	100	100
Solid Waste Management Services	Residential: Bin: Wrong Delivery (14 Days)	Scarborough-Rouge Park (25)	64	68	6.25	87.72	97.01
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Etobicoke North (01)	11	10	-9.09	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Etobicoke Centre (02)	4	4	0.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Etobicoke-Lakeshore (03)	7	10	42.86	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Parkdale-High Park (04)	20	25	25.00	95	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	York South-Weston (05)	10	12	20.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	York Centre (06)	6	3	-50.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Humber River-Black Creek (07)	10	10	0.00	100	100

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Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Eglinton-Lawrence (08)	25	34	36.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Davenport (09)	26	20	-23.08	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Spadina-Fort York (10)	7	8	14.29	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	University-Rosedale (11)	45	24	-46.67	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Toronto-St. Paul's (12)	15	22	46.67	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Toronto Centre (13)	8	11	37.50	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Toronto-Danforth (14)	8	13	62.50	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Don Valley West (15)	13	12	-7.69	92.31	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Don Valley East (16)	2	4	100.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Don Valley North (17)	9	11	22.22	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Willowdale (18)	13	7	-46.15	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Beaches-East York (19)	11	8	-27.27	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Scarborough Southwest (20)	6	6	0.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Scarborough Centre (21)	12	5	-58.33	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Scarborough-Agincourt (22)	2	3	50.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Scarborough North (23)	5	10	100.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Scarborough-Guildwood (24)	5	7	40.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Extra Large (14 Days)	Scarborough-Rouge Park (25)	7	4	-42.86	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Etobicoke North (01)	8	8	0.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Etobicoke Centre (02)	10	12	20.00	88.89	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Etobicoke-Lakeshore (03)	13	6	-53.85	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Parkdale-High Park (04)	17	20	17.65	93.33	95
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	York South-Weston (05)	18	16	-11.11	100	93.33
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	York Centre (06)	9	16	77.78	88.89	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Humber River-Black Creek (07)	7	9	28.57	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Eglinton-Lawrence (08)	11	15	36.36	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Davenport (09)	26	23	-11.54	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Spadina-Fort York (10)	5	7	40.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	University-Rosedale (11)	21	22	4.76	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Toronto-St. Paul's (12)	15	24	60.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Toronto Centre (13)	3	15	400.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Toronto-Danforth (14)	12	12	0.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Don Valley West (15)	13	9	-30.77	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Don Valley East (16)	2	4	100.00	100	75
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Don Valley North (17)	4	2	-50.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Willowdale (18)	12	7	-41.67	90.91	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Beaches-East York (19)	18	12	-33.33	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Scarborough Southwest (20)	10	15	50.00	100	92.86
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Scarborough Centre (21)	15	10	-33.33	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Scarborough-Agincourt (22)	8	7	-12.50	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Scarborough North (23)	6	6	0.00	100	83.33
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Scarborough-Guildwood (24)	5	6	20.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Large (14 Days)	Scarborough-Rouge Park (25)	5	13	160.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Etobicoke North (01)	4	5	25.00	100	100

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Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Etobicoke Centre (02)	4	6	50.00	100	83.33
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Etobicoke-Lakeshore (03)	12	9	-25.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Parkdale-High Park (04)	14	15	7.14	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	York South-Weston (05)	10	7	-30.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	York Centre (06)	5	10	100.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Humber River-Black Creek (07)	10	7	-30.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Eglinton-Lawrence (08)	5	9	80.00	75	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Davenport (09)	16	17	6.25	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Spadina-Fort York (10)	5	2	-60.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	University-Rosedale (11)	17	19	11.76	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Toronto-St. Paul's (12)	10	10	0.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Toronto Centre (13)	6	5	-16.67	60	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Toronto-Danforth (14)	16	18	12.50	93.75	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Don Valley West (15)	6	5	-16.67	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Don Valley East (16)	4	1	-75.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Don Valley North (17)	3	6	100.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Willowdale (18)	4	5	25.00	100	80
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Beaches-East York (19)	7	11	57.14	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Scarborough Southwest (20)	8	9	12.50	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Scarborough Centre (21)	6	8	33.33	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Scarborough-Agincourt (22)	2	4	100.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Scarborough North (23)	2	5	150.00	100	60
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Scarborough-Guildwood (24)	4	6	50.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Medium (14 Days)	Scarborough-Rouge Park (25)	1	7	600.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Etobicoke North (01)	2	5	150.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Etobicoke Centre (02)	3	3	0.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Etobicoke-Lakeshore (03)	5	12	140.00	80	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Parkdale-High Park (04)	17	6	-64.71	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	York South-Weston (05)	7	6	-14.29	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	York Centre (06)	4	1	-75.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Humber River-Black Creek (07)	3	1	-66.67	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Eglinton-Lawrence (08)	4	9	125.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Davenport (09)	17	10	-41.18	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Spadina-Fort York (10)	2	2	0.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	University-Rosedale (11)	12	5	-58.33	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Toronto-St. Paul's (12)	4	6	50.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Toronto Centre (13)	2	1	-50.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Toronto-Danforth (14)	13	16	23.08	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Don Valley West (15)	1	2	100.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Don Valley East (16)	0	1	-	-	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Don Valley North (17)	2	3	50.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Willowdale (18)	5	4	-20.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Beaches-East York (19)	8	3	-62.50	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Scarborough Southwest (20)	7	4	-42.86	100	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Scarborough Centre (21)	7	6	-14.29	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Scarborough-Agincourt (22)	4	4	0.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Scarborough North (23)	3	3	0.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Scarborough-Guildwood (24)	4	4	0.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Additional Small (14 Days)	Scarborough-Rouge Park (25)	3	9	200.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Etobicoke North (01)	41	52	26.83	97.37	94.23
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Etobicoke Centre (02)	75	92	22.67	97.26	98.8
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Etobicoke-Lakeshore (03)	66	72	9.09	93.75	95.45
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Parkdale-High Park (04)	60	54	-10.00	100	98.08
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	York South-Weston (05)	47	45	-4.26	97.83	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	York Centre (06)	55	51	-7.27	100	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Humber River-Black Creek (07)	43	46	6.98	95.24	97.83
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Eglinton-Lawrence (08)	54	102	88.89	96.15	96.91
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Davenport (09)	87	103	18.39	98.78	98.98
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Spadina-Fort York (10)	14	19	35.71	100	94.44
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	University-Rosedale (11)	67	78	16.42	96.88	98.65
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Toronto-St. Paul's (12)	54	56	3.70	100	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Toronto Centre (13)	10	10	0.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Toronto-Danforth (14)	45	45	0.00	93.18	97.73
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Don Valley West (15)	76	74	-2.63	95.71	95.77
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Don Valley East (16)	17	17	0.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Don Valley North (17)	32	27	-15.63	100	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Willowdale (18)	59	70	18.64	100	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Beaches-East York (19)	54	58	7.41	98.04	98.21
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Scarborough Southwest (20)	36	54	50.00	97.22	96.23
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Scarborough Centre (21)	40	54	35.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Scarborough-Agincourt (22)	28	40	42.86	88.89	97.37
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Scarborough North (23)	35	30	-14.29	96.97	96.43
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Scarborough-Guildwood (24)	38	43	13.16	94.12	94.74
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Extra Large (14 Days)	Scarborough-Rouge Park (25)	40	38	-5.00	95	97.22
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Etobicoke North (01)	123	113	-8.13	97.48	98.2
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Etobicoke Centre (02)	190	182	-4.21	96.76	98.33
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Etobicoke-Lakeshore (03)	194	212	9.28	97.35	98.06
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Parkdale-High Park (04)	172	172	0.00	95.83	96.43
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	York South-Weston (05)	146	122	-16.44	97.16	97.39
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	York Centre (06)	100	133	33.00	97.94	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Humber River-Black Creek (07)	78	103	32.05	95.83	99.02
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Eglinton-Lawrence (08)	160	139	-13.13	96.82	96.3
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Davenport (09)	182	172	-5.49	96	99.39
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Spadina-Fort York (10)	34	43	26.47	97.06	95.35
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	University-Rosedale (11)	154	128	-16.88	98.68	98.35
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Toronto-St. Paul's (12)	157	121	-22.93	98.67	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Toronto Centre (13)	30	17	-43.33	100	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Toronto-Danforth (14)	165	152	-7.88	95.51	99.32

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Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Don Valley West (15)	183	148	-19.13	95.98	97.9
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Don Valley East (16)	55	64	16.36	94.44	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Don Valley North (17)	94	101	7.45	97.85	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Willowdale (18)	120	110	-8.33	99.11	98.04
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Beaches-East York (19)	171	164	-4.09	95.81	99.36
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Scarborough Southwest (20)	157	149	-5.10	97.37	98.62
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Scarborough Centre (21)	159	139	-12.58	97.4	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Scarborough-Agincourt (22)	79	76	-3.80	95.89	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Scarborough North (23)	90	72	-20.00	97.67	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Scarborough-Guildwood (24)	97	113	16.49	96.7	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Large (14 Days)	Scarborough-Rouge Park (25)	138	152	10.14	98.48	99.31
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Etobicoke North (01)	263	167	-36.50	94.62	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Etobicoke Centre (02)	378	258	-31.75	88.98	97.67
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Etobicoke-Lakeshore (03)	381	310	-18.64	97.87	97.71
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Parkdale-High Park (04)	286	243	-15.03	96.09	97.07
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	York South-Weston (05)	344	236	-31.40	94.99	98.27
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	York Centre (06)	218	176	-19.27	96.31	97.04
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Humber River-Black Creek (07)	222	168	-24.32	98.12	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Eglinton-Lawrence (08)	311	236	-24.12	97	99.15
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Davenport (09)	394	296	-24.87	97.42	97.95
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Spadina-Fort York (10)	39	45	15.38	97.37	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	University-Rosedale (11)	186	165	-11.29	97.27	95.63
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Toronto-St. Paul's (12)	213	188	-11.74	97.17	96.74
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Toronto Centre (13)	38	42	10.53	100	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Toronto-Danforth (14)	351	314	-10.54	96.77	98.16
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Don Valley West (15)	266	153	-42.48	96.56	98.66
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Don Valley East (16)	97	77	-20.62	97.89	98.67
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Don Valley North (17)	201	142	-29.35	96.94	97.06
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Willowdale (18)	216	149	-31.02	98.56	98.65
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Beaches-East York (19)	340	253	-25.59	97.9	98.41
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Scarborough Southwest (20)	274	235	-14.23	95.49	97.8
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Scarborough Centre (21)	236	193	-18.22	94.83	98.94
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Scarborough-Agincourt (22)	316	123	-61.08	96.79	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Scarborough North (23)	198	155	-21.72	94.27	97.99
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Scarborough-Guildwood (24)	200	161	-19.50	94.42	96.18
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Medium (14 Days)	Scarborough-Rouge Park (25)	318	243	-23.58	94.16	97.86
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Etobicoke North (01)	204	161	-21.08	97.52	99.36
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Etobicoke Centre (02)	320	214	-33.13	97.76	96.23
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Etobicoke-Lakeshore (03)	275	219	-20.36	95.9	98.6
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Parkdale-High Park (04)	165	125	-24.24	95.12	96.72
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	York South-Weston (05)	348	223	-35.92	96.42	98.63
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	York Centre (06)	216	134	-37.96	98.58	99.24
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Humber River-Black Creek (07)	205	136	-33.66	97.03	97.79
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Eglinton-Lawrence (08)	219	146	-33.33	99.07	99.32

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Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Davenport (09)	320	210	-34.38	94.9	98.56
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Spadina-Fort York (10)	55	23	-58.18	94.55	95.45
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	University-Rosedale (11)	126	78	-38.10	99.2	96.1
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Toronto-St. Paul's (12)	178	107	-39.89	98.84	99.05
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Toronto Centre (13)	44	25	-43.18	90.48	95.45
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Toronto-Danforth (14)	258	204	-20.93	96.05	97.47
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Don Valley West (15)	180	129	-28.33	98.31	98.43
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Don Valley East (16)	148	75	-49.32	98.62	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Don Valley North (17)	262	173	-33.97	98.44	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Willowdale (18)	204	137	-32.84	95.45	97.78
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Beaches-East York (19)	314	178	-43.31	98.03	97.14
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Scarborough Southwest (20)	257	185	-28.02	95.67	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Scarborough Centre (21)	271	190	-29.89	97.73	100
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Scarborough-Agincourt (22)	263	138	-47.53	98.09	98.54
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Scarborough North (23)	265	149	-43.77	98.07	99.31
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Scarborough-Guildwood (24)	210	149	-29.05	99.03	98.65
Solid Waste Management Services	Residential: Garbage Bin: Exchange to Small (14 Days)	Scarborough-Rouge Park (25)	370	239	-35.41	97.53	99.57
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Etobicoke North (01)	48	49	2.08	65.12	82.22
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Etobicoke Centre (02)	78	80	2.56	65.15	78.67
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Etobicoke-Lakeshore (03)	128	92	-28.13	73.33	81.48
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Parkdale-High Park (04)	261	253	-3.07	78.6	77.63
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	York South-Weston (05)	139	157	12.95	78.05	72.11
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	York Centre (06)	110	155	40.91	75.76	80.6
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Humber River-Black Creek (07)	105	227	116.19	86.96	86.36
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Eglinton-Lawrence (08)	168	159	-5.36	78.95	74.29
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Davenport (09)	345	421	22.03	72.49	82.12
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Spadina-Fort York (10)	131	115	-12.21	79.67	89.62
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	University-Rosedale (11)	358	370	3.35	77.47	80.35
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Toronto-St. Paul's (12)	154	161	4.55	81.94	80.69
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Toronto Centre (13)	165	193	16.97	87.58	81.97
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Toronto-Danforth (14)	329	320	-2.74	80.92	80.62
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Don Valley West (15)	138	159	15.22	78.23	75
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Don Valley East (16)	64	51	-20.31	85.94	78.72
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Don Valley North (17)	76	72	-5.26	83.33	87.1
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Willowdale (18)	138	154	11.59	71.65	73.19
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Beaches-East York (19)	178	212	19.10	76.33	85.43
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Scarborough Southwest (20)	163	143	-12.27	85.52	77.78
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Scarborough Centre (21)	142	89	-37.32	81.88	79.52
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Scarborough-Agincourt (22)	77	58	-24.68	82.61	78
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Scarborough North (23)	105	179	70.48	85.29	55.56
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Scarborough-Guildwood (24)	95	81	-14.74	88.76	77.63
Solid Waste Management Services	Residential: Garbage Bin: Missing (14 Business Days)	Scarborough-Rouge Park (25)	140	149	6.43	76.92	86.33
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Etobicoke North (01)	4	0	-100.00	33.33	-
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Etobicoke Centre (02)	12	5	-58.33	66.67	75

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Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Etobicoke-Lakeshore (03)	7	14	100.00	71.43	83.33
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Parkdale-High Park (04)	5	10	100.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	York South-Weston (05)	3	5	66.67	100	75
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	York Centre (06)	4	13	225.00	100	81.82
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Humber River-Black Creek (07)	2	3	50.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Eglinton-Lawrence (08)	14	18	28.57	70	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Davenport (09)	12	14	16.67	90.91	85.71
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Spadina-Fort York (10)	2	10	400.00	50	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	University-Rosedale (11)	23	8	-65.22	93.75	75
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Toronto-St. Paul's (12)	11	10	-9.09	75	87.5
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Toronto Centre (13)	8	10	25.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Toronto-Danforth (14)	10	9	-10.00	70	88.89
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Don Valley West (15)	12	16	33.33	58.33	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Don Valley East (16)	1	0	-100.00	100	-
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Don Valley North (17)	2	1	-50.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Willowdale (18)	5	5	0.00	80	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Beaches-East York (19)	3	6	100.00	100	80
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Scarborough Southwest (20)	7	6	-14.29	85.71	66.67
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Scarborough Centre (21)	1	1	0.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Scarborough North (23)	4	2	-50.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Scarborough-Guildwood (24)	4	0	-100.00	100	-
Solid Waste Management Services	Residential: Garbage Bin: New Account Extra Large (21 Days)	Scarborough-Rouge Park (25)	2	9	350.00	100	50
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Etobicoke North (01)	4	4	0.00	75	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Etobicoke Centre (02)	33	25	-24.24	90.63	90.48
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Etobicoke-Lakeshore (03)	31	40	29.03	60.71	91.18
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Parkdale-High Park (04)	8	22	175.00	87.5	89.47
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	York South-Weston (05)	11	12	9.09	45.45	70
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	York Centre (06)	16	45	181.25	93.33	89.47
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Humber River-Black Creek (07)	13	14	7.69	84.62	92.86
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Eglinton-Lawrence (08)	13	15	15.38	69.23	84.62
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Davenport (09)	16	31	93.75	75	70.37
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Spadina-Fort York (10)	7	10	42.86	100	87.5
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	University-Rosedale (11)	22	19	-13.64	63.16	72.22
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Toronto-St. Paul's (12)	33	30	-9.09	82.14	88.46
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Toronto Centre (13)	16	8	-50.00	60	62.5
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Toronto-Danforth (14)	6	8	33.33	100	75
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Don Valley West (15)	19	26	36.84	76.47	80
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Don Valley East (16)	4	5	25.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Don Valley North (17)	2	6	200.00	50	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Willowdale (18)	40	16	-60.00	70.59	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Beaches-East York (19)	11	31	181.82	63.64	96
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Scarborough Southwest (20)	11	15	36.36	81.82	61.54
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Scarborough Centre (21)	5	5	0.00	80	80

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Scarborough-Agincourt (22)	0	4	-	-	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Scarborough North (23)	3	15	400.00	100	83.33
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Scarborough-Guildwood (24)	11	5	-54.55	63.64	60
Solid Waste Management Services	Residential: Garbage Bin: New Account Large (21 Days)	Scarborough-Rouge Park (25)	7	24	242.86	42.86	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Etobicoke North (01)	2	5	150.00	0	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Etobicoke Centre (02)	63	57	-9.52	88.52	93.62
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Etobicoke-Lakeshore (03)	39	41	5.13	77.14	74.29
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Parkdale-High Park (04)	13	19	46.15	83.33	94.44
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	York South-Weston (05)	19	18	-5.26	78.95	70.59
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	York Centre (06)	23	150	552.17	66.67	87.22
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Humber River-Black Creek (07)	30	14	-53.33	80.77	91.67
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Eglinton-Lawrence (08)	29	32	10.34	68.97	78.57
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Davenport (09)	21	26	23.81	83.33	80.95
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Spadina-Fort York (10)	10	12	20.00	88.89	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	University-Rosedale (11)	28	26	-7.14	66.67	88
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Toronto-St. Paul's (12)	27	38	40.74	70.37	88.89
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Toronto Centre (13)	29	24	-17.24	53.57	73.68
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Toronto-Danforth (14)	32	33	3.13	83.87	80.65
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Don Valley West (15)	25	16	-36.00	86.36	69.23
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Don Valley East (16)	3	5	66.67	66.67	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Don Valley North (17)	2	4	100.00	N/A	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Willowdale (18)	40	26	-35.00	67.57	96
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Beaches-East York (19)	21	33	57.14	66.67	83.33
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Scarborough Southwest (20)	44	28	-36.36	76.19	86.36
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Scarborough Centre (21)	12	5	-58.33	83.33	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Scarborough-Agincourt (22)	3	5	66.67	33.33	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Scarborough North (23)	9	22	144.44	100	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Scarborough-Guildwood (24)	29	6	-79.31	85.71	83.33
Solid Waste Management Services	Residential: Garbage Bin: New Account Medium (21 Days)	Scarborough-Rouge Park (25)	18	56	211.11	82.35	95.83
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Etobicoke North (01)	4	2	-50.00	100	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Etobicoke Centre (02)	56	57	1.79	80	93.48
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Etobicoke-Lakeshore (03)	28	30	7.14	80.77	70.83
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Parkdale-High Park (04)	20	12	-40.00	75	83.33
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	York South-Weston (05)	14	7	-50.00	78.57	85.71
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	York Centre (06)	23	154	569.57	85	81.62
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Humber River-Black Creek (07)	42	7	-83.33	100	85.71
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Eglinton-Lawrence (08)	21	31	47.62	85	82.76
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Davenport (09)	23	25	8.70	78.26	80
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Spadina-Fort York (10)	11	6	-45.45	90	80
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	University-Rosedale (11)	41	24	-41.46	70	86.96
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Toronto-St. Paul's (12)	13	8	-38.46	58.33	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Toronto Centre (13)	29	15	-48.28	72.41	92.31
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Toronto-Danforth (14)	33	32	-3.03	80.65	83.33
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Don Valley West (15)	11	19	72.73	54.55	60

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Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Don Valley East (16)	3	2	-33.33	100	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Don Valley North (17)	3	2	-33.33	66.67	100
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Willowdale (18)	50	17	-66.00	79.17	82.35
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Beaches-East York (19)	29	22	-24.14	86.21	80.95
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Scarborough Southwest (20)	54	29	-46.30	74.51	65.38
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Scarborough Centre (21)	7	7	0.00	66.67	83.33
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Scarborough-Agincourt (22)	8	2	-75.00	100	50
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Scarborough North (23)	9	19	111.11	88.89	88.89
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Scarborough-Guildwood (24)	33	3	-90.91	89.66	66.67
Solid Waste Management Services	Residential: Garbage Bin: New Account Small (21 Days)	Scarborough-Rouge Park (25)	29	27	-6.90	82.76	92
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Etobicoke North (01)	125	99	-20.80	96.77	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Etobicoke Centre (02)	77	65	-15.58	98.68	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Etobicoke-Lakeshore (03)	105	91	-13.33	98.08	95.56
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Parkdale-High Park (04)	86	64	-25.58	98.81	96.88
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	York South-Weston (05)	99	125	26.26	97.94	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	York Centre (06)	131	104	-20.61	99.23	96.15
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Humber River-Black Creek (07)	91	78	-14.29	100	98.72
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Eglinton-Lawrence (08)	199	190	-4.52	99.48	98.94
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Davenport (09)	123	112	-8.94	98.35	98.2
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Spadina-Fort York (10)	9	13	44.44	88.89	92.31
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	University-Rosedale (11)	97	90	-7.22	100	97.75
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Toronto-St. Paul's (12)	66	60	-9.09	96.83	98.31
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Toronto Centre (13)	27	26	-3.70	100	96.15
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Toronto-Danforth (14)	60	53	-11.67	100	98.08
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Don Valley West (15)	58	58	0.00	98.21	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Don Valley East (16)	30	17	-43.33	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Don Valley North (17)	43	49	13.95	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Willowdale (18)	90	76	-15.56	100	96
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Beaches-East York (19)	63	57	-9.52	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Scarborough Southwest (20)	126	144	14.29	100	97.92
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Scarborough Centre (21)	157	181	15.29	96.79	98.31
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Scarborough-Agincourt (22)	46	45	-2.17	100	95.45
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Scarborough North (23)	50	61	22.00	95.83	95.08
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Scarborough-Guildwood (24)	107	90	-15.89	99.07	97.75
Solid Waste Management Services	Residential: Recycle Bin: Additional Extra Large (14 Days)	Scarborough-Rouge Park (25)	128	124	-3.13	97.64	96.69
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Etobicoke North (01)	32	34	6.25	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Etobicoke Centre (02)	31	29	-6.45	93.55	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Etobicoke-Lakeshore (03)	46	31	-32.61	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Parkdale-High Park (04)	40	35	-12.50	94.87	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	York South-Weston (05)	45	32	-28.89	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	York Centre (06)	34	29	-14.71	97.06	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Humber River-Black Creek (07)	27	31	14.81	100	96.77
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Eglinton-Lawrence (08)	64	50	-21.88	95.24	95.92
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Davenport (09)	47	43	-8.51	97.83	100

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Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Spadina-Fort York (10)	8	8	0.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	University-Rosedale (11)	41	42	2.44	97.44	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Toronto-St. Paul's (12)	28	40	42.86	100	97.44
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Toronto Centre (13)	6	5	-16.67	83.33	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Toronto-Danforth (14)	33	33	0.00	96.97	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Don Valley West (15)	20	18	-10.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Don Valley East (16)	8	10	25.00	85.71	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Don Valley North (17)	15	21	40.00	100	85.71
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Willowdale (18)	31	25	-19.35	100	96
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Beaches-East York (19)	32	31	-3.13	96.88	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Scarborough Southwest (20)	52	68	30.77	96.08	97.01
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Scarborough Centre (21)	52	63	21.15	98.04	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Scarborough-Agincourt (22)	19	25	31.58	94.74	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Scarborough North (23)	29	22	-24.14	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Scarborough-Guildwood (24)	54	40	-25.93	100	97.5
Solid Waste Management Services	Residential: Recycle Bin: Additional Large (14 Days)	Scarborough-Rouge Park (25)	49	49	0.00	95.74	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Etobicoke North (01)	3	10	233.33	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Etobicoke Centre (02)	9	11	22.22	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Etobicoke-Lakeshore (03)	14	9	-35.71	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Parkdale-High Park (04)	23	18	-21.74	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	York South-Weston (05)	9	11	22.22	88.89	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	York Centre (06)	11	8	-27.27	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Humber River-Black Creek (07)	3	5	66.67	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Eglinton-Lawrence (08)	18	7	-61.11	100	85.71
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Davenport (09)	28	25	-10.71	100	96
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Spadina-Fort York (10)	4	3	-25.00	100	66.67
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	University-Rosedale (11)	22	23	4.55	95.45	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Toronto-St. Paul's (12)	14	12	-14.29	100	90.91
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Toronto Centre (13)	8	6	-25.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Toronto-Danforth (14)	25	25	0.00	100	95.83
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Don Valley West (15)	8	9	12.50	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Don Valley East (16)	6	6	0.00	100	83.33
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Don Valley North (17)	2	7	250.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Willowdale (18)	6	6	0.00	100	83.33
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Beaches-East York (19)	10	21	110.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Scarborough Southwest (20)	20	12	-40.00	95	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Scarborough Centre (21)	17	18	5.88	94.12	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Scarborough-Agincourt (22)	4	5	25.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Scarborough North (23)	8	4	-50.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Scarborough-Guildwood (24)	5	11	120.00	80	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Medium (14 Days)	Scarborough-Rouge Park (25)	13	14	7.69	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Etobicoke North (01)	2	2	0.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Etobicoke Centre (02)	2	1	-50.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Etobicoke-Lakeshore (03)	3	3	0.00	100	100

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Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Parkdale-High Park (04)	7	2	-71.43	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	York South-Weston (05)	0	2	-	-	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	York Centre (06)	4	3	-25.00	100	66.67
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Humber River-Black Creek (07)	1	0	-100.00	100	-
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Eglinton-Lawrence (08)	2	6	200.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Davenport (09)	6	8	33.33	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Spadina-Fort York (10)	1	1	0.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	University-Rosedale (11)	6	4	-33.33	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Toronto-St. Paul's (12)	3	2	-33.33	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Toronto Centre (13)	1	1	0.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Toronto-Danforth (14)	14	3	-78.57	92.86	66.67
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Don Valley West (15)	2	2	0.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Don Valley East (16)	1	0	-100.00	100	-
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Don Valley North (17)	1	2	100.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Willowdale (18)	2	1	-50.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Beaches-East York (19)	1	7	600.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Scarborough Southwest (20)	2	2	0.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Scarborough Centre (21)	4	1	-75.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Scarborough North (23)	3	1	-66.67	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Scarborough-Guildwood (24)	1	2	100.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Additional Small (14 Days)	Scarborough-Rouge Park (25)	3	1	-66.67	100	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Etobicoke North (01)	62	40	-35.48	91.67	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Etobicoke Centre (02)	134	96	-28.36	96.24	98.96
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Etobicoke-Lakeshore (03)	129	113	-12.40	99.2	99.06
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Parkdale-High Park (04)	125	135	8.00	95.04	99.21
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	York South-Weston (05)	96	80	-16.67	96.77	93.67
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	York Centre (06)	52	54	3.85	100	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Humber River-Black Creek (07)	72	66	-8.33	97.22	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Eglinton-Lawrence (08)	86	61	-29.07	97.59	95
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Davenport (09)	152	110	-27.63	97.95	97.17
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Spadina-Fort York (10)	30	25	-16.67	93.1	91.67
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	University-Rosedale (11)	89	103	15.73	97.73	94.06
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Toronto-St. Paul's (12)	101	69	-31.68	98.99	98.51
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Toronto Centre (13)	33	23	-30.30	100	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Toronto-Danforth (14)	206	178	-13.59	94.03	98.24
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Don Valley West (15)	80	62	-22.50	98.73	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Don Valley East (16)	32	32	0.00	96.88	96.88
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Don Valley North (17)	90	44	-51.11	98.88	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Willowdale (18)	63	50	-20.63	100	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Beaches-East York (19)	147	131	-10.88	97.2	96.9
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Scarborough Southwest (20)	107	89	-16.82	97.2	97.7
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Scarborough Centre (21)	85	91	7.06	98.81	98.86
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Scarborough-Agincourt (22)	82	63	-23.17	93.75	100

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Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Scarborough North (23)	90	70	-22.22	94.12	98.48
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Scarborough-Guildwood (24)	52	69	32.69	98.04	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Large (14 Days)	Scarborough-Rouge Park (25)	71	94	32.39	98.57	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Etobicoke North (01)	45	23	-48.89	93.33	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Etobicoke Centre (02)	63	64	1.59	98.36	98.39
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Etobicoke-Lakeshore (03)	64	51	-20.31	98.41	95.92
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Parkdale-High Park (04)	90	62	-31.11	90.8	95.16
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	York South-Weston (05)	76	48	-36.84	97.26	95.74
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	York Centre (06)	52	45	-13.46	95.83	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Humber River-Black Creek (07)	45	35	-22.22	97.5	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Eglinton-Lawrence (08)	53	38	-28.30	89.58	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Davenport (09)	190	137	-27.89	96.11	96.27
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Spadina-Fort York (10)	33	22	-33.33	96.97	95.45
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	University-Rosedale (11)	117	79	-32.48	91.3	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Toronto-St. Paul's (12)	53	48	-9.43	96.08	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Toronto Centre (13)	26	21	-19.23	100	95.24
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Toronto-Danforth (14)	143	121	-15.38	91.97	95.73
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Don Valley West (15)	64	37	-42.19	98.28	97.22
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Don Valley East (16)	33	13	-60.61	96.77	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Don Valley North (17)	54	35	-35.19	92.59	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Willowdale (18)	54	33	-38.89	100	96.88
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Beaches-East York (19)	112	94	-16.07	90	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Scarborough Southwest (20)	49	45	-8.16	95.83	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Scarborough Centre (21)	48	27	-43.75	91.3	96.15
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Scarborough-Agincourt (22)	51	30	-41.18	97.96	96.67
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Scarborough North (23)	53	42	-20.75	98.04	97.56
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Scarborough-Guildwood (24)	36	31	-13.89	93.94	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Medium (14 Days)	Scarborough-Rouge Park (25)	65	52	-20.00	95.08	96
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Etobicoke North (01)	13	5	-61.54	100	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Etobicoke Centre (02)	19	17	-10.53	100	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Etobicoke-Lakeshore (03)	21	21	0.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Parkdale-High Park (04)	18	18	0.00	81.25	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	York South-Weston (05)	15	10	-33.33	86.67	88.89
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	York Centre (06)	11	8	-27.27	100	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Humber River-Black Creek (07)	16	15	-6.25	100	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Eglinton-Lawrence (08)	14	9	-35.71	100	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Davenport (09)	29	18	-37.93	100	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Spadina-Fort York (10)	3	4	33.33	100	75
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	University-Rosedale (11)	19	20	5.26	94.12	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Toronto-St. Paul's (12)	20	9	-55.00	94.74	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Toronto Centre (13)	9	10	11.11	100	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Toronto-Danforth (14)	38	22	-42.11	85.29	95.45
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Don Valley West (15)	15	1	-93.33	92.86	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Don Valley East (16)	8	1	-87.50	85.71	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Don Valley North (17)	18	10	-44.44	94.44	90
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Willowdale (18)	16	14	-12.50	100	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Beaches-East York (19)	30	16	-46.67	92.59	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Scarborough Southwest (20)	13	5	-61.54	100	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Scarborough Centre (21)	16	8	-50.00	84.62	71.43
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Scarborough-Agincourt (22)	19	8	-57.89	88.89	87.5
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Scarborough North (23)	18	7	-61.11	93.75	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Scarborough-Guildwood (24)	11	7	-36.36	100	100
Solid Waste Management Services	Residential: Recycle Bin: Exchange to Small (14 Days)	Scarborough-Rouge Park (25)	28	14	-50.00	92.31	100
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Etobicoke North (01)	56	43	-23.21	93.62	90
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Etobicoke Centre (02)	59	79	33.90	90.38	97.14
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Etobicoke-Lakeshore (03)	117	126	7.69	92.59	95.69
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Parkdale-High Park (04)	298	339	13.76	92.16	95.58
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	York South-Weston (05)	184	183	-0.54	96.47	96.51
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	York Centre (06)	83	101	21.69	90.54	98.98
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Humber River-Black Creek (07)	92	89	-3.26	97.75	98.82
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Eglinton-Lawrence (08)	172	188	9.30	87.66	98.31
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Davenport (09)	351	320	-8.83	91.59	95.35
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Spadina-Fort York (10)	116	123	6.03	85.32	96.64
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	University-Rosedale (11)	276	330	19.57	90.27	96.17
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Toronto-St. Paul's (12)	164	188	14.63	94.87	97.65
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Toronto Centre (13)	144	161	11.81	95.49	95.24
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Toronto-Danforth (14)	287	218	-24.04	90.19	95.94
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Don Valley West (15)	123	157	27.64	88.07	93.92
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Don Valley East (16)	45	30	-33.33	90.48	96.43
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Don Valley North (17)	78	56	-28.21	92.31	94.44
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Willowdale (18)	115	133	15.65	90.91	94.4
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Beaches-East York (19)	154	190	23.38	93.2	96.05
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Scarborough Southwest (20)	158	140	-11.39	93.06	96.99
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Scarborough Centre (21)	95	82	-13.68	93.1	93.15
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Scarborough-Agincourt (22)	67	121	80.60	93.44	99.1
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Scarborough North (23)	64	84	31.25	96.67	97.33
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Scarborough-Guildwood (24)	92	68	-26.09	94.32	93.44
Solid Waste Management Services	Residential: Recycle Bin: Missing (14 Business Days)	Scarborough-Rouge Park (25)	156	117	-25.00	91.79	95.33
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Etobicoke North (01)	4	3	-25.00	75	66.67
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Etobicoke Centre (02)	51	47	-7.84	77.08	92.11
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Etobicoke-Lakeshore (03)	33	41	24.24	68.75	84.21
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Parkdale-High Park (04)	15	26	73.33	100	95.24
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	York South-Weston (05)	18	14	-22.22	83.33	85.71
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	York Centre (06)	16	59	268.75	83.33	87.5
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Humber River-Black Creek (07)	18	7	-61.11	88.89	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Eglinton-Lawrence (08)	31	50	61.29	62.96	91.11
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Davenport (09)	31	31	0.00	78.57	86.96
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Spadina-Fort York (10)	6	11	83.33	100	100

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Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	University-Rosedale (11)	34	15	-55.88	80.77	92.31
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Toronto-St. Paul's (12)	29	18	-37.93	83.33	78.57
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Toronto Centre (13)	15	16	6.67	80	93.75
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Toronto-Danforth (14)	13	16	23.08	84.62	93.75
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Don Valley West (15)	20	26	30.00	70	86.36
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Don Valley East (16)	3	3	0.00	66.67	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Don Valley North (17)	4	4	0.00	75	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Willowdale (18)	44	17	-61.36	71.43	93.75
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Beaches-East York (19)	19	25	31.58	66.67	86.96
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Scarborough Southwest (20)	19	30	57.89	63.16	72.73
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Scarborough Centre (21)	9	6	-33.33	85.71	83.33
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Scarborough-Agincourt (22)	2	4	100.00	100	75
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Scarborough North (23)	10	13	30.00	88.89	92.31
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Scarborough-Guildwood (24)	29	6	-79.31	68	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Extra Large (21 Days)	Scarborough-Rouge Park (25)	22	41	86.36	81.82	88.89
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Etobicoke North (01)	1	7	600.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Etobicoke Centre (02)	61	46	-24.59	84.75	90.48
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Etobicoke-Lakeshore (03)	37	48	29.73	63.89	79.49
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Parkdale-High Park (04)	19	15	-21.05	89.47	85.71
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	York South-Weston (05)	19	17	-10.53	52.63	71.43
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	York Centre (06)	27	111	311.11	78.26	82.47
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Humber River-Black Creek (07)	26	19	-26.92	92.31	94.74
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Eglinton-Lawrence (08)	20	31	55.00	60	88
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Davenport (09)	29	29	0.00	92.59	73.91
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Spadina-Fort York (10)	9	13	44.44	77.78	81.82
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	University-Rosedale (11)	35	30	-14.29	74.19	79.31
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Toronto-St. Paul's (12)	28	33	17.86	76	82.76
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Toronto Centre (13)	37	12	-67.57	68.57	72.73
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Toronto-Danforth (14)	34	27	-20.59	88.24	92.31
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Don Valley West (15)	29	32	10.34	84	66.67
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Don Valley East (16)	5	10	100.00	50	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Don Valley North (17)	4	11	175.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Willowdale (18)	55	19	-65.45	80	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Beaches-East York (19)	17	29	70.59	85.71	92
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Scarborough Southwest (20)	49	25	-48.98	78.72	63.64
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Scarborough Centre (21)	11	7	-36.36	63.64	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Scarborough-Agincourt (22)	1	5	400.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Scarborough North (23)	12	27	125.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Scarborough-Guildwood (24)	30	7	-76.67	95.45	71.43
Solid Waste Management Services	Residential: Recycle Bin: New Account Large (21 Days)	Scarborough-Rouge Park (25)	20	40	100.00	68.42	94.29
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Etobicoke North (01)	3	3	0.00	33.33	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Etobicoke Centre (02)	44	40	-9.09	88.37	90
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Etobicoke-Lakeshore (03)	21	28	33.33	85	75
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Parkdale-High Park (04)	18	13	-27.78	86.67	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	York South-Weston (05)	8	12	50.00	87.5	60
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	York Centre (06)	16	133	731.25	81.25	88.14
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Humber River-Black Creek (07)	22	8	-63.64	87.5	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Eglinton-Lawrence (08)	15	12	-20.00	78.57	81.82
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Davenport (09)	17	14	-17.65	88.24	80
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Spadina-Fort York (10)	8	12	50.00	87.5	83.33
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	University-Rosedale (11)	20	20	0.00	66.67	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Toronto-St. Paul's (12)	19	28	47.37	63.16	92.86
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Toronto Centre (13)	23	17	-26.09	54.55	76.92
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Toronto-Danforth (14)	19	18	-5.26	83.33	86.67
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Don Valley West (15)	11	10	-9.09	81.82	66.67
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Don Valley East (16)	4	2	-50.00	75	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Don Valley North (17)	3	3	0.00	33.33	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Willowdale (18)	31	9	-70.97	63.33	88.89
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Beaches-East York (19)	17	29	70.59	88.24	96
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Scarborough Southwest (20)	37	14	-62.16	72.73	84.62
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Scarborough Centre (21)	2	3	50.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Scarborough-Agincourt (22)	3	2	-33.33	33.33	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Scarborough North (23)	7	9	28.57	100	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Scarborough-Guildwood (24)	12	1	-91.67	81.82	0
Solid Waste Management Services	Residential: Recycle Bin: New Account Medium (21 Days)	Scarborough-Rouge Park (25)	4	28	600.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Etobicoke North (01)	3	0	-100.00	100	-
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Etobicoke Centre (02)	9	16	77.78	100	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Etobicoke-Lakeshore (03)	6	13	116.67	100	77.78
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Parkdale-High Park (04)	11	6	-45.45	60	80
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	York South-Weston (05)	4	5	25.00	50	80
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	York Centre (06)	6	56	833.33	83.33	81.4
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Humber River-Black Creek (07)	15	1	-93.33	92.31	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Eglinton-Lawrence (08)	6	4	-33.33	100	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Davenport (09)	10	17	70.00	60	78.57
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Spadina-Fort York (10)	3	3	0.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	University-Rosedale (11)	13	13	0.00	75	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Toronto-St. Paul's (12)	5	5	0.00	75	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Toronto Centre (13)	9	10	11.11	62.5	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Toronto-Danforth (14)	12	9	-25.00	54.55	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Don Valley West (15)	1	4	300.00	0	75
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Don Valley North (17)	4	0	-100.00	100	-
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Willowdale (18)	10	4	-60.00	100	50
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Beaches-East York (19)	10	11	10.00	100	100
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Scarborough Southwest (20)	7	5	-28.57	71.43	80
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Scarborough Centre (21)	3	3	0.00	100	50
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Scarborough-Agincourt (22)	3	0	-100.00	100	-
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Scarborough North (23)	2	5	150.00	50	60
Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Scarborough-Guildwood (24)	4	1	-75.00	100	100

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Solid Waste Management Services	Residential: Recycle Bin: New Account Small (21 Days)	Scarborough-Rouge Park (25)	7	4	-42.86	100	100
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Etobicoke North (01)	196	157	-19.90	96.89	100
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Etobicoke Centre (02)	251	219	-12.75	97.56	96.74
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Etobicoke-Lakeshore (03)	240	242	0.83	94.02	99.58
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Parkdale-High Park (04)	186	113	-39.25	95.58	95.45
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	York South-Weston (05)	194	189	-2.58	97.93	97.22
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	York Centre (06)	190	154	-18.95	97.84	100
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Humber River-Black Creek (07)	138	149	7.97	98.53	98.65
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Eglinton-Lawrence (08)	234	174	-25.64	97.81	97.58
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Davenport (09)	231	217	-6.06	98.67	99.07
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Spadina-Fort York (10)	40	32	-20.00	94.87	93.33
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	University-Rosedale (11)	133	119	-10.53	97.71	97.46
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Toronto-St. Paul's (12)	141	132	-6.38	95.65	97.67
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Toronto Centre (13)	25	24	-4.00	100	100
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Toronto-Danforth (14)	191	142	-25.65	95.24	99.28
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Don Valley West (15)	162	130	-19.75	96.86	97.67
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Don Valley East (16)	82	77	-6.10	96.3	98.65
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Don Valley North (17)	149	114	-23.49	95.95	98.21
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Willowdale (18)	167	128	-23.35	99.39	97.62
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Beaches-East York (19)	187	145	-22.46	95.56	97.87
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Scarborough Southwest (20)	292	235	-19.52	98.28	99.13
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Scarborough Centre (21)	266	274	3.01	93	99.63
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Scarborough-Agincourt (22)	175	144	-17.71	95.32	99.26
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Scarborough North (23)	163	145	-11.04	91.82	99.3
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Scarborough-Guildwood (24)	191	187	-2.09	98.38	97.79
Solid Waste Management Services	Residential:Recycle Bin:Exchange to Extra Large (14 Days)	Scarborough-Rouge Park (25)	234	216	-7.69	95.3	99.07
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	Etobicoke North (01)	7	10	42.86	100	100
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	Etobicoke Centre (02)	8	10	25.00	100	100
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	Etobicoke-Lakeshore (03)	9	14	55.56	100	100
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	Parkdale-High Park (04)	28	15	-46.43	100	100
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	York South-Weston (05)	45	33	-26.67	97.37	87.1
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	York Centre (06)	63	98	55.56	96.23	98.78
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	Humber River-Black Creek (07)	36	63	75.00	100	100
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	Eglinton-Lawrence (08)	55	47	-14.55	95.45	97.56
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	Davenport (09)	42	25	-40.48	94.59	100
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	Spadina-Fort York (10)	3	5	66.67	0	100
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	University-Rosedale (11)	18	11	-38.89	100	100
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	Toronto-St. Paul's (12)	14	19	35.71	100	100
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	Toronto Centre (13)	2	1	-50.00	N/A	N/A
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	Toronto-Danforth (14)	18	15	-16.67	87.5	100
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	Don Valley West (15)	20	21	5.00	100	88.89
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	Don Valley East (16)	23	13	-43.48	100	100
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	Don Valley North (17)	16	33	106.25	100	100
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - F	Willowdale (18)	23	31	34.78	100	90.48

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Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - Fri))	Beaches-East York (19)	18	24	33.33	100	100
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - Fri))	Scarborough Southwest (20)	30	44	46.67	80	96.67
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - Fri))	Scarborough Centre (21)	22	26	18.18	83.33	76.92
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - Fri))	Scarborough-Agincourt (22)	18	14	-22.22	84.62	66.67
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - Fri))	Scarborough North (23)	22	15	-31.82	91.67	70
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - Fri))	Scarborough-Guildwood (24)	22	20	-9.09	100	100
Solid Waste Management Services	Spills/Cleanup/Collections Curb Day (5 business days (Tue - Fri))	Scarborough-Rouge Park (25)	30	31	3.33	87.5	73.68
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Etobicoke Centre (02)	1	1	0.00	100	N/A
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Etobicoke-Lakeshore (03)	2	3	50.00	100	100
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Parkdale-High Park (04)	1	0	-100.00	100	-
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	York South-Weston (05)	3	1	-66.67	100	100
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	York Centre (06)	2	0	-100.00	100	-
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Humber River-Black Creek (07)	1	1	0.00	100	N/A
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Eglinton-Lawrence (08)	0	1	-	-	100
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Spadina-Fort York (10)	1	0	-100.00	100	-
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	University-Rosedale (11)	0	1	-	-	N/A
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Toronto-St. Paul's (12)	2	0	-100.00	100	-
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Toronto Centre (13)	1	0	-100.00	100	-
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Toronto-Danforth (14)	2	0	-100.00	100	-
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Don Valley West (15)	1	0	-100.00	100	-
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Don Valley East (16)	5	0	-100.00	75	-
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Don Valley North (17)	2	0	-100.00	50	-
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Willowdale (18)	2	0	-100.00	100	-
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Beaches-East York (19)	2	0	-100.00	100	-
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Scarborough Southwest (20)	0	1	-	-	100
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Scarborough Centre (21)	0	3	-	-	66.67
Solid Waste Management Services	Spills/Cleanup/Collections FEL (5 business days (Tue - Fri))	Scarborough-Agincourt (22)	1	1	0.00	100	N/A
Solid Waste Management Services	Spills/Cleanup/Collections Nights (5 business days (Tue - Fri))	Etobicoke-Lakeshore (03)	0	3	-	-	N/A
Solid Waste Management Services	Spills/Cleanup/Collections Nights (5 business days (Tue - Fri))	Parkdale-High Park (04)	7	3	-57.14	83.33	N/A
Solid Waste Management Services	Spills/Cleanup/Collections Nights (5 business days (Tue - Fri))	York South-Weston (05)	1	2	100.00	N/A	N/A
Solid Waste Management Services	Spills/Cleanup/Collections Nights (5 business days (Tue - Fri))	Eglinton-Lawrence (08)	1	0	-100.00	100	-
Solid Waste Management Services	Spills/Cleanup/Collections Nights (5 business days (Tue - Fri))	Davenport (09)	2	1	-50.00	100	N/A
Solid Waste Management Services	Spills/Cleanup/Collections Nights (5 business days (Tue - Fri))	Spadina-Fort York (10)	2	1	-50.00	N/A	N/A
Solid Waste Management Services	Spills/Cleanup/Collections Nights (5 business days (Tue - Fri))	University-Rosedale (11)	4	6	50.00	N/A	100
Solid Waste Management Services	Spills/Cleanup/Collections Nights (5 business days (Tue - Fri))	Toronto-St. Paul's (12)	2	0	-100.00	100	-
Solid Waste Management Services	Spills/Cleanup/Collections Nights (5 business days (Tue - Fri))	Toronto Centre (13)	0	2	-	-	100
Solid Waste Management Services	Spills/Cleanup/Collections Nights (5 business days (Tue - Fri))	Toronto-Danforth (14)	2	0	-100.00	100	-
Solid Waste Management Services	Spills/Cleanup/Collections Nights (5 business days (Tue - Fri))	Don Valley West (15)	1	0	-100.00	100	-
Solid Waste Management Services	Spills/Cleanup/Collections Nights (5 business days (Tue - Fri))	Beaches-East York (19)	0	3	-	-	100
Solid Waste Management Services	Spills/Cleanup/Collections Nights (5 business days (Tue - Fri))	Scarborough Southwest (20)	1	0	-100.00	100	-
Solid Waste Management Services	Spills/Cleanup/PRM (5 business days (Tue - Fri))	Etobicoke North (01)	1	1	0.00	100	0
Solid Waste Management Services	Spills/Cleanup/PRM (5 business days (Tue - Fri))	Toronto-Danforth (14)	0	1	-	-	N/A
Solid Waste Management Services	Spills/Cleanup/PRM (5 business days (Tue - Fri))	Don Valley East (16)	1	1	0.00	N/A	N/A
Solid Waste Management Services	Staff Conduct / Collections / Parks (7 days)	Etobicoke-Lakeshore (03)	0	3	-	-	100

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Solid Waste Management Services	Staff Conduct / Collections / Parks (7 days)	Parkdale-High Park (04)	1	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct / Collections / Parks (7 days)	York South-Weston (05)	1	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct / Collections / Parks (7 days)	Eglinton-Lawrence (08)	0	1	-	-	100
Solid Waste Management Services	Staff Conduct / Collections / Parks (7 days)	Davenport (09)	1	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct / Collections / Parks (7 days)	Spadina-Fort York (10)	2	1	-50.00	100	100
Solid Waste Management Services	Staff Conduct / Collections / Parks (7 days)	Toronto-St. Paul's (12)	0	1	-	-	100
Solid Waste Management Services	Staff Conduct / Collections / Parks (7 days)	Toronto Centre (13)	1	3	200.00	100	66.67
Solid Waste Management Services	Staff Conduct / Collections / Parks (7 days)	Toronto-Danforth (14)	0	1	-	-	100
Solid Waste Management Services	Staff Conduct / Collections / Parks (7 days)	Don Valley West (15)	2	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct / Collections / Parks (7 days)	Don Valley East (16)	1	0	-100.00	0	-
Solid Waste Management Services	Staff Conduct / Collections / Parks (7 days)	Willowdale (18)	2	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct / Collections / Parks (7 days)	Beaches-East York (19)	0	1	-	-	100
Solid Waste Management Services	Staff Conduct / Collections / Parks (7 days)	Scarborough Southwest (20)	3	1	-66.67	100	100
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Etobicoke North (01)		32	41	28.13	93.33	100
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Etobicoke Centre (02)		62	54	-12.90	100	98.04
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Etobicoke-Lakeshore (03)		67	67	0.00	100	98.33
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Parkdale-High Park (04)		78	50	-35.90	94.34	97.44
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr York South-Weston (05)		65	64	-1.54	94.83	96.08
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr York Centre (06)		86	75	-12.79	97.26	96.88
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Humber River-Black Creek (07)		53	38	-28.30	97.56	100
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Eglinton-Lawrence (08)		135	116	-14.07	96.15	96.63
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Davenport (09)		64	57	-10.94	93.75	92.86
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Spadina-Fort York (10)		22	19	-13.64	93.75	91.67
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr University-Rosedale (11)		72	57	-20.83	98	95.65
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Toronto-St. Paul's (12)		58	60	3.45	100	100
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Toronto Centre (13)		16	20	25.00	100	100
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Toronto-Danforth (14)		99	121	22.22	97.73	98.99
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Don Valley West (15)		75	91	21.33	100	98.21
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Don Valley East (16)		42	54	28.57	97.06	100
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Don Valley North (17)		69	66	-4.35	100	100
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Willowdale (18)		46	41	-10.87	100	100
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Beaches-East York (19)		119	114	-4.20	98.97	96.63
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Scarborough Southwest (20)		120	126	5.00	91.76	79.63
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Scarborough Centre (21)		72	80	11.11	85	60.29
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Scarborough-Agincourt (22)		35	50	42.86	90.91	70.83
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Scarborough North (23)		41	65	58.54	88.89	76.27
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Scarborough-Guildwood (24)		94	103	9.57	95.12	79.55
Solid Waste Management Services	Staff Conduct/Collections Curb Day (7 business days (Tue - Fr Scarborough-Rouge Park (25)		103	135	31.07	85.37	74.17
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Etobicoke North (01)	2	8	300.00	100	100
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Etobicoke Centre (02)	12	16	33.33	91.67	100
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Etobicoke-Lakeshore (03)	9	19	111.11	87.5	94.12
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Parkdale-High Park (04)	16	5	-68.75	75	100
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	York South-Weston (05)	10	23	130.00	75	90.48
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	York Centre (06)	10	16	60.00	90	92.86

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Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Humber River-Black Creek (07)	8	6	-25.00	100	100
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Eglinton-Lawrence (08)	23	13	-43.48	72.73	100
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Davenport (09)	11	9	-18.18	90	71.43
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Spadina-Fort York (10)	8	14	75.00	83.33	100
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	University-Rosedale (11)	9	8	-11.11	100	75
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Toronto-St. Paul's (12)	15	19	26.67	73.33	88.89
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Toronto Centre (13)	19	12	-36.84	94.44	90.91
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Toronto-Danforth (14)	4	8	100.00	50	100
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Don Valley West (15)	15	5	-66.67	86.67	75
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Don Valley East (16)	6	5	-16.67	100	100
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Don Valley North (17)	12	4	-66.67	83.33	100
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Willowdale (18)	9	4	-55.56	85.71	50
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Beaches-East York (19)	6	11	83.33	80	75
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Scarborough Southwest (20)	9	12	33.33	77.78	100
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Scarborough Centre (21)	9	9	0.00	87.5	77.78
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Scarborough-Agincourt (22)	12	6	-50.00	91.67	100
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Scarborough North (23)	2	3	50.00	100	100
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Scarborough-Guildwood (24)	9	8	-11.11	87.5	100
Solid Waste Management Services	Staff Conduct/Collections FEL (7 business days (Tue - Fri))	Scarborough-Rouge Park (25)	2	1	-50.00	100	100
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	Etobicoke-Lakeshore (03)	3	8	166.67	N/A	100
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	Parkdale-High Park (04)	9	13	44.44	100	100
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	York South-Weston (05)	1	2	100.00	N/A	N/A
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	Eglinton-Lawrence (08)	1	3	200.00	100	100
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	Davenport (09)	7	5	-28.57	100	100
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	Spadina-Fort York (10)	6	12	100.00	100	100
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	University-Rosedale (11)	12	8	-33.33	100	100
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	Toronto-St. Paul's (12)	3	4	33.33	100	100
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	Toronto Centre (13)	11	7	-36.36	83.33	100
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	Toronto-Danforth (14)	11	4	-63.64	100	100
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	Don Valley West (15)	1	3	200.00	N/A	100
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	Don Valley East (16)	1	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	Don Valley North (17)	1	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	Willowdale (18)	0	2	-	-	100
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	Beaches-East York (19)	3	6	100.00	100	100
Solid Waste Management Services	Staff Conduct/Collections Nights (7 business days (Tue - Fri))	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Etobicoke North (01)	1	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Etobicoke Centre (02)	1	1	0.00	N/A	N/A
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Etobicoke-Lakeshore (03)	1	1	0.00	N/A	100
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Parkdale-High Park (04)	3	1	-66.67	100	100
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	York South-Weston (05)	2	1	-50.00	100	N/A
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Humber River-Black Creek (07)	2	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Eglinton-Lawrence (08)	1	0	-100.00	N/A	-
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Davenport (09)	2	1	-50.00	100	100
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Spadina-Fort York (10)	1	0	-100.00	100	-

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	University-Rosedale (11)	3	7	133.33	100	100
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Toronto-St. Paul's (12)	1	4	300.00	100	100
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Toronto Centre (13)	4	2	-50.00	100	100
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Toronto-Danforth (14)	3	5	66.67	N/A	100
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Don Valley West (15)	2	2	0.00	100	50
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Don Valley East (16)	0	1	-	-	N/A
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Beaches-East York (19)	2	2	0.00	50	100
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Scarborough Southwest (20)	0	1	-	-	N/A
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Scarborough Centre (21)	1	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Scarborough North (23)	1	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct/Litter Operations (7 business days (Tue - Fri))	Scarborough-Guildwood (24)	2	1	-50.00	100	100
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Etobicoke North (01)	4	2	-50.00	100	100
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Etobicoke Centre (02)	3	1	-66.67	100	100
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Etobicoke-Lakeshore (03)	4	1	-75.00	100	N/A
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Parkdale-High Park (04)	4	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	York South-Weston (05)	4	3	-25.00	50	50
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	York Centre (06)	3	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Humber River-Black Creek (07)	1	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Eglinton-Lawrence (08)	5	2	-60.00	100	100
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Davenport (09)	4	1	-75.00	66.67	N/A
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Spadina-Fort York (10)	5	1	-80.00	100	100
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	University-Rosedale (11)	1	3	200.00	100	100
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Toronto-St. Paul's (12)	6	1	-83.33	100	100
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Toronto Centre (13)	3	1	-66.67	100	100
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Toronto-Danforth (14)	4	1	-75.00	100	100
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Don Valley West (15)	3	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Don Valley East (16)	11	6	-45.45	100	60
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Don Valley North (17)	5	0	-100.00	100	-
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Willowdale (18)	1	1	0.00	100	N/A
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Beaches-East York (19)	5	1	-80.00	100	0
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Scarborough Southwest (20)	1	0	-100.00	N/A	-
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Scarborough Centre (21)	3	1	-66.67	100	N/A
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Scarborough-Agincourt (22)	1	0	-100.00	0	-
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Scarborough North (23)	1	1	0.00	0	100
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Scarborough-Guildwood (24)	0	3	-	-	100
Solid Waste Management Services	Staff Conduct/Non-Collections (7 business days (Tue - Fri))	Scarborough-Rouge Park (25)	2	1	-50.00	100	100
Solid Waste Management Services	Transfer Station Odour Complaint (30 Days)	Etobicoke North (01)	0	1	-	-	100
Solid Waste Management Services	Transfer Station Odour Complaint (30 Days)	York South-Weston (05)	2	0	-100.00	100	-
Solid Waste Management Services	Transfer Station Odour Complaint (30 Days)	York Centre (06)	0	3	-	-	100
Solid Waste Management Services	Transfer Station Odour Complaint (30 Days)	Davenport (09)	0	1	-	-	100
Solid Waste Management Services	Transfer Station Odour Complaint (30 Days)	University-Rosedale (11)	1	0	-100.00	0	-
Solid Waste Management Services	Transfer Station Odour Complaint (30 Days)	Toronto-St. Paul's (12)	0	1	-	-	100
Solid Waste Management Services	Transfer Station Odour Complaint (30 Days)	Toronto Centre (13)	1	0	-100.00	100	-
Solid Waste Management Services	Transfer Station Odour Complaint (30 Days)	Don Valley East (16)	4	4	0.00	100	100

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Solid Waste Management Services	Transfer Station Odour Complaint (30 Days)	Scarborough North (23)	1	1	0.00	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Etobicoke North (01)	1	2	100.00	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Etobicoke Centre (02)	28	15	-46.43	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Etobicoke-Lakeshore (03)	50	54	8.00	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Parkdale-High Park (04)	181	165	-8.84	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	York South-Weston (05)	58	46	-20.69	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	York Centre (06)	18	24	33.33	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Humber River-Black Creek (07)	4	4	0.00	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Eglinton-Lawrence (08)	64	81	26.56	98.44	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Davenport (09)	172	192	11.63	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Spadina-Fort York (10)	39	37	-5.13	97.44	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	University-Rosedale (11)	105	85	-19.05	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Toronto-St. Paul's (12)	72	82	13.89	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Toronto Centre (13)	16	31	93.75	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Toronto-Danforth (14)	192	197	2.60	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Don Valley West (15)	54	53	-1.85	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Don Valley East (16)	9	10	11.11	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Don Valley North (17)	4	1	-75.00	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Willowdale (18)	20	20	0.00	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Beaches-East York (19)	146	151	3.42	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Scarborough Southwest (20)	24	46	91.67	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Scarborough Centre (21)	33	23	-30.30	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Scarborough-Agincourt (22)	2	1	-50.00	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Scarborough North (23)	2	2	0.00	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Scarborough-Guildwood (24)	4	6	50.00	100	100
Toronto Water	Water Service Test for High Lead Content (30 Business Days)	Scarborough-Rouge Park (25)	2	4	100.00	100	100
Toronto Water	Locate-Emergency (8 Hours)	Etobicoke-Lakeshore (03)	1	0	-100.00	0	-
Toronto Water	Water Meter-Broken/Frozen (24 Hours)	Etobicoke Centre (02)	0	1	-	-	100
Toronto Water	Water Meter-Broken/Frozen (24 Hours)	Etobicoke-Lakeshore (03)	1	0	-100.00	100	-
Toronto Water	Water Meter-Broken/Frozen (24 Hours)	Parkdale-High Park (04)	1	0	-100.00	100	-
Toronto Water	Water Meter-Broken/Frozen (24 Hours)	Davenport (09)	2	3	50.00	100	66.67
Toronto Water	Water Meter-Broken/Frozen (24 Hours)	Spadina-Fort York (10)	1	1	0.00	100	N/A
Toronto Water	Water Meter-Broken/Frozen (24 Hours)	University-Rosedale (11)	2	1	-50.00	100	100
Toronto Water	Water Meter-Broken/Frozen (24 Hours)	Toronto-St. Paul's (12)	1	1	0.00	100	100
Toronto Water	Water Meter-Broken/Frozen (24 Hours)	Toronto Centre (13)	2	0	-100.00	100	-
Toronto Water	Water Meter-Broken/Frozen (24 Hours)	Don Valley West (15)	0	1	-	-	100
Toronto Water	Water Meter-Broken/Frozen (24 Hours)	Beaches-East York (19)	0	1	-	-	100
Toronto Water	Water Meter-Investigate (15 Business Days)	Etobicoke North (01)	1	0	-100.00	100	-
Toronto Water	Water Meter-Investigate (15 Business Days)	University-Rosedale (11)	1	1	0.00	100	100
Toronto Water	Water Meter-Investigate (15 Business Days)	Toronto Centre (13)	0	1	-	-	0
Toronto Water	Water Meter-Investigate (15 Business Days)	Toronto-Danforth (14)	1	1	0.00	100	100
Toronto Water	Water Meter-Investigate (15 Business Days)	Scarborough-Rouge Park (25)	1	0	-100.00	100	-
Toronto Water	Water Meter-Leaking (24 Hours)	Etobicoke North (01)	7	7	0.00	100	85.71
Toronto Water	Water Meter-Leaking (24 Hours)	Etobicoke Centre (02)	3	13	333.33	100	83.33

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Toronto Water	Water Meter-Leaking (24 Hours)	Etobicoke-Lakeshore (03)	3	4	33.33	100	100
Toronto Water	Water Meter-Leaking (24 Hours)	Parkdale-High Park (04)	11	5	-54.55	88.89	100
Toronto Water	Water Meter-Leaking (24 Hours)	York South-Weston (05)	8	4	-50.00	100	100
Toronto Water	Water Meter-Leaking (24 Hours)	York Centre (06)	2	3	50.00	100	100
Toronto Water	Water Meter-Leaking (24 Hours)	Humber River-Black Creek (07)	3	6	100.00	100	100
Toronto Water	Water Meter-Leaking (24 Hours)	Eglinton-Lawrence (08)	1	1	0.00	100	100
Toronto Water	Water Meter-Leaking (24 Hours)	Davenport (09)	1	13	1200.00	100	100
Toronto Water	Water Meter-Leaking (24 Hours)	Spadina-Fort York (10)	2	1	-50.00	50	0
Toronto Water	Water Meter-Leaking (24 Hours)	University-Rosedale (11)	4	5	25.00	100	80
Toronto Water	Water Meter-Leaking (24 Hours)	Toronto-St. Paul's (12)	7	0	-100.00	100	-
Toronto Water	Water Meter-Leaking (24 Hours)	Toronto Centre (13)	0	1	-	-	0
Toronto Water	Water Meter-Leaking (24 Hours)	Toronto-Danforth (14)	3	8	166.67	100	87.5
Toronto Water	Water Meter-Leaking (24 Hours)	Don Valley West (15)	3	7	133.33	100	83.33
Toronto Water	Water Meter-Leaking (24 Hours)	Don Valley East (16)	1	1	0.00	100	100
Toronto Water	Water Meter-Leaking (24 Hours)	Don Valley North (17)	1	5	400.00	100	100
Toronto Water	Water Meter-Leaking (24 Hours)	Willowdale (18)	1	4	300.00	100	100
Toronto Water	Water Meter-Leaking (24 Hours)	Beaches-East York (19)	4	10	150.00	66.67	62.5
Toronto Water	Water Meter-Leaking (24 Hours)	Scarborough Southwest (20)	3	6	100.00	100	83.33
Toronto Water	Water Meter-Leaking (24 Hours)	Scarborough Centre (21)	1	4	300.00	100	100
Toronto Water	Water Meter-Leaking (24 Hours)	Scarborough-Agincourt (22)	4	3	-25.00	75	100
Toronto Water	Water Meter-Leaking (24 Hours)	Scarborough North (23)	1	5	400.00	100	100
Toronto Water	Water Meter-Leaking (24 Hours)	Scarborough-Guildwood (24)	2	8	300.00	100	100
Toronto Water	Water Meter-Leaking (24 Hours)	Scarborough-Rouge Park (25)	3	9	200.00	66.67	100
Toronto Water	Water Meter-Noisy (15 Business Days)	Toronto-St. Paul's (12)	0	1	-	-	N/A
Toronto Water	Water Meter-Noisy (15 Business Days)	Toronto-Danforth (14)	1	0	-100.00	100	-
Toronto Water	Water Meter-Noisy (15 Business Days)	Scarborough Centre (21)	0	1	-	-	100
Toronto Water	Water Meter-Seasonal Installation (5 Business Days)	Scarborough-Guildwood (24)	1	0	-100.00	0	-
Toronto Water	Water and Sewer Service Applications (30 business Days)	Etobicoke North (01)	9	9	0.00	71.43	100
Toronto Water	Water and Sewer Service Applications (30 business Days)	Etobicoke Centre (02)	11	9	-18.18	75	100
Toronto Water	Water and Sewer Service Applications (30 business Days)	Etobicoke-Lakeshore (03)	26	25	-3.85	75	89.47
Toronto Water	Water and Sewer Service Applications (30 business Days)	Parkdale-High Park (04)	17	15	-11.76	50	100
Toronto Water	Water and Sewer Service Applications (30 business Days)	York South-Weston (05)	19	13	-31.58	76.92	100
Toronto Water	Water and Sewer Service Applications (30 business Days)	York Centre (06)	11	10	-9.09	62.5	100
Toronto Water	Water and Sewer Service Applications (30 business Days)	Humber River-Black Creek (07)	5	7	40.00	40	85.71
Toronto Water	Water and Sewer Service Applications (30 business Days)	Eglinton-Lawrence (08)	31	21	-32.26	26.09	94.12
Toronto Water	Water and Sewer Service Applications (30 business Days)	Davenport (09)	24	17	-29.17	69.23	90.91
Toronto Water	Water and Sewer Service Applications (30 business Days)	Spadina-Fort York (10)	47	48	2.13	86.67	95.35
Toronto Water	Water and Sewer Service Applications (30 business Days)	University-Rosedale (11)	32	42	31.25	60	97.22
Toronto Water	Water and Sewer Service Applications (30 business Days)	Toronto-St. Paul's (12)	35	31	-11.43	44	96.3
Toronto Water	Water and Sewer Service Applications (30 business Days)	Toronto Centre (13)	30	58	93.33	73.33	94.23
Toronto Water	Water and Sewer Service Applications (30 business Days)	Toronto-Danforth (14)	18	33	83.33	76.92	86.67
Toronto Water	Water and Sewer Service Applications (30 business Days)	Don Valley West (15)	23	21	-8.70	83.33	89.47
Toronto Water	Water and Sewer Service Applications (30 business Days)	Don Valley East (16)	4	9	125.00	100	100
Toronto Water	Water and Sewer Service Applications (30 business Days)	Don Valley North (17)	12	17	41.67	100	100

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Toronto Water	Water and Sewer Service Applications (30 business Days)	Willowdale (18)	14	14	0.00	62.5	100
Toronto Water	Water and Sewer Service Applications (30 business Days)	Beaches-East York (19)	8	11	37.50	42.86	88.89
Toronto Water	Water and Sewer Service Applications (30 business Days)	Scarborough Southwest (20)	10	12	20.00	75	100
Toronto Water	Water and Sewer Service Applications (30 business Days)	Scarborough Centre (21)	2	7	250.00	50	100
Toronto Water	Water and Sewer Service Applications (30 business Days)	Scarborough-Agincourt (22)	6	7	16.67	33.33	100
Toronto Water	Water and Sewer Service Applications (30 business Days)	Scarborough North (23)	2	7	250.00	100	100
Toronto Water	Water and Sewer Service Applications (30 business Days)	Scarborough-Guildwood (24)	9	8	-11.11	100	100
Toronto Water	Water and Sewer Service Applications (30 business Days)	Scarborough-Rouge Park (25)	11	15	36.36	100	90.91
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Etobicoke North (01)	7	8	14.29	71.43	100
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Etobicoke Centre (02)	19	13	-31.58	81.25	58.33
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Etobicoke-Lakeshore (03)	16	7	-56.25	75	57.14
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Parkdale-High Park (04)	14	17	21.43	57.14	64.71
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	York South-Weston (05)	7	10	42.86	85.71	50
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	York Centre (06)	23	15	-34.78	72.73	66.67
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Humber River-Black Creek (07)	11	4	-63.64	90.91	75
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Eglinton-Lawrence (08)	20	24	20.00	61.11	33.33
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Davenport (09)	23	25	8.70	65.22	56
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Spadina-Fort York (10)	21	25	19.05	65	20
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	University-Rosedale (11)	22	28	27.27	72.73	55.56
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Toronto-St. Paul's (12)	24	20	-16.67	87.5	45
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Toronto Centre (13)	13	9	-30.77	83.33	55.56
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Toronto-Danforth (14)	26	20	-23.08	73.08	61.11
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Don Valley West (15)	8	13	62.50	87.5	61.54
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Don Valley East (16)	6	13	116.67	33.33	69.23
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Don Valley North (17)	13	6	-53.85	75	50
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Willowdale (18)	23	12	-47.83	86.96	83.33
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Beaches-East York (19)	30	29	-3.33	66.67	28.57
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Scarborough Southwest (20)	19	20	5.26	78.95	36.84
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Scarborough Centre (21)	20	6	-70.00	84.21	83.33
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Scarborough-Agincourt (22)	9	9	0.00	77.78	66.67
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Scarborough North (23)	9	19	111.11	87.5	63.16
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Scarborough-Guildwood (24)	13	11	-15.38	75	27.27
Toronto Water	Catch basin (Storm) - Damage (24 Hours)	Scarborough-Rouge Park (25)	14	10	-28.57	78.57	30
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Etobicoke North (01)	6	1	-83.33	100	100
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Etobicoke Centre (02)	4	4	0.00	100	100
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Etobicoke-Lakeshore (03)	6	8	33.33	100	100
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Parkdale-High Park (04)	5	4	-20.00	100	66.67
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	York South-Weston (05)	8	6	-25.00	100	100
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	York Centre (06)	3	2	-33.33	100	100
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Humber River-Black Creek (07)	3	3	0.00	100	100
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Eglinton-Lawrence (08)	4	8	100.00	100	100
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Davenport (09)	13	10	-23.08	100	100
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Spadina-Fort York (10)	23	27	17.39	100	95.65
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	University-Rosedale (11)	15	24	60.00	100	95.24

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Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Toronto-St. Paul's (12)	7	6	-14.29	100	80
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Toronto Centre (13)	24	18	-25.00	100	86.67
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Toronto-Danforth (14)	12	11	-8.33	90	90.91
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Don Valley West (15)	4	7	75.00	100	85.71
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Don Valley East (16)	3	2	-33.33	100	100
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Don Valley North (17)	0	2	-	-	50
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Willowdale (18)	7	3	-57.14	100	66.67
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Beaches-East York (19)	7	6	-14.29	100	100
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Scarborough Southwest (20)	5	5	0.00	100	100
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Scarborough Centre (21)	7	6	-14.29	85.71	100
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Scarborough-Agincourt (22)	2	6	200.00	100	100
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Scarborough North (23)	5	1	-80.00	100	100
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Scarborough-Guildwood (24)	3	7	133.33	100	100
Toronto Water	Catch basin (Storm) - Other (10 Business Days)	Scarborough-Rouge Park (25)	2	2	0.00	100	100
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Etobicoke North (01)	22	19	-13.64	77.27	94.74
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Etobicoke Centre (02)	34	32	-5.88	69.7	100
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Etobicoke-Lakeshore (03)	47	35	-25.53	75.56	97.14
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Parkdale-High Park (04)	63	84	33.33	77.05	98.8
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	York South-Weston (05)	39	50	28.21	63.16	100
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	York Centre (06)	23	16	-30.43	59.09	100
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Humber River-Black Creek (07)	21	15	-28.57	90.48	100
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Eglinton-Lawrence (08)	38	53	39.47	78.95	100
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Davenport (09)	51	71	39.22	78.43	98.57
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Spadina-Fort York (10)	75	73	-2.67	67.12	98.59
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	University-Rosedale (11)	101	86	-14.85	75	98.82
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Toronto-St. Paul's (12)	33	64	93.94	84.85	96.83
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Toronto Centre (13)	59	48	-18.64	63.16	100
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Toronto-Danforth (14)	102	74	-27.45	68	97.26
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Don Valley West (15)	55	24	-56.36	83.64	100
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Don Valley East (16)	15	6	-60.00	73.33	100
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Don Valley North (17)	9	10	11.11	87.5	90
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Willowdale (18)	11	10	-9.09	100	100
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Beaches-East York (19)	70	57	-18.57	70.15	100
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Scarborough Southwest (20)	50	44	-12.00	83.67	95.35
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Scarborough Centre (21)	34	13	-61.76	82.35	92.31
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Scarborough-Agincourt (22)	14	17	21.43	78.57	100
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Scarborough North (23)	18	15	-16.67	76.47	100
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Scarborough-Guildwood (24)	31	18	-41.94	67.74	100
Toronto Water	Catch basin (Storm) - Overflowing (24 Hours)	Scarborough-Rouge Park (25)	27	26	-3.70	74.07	92.31
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Etobicoke North (01)	3	2	-33.33	0	100
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Etobicoke Centre (02)	3	5	66.67	100	60
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Etobicoke-Lakeshore (03)	5	2	-60.00	40	0
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Parkdale-High Park (04)	5	0	-100.00	20	-
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	York South-Weston (05)	6	8	33.33	66.67	62.5

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Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	York Centre (06)	6	10	66.67	80	66.67
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Humber River-Black Creek (07)	4	1	-75.00	50	100
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Eglinton-Lawrence (08)	2	3	50.00	50	33.33
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Davenport (09)	4	8	100.00	25	50
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Spadina-Fort York (10)	1	3	200.00	100	66.67
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	University-Rosedale (11)	6	2	-66.67	50	50
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Toronto-St. Paul's (12)	5	4	-20.00	100	25
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Toronto Centre (13)	1	2	100.00	0	0
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Toronto-Danforth (14)	5	6	20.00	80	33.33
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Don Valley West (15)	5	2	-60.00	40	100
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Don Valley East (16)	5	3	-40.00	100	66.67
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Don Valley North (17)	0	4	-	-	75
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Willowdale (18)	3	1	-66.67	66.67	100
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Beaches-East York (19)	7	8	14.29	57.14	16.67
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Scarborough Southwest (20)	3	5	66.67	50	60
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Scarborough Centre (21)	3	0	-100.00	33.33	-
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Scarborough-Agincourt (22)	1	1	0.00	0	100
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Scarborough North (23)	1	1	0.00	N/A	100
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Scarborough-Guildwood (24)	1	1	0.00	0	100
Toronto Water	District Operations-Attitude and Behavior (2 Business Days)	Scarborough-Rouge Park (25)	2	3	50.00	100	100
Toronto Water	District Operations-Compliment (30 Business Days)	Etobicoke North (01)	6	2	-66.67	83.33	50
Toronto Water	District Operations-Compliment (30 Business Days)	Etobicoke Centre (02)	13	5	-61.54	76.92	60
Toronto Water	District Operations-Compliment (30 Business Days)	Etobicoke-Lakeshore (03)	15	8	-46.67	66.67	62.5
Toronto Water	District Operations-Compliment (30 Business Days)	Parkdale-High Park (04)	8	9	12.50	62.5	66.67
Toronto Water	District Operations-Compliment (30 Business Days)	York South-Weston (05)	7	6	-14.29	71.43	60
Toronto Water	District Operations-Compliment (30 Business Days)	York Centre (06)	3	3	0.00	100	100
Toronto Water	District Operations-Compliment (30 Business Days)	Humber River-Black Creek (07)	4	1	-75.00	75	0
Toronto Water	District Operations-Compliment (30 Business Days)	Eglinton-Lawrence (08)	8	7	-12.50	50	71.43
Toronto Water	District Operations-Compliment (30 Business Days)	Davenport (09)	8	5	-37.50	85.71	100
Toronto Water	District Operations-Compliment (30 Business Days)	University-Rosedale (11)	7	3	-57.14	100	33.33
Toronto Water	District Operations-Compliment (30 Business Days)	Toronto-St. Paul's (12)	5	8	60.00	80	42.86
Toronto Water	District Operations-Compliment (30 Business Days)	Toronto Centre (13)	3	1	-66.67	66.67	N/A
Toronto Water	District Operations-Compliment (30 Business Days)	Toronto-Danforth (14)	9	9	0.00	66.67	100
Toronto Water	District Operations-Compliment (30 Business Days)	Don Valley West (15)	11	7	-36.36	66.67	57.14
Toronto Water	District Operations-Compliment (30 Business Days)	Don Valley East (16)	4	4	0.00	75	75
Toronto Water	District Operations-Compliment (30 Business Days)	Don Valley North (17)	1	2	100.00	100	100
Toronto Water	District Operations-Compliment (30 Business Days)	Willowdale (18)	5	4	-20.00	100	100
Toronto Water	District Operations-Compliment (30 Business Days)	Beaches-East York (19)	12	11	-8.33	58.33	100
Toronto Water	District Operations-Compliment (30 Business Days)	Scarborough Southwest (20)	10	7	-30.00	70	57.14
Toronto Water	District Operations-Compliment (30 Business Days)	Scarborough Centre (21)	6	5	-16.67	66.67	80
Toronto Water	District Operations-Compliment (30 Business Days)	Scarborough-Agincourt (22)	2	0	-100.00	100	-
Toronto Water	District Operations-Compliment (30 Business Days)	Scarborough-Guildwood (24)	7	3	-57.14	71.43	66.67
Toronto Water	District Operations-Compliment (30 Business Days)	Scarborough-Rouge Park (25)	1	1	0.00	100	100
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Etobicoke North (01)	0	1	-	-	100

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Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Etobicoke Centre (02)	2	1	-50.00	0	100
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Etobicoke-Lakeshore (03)	2	2	0.00	50	0
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Parkdale-High Park (04)	3	1	-66.67	33.33	0
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	York South-Weston (05)	2	4	100.00	0	75
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	York Centre (06)	3	1	-66.67	100	100
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Humber River-Black Creek (07)	0	2	-	-	0
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Eglinton-Lawrence (08)	4	1	-75.00	25	100
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Davenport (09)	1	2	100.00	100	50
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Spadina-Fort York (10)	0	2	-	-	0
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	University-Rosedale (11)	3	3	0.00	33.33	100
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Toronto-St. Paul's (12)	2	3	50.00	100	66.67
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Toronto Centre (13)	3	1	-66.67	100	0
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Toronto-Danforth (14)	7	4	-42.86	85.71	50
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Don Valley West (15)	2	1	-50.00	50	100
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Don Valley East (16)	2	2	0.00	100	100
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Don Valley North (17)	2	0	-100.00	100	-
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Willowdale (18)	1	1	0.00	0	100
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Beaches-East York (19)	3	2	-33.33	66.67	50
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Scarborough Southwest (20)	3	0	-100.00	100	-
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Scarborough Centre (21)	1	1	0.00	100	0
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Scarborough-Guildwood (24)	0	1	-	-	100
Toronto Water	District Operations-Construction Site Unsafe (4 Hours)	Scarborough-Rouge Park (25)	2	2	0.00	0	50
Toronto Water	District Operations-Contractor Related (2 Business Days)	Etobicoke North (01)	6	9	50.00	83.33	44.44
Toronto Water	District Operations-Contractor Related (2 Business Days)	Etobicoke Centre (02)	19	7	-63.16	61.11	66.67
Toronto Water	District Operations-Contractor Related (2 Business Days)	Etobicoke-Lakeshore (03)	13	10	-23.08	92.31	50
Toronto Water	District Operations-Contractor Related (2 Business Days)	Parkdale-High Park (04)	9	8	-11.11	100	62.5
Toronto Water	District Operations-Contractor Related (2 Business Days)	York South-Weston (05)	12	5	-58.33	75	20
Toronto Water	District Operations-Contractor Related (2 Business Days)	York Centre (06)	14	16	14.29	84.62	69.23
Toronto Water	District Operations-Contractor Related (2 Business Days)	Humber River-Black Creek (07)	9	4	-55.56	75	100
Toronto Water	District Operations-Contractor Related (2 Business Days)	Eglinton-Lawrence (08)	21	11	-47.62	85	81.82
Toronto Water	District Operations-Contractor Related (2 Business Days)	Davenport (09)	13	3	-76.92	69.23	100
Toronto Water	District Operations-Contractor Related (2 Business Days)	Spadina-Fort York (10)	3	6	100.00	100	66.67
Toronto Water	District Operations-Contractor Related (2 Business Days)	University-Rosedale (11)	15	5	-66.67	64.29	80
Toronto Water	District Operations-Contractor Related (2 Business Days)	Toronto-St. Paul's (12)	13	5	-61.54	75	40
Toronto Water	District Operations-Contractor Related (2 Business Days)	Toronto Centre (13)	9	2	-77.78	77.78	0
Toronto Water	District Operations-Contractor Related (2 Business Days)	Toronto-Danforth (14)	28	17	-39.29	88.89	46.67
Toronto Water	District Operations-Contractor Related (2 Business Days)	Don Valley West (15)	15	11	-26.67	86.67	72.73
Toronto Water	District Operations-Contractor Related (2 Business Days)	Don Valley East (16)	5	7	40.00	80	80
Toronto Water	District Operations-Contractor Related (2 Business Days)	Don Valley North (17)	8	2	-75.00	75	100
Toronto Water	District Operations-Contractor Related (2 Business Days)	Willowdale (18)	10	9	-10.00	70	77.78
Toronto Water	District Operations-Contractor Related (2 Business Days)	Beaches-East York (19)	12	9	-25.00	66.67	87.5
Toronto Water	District Operations-Contractor Related (2 Business Days)	Scarborough Southwest (20)	11	10	-9.09	90	50
Toronto Water	District Operations-Contractor Related (2 Business Days)	Scarborough Centre (21)	12	5	-58.33	75	80

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Toronto Water	District Operations-Contractor Related (2 Business Days)	Scarborough-Agincourt (22)	2	2	0.00	100	0
Toronto Water	District Operations-Contractor Related (2 Business Days)	Scarborough North (23)	4	1	-75.00	75	100
Toronto Water	District Operations-Contractor Related (2 Business Days)	Scarborough-Guildwood (24)	9	1	-88.89	88.89	0
Toronto Water	District Operations-Contractor Related (2 Business Days)	Scarborough-Rouge Park (25)	3	3	0.00	50	33.33
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Etobicoke North (01)	2	4	100.00	50	100
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Etobicoke Centre (02)	12	6	-50.00	75	50
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Etobicoke-Lakeshore (03)	11	4	-63.64	81.82	50
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Parkdale-High Park (04)	10	8	-20.00	90	87.5
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	York South-Weston (05)	5	2	-60.00	33.33	0
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	York Centre (06)	3	4	33.33	0	50
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Humber River-Black Creek (07)	5	2	-60.00	100	100
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Eglinton-Lawrence (08)	9	7	-22.22	77.78	71.43
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Davenport (09)	8	9	12.50	75	44.44
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Spadina-Fort York (10)	0	4	-	-	75
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	University-Rosedale (11)	6	3	-50.00	100	100
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Toronto-St. Paul's (12)	4	1	-75.00	50	100
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Toronto Centre (13)	1	5	400.00	100	75
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Toronto-Danforth (14)	13	10	-23.08	66.67	90
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Don Valley West (15)	12	4	-66.67	83.33	75
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Don Valley East (16)	6	4	-33.33	83.33	100
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Don Valley North (17)	6	4	-33.33	60	75
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Willowdale (18)	8	2	-75.00	60	100
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Beaches-East York (19)	6	6	0.00	66.67	80
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Scarborough Southwest (20)	3	0	-100.00	100	-
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Scarborough Centre (21)	4	4	0.00	50	75
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Scarborough-Agincourt (22)	2	1	-50.00	50	100
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Scarborough North (23)	0	1	-	-	0
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Scarborough-Guildwood (24)	2	7	250.00	100	71.43
Toronto Water	District Operations-Equipment/Untidy Const Site (2 Business Days)	Scarborough-Rouge Park (25)	3	5	66.67	100	80
Toronto Water	District Operations-Process (2 Business Days)	Etobicoke North (01)	13	20	53.85	30.77	45
Toronto Water	District Operations-Process (2 Business Days)	Etobicoke Centre (02)	34	28	-17.65	53.13	57.69
Toronto Water	District Operations-Process (2 Business Days)	Etobicoke-Lakeshore (03)	23	51	121.74	47.83	48.98
Toronto Water	District Operations-Process (2 Business Days)	Parkdale-High Park (04)	26	22	-15.38	62.5	47.62
Toronto Water	District Operations-Process (2 Business Days)	York South-Weston (05)	27	32	18.52	48	58.06
Toronto Water	District Operations-Process (2 Business Days)	York Centre (06)	20	29	45.00	47.06	44.83
Toronto Water	District Operations-Process (2 Business Days)	Humber River-Black Creek (07)	12	22	83.33	33.33	55
Toronto Water	District Operations-Process (2 Business Days)	Eglinton-Lawrence (08)	31	49	58.06	58.62	36.96
Toronto Water	District Operations-Process (2 Business Days)	Davenport (09)	28	45	60.71	40.74	54.55
Toronto Water	District Operations-Process (2 Business Days)	Spadina-Fort York (10)	13	16	23.08	36.36	62.5
Toronto Water	District Operations-Process (2 Business Days)	University-Rosedale (11)	31	32	3.23	32.26	46.43
Toronto Water	District Operations-Process (2 Business Days)	Toronto-St. Paul's (12)	40	22	-45.00	39.47	47.37
Toronto Water	District Operations-Process (2 Business Days)	Toronto Centre (13)	18	14	-22.22	64.71	64.29
Toronto Water	District Operations-Process (2 Business Days)	Toronto-Danforth (14)	54	46	-14.81	57.69	60
Toronto Water	District Operations-Process (2 Business Days)	Don Valley West (15)	24	17	-29.17	69.57	47.06

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Toronto Water	District Operations-Process (2 Business Days)	Don Valley East (16)	16	11	-31.25	64.29	70
Toronto Water	District Operations-Process (2 Business Days)	Don Valley North (17)	16	9	-43.75	78.57	55.56
Toronto Water	District Operations-Process (2 Business Days)	Willowdale (18)	13	19	46.15	40	57.89
Toronto Water	District Operations-Process (2 Business Days)	Beaches-East York (19)	35	35	0.00	35.29	55.88
Toronto Water	District Operations-Process (2 Business Days)	Scarborough Southwest (20)	26	40	53.85	68	53.85
Toronto Water	District Operations-Process (2 Business Days)	Scarborough Centre (21)	23	18	-21.74	72.73	77.78
Toronto Water	District Operations-Process (2 Business Days)	Scarborough-Agincourt (22)	5	7	40.00	80	42.86
Toronto Water	District Operations-Process (2 Business Days)	Scarborough North (23)	7	6	-14.29	85.71	60
Toronto Water	District Operations-Process (2 Business Days)	Scarborough-Guildwood (24)	17	14	-17.65	52.94	46.15
Toronto Water	District Operations-Process (2 Business Days)	Scarborough-Rouge Park (25)	12	15	25.00	66.67	46.67
Toronto Water	District Operations-Restoration (2 Business Days)	Etobicoke North (01)	20	11	-45.00	50	45.45
Toronto Water	District Operations-Restoration (2 Business Days)	Etobicoke Centre (02)	22	26	18.18	45.45	50
Toronto Water	District Operations-Restoration (2 Business Days)	Etobicoke-Lakeshore (03)	21	35	66.67	38.1	50
Toronto Water	District Operations-Restoration (2 Business Days)	Parkdale-High Park (04)	11	12	9.09	60	50
Toronto Water	District Operations-Restoration (2 Business Days)	York South-Weston (05)	16	17	6.25	87.5	64.71
Toronto Water	District Operations-Restoration (2 Business Days)	York Centre (06)	19	24	26.32	61.11	70.83
Toronto Water	District Operations-Restoration (2 Business Days)	Humber River-Black Creek (07)	12	17	41.67	50	58.82
Toronto Water	District Operations-Restoration (2 Business Days)	Eglinton-Lawrence (08)	22	28	27.27	50	53.57
Toronto Water	District Operations-Restoration (2 Business Days)	Davenport (09)	11	14	27.27	20	64.29
Toronto Water	District Operations-Restoration (2 Business Days)	Spadina-Fort York (10)	3	4	33.33	66.67	100
Toronto Water	District Operations-Restoration (2 Business Days)	University-Rosedale (11)	9	17	88.89	77.78	76.47
Toronto Water	District Operations-Restoration (2 Business Days)	Toronto-St. Paul's (12)	15	14	-6.67	60	46.15
Toronto Water	District Operations-Restoration (2 Business Days)	Toronto Centre (13)	6	0	-100.00	50	-
Toronto Water	District Operations-Restoration (2 Business Days)	Toronto-Danforth (14)	18	29	61.11	88.89	68.97
Toronto Water	District Operations-Restoration (2 Business Days)	Don Valley West (15)	16	17	6.25	68.75	68.75
Toronto Water	District Operations-Restoration (2 Business Days)	Don Valley East (16)	5	13	160.00	20	76.92
Toronto Water	District Operations-Restoration (2 Business Days)	Don Valley North (17)	11	8	-27.27	63.64	87.5
Toronto Water	District Operations-Restoration (2 Business Days)	Willowdale (18)	15	23	53.33	53.33	72.73
Toronto Water	District Operations-Restoration (2 Business Days)	Beaches-East York (19)	24	24	0.00	62.5	87.5
Toronto Water	District Operations-Restoration (2 Business Days)	Scarborough Southwest (20)	12	14	16.67	66.67	78.57
Toronto Water	District Operations-Restoration (2 Business Days)	Scarborough Centre (21)	7	20	185.71	71.43	70
Toronto Water	District Operations-Restoration (2 Business Days)	Scarborough-Agincourt (22)	3	3	0.00	100	66.67
Toronto Water	District Operations-Restoration (2 Business Days)	Scarborough North (23)	4	3	-25.00	100	33.33
Toronto Water	District Operations-Restoration (2 Business Days)	Scarborough-Guildwood (24)	6	6	0.00	100	66.67
Toronto Water	District Operations-Restoration (2 Business Days)	Scarborough-Rouge Park (25)	7	13	85.71	83.33	76.92
Toronto Water	District Operations-Timeliness (2 Business Days)	Etobicoke North (01)	26	36	38.46	53.85	47.06
Toronto Water	District Operations-Timeliness (2 Business Days)	Etobicoke Centre (02)	45	45	0.00	40.91	31.11
Toronto Water	District Operations-Timeliness (2 Business Days)	Etobicoke-Lakeshore (03)	52	86	65.38	45.83	46.34
Toronto Water	District Operations-Timeliness (2 Business Days)	Parkdale-High Park (04)	37	50	35.14	41.67	34.69
Toronto Water	District Operations-Timeliness (2 Business Days)	York South-Weston (05)	37	61	64.86	41.67	55
Toronto Water	District Operations-Timeliness (2 Business Days)	York Centre (06)	41	46	12.20	56.1	40
Toronto Water	District Operations-Timeliness (2 Business Days)	Humber River-Black Creek (07)	18	21	16.67	66.67	63.16
Toronto Water	District Operations-Timeliness (2 Business Days)	Eglinton-Lawrence (08)	49	78	59.18	47.73	51.95
Toronto Water	District Operations-Timeliness (2 Business Days)	Davenport (09)	40	53	32.50	30	58.49

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Toronto Water	District Operations-Timeliness (2 Business Days)	Spadina-Fort York (10)	10	26	160.00	40	48
Toronto Water	District Operations-Timeliness (2 Business Days)	University-Rosedale (11)	36	48	33.33	42.86	54.35
Toronto Water	District Operations-Timeliness (2 Business Days)	Toronto-St. Paul's (12)	32	57	78.13	53.13	47.37
Toronto Water	District Operations-Timeliness (2 Business Days)	Toronto Centre (13)	8	15	87.50	25	42.86
Toronto Water	District Operations-Timeliness (2 Business Days)	Toronto-Danforth (14)	60	72	20.00	55.93	54.93
Toronto Water	District Operations-Timeliness (2 Business Days)	Don Valley West (15)	36	53	47.22	54.29	46
Toronto Water	District Operations-Timeliness (2 Business Days)	Don Valley East (16)	13	21	61.54	61.54	40
Toronto Water	District Operations-Timeliness (2 Business Days)	Don Valley North (17)	12	27	125.00	27.27	61.54
Toronto Water	District Operations-Timeliness (2 Business Days)	Willowdale (18)	24	32	33.33	60.87	60
Toronto Water	District Operations-Timeliness (2 Business Days)	Beaches-East York (19)	41	68	65.85	68.29	46.97
Toronto Water	District Operations-Timeliness (2 Business Days)	Scarborough Southwest (20)	26	39	50.00	52	61.54
Toronto Water	District Operations-Timeliness (2 Business Days)	Scarborough Centre (21)	12	31	158.33	58.33	53.33
Toronto Water	District Operations-Timeliness (2 Business Days)	Scarborough-Agincourt (22)	12	7	-41.67	27.27	50
Toronto Water	District Operations-Timeliness (2 Business Days)	Scarborough North (23)	8	8	0.00	87.5	0
Toronto Water	District Operations-Timeliness (2 Business Days)	Scarborough-Guildwood (24)	17	20	17.65	47.06	50
Toronto Water	District Operations-Timeliness (2 Business Days)	Scarborough-Rouge Park (25)	25	25	0.00	64	70.83
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Etobicoke North (01)	60	46	-23.33	83.33	73.91
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Etobicoke Centre (02)	49	23	-53.06	83.67	43.48
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Etobicoke-Lakeshore (03)	64	37	-42.19	75	56.76
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Parkdale-High Park (04)	40	34	-15.00	79.49	81.82
Toronto Water	Hydrant-After Usage Test (10 Business Days)	York South-Weston (05)	86	44	-48.84	75.58	50
Toronto Water	Hydrant-After Usage Test (10 Business Days)	York Centre (06)	49	60	22.45	83.67	69.49
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Humber River-Black Creek (07)	78	65	-16.67	85.9	80
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Eglinton-Lawrence (08)	42	35	-16.67	85.71	57.14
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Davenport (09)	53	34	-35.85	84.91	67.65
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Spadina-Fort York (10)	45	40	-11.11	88.89	62.5
Toronto Water	Hydrant-After Usage Test (10 Business Days)	University-Rosedale (11)	60	54	-10.00	83.33	61.11
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Toronto-St. Paul's (12)	32	33	3.13	71.88	72.73
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Toronto Centre (13)	84	56	-33.33	85.71	58.93
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Toronto-Danforth (14)	53	36	-32.08	77.55	58.33
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Don Valley West (15)	32	20	-37.50	64.52	45
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Don Valley East (16)	21	8	-61.90	71.43	87.5
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Don Valley North (17)	19	19	0.00	94.74	55.56
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Willowdale (18)	21	18	-14.29	76.19	66.67
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Beaches-East York (19)	36	39	8.33	77.78	52.63
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Scarborough Southwest (20)	35	46	31.43	91.43	66.67
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Scarborough Centre (21)	42	35	-16.67	92.86	54.29
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Scarborough-Agincourt (22)	18	16	-11.11	100	75
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Scarborough North (23)	24	20	-16.67	79.17	50
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Scarborough-Guildwood (24)	30	24	-20.00	93.33	66.67
Toronto Water	Hydrant-After Usage Test (10 Business Days)	Scarborough-Rouge Park (25)	111	23	-79.28	93.02	54.55
Toronto Water	Hydrant-Damage (8 Hours)	Etobicoke North (01)	14	22	57.14	92.86	52.38
Toronto Water	Hydrant-Damage (8 Hours)	Etobicoke Centre (02)	22	22	0.00	71.43	54.55
Toronto Water	Hydrant-Damage (8 Hours)	Etobicoke-Lakeshore (03)	26	23	-11.54	50	68.18

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Toronto Water	Hydrant-Damage (8 Hours)	Parkdale-High Park (04)	20	26	30.00	65	83.33
Toronto Water	Hydrant-Damage (8 Hours)	York South-Weston (05)	22	27	22.73	77.27	66.67
Toronto Water	Hydrant-Damage (8 Hours)	York Centre (06)	18	21	16.67	66.67	47.62
Toronto Water	Hydrant-Damage (8 Hours)	Humber River-Black Creek (07)	17	9	-47.06	56.25	33.33
Toronto Water	Hydrant-Damage (8 Hours)	Eglinton-Lawrence (08)	26	33	26.92	73.08	68.75
Toronto Water	Hydrant-Damage (8 Hours)	Davenport (09)	20	14	-30.00	65	57.14
Toronto Water	Hydrant-Damage (8 Hours)	Spadina-Fort York (10)	35	40	14.29	73.53	57.5
Toronto Water	Hydrant-Damage (8 Hours)	University-Rosedale (11)	15	35	133.33	80	54.55
Toronto Water	Hydrant-Damage (8 Hours)	Toronto-St. Paul's (12)	12	19	58.33	54.55	57.89
Toronto Water	Hydrant-Damage (8 Hours)	Toronto Centre (13)	33	40	21.21	84.38	40
Toronto Water	Hydrant-Damage (8 Hours)	Toronto-Danforth (14)	29	29	0.00	60.71	48.15
Toronto Water	Hydrant-Damage (8 Hours)	Don Valley West (15)	13	13	0.00	53.85	69.23
Toronto Water	Hydrant-Damage (8 Hours)	Don Valley East (16)	7	15	114.29	57.14	73.33
Toronto Water	Hydrant-Damage (8 Hours)	Don Valley North (17)	14	10	-28.57	85.71	70
Toronto Water	Hydrant-Damage (8 Hours)	Willowdale (18)	10	18	80.00	50	72.22
Toronto Water	Hydrant-Damage (8 Hours)	Beaches-East York (19)	13	21	61.54	61.54	30
Toronto Water	Hydrant-Damage (8 Hours)	Scarborough Southwest (20)	18	17	-5.56	83.33	64.71
Toronto Water	Hydrant-Damage (8 Hours)	Scarborough Centre (21)	9	15	66.67	66.67	60
Toronto Water	Hydrant-Damage (8 Hours)	Scarborough-Agincourt (22)	7	10	42.86	71.43	60
Toronto Water	Hydrant-Damage (8 Hours)	Scarborough North (23)	15	20	33.33	78.57	64.71
Toronto Water	Hydrant-Damage (8 Hours)	Scarborough-Guildwood (24)	13	10	-23.08	41.67	70
Toronto Water	Hydrant-Damage (8 Hours)	Scarborough-Rouge Park (25)	7	12	71.43	100	66.67
Toronto Water	Hydrant-Leaking (4 Hours)	Etobicoke North (01)	18	31	72.22	82.35	66.67
Toronto Water	Hydrant-Leaking (4 Hours)	Etobicoke Centre (02)	15	22	46.67	80	71.43
Toronto Water	Hydrant-Leaking (4 Hours)	Etobicoke-Lakeshore (03)	54	32	-40.74	88.24	77.42
Toronto Water	Hydrant-Leaking (4 Hours)	Parkdale-High Park (04)	21	31	47.62	85	71.43
Toronto Water	Hydrant-Leaking (4 Hours)	York South-Weston (05)	22	34	54.55	68.18	81.82
Toronto Water	Hydrant-Leaking (4 Hours)	York Centre (06)	74	62	-16.22	80.82	44.26
Toronto Water	Hydrant-Leaking (4 Hours)	Humber River-Black Creek (07)	32	35	9.38	67.74	54.84
Toronto Water	Hydrant-Leaking (4 Hours)	Eglinton-Lawrence (08)	72	70	-2.78	74.65	49.28
Toronto Water	Hydrant-Leaking (4 Hours)	Davenport (09)	30	12	-60.00	80	54.55
Toronto Water	Hydrant-Leaking (4 Hours)	Spadina-Fort York (10)	22	13	-40.91	76.19	46.15
Toronto Water	Hydrant-Leaking (4 Hours)	University-Rosedale (11)	25	21	-16.00	50	80.95
Toronto Water	Hydrant-Leaking (4 Hours)	Toronto-St. Paul's (12)	36	22	-38.89	75	85.71
Toronto Water	Hydrant-Leaking (4 Hours)	Toronto Centre (13)	23	27	17.39	73.91	66.67
Toronto Water	Hydrant-Leaking (4 Hours)	Toronto-Danforth (14)	29	34	17.24	82.76	76.47
Toronto Water	Hydrant-Leaking (4 Hours)	Don Valley West (15)	26	42	61.54	64	38.1
Toronto Water	Hydrant-Leaking (4 Hours)	Don Valley East (16)	44	48	9.09	68.29	65.96
Toronto Water	Hydrant-Leaking (4 Hours)	Don Valley North (17)	61	46	-24.59	56.67	68.89
Toronto Water	Hydrant-Leaking (4 Hours)	Willowdale (18)	52	67	28.85	63.46	59.09
Toronto Water	Hydrant-Leaking (4 Hours)	Beaches-East York (19)	16	22	37.50	87.5	50
Toronto Water	Hydrant-Leaking (4 Hours)	Scarborough Southwest (20)	31	34	9.68	79.31	73.53
Toronto Water	Hydrant-Leaking (4 Hours)	Scarborough Centre (21)	25	13	-48.00	60	58.33
Toronto Water	Hydrant-Leaking (4 Hours)	Scarborough-Agincourt (22)	7	10	42.86	85.71	70

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Toronto Water	Hydrant-Leaking (4 Hours)	Scarborough North (23)	13	19	46.15	84.62	57.89
Toronto Water	Hydrant-Leaking (4 Hours)	Scarborough-Guildwood (24)	9	11	22.22	77.78	50
Toronto Water	Hydrant-Leaking (4 Hours)	Scarborough-Rouge Park (25)	28	16	-42.86	75	43.75
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Etobicoke North (01)	3	5	66.67	100	100
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Etobicoke Centre (02)	0	7	-	-	85.71
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Etobicoke-Lakeshore (03)	8	13	62.50	87.5	91.67
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Parkdale-High Park (04)	4	5	25.00	100	75
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	York South-Weston (05)	11	6	-45.45	90.91	33.33
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	York Centre (06)	1	6	500.00	100	33.33
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Humber River-Black Creek (07)	7	5	-28.57	66.67	80
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Eglinton-Lawrence (08)	10	2	-80.00	100	50
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Davenport (09)	5	4	-20.00	75	75
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Spadina-Fort York (10)	16	6	-62.50	60	100
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	University-Rosedale (11)	6	2	-66.67	83.33	100
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Toronto-St. Paul's (12)	8	6	-25.00	87.5	33.33
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Toronto Centre (13)	3	2	-33.33	66.67	100
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Toronto-Danforth (14)	18	2	-88.89	83.33	100
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Don Valley West (15)	12	4	-66.67	91.67	33.33
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Don Valley East (16)	2	5	150.00	100	100
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Don Valley North (17)	2	3	50.00	50	100
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Willowdale (18)	2	2	0.00	100	100
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Beaches-East York (19)	4	5	25.00	66.67	75
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Scarborough Southwest (20)	6	4	-33.33	83.33	100
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Scarborough Centre (21)	12	3	-75.00	81.82	100
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Scarborough-Agincourt (22)	4	2	-50.00	100	100
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Scarborough North (23)	2	3	50.00	100	100
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Scarborough-Guildwood (24)	9	1	-88.89	88.89	100
Toronto Water	Maintenance Hole - Overflowing (2 Hours)	Scarborough-Rouge Park (25)	3	3	0.00	100	66.67
Toronto Water	Maintenance Hole-Damage (8 Hours)	Etobicoke North (01)	10	4	-60.00	50	50
Toronto Water	Maintenance Hole-Damage (8 Hours)	Etobicoke Centre (02)	13	13	0.00	38.46	7.69
Toronto Water	Maintenance Hole-Damage (8 Hours)	Etobicoke-Lakeshore (03)	13	8	-38.46	30.77	37.5
Toronto Water	Maintenance Hole-Damage (8 Hours)	Parkdale-High Park (04)	14	15	7.14	63.64	20
Toronto Water	Maintenance Hole-Damage (8 Hours)	York South-Weston (05)	5	11	120.00	40	54.55
Toronto Water	Maintenance Hole-Damage (8 Hours)	York Centre (06)	16	17	6.25	62.5	29.41
Toronto Water	Maintenance Hole-Damage (8 Hours)	Humber River-Black Creek (07)	5	2	-60.00	60	50
Toronto Water	Maintenance Hole-Damage (8 Hours)	Eglinton-Lawrence (08)	13	10	-23.08	46.15	80
Toronto Water	Maintenance Hole-Damage (8 Hours)	Davenport (09)	4	9	125.00	25	33.33
Toronto Water	Maintenance Hole-Damage (8 Hours)	Spadina-Fort York (10)	19	17	-10.53	36.84	25
Toronto Water	Maintenance Hole-Damage (8 Hours)	University-Rosedale (11)	13	11	-15.38	38.46	27.27
Toronto Water	Maintenance Hole-Damage (8 Hours)	Toronto-St. Paul's (12)	16	15	-6.25	35.71	42.86
Toronto Water	Maintenance Hole-Damage (8 Hours)	Toronto Centre (13)	8	11	37.50	37.5	9.09
Toronto Water	Maintenance Hole-Damage (8 Hours)	Toronto-Danforth (14)	25	12	-52.00	33.33	25
Toronto Water	Maintenance Hole-Damage (8 Hours)	Don Valley West (15)	14	11	-21.43	28.57	27.27
Toronto Water	Maintenance Hole-Damage (8 Hours)	Don Valley East (16)	1	5	400.00	100	60

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Toronto Water	Maintenance Hole-Damage (8 Hours)	Don Valley North (17)	5	5	0.00	60	40
Toronto Water	Maintenance Hole-Damage (8 Hours)	Willowdale (18)	11	5	-54.55	40	40
Toronto Water	Maintenance Hole-Damage (8 Hours)	Beaches-East York (19)	21	14	-33.33	38.1	21.43
Toronto Water	Maintenance Hole-Damage (8 Hours)	Scarborough Southwest (20)	24	25	4.17	39.13	33.33
Toronto Water	Maintenance Hole-Damage (8 Hours)	Scarborough Centre (21)	23	22	-4.35	65.22	23.81
Toronto Water	Maintenance Hole-Damage (8 Hours)	Scarborough-Agincourt (22)	3	7	133.33	100	14.29
Toronto Water	Maintenance Hole-Damage (8 Hours)	Scarborough North (23)	13	14	7.69	53.85	42.86
Toronto Water	Maintenance Hole-Damage (8 Hours)	Scarborough-Guildwood (24)	8	12	50.00	37.5	41.67
Toronto Water	Maintenance Hole-Damage (8 Hours)	Scarborough-Rouge Park (25)	14	24	71.43	78.57	17.39
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Etobicoke North (01)	1	1	0.00	0	0
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Etobicoke Centre (02)	0	5	-	-	20
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Etobicoke-Lakeshore (03)	3	3	0.00	100	66.67
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Parkdale-High Park (04)	5	4	-20.00	40	25
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	York South-Weston (05)	4	3	-25.00	50	33.33
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	York Centre (06)	6	6	0.00	66.67	66.67
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Humber River-Black Creek (07)	3	6	100.00	100	60
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Eglinton-Lawrence (08)	2	2	0.00	50	100
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Davenport (09)	2	2	0.00	100	50
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Spadina-Fort York (10)	8	14	75.00	62.5	28.57
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	University-Rosedale (11)	5	7	40.00	20	42.86
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Toronto-St. Paul's (12)	1	4	300.00	100	25
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Toronto Centre (13)	14	8	-42.86	64.29	42.86
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Toronto-Danforth (14)	8	5	-37.50	37.5	0
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Don Valley West (15)	0	1	-	-	100
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Don Valley East (16)	0	2	-	-	0
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Willowdale (18)	5	3	-40.00	60	33.33
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Beaches-East York (19)	6	1	-83.33	33.33	100
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Scarborough Southwest (20)	4	7	75.00	100	85.71
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Scarborough Centre (21)	3	1	-66.67	100	100
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Scarborough-Agincourt (22)	0	1	-	-	100
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Scarborough North (23)	2	2	0.00	0	0
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Scarborough-Guildwood (24)	2	0	-100.00	100	-
Toronto Water	Maintenance Hole-Missing Cover (8 Hours)	Scarborough-Rouge Park (25)	2	0	-100.00	100	-
Toronto Water	Pollution Spill Response (2 Hours)	Etobicoke North (01)	52	45	-13.46	96	97.56
Toronto Water	Pollution Spill Response (2 Hours)	Etobicoke Centre (02)	40	40	0.00	97.37	100
Toronto Water	Pollution Spill Response (2 Hours)	Etobicoke-Lakeshore (03)	71	82	15.49	92.96	100
Toronto Water	Pollution Spill Response (2 Hours)	Parkdale-High Park (04)	34	33	-2.94	96.97	93.94
Toronto Water	Pollution Spill Response (2 Hours)	York South-Weston (05)	55	48	-12.73	98.18	95.83
Toronto Water	Pollution Spill Response (2 Hours)	York Centre (06)	51	59	15.69	97.96	95.65
Toronto Water	Pollution Spill Response (2 Hours)	Humber River-Black Creek (07)	27	39	44.44	96	100
Toronto Water	Pollution Spill Response (2 Hours)	Eglinton-Lawrence (08)	35	47	34.29	90.91	95.65
Toronto Water	Pollution Spill Response (2 Hours)	Davenport (09)	34	36	5.88	100	94.44
Toronto Water	Pollution Spill Response (2 Hours)	Spadina-Fort York (10)	39	57	46.15	94.74	100
Toronto Water	Pollution Spill Response (2 Hours)	University-Rosedale (11)	46	56	21.74	93.48	98.15

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Toronto Water	Pollution Spill Response (2 Hours)	Toronto-St. Paul's (12)	48	31	-35.42	87.23	96.55
Toronto Water	Pollution Spill Response (2 Hours)	Toronto Centre (13)	39	43	10.26	100	97.44
Toronto Water	Pollution Spill Response (2 Hours)	Toronto-Danforth (14)	50	44	-12.00	100	95.45
Toronto Water	Pollution Spill Response (2 Hours)	Don Valley West (15)	43	55	27.91	97.67	96.15
Toronto Water	Pollution Spill Response (2 Hours)	Don Valley East (16)	32	41	28.13	96.77	97.37
Toronto Water	Pollution Spill Response (2 Hours)	Don Valley North (17)	26	49	88.46	100	97.87
Toronto Water	Pollution Spill Response (2 Hours)	Willowdale (18)	16	32	100.00	80	100
Toronto Water	Pollution Spill Response (2 Hours)	Beaches-East York (19)	35	35	0.00	97.06	97.14
Toronto Water	Pollution Spill Response (2 Hours)	Scarborough Southwest (20)	52	36	-30.77	100	100
Toronto Water	Pollution Spill Response (2 Hours)	Scarborough Centre (21)	51	28	-45.10	84.31	92.59
Toronto Water	Pollution Spill Response (2 Hours)	Scarborough-Agincourt (22)	15	25	66.67	100	100
Toronto Water	Pollution Spill Response (2 Hours)	Scarborough North (23)	23	28	21.74	100	100
Toronto Water	Pollution Spill Response (2 Hours)	Scarborough-Guildwood (24)	29	22	-24.14	100	95.45
Toronto Water	Pollution Spill Response (2 Hours)	Scarborough-Rouge Park (25)	33	26	-21.21	100	100
Toronto Water	Restoration Related (24 Hours)	Etobicoke North (01)	54	29	-46.30	55.56	39.29
Toronto Water	Restoration Related (24 Hours)	Etobicoke Centre (02)	127	93	-26.77	56.2	39.13
Toronto Water	Restoration Related (24 Hours)	Etobicoke-Lakeshore (03)	83	92	10.84	65.43	46.67
Toronto Water	Restoration Related (24 Hours)	Parkdale-High Park (04)	71	34	-52.11	50.72	47.06
Toronto Water	Restoration Related (24 Hours)	York South-Weston (05)	72	41	-43.06	46.27	46.34
Toronto Water	Restoration Related (24 Hours)	York Centre (06)	112	104	-7.14	35.51	59.41
Toronto Water	Restoration Related (24 Hours)	Humber River-Black Creek (07)	54	46	-14.81	51.92	43.18
Toronto Water	Restoration Related (24 Hours)	Eglinton-Lawrence (08)	139	144	3.60	42.31	66.2
Toronto Water	Restoration Related (24 Hours)	Davenport (09)	51	50	-1.96	49.02	52.08
Toronto Water	Restoration Related (24 Hours)	Spadina-Fort York (10)	29	18	-37.93	52	83.33
Toronto Water	Restoration Related (24 Hours)	University-Rosedale (11)	76	46	-39.47	53.33	70.45
Toronto Water	Restoration Related (24 Hours)	Toronto-St. Paul's (12)	64	45	-29.69	39.68	59.09
Toronto Water	Restoration Related (24 Hours)	Toronto Centre (13)	28	10	-64.29	60.71	80
Toronto Water	Restoration Related (24 Hours)	Toronto-Danforth (14)	115	79	-31.30	56.64	63.64
Toronto Water	Restoration Related (24 Hours)	Don Valley West (15)	76	55	-27.63	50.67	47.27
Toronto Water	Restoration Related (24 Hours)	Don Valley East (16)	42	33	-21.43	61.54	74.19
Toronto Water	Restoration Related (24 Hours)	Don Valley North (17)	68	31	-54.41	58.82	65.52
Toronto Water	Restoration Related (24 Hours)	Willowdale (18)	99	83	-16.16	53.68	67.09
Toronto Water	Restoration Related (24 Hours)	Beaches-East York (19)	137	93	-32.12	63.97	52.22
Toronto Water	Restoration Related (24 Hours)	Scarborough Southwest (20)	72	72	0.00	69.01	65.71
Toronto Water	Restoration Related (24 Hours)	Scarborough Centre (21)	53	59	11.32	61.54	71.93
Toronto Water	Restoration Related (24 Hours)	Scarborough-Agincourt (22)	25	14	-44.00	66.67	84.62
Toronto Water	Restoration Related (24 Hours)	Scarborough North (23)	34	18	-47.06	50	61.11
Toronto Water	Restoration Related (24 Hours)	Scarborough-Guildwood (24)	31	33	6.45	48.39	53.33
Toronto Water	Restoration Related (24 Hours)	Scarborough-Rouge Park (25)	31	30	-3.23	70.97	72.41
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Etobicoke North (01)	3	11	266.67	66.67	54.55
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Etobicoke Centre (02)	6	17	183.33	66.67	56.25
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Etobicoke-Lakeshore (03)	5	13	160.00	40	23.08
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Parkdale-High Park (04)	5	3	-40.00	80	66.67
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	York South-Weston (05)	11	24	118.18	54.55	54.17

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Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	York Centre (06)	11	17	54.55	72.73	68.75
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Humber River-Black Creek (07)	5	14	180.00	75	35.71
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Eglinton-Lawrence (08)	4	28	600.00	0	60.71
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Davenport (09)	14	30	114.29	71.43	59.26
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Spadina-Fort York (10)	1	3	200.00	0	100
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	University-Rosedale (11)	3	17	466.67	66.67	58.82
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Toronto-St. Paul's (12)	2	8	300.00	50	62.5
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Toronto Centre (13)	1	13	1200.00	100	76.92
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Toronto-Danforth (14)	1	12	1100.00	100	63.64
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Don Valley West (15)	8	10	25.00	50	30
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Don Valley East (16)	4	10	150.00	50	60
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Don Valley North (17)	4	2	-50.00	0	100
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Willowdale (18)	5	7	40.00	40	42.86
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Beaches-East York (19)	1	6	500.00	100	50
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Scarborough Southwest (20)	6	14	133.33	40	53.85
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Scarborough Centre (21)	6	9	50.00	66.67	77.78
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Scarborough-Agincourt (22)	2	4	100.00	50	75
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Scarborough North (23)	0	2	-	-	50
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Scarborough-Guildwood (24)	4	2	-50.00	50	50
Toronto Water	Salting-Winter (WSL/HYDT/VALVE/Watermain Break Location)	Scarborough-Rouge Park (25)	0	4	-	-	100
Toronto Water	Sewer main-Backup (8 Hours)	Etobicoke North (01)	8	11	37.50	100	100
Toronto Water	Sewer main-Backup (8 Hours)	Etobicoke Centre (02)	11	9	-18.18	100	100
Toronto Water	Sewer main-Backup (8 Hours)	Etobicoke-Lakeshore (03)	20	32	60.00	94.74	96.77
Toronto Water	Sewer main-Backup (8 Hours)	Parkdale-High Park (04)	11	10	-9.09	81.82	60
Toronto Water	Sewer main-Backup (8 Hours)	York South-Weston (05)	8	8	0.00	100	75
Toronto Water	Sewer main-Backup (8 Hours)	York Centre (06)	10	15	50.00	100	100
Toronto Water	Sewer main-Backup (8 Hours)	Humber River-Black Creek (07)	12	8	-33.33	100	85.71
Toronto Water	Sewer main-Backup (8 Hours)	Eglinton-Lawrence (08)	16	10	-37.50	93.75	88.89
Toronto Water	Sewer main-Backup (8 Hours)	Davenport (09)	5	7	40.00	80	83.33
Toronto Water	Sewer main-Backup (8 Hours)	Spadina-Fort York (10)	11	14	27.27	90.91	57.14
Toronto Water	Sewer main-Backup (8 Hours)	University-Rosedale (11)	5	6	20.00	100	80
Toronto Water	Sewer main-Backup (8 Hours)	Toronto-St. Paul's (12)	6	2	-66.67	83.33	50
Toronto Water	Sewer main-Backup (8 Hours)	Toronto Centre (13)	5	3	-40.00	100	100
Toronto Water	Sewer main-Backup (8 Hours)	Toronto-Danforth (14)	11	17	54.55	70	100
Toronto Water	Sewer main-Backup (8 Hours)	Don Valley West (15)	5	3	-40.00	60	100
Toronto Water	Sewer main-Backup (8 Hours)	Don Valley East (16)	4	4	0.00	25	100
Toronto Water	Sewer main-Backup (8 Hours)	Don Valley North (17)	6	7	16.67	83.33	100
Toronto Water	Sewer main-Backup (8 Hours)	Willowdale (18)	25	10	-60.00	100	100
Toronto Water	Sewer main-Backup (8 Hours)	Beaches-East York (19)	14	13	-7.14	100	91.67
Toronto Water	Sewer main-Backup (8 Hours)	Scarborough Southwest (20)	2	8	300.00	100	85.71
Toronto Water	Sewer main-Backup (8 Hours)	Scarborough Centre (21)	13	10	-23.08	84.62	100
Toronto Water	Sewer main-Backup (8 Hours)	Scarborough-Agincourt (22)	4	6	50.00	100	100
Toronto Water	Sewer main-Backup (8 Hours)	Scarborough North (23)	1	2	100.00	100	100
Toronto Water	Sewer main-Backup (8 Hours)	Scarborough-Guildwood (24)	7	11	57.14	100	90.91

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Toronto Water	Sewer main-Backup (8 Hours)	Scarborough-Rouge Park (25)	8	4	-50.00	100	100
Toronto Water	Sewer Odour (24 Hours)	Etobicoke North (01)	13	11	-15.38	69.23	70
Toronto Water	Sewer Odour (24 Hours)	Etobicoke Centre (02)	33	22	-33.33	87.5	78.95
Toronto Water	Sewer Odour (24 Hours)	Etobicoke-Lakeshore (03)	33	28	-15.15	87.1	70.37
Toronto Water	Sewer Odour (24 Hours)	Parkdale-High Park (04)	41	48	17.07	82.5	63.83
Toronto Water	Sewer Odour (24 Hours)	York South-Weston (05)	37	45	21.62	81.08	81.82
Toronto Water	Sewer Odour (24 Hours)	York Centre (06)	24	22	-8.33	100	71.43
Toronto Water	Sewer Odour (24 Hours)	Humber River-Black Creek (07)	12	11	-8.33	91.67	63.64
Toronto Water	Sewer Odour (24 Hours)	Eglinton-Lawrence (08)	45	41	-8.89	57.78	63.41
Toronto Water	Sewer Odour (24 Hours)	Davenport (09)	35	30	-14.29	81.25	75.86
Toronto Water	Sewer Odour (24 Hours)	Spadina-Fort York (10)	10	15	50.00	80	73.33
Toronto Water	Sewer Odour (24 Hours)	University-Rosedale (11)	31	32	3.23	89.66	78.13
Toronto Water	Sewer Odour (24 Hours)	Toronto-St. Paul's (12)	29	48	65.52	74.07	60
Toronto Water	Sewer Odour (24 Hours)	Toronto Centre (13)	17	17	0.00	76.47	52.94
Toronto Water	Sewer Odour (24 Hours)	Toronto-Danforth (14)	32	42	31.25	78.13	51.22
Toronto Water	Sewer Odour (24 Hours)	Don Valley West (15)	28	19	-32.14	78.57	68.42
Toronto Water	Sewer Odour (24 Hours)	Don Valley East (16)	8	9	12.50	62.5	83.33
Toronto Water	Sewer Odour (24 Hours)	Don Valley North (17)	14	12	-14.29	78.57	58.33
Toronto Water	Sewer Odour (24 Hours)	Willowdale (18)	3	7	133.33	100	42.86
Toronto Water	Sewer Odour (24 Hours)	Beaches-East York (19)	34	30	-11.76	81.82	76.67
Toronto Water	Sewer Odour (24 Hours)	Scarborough Southwest (20)	22	22	0.00	90.48	68.18
Toronto Water	Sewer Odour (24 Hours)	Scarborough Centre (21)	17	27	58.82	88.24	88
Toronto Water	Sewer Odour (24 Hours)	Scarborough-Agincourt (22)	5	6	20.00	100	66.67
Toronto Water	Sewer Odour (24 Hours)	Scarborough North (23)	9	3	-66.67	87.5	33.33
Toronto Water	Sewer Odour (24 Hours)	Scarborough-Guildwood (24)	11	15	36.36	80	93.33
Toronto Water	Sewer Odour (24 Hours)	Scarborough-Rouge Park (25)	17	12	-29.41	87.5	58.33
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Etobicoke North (01)	311	279	-10.29	86.62	74.91
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Etobicoke Centre (02)	386	362	-6.22	87.97	77.68
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Etobicoke-Lakeshore (03)	644	691	7.30	88.09	74.51
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Parkdale-High Park (04)	445	397	-10.79	87.59	76.23
Toronto Water	Sewer Service Line-Blocked (4 Hours)	York South-Weston (05)	524	639	21.95	86.14	77.27
Toronto Water	Sewer Service Line-Blocked (4 Hours)	York Centre (06)	360	419	16.39	80.12	75.51
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Humber River-Black Creek (07)	277	242	-12.64	86.36	81.62
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Eglinton-Lawrence (08)	509	488	-4.13	84.87	75.43
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Davenport (09)	433	489	12.93	86.78	71.37
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Spadina-Fort York (10)	107	129	20.56	77.14	66.67
Toronto Water	Sewer Service Line-Blocked (4 Hours)	University-Rosedale (11)	295	335	13.56	87.86	77.53
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Toronto-St. Paul's (12)	378	334	-11.64	85.79	74.13
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Toronto Centre (13)	108	110	1.85	86.67	82.52
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Toronto-Danforth (14)	746	718	-3.75	89.09	79.62
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Don Valley West (15)	346	282	-18.50	80.6	74.09
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Don Valley East (16)	192	157	-18.23	82.89	79.74
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Don Valley North (17)	153	164	7.19	78.81	81.37
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Willowdale (18)	283	241	-14.84	82.05	77.97

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Toronto Water	Sewer Service Line-Blocked (4 Hours)	Beaches-East York (19)	660	634	-3.94	87.7	81.31
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Scarborough Southwest (20)	494	536	8.50	89.29	82.43
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Scarborough Centre (21)	398	428	7.54	88.1	80.86
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Scarborough-Agincourt (22)	119	114	-4.20	91.3	84.55
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Scarborough North (23)	71	99	39.44	91.18	84.27
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Scarborough-Guildwood (24)	281	226	-19.57	86.55	82.87
Toronto Water	Sewer Service Line-Blocked (4 Hours)	Scarborough-Rouge Park (25)	192	202	5.21	81.32	80
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Etobicoke North (01)	26	37	42.31	76.92	59.46
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Etobicoke Centre (02)	47	37	-21.28	82.61	48.65
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Etobicoke-Lakeshore (03)	109	129	18.35	76.15	44.96
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Parkdale-High Park (04)	21	13	-38.10	71.43	50
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	York South-Weston (05)	18	11	-38.89	72.22	72.73
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	York Centre (06)	5	4	-20.00	20	25
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Humber River-Black Creek (07)	4	6	50.00	75	83.33
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Eglinton-Lawrence (08)	18	12	-33.33	83.33	72.73
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Davenport (09)	9	7	-22.22	75	85.71
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Spadina-Fort York (10)	1	5	400.00	100	0
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	University-Rosedale (11)	5	12	140.00	80	30
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Toronto-St. Paul's (12)	7	4	-42.86	71.43	0
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Toronto Centre (13)	1	2	100.00	N/A	50
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Toronto-Danforth (14)	11	8	-27.27	54.55	62.5
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Don Valley West (15)	6	11	83.33	50	45.45
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Don Valley East (16)	3	1	-66.67	66.67	100
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Don Valley North (17)	3	4	33.33	66.67	75
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Willowdale (18)	9	16	77.78	88.89	62.5
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Beaches-East York (19)	9	16	77.78	55.56	40
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Scarborough Southwest (20)	10	13	30.00	80	61.54
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Scarborough Centre (21)	9	13	44.44	55.56	61.54
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Scarborough-Agincourt (22)	10	2	-80.00	70	50
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Scarborough North (23)	2	0	-100.00	100	-
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Scarborough-Guildwood (24)	6	3	-50.00	66.67	50
Toronto Water	Sewer Service Line-Cleanout Repair (24 Hours)	Scarborough-Rouge Park (25)	2	0	-100.00	50	-
Toronto Water	Sink Hole (24 hours)	Etobicoke North (01)	0	16	-	-	68.75
Toronto Water	Sink Hole (24 hours)	Etobicoke Centre (02)	3	36	1100.00	33.33	66.67
Toronto Water	Sink Hole (24 hours)	Etobicoke-Lakeshore (03)	2	46	2200.00	100	69.57
Toronto Water	Sink Hole (24 hours)	Parkdale-High Park (04)	5	57	1040.00	100	50.91
Toronto Water	Sink Hole (24 hours)	York South-Weston (05)	4	31	675.00	100	70.97
Toronto Water	Sink Hole (24 hours)	York Centre (06)	5	35	600.00	60	54.29
Toronto Water	Sink Hole (24 hours)	Humber River-Black Creek (07)	3	15	400.00	66.67	53.33
Toronto Water	Sink Hole (24 hours)	Eglinton-Lawrence (08)	8	61	662.50	62.5	50
Toronto Water	Sink Hole (24 hours)	Davenport (09)	6	55	816.67	33.33	47.27
Toronto Water	Sink Hole (24 hours)	Spadina-Fort York (10)	10	51	410.00	50	29.41
Toronto Water	Sink Hole (24 hours)	University-Rosedale (11)	11	82	645.45	36.36	36.59
Toronto Water	Sink Hole (24 hours)	Toronto-St. Paul's (12)	10	72	620.00	60	48.57

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Toronto Water	Sink Hole (24 hours)	Toronto Centre (13)	5	55	1000.00	60	35.19
Toronto Water	Sink Hole (24 hours)	Toronto-Danforth (14)	15	94	526.67	73.33	39.78
Toronto Water	Sink Hole (24 hours)	Don Valley West (15)	2	45	2150.00	50	48.89
Toronto Water	Sink Hole (24 hours)	Don Valley East (16)	0	15	-	-	73.33
Toronto Water	Sink Hole (24 hours)	Don Valley North (17)	1	9	800.00	0	33.33
Toronto Water	Sink Hole (24 hours)	Willowdale (18)	3	30	900.00	100	46.43
Toronto Water	Sink Hole (24 hours)	Beaches-East York (19)	14	135	864.29	76.92	38.35
Toronto Water	Sink Hole (24 hours)	Scarborough Southwest (20)	3	52	1633.33	66.67	49.02
Toronto Water	Sink Hole (24 hours)	Scarborough Centre (21)	4	40	900.00	50	40
Toronto Water	Sink Hole (24 hours)	Scarborough-Agincourt (22)	1	10	900.00	0	70
Toronto Water	Sink Hole (24 hours)	Scarborough North (23)	3	27	800.00	66.67	42.31
Toronto Water	Sink Hole (24 hours)	Scarborough-Guildwood (24)	3	33	1000.00	100	39.39
Toronto Water	Sink Hole (24 hours)	Scarborough-Rouge Park (25)	2	24	1100.00	50	60.87
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Etobicoke North (01)	10	14	40.00	66.67	53.85
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Etobicoke Centre (02)	17	22	29.41	62.5	65
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Etobicoke-Lakeshore (03)	18	26	44.44	55.56	62.5
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Parkdale-High Park (04)	7	11	57.14	66.67	66.67
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	York South-Weston (05)	17	17	0.00	50	62.5
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	York Centre (06)	11	7	-36.36	27.27	42.86
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Humber River-Black Creek (07)	12	4	-66.67	41.67	25
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Eglinton-Lawrence (08)	16	15	-6.25	42.86	57.14
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Davenport (09)	11	15	36.36	63.64	71.43
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Spadina-Fort York (10)	8	7	-12.50	75	14.29
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	University-Rosedale (11)	7	5	-28.57	71.43	40
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Toronto-St. Paul's (12)	22	12	-45.45	35	27.27
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Toronto Centre (13)	3	2	-33.33	33.33	0
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Toronto-Danforth (14)	17	14	-17.65	69.23	41.67
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Don Valley West (15)	15	16	6.67	42.86	35.71
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Don Valley East (16)	17	13	-23.53	68.75	23.08
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Don Valley North (17)	12	7	-41.67	50	85.71
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Willowdale (18)	13	10	-23.08	66.67	30
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Beaches-East York (19)	10	9	-10.00	60	55.56
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Scarborough Southwest (20)	16	14	-12.50	87.5	71.43
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Scarborough Centre (21)	7	6	-14.29	50	60
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Scarborough-Agincourt (22)	6	6	0.00	50	50
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Scarborough North (23)	26	9	-65.38	59.09	33.33
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Scarborough-Guildwood (24)	8	3	-62.50	62.5	33.33
Toronto Water	Water Quality-Discoloured (Rusty or dirty) Water (8 Hours)	Scarborough-Rouge Park (25)	20	8	-60.00	63.16	37.5
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Etobicoke North (01)	116	116	0.00	85.34	71.05
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Etobicoke Centre (02)	217	173	-20.28	91.63	72.51
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Etobicoke-Lakeshore (03)	227	234	3.08	82.96	71.43
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Parkdale-High Park (04)	104	87	-16.35	93	60.24
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	York South-Weston (05)	133	150	12.78	84.62	79.19
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	York Centre (06)	149	156	4.70	90.41	74.83

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Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Humber River-Black Creek (07)	94	93	-1.06	88.04	76.09
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Eglinton-Lawrence (08)	248	237	-4.44	86.89	71.79
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Davenport (09)	112	134	19.64	90.09	72.52
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Spadina-Fort York (10)	31	38	22.58	80.65	59.46
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	University-Rosedale (11)	124	117	-5.65	82.35	57.76
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Toronto-St. Paul's (12)	123	134	8.94	86.89	56.82
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Toronto Centre (13)	42	35	-16.67	80.95	50
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Toronto-Danforth (14)	133	123	-7.52	75.76	58.2
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Don Valley West (15)	170	176	3.53	76.51	65.12
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Don Valley East (16)	78	79	1.28	84.42	70.51
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Don Valley North (17)	90	98	8.89	84.27	68.75
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Willowdale (18)	121	160	32.23	91.6	75
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Beaches-East York (19)	136	157	15.44	81.48	54.25
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Scarborough Southwest (20)	183	161	-12.02	83.24	62.5
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Scarborough Centre (21)	102	116	13.73	94.06	53.91
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Scarborough-Agincourt (22)	78	69	-11.54	90.91	75
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Scarborough North (23)	83	82	-1.20	86.75	65.43
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Scarborough-Guildwood (24)	70	81	15.71	88.06	68.83
Toronto Water	Water Service Line-Check Water Service Box (48 Hours)	Scarborough-Rouge Park (25)	129	108	-16.28	92.06	63.21
Toronto Water	Water Service Line-Leaking (4 Hours)	Etobicoke North (01)	52	46	-11.54	68.63	77.27
Toronto Water	Water Service Line-Leaking (4 Hours)	Etobicoke Centre (02)	58	59	1.72	68.52	60
Toronto Water	Water Service Line-Leaking (4 Hours)	Etobicoke-Lakeshore (03)	114	86	-24.56	69.09	66.67
Toronto Water	Water Service Line-Leaking (4 Hours)	Parkdale-High Park (04)	87	58	-33.33	55.95	51.85
Toronto Water	Water Service Line-Leaking (4 Hours)	York South-Weston (05)	88	98	11.36	70.11	64.21
Toronto Water	Water Service Line-Leaking (4 Hours)	York Centre (06)	55	49	-10.91	67.31	68.09
Toronto Water	Water Service Line-Leaking (4 Hours)	Humber River-Black Creek (07)	49	48	-2.04	70.21	71.74
Toronto Water	Water Service Line-Leaking (4 Hours)	Eglinton-Lawrence (08)	116	84	-27.59	68.47	77.5
Toronto Water	Water Service Line-Leaking (4 Hours)	Davenport (09)	139	147	5.76	67.41	59.72
Toronto Water	Water Service Line-Leaking (4 Hours)	Spadina-Fort York (10)	74	68	-8.11	60.56	54.55
Toronto Water	Water Service Line-Leaking (4 Hours)	University-Rosedale (11)	117	108	-7.69	72.73	55.88
Toronto Water	Water Service Line-Leaking (4 Hours)	Toronto-St. Paul's (12)	136	81	-40.44	74.42	67.09
Toronto Water	Water Service Line-Leaking (4 Hours)	Toronto Centre (13)	89	51	-42.70	63.53	58.82
Toronto Water	Water Service Line-Leaking (4 Hours)	Toronto-Danforth (14)	193	142	-26.42	73.91	64.18
Toronto Water	Water Service Line-Leaking (4 Hours)	Don Valley West (15)	95	79	-16.84	66.3	65.79
Toronto Water	Water Service Line-Leaking (4 Hours)	Don Valley East (16)	45	25	-44.44	74.42	84
Toronto Water	Water Service Line-Leaking (4 Hours)	Don Valley North (17)	49	41	-16.33	80.85	76.92
Toronto Water	Water Service Line-Leaking (4 Hours)	Willowdale (18)	53	49	-7.55	68.75	55.56
Toronto Water	Water Service Line-Leaking (4 Hours)	Beaches-East York (19)	133	91	-31.58	68.5	66.28
Toronto Water	Water Service Line-Leaking (4 Hours)	Scarborough Southwest (20)	85	59	-30.59	79.49	65.45
Toronto Water	Water Service Line-Leaking (4 Hours)	Scarborough Centre (21)	55	36	-34.55	75	65.71
Toronto Water	Water Service Line-Leaking (4 Hours)	Scarborough-Agincourt (22)	33	20	-39.39	84.85	47.06
Toronto Water	Water Service Line-Leaking (4 Hours)	Scarborough North (23)	23	21	-8.70	52.38	61.11
Toronto Water	Water Service Line-Leaking (4 Hours)	Scarborough-Guildwood (24)	36	20	-44.44	83.33	55.56
Toronto Water	Water Service Line-Leaking (4 Hours)	Scarborough-Rouge Park (25)	40	26	-35.00	75	56

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Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Etobicoke North (01)	32	34	6.25	90.32	94.12
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Etobicoke Centre (02)	72	51	-29.17	84.72	98
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Etobicoke-Lakeshore (03)	66	65	-1.52	78.79	96.88
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Parkdale-High Park (04)	73	69	-5.48	86.3	100
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	York South-Weston (05)	71	53	-25.35	78.87	94.34
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	York Centre (06)	95	99	4.21	88.17	97.92
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Humber River-Black Creek (07)	53	48	-9.43	90.2	95.83
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Eglinton-Lawrence (08)	53	49	-7.55	92.45	100
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Davenport (09)	106	94	-11.32	89.32	98.94
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Spadina-Fort York (10)	12	7	-41.67	83.33	80
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	University-Rosedale (11)	67	70	4.48	92.31	97.06
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Toronto-St. Paul's (12)	52	48	-7.69	94.12	93.75
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Toronto Centre (13)	11	8	-27.27	90.91	87.5
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Toronto-Danforth (14)	58	59	1.72	90.91	98.21
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Don Valley West (15)	44	57	29.55	86.36	96.36
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Don Valley East (16)	37	42	13.51	81.08	95.12
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Don Valley North (17)	38	44	15.79	84.21	97.67
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Willowdale (18)	67	85	26.87	83.58	100
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Beaches-East York (19)	50	51	2.00	97.96	98
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Scarborough Southwest (20)	50	71	42.00	84	95.77
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Scarborough Centre (21)	86	87	1.16	90.7	98.84
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Scarborough-Agincourt (22)	39	24	-38.46	87.18	100
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Scarborough North (23)	21	25	19.05	85.71	100
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Scarborough-Guildwood (24)	45	57	26.67	90.7	100
Toronto Water	Water Service Line-Low Pressure, Low Flow Appt (48 Hours)	Scarborough-Rouge Park (25)	14	24	71.43	71.43	100
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Etobicoke North (01)	21	30	42.86	66.67	69.57
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Etobicoke Centre (02)	35	23	-34.29	89.66	50
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Etobicoke-Lakeshore (03)	44	56	27.27	68.42	78.43
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Parkdale-High Park (04)	29	22	-24.14	68.97	61.9
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	York South-Weston (05)	31	48	54.84	73.91	72.5
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	York Centre (06)	37	35	-5.41	82.35	66.67
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Humber River-Black Creek (07)	56	24	-57.14	86.36	76.19
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Eglinton-Lawrence (08)	34	50	47.06	90.63	70.21
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Davenport (09)	60	47	-21.67	89.47	68.18
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Spadina-Fort York (10)	21	32	52.38	78.95	55.56
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	University-Rosedale (11)	38	49	28.95	86.11	57.78
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Toronto-St. Paul's (12)	46	43	-6.52	83.72	51.28
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Toronto Centre (13)	18	7	-61.11	72.22	57.14
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Toronto-Danforth (14)	50	43	-14.00	85.71	53.85
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Don Valley West (15)	40	39	-2.50	69.44	82.35
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Don Valley East (16)	26	29	11.54	70.83	66.67
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Don Valley North (17)	47	30	-36.17	82.61	75
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Willowdale (18)	35	31	-11.43	90.91	68
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Beaches-East York (19)	49	45	-8.16	69.05	53.85

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Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Scarborough Southwest (20)	33	34	3.03	66.67	34.48
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Scarborough Centre (21)	21	37	76.19	61.9	56.25
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Scarborough-Agincourt (22)	13	17	30.77	66.67	69.23
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Scarborough North (23)	9	9	0.00	75	50
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Scarborough-Guildwood (24)	22	16	-27.27	90	56.25
Toronto Water	Water Service Line-Low Pressure, Low Flow Insp (24 Hours)	Scarborough-Rouge Park (25)	12	20	66.67	66.67	73.33
Toronto Water	Water Service Line-No Water (4 Hours)	Etobicoke North (01)	56	63	12.50	88	81.82
Toronto Water	Water Service Line-No Water (4 Hours)	Etobicoke Centre (02)	66	54	-18.18	97.78	86.67
Toronto Water	Water Service Line-No Water (4 Hours)	Etobicoke-Lakeshore (03)	95	85	-10.53	88.37	79.17
Toronto Water	Water Service Line-No Water (4 Hours)	Parkdale-High Park (04)	55	58	5.45	95.35	68
Toronto Water	Water Service Line-No Water (4 Hours)	York South-Weston (05)	60	70	16.67	87.23	72.22
Toronto Water	Water Service Line-No Water (4 Hours)	York Centre (06)	54	58	7.41	93.62	81.63
Toronto Water	Water Service Line-No Water (4 Hours)	Humber River-Black Creek (07)	112	63	-43.75	93.06	77.78
Toronto Water	Water Service Line-No Water (4 Hours)	Eglinton-Lawrence (08)	106	108	1.89	94.87	83.33
Toronto Water	Water Service Line-No Water (4 Hours)	Davenport (09)	146	146	0.00	95.35	65.45
Toronto Water	Water Service Line-No Water (4 Hours)	Spadina-Fort York (10)	57	52	-8.77	96.08	90.48
Toronto Water	Water Service Line-No Water (4 Hours)	University-Rosedale (11)	118	104	-11.86	86.9	83.75
Toronto Water	Water Service Line-No Water (4 Hours)	Toronto-St. Paul's (12)	109	59	-45.87	93.33	80
Toronto Water	Water Service Line-No Water (4 Hours)	Toronto Centre (13)	33	48	45.45	100	76.92
Toronto Water	Water Service Line-No Water (4 Hours)	Toronto-Danforth (14)	254	131	-48.43	98.48	80.77
Toronto Water	Water Service Line-No Water (4 Hours)	Don Valley West (15)	102	49	-51.96	91.46	86.49
Toronto Water	Water Service Line-No Water (4 Hours)	Don Valley East (16)	52	44	-15.38	90	81.58
Toronto Water	Water Service Line-No Water (4 Hours)	Don Valley North (17)	97	57	-41.24	92.21	88
Toronto Water	Water Service Line-No Water (4 Hours)	Willowdale (18)	93	49	-47.31	93.51	86.96
Toronto Water	Water Service Line-No Water (4 Hours)	Beaches-East York (19)	91	79	-13.19	97.26	76.67
Toronto Water	Water Service Line-No Water (4 Hours)	Scarborough Southwest (20)	134	106	-20.90	93.55	76.09
Toronto Water	Water Service Line-No Water (4 Hours)	Scarborough Centre (21)	71	61	-14.08	96.3	64.71
Toronto Water	Water Service Line-No Water (4 Hours)	Scarborough-Agincourt (22)	38	19	-50.00	93.75	88.24
Toronto Water	Water Service Line-No Water (4 Hours)	Scarborough North (23)	27	15	-44.44	95.24	69.23
Toronto Water	Water Service Line-No Water (4 Hours)	Scarborough-Guildwood (24)	49	29	-40.82	88.1	76
Toronto Water	Water Service Line-No Water (4 Hours)	Scarborough-Rouge Park (25)	32	42	31.25	96.67	81.25
Toronto Water	Water Service Line-Turn Off (8 Hours)	Etobicoke North (01)	136	129	-5.15	95.87	90.32
Toronto Water	Water Service Line-Turn Off (8 Hours)	Etobicoke Centre (02)	213	182	-14.55	90.78	87.36
Toronto Water	Water Service Line-Turn Off (8 Hours)	Etobicoke-Lakeshore (03)	275	221	-19.64	91.89	84.83
Toronto Water	Water Service Line-Turn Off (8 Hours)	Parkdale-High Park (04)	141	157	11.35	93.89	85.33
Toronto Water	Water Service Line-Turn Off (8 Hours)	York South-Weston (05)	138	157	13.77	93.08	87.33
Toronto Water	Water Service Line-Turn Off (8 Hours)	York Centre (06)	119	101	-15.13	98.26	86.73
Toronto Water	Water Service Line-Turn Off (8 Hours)	Humber River-Black Creek (07)	118	91	-22.88	94.39	89.89
Toronto Water	Water Service Line-Turn Off (8 Hours)	Eglinton-Lawrence (08)	209	202	-3.35	87.82	82.01
Toronto Water	Water Service Line-Turn Off (8 Hours)	Davenport (09)	140	156	11.43	94.62	86.99
Toronto Water	Water Service Line-Turn Off (8 Hours)	Spadina-Fort York (10)	110	79	-28.18	88.78	82.19
Toronto Water	Water Service Line-Turn Off (8 Hours)	University-Rosedale (11)	174	186	6.90	87.65	79.21
Toronto Water	Water Service Line-Turn Off (8 Hours)	Toronto-St. Paul's (12)	171	137	-19.88	93.17	81.89
Toronto Water	Water Service Line-Turn Off (8 Hours)	Toronto Centre (13)	102	101	-0.98	85.57	76.04

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Toronto Water	Water Service Line-Turn Off (8 Hours)	Toronto-Danforth (14)	205	147	-28.29	95.88	82.96
Toronto Water	Water Service Line-Turn Off (8 Hours)	Don Valley West (15)	180	182	1.11	88.24	81.4
Toronto Water	Water Service Line-Turn Off (8 Hours)	Don Valley East (16)	104	99	-4.81	88.42	93.48
Toronto Water	Water Service Line-Turn Off (8 Hours)	Don Valley North (17)	131	111	-15.27	92.62	88.79
Toronto Water	Water Service Line-Turn Off (8 Hours)	Willowdale (18)	139	130	-6.47	93.85	86.07
Toronto Water	Water Service Line-Turn Off (8 Hours)	Beaches-East York (19)	176	150	-14.77	94.51	83.33
Toronto Water	Water Service Line-Turn Off (8 Hours)	Scarborough Southwest (20)	142	152	7.04	95.45	85.52
Toronto Water	Water Service Line-Turn Off (8 Hours)	Scarborough Centre (21)	124	130	4.84	97.44	90.32
Toronto Water	Water Service Line-Turn Off (8 Hours)	Scarborough-Agincourt (22)	81	109	34.57	93.33	90.29
Toronto Water	Water Service Line-Turn Off (8 Hours)	Scarborough North (23)	92	64	-30.43	96.47	94.92
Toronto Water	Water Service Line-Turn Off (8 Hours)	Scarborough-Guildwood (24)	104	109	4.81	93.81	94.23
Toronto Water	Water Service Line-Turn Off (8 Hours)	Scarborough-Rouge Park (25)	113	135	19.47	92.31	89.31
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Etobicoke North (01)	45	53	17.78	100	98.08
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Etobicoke Centre (02)	38	31	-18.42	100	96.67
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Etobicoke-Lakeshore (03)	59	73	23.73	98.25	97.18
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Parkdale-High Park (04)	32	45	40.63	100	100
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	York South-Weston (05)	36	38	5.56	100	97.3
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	York Centre (06)	26	40	53.85	100	97.44
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Humber River-Black Creek (07)	43	32	-25.58	95.12	93.75
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Eglinton-Lawrence (08)	53	48	-9.43	100	100
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Davenport (09)	37	59	59.46	97.3	96.43
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Spadina-Fort York (10)	28	32	14.29	100	92
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	University-Rosedale (11)	44	61	38.64	97.56	94.92
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Toronto-St. Paul's (12)	44	50	13.64	100	91.11
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Toronto Centre (13)	21	40	90.48	100	94.29
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Toronto-Danforth (14)	79	74	-6.33	98.68	97.1
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Don Valley West (15)	39	53	35.90	100	94
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Don Valley East (16)	23	26	13.04	100	92.31
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Don Valley North (17)	23	27	17.39	100	95.83
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Willowdale (18)	36	31	-13.89	97.14	92.86
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Beaches-East York (19)	42	51	21.43	100	95.92
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Scarborough Southwest (20)	44	51	15.91	97.73	98.04
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Scarborough Centre (21)	32	30	-6.25	100	100
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Scarborough-Agincourt (22)	25	30	20.00	100	100
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Scarborough North (23)	15	16	6.67	100	93.33
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Scarborough-Guildwood (24)	21	17	-19.05	100	100
Toronto Water	Water Service Line-Turn Off/Burst (2 Hours)	Scarborough-Rouge Park (25)	18	23	27.78	100	95.65
Toronto Water	Water Service Line-Turn On (8 Hours)	Etobicoke North (01)	121	150	23.97	97.5	96.67
Toronto Water	Water Service Line-Turn On (8 Hours)	Etobicoke Centre (02)	166	133	-19.88	96.95	96.92
Toronto Water	Water Service Line-Turn On (8 Hours)	Etobicoke-Lakeshore (03)	193	185	-4.15	97.34	94.44
Toronto Water	Water Service Line-Turn On (8 Hours)	Parkdale-High Park (04)	96	119	23.96	98.95	94.59
Toronto Water	Water Service Line-Turn On (8 Hours)	York South-Weston (05)	113	134	18.58	96.36	94.62
Toronto Water	Water Service Line-Turn On (8 Hours)	York Centre (06)	86	99	15.12	94.12	94.85
Toronto Water	Water Service Line-Turn On (8 Hours)	Humber River-Black Creek (07)	132	103	-21.97	95.35	96.12

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Toronto Water	Water Service Line-Turn On (8 Hours)	Eglinton-Lawrence (08)	133	119	-10.53	93.89	92.92
Toronto Water	Water Service Line-Turn On (8 Hours)	Davenport (09)	113	138	22.12	96.36	95.62
Toronto Water	Water Service Line-Turn On (8 Hours)	Spadina-Fort York (10)	99	114	15.15	89.58	90.91
Toronto Water	Water Service Line-Turn On (8 Hours)	University-Rosedale (11)	120	158	31.67	88.33	95.36
Toronto Water	Water Service Line-Turn On (8 Hours)	Toronto-St. Paul's (12)	104	98	-5.77	93.2	88.42
Toronto Water	Water Service Line-Turn On (8 Hours)	Toronto Centre (13)	108	95	-12.04	86.92	93.62
Toronto Water	Water Service Line-Turn On (8 Hours)	Toronto-Danforth (14)	147	132	-10.20	97.22	96.06
Toronto Water	Water Service Line-Turn On (8 Hours)	Don Valley West (15)	105	113	7.62	96.08	88.07
Toronto Water	Water Service Line-Turn On (8 Hours)	Don Valley East (16)	81	84	3.70	90.12	95.18
Toronto Water	Water Service Line-Turn On (8 Hours)	Don Valley North (17)	103	114	10.68	94.06	95.37
Toronto Water	Water Service Line-Turn On (8 Hours)	Willowdale (18)	112	84	-25.00	93.58	98.78
Toronto Water	Water Service Line-Turn On (8 Hours)	Beaches-East York (19)	107	133	24.30	97.09	95.35
Toronto Water	Water Service Line-Turn On (8 Hours)	Scarborough Southwest (20)	110	129	17.27	96.3	95.24
Toronto Water	Water Service Line-Turn On (8 Hours)	Scarborough Centre (21)	100	111	11.00	97	98.13
Toronto Water	Water Service Line-Turn On (8 Hours)	Scarborough-Agincourt (22)	74	98	32.43	97.22	95.92
Toronto Water	Water Service Line-Turn On (8 Hours)	Scarborough North (23)	78	70	-10.26	100	94.03
Toronto Water	Water Service Line-Turn On (8 Hours)	Scarborough-Guildwood (24)	94	94	0.00	91.3	95.7
Toronto Water	Water Service Line-Turn On (8 Hours)	Scarborough-Rouge Park (25)	77	115	49.35	97.37	97.39
Toronto Water	Water Valve-Leaking (24 Hours)	Etobicoke North (01)	18	13	-27.78	94.12	100
Toronto Water	Water Valve-Leaking (24 Hours)	Etobicoke Centre (02)	21	25	19.05	94.74	88
Toronto Water	Water Valve-Leaking (24 Hours)	Etobicoke-Lakeshore (03)	17	26	52.94	100	79.17
Toronto Water	Water Valve-Leaking (24 Hours)	Parkdale-High Park (04)	12	16	33.33	91.67	100
Toronto Water	Water Valve-Leaking (24 Hours)	York South-Weston (05)	25	10	-60.00	92	100
Toronto Water	Water Valve-Leaking (24 Hours)	York Centre (06)	12	7	-41.67	100	85.71
Toronto Water	Water Valve-Leaking (24 Hours)	Humber River-Black Creek (07)	11	6	-45.45	90.91	100
Toronto Water	Water Valve-Leaking (24 Hours)	Eglinton-Lawrence (08)	44	28	-36.36	95.45	88.89
Toronto Water	Water Valve-Leaking (24 Hours)	Davenport (09)	20	19	-5.00	100	94.74
Toronto Water	Water Valve-Leaking (24 Hours)	Spadina-Fort York (10)	10	23	130.00	100	91.3
Toronto Water	Water Valve-Leaking (24 Hours)	University-Rosedale (11)	20	25	25.00	88.89	84
Toronto Water	Water Valve-Leaking (24 Hours)	Toronto-St. Paul's (12)	31	23	-25.81	100	77.27
Toronto Water	Water Valve-Leaking (24 Hours)	Toronto Centre (13)	11	17	54.55	100	81.25
Toronto Water	Water Valve-Leaking (24 Hours)	Toronto-Danforth (14)	18	29	61.11	94.12	92.86
Toronto Water	Water Valve-Leaking (24 Hours)	Don Valley West (15)	27	15	-44.44	92.59	93.33
Toronto Water	Water Valve-Leaking (24 Hours)	Don Valley East (16)	15	12	-20.00	100	81.82
Toronto Water	Water Valve-Leaking (24 Hours)	Don Valley North (17)	9	10	11.11	88.89	100
Toronto Water	Water Valve-Leaking (24 Hours)	Willowdale (18)	10	6	-40.00	80	83.33
Toronto Water	Water Valve-Leaking (24 Hours)	Beaches-East York (19)	13	11	-15.38	92.31	90
Toronto Water	Water Valve-Leaking (24 Hours)	Scarborough Southwest (20)	15	11	-26.67	100	100
Toronto Water	Water Valve-Leaking (24 Hours)	Scarborough Centre (21)	17	15	-11.76	100	100
Toronto Water	Water Valve-Leaking (24 Hours)	Scarborough-Agincourt (22)	9	15	66.67	87.5	93.33
Toronto Water	Water Valve-Leaking (24 Hours)	Scarborough North (23)	5	6	20.00	100	83.33
Toronto Water	Water Valve-Leaking (24 Hours)	Scarborough-Guildwood (24)	5	6	20.00	100	100
Toronto Water	Water Valve-Leaking (24 Hours)	Scarborough-Rouge Park (25)	4	12	200.00	100	100
Toronto Water	Watercourse Investigation (48 hours)	Etobicoke North (01)	7	3	-57.14	85.71	66.67

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Toronto Water	Watercourse Investigation (48 hours)	Etobicoke Centre (02)	2	6	200.00	50	16.67
Toronto Water	Watercourse Investigation (48 hours)	Etobicoke-Lakeshore (03)	8	3	-62.50	50	33.33
Toronto Water	Watercourse Investigation (48 hours)	Parkdale-High Park (04)	3	0	-100.00	66.67	-
Toronto Water	Watercourse Investigation (48 hours)	York South-Weston (05)	0	2	-	-	50
Toronto Water	Watercourse Investigation (48 hours)	York Centre (06)	6	2	-66.67	83.33	100
Toronto Water	Watercourse Investigation (48 hours)	Humber River-Black Creek (07)	1	0	-100.00	0	-
Toronto Water	Watercourse Investigation (48 hours)	Eglinton-Lawrence (08)	0	1	-	-	100
Toronto Water	Watercourse Investigation (48 hours)	Davenport (09)	1	0	-100.00	100	-
Toronto Water	Watercourse Investigation (48 hours)	Spadina-Fort York (10)	0	1	-	-	0
Toronto Water	Watercourse Investigation (48 hours)	Toronto Centre (13)	2	0	-100.00	100	-
Toronto Water	Watercourse Investigation (48 hours)	Toronto-Danforth (14)	1	0	-100.00	0	-
Toronto Water	Watercourse Investigation (48 hours)	Don Valley West (15)	1	2	100.00	0	50
Toronto Water	Watercourse Investigation (48 hours)	Don Valley North (17)	4	4	0.00	100	25
Toronto Water	Watercourse Investigation (48 hours)	Willowdale (18)	1	1	0.00	100	100
Toronto Water	Watercourse Investigation (48 hours)	Beaches-East York (19)	2	1	-50.00	50	100
Toronto Water	Watercourse Investigation (48 hours)	Scarborough Southwest (20)	0	3	-	-	100
Toronto Water	Watercourse Investigation (48 hours)	Scarborough Centre (21)	6	5	-16.67	83.33	80
Toronto Water	Watercourse Investigation (48 hours)	Scarborough-Agincourt (22)	3	1	-66.67	66.67	100
Toronto Water	Watercourse Investigation (48 hours)	Scarborough North (23)	1	0	-100.00	100	-
Toronto Water	Watercourse Investigation (48 hours)	Scarborough-Guildwood (24)	3	2	-33.33	33.33	100
Toronto Water	Watercourse Investigation (48 hours)	Scarborough-Rouge Park (25)	4	8	100.00	100	50
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Etobicoke North (01)	57	24	-57.89	5.45	68.18
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Etobicoke Centre (02)	43	13	-69.77	5.13	33.33
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Etobicoke-Lakeshore (03)	58	28	-51.72	12.07	44
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Parkdale-High Park (04)	14	4	-71.43	46.15	50
Toronto Water	Watermain Valve - Turn Off (4 Hours)	York South-Weston (05)	18	16	-11.11	35.29	33.33
Toronto Water	Watermain Valve - Turn Off (4 Hours)	York Centre (06)	44	20	-54.55	7.5	52.63
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Humber River-Black Creek (07)	56	7	-87.50	15.38	57.14
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Eglinton-Lawrence (08)	90	28	-68.89	7.32	34.62
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Davenport (09)	37	9	-75.68	12.12	50
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Spadina-Fort York (10)	37	14	-62.16	11.76	15.38
Toronto Water	Watermain Valve - Turn Off (4 Hours)	University-Rosedale (11)	31	8	-74.19	11.11	14.29
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Toronto-St. Paul's (12)	56	10	-82.14	12.24	100
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Toronto Centre (13)	51	9	-82.35	16	44.44
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Toronto-Danforth (14)	75	18	-76.00	8.47	54.55
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Don Valley West (15)	43	6	-86.05	6.98	50
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Don Valley East (16)	60	13	-78.33	7.14	30.77
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Don Valley North (17)	61	9	-85.25	7.41	50
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Willowdale (18)	62	7	-88.71	8.2	57.14
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Beaches-East York (19)	7	7	0.00	33.33	0
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Scarborough Southwest (20)	47	7	-85.11	11.11	57.14
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Scarborough Centre (21)	24	9	-62.50	4.55	11.11
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Scarborough-Agincourt (22)	16	2	-87.50	0	0
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Scarborough North (23)	4	3	-25.00	0	0

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Toronto Water	Watermain Valve - Turn Off (4 Hours)	Scarborough-Guildwood (24)	22	3	-86.36	23.81	0
Toronto Water	Watermain Valve - Turn Off (4 Hours)	Scarborough-Rouge Park (25)	11	5	-54.55	10	0
Toronto Water	Watermain Valve - Turn On (4 Hours)	Etobicoke North (01)	53	26	-50.94	6.12	45.45
Toronto Water	Watermain Valve - Turn On (4 Hours)	Etobicoke Centre (02)	56	14	-75.00	3.85	50
Toronto Water	Watermain Valve - Turn On (4 Hours)	Etobicoke-Lakeshore (03)	68	36	-47.06	16.67	51.61
Toronto Water	Watermain Valve - Turn On (4 Hours)	Parkdale-High Park (04)	14	3	-78.57	46.15	33.33
Toronto Water	Watermain Valve - Turn On (4 Hours)	York South-Weston (05)	20	21	5.00	26.32	26.32
Toronto Water	Watermain Valve - Turn On (4 Hours)	York Centre (06)	44	26	-40.91	9.76	54.17
Toronto Water	Watermain Valve - Turn On (4 Hours)	Humber River-Black Creek (07)	59	10	-83.05	21.82	75
Toronto Water	Watermain Valve - Turn On (4 Hours)	Eglinton-Lawrence (08)	97	31	-68.04	12.09	53.57
Toronto Water	Watermain Valve - Turn On (4 Hours)	Davenport (09)	37	8	-78.38	6.25	75
Toronto Water	Watermain Valve - Turn On (4 Hours)	Spadina-Fort York (10)	44	17	-61.36	7.5	28.57
Toronto Water	Watermain Valve - Turn On (4 Hours)	University-Rosedale (11)	29	6	-79.31	24	0
Toronto Water	Watermain Valve - Turn On (4 Hours)	Toronto-St. Paul's (12)	51	5	-90.20	6.67	60
Toronto Water	Watermain Valve - Turn On (4 Hours)	Toronto Centre (13)	54	13	-75.93	15.38	58.33
Toronto Water	Watermain Valve - Turn On (4 Hours)	Toronto-Danforth (14)	74	20	-72.97	14.55	45.45
Toronto Water	Watermain Valve - Turn On (4 Hours)	Don Valley West (15)	51	7	-86.27	13.73	33.33
Toronto Water	Watermain Valve - Turn On (4 Hours)	Don Valley East (16)	63	11	-82.54	11.67	36.36
Toronto Water	Watermain Valve - Turn On (4 Hours)	Don Valley North (17)	55	13	-76.36	11.76	62.5
Toronto Water	Watermain Valve - Turn On (4 Hours)	Willowdale (18)	58	11	-81.03	10.71	60
Toronto Water	Watermain Valve - Turn On (4 Hours)	Beaches-East York (19)	9	7	-22.22	33.33	0
Toronto Water	Watermain Valve - Turn On (4 Hours)	Scarborough Southwest (20)	42	12	-71.43	5.26	58.33
Toronto Water	Watermain Valve - Turn On (4 Hours)	Scarborough Centre (21)	22	8	-63.64	5	28.57
Toronto Water	Watermain Valve - Turn On (4 Hours)	Scarborough-Agincourt (22)	14	2	-85.71	15.38	50
Toronto Water	Watermain Valve - Turn On (4 Hours)	Scarborough North (23)	3	3	0.00	0	0
Toronto Water	Watermain Valve - Turn On (4 Hours)	Scarborough-Guildwood (24)	19	4	-78.95	5.26	0
Toronto Water	Watermain Valve - Turn On (4 Hours)	Scarborough-Rouge Park (25)	15	9	-40.00	0	12.5
Toronto Water	Watermain-Possible Break (2 Hours)	Etobicoke North (01)	121	145	19.83	96.08	97.46
Toronto Water	Watermain-Possible Break (2 Hours)	Etobicoke Centre (02)	137	160	16.79	93.89	95.74
Toronto Water	Watermain-Possible Break (2 Hours)	Etobicoke-Lakeshore (03)	186	229	23.12	96.95	96.02
Toronto Water	Watermain-Possible Break (2 Hours)	Parkdale-High Park (04)	51	45	-11.76	97.56	97.37
Toronto Water	Watermain-Possible Break (2 Hours)	York South-Weston (05)	109	98	-10.09	94.38	96.74
Toronto Water	Watermain-Possible Break (2 Hours)	York Centre (06)	103	99	-3.88	97.7	92.22
Toronto Water	Watermain-Possible Break (2 Hours)	Humber River-Black Creek (07)	113	90	-20.35	97.03	89.87
Toronto Water	Watermain-Possible Break (2 Hours)	Eglinton-Lawrence (08)	135	147	8.89	95	94.57
Toronto Water	Watermain-Possible Break (2 Hours)	Davenport (09)	82	52	-36.59	95.89	89.8
Toronto Water	Watermain-Possible Break (2 Hours)	Spadina-Fort York (10)	78	76	-2.56	98.63	100
Toronto Water	Watermain-Possible Break (2 Hours)	University-Rosedale (11)	125	129	3.20	98.97	95.8
Toronto Water	Watermain-Possible Break (2 Hours)	Toronto-St. Paul's (12)	88	87	-1.14	98.61	97.44
Toronto Water	Watermain-Possible Break (2 Hours)	Toronto Centre (13)	67	88	31.34	98.44	98.72
Toronto Water	Watermain-Possible Break (2 Hours)	Toronto-Danforth (14)	132	105	-20.45	95.8	97.89
Toronto Water	Watermain-Possible Break (2 Hours)	Don Valley West (15)	83	88	6.02	97.18	88.89
Toronto Water	Watermain-Possible Break (2 Hours)	Don Valley East (16)	93	75	-19.35	96.34	96.97
Toronto Water	Watermain-Possible Break (2 Hours)	Don Valley North (17)	72	61	-15.28	95.59	94.83

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Toronto Water	Watermain-Possible Break (2 Hours)	Willowdale (18)	76	68	-10.53	94.12	92.19
Toronto Water	Watermain-Possible Break (2 Hours)	Beaches-East York (19)	59	60	1.69	96.3	96.55
Toronto Water	Watermain-Possible Break (2 Hours)	Scarborough Southwest (20)	99	106	7.07	98.78	98.98
Toronto Water	Watermain-Possible Break (2 Hours)	Scarborough Centre (21)	98	86	-12.24	98.9	95.12
Toronto Water	Watermain-Possible Break (2 Hours)	Scarborough-Agincourt (22)	46	37	-19.57	100	94.29
Toronto Water	Watermain-Possible Break (2 Hours)	Scarborough North (23)	31	31	0.00	100	96.55
Toronto Water	Watermain-Possible Break (2 Hours)	Scarborough-Guildwood (24)	77	60	-22.08	97.1	94.12
Toronto Water	Watermain-Possible Break (2 Hours)	Scarborough-Rouge Park (25)	26	38	46.15	100	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Etobicoke North (01)	9	16	77.78	100	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Etobicoke Centre (02)	25	42	68.00	100	97.56
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Etobicoke-Lakeshore (03)	39	42	7.69	100	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Parkdale-High Park (04)	18	22	22.22	100	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	York South-Weston (05)	23	24	4.35	100	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	York Centre (06)	67	65	-2.99	95.52	96.77
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Humber River-Black Creek (07)	16	13	-18.75	100	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Eglinton-Lawrence (08)	83	88	6.02	100	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Davenport (09)	16	13	-18.75	93.33	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Spadina-Fort York (10)	18	17	-5.56	83.33	93.75
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	University-Rosedale (11)	16	19	18.75	56.25	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Toronto-St. Paul's (12)	26	17	-34.62	73.08	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Toronto Centre (13)	13	32	146.15	53.85	80
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Toronto-Danforth (14)	12	22	83.33	58.33	94.44
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Don Valley West (15)	57	70	22.81	82.46	98.48
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Don Valley East (16)	20	19	-5.00	70	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Don Valley North (17)	25	38	52.00	92	94.44
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Willowdale (18)	73	68	-6.85	82.19	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Beaches-East York (19)	15	15	0.00	86.67	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Scarborough Southwest (20)	26	31	19.23	100	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Scarborough Centre (21)	8	34	325.00	100	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Scarborough-Agincourt (22)	10	52	420.00	100	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Scarborough North (23)	11	16	45.45	100	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Scarborough-Guildwood (24)	8	14	75.00	100	100
Transportation Services	Bylaw Enforcement: Excavation (6 Months)	Scarborough-Rouge Park (25)	11	28	154.55	100	100
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3	Etobicoke North (01)	31	38	22.58	96.55	89.19
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3	Etobicoke Centre (02)	27	32	18.52	80.77	45.16
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3	Etobicoke-Lakeshore (03)	29	37	27.59	65.52	36.11
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3	Parkdale-High Park (04)	10	10	0.00	40	77.78
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3	York South-Weston (05)	12	14	16.67	66.67	50
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3	York Centre (06)	46	31	-32.61	61.36	40
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3	Humber River-Black Creek (07)	28	33	17.86	78.57	51.61
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3	Eglinton-Lawrence (08)	32	35	9.38	45.16	32.26
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3	Davenport (09)	3	8	166.67	0	100
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3	Spadina-Fort York (10)	5	7	40.00	0	57.14
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3	University-Rosedale (11)	10	7	-30.00	0	28.57

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3 Toronto-St. Paul's (12)		12	15	25.00	50	75
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3 Toronto Centre (13)		3	7	133.33	0	16.67
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3 Toronto-Danforth (14)		16	13	-18.75	6.25	63.64
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3 Don Valley West (15)		19	16	-15.79	29.41	43.75
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3 Don Valley East (16)		13	18	38.46	0	38.89
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3 Don Valley North (17)		28	43	53.57	22.22	32.56
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3 Willowdale (18)		33	13	-60.61	30.3	23.08
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3 Beaches-East York (19)		15	4	-73.33	20	33.33
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3 Scarborough Southwest (20)		8	16	100.00	87.5	87.5
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3 Scarborough Centre (21)		4	11	175.00	66.67	100
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3 Scarborough-Agincourt (22)		9	5	-44.44	33.33	80
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3 Scarborough North (23)		3	8	166.67	100	87.5
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3 Scarborough-Guildwood (24)		2	15	650.00	100	100
Transportation Services	Complaint / Investigation - Grass and Weeds Enforcement (3 Scarborough-Rouge Park (25)		9	46	411.11	100	97.83
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Etobicoke North (01)	9	9	0.00	100	100
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Etobicoke Centre (02)	2	8	300.00	100	87.5
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Etobicoke-Lakeshore (03)	27	41	51.85	92.31	87.5
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Parkdale-High Park (04)	48	44	-8.33	89.58	100
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	York South-Weston (05)	38	38	0.00	100	97.37
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	York Centre (06)	13	10	-23.08	76.92	60
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Humber River-Black Creek (07)	3	2	-33.33	100	50
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Eglinton-Lawrence (08)	21	14	-33.33	80.95	84.62
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Davenport (09)	28	24	-14.29	100	100
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Spadina-Fort York (10)	56	139	148.21	89.29	100
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	University-Rosedale (11)	74	91	22.97	94.37	100
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Toronto-St. Paul's (12)	51	55	7.84	94	98.11
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Toronto Centre (13)	341	760	122.87	98.83	99.86
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Toronto-Danforth (14)	348	461	32.47	97.13	99.78
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Don Valley West (15)	28	28	0.00	57.14	73.08
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Don Valley East (16)	5	5	0.00	60	100
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Don Valley North (17)	6	7	16.67	66.67	100
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Willowdale (18)	10	8	-20.00	100	71.43
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Beaches-East York (19)	32	46	43.75	96.77	94.87
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Scarborough Southwest (20)	17	13	-23.53	100	92.31
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Scarborough Centre (21)	6	7	16.67	100	100
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Scarborough-Agincourt (22)	1	3	200.00	100	100
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Scarborough North (23)	0	1	-	-	100
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Scarborough-Guildwood (24)	7	5	-28.57	71.43	80
Transportation Services	Complaint / Investigation - Idling Enforcement (3 weeks)	Scarborough-Rouge Park (25)	5	12	140.00	80	100
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Etobicoke North (01)	7	13	85.71	100	100
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Etobicoke Centre (02)	25	35	40.00	83.33	84.85
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Etobicoke-Lakeshore (03)	10	13	30.00	88.89	50
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Parkdale-High Park (04)	16	14	-12.50	100	76.92
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	York South-Weston (05)	13	8	-38.46	92.31	75

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Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	York Centre (06)	8	10	25.00	50	80
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Humber River-Black Creek (07)	9	2	-77.78	33.33	100
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Eglinton-Lawrence (08)	22	21	-4.55	86.36	80.95
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Davenport (09)	5	7	40.00	100	83.33
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Spadina-Fort York (10)	2	1	-50.00	50	100
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	University-Rosedale (11)	23	10	-56.52	86.96	75
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Toronto-St. Paul's (12)	14	27	92.86	85.71	92
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Toronto Centre (13)	2	3	50.00	50	66.67
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Toronto-Danforth (14)	3	9	200.00	100	88.89
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Don Valley West (15)	9	4	-55.56	66.67	66.67
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Don Valley East (16)	5	3	-40.00	50	100
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Don Valley North (17)	5	11	120.00	75	45.45
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Willowdale (18)	8	5	-37.50	12.5	20
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Beaches-East York (19)	11	55	400.00	81.82	100
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Scarborough Southwest (20)	7	4	-42.86	100	100
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Scarborough Centre (21)	2	8	300.00	100	100
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Scarborough-Agincourt (22)	2	3	50.00	100	100
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Scarborough North (23)	4	1	-75.00	75	100
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Scarborough-Guildwood (24)	2	6	200.00	100	83.33
Transportation Services	Complaint / Investigation - Leaves (3 Weeks)	Scarborough-Rouge Park (25)	6	5	-16.67	100	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Etobicoke North (01)	151	139	-7.95	100	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Etobicoke Centre (02)	252	226	-10.32	97.57	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Etobicoke-Lakeshore (03)	387	399	3.10	97.9	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Parkdale-High Park (04)	325	430	32.31	75	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	York South-Weston (05)	225	299	32.89	98.17	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	York Centre (06)	412	356	-13.59	99.51	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Humber River-Black Creek (07)	139	158	13.67	99.26	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Eglinton-Lawrence (08)	877	826	-5.82	99.77	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Davenport (09)	339	325	-4.13	78.81	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Spadina-Fort York (10)	294	339	15.31	86.9	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	University-Rosedale (11)	382	516	35.08	88.72	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Toronto-St. Paul's (12)	301	297	-1.33	96.94	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Toronto Centre (13)	320	371	15.94	94.3	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Toronto-Danforth (14)	319	345	8.15	87.84	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Don Valley West (15)	638	615	-3.61	99.37	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Don Valley East (16)	207	208	0.48	99.03	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Don Valley North (17)	173	144	-16.76	91.91	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Willowdale (18)	778	978	25.71	98.19	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Beaches-East York (19)	228	196	-14.04	93.87	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Scarborough Southwest (20)	514	395	-23.15	99.8	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Scarborough Centre (21)	214	305	42.52	100	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Scarborough-Agincourt (22)	203	210	3.45	100	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Scarborough North (23)	156	134	-14.10	100	100
Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Scarborough-Guildwood (24)	187	157	-16.04	98.92	100

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Transportation Services	Complaint/Investigation - Encroachment (1 Year)	Scarborough-Rouge Park (25)	162	157	-3.09	99.38	100
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Etobicoke North (01)	19	0	-100.00	100	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Etobicoke Centre (02)	9	0	-100.00	100	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Etobicoke-Lakeshore (03)	23	0	-100.00	100	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Parkdale-High Park (04)	113	0	-100.00	95.5	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	York South-Weston (05)	52	0	-100.00	98.08	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	York Centre (06)	24	0	-100.00	100	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Humber River-Black Creek (07)	7	0	-100.00	100	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Eglinton-Lawrence (08)	66	0	-100.00	98.46	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Davenport (09)	124	0	-100.00	95.12	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Spadina-Fort York (10)	42	0	-100.00	90	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	University-Rosedale (11)	60	0	-100.00	98.28	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Toronto-St. Paul's (12)	67	0	-100.00	91.04	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Toronto Centre (13)	27	0	-100.00	96.3	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Toronto-Danforth (14)	127	0	-100.00	98.39	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Don Valley West (15)	35	0	-100.00	100	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Don Valley East (16)	2	0	-100.00	0	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Don Valley North (17)	6	0	-100.00	83.33	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Willowdale (18)	8	0	-100.00	75	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Beaches-East York (19)	107	0	-100.00	100	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Scarborough Southwest (20)	11	0	-100.00	100	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Scarborough Centre (21)	23	0	-100.00	100	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Scarborough-Agincourt (22)	27	0	-100.00	100	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Scarborough North (23)	15	0	-100.00	100	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Scarborough-Guildwood (24)	6	0	-100.00	100	-
Transportation Services	Complaint/Investigation -Illegal Parking (6 Months)	Scarborough-Rouge Park (25)	13	0	-100.00	100	-
Transportation Services	Ice and Snow Complaint (3 Weeks)	Etobicoke North (01)	11	15	36.36	100	92.86
Transportation Services	Ice and Snow Complaint (3 Weeks)	Etobicoke Centre (02)	22	19	-13.64	90.91	100
Transportation Services	Ice and Snow Complaint (3 Weeks)	Etobicoke-Lakeshore (03)	35	28	-20.00	91.43	100
Transportation Services	Ice and Snow Complaint (3 Weeks)	Parkdale-High Park (04)	98	195	98.98	100	97.42
Transportation Services	Ice and Snow Complaint (3 Weeks)	York South-Weston (05)	60	126	110.00	98.28	100
Transportation Services	Ice and Snow Complaint (3 Weeks)	York Centre (06)	16	33	106.25	75	90.32
Transportation Services	Ice and Snow Complaint (3 Weeks)	Humber River-Black Creek (07)	7	23	228.57	100	86.36
Transportation Services	Ice and Snow Complaint (3 Weeks)	Eglinton-Lawrence (08)	194	355	82.99	96.89	95.73
Transportation Services	Ice and Snow Complaint (3 Weeks)	Davenport (09)	127	207	62.99	99.21	99.52
Transportation Services	Ice and Snow Complaint (3 Weeks)	Spadina-Fort York (10)	40	97	142.50	100	96.91
Transportation Services	Ice and Snow Complaint (3 Weeks)	University-Rosedale (11)	145	241	66.21	97.93	98.74
Transportation Services	Ice and Snow Complaint (3 Weeks)	Toronto-St. Paul's (12)	205	238	16.10	97.06	97.02
Transportation Services	Ice and Snow Complaint (3 Weeks)	Toronto Centre (13)	62	83	33.87	95.16	100
Transportation Services	Ice and Snow Complaint (3 Weeks)	Toronto-Danforth (14)	93	145	55.91	97.83	100
Transportation Services	Ice and Snow Complaint (3 Weeks)	Don Valley West (15)	109	123	12.84	93.58	76.86
Transportation Services	Ice and Snow Complaint (3 Weeks)	Don Valley East (16)	14	18	28.57	92.86	50
Transportation Services	Ice and Snow Complaint (3 Weeks)	Don Valley North (17)	11	13	18.18	54.55	76.92
Transportation Services	Ice and Snow Complaint (3 Weeks)	Willowdale (18)	20	22	10.00	85	42.86

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Transportation Services	Ice and Snow Complaint (3 Weeks)	Beaches-East York (19)	97	140	44.33	96.91	98.54
Transportation Services	Ice and Snow Complaint (3 Weeks)	Scarborough Southwest (20)	32	44	37.50	100	100
Transportation Services	Ice and Snow Complaint (3 Weeks)	Scarborough Centre (21)	5	21	320.00	100	100
Transportation Services	Ice and Snow Complaint (3 Weeks)	Scarborough-Agincourt (22)	3	7	133.33	100	100
Transportation Services	Ice and Snow Complaint (3 Weeks)	Scarborough North (23)	11	9	-18.18	100	100
Transportation Services	Ice and Snow Complaint (3 Weeks)	Scarborough-Guildwood (24)	13	8	-38.46	92.31	87.5
Transportation Services	Ice and Snow Complaint (3 Weeks)	Scarborough-Rouge Park (25)	14	7	-50.00	92.86	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Etobicoke North (01)	10	41	310.00	100	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Etobicoke Centre (02)	7	29	314.29	100	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Etobicoke-Lakeshore (03)	16	54	237.50	86.67	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Parkdale-High Park (04)	22	52	136.36	100	98.04
Transportation Services	Illegal Off-Street Parking (4 weeks)	York South-Weston (05)	27	104	285.19	100	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	York Centre (06)	12	41	241.67	100	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Humber River-Black Creek (07)	7	53	657.14	100	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Eglinton-Lawrence (08)	13	63	384.62	100	71.43
Transportation Services	Illegal Off-Street Parking (4 weeks)	Davenport (09)	32	129	303.13	96.88	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Spadina-Fort York (10)	0	11	-	-	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	University-Rosedale (11)	7	30	328.57	85.71	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Toronto-St. Paul's (12)	10	47	370.00	88.89	97.73
Transportation Services	Illegal Off-Street Parking (4 weeks)	Toronto Centre (13)	4	10	150.00	100	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Toronto-Danforth (14)	17	35	105.88	93.75	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Don Valley West (15)	9	14	55.56	100	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Don Valley East (16)	0	5	-	-	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Don Valley North (17)	3	27	800.00	100	92.31
Transportation Services	Illegal Off-Street Parking (4 weeks)	Willowdale (18)	6	27	350.00	100	96
Transportation Services	Illegal Off-Street Parking (4 weeks)	Beaches-East York (19)	8	48	500.00	85.71	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Scarborough Southwest (20)	10	35	250.00	100	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Scarborough Centre (21)	3	57	1800.00	66.67	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Scarborough-Agincourt (22)	13	24	84.62	100	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Scarborough North (23)	8	35	337.50	100	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Scarborough-Guildwood (24)	7	34	385.71	100	100
Transportation Services	Illegal Off-Street Parking (4 weeks)	Scarborough-Rouge Park (25)	6	43	616.67	100	100
Transportation Services	Illegal On-Street Parking (4 weeks)	Etobicoke-Lakeshore (03)	7	12	71.43	85.71	100
Transportation Services	Illegal On-Street Parking (4 weeks)	Parkdale-High Park (04)	49	127	159.18	87.23	99.08
Transportation Services	Illegal On-Street Parking (4 weeks)	York South-Weston (05)	8	29	262.50	87.5	100
Transportation Services	Illegal On-Street Parking (4 weeks)	York Centre (06)	1	3	200.00	100	100
Transportation Services	Illegal On-Street Parking (4 weeks)	Humber River-Black Creek (07)	1	2	100.00	100	100
Transportation Services	Illegal On-Street Parking (4 weeks)	Eglinton-Lawrence (08)	11	16	45.45	100	100
Transportation Services	Illegal On-Street Parking (4 weeks)	Davenport (09)	45	104	131.11	37.21	85.87
Transportation Services	Illegal On-Street Parking (4 weeks)	Spadina-Fort York (10)	12	24	100.00	90.91	100
Transportation Services	Illegal On-Street Parking (4 weeks)	University-Rosedale (11)	23	63	173.91	91.3	100
Transportation Services	Illegal On-Street Parking (4 weeks)	Toronto-St. Paul's (12)	21	40	90.48	94.44	100
Transportation Services	Illegal On-Street Parking (4 weeks)	Toronto Centre (13)	10	20	100.00	50	94.44
Transportation Services	Illegal On-Street Parking (4 weeks)	Toronto-Danforth (14)	52	91	75.00	96.08	95.83

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Transportation Services	Illegal On-Street Parking (4 weeks)	Don Valley West (15)	10	13	30.00	77.78	100
Transportation Services	Illegal On-Street Parking (4 weeks)	Don Valley North (17)	0	1	-	-	100
Transportation Services	Illegal On-Street Parking (4 weeks)	Willowdale (18)	1	0	-100.00	100	-
Transportation Services	Illegal On-Street Parking (4 weeks)	Beaches-East York (19)	49	159	224.49	93.33	97.95
Transportation Services	Illegal On-Street Parking (4 weeks)	Scarborough Southwest (20)	0	12	-	-	100
Transportation Services	Illegal On-Street Parking (4 weeks)	Scarborough Centre (21)	0	3	-	-	100
Transportation Services	Illegal On-Street Parking (4 weeks)	Scarborough North (23)	0	1	-	-	100
Transportation Services	Illegal On-Street Parking (4 weeks)	Scarborough-Rouge Park (25)	0	1	-	-	100
Transportation Services	Bollard - Damaged (30 Days)	Etobicoke North (01)	0	1	-	-	100
Transportation Services	Bollard - Damaged (30 Days)	Etobicoke Centre (02)	3	12	300.00	100	91.67
Transportation Services	Bollard - Damaged (30 Days)	Etobicoke-Lakeshore (03)	12	8	-33.33	91.67	100
Transportation Services	Bollard - Damaged (30 Days)	Parkdale-High Park (04)	13	10	-23.08	91.67	100
Transportation Services	Bollard - Damaged (30 Days)	York South-Weston (05)	3	7	133.33	100	100
Transportation Services	Bollard - Damaged (30 Days)	York Centre (06)	0	2	-	-	100
Transportation Services	Bollard - Damaged (30 Days)	Humber River-Black Creek (07)	0	1	-	-	100
Transportation Services	Bollard - Damaged (30 Days)	Eglinton-Lawrence (08)	13	9	-30.77	100	100
Transportation Services	Bollard - Damaged (30 Days)	Davenport (09)	20	17	-15.00	84.21	100
Transportation Services	Bollard - Damaged (30 Days)	Spadina-Fort York (10)	27	78	188.89	96.3	100
Transportation Services	Bollard - Damaged (30 Days)	University-Rosedale (11)	43	64	48.84	100	98.36
Transportation Services	Bollard - Damaged (30 Days)	Toronto-St. Paul's (12)	22	20	-9.09	95	84.21
Transportation Services	Bollard - Damaged (30 Days)	Toronto Centre (13)	26	73	180.77	100	98.57
Transportation Services	Bollard - Damaged (30 Days)	Toronto-Danforth (14)	13	20	53.85	100	83.33
Transportation Services	Bollard - Damaged (30 Days)	Don Valley West (15)	13	8	-38.46	100	85.71
Transportation Services	Bollard - Damaged (30 Days)	Don Valley East (16)	0	1	-	-	100
Transportation Services	Bollard - Damaged (30 Days)	Don Valley North (17)	1	0	-100.00	100	-
Transportation Services	Bollard - Damaged (30 Days)	Willowdale (18)	2	1	-50.00	100	100
Transportation Services	Bollard - Damaged (30 Days)	Beaches-East York (19)	13	13	0.00	100	84.62
Transportation Services	Bollard - Damaged (30 Days)	Scarborough Southwest (20)	1	3	200.00	100	100
Transportation Services	Bollard - Damaged (30 Days)	Scarborough Centre (21)	1	4	300.00	100	100
Transportation Services	Bollard - Damaged (30 Days)	Scarborough North (23)	1	0	-100.00	100	-
Transportation Services	Bollard - Damaged (30 Days)	Scarborough-Guildwood (24)	1	0	-100.00	N/A	-
Transportation Services	Bollard - Damaged (30 Days)	Scarborough-Rouge Park (25)	5	2	-60.00	100	100
Transportation Services	Boulevard - Leaf Pick-up Mechanical (4 Weeks)	Etobicoke North (01)	7	2	-71.43	100	100
Transportation Services	Boulevard - Leaf Pick-up Mechanical (4 Weeks)	Etobicoke Centre (02)	87	129	48.28	100	100
Transportation Services	Boulevard - Leaf Pick-up Mechanical (4 Weeks)	Etobicoke-Lakeshore (03)	25	85	240.00	100	98.81
Transportation Services	Boulevard - Leaf Pick-up Mechanical (4 Weeks)	Parkdale-High Park (04)	3	10	233.33	100	100
Transportation Services	Boulevard - Leaf Pick-up Mechanical (4 Weeks)	York South-Weston (05)	7	6	-14.29	100	100
Transportation Services	Boulevard - Leaf Pick-up Mechanical (4 Weeks)	Spadina-Fort York (10)	0	1	-	-	0
Transportation Services	Boulevard - Leaf Pick-up Mechanical (4 Weeks)	University-Rosedale (11)	0	1	-	-	100
Transportation Services	Boulevard - Leaf Pick-up Mechanical (4 Weeks)	Toronto Centre (13)	1	0	-100.00	100	-
Transportation Services	Boulevard - Leaf Pick-up Mechanical (4 Weeks)	Don Valley East (16)	0	1	-	-	100
Transportation Services	Boulevard - Leaf Pick-up Mechanical (4 Weeks)	Scarborough Southwest (20)	4	3	-25.00	100	100
Transportation Services	Boulevard - Leaf Pick-up Mechanical (4 Weeks)	Scarborough Centre (21)	0	2	-	-	100
Transportation Services	Boulevard - Leaf Pick-up Mechanical (4 Weeks)	Scarborough North (23)	1	0	-100.00	100	-

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Transportation Services	Boulevard - Leaf Pick-up Mechanical (4 Weeks)	Scarborough-Guildwood (24)	3	2	-33.33	100	100
Transportation Services	Boulevard - Leaf Pick-up Mechanical (4 Weeks)	Scarborough-Rouge Park (25)	2	1	-50.00	100	100
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Etobicoke North (01)	1	9	800.00	100	57.14
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Etobicoke Centre (02)	2	4	100.00	100	75
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Etobicoke-Lakeshore (03)	4	13	225.00	75	69.23
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Parkdale-High Park (04)	11	12	9.09	90.91	80
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	York South-Weston (05)	8	11	37.50	87.5	81.82
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	York Centre (06)	5	0	-100.00	100	-
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Humber River-Black Creek (07)	5	6	20.00	100	100
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Eglinton-Lawrence (08)	3	3	0.00	100	100
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Davenport (09)	9	9	0.00	66.67	100
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Spadina-Fort York (10)	6	2	-66.67	80	100
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	University-Rosedale (11)	11	14	27.27	100	61.54
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Toronto-St. Paul's (12)	2	8	300.00	100	75
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Toronto Centre (13)	14	17	21.43	100	93.75
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Toronto-Danforth (14)	15	15	0.00	100	85.71
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Don Valley West (15)	6	6	0.00	83.33	100
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Don Valley East (16)	5	4	-20.00	100	0
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Don Valley North (17)	1	4	300.00	100	75
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Willowdale (18)	8	5	-37.50	42.86	40
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Beaches-East York (19)	6	8	33.33	100	62.5
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Scarborough Southwest (20)	5	3	-40.00	100	100
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Scarborough Centre (21)	18	5	-72.22	100	100
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Scarborough-Agincourt (22)	11	12	9.09	100	100
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Scarborough North (23)	4	7	75.00	100	100
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Scarborough-Guildwood (24)	12	18	50.00	100	94.44
Transportation Services	Boulevard - Pick-Up Shopping Carts (5 Days)	Scarborough-Rouge Park (25)	13	4	-69.23	92.31	100
Transportation Services	Boulevard - Plough Damage (5 Days)	Etobicoke North (01)	72	71	-1.39	100	100
Transportation Services	Boulevard - Plough Damage (5 Days)	Etobicoke Centre (02)	135	154	14.07	100	99.35
Transportation Services	Boulevard - Plough Damage (5 Days)	Etobicoke-Lakeshore (03)	82	133	62.20	95.12	97.73
Transportation Services	Boulevard - Plough Damage (5 Days)	Parkdale-High Park (04)	10	15	50.00	90	100
Transportation Services	Boulevard - Plough Damage (5 Days)	York South-Weston (05)	38	30	-21.05	100	100
Transportation Services	Boulevard - Plough Damage (5 Days)	York Centre (06)	30	33	10.00	100	96.97
Transportation Services	Boulevard - Plough Damage (5 Days)	Humber River-Black Creek (07)	43	30	-30.23	88.37	100
Transportation Services	Boulevard - Plough Damage (5 Days)	Eglinton-Lawrence (08)	14	17	21.43	100	94.12
Transportation Services	Boulevard - Plough Damage (5 Days)	Davenport (09)	3	2	-33.33	100	100
Transportation Services	Boulevard - Plough Damage (5 Days)	Spadina-Fort York (10)	1	0	-100.00	100	-
Transportation Services	Boulevard - Plough Damage (5 Days)	University-Rosedale (11)	5	9	80.00	100	66.67
Transportation Services	Boulevard - Plough Damage (5 Days)	Toronto-St. Paul's (12)	4	18	350.00	100	100
Transportation Services	Boulevard - Plough Damage (5 Days)	Toronto Centre (13)	1	5	400.00	100	80
Transportation Services	Boulevard - Plough Damage (5 Days)	Toronto-Danforth (14)	11	12	9.09	90.91	80
Transportation Services	Boulevard - Plough Damage (5 Days)	Don Valley West (15)	19	29	52.63	100	100
Transportation Services	Boulevard - Plough Damage (5 Days)	Don Valley East (16)	22	27	22.73	100	100
Transportation Services	Boulevard - Plough Damage (5 Days)	Don Valley North (17)	52	56	7.69	96.15	100

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Transportation Services	Boulevard - Plough Damage (5 Days)	Willowdale (18)	12	28	133.33	83.33	100
Transportation Services	Boulevard - Plough Damage (5 Days)	Beaches-East York (19)	27	24	-11.11	96.3	86.96
Transportation Services	Boulevard - Plough Damage (5 Days)	Scarborough Southwest (20)	57	64	12.28	96.43	98.36
Transportation Services	Boulevard - Plough Damage (5 Days)	Scarborough Centre (21)	75	85	13.33	100	100
Transportation Services	Boulevard - Plough Damage (5 Days)	Scarborough-Agincourt (22)	72	80	11.11	100	100
Transportation Services	Boulevard - Plough Damage (5 Days)	Scarborough North (23)	30	34	13.33	100	100
Transportation Services	Boulevard - Plough Damage (5 Days)	Scarborough-Guildwood (24)	99	85	-14.14	98.99	98.8
Transportation Services	Boulevard - Plough Damage (5 Days)	Scarborough-Rouge Park (25)	74	86	16.22	98.65	98.82
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Etobicoke North (01)	85	87	2.35	96.43	82.56
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Etobicoke Centre (02)	288	292	1.39	90.28	84.14
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Etobicoke-Lakeshore (03)	174	114	-34.48	90.17	92.11
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Parkdale-High Park (04)	49	54	10.20	91.67	92.31
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	York South-Weston (05)	84	65	-22.62	95.18	81.54
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	York Centre (06)	74	89	20.27	90.14	96.55
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Humber River-Black Creek (07)	70	89	27.14	95.65	97.75
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Eglinton-Lawrence (08)	109	131	20.18	89.42	93.44
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Davenport (09)	15	32	113.33	91.67	83.87
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Spadina-Fort York (10)	22	17	-22.73	95	94.12
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	University-Rosedale (11)	32	36	12.50	96.55	75.76
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Toronto-St. Paul's (12)	55	27	-50.91	71.15	57.89
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Toronto Centre (13)	16	12	-25.00	93.75	90.91
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Toronto-Danforth (14)	36	54	50.00	96.55	67.35
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Don Valley West (15)	56	91	62.50	92.86	89.89
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Don Valley East (16)	15	25	66.67	78.57	91.3
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Don Valley North (17)	214	108	-49.53	56.34	96.19
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Willowdale (18)	89	66	-25.84	89.77	90.63
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Beaches-East York (19)	88	84	-4.55	92.77	79.73
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Scarborough Southwest (20)	82	96	17.07	91.14	92.31
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Scarborough Centre (21)	102	108	5.88	96.84	100
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Scarborough-Agincourt (22)	110	81	-26.36	99.05	100
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Scarborough North (23)	73	100	36.99	100	100
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Scarborough-Guildwood (24)	74	126	70.27	95.89	100
Transportation Services	Boulevards - Damaged Asphalt (5 Days)	Scarborough-Rouge Park (25)	82	98	19.51	97.4	100
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Etobicoke North (01)	3	3	0.00	66.67	100
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Etobicoke Centre (02)	2	1	-50.00	100	0
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Etobicoke-Lakeshore (03)	0	3	-	-	100
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Parkdale-High Park (04)	1	0	-100.00	100	-
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Humber River-Black Creek (07)	0	3	-	-	100
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Eglinton-Lawrence (08)	1	4	300.00	100	100
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	University-Rosedale (11)	1	2	100.00	0	100
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Toronto-St. Paul's (12)	2	2	0.00	100	100
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Toronto Centre (13)	1	1	0.00	100	100
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Toronto-Danforth (14)	0	1	-	-	100
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Don Valley West (15)	3	0	-100.00	100	-

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Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Don Valley East (16)	4	1	-75.00	100	100
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Don Valley North (17)	1	0	-100.00	0	-
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Willowdale (18)	1	1	0.00	100	100
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Beaches-East York (19)	0	4	-	-	100
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Scarborough Southwest (20)	1	4	300.00	100	50
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Scarborough Centre (21)	1	3	200.00	100	100
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Scarborough-Guildwood (24)	1	2	100.00	100	100
Transportation Services	Boulevards - Snow Piled Too High / Too Much (72 Hours)	Scarborough-Rouge Park (25)	1	1	0.00	100	100
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Etobicoke North (01)	6	6	0.00	66.67	100
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Etobicoke Centre (02)	7	15	114.29	71.43	100
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Etobicoke-Lakeshore (03)	6	17	183.33	83.33	93.75
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Parkdale-High Park (04)	5	14	180.00	100	92.86
Transportation Services	Boulevards - Weed Removal (5 Weeks)	York South-Weston (05)	14	17	21.43	92.86	100
Transportation Services	Boulevards - Weed Removal (5 Weeks)	York Centre (06)	4	2	-50.00	75	100
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Humber River-Black Creek (07)	5	7	40.00	100	100
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Eglinton-Lawrence (08)	7	8	14.29	85.71	87.5
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Davenport (09)	13	12	-7.69	41.67	90.91
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Spadina-Fort York (10)	5	6	20.00	100	100
Transportation Services	Boulevards - Weed Removal (5 Weeks)	University-Rosedale (11)	2	6	200.00	100	100
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Toronto-St. Paul's (12)	3	6	100.00	66.67	100
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Toronto Centre (13)	6	6	0.00	100	100
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Toronto-Danforth (14)	9	12	33.33	80	100
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Don Valley West (15)	16	11	-31.25	75	72.73
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Don Valley East (16)	4	6	50.00	75	83.33
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Don Valley North (17)	2	8	300.00	50	75
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Willowdale (18)	9	2	-77.78	66.67	100
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Beaches-East York (19)	11	5	-54.55	100	100
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Scarborough Southwest (20)	2	9	350.00	50	88.89
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Scarborough Centre (21)	6	3	-50.00	100	100
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Scarborough-Agincourt (22)	0	1	-	-	100
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Scarborough North (23)	4	3	-25.00	100	66.67
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Scarborough-Guildwood (24)	7	7	0.00	100	85.71
Transportation Services	Boulevards - Weed Removal (5 Weeks)	Scarborough-Rouge Park (25)	4	3	-25.00	100	100
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Etobicoke North (01)	33	29	-12.12	69.7	85.71
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Etobicoke Centre (02)	28	44	57.14	75	77.27
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Etobicoke-Lakeshore (03)	41	24	-41.46	63.41	83.33
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Parkdale-High Park (04)	12	12	0.00	66.67	83.33
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	York South-Weston (05)	47	29	-38.30	76.6	79.31
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	York Centre (06)	36	30	-16.67	66.67	40
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Humber River-Black Creek (07)	20	26	30.00	70	73.08
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Eglinton-Lawrence (08)	10	12	20.00	60	25
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Davenport (09)	5	3	-40.00	60	100
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Spadina-Fort York (10)	2	5	150.00	100	66.67
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	University-Rosedale (11)	7	1	-85.71	100	100

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Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Toronto-St. Paul's (12)	5	4	-20.00	100	66.67
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Toronto Centre (13)	3	4	33.33	100	100
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Toronto-Danforth (14)	10	5	-50.00	100	100
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Don Valley West (15)	18	7	-61.11	33.33	42.86
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Don Valley East (16)	36	15	-58.33	33.33	40
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Don Valley North (17)	18	21	16.67	33.33	9.52
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Willowdale (18)	10	6	-40.00	55.56	0
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Beaches-East York (19)	7	17	142.86	100	93.75
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Scarborough Southwest (20)	22	24	9.09	86.36	86.96
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Scarborough Centre (21)	17	12	-29.41	88.24	91.67
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Scarborough-Agincourt (22)	14	14	0.00	92.86	100
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Scarborough North (23)	17	15	-11.76	94.12	93.33
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Scarborough-Guildwood (24)	22	28	27.27	90.91	82.14
Transportation Services	Boulevards-Grass Cutting (5 Weeks)	Scarborough-Rouge Park (25)	44	23	-47.73	86.36	86.96
Transportation Services	Bridge - Damaged Structure (5 Days)	Etobicoke North (01)	11	6	-45.45	100	100
Transportation Services	Bridge - Damaged Structure (5 Days)	Etobicoke Centre (02)	5	5	0.00	100	100
Transportation Services	Bridge - Damaged Structure (5 Days)	Etobicoke-Lakeshore (03)	8	5	-37.50	87.5	40
Transportation Services	Bridge - Damaged Structure (5 Days)	Parkdale-High Park (04)	8	7	-12.50	100	85.71
Transportation Services	Bridge - Damaged Structure (5 Days)	York South-Weston (05)	5	10	100.00	75	90
Transportation Services	Bridge - Damaged Structure (5 Days)	York Centre (06)	17	4	-76.47	100	100
Transportation Services	Bridge - Damaged Structure (5 Days)	Humber River-Black Creek (07)	8	3	-62.50	75	100
Transportation Services	Bridge - Damaged Structure (5 Days)	Eglinton-Lawrence (08)	9	1	-88.89	100	100
Transportation Services	Bridge - Damaged Structure (5 Days)	Davenport (09)	3	3	0.00	100	100
Transportation Services	Bridge - Damaged Structure (5 Days)	Spadina-Fort York (10)	6	11	83.33	100	87.5
Transportation Services	Bridge - Damaged Structure (5 Days)	University-Rosedale (11)	4	7	75.00	100	83.33
Transportation Services	Bridge - Damaged Structure (5 Days)	Toronto-St. Paul's (12)	1	1	0.00	100	100
Transportation Services	Bridge - Damaged Structure (5 Days)	Toronto Centre (13)	2	0	-100.00	50	-
Transportation Services	Bridge - Damaged Structure (5 Days)	Toronto-Danforth (14)	10	11	10.00	100	100
Transportation Services	Bridge - Damaged Structure (5 Days)	Don Valley West (15)	8	1	-87.50	100	100
Transportation Services	Bridge - Damaged Structure (5 Days)	Don Valley East (16)	10	4	-60.00	90	100
Transportation Services	Bridge - Damaged Structure (5 Days)	Don Valley North (17)	7	4	-42.86	100	100
Transportation Services	Bridge - Damaged Structure (5 Days)	Beaches-East York (19)	1	1	0.00	100	100
Transportation Services	Bridge - Damaged Structure (5 Days)	Scarborough Southwest (20)	3	2	-33.33	0	100
Transportation Services	Bridge - Damaged Structure (5 Days)	Scarborough Centre (21)	15	2	-86.67	60	100
Transportation Services	Bridge - Damaged Structure (5 Days)	Scarborough-Agincourt (22)	3	1	-66.67	N/A	100
Transportation Services	Bridge - Damaged Structure (5 Days)	Scarborough North (23)	8	2	-75.00	100	N/A
Transportation Services	Bridge - Damaged Structure (5 Days)	Scarborough-Guildwood (24)	3	0	-100.00	100	-
Transportation Services	Bridge - Damaged Structure (5 Days)	Scarborough-Rouge Park (25)	5	8	60.00	33.33	87.5
Transportation Services	Bridge - Debris / Litter (7 Days)	Etobicoke North (01)	4	2	-50.00	75	50
Transportation Services	Bridge - Debris / Litter (7 Days)	Etobicoke Centre (02)	2	1	-50.00	0	100
Transportation Services	Bridge - Debris / Litter (7 Days)	Etobicoke-Lakeshore (03)	11	7	-36.36	63.64	85.71
Transportation Services	Bridge - Debris / Litter (7 Days)	Parkdale-High Park (04)	1	10	900.00	100	66.67
Transportation Services	Bridge - Debris / Litter (7 Days)	York South-Weston (05)	5	4	-20.00	80	50
Transportation Services	Bridge - Debris / Litter (7 Days)	York Centre (06)	1	2	100.00	100	100

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Transportation Services	Bridge - Debris / Litter (7 Days)	Humber River-Black Creek (07)	2	0	-100.00	100	-
Transportation Services	Bridge - Debris / Litter (7 Days)	Eglinton-Lawrence (08)	5	2	-60.00	75	100
Transportation Services	Bridge - Debris / Litter (7 Days)	Davenport (09)	2	4	100.00	100	75
Transportation Services	Bridge - Debris / Litter (7 Days)	Spadina-Fort York (10)	9	15	66.67	100	73.33
Transportation Services	Bridge - Debris / Litter (7 Days)	University-Rosedale (11)	18	15	-16.67	100	93.33
Transportation Services	Bridge - Debris / Litter (7 Days)	Toronto-St. Paul's (12)	2	5	150.00	100	100
Transportation Services	Bridge - Debris / Litter (7 Days)	Toronto Centre (13)	5	9	80.00	80	100
Transportation Services	Bridge - Debris / Litter (7 Days)	Toronto-Danforth (14)	5	13	160.00	100	76.92
Transportation Services	Bridge - Debris / Litter (7 Days)	Don Valley West (15)	5	2	-60.00	100	50
Transportation Services	Bridge - Debris / Litter (7 Days)	Don Valley East (16)	4	2	-50.00	50	100
Transportation Services	Bridge - Debris / Litter (7 Days)	Don Valley North (17)	3	1	-66.67	100	100
Transportation Services	Bridge - Debris / Litter (7 Days)	Willowdale (18)	1	0	-100.00	100	-
Transportation Services	Bridge - Debris / Litter (7 Days)	Beaches-East York (19)	1	2	100.00	100	100
Transportation Services	Bridge - Debris / Litter (7 Days)	Scarborough Southwest (20)	2	6	200.00	50	66.67
Transportation Services	Bridge - Debris / Litter (7 Days)	Scarborough Centre (21)	6	5	-16.67	0	20
Transportation Services	Bridge - Debris / Litter (7 Days)	Scarborough North (23)	2	0	-100.00	100	-
Transportation Services	Bridge - Debris / Litter (7 Days)	Scarborough-Guildwood (24)	4	1	-75.00	75	100
Transportation Services	Bridge - Debris / Litter (7 Days)	Scarborough-Rouge Park (25)	3	2	-33.33	100	100
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Etobicoke North (01)	8	0	-100.00	80	-
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Etobicoke Centre (02)	23	9	-60.87	94.44	77.78
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Etobicoke-Lakeshore (03)	61	55	-9.84	96.49	98.18
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Parkdale-High Park (04)	27	27	0.00	96.3	96.3
Transportation Services	Bridge - Graffiti Complaint (5 Days)	York South-Weston (05)	21	15	-28.57	100	100
Transportation Services	Bridge - Graffiti Complaint (5 Days)	York Centre (06)	4	7	75.00	100	100
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Humber River-Black Creek (07)	5	2	-60.00	100	100
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Eglinton-Lawrence (08)	14	16	14.29	92.86	100
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Davenport (09)	5	14	180.00	100	100
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Spadina-Fort York (10)	25	29	16.00	100	89.66
Transportation Services	Bridge - Graffiti Complaint (5 Days)	University-Rosedale (11)	21	31	47.62	100	80.65
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Toronto-St. Paul's (12)	8	10	25.00	100	90
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Toronto Centre (13)	11	24	118.18	100	95.83
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Toronto-Danforth (14)	30	42	40.00	90	95.12
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Don Valley West (15)	6	4	-33.33	83.33	100
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Don Valley East (16)	13	3	-76.92	100	100
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Don Valley North (17)	4	0	-100.00	100	-
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Willowdale (18)	1	0	-100.00	100	-
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Beaches-East York (19)	7	11	57.14	100	90
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Scarborough Southwest (20)	21	16	-23.81	95.24	90
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Scarborough Centre (21)	19	12	-36.84	73.68	100
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Scarborough-Agincourt (22)	4	9	125.00	100	100
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Scarborough North (23)	3	7	133.33	100	100
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Scarborough-Guildwood (24)	3	8	166.67	100	100
Transportation Services	Bridge - Graffiti Complaint (5 Days)	Scarborough-Rouge Park (25)	8	2	-75.00	75	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Etobicoke North (01)	10	19	90.00	50	100

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Transportation Services	Bridge - Surface Repair (24 Hours)	Etobicoke Centre (02)	10	12	20.00	37.5	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Etobicoke-Lakeshore (03)	7	13	85.71	66.67	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Parkdale-High Park (04)	2	5	150.00	100	100
Transportation Services	Bridge - Surface Repair (24 Hours)	York South-Weston (05)	8	14	75.00	37.5	100
Transportation Services	Bridge - Surface Repair (24 Hours)	York Centre (06)	6	3	-50.00	83.33	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Humber River-Black Creek (07)	2	2	0.00	100	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Eglinton-Lawrence (08)	0	1	-	-	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Davenport (09)	0	2	-	-	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Spadina-Fort York (10)	6	3	-50.00	100	100
Transportation Services	Bridge - Surface Repair (24 Hours)	University-Rosedale (11)	4	2	-50.00	100	50
Transportation Services	Bridge - Surface Repair (24 Hours)	Toronto-St. Paul's (12)	3	3	0.00	100	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Toronto Centre (13)	3	0	-100.00	100	-
Transportation Services	Bridge - Surface Repair (24 Hours)	Toronto-Danforth (14)	4	4	0.00	100	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Don Valley West (15)	1	0	-100.00	100	-
Transportation Services	Bridge - Surface Repair (24 Hours)	Don Valley East (16)	0	2	-	-	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Don Valley North (17)	5	2	-60.00	100	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Willowdale (18)	0	1	-	-	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Beaches-East York (19)	3	4	33.33	100	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Scarborough Southwest (20)	2	2	0.00	100	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Scarborough Centre (21)	2	3	50.00	0	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Scarborough-Agincourt (22)	2	0	-100.00	100	-
Transportation Services	Bridge - Surface Repair (24 Hours)	Scarborough North (23)	4	3	-25.00	0	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Scarborough-Guildwood (24)	2	1	-50.00	100	100
Transportation Services	Bridge - Surface Repair (24 Hours)	Scarborough-Rouge Park (25)	4	8	100.00	50	100
Transportation Services	Bridge Falling Debris (4 hours)	Etobicoke-Lakeshore (03)	2	2	0.00	50	N/A
Transportation Services	Bridge Falling Debris (4 hours)	Parkdale-High Park (04)	0	1	-	-	100
Transportation Services	Bridge Falling Debris (4 hours)	York Centre (06)	0	2	-	-	0
Transportation Services	Bridge Falling Debris (4 hours)	Humber River-Black Creek (07)	0	1	-	-	100
Transportation Services	Bridge Falling Debris (4 hours)	Eglinton-Lawrence (08)	0	2	-	-	0
Transportation Services	Bridge Falling Debris (4 hours)	Davenport (09)	1	4	300.00	0	50
Transportation Services	Bridge Falling Debris (4 hours)	Spadina-Fort York (10)	1	5	400.00	100	100
Transportation Services	Bridge Falling Debris (4 hours)	University-Rosedale (11)	0	1	-	-	N/A
Transportation Services	Bridge Falling Debris (4 hours)	Don Valley West (15)	0	1	-	-	100
Transportation Services	Bridge Falling Debris (4 hours)	Don Valley East (16)	0	4	-	-	50
Transportation Services	Bridge Falling Debris (4 hours)	Don Valley North (17)	0	1	-	-	100
Transportation Services	Bridge Falling Debris (4 hours)	Scarborough Centre (21)	0	3	-	-	33.33
Transportation Services	Bridge Falling Debris (4 hours)	Scarborough-Agincourt (22)	0	2	-	-	50
Transportation Services	Bridge Falling Debris (4 hours)	Scarborough North (23)	0	7	-	-	42.86
Transportation Services	Bridge Falling Debris (4 hours)	Scarborough-Guildwood (24)	0	3	-	-	33.33
Transportation Services	Bridge Falling Debris (4 hours)	Scarborough-Rouge Park (25)	0	2	-	-	50
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	Etobicoke Centre (02)	0	2	-	-	100
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	Etobicoke-Lakeshore (03)	0	5	-	-	60
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	Parkdale-High Park (04)	3	5	66.67	66.67	100
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	York South-Weston (05)	0	2	-	-	100

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Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	York Centre (06)	0	1	-	-	100
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	Humber River-Black Creek (07)	1	0	-100.00	100	-
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	Spadina-Fort York (10)	4	1	-75.00	100	0
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	University-Rosedale (11)	1	1	0.00	100	100
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	Toronto-Danforth (14)	1	0	-100.00	100	-
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	Don Valley West (15)	1	0	-100.00	100	-
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	Don Valley East (16)	0	1	-	-	100
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	Don Valley North (17)	2	1	-50.00	50	100
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	Beaches-East York (19)	2	0	-100.00	100	-
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	Scarborough Southwest (20)	2	0	-100.00	100	-
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	Scarborough Centre (21)	0	1	-	-	0
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	Scarborough North (23)	2	4	100.00	100	75
Transportation Services	Bridge Icy Needs Sand/Salt (72 Hours)	Scarborough-Guildwood (24)	0	2	-	-	100
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Etobicoke North (01)	3	9	200.00	100	88.89
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Etobicoke Centre (02)	0	2	-	-	100
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Etobicoke-Lakeshore (03)	2	6	200.00	50	100
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Parkdale-High Park (04)	1	2	100.00	100	100
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	York South-Weston (05)	1	2	100.00	100	100
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	York Centre (06)	0	9	-	-	88.89
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Humber River-Black Creek (07)	3	2	-33.33	100	100
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Eglinton-Lawrence (08)	1	3	200.00	100	66.67
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	University-Rosedale (11)	0	1	-	-	100
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Toronto-St. Paul's (12)	2	2	0.00	50	50
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Toronto Centre (13)	3	2	-33.33	100	100
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Toronto-Danforth (14)	2	1	-50.00	100	0
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Don Valley West (15)	3	7	133.33	100	100
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Don Valley East (16)	4	5	25.00	75	80
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Don Valley North (17)	2	4	100.00	100	100
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Willowdale (18)	0	7	-	-	85.71
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Beaches-East York (19)	0	1	-	-	100
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Scarborough Southwest (20)	1	1	0.00	100	100
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Scarborough Centre (21)	7	3	-57.14	100	100
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Scarborough-Agincourt (22)	5	2	-60.00	100	100
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Scarborough North (23)	5	4	-20.00	100	100
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Scarborough-Guildwood (24)	4	3	-25.00	100	66.67
Transportation Services	Bus Stop Icy Needs Sand/Salt (72 Hours)	Scarborough-Rouge Park (25)	3	2	-33.33	100	100
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Etobicoke North (01)	6	4	-33.33	83.33	100
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Etobicoke Centre (02)	5	5	0.00	100	100
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Etobicoke-Lakeshore (03)	5	2	-60.00	100	0
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Parkdale-High Park (04)	1	5	400.00	0	80
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	York South-Weston (05)	4	7	75.00	100	71.43
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	York Centre (06)	3	4	33.33	66.67	100
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Humber River-Black Creek (07)	4	4	0.00	75	100
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Eglinton-Lawrence (08)	3	4	33.33	66.67	100

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Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Davenport (09)	0	4	-	-	100
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Spadina-Fort York (10)	2	2	0.00	100	100
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	University-Rosedale (11)	1	2	100.00	100	100
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Toronto-St. Paul's (12)	2	8	300.00	50	100
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Toronto Centre (13)	2	2	0.00	100	100
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Toronto-Danforth (14)	1	4	300.00	100	100
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Don Valley West (15)	0	4	-	-	75
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Don Valley East (16)	9	9	0.00	88.89	55.56
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Don Valley North (17)	1	1	0.00	100	100
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Willowdale (18)	0	2	-	-	100
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Beaches-East York (19)	2	0	-100.00	100	-
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Scarborough Southwest (20)	10	8	-20.00	100	87.5
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Scarborough Centre (21)	3	2	-33.33	66.67	100
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Scarborough-Agincourt (22)	0	7	-	-	100
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Scarborough North (23)	4	0	-100.00	100	-
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Scarborough-Guildwood (24)	2	0	-100.00	100	-
Transportation Services	Bus Stops Snow Clearing Required (72 Hours)	Scarborough-Rouge Park (25)	5	5	0.00	100	100
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Etobicoke North (01)	34	50	47.06	75.76	85.71
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Etobicoke Centre (02)	94	99	5.32	85.11	84.69
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Etobicoke-Lakeshore (03)	103	129	25.24	75.73	63.78
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Parkdale-High Park (04)	96	158	64.58	91.67	89.61
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	York South-Weston (05)	82	128	56.10	85.37	88.1
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	York Centre (06)	51	62	21.57	90.2	80.33
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Humber River-Black Creek (07)	60	40	-33.33	91.53	85
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Eglinton-Lawrence (08)	80	118	47.50	82.05	84.35
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Davenport (09)	66	143	116.67	95.45	92.2
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Spadina-Fort York (10)	104	126	21.15	93.27	86.07
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	University-Rosedale (11)	120	141	17.50	93.33	81.16
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Toronto-St. Paul's (12)	65	101	55.38	92.19	78.35
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Toronto Centre (13)	69	98	42.03	98.51	84.95
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Toronto-Danforth (14)	142	116	-18.31	90.58	77.39
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Don Valley West (15)	91	62	-31.87	91.11	72.13
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Don Valley East (16)	33	41	24.24	90.63	58.54
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Don Valley North (17)	33	41	24.24	69.7	72.5
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Willowdale (18)	42	33	-21.43	95.12	84.85
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Beaches-East York (19)	125	99	-20.80	83.87	80.21
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Scarborough Southwest (20)	76	60	-21.05	84	90
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Scarborough Centre (21)	58	49	-15.52	98.28	89.8
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Scarborough-Agincourt (22)	49	50	2.04	93.75	98
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Scarborough North (23)	48	44	-8.33	91.67	97.73
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Scarborough-Guildwood (24)	56	47	-16.07	94.64	82.61
Transportation Services	Catch Basin - Blocked / Flooding (72 Hours)	Scarborough-Rouge Park (25)	66	82	24.24	93.94	93.75
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Etobicoke North (01)	9	12	33.33	100	91.67
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Etobicoke Centre (02)	20	11	-45.00	100	72.73

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Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Etobicoke-Lakeshore (03)	22	14	-36.36	100	84.62
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Parkdale-High Park (04)	9	12	33.33	88.89	83.33
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	York South-Weston (05)	25	42	68.00	96	97.56
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	York Centre (06)	28	43	53.57	100	97.22
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Humber River-Black Creek (07)	14	18	28.57	100	88.89
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Eglinton-Lawrence (08)	25	26	4.00	95.65	100
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Davenport (09)	30	33	10.00	100	93.94
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Spadina-Fort York (10)	10	18	80.00	100	88.89
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	University-Rosedale (11)	14	27	92.86	100	88.89
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Toronto-St. Paul's (12)	24	25	4.17	100	91.3
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Toronto Centre (13)	8	25	212.50	100	100
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Toronto-Danforth (14)	15	16	6.67	93.33	87.5
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Don Valley West (15)	32	24	-25.00	100	95.45
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Don Valley East (16)	16	41	156.25	100	100
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Don Valley North (17)	12	13	8.33	75	76.92
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Willowdale (18)	14	16	14.29	92.86	100
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Beaches-East York (19)	18	46	155.56	100	82.61
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Scarborough Southwest (20)	12	14	16.67	83.33	100
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Scarborough Centre (21)	17	8	-52.94	100	100
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Scarborough-Agincourt (22)	7	9	28.57	85.71	100
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Scarborough North (23)	8	10	25.00	100	100
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Scarborough-Guildwood (24)	6	5	-16.67	100	100
Transportation Services	Catch Basin - Damaged Maintenance Requested (72 Hours)	Scarborough-Rouge Park (25)	18	8	-55.56	94.44	75
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Etobicoke North (01)	12	11	-8.33	50	90.91
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Etobicoke Centre (02)	32	34	6.25	87.1	79.41
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Etobicoke-Lakeshore (03)	45	31	-31.11	51.11	50
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Parkdale-High Park (04)	33	39	18.18	78.79	76.92
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	York South-Weston (05)	39	44	12.82	89.47	93.02
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	York Centre (06)	12	15	25.00	75	66.67
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Humber River-Black Creek (07)	10	12	20.00	90	83.33
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Eglinton-Lawrence (08)	30	30	0.00	86.67	70
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Davenport (09)	33	46	39.39	87.88	86.96
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Spadina-Fort York (10)	25	42	68.00	82.61	65
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	University-Rosedale (11)	41	30	-26.83	86.84	92.86
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Toronto-St. Paul's (12)	19	33	73.68	89.47	68.75
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Toronto Centre (13)	39	25	-35.90	97.37	83.33
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Toronto-Danforth (14)	43	44	2.33	95.35	77.27
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Don Valley West (15)	26	25	-3.85	80.77	56
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Don Valley East (16)	8	14	75.00	75	92.86
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Don Valley North (17)	18	14	-22.22	66.67	57.14
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Willowdale (18)	12	14	16.67	83.33	78.57
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Beaches-East York (19)	26	29	11.54	84	68.97
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Scarborough Southwest (20)	30	35	16.67	73.33	82.86
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Scarborough Centre (21)	20	10	-50.00	85	70

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Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Scarborough-Agincourt (22)	16	11	-31.25	100	81.82
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Scarborough North (23)	17	12	-29.41	94.12	66.67
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Scarborough-Guildwood (24)	12	17	41.67	100	82.35
Transportation Services	Catch Basin - Debris / Litter (72 Hours)	Scarborough-Rouge Park (25)	28	23	-17.86	96.43	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Etobicoke North (01)	6	6	0.00	83.33	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Etobicoke Centre (02)	6	8	33.33	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Etobicoke-Lakeshore (03)	13	14	7.69	84.62	92.31
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Parkdale-High Park (04)	2	3	50.00	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	York South-Weston (05)	5	3	-40.00	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	York Centre (06)	6	14	133.33	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Humber River-Black Creek (07)	9	7	-22.22	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Eglinton-Lawrence (08)	6	5	-16.67	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Davenport (09)	6	4	-33.33	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Spadina-Fort York (10)	4	12	200.00	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	University-Rosedale (11)	1	7	600.00	100	71.43
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Toronto-St. Paul's (12)	0	4	-	-	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Toronto Centre (13)	8	3	-62.50	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Toronto-Danforth (14)	8	4	-50.00	100	50
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Don Valley West (15)	9	5	-44.44	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Don Valley East (16)	8	3	-62.50	87.5	66.67
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Don Valley North (17)	1	5	400.00	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Willowdale (18)	8	4	-50.00	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Beaches-East York (19)	6	6	0.00	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Scarborough Southwest (20)	10	10	0.00	90	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Scarborough Centre (21)	4	4	0.00	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Scarborough-Agincourt (22)	4	4	0.00	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Scarborough North (23)	5	2	-60.00	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Scarborough-Guildwood (24)	2	2	0.00	100	100
Transportation Services	Catch Basin -Cover Missing / Damaged / Loose (24 Hours)	Scarborough-Rouge Park (25)	4	2	-50.00	100	50
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Etobicoke North (01)	27	37	37.04	100	94.44
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Etobicoke Centre (02)	35	27	-22.86	100	85.19
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Etobicoke-Lakeshore (03)	38	18	-52.63	100	83.33
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Parkdale-High Park (04)	18	31	72.22	94.44	90.32
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	York South-Weston (05)	20	32	60.00	100	93.75
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	York Centre (06)	40	44	10.00	100	100
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Humber River-Black Creek (07)	24	34	41.67	95.65	100
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Eglinton-Lawrence (08)	39	40	2.56	97.3	86.11
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Davenport (09)	26	44	69.23	100	97.67
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Spadina-Fort York (10)	19	19	0.00	94.74	89.47
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	University-Rosedale (11)	17	43	152.94	100	90.7
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Toronto-St. Paul's (12)	16	22	37.50	87.5	90.48
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Toronto Centre (13)	14	17	21.43	100	100
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Toronto-Danforth (14)	27	24	-11.11	96.3	95.83
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Don Valley West (15)	13	29	123.08	100	96.15

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Don Valley East (16)	11	18	63.64	100	100
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Don Valley North (17)	15	17	13.33	100	100
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Willowdale (18)	18	21	16.67	100	89.47
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Beaches-East York (19)	25	21	-16.00	96	85.71
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Scarborough Southwest (20)	27	24	-11.11	100	100
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Scarborough Centre (21)	21	31	47.62	100	96.77
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Scarborough-Agincourt (22)	13	8	-38.46	100	100
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Scarborough North (23)	18	22	22.22	100	100
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Scarborough-Guildwood (24)	20	27	35.00	100	96.3
Transportation Services	Catch basin Maintenance and Repair (72 Hours)	Scarborough-Rouge Park (25)	21	14	-33.33	100	100
Transportation Services	Catch basin on Expressway damaged (24 Hours)	Etobicoke-Lakeshore (03)	0	1	-	-	100
Transportation Services	Catch basin on Expressway damaged (24 Hours)	Parkdale-High Park (04)	0	2	-	-	100
Transportation Services	Catch basin on Expressway damaged (24 Hours)	York Centre (06)	0	1	-	-	100
Transportation Services	Catch basin on Expressway damaged (24 Hours)	Spadina-Fort York (10)	3	1	-66.67	100	100
Transportation Services	Catch basin on Expressway damaged (24 Hours)	Toronto-Danforth (14)	1	0	-100.00	100	-
Transportation Services	Catch basin on Expressway damaged (24 Hours)	Don Valley East (16)	0	1	-	-	100
Transportation Services	Catch basin on Expressway damaged (24 Hours)	Scarborough Southwest (20)	0	1	-	-	N/A
Transportation Services	Catch basin on Expressway requires cleaning (24 Hours)	Etobicoke North (01)	2	0	-100.00	100	-
Transportation Services	Catch basin on Expressway requires cleaning (24 Hours)	Etobicoke Centre (02)	1	0	-100.00	100	-
Transportation Services	Catch basin on Expressway requires cleaning (24 Hours)	Etobicoke-Lakeshore (03)	1	4	300.00	100	75
Transportation Services	Catch basin on Expressway requires cleaning (24 Hours)	Parkdale-High Park (04)	2	2	0.00	100	100
Transportation Services	Catch basin on Expressway requires cleaning (24 Hours)	York Centre (06)	0	1	-	-	100
Transportation Services	Catch basin on Expressway requires cleaning (24 Hours)	Eglinton-Lawrence (08)	4	0	-100.00	100	-
Transportation Services	Catch basin on Expressway requires cleaning (24 Hours)	Spadina-Fort York (10)	5	8	60.00	100	100
Transportation Services	Catch basin on Expressway requires cleaning (24 Hours)	University-Rosedale (11)	1	0	-100.00	100	-
Transportation Services	Catch basin on Expressway requires cleaning (24 Hours)	Toronto Centre (13)	1	0	-100.00	100	-
Transportation Services	Catch basin on Expressway requires cleaning (24 Hours)	Toronto-Danforth (14)	0	2	-	-	100
Transportation Services	Catch basin on Expressway requires cleaning (24 Hours)	Don Valley West (15)	1	0	-100.00	100	-
Transportation Services	Catch basin on Expressway requires cleaning (24 Hours)	Don Valley East (16)	2	2	0.00	100	100
Transportation Services	Catch basin on Expressway requires cleaning (24 Hours)	Scarborough-Rouge Park (25)	1	0	-100.00	100	-
Transportation Services	Complaint regarding Contractor (5 Days)	Etobicoke North (01)	1	0	-100.00	100	-
Transportation Services	Complaint regarding Contractor (5 Days)	Etobicoke Centre (02)	1	2	100.00	100	100
Transportation Services	Complaint regarding Contractor (5 Days)	Parkdale-High Park (04)	3	0	-100.00	66.67	-
Transportation Services	Complaint regarding Contractor (5 Days)	York South-Weston (05)	4	1	-75.00	50	100
Transportation Services	Complaint regarding Contractor (5 Days)	Humber River-Black Creek (07)	0	1	-	-	100
Transportation Services	Complaint regarding Contractor (5 Days)	Eglinton-Lawrence (08)	0	2	-	-	100
Transportation Services	Complaint regarding Contractor (5 Days)	Davenport (09)	20	10	-50.00	90	90
Transportation Services	Complaint regarding Contractor (5 Days)	Spadina-Fort York (10)	2	1	-50.00	100	100
Transportation Services	Complaint regarding Contractor (5 Days)	University-Rosedale (11)	1	1	0.00	100	N/A
Transportation Services	Complaint regarding Contractor (5 Days)	Toronto-St. Paul's (12)	0	1	-	-	N/A
Transportation Services	Complaint regarding Contractor (5 Days)	Toronto Centre (13)	1	0	-100.00	100	-
Transportation Services	Complaint regarding Contractor (5 Days)	Toronto-Danforth (14)	2	2	0.00	50	50
Transportation Services	Complaint regarding Contractor (5 Days)	Don Valley West (15)	5	4	-20.00	100	100
Transportation Services	Complaint regarding Contractor (5 Days)	Don Valley East (16)	1	0	-100.00	100	-

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Complaint regarding Contractor (5 Days)	Don Valley North (17)	1	0	-100.00	100	-
Transportation Services	Complaint regarding Contractor (5 Days)	Beaches-East York (19)	1	2	100.00	100	50
Transportation Services	Complaint-Access (30 Days)	Etobicoke-Lakeshore (03)	2	0	-100.00	100	-
Transportation Services	Complaint-Access (30 Days)	Parkdale-High Park (04)	3	0	-100.00	100	-
Transportation Services	Complaint-Access (30 Days)	Eglinton-Lawrence (08)	2	0	-100.00	50	-
Transportation Services	Complaint-Access (30 Days)	Spadina-Fort York (10)	8	3	-62.50	66.67	100
Transportation Services	Complaint-Access (30 Days)	University-Rosedale (11)	5	11	120.00	50	87.5
Transportation Services	Complaint-Access (30 Days)	Toronto-Danforth (14)	1	1	0.00	100	0
Transportation Services	Complaint-Access (30 Days)	Don Valley West (15)	0	1	-	-	100
Transportation Services	Complaint-Access (30 Days)	Don Valley East (16)	1	0	-100.00	0	-
Transportation Services	Complaint-Access (30 Days)	Willowdale (18)	1	0	-100.00	100	-
Transportation Services	Complaint-Access (30 Days)	Beaches-East York (19)	0	1	-	-	100
Transportation Services	Complaint-Disability (5 Days)	Etobicoke Centre (02)	1	0	-100.00	100	-
Transportation Services	Complaint-Disability (5 Days)	Etobicoke-Lakeshore (03)	1	1	0.00	100	0
Transportation Services	Complaint-Disability (5 Days)	Parkdale-High Park (04)	0	1	-	-	0
Transportation Services	Complaint-Disability (5 Days)	York South-Weston (05)	1	0	-100.00	100	-
Transportation Services	Complaint-Disability (5 Days)	Eglinton-Lawrence (08)	1	1	0.00	100	100
Transportation Services	Complaint-Disability (5 Days)	Davenport (09)	1	2	100.00	100	100
Transportation Services	Complaint-Disability (5 Days)	Spadina-Fort York (10)	2	2	0.00	100	100
Transportation Services	Complaint-Disability (5 Days)	University-Rosedale (11)	0	1	-	-	N/A
Transportation Services	Complaint-Disability (5 Days)	Toronto-St. Paul's (12)	0	1	-	-	100
Transportation Services	Complaint-Disability (5 Days)	Toronto Centre (13)	3	0	-100.00	100	-
Transportation Services	Complaint-Disability (5 Days)	Toronto-Danforth (14)	0	2	-	-	100
Transportation Services	Complaint-Disability (5 Days)	Beaches-East York (19)	1	0	-100.00	100	-
Transportation Services	Complaint-Disability (5 Days)	Scarborough Southwest (20)	1	1	0.00	N/A	100
Transportation Services	Complaint-Disability (5 Days)	Scarborough Centre (21)	0	1	-	-	100
Transportation Services	Complaint-Disability (5 Days)	Scarborough-Guildwood (24)	0	2	-	-	100
Transportation Services	Complaint-Disability (5 Days)	Scarborough-Rouge Park (25)	0	1	-	-	100
Transportation Services	Complaint-Outcome of the Service (30 Days)	Etobicoke North (01)	27	50	85.19	62.96	64
Transportation Services	Complaint-Outcome of the Service (30 Days)	Etobicoke Centre (02)	124	141	13.71	82.26	57.55
Transportation Services	Complaint-Outcome of the Service (30 Days)	Etobicoke-Lakeshore (03)	77	113	46.75	69.74	59.82
Transportation Services	Complaint-Outcome of the Service (30 Days)	Parkdale-High Park (04)	50	54	8.00	85.11	78.43
Transportation Services	Complaint-Outcome of the Service (30 Days)	York South-Weston (05)	50	55	10.00	82	76.36
Transportation Services	Complaint-Outcome of the Service (30 Days)	York Centre (06)	34	50	47.06	78.79	76
Transportation Services	Complaint-Outcome of the Service (30 Days)	Humber River-Black Creek (07)	23	48	108.70	72.73	70.83
Transportation Services	Complaint-Outcome of the Service (30 Days)	Eglinton-Lawrence (08)	54	61	12.96	84.91	81.67
Transportation Services	Complaint-Outcome of the Service (30 Days)	Davenport (09)	43	38	-11.63	90	77.14
Transportation Services	Complaint-Outcome of the Service (30 Days)	Spadina-Fort York (10)	44	28	-36.36	95.12	96.15
Transportation Services	Complaint-Outcome of the Service (30 Days)	University-Rosedale (11)	42	49	16.67	90.48	88.64
Transportation Services	Complaint-Outcome of the Service (30 Days)	Toronto-St. Paul's (12)	47	50	6.38	68.18	77.78
Transportation Services	Complaint-Outcome of the Service (30 Days)	Toronto Centre (13)	22	30	36.36	89.47	88
Transportation Services	Complaint-Outcome of the Service (30 Days)	Toronto-Danforth (14)	60	72	20.00	93.1	93.33
Transportation Services	Complaint-Outcome of the Service (30 Days)	Don Valley West (15)	50	63	26.00	91.84	74.14
Transportation Services	Complaint-Outcome of the Service (30 Days)	Don Valley East (16)	26	30	15.38	88.46	76.67

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Transportation Services	Complaint-Outcome of the Service (30 Days)	Don Valley North (17)	23	47	104.35	82.61	78.26
Transportation Services	Complaint-Outcome of the Service (30 Days)	Willowdale (18)	27	43	59.26	74.07	82.5
Transportation Services	Complaint-Outcome of the Service (30 Days)	Beaches-East York (19)	53	80	50.94	90.2	82.43
Transportation Services	Complaint-Outcome of the Service (30 Days)	Scarborough Southwest (20)	39	45	15.38	97.44	93.18
Transportation Services	Complaint-Outcome of the Service (30 Days)	Scarborough Centre (21)	22	48	118.18	95.45	89.58
Transportation Services	Complaint-Outcome of the Service (30 Days)	Scarborough-Agincourt (22)	27	29	7.41	96.3	96.55
Transportation Services	Complaint-Outcome of the Service (30 Days)	Scarborough North (23)	27	28	3.70	92.59	84.62
Transportation Services	Complaint-Outcome of the Service (30 Days)	Scarborough-Guildwood (24)	30	54	80.00	96.67	92.45
Transportation Services	Complaint-Outcome of the Service (30 Days)	Scarborough-Rouge Park (25)	42	48	14.29	100	97.92
Transportation Services	Complaint-Process and Procedures (30 Days)	Etobicoke North (01)	14	26	85.71	78.57	61.54
Transportation Services	Complaint-Process and Procedures (30 Days)	Etobicoke Centre (02)	36	33	-8.33	70.59	63.64
Transportation Services	Complaint-Process and Procedures (30 Days)	Etobicoke-Lakeshore (03)	27	33	22.22	73.08	75.76
Transportation Services	Complaint-Process and Procedures (30 Days)	Parkdale-High Park (04)	20	45	125.00	95	88.64
Transportation Services	Complaint-Process and Procedures (30 Days)	York South-Weston (05)	16	23	43.75	75	78.26
Transportation Services	Complaint-Process and Procedures (30 Days)	York Centre (06)	14	17	21.43	92.86	76.47
Transportation Services	Complaint-Process and Procedures (30 Days)	Humber River-Black Creek (07)	10	6	-40.00	100	66.67
Transportation Services	Complaint-Process and Procedures (30 Days)	Eglinton-Lawrence (08)	17	28	64.71	70.59	96.3
Transportation Services	Complaint-Process and Procedures (30 Days)	Davenport (09)	22	21	-4.55	95.45	84.21
Transportation Services	Complaint-Process and Procedures (30 Days)	Spadina-Fort York (10)	40	47	17.50	90.63	86.84
Transportation Services	Complaint-Process and Procedures (30 Days)	University-Rosedale (11)	28	39	39.29	88.46	90.32
Transportation Services	Complaint-Process and Procedures (30 Days)	Toronto-St. Paul's (12)	26	23	-11.54	84.62	78.95
Transportation Services	Complaint-Process and Procedures (30 Days)	Toronto Centre (13)	24	18	-25.00	91.67	83.33
Transportation Services	Complaint-Process and Procedures (30 Days)	Toronto-Danforth (14)	39	37	-5.13	87.18	96.55
Transportation Services	Complaint-Process and Procedures (30 Days)	Don Valley West (15)	18	23	27.78	61.11	85.71
Transportation Services	Complaint-Process and Procedures (30 Days)	Don Valley East (16)	16	17	6.25	100	82.35
Transportation Services	Complaint-Process and Procedures (30 Days)	Don Valley North (17)	9	11	22.22	88.89	70
Transportation Services	Complaint-Process and Procedures (30 Days)	Willowdale (18)	12	10	-16.67	91.67	100
Transportation Services	Complaint-Process and Procedures (30 Days)	Beaches-East York (19)	20	43	115.00	100	94.87
Transportation Services	Complaint-Process and Procedures (30 Days)	Scarborough Southwest (20)	14	17	21.43	100	88.24
Transportation Services	Complaint-Process and Procedures (30 Days)	Scarborough Centre (21)	15	16	6.67	100	100
Transportation Services	Complaint-Process and Procedures (30 Days)	Scarborough-Agincourt (22)	8	7	-12.50	100	85.71
Transportation Services	Complaint-Process and Procedures (30 Days)	Scarborough North (23)	6	5	-16.67	100	80
Transportation Services	Complaint-Process and Procedures (30 Days)	Scarborough-Guildwood (24)	15	10	-33.33	100	90
Transportation Services	Complaint-Process and Procedures (30 Days)	Scarborough-Rouge Park (25)	19	14	-26.32	84.21	100
Transportation Services	Complaint-Staff Conduct (30 Days)	Etobicoke North (01)	4	4	0.00	100	100
Transportation Services	Complaint-Staff Conduct (30 Days)	Etobicoke Centre (02)	12	16	33.33	66.67	73.33
Transportation Services	Complaint-Staff Conduct (30 Days)	Etobicoke-Lakeshore (03)	15	18	20.00	86.67	82.35
Transportation Services	Complaint-Staff Conduct (30 Days)	Parkdale-High Park (04)	10	8	-20.00	90	100
Transportation Services	Complaint-Staff Conduct (30 Days)	York South-Weston (05)	11	8	-27.27	81.82	87.5
Transportation Services	Complaint-Staff Conduct (30 Days)	York Centre (06)	7	11	57.14	85.71	90
Transportation Services	Complaint-Staff Conduct (30 Days)	Humber River-Black Creek (07)	8	8	0.00	75	100
Transportation Services	Complaint-Staff Conduct (30 Days)	Eglinton-Lawrence (08)	6	7	16.67	83.33	71.43
Transportation Services	Complaint-Staff Conduct (30 Days)	Davenport (09)	11	8	-27.27	72.73	85.71
Transportation Services	Complaint-Staff Conduct (30 Days)	Spadina-Fort York (10)	3	7	133.33	100	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Complaint-Staff Conduct (30 Days)	University-Rosedale (11)	5	9	80.00	100	100
Transportation Services	Complaint-Staff Conduct (30 Days)	Toronto-St. Paul's (12)	13	3	-76.92	75	66.67
Transportation Services	Complaint-Staff Conduct (30 Days)	Toronto Centre (13)	8	13	62.50	100	90.91
Transportation Services	Complaint-Staff Conduct (30 Days)	Toronto-Danforth (14)	11	11	0.00	90	100
Transportation Services	Complaint-Staff Conduct (30 Days)	Don Valley West (15)	7	4	-42.86	83.33	100
Transportation Services	Complaint-Staff Conduct (30 Days)	Don Valley East (16)	7	6	-14.29	100	100
Transportation Services	Complaint-Staff Conduct (30 Days)	Don Valley North (17)	7	9	28.57	42.86	66.67
Transportation Services	Complaint-Staff Conduct (30 Days)	Willowdale (18)	5	3	-40.00	75	33.33
Transportation Services	Complaint-Staff Conduct (30 Days)	Beaches-East York (19)	9	12	33.33	100	90.91
Transportation Services	Complaint-Staff Conduct (30 Days)	Scarborough Southwest (20)	5	8	60.00	100	87.5
Transportation Services	Complaint-Staff Conduct (30 Days)	Scarborough Centre (21)	4	3	-25.00	75	66.67
Transportation Services	Complaint-Staff Conduct (30 Days)	Scarborough-Agincourt (22)	3	3	0.00	100	100
Transportation Services	Complaint-Staff Conduct (30 Days)	Scarborough North (23)	5	1	-80.00	100	100
Transportation Services	Complaint-Staff Conduct (30 Days)	Scarborough-Guildwood (24)	8	7	-12.50	100	100
Transportation Services	Complaint-Staff Conduct (30 Days)	Scarborough-Rouge Park (25)	7	4	-42.86	100	100
Transportation Services	Complaint-Time Line of the Service (30 Days)	Etobicoke North (01)	18	27	50.00	66.67	81.48
Transportation Services	Complaint-Time Line of the Service (30 Days)	Etobicoke Centre (02)	44	44	0.00	70.45	52.27
Transportation Services	Complaint-Time Line of the Service (30 Days)	Etobicoke-Lakeshore (03)	57	61	7.02	64.91	62.3
Transportation Services	Complaint-Time Line of the Service (30 Days)	Parkdale-High Park (04)	18	23	27.78	88.89	85.71
Transportation Services	Complaint-Time Line of the Service (30 Days)	York South-Weston (05)	36	18	-50.00	75	83.33
Transportation Services	Complaint-Time Line of the Service (30 Days)	York Centre (06)	16	20	25.00	75	75
Transportation Services	Complaint-Time Line of the Service (30 Days)	Humber River-Black Creek (07)	10	15	50.00	90	93.33
Transportation Services	Complaint-Time Line of the Service (30 Days)	Eglinton-Lawrence (08)	15	33	120.00	86.67	62.96
Transportation Services	Complaint-Time Line of the Service (30 Days)	Davenport (09)	13	22	69.23	83.33	47.62
Transportation Services	Complaint-Time Line of the Service (30 Days)	Spadina-Fort York (10)	16	16	0.00	92.31	92.31
Transportation Services	Complaint-Time Line of the Service (30 Days)	University-Rosedale (11)	23	39	69.57	86.36	84.38
Transportation Services	Complaint-Time Line of the Service (30 Days)	Toronto-St. Paul's (12)	31	30	-3.23	73.33	68
Transportation Services	Complaint-Time Line of the Service (30 Days)	Toronto Centre (13)	15	8	-46.67	83.33	71.43
Transportation Services	Complaint-Time Line of the Service (30 Days)	Toronto-Danforth (14)	21	25	19.05	85	95.24
Transportation Services	Complaint-Time Line of the Service (30 Days)	Don Valley West (15)	16	27	68.75	68.75	92.31
Transportation Services	Complaint-Time Line of the Service (30 Days)	Don Valley East (16)	9	31	244.44	28.57	58.62
Transportation Services	Complaint-Time Line of the Service (30 Days)	Don Valley North (17)	24	29	20.83	70.83	60.71
Transportation Services	Complaint-Time Line of the Service (30 Days)	Willowdale (18)	17	23	35.29	88.24	85.71
Transportation Services	Complaint-Time Line of the Service (30 Days)	Beaches-East York (19)	30	35	16.67	85.71	93.55
Transportation Services	Complaint-Time Line of the Service (30 Days)	Scarborough Southwest (20)	9	14	55.56	100	100
Transportation Services	Complaint-Time Line of the Service (30 Days)	Scarborough Centre (21)	4	12	200.00	100	75
Transportation Services	Complaint-Time Line of the Service (30 Days)	Scarborough-Agincourt (22)	5	14	180.00	80	84.62
Transportation Services	Complaint-Time Line of the Service (30 Days)	Scarborough North (23)	6	10	66.67	100	90
Transportation Services	Complaint-Time Line of the Service (30 Days)	Scarborough-Guildwood (24)	11	17	54.55	81.82	94.12
Transportation Services	Complaint-Time Line of the Service (30 Days)	Scarborough-Rouge Park (25)	17	18	5.88	76.47	83.33
Transportation Services	Compliment-Employee/Operation (30 Days)	Etobicoke North (01)	7	10	42.86	85.71	90
Transportation Services	Compliment-Employee/Operation (30 Days)	Etobicoke Centre (02)	15	13	-13.33	86.67	76.92
Transportation Services	Compliment-Employee/Operation (30 Days)	Etobicoke-Lakeshore (03)	5	8	60.00	80	75
Transportation Services	Compliment-Employee/Operation (30 Days)	Parkdale-High Park (04)	9	10	11.11	88.89	90

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Transportation Services	Compliment-Employee/Operation (30 Days)	York South-Weston (05)	9	3	-66.67	100	100
Transportation Services	Compliment-Employee/Operation (30 Days)	York Centre (06)	6	2	-66.67	100	100
Transportation Services	Compliment-Employee/Operation (30 Days)	Humber River-Black Creek (07)	2	0	-100.00	100	-
Transportation Services	Compliment-Employee/Operation (30 Days)	Eglinton-Lawrence (08)	6	10	66.67	100	100
Transportation Services	Compliment-Employee/Operation (30 Days)	Davenport (09)	7	3	-57.14	100	100
Transportation Services	Compliment-Employee/Operation (30 Days)	Spadina-Fort York (10)	2	2	0.00	100	100
Transportation Services	Compliment-Employee/Operation (30 Days)	University-Rosedale (11)	5	7	40.00	100	100
Transportation Services	Compliment-Employee/Operation (30 Days)	Toronto-St. Paul's (12)	6	5	-16.67	100	80
Transportation Services	Compliment-Employee/Operation (30 Days)	Toronto Centre (13)	4	5	25.00	100	100
Transportation Services	Compliment-Employee/Operation (30 Days)	Toronto-Danforth (14)	7	5	-28.57	100	100
Transportation Services	Compliment-Employee/Operation (30 Days)	Don Valley West (15)	7	8	14.29	85.71	100
Transportation Services	Compliment-Employee/Operation (30 Days)	Don Valley East (16)	2	3	50.00	100	66.67
Transportation Services	Compliment-Employee/Operation (30 Days)	Don Valley North (17)	4	2	-50.00	100	100
Transportation Services	Compliment-Employee/Operation (30 Days)	Willowdale (18)	3	3	0.00	100	100
Transportation Services	Compliment-Employee/Operation (30 Days)	Beaches-East York (19)	9	14	55.56	100	100
Transportation Services	Compliment-Employee/Operation (30 Days)	Scarborough Southwest (20)	8	7	-12.50	100	85.71
Transportation Services	Compliment-Employee/Operation (30 Days)	Scarborough Centre (21)	6	5	-16.67	100	100
Transportation Services	Compliment-Employee/Operation (30 Days)	Scarborough-Agincourt (22)	7	2	-71.43	100	100
Transportation Services	Compliment-Employee/Operation (30 Days)	Scarborough North (23)	8	4	-50.00	87.5	100
Transportation Services	Compliment-Employee/Operation (30 Days)	Scarborough-Guildwood (24)	2	4	100.00	50	100
Transportation Services	Compliment-Employee/Operation (30 Days)	Scarborough-Rouge Park (25)	6	8	33.33	100	100
Transportation Services	Culverts - Blocked (5 Days)	Etobicoke North (01)	8	17	112.50	87.5	100
Transportation Services	Culverts - Blocked (5 Days)	Etobicoke Centre (02)	63	67	6.35	84.13	96.92
Transportation Services	Culverts - Blocked (5 Days)	Etobicoke-Lakeshore (03)	86	76	-11.63	72.09	93.42
Transportation Services	Culverts - Blocked (5 Days)	Parkdale-High Park (04)	3	1	-66.67	100	100
Transportation Services	Culverts - Blocked (5 Days)	York South-Weston (05)	0	2	-	-	100
Transportation Services	Culverts - Blocked (5 Days)	York Centre (06)	1	0	-100.00	100	-
Transportation Services	Culverts - Blocked (5 Days)	Humber River-Black Creek (07)	0	1	-	-	100
Transportation Services	Culverts - Blocked (5 Days)	Eglinton-Lawrence (08)	3	1	-66.67	100	100
Transportation Services	Culverts - Blocked (5 Days)	Davenport (09)	3	0	-100.00	100	-
Transportation Services	Culverts - Blocked (5 Days)	Spadina-Fort York (10)	1	2	100.00	100	100
Transportation Services	Culverts - Blocked (5 Days)	University-Rosedale (11)	3	4	33.33	100	66.67
Transportation Services	Culverts - Blocked (5 Days)	Toronto-St. Paul's (12)	2	1	-50.00	100	0
Transportation Services	Culverts - Blocked (5 Days)	Toronto-Danforth (14)	2	1	-50.00	50	100
Transportation Services	Culverts - Blocked (5 Days)	Don Valley West (15)	13	6	-53.85	100	100
Transportation Services	Culverts - Blocked (5 Days)	Don Valley East (16)	2	2	0.00	100	100
Transportation Services	Culverts - Blocked (5 Days)	Don Valley North (17)	0	2	-	-	100
Transportation Services	Culverts - Blocked (5 Days)	Willowdale (18)	3	2	-33.33	66.67	100
Transportation Services	Culverts - Blocked (5 Days)	Beaches-East York (19)	0	1	-	-	100
Transportation Services	Culverts - Blocked (5 Days)	Scarborough Southwest (20)	1	5	400.00	100	100
Transportation Services	Culverts - Blocked (5 Days)	Scarborough Centre (21)	4	3	-25.00	100	100
Transportation Services	Culverts - Blocked (5 Days)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Transportation Services	Culverts - Blocked (5 Days)	Scarborough North (23)	1	1	0.00	100	100
Transportation Services	Culverts - Blocked (5 Days)	Scarborough-Guildwood (24)	1	0	-100.00	100	-

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Transportation Services	Culverts - Blocked (5 Days)	Scarborough-Rouge Park (25)	14	12	-14.29	100	90
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	Etobicoke North (01)	10	6	-40.00	80	83.33
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	Etobicoke Centre (02)	78	55	-29.49	75.64	87.27
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	Etobicoke-Lakeshore (03)	71	55	-22.54	58.57	87.27
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	York Centre (06)	1	2	100.00	0	100
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	Eglinton-Lawrence (08)	1	0	-100.00	100	-
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	Davenport (09)	5	3	-40.00	100	100
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	Spadina-Fort York (10)	0	1	-	-	100
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	University-Rosedale (11)	2	3	50.00	100	100
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	Toronto Centre (13)	2	1	-50.00	100	100
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	Toronto-Danforth (14)	0	1	-	-	100
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	Don Valley West (15)	3	1	-66.67	100	100
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	Willowdale (18)	3	0	-100.00	100	-
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	Scarborough Southwest (20)	1	4	300.00	100	100
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	Scarborough Centre (21)	0	4	-	-	100
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	Scarborough-Agincourt (22)	2	1	-50.00	100	100
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	Scarborough North (23)	1	1	0.00	100	100
Transportation Services	Culverts-Damaged / Maintenance Requested (5 Days)	Scarborough-Rouge Park (25)	16	15	-6.25	100	100
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Etobicoke North (01)	20	16	-20.00	95	100
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Etobicoke Centre (02)	39	26	-33.33	97.37	100
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Etobicoke-Lakeshore (03)	15	11	-26.67	93.33	81.82
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Parkdale-High Park (04)	10	7	-30.00	100	100
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	York South-Weston (05)	31	15	-51.61	100	86.67
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	York Centre (06)	22	32	45.45	95.45	96.43
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Humber River-Black Creek (07)	12	30	150.00	100	93.1
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Eglinton-Lawrence (08)	28	39	39.29	92.59	89.66
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Davenport (09)	10	4	-60.00	100	100
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Spadina-Fort York (10)	8	3	-62.50	100	100
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	University-Rosedale (11)	10	23	130.00	100	59.09
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Toronto-St. Paul's (12)	9	17	88.89	85.71	69.23
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Toronto Centre (13)	5	7	40.00	100	100
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Toronto-Danforth (14)	14	18	28.57	91.67	69.23
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Don Valley West (15)	24	32	33.33	100	90
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Don Valley East (16)	16	14	-12.50	100	100
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Don Valley North (17)	21	18	-14.29	90.48	94.12
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Willowdale (18)	30	23	-23.33	96.55	100
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Beaches-East York (19)	29	40	37.93	92.31	84.85
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Scarborough Southwest (20)	15	16	6.67	100	100
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Scarborough Centre (21)	23	30	30.43	100	100
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Scarborough-Agincourt (22)	6	3	-50.00	100	100
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Scarborough North (23)	12	9	-25.00	100	100
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Scarborough-Guildwood (24)	11	12	9.09	100	100
Transportation Services	Curb - Adjust Height (Too High/Low) (5 Days)	Scarborough-Rouge Park (25)	11	5	-54.55	90	100
Transportation Services	Curb - Damaged (5 Days)	Etobicoke North (01)	67	63	-5.97	98.51	98.41

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Curb - Damaged (5 Days)	Etobicoke Centre (02)	96	71	-26.04	97.89	95.77
Transportation Services	Curb - Damaged (5 Days)	Etobicoke-Lakeshore (03)	43	26	-39.53	93.02	92.31
Transportation Services	Curb - Damaged (5 Days)	Parkdale-High Park (04)	9	11	22.22	100	90.91
Transportation Services	Curb - Damaged (5 Days)	York South-Weston (05)	36	27	-25.00	97.22	100
Transportation Services	Curb - Damaged (5 Days)	York Centre (06)	41	42	2.44	100	100
Transportation Services	Curb - Damaged (5 Days)	Humber River-Black Creek (07)	24	26	8.33	95.65	91.67
Transportation Services	Curb - Damaged (5 Days)	Eglinton-Lawrence (08)	70	49	-30.00	98.41	97.3
Transportation Services	Curb - Damaged (5 Days)	Davenport (09)	2	6	200.00	100	80
Transportation Services	Curb - Damaged (5 Days)	Spadina-Fort York (10)	11	5	-54.55	100	100
Transportation Services	Curb - Damaged (5 Days)	University-Rosedale (11)	34	12	-64.71	100	90
Transportation Services	Curb - Damaged (5 Days)	Toronto-St. Paul's (12)	22	24	9.09	85	81.82
Transportation Services	Curb - Damaged (5 Days)	Toronto Centre (13)	30	11	-63.33	100	100
Transportation Services	Curb - Damaged (5 Days)	Toronto-Danforth (14)	70	20	-71.43	100	76.92
Transportation Services	Curb - Damaged (5 Days)	Don Valley West (15)	46	33	-28.26	95.35	96.97
Transportation Services	Curb - Damaged (5 Days)	Don Valley East (16)	34	29	-14.71	100	96
Transportation Services	Curb - Damaged (5 Days)	Don Valley North (17)	32	39	21.88	83.87	97.3
Transportation Services	Curb - Damaged (5 Days)	Willowdale (18)	29	21	-27.59	100	100
Transportation Services	Curb - Damaged (5 Days)	Beaches-East York (19)	47	24	-48.94	97.78	65.22
Transportation Services	Curb - Damaged (5 Days)	Scarborough Southwest (20)	32	18	-43.75	89.29	100
Transportation Services	Curb - Damaged (5 Days)	Scarborough Centre (21)	46	49	6.52	100	91.18
Transportation Services	Curb - Damaged (5 Days)	Scarborough-Agincourt (22)	26	16	-38.46	100	100
Transportation Services	Curb - Damaged (5 Days)	Scarborough North (23)	35	25	-28.57	100	100
Transportation Services	Curb - Damaged (5 Days)	Scarborough-Guildwood (24)	21	27	28.57	100	95
Transportation Services	Curb - Damaged (5 Days)	Scarborough-Rouge Park (25)	49	37	-24.49	100	100
Transportation Services	Dead Animal On Expressway (24 Hours)	Etobicoke North (01)	6	7	16.67	100	85.71
Transportation Services	Dead Animal On Expressway (24 Hours)	Etobicoke Centre (02)	5	2	-60.00	100	100
Transportation Services	Dead Animal On Expressway (24 Hours)	Etobicoke-Lakeshore (03)	3	8	166.67	100	100
Transportation Services	Dead Animal On Expressway (24 Hours)	Parkdale-High Park (04)	4	13	225.00	100	100
Transportation Services	Dead Animal On Expressway (24 Hours)	York South-Weston (05)	1	2	100.00	100	100
Transportation Services	Dead Animal On Expressway (24 Hours)	York Centre (06)	2	2	0.00	100	100
Transportation Services	Dead Animal On Expressway (24 Hours)	Humber River-Black Creek (07)	4	0	-100.00	100	-
Transportation Services	Dead Animal On Expressway (24 Hours)	Eglinton-Lawrence (08)	5	1	-80.00	100	100
Transportation Services	Dead Animal On Expressway (24 Hours)	Spadina-Fort York (10)	1	2	100.00	100	100
Transportation Services	Dead Animal On Expressway (24 Hours)	Toronto Centre (13)	1	1	0.00	100	100
Transportation Services	Dead Animal On Expressway (24 Hours)	Toronto-Danforth (14)	25	59	136.00	96	100
Transportation Services	Dead Animal On Expressway (24 Hours)	Don Valley East (16)	17	31	82.35	94.12	100
Transportation Services	Dead Animal On Expressway (24 Hours)	Don Valley North (17)	1	2	100.00	100	100
Transportation Services	Dead Animal On Expressway (24 Hours)	Scarborough Southwest (20)	2	0	-100.00	100	-
Transportation Services	Dead Animal On Expressway (24 Hours)	Scarborough Centre (21)	0	2	-	-	100
Transportation Services	Dead Animal On Expressway (24 Hours)	Scarborough-Agincourt (22)	1	2	100.00	100	100
Transportation Services	Dead Animal On Expressway (24 Hours)	Scarborough North (23)	0	1	-	-	100
Transportation Services	Dead Animal On Expressway (24 Hours)	Scarborough-Guildwood (24)	3	3	0.00	100	100
Transportation Services	Dead Animal On Expressway (24 Hours)	Scarborough-Rouge Park (25)	7	4	-42.86	100	100
Transportation Services	Ditch Maintenance Requested (5 Days)	Etobicoke North (01)	6	2	-66.67	83.33	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Ditch Maintenance Requested (5 Days)	Etobicoke Centre (02)	53	36	-32.08	88.68	86.11
Transportation Services	Ditch Maintenance Requested (5 Days)	Etobicoke-Lakeshore (03)	59	52	-11.86	74.58	96.15
Transportation Services	Ditch Maintenance Requested (5 Days)	York Centre (06)	4	2	-50.00	100	100
Transportation Services	Ditch Maintenance Requested (5 Days)	Toronto Centre (13)	1	0	-100.00	100	-
Transportation Services	Ditch Maintenance Requested (5 Days)	Toronto-Danforth (14)	1	1	0.00	100	100
Transportation Services	Ditch Maintenance Requested (5 Days)	Don Valley West (15)	9	1	-88.89	100	100
Transportation Services	Ditch Maintenance Requested (5 Days)	Don Valley East (16)	2	0	-100.00	100	-
Transportation Services	Ditch Maintenance Requested (5 Days)	Willowdale (18)	2	2	0.00	100	100
Transportation Services	Ditch Maintenance Requested (5 Days)	Beaches-East York (19)	1	2	100.00	N/A	100
Transportation Services	Ditch Maintenance Requested (5 Days)	Scarborough Southwest (20)	1	2	100.00	100	100
Transportation Services	Ditch Maintenance Requested (5 Days)	Scarborough Centre (21)	1	3	200.00	100	100
Transportation Services	Ditch Maintenance Requested (5 Days)	Scarborough-Agincourt (22)	2	0	-100.00	100	-
Transportation Services	Ditch Maintenance Requested (5 Days)	Scarborough North (23)	0	2	-	-	100
Transportation Services	Ditch Maintenance Requested (5 Days)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Transportation Services	Ditch Maintenance Requested (5 Days)	Scarborough-Rouge Park (25)	19	13	-31.58	100	100
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Etobicoke North (01)	25	40	60.00	96	89.47
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Etobicoke Centre (02)	65	62	-4.62	90.63	87.1
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Etobicoke-Lakeshore (03)	57	58	1.75	83.33	86.21
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Parkdale-High Park (04)	13	16	23.08	100	100
Transportation Services	Driveway - Damaged / Ponding (5 Days)	York South-Weston (05)	36	24	-33.33	100	95.83
Transportation Services	Driveway - Damaged / Ponding (5 Days)	York Centre (06)	27	31	14.81	96.15	89.29
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Humber River-Black Creek (07)	23	24	4.35	100	87.5
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Eglinton-Lawrence (08)	30	46	53.33	90	95.12
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Davenport (09)	16	13	-18.75	100	100
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Spadina-Fort York (10)	4	5	25.00	100	100
Transportation Services	Driveway - Damaged / Ponding (5 Days)	University-Rosedale (11)	9	7	-22.22	100	80
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Toronto-St. Paul's (12)	18	13	-27.78	81.25	66.67
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Toronto Centre (13)	3	3	0.00	100	0
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Toronto-Danforth (14)	16	19	18.75	93.33	93.75
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Don Valley West (15)	23	19	-17.39	82.61	100
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Don Valley East (16)	8	10	25.00	87.5	88.89
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Don Valley North (17)	41	24	-41.46	87.5	100
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Willowdale (18)	16	32	100.00	87.5	90
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Beaches-East York (19)	30	44	46.67	96	78.38
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Scarborough Southwest (20)	30	27	-10.00	92.86	92.59
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Scarborough Centre (21)	32	39	21.88	93.55	97.37
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Scarborough-Agincourt (22)	15	13	-13.33	100	100
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Scarborough North (23)	38	27	-28.95	100	100
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Scarborough-Guildwood (24)	25	32	28.00	92	100
Transportation Services	Driveway - Damaged / Ponding (5 Days)	Scarborough-Rouge Park (25)	45	35	-22.22	97.56	100
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Etobicoke North (01)	20	32	60.00	100	100
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Etobicoke Centre (02)	29	65	124.14	92.86	96.49
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Etobicoke-Lakeshore (03)	27	35	29.63	88.89	96.77
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Parkdale-High Park (04)	2	4	100.00	100	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	York South-Weston (05)	33	30	-9.09	96.97	96.55
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	York Centre (06)	31	26	-16.13	86.67	95.83
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Humber River-Black Creek (07)	29	21	-27.59	81.48	90
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Eglinton-Lawrence (08)	22	20	-9.09	81.82	90
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Davenport (09)	9	6	-33.33	88.89	100
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	University-Rosedale (11)	0	1	-	-	100
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Toronto-St. Paul's (12)	4	5	25.00	75	100
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Toronto-Danforth (14)	3	1	-66.67	100	100
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Don Valley West (15)	13	15	15.38	83.33	92.86
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Don Valley East (16)	24	22	-8.33	100	85.71
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Don Valley North (17)	40	22	-45.00	97.44	95.45
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Willowdale (18)	18	18	0.00	94.12	93.75
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Beaches-East York (19)	4	2	-50.00	100	100
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Scarborough Southwest (20)	81	70	-13.58	92.41	87.3
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Scarborough Centre (21)	38	39	2.63	100	100
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Scarborough-Agincourt (22)	33	35	6.06	96.97	97.14
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Scarborough North (23)	36	36	0.00	97.22	100
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Scarborough-Guildwood (24)	40	29	-27.50	94.74	100
Transportation Services	Driveway-Blocked By Windrow (72 Hours)	Scarborough-Rouge Park (25)	58	64	10.34	94.64	94.74
Transportation Services	Expressway Fence - Damaged (5 Days)	Etobicoke North (01)	1	0	-100.00	100	-
Transportation Services	Expressway Fence - Damaged (5 Days)	Etobicoke-Lakeshore (03)	0	1	-	-	0
Transportation Services	Expressway Fence - Damaged (5 Days)	Parkdale-High Park (04)	2	3	50.00	100	66.67
Transportation Services	Expressway Fence - Damaged (5 Days)	York Centre (06)	1	1	0.00	0	100
Transportation Services	Expressway Fence - Damaged (5 Days)	Eglinton-Lawrence (08)	2	1	-50.00	100	100
Transportation Services	Expressway Fence - Damaged (5 Days)	Spadina-Fort York (10)	1	0	-100.00	100	-
Transportation Services	Expressway Fence - Damaged (5 Days)	Don Valley East (16)	3	0	-100.00	100	-
Transportation Services	Expressway Guide Rail Damaged (5 Days)	Etobicoke-Lakeshore (03)	2	3	50.00	100	100
Transportation Services	Expressway Guide Rail Damaged (5 Days)	Parkdale-High Park (04)	4	5	25.00	100	100
Transportation Services	Expressway Guide Rail Damaged (5 Days)	York Centre (06)	0	1	-	-	100
Transportation Services	Expressway Guide Rail Damaged (5 Days)	Eglinton-Lawrence (08)	1	5	400.00	100	60
Transportation Services	Expressway Guide Rail Damaged (5 Days)	Spadina-Fort York (10)	4	5	25.00	100	60
Transportation Services	Expressway Guide Rail Damaged (5 Days)	University-Rosedale (11)	0	1	-	-	100
Transportation Services	Expressway Guide Rail Damaged (5 Days)	Toronto-Danforth (14)	9	9	0.00	100	88.89
Transportation Services	Expressway Guide Rail Damaged (5 Days)	Don Valley East (16)	8	3	-62.50	85.71	100
Transportation Services	Expressway Guide Rail Damaged (5 Days)	Scarborough-Rouge Park (25)	0	1	-	-	100
Transportation Services	Expressway requires cleaning. (24 Hours)	Etobicoke North (01)	40	19	-52.50	100	100
Transportation Services	Expressway requires cleaning. (24 Hours)	Etobicoke Centre (02)	5	4	-20.00	100	100
Transportation Services	Expressway requires cleaning. (24 Hours)	Etobicoke-Lakeshore (03)	207	290	40.10	100	97.57
Transportation Services	Expressway requires cleaning. (24 Hours)	Parkdale-High Park (04)	113	140	23.89	99.09	99.28
Transportation Services	Expressway requires cleaning. (24 Hours)	York South-Weston (05)	15	15	0.00	100	100
Transportation Services	Expressway requires cleaning. (24 Hours)	York Centre (06)	18	21	16.67	100	100
Transportation Services	Expressway requires cleaning. (24 Hours)	Humber River-Black Creek (07)	2	0	-100.00	100	-
Transportation Services	Expressway requires cleaning. (24 Hours)	Eglinton-Lawrence (08)	46	35	-23.91	97.67	94.12
Transportation Services	Expressway requires cleaning. (24 Hours)	Davenport (09)	0	1	-	-	100

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Transportation Services	Expressway requires cleaning. (24 Hours)	Spadina-Fort York (10)	192	286	48.96	100	99.65
Transportation Services	Expressway requires cleaning. (24 Hours)	University-Rosedale (11)	6	1	-83.33	100	100
Transportation Services	Expressway requires cleaning. (24 Hours)	Toronto Centre (13)	0	2	-	-	100
Transportation Services	Expressway requires cleaning. (24 Hours)	Toronto-Danforth (14)	259	349	34.75	99.22	97.7
Transportation Services	Expressway requires cleaning. (24 Hours)	Don Valley West (15)	2	1	-50.00	100	100
Transportation Services	Expressway requires cleaning. (24 Hours)	Don Valley East (16)	181	252	39.23	100	99.21
Transportation Services	Expressway requires cleaning. (24 Hours)	Don Valley North (17)	4	3	-25.00	100	100
Transportation Services	Expressway requires cleaning. (24 Hours)	Willowdale (18)	1	0	-100.00	100	-
Transportation Services	Expressway requires cleaning. (24 Hours)	Beaches-East York (19)	0	2	-	-	100
Transportation Services	Expressway requires cleaning. (24 Hours)	Scarborough Southwest (20)	1	0	-100.00	N/A	-
Transportation Services	Expressway requires cleaning. (24 Hours)	Scarborough Centre (21)	0	4	-	-	100
Transportation Services	Expressway requires cleaning. (24 Hours)	Scarborough-Agincourt (22)	1	1	0.00	100	100
Transportation Services	Expressway requires cleaning. (24 Hours)	Scarborough-Guildwood (24)	2	1	-50.00	100	100
Transportation Services	Expressway requires cleaning. (24 Hours)	Scarborough-Rouge Park (25)	10	18	80.00	100	94.44
Transportation Services	Fence - Damaged (5 Days)	Etobicoke North (01)	4	1	-75.00	100	100
Transportation Services	Fence - Damaged (5 Days)	Etobicoke Centre (02)	5	6	20.00	100	100
Transportation Services	Fence - Damaged (5 Days)	Etobicoke-Lakeshore (03)	11	8	-27.27	100	100
Transportation Services	Fence - Damaged (5 Days)	Parkdale-High Park (04)	10	5	-50.00	88.89	80
Transportation Services	Fence - Damaged (5 Days)	York South-Weston (05)	5	8	60.00	100	75
Transportation Services	Fence - Damaged (5 Days)	York Centre (06)	11	8	-27.27	100	85.71
Transportation Services	Fence - Damaged (5 Days)	Humber River-Black Creek (07)	8	10	25.00	100	90
Transportation Services	Fence - Damaged (5 Days)	Eglinton-Lawrence (08)	8	10	25.00	100	90
Transportation Services	Fence - Damaged (5 Days)	Davenport (09)	6	4	-33.33	83.33	100
Transportation Services	Fence - Damaged (5 Days)	Spadina-Fort York (10)	8	2	-75.00	100	50
Transportation Services	Fence - Damaged (5 Days)	University-Rosedale (11)	3	8	166.67	100	100
Transportation Services	Fence - Damaged (5 Days)	Toronto-St. Paul's (12)	4	6	50.00	100	83.33
Transportation Services	Fence - Damaged (5 Days)	Toronto Centre (13)	8	5	-37.50	100	80
Transportation Services	Fence - Damaged (5 Days)	Toronto-Danforth (14)	9	21	133.33	87.5	68.75
Transportation Services	Fence - Damaged (5 Days)	Don Valley West (15)	4	3	-25.00	100	100
Transportation Services	Fence - Damaged (5 Days)	Don Valley East (16)	4	6	50.00	75	100
Transportation Services	Fence - Damaged (5 Days)	Don Valley North (17)	2	2	0.00	100	100
Transportation Services	Fence - Damaged (5 Days)	Willowdale (18)	3	6	100.00	100	100
Transportation Services	Fence - Damaged (5 Days)	Beaches-East York (19)	5	2	-60.00	100	100
Transportation Services	Fence - Damaged (5 Days)	Scarborough Southwest (20)	6	6	0.00	83.33	100
Transportation Services	Fence - Damaged (5 Days)	Scarborough Centre (21)	13	6	-53.85	92.31	100
Transportation Services	Fence - Damaged (5 Days)	Scarborough-Agincourt (22)	13	6	-53.85	81.82	100
Transportation Services	Fence - Damaged (5 Days)	Scarborough North (23)	11	9	-18.18	85.71	100
Transportation Services	Fence - Damaged (5 Days)	Scarborough-Guildwood (24)	2	5	150.00	100	100
Transportation Services	Fence - Damaged (5 Days)	Scarborough-Rouge Park (25)	17	18	5.88	93.75	94.44
Transportation Services	Guardrail - Damaged (5 Days)	Etobicoke North (01)	5	3	-40.00	100	100
Transportation Services	Guardrail - Damaged (5 Days)	Etobicoke Centre (02)	5	1	-80.00	80	100
Transportation Services	Guardrail - Damaged (5 Days)	Etobicoke-Lakeshore (03)	13	7	-46.15	100	85.71
Transportation Services	Guardrail - Damaged (5 Days)	Parkdale-High Park (04)	11	13	18.18	100	92.31
Transportation Services	Guardrail - Damaged (5 Days)	York South-Weston (05)	9	6	-33.33	88.89	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Guardrail - Damaged (5 Days)	York Centre (06)	7	7	0.00	100	100
Transportation Services	Guardrail - Damaged (5 Days)	Humber River-Black Creek (07)	2	0	-100.00	100	-
Transportation Services	Guardrail - Damaged (5 Days)	Eglinton-Lawrence (08)	8	11	37.50	100	100
Transportation Services	Guardrail - Damaged (5 Days)	Davenport (09)	10	8	-20.00	90	100
Transportation Services	Guardrail - Damaged (5 Days)	Spadina-Fort York (10)	10	7	-30.00	100	100
Transportation Services	Guardrail - Damaged (5 Days)	University-Rosedale (11)	5	3	-40.00	100	66.67
Transportation Services	Guardrail - Damaged (5 Days)	Toronto-St. Paul's (12)	3	8	166.67	100	100
Transportation Services	Guardrail - Damaged (5 Days)	Toronto Centre (13)	3	12	300.00	100	100
Transportation Services	Guardrail - Damaged (5 Days)	Toronto-Danforth (14)	5	11	120.00	100	81.82
Transportation Services	Guardrail - Damaged (5 Days)	Don Valley West (15)	6	5	-16.67	100	100
Transportation Services	Guardrail - Damaged (5 Days)	Don Valley East (16)	4	3	-25.00	100	100
Transportation Services	Guardrail - Damaged (5 Days)	Don Valley North (17)	4	3	-25.00	75	100
Transportation Services	Guardrail - Damaged (5 Days)	Beaches-East York (19)	9	3	-66.67	77.78	100
Transportation Services	Guardrail - Damaged (5 Days)	Scarborough Southwest (20)	4	5	25.00	33.33	100
Transportation Services	Guardrail - Damaged (5 Days)	Scarborough Centre (21)	11	4	-63.64	75	100
Transportation Services	Guardrail - Damaged (5 Days)	Scarborough-Agincourt (22)	4	3	-25.00	66.67	100
Transportation Services	Guardrail - Damaged (5 Days)	Scarborough North (23)	5	5	0.00	100	100
Transportation Services	Guardrail - Damaged (5 Days)	Scarborough-Guildwood (24)	8	3	-62.50	100	100
Transportation Services	Guardrail - Damaged (5 Days)	Scarborough-Rouge Park (25)	4	11	175.00	100	100
Transportation Services	Illegal Dumping (2 business days)	Etobicoke North (01)	9	13	44.44	88.89	75
Transportation Services	Illegal Dumping (2 business days)	Etobicoke Centre (02)	6	13	116.67	66.67	84.62
Transportation Services	Illegal Dumping (2 business days)	Etobicoke-Lakeshore (03)	15	21	40.00	73.33	71.43
Transportation Services	Illegal Dumping (2 business days)	Parkdale-High Park (04)	8	22	175.00	71.43	83.33
Transportation Services	Illegal Dumping (2 business days)	York South-Weston (05)	10	15	50.00	66.67	73.33
Transportation Services	Illegal Dumping (2 business days)	York Centre (06)	12	9	-25.00	60	28.57
Transportation Services	Illegal Dumping (2 business days)	Humber River-Black Creek (07)	11	14	27.27	90	83.33
Transportation Services	Illegal Dumping (2 business days)	Eglinton-Lawrence (08)	11	19	72.73	88.89	82.35
Transportation Services	Illegal Dumping (2 business days)	Davenport (09)	12	20	66.67	50	78.95
Transportation Services	Illegal Dumping (2 business days)	Spadina-Fort York (10)	13	26	100.00	58.33	73.91
Transportation Services	Illegal Dumping (2 business days)	University-Rosedale (11)	7	17	142.86	57.14	86.67
Transportation Services	Illegal Dumping (2 business days)	Toronto-St. Paul's (12)	8	13	62.50	71.43	80
Transportation Services	Illegal Dumping (2 business days)	Toronto Centre (13)	4	20	400.00	100	72.73
Transportation Services	Illegal Dumping (2 business days)	Toronto-Danforth (14)	9	17	88.89	80	70.59
Transportation Services	Illegal Dumping (2 business days)	Don Valley West (15)	1	8	700.00	100	71.43
Transportation Services	Illegal Dumping (2 business days)	Don Valley East (16)	1	5	400.00	100	100
Transportation Services	Illegal Dumping (2 business days)	Don Valley North (17)	2	6	200.00	100	50
Transportation Services	Illegal Dumping (2 business days)	Willowdale (18)	5	5	0.00	66.67	60
Transportation Services	Illegal Dumping (2 business days)	Beaches-East York (19)	10	11	10.00	100	72.73
Transportation Services	Illegal Dumping (2 business days)	Scarborough Southwest (20)	5	16	220.00	100	84.62
Transportation Services	Illegal Dumping (2 business days)	Scarborough Centre (21)	4	10	150.00	75	90
Transportation Services	Illegal Dumping (2 business days)	Scarborough-Agincourt (22)	0	8	-	-	87.5
Transportation Services	Illegal Dumping (2 business days)	Scarborough North (23)	5	10	100.00	80	88.89
Transportation Services	Illegal Dumping (2 business days)	Scarborough-Guildwood (24)	2	3	50.00	100	100
Transportation Services	Illegal Dumping (2 business days)	Scarborough-Rouge Park (25)	8	20	150.00	87.5	90

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Laneway - Salting / Sanding / Salt (24 Hours)	Etobicoke-Lakeshore (03)	2	1	-50.00	100	100
Transportation Services	Laneway - Salting / Sanding / Salt (24 Hours)	Parkdale-High Park (04)	1	0	-100.00	0	-
Transportation Services	Laneway - Salting / Sanding / Salt (24 Hours)	Davenport (09)	1	1	0.00	100	100
Transportation Services	Laneway - Salting / Sanding / Salt (24 Hours)	University-Rosedale (11)	1	0	-100.00	100	-
Transportation Services	Laneway - Salting / Sanding / Salt (24 Hours)	Toronto Centre (13)	1	0	-100.00	100	-
Transportation Services	Laneway - Salting / Sanding / Salt (24 Hours)	Toronto-Danforth (14)	1	0	-100.00	100	-
Transportation Services	Laneway - Salting / Sanding / Salt (24 Hours)	Don Valley West (15)	1	0	-100.00	100	-
Transportation Services	Laneway - Salting / Sanding / Salt (24 Hours)	Beaches-East York (19)	2	0	-100.00	100	-
Transportation Services	Laneway - Salting / Sanding / Salt (24 Hours)	Scarborough Southwest (20)	1	0	-100.00	100	-
Transportation Services	Laneway - Salting / Sanding / Salt (24 Hours)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Transportation Services	Laneway - Surface Damage (5 Days)	Etobicoke Centre (02)	2	2	0.00	100	50
Transportation Services	Laneway - Surface Damage (5 Days)	Etobicoke-Lakeshore (03)	39	23	-41.03	94.87	95.65
Transportation Services	Laneway - Surface Damage (5 Days)	Parkdale-High Park (04)	71	50	-29.58	100	84
Transportation Services	Laneway - Surface Damage (5 Days)	York South-Weston (05)	17	10	-41.18	94.12	90
Transportation Services	Laneway - Surface Damage (5 Days)	York Centre (06)	5	2	-60.00	100	100
Transportation Services	Laneway - Surface Damage (5 Days)	Humber River-Black Creek (07)	6	1	-83.33	83.33	100
Transportation Services	Laneway - Surface Damage (5 Days)	Eglinton-Lawrence (08)	19	11	-42.11	100	100
Transportation Services	Laneway - Surface Damage (5 Days)	Davenport (09)	108	127	17.59	98.13	97.64
Transportation Services	Laneway - Surface Damage (5 Days)	Spadina-Fort York (10)	60	61	1.67	100	88.33
Transportation Services	Laneway - Surface Damage (5 Days)	University-Rosedale (11)	94	128	36.17	98.92	88.1
Transportation Services	Laneway - Surface Damage (5 Days)	Toronto-St. Paul's (12)	25	26	4.00	95.24	83.33
Transportation Services	Laneway - Surface Damage (5 Days)	Toronto Centre (13)	29	39	34.48	96.43	97.44
Transportation Services	Laneway - Surface Damage (5 Days)	Toronto-Danforth (14)	42	80	90.48	97.5	77.22
Transportation Services	Laneway - Surface Damage (5 Days)	Don Valley West (15)	5	12	140.00	100	100
Transportation Services	Laneway - Surface Damage (5 Days)	Don Valley East (16)	1	0	-100.00	100	-
Transportation Services	Laneway - Surface Damage (5 Days)	Don Valley North (17)	1	1	0.00	100	100
Transportation Services	Laneway - Surface Damage (5 Days)	Willowdale (18)	8	11	37.50	100	100
Transportation Services	Laneway - Surface Damage (5 Days)	Beaches-East York (19)	23	27	17.39	95.65	74.07
Transportation Services	Laneway - Surface Damage (5 Days)	Scarborough Southwest (20)	2	11	450.00	100	81.82
Transportation Services	Laneway - Surface Damage (5 Days)	Scarborough Centre (21)	0	1	-	-	100
Transportation Services	Laneway - Surface Damage (5 Days)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Transportation Services	Laneway - Surface Damage (5 Days)	Scarborough North (23)	4	1	-75.00	100	N/A
Transportation Services	Laneway - Surface Damage (5 Days)	Scarborough-Guildwood (24)	2	0	-100.00	100	-
Transportation Services	Laneway - Surface Damage (5 Days)	Scarborough-Rouge Park (25)	2	0	-100.00	100	-
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Etobicoke North (01)	18	35	94.44	100	97.14
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Etobicoke Centre (02)	45	55	22.22	93.33	84.91
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Etobicoke-Lakeshore (03)	59	66	11.86	94.83	95.38
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Parkdale-High Park (04)	43	39	-9.30	95.35	84.62
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	York South-Weston (05)	52	79	51.92	94.23	87.34
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	York Centre (06)	49	62	26.53	100	91.8
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Humber River-Black Creek (07)	27	32	18.52	100	100
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Eglinton-Lawrence (08)	44	68	54.55	97.62	91.8
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Davenport (09)	45	39	-13.33	100	94.74
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Spadina-Fort York (10)	51	52	1.96	95.92	90.38

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	University-Rosedale (11)	46	54	17.39	100	77.36
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Toronto-St. Paul's (12)	35	52	48.57	97.06	91.84
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Toronto Centre (13)	40	50	25.00	100	93.88
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Toronto-Danforth (14)	40	42	5.00	87.5	76.19
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Don Valley West (15)	54	64	18.52	94.23	90.32
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Don Valley East (16)	36	60	66.67	100	94.92
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Don Valley North (17)	25	24	-4.00	92	86.96
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Willowdale (18)	31	31	0.00	93.33	86.67
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Beaches-East York (19)	35	48	37.14	88.57	79.17
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Scarborough Southwest (20)	48	54	12.50	93.62	88.89
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Scarborough Centre (21)	45	59	31.11	97.78	96.55
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Scarborough-Agincourt (22)	28	33	17.86	92.86	96.97
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Scarborough North (23)	38	37	-2.63	100	100
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Scarborough-Guildwood (24)	18	37	105.56	94.44	91.43
Transportation Services	Maintenance Holes -Damage / Repair (72 Hours)	Scarborough-Rouge Park (25)	41	44	7.32	92.5	88.64
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Etobicoke North (01)	25	17	-32.00	100	100
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Etobicoke Centre (02)	17	22	29.41	93.75	95.45
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Etobicoke-Lakeshore (03)	45	48	6.67	97.73	93.75
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Parkdale-High Park (04)	23	26	13.04	100	100
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	York South-Weston (05)	45	34	-24.44	97.78	100
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	York Centre (06)	43	35	-18.60	100	100
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Humber River-Black Creek (07)	27	32	18.52	96.15	100
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Eglinton-Lawrence (08)	35	29	-17.14	94.12	92
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Davenport (09)	19	24	26.32	94.74	95.83
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Spadina-Fort York (10)	22	44	100.00	95.45	97.67
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	University-Rosedale (11)	29	36	24.14	100	94.44
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Toronto-St. Paul's (12)	14	9	-35.71	100	87.5
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Toronto Centre (13)	56	27	-51.79	96.43	100
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Toronto-Danforth (14)	15	16	6.67	100	93.75
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Don Valley West (15)	29	33	13.79	100	90.91
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Don Valley East (16)	20	21	5.00	100	100
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Don Valley North (17)	18	12	-33.33	94.44	100
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Willowdale (18)	10	14	40.00	100	100
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Beaches-East York (19)	19	13	-31.58	100	91.67
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Scarborough Southwest (20)	30	34	13.33	96.67	91.18
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Scarborough Centre (21)	35	26	-25.71	94.29	92.31
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Scarborough-Agincourt (22)	4	12	200.00	100	100
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Scarborough North (23)	12	13	8.33	100	100
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Scarborough-Guildwood (24)	12	8	-33.33	100	100
Transportation Services	Maintenance Holes Lid Loose/Missing (24 Hours)	Scarborough-Rouge Park (25)	20	15	-25.00	95	100
Transportation Services	Missed Leaf Collection (6 Weeks)	Etobicoke North (01)	1	0	-100.00	100	-
Transportation Services	Missed Leaf Collection (6 Weeks)	Etobicoke Centre (02)	14	7	-50.00	100	100
Transportation Services	Missed Leaf Collection (6 Weeks)	Etobicoke-Lakeshore (03)	3	7	133.33	100	100
Transportation Services	Missed Leaf Collection (6 Weeks)	Parkdale-High Park (04)	0	1	-	-	100

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Transportation Services	Missed Leaf Collection (6 Weeks)	York South-Weston (05)	1	1	0.00	100	100
Transportation Services	Missed Leaf Collection (6 Weeks)	Davenport (09)	1	0	-100.00	100	-
Transportation Services	Missed Leaf Collection (6 Weeks)	Toronto-St. Paul's (12)	1	0	-100.00	100	-
Transportation Services	Missed Leaf Collection (6 Weeks)	Beaches-East York (19)	0	2	-	-	100
Transportation Services	Missed Leaf Collection (6 Weeks)	Scarborough Southwest (20)	1	0	-100.00	100	-
Transportation Services	Missed Leaf Collection (6 Weeks)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Transportation Services	Pot hole on Expressway (24 Hours)	Etobicoke North (01)	2	1	-50.00	100	100
Transportation Services	Pot hole on Expressway (24 Hours)	Etobicoke Centre (02)	1	6	500.00	100	100
Transportation Services	Pot hole on Expressway (24 Hours)	Etobicoke-Lakeshore (03)	53	127	139.62	96.23	95.24
Transportation Services	Pot hole on Expressway (24 Hours)	Parkdale-High Park (04)	37	53	43.24	100	98.11
Transportation Services	Pot hole on Expressway (24 Hours)	York South-Weston (05)	3	4	33.33	100	100
Transportation Services	Pot hole on Expressway (24 Hours)	York Centre (06)	4	4	0.00	100	100
Transportation Services	Pot hole on Expressway (24 Hours)	Eglinton-Lawrence (08)	4	8	100.00	100	100
Transportation Services	Pot hole on Expressway (24 Hours)	Spadina-Fort York (10)	186	346	86.02	97.85	94.49
Transportation Services	Pot hole on Expressway (24 Hours)	Toronto Centre (13)	0	1	-	-	0
Transportation Services	Pot hole on Expressway (24 Hours)	Toronto-Danforth (14)	25	45	80.00	100	86.36
Transportation Services	Pot hole on Expressway (24 Hours)	Don Valley West (15)	3	2	-33.33	100	100
Transportation Services	Pot hole on Expressway (24 Hours)	Don Valley East (16)	15	29	93.33	93.33	85.71
Transportation Services	Pot hole on Expressway (24 Hours)	Don Valley North (17)	1	2	100.00	100	100
Transportation Services	Pot hole on Expressway (24 Hours)	Scarborough Centre (21)	1	4	300.00	100	100
Transportation Services	Pot hole on Expressway (24 Hours)	Scarborough North (23)	1	1	0.00	100	100
Transportation Services	Pot hole on Expressway (24 Hours)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Transportation Services	Pot hole on Expressway (24 Hours)	Scarborough-Rouge Park (25)	2	1	-50.00	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Etobicoke North (01)	3	2	-33.33	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Etobicoke Centre (02)	3	3	0.00	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Etobicoke-Lakeshore (03)	7	5	-28.57	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Parkdale-High Park (04)	5	10	100.00	75	90
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	York South-Weston (05)	7	10	42.86	85.71	80
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	York Centre (06)	3	1	-66.67	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Humber River-Black Creek (07)	1	4	300.00	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Eglinton-Lawrence (08)	3	2	-33.33	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Davenport (09)	9	8	-11.11	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Spadina-Fort York (10)	2	4	100.00	100	66.67
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	University-Rosedale (11)	7	7	0.00	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Toronto-St. Paul's (12)	7	3	-57.14	100	50
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Toronto Centre (13)	1	0	-100.00	100	-
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Toronto-Danforth (14)	9	9	0.00	100	33.33
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Don Valley West (15)	3	5	66.67	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Don Valley East (16)	3	5	66.67	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Don Valley North (17)	4	3	-25.00	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Willowdale (18)	0	1	-	-	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Beaches-East York (19)	14	13	-7.14	77.78	85.71
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Scarborough Southwest (20)	1	3	200.00	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Scarborough Centre (21)	2	0	-100.00	100	-

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Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Scarborough-Agincourt (22)	1	1	0.00	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Scarborough North (23)	2	2	0.00	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Scarborough-Guildwood (24)	2	1	-50.00	100	100
Transportation Services	Retaining Wall - Damage / Repair (5 Days)	Scarborough-Rouge Park (25)	1	1	0.00	100	100
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Etobicoke North (01)	197	199	1.02	98.45	97.93
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Etobicoke Centre (02)	287	361	25.78	96.83	95.24
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Etobicoke-Lakeshore (03)	336	359	6.85	95.15	94.86
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Parkdale-High Park (04)	306	346	13.07	96.66	95
Transportation Services	Road - Cleaning/Debris (4 Weeks)	York South-Weston (05)	362	415	14.64	98.6	99.27
Transportation Services	Road - Cleaning/Debris (4 Weeks)	York Centre (06)	239	240	0.42	99.16	99.14
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Humber River-Black Creek (07)	126	172	36.51	98.39	98.81
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Eglinton-Lawrence (08)	331	397	19.94	98.77	98.2
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Davenport (09)	289	308	6.57	95.74	93.38
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Spadina-Fort York (10)	270	369	36.67	98.85	97.72
Transportation Services	Road - Cleaning/Debris (4 Weeks)	University-Rosedale (11)	262	314	19.85	98.02	97.04
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Toronto-St. Paul's (12)	214	231	7.94	94.09	98.18
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Toronto Centre (13)	317	373	17.67	98.7	98.58
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Toronto-Danforth (14)	369	417	13.01	99.18	99.75
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Don Valley West (15)	227	198	-12.78	98.18	98.96
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Don Valley East (16)	128	141	10.16	100	97.86
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Don Valley North (17)	137	154	12.41	97.76	97.39
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Willowdale (18)	127	162	27.56	98.39	95.54
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Beaches-East York (19)	238	324	36.13	98.72	99.69
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Scarborough Southwest (20)	175	227	29.71	99.4	99.1
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Scarborough Centre (21)	189	179	-5.29	100	98.87
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Scarborough-Agincourt (22)	97	121	24.74	98.96	98.32
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Scarborough North (23)	96	106	10.42	100	100
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Scarborough-Guildwood (24)	133	145	9.02	100	100
Transportation Services	Road - Cleaning/Debris (4 Weeks)	Scarborough-Rouge Park (25)	191	207	8.38	100	99.5
Transportation Services	Road - Damaged (2 Years)	Etobicoke North (01)	289	376	30.10	100	100
Transportation Services	Road - Damaged (2 Years)	Etobicoke Centre (02)	304	343	12.83	100	100
Transportation Services	Road - Damaged (2 Years)	Etobicoke-Lakeshore (03)	327	427	30.58	100	100
Transportation Services	Road - Damaged (2 Years)	Parkdale-High Park (04)	563	752	33.57	100	100
Transportation Services	Road - Damaged (2 Years)	York South-Weston (05)	142	396	178.87	100	100
Transportation Services	Road - Damaged (2 Years)	York Centre (06)	294	271	-7.82	100	100
Transportation Services	Road - Damaged (2 Years)	Humber River-Black Creek (07)	47	117	148.94	100	100
Transportation Services	Road - Damaged (2 Years)	Eglinton-Lawrence (08)	449	406	-9.58	100	100
Transportation Services	Road - Damaged (2 Years)	Davenport (09)	554	517	-6.68	100	100
Transportation Services	Road - Damaged (2 Years)	Spadina-Fort York (10)	948	1117	17.83	100	100
Transportation Services	Road - Damaged (2 Years)	University-Rosedale (11)	999	1358	35.94	100	100
Transportation Services	Road - Damaged (2 Years)	Toronto-St. Paul's (12)	833	875	5.04	100	100
Transportation Services	Road - Damaged (2 Years)	Toronto Centre (13)	529	916	73.16	100	100
Transportation Services	Road - Damaged (2 Years)	Toronto-Danforth (14)	734	1236	68.39	100	100
Transportation Services	Road - Damaged (2 Years)	Don Valley West (15)	277	285	2.89	100	100

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Transportation Services	Road - Damaged (2 Years)	Don Valley East (16)	110	152	38.18	100	100
Transportation Services	Road - Damaged (2 Years)	Don Valley North (17)	123	106	-13.82	100	100
Transportation Services	Road - Damaged (2 Years)	Willowdale (18)	244	261	6.97	100	100
Transportation Services	Road - Damaged (2 Years)	Beaches-East York (19)	674	1134	68.25	100	100
Transportation Services	Road - Damaged (2 Years)	Scarborough Southwest (20)	80	194	142.50	100	100
Transportation Services	Road - Damaged (2 Years)	Scarborough Centre (21)	149	375	151.68	100	100
Transportation Services	Road - Damaged (2 Years)	Scarborough-Agincourt (22)	87	153	75.86	100	100
Transportation Services	Road - Damaged (2 Years)	Scarborough North (23)	111	196	76.58	100	100
Transportation Services	Road - Damaged (2 Years)	Scarborough-Guildwood (24)	158	188	18.99	100	100
Transportation Services	Road - Damaged (2 Years)	Scarborough-Rouge Park (25)	179	352	96.65	100	100
Transportation Services	Road - Graffiti Complaint (5 Days)	Etobicoke North (01)	3	3	0.00	100	100
Transportation Services	Road - Graffiti Complaint (5 Days)	Etobicoke Centre (02)	3	2	-33.33	100	100
Transportation Services	Road - Graffiti Complaint (5 Days)	Etobicoke-Lakeshore (03)	7	16	128.57	71.43	93.75
Transportation Services	Road - Graffiti Complaint (5 Days)	Parkdale-High Park (04)	14	19	35.71	92.31	83.33
Transportation Services	Road - Graffiti Complaint (5 Days)	York South-Weston (05)	3	3	0.00	100	100
Transportation Services	Road - Graffiti Complaint (5 Days)	York Centre (06)	0	3	-	-	100
Transportation Services	Road - Graffiti Complaint (5 Days)	Humber River-Black Creek (07)	1	3	200.00	100	100
Transportation Services	Road - Graffiti Complaint (5 Days)	Eglinton-Lawrence (08)	5	10	100.00	100	60
Transportation Services	Road - Graffiti Complaint (5 Days)	Davenport (09)	6	8	33.33	100	100
Transportation Services	Road - Graffiti Complaint (5 Days)	Spadina-Fort York (10)	16	12	-25.00	100	66.67
Transportation Services	Road - Graffiti Complaint (5 Days)	University-Rosedale (11)	8	17	112.50	100	94.12
Transportation Services	Road - Graffiti Complaint (5 Days)	Toronto-St. Paul's (12)	3	11	266.67	100	90
Transportation Services	Road - Graffiti Complaint (5 Days)	Toronto Centre (13)	4	22	450.00	100	77.27
Transportation Services	Road - Graffiti Complaint (5 Days)	Toronto-Danforth (14)	10	12	20.00	100	91.67
Transportation Services	Road - Graffiti Complaint (5 Days)	Don Valley West (15)	5	4	-20.00	100	100
Transportation Services	Road - Graffiti Complaint (5 Days)	Don Valley East (16)	3	4	33.33	100	75
Transportation Services	Road - Graffiti Complaint (5 Days)	Don Valley North (17)	2	7	250.00	100	85.71
Transportation Services	Road - Graffiti Complaint (5 Days)	Willowdale (18)	2	10	400.00	100	70
Transportation Services	Road - Graffiti Complaint (5 Days)	Beaches-East York (19)	4	9	125.00	100	87.5
Transportation Services	Road - Graffiti Complaint (5 Days)	Scarborough Southwest (20)	6	8	33.33	100	87.5
Transportation Services	Road - Graffiti Complaint (5 Days)	Scarborough Centre (21)	0	1	-	-	100
Transportation Services	Road - Graffiti Complaint (5 Days)	Scarborough-Agincourt (22)	3	4	33.33	100	100
Transportation Services	Road - Graffiti Complaint (5 Days)	Scarborough North (23)	0	3	-	-	100
Transportation Services	Road - Graffiti Complaint (5 Days)	Scarborough-Guildwood (24)	5	3	-40.00	100	100
Transportation Services	Road - Graffiti Complaint (5 Days)	Scarborough-Rouge Park (25)	0	2	-	-	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Etobicoke North (01)	0	2	-	-	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Etobicoke Centre (02)	7	1	-85.71	100	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Etobicoke-Lakeshore (03)	1	0	-100.00	100	-
Transportation Services	Road - Gravel Roads/Construction (30 Days)	York South-Weston (05)	1	1	0.00	100	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	York Centre (06)	0	1	-	-	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Humber River-Black Creek (07)	0	3	-	-	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Eglinton-Lawrence (08)	3	7	133.33	66.67	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Davenport (09)	0	1	-	-	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Spadina-Fort York (10)	0	1	-	-	100

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Transportation Services	Road - Gravel Roads/Construction (30 Days)	University-Rosedale (11)	1	1	0.00	100	0
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Toronto-St. Paul's (12)	3	5	66.67	100	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Toronto Centre (13)	0	1	-	-	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Toronto-Danforth (14)	1	1	0.00	100	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Don Valley West (15)	0	2	-	-	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Don Valley North (17)	0	1	-	-	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Beaches-East York (19)	1	2	100.00	100	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Scarborough Southwest (20)	2	2	0.00	100	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Scarborough Centre (21)	1	1	0.00	100	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Scarborough North (23)	0	2	-	-	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Scarborough-Guildwood (24)	1	3	200.00	100	100
Transportation Services	Road - Gravel Roads/Construction (30 Days)	Scarborough-Rouge Park (25)	1	1	0.00	100	100
Transportation Services	Road - Plough Damage (5 Days)	Etobicoke North (01)	4	5	25.00	100	100
Transportation Services	Road - Plough Damage (5 Days)	Etobicoke Centre (02)	9	5	-44.44	100	80
Transportation Services	Road - Plough Damage (5 Days)	Etobicoke-Lakeshore (03)	6	8	33.33	100	75
Transportation Services	Road - Plough Damage (5 Days)	Parkdale-High Park (04)	1	0	-100.00	0	-
Transportation Services	Road - Plough Damage (5 Days)	York South-Weston (05)	1	1	0.00	100	100
Transportation Services	Road - Plough Damage (5 Days)	York Centre (06)	1	2	100.00	100	100
Transportation Services	Road - Plough Damage (5 Days)	Humber River-Black Creek (07)	2	2	0.00	100	100
Transportation Services	Road - Plough Damage (5 Days)	Eglinton-Lawrence (08)	1	4	300.00	100	100
Transportation Services	Road - Plough Damage (5 Days)	Spadina-Fort York (10)	1	0	-100.00	100	-
Transportation Services	Road - Plough Damage (5 Days)	University-Rosedale (11)	1	2	100.00	100	50
Transportation Services	Road - Plough Damage (5 Days)	Toronto-St. Paul's (12)	0	2	-	-	50
Transportation Services	Road - Plough Damage (5 Days)	Don Valley West (15)	2	0	-100.00	100	-
Transportation Services	Road - Plough Damage (5 Days)	Don Valley East (16)	3	0	-100.00	100	-
Transportation Services	Road - Plough Damage (5 Days)	Don Valley North (17)	1	1	0.00	100	0
Transportation Services	Road - Plough Damage (5 Days)	Willowdale (18)	3	1	-66.67	100	100
Transportation Services	Road - Plough Damage (5 Days)	Beaches-East York (19)	1	3	200.00	100	100
Transportation Services	Road - Plough Damage (5 Days)	Scarborough Southwest (20)	1	5	400.00	100	100
Transportation Services	Road - Plough Damage (5 Days)	Scarborough Centre (21)	0	3	-	-	100
Transportation Services	Road - Plough Damage (5 Days)	Scarborough North (23)	0	1	-	-	100
Transportation Services	Road - Plough Damage (5 Days)	Scarborough-Guildwood (24)	1	1	0.00	100	100
Transportation Services	Road - Plough Damage (5 Days)	Scarborough-Rouge Park (25)	4	3	-25.00	100	100
Transportation Services	Road - Pot hole (5 Days)	Etobicoke North (01)	217	563	159.45	97.7	98.22
Transportation Services	Road - Pot hole (5 Days)	Etobicoke Centre (02)	502	628	25.10	96.61	92.66
Transportation Services	Road - Pot hole (5 Days)	Etobicoke-Lakeshore (03)	562	910	61.92	91.59	87.64
Transportation Services	Road - Pot hole (5 Days)	Parkdale-High Park (04)	165	521	215.76	96.93	96.15
Transportation Services	Road - Pot hole (5 Days)	York South-Weston (05)	635	1145	80.31	96.38	97.55
Transportation Services	Road - Pot hole (5 Days)	York Centre (06)	505	969	91.88	99.6	98.45
Transportation Services	Road - Pot hole (5 Days)	Humber River-Black Creek (07)	416	765	83.89	99.04	99.22
Transportation Services	Road - Pot hole (5 Days)	Eglinton-Lawrence (08)	662	1739	162.69	99.39	97.12
Transportation Services	Road - Pot hole (5 Days)	Davenport (09)	372	720	93.55	99.73	97.77
Transportation Services	Road - Pot hole (5 Days)	Spadina-Fort York (10)	100	586	486.00	97.96	95.49
Transportation Services	Road - Pot hole (5 Days)	University-Rosedale (11)	144	812	463.89	98.61	91.22

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Road - Pot hole (5 Days)	Toronto-St. Paul's (12)	320	1362	325.63	98.43	90.28
Transportation Services	Road - Pot hole (5 Days)	Toronto Centre (13)	84	398	373.81	100	95.48
Transportation Services	Road - Pot hole (5 Days)	Toronto-Danforth (14)	194	608	213.40	98.44	92.42
Transportation Services	Road - Pot hole (5 Days)	Don Valley West (15)	962	1368	42.20	99.58	96.49
Transportation Services	Road - Pot hole (5 Days)	Don Valley East (16)	420	676	60.95	98.33	97.19
Transportation Services	Road - Pot hole (5 Days)	Don Valley North (17)	268	504	88.06	90.67	97.6
Transportation Services	Road - Pot hole (5 Days)	Willowdale (18)	322	660	104.97	99.38	95.59
Transportation Services	Road - Pot hole (5 Days)	Beaches-East York (19)	192	669	248.44	96.84	92.63
Transportation Services	Road - Pot hole (5 Days)	Scarborough Southwest (20)	270	673	149.26	98.14	93.61
Transportation Services	Road - Pot hole (5 Days)	Scarborough Centre (21)	184	887	382.07	98.9	93.12
Transportation Services	Road - Pot hole (5 Days)	Scarborough-Agincourt (22)	208	704	238.46	99.52	98.01
Transportation Services	Road - Pot hole (5 Days)	Scarborough North (23)	187	439	134.76	98.92	98.63
Transportation Services	Road - Pot hole (5 Days)	Scarborough-Guildwood (24)	86	217	152.33	97.67	95.39
Transportation Services	Road - Pot hole (5 Days)	Scarborough-Rouge Park (25)	160	228	42.50	99.38	96.93
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Etobicoke North (01)	10	4	-60.00	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Etobicoke Centre (02)	14	7	-50.00	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Etobicoke-Lakeshore (03)	6	5	-16.67	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Parkdale-High Park (04)	8	5	-37.50	87.5	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	York South-Weston (05)	4	11	175.00	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	York Centre (06)	14	15	7.14	92.86	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Humber River-Black Creek (07)	12	7	-41.67	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Eglinton-Lawrence (08)	6	12	100.00	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Davenport (09)	4	7	75.00	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Spadina-Fort York (10)	4	5	25.00	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	University-Rosedale (11)	5	5	0.00	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Toronto-St. Paul's (12)	10	9	-10.00	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Toronto Centre (13)	5	2	-60.00	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Toronto-Danforth (14)	12	6	-50.00	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Don Valley West (15)	11	4	-63.64	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Don Valley East (16)	10	7	-30.00	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Don Valley North (17)	13	3	-76.92	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Willowdale (18)	15	4	-73.33	86.67	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Beaches-East York (19)	6	5	-16.67	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Scarborough Southwest (20)	15	9	-40.00	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Scarborough Centre (21)	11	8	-27.27	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Scarborough-Agincourt (22)	5	7	40.00	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Scarborough North (23)	14	5	-64.29	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Scarborough-Guildwood (24)	11	10	-9.09	100	100
Transportation Services	Road - Sanding / Salting Required (24 Hours)	Scarborough-Rouge Park (25)	10	2	-80.00	100	100
Transportation Services	Road - Sinking (5 Days)	Etobicoke North (01)	61	63	3.28	95.08	100
Transportation Services	Road - Sinking (5 Days)	Etobicoke Centre (02)	78	108	38.46	96.15	89.72
Transportation Services	Road - Sinking (5 Days)	Etobicoke-Lakeshore (03)	99	117	18.18	94.95	89.74
Transportation Services	Road - Sinking (5 Days)	Parkdale-High Park (04)	75	108	44.00	94.59	93.33
Transportation Services	Road - Sinking (5 Days)	York South-Weston (05)	74	109	47.30	94.52	94.44

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Road - Sinking (5 Days)	York Centre (06)	58	88	51.72	98.28	98.86
Transportation Services	Road - Sinking (5 Days)	Humber River-Black Creek (07)	43	44	2.33	100	100
Transportation Services	Road - Sinking (5 Days)	Eglinton-Lawrence (08)	67	122	82.09	95.52	94.96
Transportation Services	Road - Sinking (5 Days)	Davenport (09)	69	119	72.46	98.53	97.48
Transportation Services	Road - Sinking (5 Days)	Spadina-Fort York (10)	54	70	29.63	98.15	94.12
Transportation Services	Road - Sinking (5 Days)	University-Rosedale (11)	77	107	38.96	96.1	96.23
Transportation Services	Road - Sinking (5 Days)	Toronto-St. Paul's (12)	67	95	41.79	95.31	88.17
Transportation Services	Road - Sinking (5 Days)	Toronto Centre (13)	47	63	34.04	100	88.52
Transportation Services	Road - Sinking (5 Days)	Toronto-Danforth (14)	134	157	17.16	99.25	89.68
Transportation Services	Road - Sinking (5 Days)	Don Valley West (15)	57	91	59.65	92.98	92.13
Transportation Services	Road - Sinking (5 Days)	Don Valley East (16)	43	56	30.23	95.24	98.21
Transportation Services	Road - Sinking (5 Days)	Don Valley North (17)	38	30	-21.05	97.37	90
Transportation Services	Road - Sinking (5 Days)	Willowdale (18)	60	71	18.33	93.33	97.18
Transportation Services	Road - Sinking (5 Days)	Beaches-East York (19)	125	172	37.60	99.2	92.44
Transportation Services	Road - Sinking (5 Days)	Scarborough Southwest (20)	78	136	74.36	96.1	97.74
Transportation Services	Road - Sinking (5 Days)	Scarborough Centre (21)	63	89	41.27	93.55	98.88
Transportation Services	Road - Sinking (5 Days)	Scarborough-Agincourt (22)	22	39	77.27	100	100
Transportation Services	Road - Sinking (5 Days)	Scarborough North (23)	21	17	-19.05	100	100
Transportation Services	Road - Sinking (5 Days)	Scarborough-Guildwood (24)	34	50	47.06	100	100
Transportation Services	Road - Sinking (5 Days)	Scarborough-Rouge Park (25)	29	39	34.48	100	97.44
Transportation Services	Road damaged on Expressway (24 Hours)	Etobicoke North (01)	2	0	-100.00	100	-
Transportation Services	Road damaged on Expressway (24 Hours)	Etobicoke-Lakeshore (03)	37	21	-43.24	89.19	100
Transportation Services	Road damaged on Expressway (24 Hours)	Parkdale-High Park (04)	12	18	50.00	91.67	94.44
Transportation Services	Road damaged on Expressway (24 Hours)	York South-Weston (05)	0	1	-	-	100
Transportation Services	Road damaged on Expressway (24 Hours)	York Centre (06)	2	0	-100.00	100	-
Transportation Services	Road damaged on Expressway (24 Hours)	Eglinton-Lawrence (08)	1	1	0.00	100	100
Transportation Services	Road damaged on Expressway (24 Hours)	Davenport (09)	0	1	-	-	100
Transportation Services	Road damaged on Expressway (24 Hours)	Spadina-Fort York (10)	44	52	18.18	100	94.23
Transportation Services	Road damaged on Expressway (24 Hours)	Toronto-Danforth (14)	8	18	125.00	87.5	100
Transportation Services	Road damaged on Expressway (24 Hours)	Don Valley East (16)	6	4	-33.33	100	100
Transportation Services	Road damaged on Expressway (24 Hours)	Don Valley North (17)	1	1	0.00	100	100
Transportation Services	Road damaged on Expressway (24 Hours)	Scarborough Centre (21)	1	0	-100.00	100	-
Transportation Services	Road Ploughing Required (36 Hours)	Etobicoke North (01)	25	46	84.00	80	89.13
Transportation Services	Road Ploughing Required (36 Hours)	Etobicoke Centre (02)	46	39	-15.22	65.22	84.62
Transportation Services	Road Ploughing Required (36 Hours)	Etobicoke-Lakeshore (03)	39	64	64.10	51.28	65.63
Transportation Services	Road Ploughing Required (36 Hours)	Parkdale-High Park (04)	23	17	-26.09	56.52	76.47
Transportation Services	Road Ploughing Required (36 Hours)	York South-Weston (05)	43	65	51.16	71.43	86.15
Transportation Services	Road Ploughing Required (36 Hours)	York Centre (06)	17	41	141.18	47.06	87.8
Transportation Services	Road Ploughing Required (36 Hours)	Humber River-Black Creek (07)	24	44	83.33	79.17	77.27
Transportation Services	Road Ploughing Required (36 Hours)	Eglinton-Lawrence (08)	35	44	25.71	74.29	93.18
Transportation Services	Road Ploughing Required (36 Hours)	Davenport (09)	27	31	14.81	77.78	80.65
Transportation Services	Road Ploughing Required (36 Hours)	Spadina-Fort York (10)	8	9	12.50	85.71	100
Transportation Services	Road Ploughing Required (36 Hours)	University-Rosedale (11)	14	15	7.14	76.92	93.33
Transportation Services	Road Ploughing Required (36 Hours)	Toronto-St. Paul's (12)	31	41	32.26	80	90.24

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Transportation Services	Road Ploughing Required (36 Hours)	Toronto Centre (13)	12	7	-41.67	66.67	57.14
Transportation Services	Road Ploughing Required (36 Hours)	Toronto-Danforth (14)	32	29	-9.38	68.75	79.31
Transportation Services	Road Ploughing Required (36 Hours)	Don Valley West (15)	23	35	52.17	69.57	85.71
Transportation Services	Road Ploughing Required (36 Hours)	Don Valley East (16)	17	27	58.82	58.82	77.78
Transportation Services	Road Ploughing Required (36 Hours)	Don Valley North (17)	22	28	27.27	63.64	70.37
Transportation Services	Road Ploughing Required (36 Hours)	Willowdale (18)	8	37	362.50	85.71	75
Transportation Services	Road Ploughing Required (36 Hours)	Beaches-East York (19)	43	42	-2.33	65.12	80
Transportation Services	Road Ploughing Required (36 Hours)	Scarborough Southwest (20)	62	125	101.61	75.41	92.74
Transportation Services	Road Ploughing Required (36 Hours)	Scarborough Centre (21)	21	44	109.52	61.9	95.45
Transportation Services	Road Ploughing Required (36 Hours)	Scarborough-Agincourt (22)	6	22	266.67	33.33	100
Transportation Services	Road Ploughing Required (36 Hours)	Scarborough North (23)	15	40	166.67	85.71	97.44
Transportation Services	Road Ploughing Required (36 Hours)	Scarborough-Guildwood (24)	38	42	10.53	76.32	90.48
Transportation Services	Road Ploughing Required (36 Hours)	Scarborough-Rouge Park (25)	33	73	121.21	81.82	89.04
Transportation Services	Road Water Ponding (72 Hours)	Etobicoke North (01)	31	35	12.90	93.55	88.57
Transportation Services	Road Water Ponding (72 Hours)	Etobicoke Centre (02)	55	53	-3.64	90.74	79.25
Transportation Services	Road Water Ponding (72 Hours)	Etobicoke-Lakeshore (03)	57	68	19.30	89.29	88.24
Transportation Services	Road Water Ponding (72 Hours)	Parkdale-High Park (04)	23	21	-8.70	100	94.74
Transportation Services	Road Water Ponding (72 Hours)	York South-Weston (05)	26	41	57.69	100	85.37
Transportation Services	Road Water Ponding (72 Hours)	York Centre (06)	23	35	52.17	100	96.88
Transportation Services	Road Water Ponding (72 Hours)	Humber River-Black Creek (07)	22	20	-9.09	80.95	95
Transportation Services	Road Water Ponding (72 Hours)	Eglinton-Lawrence (08)	40	36	-10.00	94.87	93.1
Transportation Services	Road Water Ponding (72 Hours)	Davenport (09)	13	25	92.31	100	100
Transportation Services	Road Water Ponding (72 Hours)	Spadina-Fort York (10)	26	32	23.08	92	83.33
Transportation Services	Road Water Ponding (72 Hours)	University-Rosedale (11)	35	42	20.00	100	87.18
Transportation Services	Road Water Ponding (72 Hours)	Toronto-St. Paul's (12)	13	25	92.31	84.62	81.82
Transportation Services	Road Water Ponding (72 Hours)	Toronto Centre (13)	21	10	-52.38	90	90
Transportation Services	Road Water Ponding (72 Hours)	Toronto-Danforth (14)	38	43	13.16	86.11	80
Transportation Services	Road Water Ponding (72 Hours)	Don Valley West (15)	34	21	-38.24	97.06	76.19
Transportation Services	Road Water Ponding (72 Hours)	Don Valley East (16)	8	14	75.00	100	64.29
Transportation Services	Road Water Ponding (72 Hours)	Don Valley North (17)	23	13	-43.48	77.27	81.82
Transportation Services	Road Water Ponding (72 Hours)	Willowdale (18)	16	11	-31.25	93.75	100
Transportation Services	Road Water Ponding (72 Hours)	Beaches-East York (19)	27	32	18.52	88	92.59
Transportation Services	Road Water Ponding (72 Hours)	Scarborough Southwest (20)	18	19	5.56	94.44	84.21
Transportation Services	Road Water Ponding (72 Hours)	Scarborough Centre (21)	15	30	100.00	92.86	96.55
Transportation Services	Road Water Ponding (72 Hours)	Scarborough-Agincourt (22)	17	11	-35.29	100	90
Transportation Services	Road Water Ponding (72 Hours)	Scarborough North (23)	11	15	36.36	100	100
Transportation Services	Road Water Ponding (72 Hours)	Scarborough-Guildwood (24)	18	19	5.56	94.44	94.74
Transportation Services	Road Water Ponding (72 Hours)	Scarborough-Rouge Park (25)	32	17	-46.88	90.63	86.67
Transportation Services	Road-Illegal Dumping (5 Days)	Etobicoke North (01)	15	7	-53.33	84.62	100
Transportation Services	Road-Illegal Dumping (5 Days)	Etobicoke Centre (02)	12	11	-8.33	75	81.82
Transportation Services	Road-Illegal Dumping (5 Days)	Etobicoke-Lakeshore (03)	18	16	-11.11	77.78	81.25
Transportation Services	Road-Illegal Dumping (5 Days)	Parkdale-High Park (04)	11	12	9.09	90	100
Transportation Services	Road-Illegal Dumping (5 Days)	York South-Weston (05)	15	21	40.00	86.67	90.48
Transportation Services	Road-Illegal Dumping (5 Days)	York Centre (06)	22	14	-36.36	95.24	85.71

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Transportation Services	Road-Illegal Dumping (5 Days)	Humber River-Black Creek (07)	11	10	-9.09	90.91	88.89
Transportation Services	Road-Illegal Dumping (5 Days)	Eglinton-Lawrence (08)	11	9	-18.18	90.91	88.89
Transportation Services	Road-Illegal Dumping (5 Days)	Davenport (09)	26	17	-34.62	87.5	82.35
Transportation Services	Road-Illegal Dumping (5 Days)	Spadina-Fort York (10)	12	22	83.33	72.73	85
Transportation Services	Road-Illegal Dumping (5 Days)	University-Rosedale (11)	20	28	40.00	95	86.96
Transportation Services	Road-Illegal Dumping (5 Days)	Toronto-St. Paul's (12)	11	11	0.00	100	75
Transportation Services	Road-Illegal Dumping (5 Days)	Toronto Centre (13)	16	17	6.25	93.33	70.59
Transportation Services	Road-Illegal Dumping (5 Days)	Toronto-Danforth (14)	22	16	-27.27	90.48	100
Transportation Services	Road-Illegal Dumping (5 Days)	Don Valley West (15)	9	10	11.11	100	87.5
Transportation Services	Road-Illegal Dumping (5 Days)	Don Valley East (16)	8	5	-37.50	100	100
Transportation Services	Road-Illegal Dumping (5 Days)	Don Valley North (17)	7	11	57.14	71.43	100
Transportation Services	Road-Illegal Dumping (5 Days)	Willowdale (18)	5	5	0.00	80	75
Transportation Services	Road-Illegal Dumping (5 Days)	Beaches-East York (19)	15	17	13.33	93.33	87.5
Transportation Services	Road-Illegal Dumping (5 Days)	Scarborough Southwest (20)	15	8	-46.67	100	100
Transportation Services	Road-Illegal Dumping (5 Days)	Scarborough Centre (21)	7	9	28.57	100	100
Transportation Services	Road-Illegal Dumping (5 Days)	Scarborough-Agincourt (22)	2	6	200.00	100	100
Transportation Services	Road-Illegal Dumping (5 Days)	Scarborough North (23)	11	5	-54.55	100	80
Transportation Services	Road-Illegal Dumping (5 Days)	Scarborough-Guildwood (24)	5	4	-20.00	100	100
Transportation Services	Road-Illegal Dumping (5 Days)	Scarborough-Rouge Park (25)	11	6	-45.45	100	100
Transportation Services	Roadside - Plough Damage (5 Days)	Etobicoke North (01)	7	5	-28.57	100	100
Transportation Services	Roadside - Plough Damage (5 Days)	Etobicoke Centre (02)	15	13	-13.33	100	100
Transportation Services	Roadside - Plough Damage (5 Days)	Etobicoke-Lakeshore (03)	11	11	0.00	90.91	100
Transportation Services	Roadside - Plough Damage (5 Days)	Parkdale-High Park (04)	3	2	-33.33	100	50
Transportation Services	Roadside - Plough Damage (5 Days)	York South-Weston (05)	6	2	-66.67	100	100
Transportation Services	Roadside - Plough Damage (5 Days)	York Centre (06)	2	1	-50.00	100	100
Transportation Services	Roadside - Plough Damage (5 Days)	Humber River-Black Creek (07)	6	7	16.67	100	100
Transportation Services	Roadside - Plough Damage (5 Days)	Eglinton-Lawrence (08)	4	2	-50.00	100	100
Transportation Services	Roadside - Plough Damage (5 Days)	Davenport (09)	3	1	-66.67	100	100
Transportation Services	Roadside - Plough Damage (5 Days)	Toronto-Danforth (14)	2	2	0.00	100	0
Transportation Services	Roadside - Plough Damage (5 Days)	Don Valley West (15)	2	3	50.00	100	100
Transportation Services	Roadside - Plough Damage (5 Days)	Don Valley East (16)	6	7	16.67	100	100
Transportation Services	Roadside - Plough Damage (5 Days)	Don Valley North (17)	7	4	-42.86	100	100
Transportation Services	Roadside - Plough Damage (5 Days)	Beaches-East York (19)	4	4	0.00	100	100
Transportation Services	Roadside - Plough Damage (5 Days)	Scarborough Southwest (20)	10	6	-40.00	100	100
Transportation Services	Roadside - Plough Damage (5 Days)	Scarborough Centre (21)	4	10	150.00	75	100
Transportation Services	Roadside - Plough Damage (5 Days)	Scarborough-Agincourt (22)	3	6	100.00	100	100
Transportation Services	Roadside - Plough Damage (5 Days)	Scarborough North (23)	2	3	50.00	100	100
Transportation Services	Roadside - Plough Damage (5 Days)	Scarborough-Guildwood (24)	10	6	-40.00	90	100
Transportation Services	Roadside - Plough Damage (5 Days)	Scarborough-Rouge Park (25)	9	6	-33.33	100	100
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Etobicoke North (01)	83	66	-20.48	95.18	98.48
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Etobicoke Centre (02)	116	66	-43.10	88.7	96.97
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Etobicoke-Lakeshore (03)	120	61	-49.17	90	88.52
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Parkdale-High Park (04)	71	67	-5.63	98.59	98.48
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	York South-Weston (05)	52	37	-28.85	92.31	64.86

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	York Centre (06)	123	96	-21.95	95.87	97.89
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Humber River-Black Creek (07)	133	102	-23.31	93.23	99.02
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Eglinton-Lawrence (08)	172	75	-56.40	92.62	98.51
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Davenport (09)	116	141	21.55	81.03	89.36
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Spadina-Fort York (10)	127	188	48.03	98.43	97.28
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	University-Rosedale (11)	142	241	69.72	94.33	89.74
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Toronto-St. Paul's (12)	115	131	13.91	85.45	91.74
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Toronto Centre (13)	60	118	96.67	96.67	95.61
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Toronto-Danforth (14)	135	145	7.41	91.11	76.34
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Don Valley West (15)	197	106	-46.19	89.74	95.92
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Don Valley East (16)	106	95	-10.38	88.68	100
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Don Valley North (17)	73	48	-34.25	95.89	97.92
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Willowdale (18)	63	81	28.57	88.71	93.83
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Beaches-East York (19)	133	110	-17.29	98.5	83.13
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Scarborough Southwest (20)	20	28	40.00	95	88.46
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Scarborough Centre (21)	19	11	-42.11	100	100
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Scarborough-Agincourt (22)	26	13	-50.00	100	92.31
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Scarborough North (23)	35	36	2.86	100	96.97
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Scarborough-Guildwood (24)	37	50	35.14	97.3	95.92
Transportation Services	Roadside Utility Cut - Settlement (5 Days)	Scarborough-Rouge Park (25)	49	63	28.57	83.67	87.1
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Etobicoke North (01)	36	88	144.44	77.14	96.59
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Etobicoke Centre (02)	74	87	17.57	90.41	85.06
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Etobicoke-Lakeshore (03)	145	148	2.07	91.72	93.2
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Parkdale-High Park (04)	90	77	-14.44	92.22	93.33
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	York South-Weston (05)	67	94	40.30	91.04	77.42
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	York Centre (06)	101	162	60.40	95.05	97.47
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Humber River-Black Creek (07)	33	37	12.12	93.75	94.59
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Eglinton-Lawrence (08)	152	159	4.61	94.7	93.38
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Davenport (09)	98	122	24.49	92.86	93.39
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Spadina-Fort York (10)	107	94	-12.15	100	96.77
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	University-Rosedale (11)	128	187	46.09	92.13	86.34
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Toronto-St. Paul's (12)	96	131	36.46	81.05	85.94
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Toronto Centre (13)	90	162	80.00	94.38	84.81
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Toronto-Danforth (14)	134	118	-11.94	90.91	70.54
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Don Valley West (15)	148	189	27.70	89.8	95.77
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Don Valley East (16)	186	150	-19.35	95.16	99.33
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Don Valley North (17)	63	69	9.52	96.83	95.59
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Willowdale (18)	93	158	69.89	93.48	97.45
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Beaches-East York (19)	102	79	-22.55	94.06	87.5
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Scarborough Southwest (20)	86	97	12.79	95.35	96.88
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Scarborough Centre (21)	35	46	31.43	100	95.65
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Scarborough-Agincourt (22)	27	45	66.67	100	100
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Scarborough North (23)	38	23	-39.47	100	90.91
Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Scarborough-Guildwood (24)	48	37	-22.92	100	94.59

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Transportation Services	Roadway Utility Cut - Settlement (5 Days)	Scarborough-Rouge Park (25)	40	37	-7.50	97.5	88.89
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Etobicoke North (01)	53	78	47.17	86.79	93.59
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Etobicoke Centre (02)	102	103	0.98	89.11	90.1
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Etobicoke-Lakeshore (03)	85	85	0.00	80.95	70.59
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Parkdale-High Park (04)	51	54	5.88	88.24	79.63
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	York South-Weston (05)	77	108	40.26	94.81	86.11
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	York Centre (06)	65	86	32.31	90.77	95.35
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Humber River-Black Creek (07)	69	86	24.64	94.2	88.24
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Eglinton-Lawrence (08)	57	83	45.61	91.23	92.77
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Davenport (09)	50	79	58.00	86	83.33
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Spadina-Fort York (10)	21	40	90.48	90.48	87.5
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	University-Rosedale (11)	53	70	32.08	90.38	92.86
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Toronto-St. Paul's (12)	61	73	19.67	93.33	89.04
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Toronto Centre (13)	34	43	26.47	88.24	97.67
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Toronto-Danforth (14)	69	74	7.25	78.26	90.54
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Don Valley West (15)	69	54	-21.74	92.75	86.79
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Don Valley East (16)	57	34	-40.35	94.74	79.41
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Don Valley North (17)	39	51	30.77	89.74	92.16
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Willowdale (18)	29	26	-10.34	96.55	84.62
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Beaches-East York (19)	54	91	68.52	75.47	90.11
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Scarborough Southwest (20)	77	149	93.51	90.91	89.26
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Scarborough Centre (21)	59	65	10.17	96.61	93.75
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Scarborough-Agincourt (22)	30	49	63.33	93.33	100
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Scarborough North (23)	49	66	34.69	95.92	93.85
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Scarborough-Guildwood (24)	46	77	67.39	95.65	96.1
Transportation Services	Road-Winter Request/ Complaint (72 Hours)	Scarborough-Rouge Park (25)	69	89	28.99	97.1	97.75
Transportation Services	Shoulder - Maintenance (5 Days)	Etobicoke North (01)	2	1	-50.00	100	100
Transportation Services	Shoulder - Maintenance (5 Days)	Etobicoke Centre (02)	6	4	-33.33	66.67	75
Transportation Services	Shoulder - Maintenance (5 Days)	Etobicoke-Lakeshore (03)	5	10	100.00	80	90
Transportation Services	Shoulder - Maintenance (5 Days)	Parkdale-High Park (04)	2	1	-50.00	100	100
Transportation Services	Shoulder - Maintenance (5 Days)	York South-Weston (05)	1	1	0.00	100	100
Transportation Services	Shoulder - Maintenance (5 Days)	York Centre (06)	1	1	0.00	100	100
Transportation Services	Shoulder - Maintenance (5 Days)	Eglinton-Lawrence (08)	1	1	0.00	100	100
Transportation Services	Shoulder - Maintenance (5 Days)	Davenport (09)	1	1	0.00	100	100
Transportation Services	Shoulder - Maintenance (5 Days)	Spadina-Fort York (10)	2	0	-100.00	100	-
Transportation Services	Shoulder - Maintenance (5 Days)	University-Rosedale (11)	2	1	-50.00	100	N/A
Transportation Services	Shoulder - Maintenance (5 Days)	Toronto Centre (13)	3	0	-100.00	100	-
Transportation Services	Shoulder - Maintenance (5 Days)	Toronto-Danforth (14)	3	0	-100.00	100	-
Transportation Services	Shoulder - Maintenance (5 Days)	Don Valley West (15)	4	0	-100.00	75	-
Transportation Services	Shoulder - Maintenance (5 Days)	Don Valley East (16)	0	1	-	-	100
Transportation Services	Shoulder - Maintenance (5 Days)	Don Valley North (17)	2	0	-100.00	100	-
Transportation Services	Shoulder - Maintenance (5 Days)	Willowdale (18)	0	1	-	-	100
Transportation Services	Shoulder - Maintenance (5 Days)	Beaches-East York (19)	1	1	0.00	100	0
Transportation Services	Shoulder - Maintenance (5 Days)	Scarborough Southwest (20)	1	1	0.00	100	100

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Transportation Services	Shoulder - Maintenance (5 Days)	Scarborough Centre (21)	2	1	-50.00	100	100
Transportation Services	Shoulder - Maintenance (5 Days)	Scarborough-Agincourt (22)	1	1	0.00	100	100
Transportation Services	Shoulder - Maintenance (5 Days)	Scarborough North (23)	0	3	-	-	100
Transportation Services	Shoulder - Maintenance (5 Days)	Scarborough-Guildwood (24)	1	1	0.00	100	100
Transportation Services	Shoulder - Maintenance (5 Days)	Scarborough-Rouge Park (25)	3	3	0.00	100	100
Transportation Services	Shoulder on Expressway Damaged (5 Days)	Etobicoke-Lakeshore (03)	0	2	-	-	50
Transportation Services	Shoulder on Expressway Damaged (5 Days)	Parkdale-High Park (04)	3	0	-100.00	100	-
Transportation Services	Shoulder on Expressway Damaged (5 Days)	Eglinton-Lawrence (08)	1	0	-100.00	100	-
Transportation Services	Shoulder on Expressway Damaged (5 Days)	Spadina-Fort York (10)	0	4	-	-	75
Transportation Services	Shoulder on Expressway Damaged (5 Days)	Toronto-Danforth (14)	1	1	0.00	100	100
Transportation Services	Shoulder on Expressway Damaged (5 Days)	Don Valley East (16)	0	1	-	-	100
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Etobicoke North (01)	19	17	-10.53	100	94.12
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Etobicoke Centre (02)	43	47	9.30	88.37	95.74
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Etobicoke-Lakeshore (03)	47	47	0.00	97.73	95.35
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Parkdale-High Park (04)	78	77	-1.28	94.59	92.11
Transportation Services	Sidewalk - Cleaning (3 Weeks)	York South-Weston (05)	51	52	1.96	96	97.92
Transportation Services	Sidewalk - Cleaning (3 Weeks)	York Centre (06)	26	26	0.00	96.15	96
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Humber River-Black Creek (07)	21	21	0.00	100	100
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Eglinton-Lawrence (08)	74	74	0.00	97.22	95.83
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Davenport (09)	51	64	25.49	95.83	84.13
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Spadina-Fort York (10)	81	123	51.85	100	95.69
Transportation Services	Sidewalk - Cleaning (3 Weeks)	University-Rosedale (11)	87	82	-5.75	98.77	97.3
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Toronto-St. Paul's (12)	67	53	-20.90	100	95.92
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Toronto Centre (13)	112	163	45.54	98.08	99.34
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Toronto-Danforth (14)	78	73	-6.41	98.57	97.18
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Don Valley West (15)	25	24	-4.00	95.65	100
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Don Valley East (16)	18	16	-11.11	100	100
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Don Valley North (17)	15	14	-6.67	100	92.86
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Willowdale (18)	14	21	50.00	100	95
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Beaches-East York (19)	48	52	8.33	97.92	97.96
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Scarborough Southwest (20)	27	42	55.56	100	97.62
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Scarborough Centre (21)	17	27	58.82	82.35	100
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Scarborough-Agincourt (22)	19	12	-36.84	100	91.67
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Scarborough North (23)	15	16	6.67	86.67	100
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Scarborough-Guildwood (24)	19	30	57.89	100	100
Transportation Services	Sidewalk - Cleaning (3 Weeks)	Scarborough-Rouge Park (25)	15	23	53.33	100	95.65
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Etobicoke North (01)	782	411	-47.44	99.81	99.76
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Etobicoke Centre (02)	1179	296	-74.89	99.91	99.32
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Etobicoke-Lakeshore (03)	1302	1163	-10.68	100	99.83
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Parkdale-High Park (04)	276	221	-19.93	99.59	99.54
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	York South-Weston (05)	493	307	-37.73	99.8	99.35
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	York Centre (06)	113	99	-12.39	100	98.88
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Humber River-Black Creek (07)	274	100	-63.50	99.63	100
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Eglinton-Lawrence (08)	244	205	-15.98	98.73	99.41

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Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Davenport (09)	292	271	-7.19	99.63	99.25
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Spadina-Fort York (10)	548	193	-64.78	100	97.31
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	University-Rosedale (11)	644	312	-51.55	99.19	96.42
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Toronto-St. Paul's (12)	437	170	-61.10	95.79	93.71
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Toronto Centre (13)	370	245	-33.78	99.17	98.66
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Toronto-Danforth (14)	703	160	-77.24	98.99	91.97
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Don Valley West (15)	349	115	-67.05	97.98	99.09
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Don Valley East (16)	36	39	8.33	100	100
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Don Valley North (17)	134	97	-27.61	96.24	98.94
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Willowdale (18)	93	92	-1.08	100	100
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Beaches-East York (19)	875	209	-76.11	99.54	90.29
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Scarborough Southwest (20)	121	102	-15.70	99.02	97.59
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Scarborough Centre (21)	118	104	-11.86	100	100
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Scarborough-Agincourt (22)	90	96	6.67	98.63	100
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Scarborough North (23)	107	65	-39.25	100	97.96
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Scarborough-Guildwood (24)	111	169	52.25	100	100
Transportation Services	Sidewalk - Damaged / Concrete (30 Days)	Scarborough-Rouge Park (25)	82	109	32.93	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Etobicoke North (01)	3	10	233.33	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Etobicoke Centre (02)	12	14	16.67	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Etobicoke-Lakeshore (03)	17	11	-35.29	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Parkdale-High Park (04)	41	19	-53.66	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	York South-Weston (05)	16	12	-25.00	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	York Centre (06)	9	4	-55.56	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Humber River-Black Creek (07)	4	8	100.00	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Eglinton-Lawrence (08)	24	17	-29.17	100	91.67
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Davenport (09)	11	10	-9.09	90.91	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Spadina-Fort York (10)	68	45	-33.82	100	97.78
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	University-Rosedale (11)	87	61	-29.89	100	93.1
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Toronto-St. Paul's (12)	22	8	-63.64	90.48	71.43
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Toronto Centre (13)	97	55	-43.30	98.95	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Toronto-Danforth (14)	27	25	-7.41	96.15	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Don Valley West (15)	14	15	7.14	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Don Valley East (16)	9	19	111.11	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Don Valley North (17)	16	16	0.00	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Willowdale (18)	28	24	-14.29	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Beaches-East York (19)	21	15	-28.57	95	66.67
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Scarborough Southwest (20)	10	8	-20.00	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Scarborough Centre (21)	7	4	-42.86	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Scarborough-Agincourt (22)	7	6	-14.29	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Scarborough North (23)	9	9	0.00	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Scarborough-Guildwood (24)	6	8	33.33	100	100
Transportation Services	Sidewalk - Damaged /Brick/Interlock (30 Days)	Scarborough-Rouge Park (25)	5	12	140.00	100	100
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Etobicoke North (01)	4	4	0.00	100	100
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Etobicoke Centre (02)	12	3	-75.00	91.67	100

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Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Etobicoke-Lakeshore (03)	10	10	0.00	90	100
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Parkdale-High Park (04)	30	34	13.33	89.29	73.53
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	York South-Weston (05)	5	21	320.00	100	80
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	York Centre (06)	1	6	500.00	100	100
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Humber River-Black Creek (07)	4	5	25.00	100	100
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Eglinton-Lawrence (08)	8	12	50.00	100	83.33
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Davenport (09)	13	17	30.77	100	100
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Spadina-Fort York (10)	31	45	45.16	100	88.89
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	University-Rosedale (11)	33	69	109.09	100	81.82
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Toronto-St. Paul's (12)	10	8	-20.00	100	75
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Toronto Centre (13)	35	89	154.29	100	82.35
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Toronto-Danforth (14)	17	23	35.29	88.24	81.82
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Don Valley West (15)	3	6	100.00	100	100
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Don Valley East (16)	8	7	-12.50	100	100
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Don Valley North (17)	6	5	-16.67	83.33	100
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Willowdale (18)	2	15	650.00	100	80
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Beaches-East York (19)	23	25	8.70	91.3	79.17
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Scarborough Southwest (20)	5	10	100.00	100	88.89
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Scarborough Centre (21)	5	6	20.00	100	83.33
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Scarborough-Agincourt (22)	2	2	0.00	100	100
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Scarborough North (23)	1	1	0.00	100	100
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Scarborough-Guildwood (24)	7	2	-71.43	100	100
Transportation Services	Sidewalk - Graffiti Complaint (5 Days)	Scarborough-Rouge Park (25)	5	7	40.00	75	85.71
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Etobicoke Centre (02)	3	1	-66.67	100	100
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Etobicoke-Lakeshore (03)	2	2	0.00	100	50
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Parkdale-High Park (04)	1	0	-100.00	100	-
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	York South-Weston (05)	0	1	-	-	100
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	York Centre (06)	0	3	-	-	100
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Humber River-Black Creek (07)	1	1	0.00	100	100
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Eglinton-Lawrence (08)	0	3	-	-	66.67
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Davenport (09)	1	1	0.00	100	100
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Spadina-Fort York (10)	2	2	0.00	100	100
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	University-Rosedale (11)	3	5	66.67	100	100
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Toronto-St. Paul's (12)	0	1	-	-	N/A
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Toronto Centre (13)	4	4	0.00	100	100
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Toronto-Danforth (14)	3	1	-66.67	100	100
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Don Valley East (16)	0	1	-	-	100
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Willowdale (18)	0	1	-	-	100
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Beaches-East York (19)	1	2	100.00	100	50
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Scarborough Southwest (20)	1	2	100.00	N/A	100
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Scarborough Centre (21)	1	2	100.00	100	100
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Scarborough North (23)	0	2	-	-	100
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Scarborough-Guildwood (24)	5	0	-100.00	100	-
Transportation Services	Sidewalk - Paraplegic Ramps (5 Days)	Scarborough-Rouge Park (25)	2	1	-50.00	100	N/A

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Etobicoke North (01)	0	1	-	-	100
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Etobicoke Centre (02)	0	1	-	-	100
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Etobicoke-Lakeshore (03)	1	0	-100.00	100	-
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Parkdale-High Park (04)	21	16	-23.81	80.95	80
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	York South-Weston (05)	8	5	-37.50	71.43	100
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	York Centre (06)	0	1	-	-	100
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Eglinton-Lawrence (08)	10	15	50.00	90	93.33
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Davenport (09)	27	19	-29.63	92.59	89.47
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Spadina-Fort York (10)	4	5	25.00	75	80
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	University-Rosedale (11)	24	18	-25.00	87.5	88.24
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Toronto-St. Paul's (12)	34	12	-64.71	75.76	58.33
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Toronto Centre (13)	4	3	-25.00	75	100
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Toronto-Danforth (14)	13	9	-30.77	92.31	100
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Don Valley West (15)	9	13	44.44	77.78	84.62
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Don Valley East (16)	1	0	-100.00	100	-
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Beaches-East York (19)	17	12	-29.41	70.59	83.33
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Scarborough Southwest (20)	1	0	-100.00	100	-
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Scarborough Centre (21)	1	0	-100.00	100	-
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Scarborough North (23)	0	2	-	-	100
Transportation Services	Sidewalk - Seniors Snow Clearing (72 Hours)	Scarborough-Rouge Park (25)	0	1	-	-	100
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Etobicoke North (01)	30	56	86.67	86.67	92.86
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Etobicoke Centre (02)	38	48	26.32	73.68	85.42
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Etobicoke-Lakeshore (03)	45	62	37.78	68.89	67.74
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Parkdale-High Park (04)	17	22	29.41	94.12	86.36
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	York South-Weston (05)	47	48	2.13	82.61	80.85
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	York Centre (06)	13	25	92.31	91.67	92
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Humber River-Black Creek (07)	16	29	81.25	81.25	86.21
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Eglinton-Lawrence (08)	18	41	127.78	94.12	95
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Davenport (09)	18	27	50.00	66.67	88.89
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Spadina-Fort York (10)	8	3	-62.50	87.5	100
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	University-Rosedale (11)	13	19	46.15	76.92	94.44
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Toronto-St. Paul's (12)	26	22	-15.38	80	90.91
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Toronto Centre (13)	9	7	-22.22	77.78	100
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Toronto-Danforth (14)	38	22	-42.11	89.47	86.36
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Don Valley West (15)	16	24	50.00	68.75	82.61
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Don Valley East (16)	8	26	225.00	100	100
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Don Valley North (17)	9	24	166.67	66.67	87.5
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Willowdale (18)	8	18	125.00	100	94.44
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Beaches-East York (19)	29	29	0.00	93.1	89.66
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Scarborough Southwest (20)	67	68	1.49	88.06	94.12
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Scarborough Centre (21)	52	68	30.77	88.46	96.97
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Scarborough-Agincourt (22)	22	17	-22.73	90.91	100
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Scarborough North (23)	23	27	17.39	86.96	92.59
Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Scarborough-Guildwood (24)	36	34	-5.56	80	97.06

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Transportation Services	Sidewalk - Snow Clearing (72 Hours)	Scarborough-Rouge Park (25)	28	28	0.00	100	96.3
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Etobicoke North (01)	26	58	123.08	84	96.49
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Etobicoke Centre (02)	27	44	62.96	81.48	97.62
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Etobicoke-Lakeshore (03)	26	54	107.69	80.77	75.93
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Parkdale-High Park (04)	15	20	33.33	80	90
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	York South-Weston (05)	34	39	14.71	94.12	84.62
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	York Centre (06)	38	39	2.63	100	87.18
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Humber River-Black Creek (07)	23	29	26.09	100	93.1
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Eglinton-Lawrence (08)	37	56	51.35	89.19	92.86
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Davenport (09)	29	26	-10.34	82.14	96.15
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Spadina-Fort York (10)	9	22	144.44	88.89	95.45
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	University-Rosedale (11)	25	29	16.00	92	86.21
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Toronto-St. Paul's (12)	39	45	15.38	86.49	91.11
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Toronto Centre (13)	18	19	5.56	94.12	88.89
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Toronto-Danforth (14)	23	41	78.26	95.65	87.5
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Don Valley West (15)	20	29	45.00	90	85.71
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Don Valley East (16)	18	22	22.22	100	86.36
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Don Valley North (17)	24	38	58.33	83.33	91.89
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Willowdale (18)	18	15	-16.67	94.44	86.67
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Beaches-East York (19)	21	37	76.19	85	91.89
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Scarborough Southwest (20)	29	60	106.90	82.76	89.83
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Scarborough Centre (21)	31	45	45.16	90	93.18
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Scarborough-Agincourt (22)	15	20	33.33	93.33	89.47
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Scarborough North (23)	24	26	8.33	100	92
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Scarborough-Guildwood (24)	27	22	-18.52	100	90.91
Transportation Services	Sidewalk Icy, Needs Sand/Salt (72 Hours)	Scarborough-Rouge Park (25)	19	32	68.42	100	90.32
Transportation Services	Sidewalk-Water Ponding (30 Days)	Etobicoke North (01)	30	43	43.33	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Etobicoke Centre (02)	49	36	-26.53	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Etobicoke-Lakeshore (03)	33	39	18.18	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Parkdale-High Park (04)	7	18	157.14	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	York South-Weston (05)	16	12	-25.00	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	York Centre (06)	15	24	60.00	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Humber River-Black Creek (07)	27	23	-14.81	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Eglinton-Lawrence (08)	16	9	-43.75	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Davenport (09)	14	15	7.14	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Spadina-Fort York (10)	6	16	166.67	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	University-Rosedale (11)	12	15	25.00	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Toronto-St. Paul's (12)	11	17	54.55	80	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Toronto Centre (13)	7	9	28.57	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Toronto-Danforth (14)	20	25	25.00	88.24	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Don Valley West (15)	10	6	-40.00	90	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Don Valley East (16)	9	7	-22.22	100	85.71
Transportation Services	Sidewalk-Water Ponding (30 Days)	Don Valley North (17)	19	24	26.32	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Willowdale (18)	10	13	30.00	100	100

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Transportation Services	Sidewalk-Water Ponding (30 Days)	Beaches-East York (19)	14	18	28.57	92.86	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Scarborough Southwest (20)	10	14	40.00	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Scarborough Centre (21)	26	25	-3.85	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Scarborough-Agincourt (22)	27	29	7.41	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Scarborough North (23)	28	13	-53.57	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Scarborough-Guildwood (24)	22	23	4.55	100	100
Transportation Services	Sidewalk-Water Ponding (30 Days)	Scarborough-Rouge Park (25)	19	22	15.79	100	100
Transportation Services	Snow Removal - General (48 Hours)	Etobicoke North (01)	1	1	0.00	100	100
Transportation Services	Snow Removal - General (48 Hours)	Etobicoke Centre (02)	5	0	-100.00	80	-
Transportation Services	Snow Removal - General (48 Hours)	Etobicoke-Lakeshore (03)	3	4	33.33	66.67	100
Transportation Services	Snow Removal - General (48 Hours)	Parkdale-High Park (04)	1	1	0.00	100	100
Transportation Services	Snow Removal - General (48 Hours)	York South-Weston (05)	5	7	40.00	80	71.43
Transportation Services	Snow Removal - General (48 Hours)	York Centre (06)	0	2	-	-	50
Transportation Services	Snow Removal - General (48 Hours)	Humber River-Black Creek (07)	1	1	0.00	100	100
Transportation Services	Snow Removal - General (48 Hours)	Eglinton-Lawrence (08)	0	3	-	-	100
Transportation Services	Snow Removal - General (48 Hours)	Davenport (09)	2	2	0.00	50	50
Transportation Services	Snow Removal - General (48 Hours)	Spadina-Fort York (10)	2	2	0.00	100	50
Transportation Services	Snow Removal - General (48 Hours)	University-Rosedale (11)	4	3	-25.00	100	100
Transportation Services	Snow Removal - General (48 Hours)	Toronto-St. Paul's (12)	3	1	-66.67	66.67	100
Transportation Services	Snow Removal - General (48 Hours)	Toronto-Danforth (14)	0	1	-	-	0
Transportation Services	Snow Removal - General (48 Hours)	Don Valley West (15)	4	5	25.00	50	100
Transportation Services	Snow Removal - General (48 Hours)	Don Valley East (16)	1	0	-100.00	0	-
Transportation Services	Snow Removal - General (48 Hours)	Don Valley North (17)	1	2	100.00	0	100
Transportation Services	Snow Removal - General (48 Hours)	Willowdale (18)	0	2	-	-	100
Transportation Services	Snow Removal - General (48 Hours)	Beaches-East York (19)	5	2	-60.00	100	100
Transportation Services	Snow Removal - General (48 Hours)	Scarborough Southwest (20)	7	4	-42.86	71.43	25
Transportation Services	Snow Removal - General (48 Hours)	Scarborough Centre (21)	2	2	0.00	100	100
Transportation Services	Snow Removal - General (48 Hours)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Transportation Services	Snow Removal - General (48 Hours)	Scarborough North (23)	1	1	0.00	100	100
Transportation Services	Snow Removal - General (48 Hours)	Scarborough-Guildwood (24)	1	3	200.00	100	100
Transportation Services	Snow Removal - School Zone (7 Days)	Etobicoke North (01)	1	0	-100.00	100	-
Transportation Services	Snow Removal - School Zone (7 Days)	Etobicoke Centre (02)	0	2	-	-	50
Transportation Services	Snow Removal - School Zone (7 Days)	Etobicoke-Lakeshore (03)	1	1	0.00	100	100
Transportation Services	Snow Removal - School Zone (7 Days)	Parkdale-High Park (04)	0	1	-	-	100
Transportation Services	Snow Removal - School Zone (7 Days)	York South-Weston (05)	0	2	-	-	100
Transportation Services	Snow Removal - School Zone (7 Days)	Humber River-Black Creek (07)	2	1	-50.00	100	100
Transportation Services	Snow Removal - School Zone (7 Days)	Eglinton-Lawrence (08)	0	1	-	-	100
Transportation Services	Snow Removal - School Zone (7 Days)	Davenport (09)	1	3	200.00	100	66.67
Transportation Services	Snow Removal - School Zone (7 Days)	Toronto-St. Paul's (12)	1	3	200.00	0	100
Transportation Services	Snow Removal - School Zone (7 Days)	Toronto-Danforth (14)	1	1	0.00	100	100
Transportation Services	Snow Removal - School Zone (7 Days)	Don Valley West (15)	0	2	-	-	100
Transportation Services	Snow Removal - School Zone (7 Days)	Beaches-East York (19)	0	1	-	-	100
Transportation Services	Snow Removal - School Zone (7 Days)	Scarborough Southwest (20)	0	2	-	-	50
Transportation Services	Snow Removal - School Zone (7 Days)	Scarborough Centre (21)	2	0	-100.00	100	-

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Transportation Services	Snow Removal - School Zone (7 Days)	Scarborough North (23)	0	1	-	-	100
Transportation Services	Snow Removal - School Zone (7 Days)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Transportation Services	Snow Removal - School Zone (7 Days)	Scarborough-Rouge Park (25)	2	0	-100.00	100	-
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Etobicoke North (01)	3	4	33.33	66.67	75
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Etobicoke-Lakeshore (03)	5	2	-60.00	20	50
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Parkdale-High Park (04)	5	5	0.00	100	100
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	York South-Weston (05)	1	2	100.00	100	100
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Humber River-Black Creek (07)	1	2	100.00	100	100
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Eglinton-Lawrence (08)	2	1	-50.00	100	100
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Davenport (09)	2	1	-50.00	0	100
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	University-Rosedale (11)	2	2	0.00	100	50
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Toronto-St. Paul's (12)	1	2	100.00	100	100
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Don Valley West (15)	1	0	-100.00	100	-
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Don Valley East (16)	0	1	-	-	100
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Don Valley North (17)	2	0	-100.00	100	-
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Willowdale (18)	1	0	-100.00	100	-
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Beaches-East York (19)	2	0	-100.00	50	-
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Scarborough Southwest (20)	0	1	-	-	100
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Scarborough Centre (21)	2	0	-100.00	100	-
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Scarborough-Agincourt (22)	2	0	-100.00	100	-
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Scarborough-Guildwood (24)	0	1	-	-	100
Transportation Services	Snow Removal - Sightline Problem (72 Hours)	Scarborough-Rouge Park (25)	1	1	0.00	100	100
Transportation Services	Street furniture damaged (5 Days)	Etobicoke North (01)	0	3	-	-	100
Transportation Services	Street furniture damaged (5 Days)	Etobicoke Centre (02)	1	1	0.00	100	100
Transportation Services	Street furniture damaged (5 Days)	Etobicoke-Lakeshore (03)	5	2	-60.00	100	100
Transportation Services	Street furniture damaged (5 Days)	Parkdale-High Park (04)	23	25	8.70	100	100
Transportation Services	Street furniture damaged (5 Days)	York South-Weston (05)	3	0	-100.00	66.67	-
Transportation Services	Street furniture damaged (5 Days)	Humber River-Black Creek (07)	1	0	-100.00	100	-
Transportation Services	Street furniture damaged (5 Days)	Eglinton-Lawrence (08)	7	4	-42.86	100	100
Transportation Services	Street furniture damaged (5 Days)	Davenport (09)	10	13	30.00	100	100
Transportation Services	Street furniture damaged (5 Days)	Spadina-Fort York (10)	24	34	41.67	100	85.29
Transportation Services	Street furniture damaged (5 Days)	University-Rosedale (11)	38	55	44.74	94.59	81.13
Transportation Services	Street furniture damaged (5 Days)	Toronto-St. Paul's (12)	4	6	50.00	100	100
Transportation Services	Street furniture damaged (5 Days)	Toronto Centre (13)	46	48	4.35	100	85.11
Transportation Services	Street furniture damaged (5 Days)	Toronto-Danforth (14)	17	19	11.76	100	72.22
Transportation Services	Street furniture damaged (5 Days)	Don Valley West (15)	2	0	-100.00	100	-
Transportation Services	Street furniture damaged (5 Days)	Don Valley East (16)	3	0	-100.00	100	-
Transportation Services	Street furniture damaged (5 Days)	Willowdale (18)	0	1	-	-	100
Transportation Services	Street furniture damaged (5 Days)	Beaches-East York (19)	23	9	-60.87	100	66.67
Transportation Services	Street furniture damaged (5 Days)	Scarborough North (23)	0	1	-	-	100
Transportation Services	Street furniture damaged (5 Days)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Transportation Services	Traffic Island - Damaged (8 Weeks)	Etobicoke North (01)	2	6	200.00	100	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	Etobicoke Centre (02)	1	4	300.00	100	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	Etobicoke-Lakeshore (03)	4	1	-75.00	100	N/A

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Transportation Services	Traffic Island - Damaged (8 Weeks)	Parkdale-High Park (04)	0	1	-	-	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	York South-Weston (05)	1	1	0.00	100	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	York Centre (06)	3	1	-66.67	100	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	Humber River-Black Creek (07)	1	0	-100.00	100	-
Transportation Services	Traffic Island - Damaged (8 Weeks)	Eglinton-Lawrence (08)	0	2	-	-	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	Davenport (09)	3	1	-66.67	100	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	Spadina-Fort York (10)	5	6	20.00	100	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	University-Rosedale (11)	4	2	-50.00	100	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	Toronto-St. Paul's (12)	5	3	-40.00	100	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	Toronto Centre (13)	0	2	-	-	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	Toronto-Danforth (14)	0	1	-	-	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	Don Valley West (15)	3	0	-100.00	100	-
Transportation Services	Traffic Island - Damaged (8 Weeks)	Don Valley East (16)	0	2	-	-	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	Don Valley North (17)	0	1	-	-	N/A
Transportation Services	Traffic Island - Damaged (8 Weeks)	Willowdale (18)	0	1	-	-	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	Beaches-East York (19)	1	0	-100.00	100	-
Transportation Services	Traffic Island - Damaged (8 Weeks)	Scarborough Southwest (20)	1	11	1000.00	100	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	Scarborough Centre (21)	4	2	-50.00	100	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	Scarborough-Agincourt (22)	3	3	0.00	100	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	Scarborough North (23)	3	3	0.00	100	100
Transportation Services	Traffic Island - Damaged (8 Weeks)	Scarborough-Rouge Park (25)	0	2	-	-	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Etobicoke North (01)	17	31	82.35	100	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Etobicoke Centre (02)	30	44	46.67	70	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Etobicoke-Lakeshore (03)	18	25	38.89	66.67	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Parkdale-High Park (04)	9	5	-44.44	100	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	York South-Weston (05)	7	5	-28.57	100	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	York Centre (06)	3	7	133.33	66.67	57.14
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Humber River-Black Creek (07)	16	7	-56.25	81.25	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Eglinton-Lawrence (08)	6	3	-50.00	66.67	66.67
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Davenport (09)	1	0	-100.00	100	-
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Spadina-Fort York (10)	4	3	-25.00	100	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	University-Rosedale (11)	1	3	200.00	100	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Toronto-St. Paul's (12)	9	7	-22.22	77.78	85.71
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Toronto Centre (13)	2	0	-100.00	100	-
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Toronto-Danforth (14)	3	2	-33.33	100	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Don Valley West (15)	14	9	-35.71	42.86	62.5
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Don Valley East (16)	21	11	-47.62	38.1	18.18
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Don Valley North (17)	3	1	-66.67	66.67	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Willowdale (18)	3	1	-66.67	100	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Beaches-East York (19)	2	7	250.00	100	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Scarborough Southwest (20)	4	18	350.00	100	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Scarborough Centre (21)	1	1	0.00	100	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Scarborough-Agincourt (22)	5	2	-60.00	100	100
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Scarborough North (23)	5	3	-40.00	100	100

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Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Scarborough-Guildwood (24)	6	9	50.00	100	88.89
Transportation Services	Traffic Island-Grass Needs Cutting (5 Weeks)	Scarborough-Rouge Park (25)	8	8	0.00	100	100
Transportation Services	Walkway - damaged (30 Days)	Etobicoke North (01)	3	13	333.33	100	100
Transportation Services	Walkway - damaged (30 Days)	Etobicoke Centre (02)	7	5	-28.57	100	100
Transportation Services	Walkway - damaged (30 Days)	Etobicoke-Lakeshore (03)	3	4	33.33	100	100
Transportation Services	Walkway - damaged (30 Days)	Parkdale-High Park (04)	11	7	-36.36	100	100
Transportation Services	Walkway - damaged (30 Days)	York South-Weston (05)	11	3	-72.73	100	100
Transportation Services	Walkway - damaged (30 Days)	York Centre (06)	7	2	-71.43	100	100
Transportation Services	Walkway - damaged (30 Days)	Humber River-Black Creek (07)	0	7	-	-	100
Transportation Services	Walkway - damaged (30 Days)	Eglinton-Lawrence (08)	9	4	-55.56	100	100
Transportation Services	Walkway - damaged (30 Days)	Davenport (09)	14	8	-42.86	92.86	100
Transportation Services	Walkway - damaged (30 Days)	Spadina-Fort York (10)	2	5	150.00	100	100
Transportation Services	Walkway - damaged (30 Days)	University-Rosedale (11)	8	8	0.00	100	100
Transportation Services	Walkway - damaged (30 Days)	Toronto-St. Paul's (12)	6	8	33.33	80	100
Transportation Services	Walkway - damaged (30 Days)	Toronto Centre (13)	3	1	-66.67	100	100
Transportation Services	Walkway - damaged (30 Days)	Toronto-Danforth (14)	8	14	75.00	85.71	100
Transportation Services	Walkway - damaged (30 Days)	Don Valley West (15)	4	1	-75.00	75	100
Transportation Services	Walkway - damaged (30 Days)	Don Valley East (16)	4	2	-50.00	100	100
Transportation Services	Walkway - damaged (30 Days)	Don Valley North (17)	2	0	-100.00	100	-
Transportation Services	Walkway - damaged (30 Days)	Willowdale (18)	5	3	-40.00	100	100
Transportation Services	Walkway - damaged (30 Days)	Beaches-East York (19)	9	12	33.33	87.5	90.91
Transportation Services	Walkway - damaged (30 Days)	Scarborough Southwest (20)	1	5	400.00	100	100
Transportation Services	Walkway - damaged (30 Days)	Scarborough Centre (21)	3	2	-33.33	100	100
Transportation Services	Walkway - damaged (30 Days)	Scarborough-Agincourt (22)	1	2	100.00	100	100
Transportation Services	Walkway - damaged (30 Days)	Scarborough North (23)	1	4	300.00	100	100
Transportation Services	Walkway - damaged (30 Days)	Scarborough-Guildwood (24)	3	1	-66.67	100	100
Transportation Services	Walkway - damaged (30 Days)	Scarborough-Rouge Park (25)	3	6	100.00	100	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Etobicoke North (01)	1	5	400.00	100	80
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Etobicoke Centre (02)	3	1	-66.67	33.33	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Etobicoke-Lakeshore (03)	5	3	-40.00	25	66.67
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Parkdale-High Park (04)	2	1	-50.00	100	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	York South-Weston (05)	3	1	-66.67	100	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	York Centre (06)	4	2	-50.00	75	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Humber River-Black Creek (07)	0	4	-	-	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Eglinton-Lawrence (08)	3	1	-66.67	100	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Davenport (09)	3	0	-100.00	100	-
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Spadina-Fort York (10)	2	1	-50.00	100	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	University-Rosedale (11)	0	2	-	-	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Toronto-St. Paul's (12)	2	1	-50.00	100	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Toronto-Danforth (14)	2	3	50.00	100	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Don Valley West (15)	1	0	-100.00	0	-
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Don Valley East (16)	2	4	100.00	100	75
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Don Valley North (17)	1	0	-100.00	100	-
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Willowdale (18)	2	2	0.00	50	50

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Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Beaches-East York (19)	0	2	-	-	50
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Scarborough Southwest (20)	7	1	-85.71	85.71	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Scarborough Centre (21)	0	1	-	-	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Scarborough-Agincourt (22)	1	1	0.00	100	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Scarborough North (23)	6	5	-16.67	100	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Scarborough-Guildwood (24)	6	3	-50.00	100	100
Transportation Services	Walkway - Snow Clearing/ Salting required (72 Hours)	Scarborough-Rouge Park (25)	4	4	0.00	100	100
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Etobicoke North (01)	12	12	0.00	83.33	100
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Etobicoke Centre (02)	8	6	-25.00	87.5	100
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Etobicoke-Lakeshore (03)	24	21	-12.50	83.33	95
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Parkdale-High Park (04)	10	25	150.00	100	95.83
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	York South-Weston (05)	21	23	9.52	85.71	95.65
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	York Centre (06)	5	13	160.00	100	61.54
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Humber River-Black Creek (07)	15	19	26.67	100	88.89
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Eglinton-Lawrence (08)	10	17	70.00	60	75
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Davenport (09)	19	27	42.11	66.67	92.31
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Spadina-Fort York (10)	6	5	-16.67	100	100
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	University-Rosedale (11)	9	12	33.33	87.5	100
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Toronto-St. Paul's (12)	7	14	100.00	100	83.33
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Toronto Centre (13)	6	1	-83.33	100	0
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Toronto-Danforth (14)	23	14	-39.13	100	84.62
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Don Valley West (15)	8	5	-37.50	87.5	100
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Don Valley East (16)	11	2	-81.82	90.91	100
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Don Valley North (17)	1	1	0.00	100	100
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Willowdale (18)	6	7	16.67	100	100
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Beaches-East York (19)	13	12	-7.69	100	91.67
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Scarborough Southwest (20)	16	16	0.00	100	81.25
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Scarborough Centre (21)	12	7	-41.67	100	100
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Scarborough-Agincourt (22)	5	7	40.00	80	57.14
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Scarborough North (23)	7	10	42.86	100	100
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Scarborough-Guildwood (24)	11	10	-9.09	100	80
Transportation Services	Walkway-Weeds Need Cutting (5 Weeks)	Scarborough-Rouge Park (25)	15	8	-46.67	100	100
Transportation Services	West Nile Virus - Standing Water / Roadway (72 Hours)	Etobicoke-Lakeshore (03)	0	2	-	-	100
Transportation Services	West Nile Virus - Standing Water / Roadway (72 Hours)	York South-Weston (05)	0	1	-	-	100
Transportation Services	West Nile Virus - Standing Water / Roadway (72 Hours)	Spadina-Fort York (10)	0	1	-	-	100
Transportation Services	West Nile Virus - Standing Water / Roadway (72 Hours)	Toronto-St. Paul's (12)	1	0	-100.00	100	-
Transportation Services	Missing/Damaged Signs (4 Hours)	Etobicoke North (01)	310	278	-10.32	95	98.16
Transportation Services	Missing/Damaged Signs (4 Hours)	Etobicoke Centre (02)	296	283	-4.39	93.43	95.31
Transportation Services	Missing/Damaged Signs (4 Hours)	Etobicoke-Lakeshore (03)	420	435	3.57	94.13	98.35
Transportation Services	Missing/Damaged Signs (4 Hours)	Parkdale-High Park (04)	344	338	-1.74	93.75	95.72
Transportation Services	Missing/Damaged Signs (4 Hours)	York South-Weston (05)	282	350	24.11	94.24	97.09
Transportation Services	Missing/Damaged Signs (4 Hours)	York Centre (06)	257	265	3.11	95.3	98.41
Transportation Services	Missing/Damaged Signs (4 Hours)	Humber River-Black Creek (07)	204	233	14.22	95.94	98.67
Transportation Services	Missing/Damaged Signs (4 Hours)	Eglinton-Lawrence (08)	349	426	22.06	96.05	83.58

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Transportation Services	Missing/Damaged Signs (4 Hours)	Davenport (09)	378	385	1.85	94.61	96.3
Transportation Services	Missing/Damaged Signs (4 Hours)	Spadina-Fort York (10)	477	461	-3.35	93.75	95.61
Transportation Services	Missing/Damaged Signs (4 Hours)	University-Rosedale (11)	494	538	8.91	93.47	97.56
Transportation Services	Missing/Damaged Signs (4 Hours)	Toronto-St. Paul's (12)	411	381	-7.30	94.07	94.39
Transportation Services	Missing/Damaged Signs (4 Hours)	Toronto Centre (13)	449	411	-8.46	94.1	95.07
Transportation Services	Missing/Damaged Signs (4 Hours)	Toronto-Danforth (14)	427	422	-1.17	95.96	97.09
Transportation Services	Missing/Damaged Signs (4 Hours)	Don Valley West (15)	219	246	12.33	98.1	97.03
Transportation Services	Missing/Damaged Signs (4 Hours)	Don Valley East (16)	132	177	34.09	94.49	96.89
Transportation Services	Missing/Damaged Signs (4 Hours)	Don Valley North (17)	175	192	9.71	97.01	97.78
Transportation Services	Missing/Damaged Signs (4 Hours)	Willowdale (18)	226	233	3.10	98.13	99.1
Transportation Services	Missing/Damaged Signs (4 Hours)	Beaches-East York (19)	346	357	3.18	94.2	98.31
Transportation Services	Missing/Damaged Signs (4 Hours)	Scarborough Southwest (20)	211	270	27.96	95.5	96.14
Transportation Services	Missing/Damaged Signs (4 Hours)	Scarborough Centre (21)	228	253	10.96	94.55	97.92
Transportation Services	Missing/Damaged Signs (4 Hours)	Scarborough-Agincourt (22)	160	278	73.75	88.96	95.13
Transportation Services	Missing/Damaged Signs (4 Hours)	Scarborough North (23)	140	114	-18.57	99.26	97.32
Transportation Services	Missing/Damaged Signs (4 Hours)	Scarborough-Guildwood (24)	151	184	21.85	95.27	97.13
Transportation Services	Missing/Damaged Signs (4 Hours)	Scarborough-Rouge Park (25)	148	162	9.46	99.3	98.7
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Etobicoke North (01)	14	17	21.43	100	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Etobicoke Centre (02)	11	13	18.18	81.82	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Etobicoke-Lakeshore (03)	38	43	13.16	78.38	97.22
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Parkdale-High Park (04)	43	33	-23.26	100	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	York South-Weston (05)	17	30	76.47	94.12	95.45
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	York Centre (06)	16	26	62.50	100	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Humber River-Black Creek (07)	14	8	-42.86	83.33	85.71
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Eglinton-Lawrence (08)	37	59	59.46	97.14	98.18
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Davenport (09)	24	45	87.50	95.83	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Spadina-Fort York (10)	83	81	-2.41	88.16	90.28
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	University-Rosedale (11)	63	51	-19.05	84.75	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Toronto-St. Paul's (12)	48	65	35.42	82.22	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Toronto Centre (13)	53	59	11.32	92.16	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Toronto-Danforth (14)	39	42	7.69	86.84	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Don Valley West (15)	33	49	48.48	82.14	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Don Valley East (16)	12	16	33.33	91.67	85.71
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Don Valley North (17)	20	17	-15.00	88.24	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Willowdale (18)	19	14	-26.32	87.5	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Beaches-East York (19)	37	31	-16.22	78.38	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Scarborough Southwest (20)	22	24	9.09	88.89	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Scarborough Centre (21)	11	29	163.64	100	96.3
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Scarborough-Agincourt (22)	6	13	116.67	83.33	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Scarborough North (23)	11	12	9.09	100	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Scarborough-Guildwood (24)	4	24	500.00	100	100
Transportation Services	Missing/Faded Pavement Markings (2 Weeks)	Scarborough-Rouge Park (25)	6	17	183.33	100	100
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Etobicoke North (01)	3	2	-33.33	100	50
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Etobicoke Centre (02)	3	5	66.67	100	100

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Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Etobicoke-Lakeshore (03)	5	0	-100.00	100	-
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Parkdale-High Park (04)	4	2	-50.00	100	100
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	York South-Weston (05)	3	1	-66.67	100	100
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	York Centre (06)	1	0	-100.00	0	-
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Humber River-Black Creek (07)	2	1	-50.00	100	100
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Eglinton-Lawrence (08)	3	4	33.33	33.33	100
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Davenport (09)	2	0	-100.00	100	-
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Spadina-Fort York (10)	30	38	26.67	100	94.74
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	University-Rosedale (11)	16	18	12.50	100	100
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Toronto-St. Paul's (12)	5	6	20.00	60	100
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Toronto Centre (13)	16	15	-6.25	93.33	100
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Toronto-Danforth (14)	2	1	-50.00	50	0
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Don Valley West (15)	1	3	200.00	100	100
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Don Valley East (16)	2	1	-50.00	100	100
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Don Valley North (17)	2	0	-100.00	100	-
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Willowdale (18)	0	1	-	-	100
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Beaches-East York (19)	5	6	20.00	80	100
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Scarborough Southwest (20)	2	0	-100.00	100	-
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Scarborough Centre (21)	1	0	-100.00	100	-
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Scarborough-Agincourt (22)	0	2	-	-	50
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Scarborough North (23)	1	0	-100.00	100	-
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Scarborough-Guildwood (24)	5	3	-40.00	100	66.67
Transportation Services	Traffic Sign - Graffiti Complaint (2 Weeks)	Scarborough-Rouge Park (25)	2	3	50.00	50	100
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Etobicoke-Lakeshore (03)	1	0	-100.00	100	-
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Parkdale-High Park (04)	16	14	-12.50	100	92.31
Transportation Services	Flashing Beacon Maintenance (4 Hours)	York South-Weston (05)	5	1	-80.00	100	100
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Eglinton-Lawrence (08)	4	2	-50.00	100	50
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Davenport (09)	3	0	-100.00	100	-
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Spadina-Fort York (10)	4	3	-25.00	75	100
Transportation Services	Flashing Beacon Maintenance (4 Hours)	University-Rosedale (11)	4	1	-75.00	100	100
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Toronto-St. Paul's (12)	4	2	-50.00	100	100
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Toronto Centre (13)	2	0	-100.00	100	-
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Toronto-Danforth (14)	6	0	-100.00	83.33	-
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Don Valley West (15)	3	2	-33.33	100	100
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Don Valley East (16)	3	1	-66.67	66.67	100
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Don Valley North (17)	1	0	-100.00	100	-
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Willowdale (18)	1	0	-100.00	100	-
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Beaches-East York (19)	5	0	-100.00	100	-
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Scarborough Southwest (20)	1	0	-100.00	100	-
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Scarborough Centre (21)	1	0	-100.00	100	-
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Scarborough North (23)	0	1	-	-	100
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Scarborough-Guildwood (24)	0	2	-	-	100
Transportation Services	Flashing Beacon Maintenance (4 Hours)	Scarborough-Rouge Park (25)	0	1	-	-	100
Transportation Services	PXO Maintenance (4 Hours)	Etobicoke North (01)	25	36	44.00	100	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	PXO Maintenance (4 Hours)	Etobicoke Centre (02)	48	40	-16.67	100	92.5
Transportation Services	PXO Maintenance (4 Hours)	Etobicoke-Lakeshore (03)	49	53	8.16	100	96.15
Transportation Services	PXO Maintenance (4 Hours)	Parkdale-High Park (04)	43	81	88.37	100	98.75
Transportation Services	PXO Maintenance (4 Hours)	York South-Weston (05)	32	32	0.00	100	100
Transportation Services	PXO Maintenance (4 Hours)	York Centre (06)	26	19	-26.92	92	94.74
Transportation Services	PXO Maintenance (4 Hours)	Humber River-Black Creek (07)	8	12	50.00	87.5	83.33
Transportation Services	PXO Maintenance (4 Hours)	Eglinton-Lawrence (08)	25	47	88.00	100	95.74
Transportation Services	PXO Maintenance (4 Hours)	Davenport (09)	55	77	40.00	98.11	96.05
Transportation Services	PXO Maintenance (4 Hours)	Spadina-Fort York (10)	34	32	-5.88	97.06	96.77
Transportation Services	PXO Maintenance (4 Hours)	University-Rosedale (11)	29	48	65.52	96.55	91.67
Transportation Services	PXO Maintenance (4 Hours)	Toronto-St. Paul's (12)	51	52	1.96	96.08	90.2
Transportation Services	PXO Maintenance (4 Hours)	Toronto Centre (13)	60	58	-3.33	100	100
Transportation Services	PXO Maintenance (4 Hours)	Toronto-Danforth (14)	71	85	19.72	97.14	94.05
Transportation Services	PXO Maintenance (4 Hours)	Don Valley West (15)	17	51	200.00	100	90.2
Transportation Services	PXO Maintenance (4 Hours)	Don Valley East (16)	27	27	0.00	100	88.89
Transportation Services	PXO Maintenance (4 Hours)	Don Valley North (17)	13	36	176.92	100	94.12
Transportation Services	PXO Maintenance (4 Hours)	Willowdale (18)	18	24	33.33	100	95.83
Transportation Services	PXO Maintenance (4 Hours)	Beaches-East York (19)	69	44	-36.23	98.48	95.45
Transportation Services	PXO Maintenance (4 Hours)	Scarborough Southwest (20)	24	33	37.50	95.83	96.97
Transportation Services	PXO Maintenance (4 Hours)	Scarborough Centre (21)	23	23	0.00	100	86.36
Transportation Services	PXO Maintenance (4 Hours)	Scarborough-Agincourt (22)	32	43	34.38	100	95.35
Transportation Services	PXO Maintenance (4 Hours)	Scarborough North (23)	16	26	62.50	100	100
Transportation Services	PXO Maintenance (4 Hours)	Scarborough-Guildwood (24)	54	30	-44.44	100	90
Transportation Services	PXO Maintenance (4 Hours)	Scarborough-Rouge Park (25)	14	14	0.00	100	100
Transportation Services	RESCU Maintenance (4 Hours)	Etobicoke North (01)	0	2	-	-	100
Transportation Services	RESCU Maintenance (4 Hours)	Etobicoke Centre (02)	0	2	-	-	100
Transportation Services	RESCU Maintenance (4 Hours)	Etobicoke-Lakeshore (03)	2	1	-50.00	100	N/A
Transportation Services	RESCU Maintenance (4 Hours)	Parkdale-High Park (04)	0	1	-	-	100
Transportation Services	RESCU Maintenance (4 Hours)	York South-Weston (05)	2	0	-100.00	50	-
Transportation Services	RESCU Maintenance (4 Hours)	York Centre (06)	0	2	-	-	100
Transportation Services	RESCU Maintenance (4 Hours)	Eglinton-Lawrence (08)	1	1	0.00	100	100
Transportation Services	RESCU Maintenance (4 Hours)	Davenport (09)	1	0	-100.00	100	-
Transportation Services	RESCU Maintenance (4 Hours)	Spadina-Fort York (10)	2	1	-50.00	100	100
Transportation Services	RESCU Maintenance (4 Hours)	University-Rosedale (11)	1	0	-100.00	100	-
Transportation Services	RESCU Maintenance (4 Hours)	Toronto Centre (13)	1	1	0.00	100	100
Transportation Services	RESCU Maintenance (4 Hours)	Don Valley West (15)	1	0	-100.00	100	-
Transportation Services	RESCU Maintenance (4 Hours)	Willowdale (18)	1	1	0.00	100	100
Transportation Services	RESCU Maintenance (4 Hours)	Scarborough Southwest (20)	1	0	-100.00	100	-
Transportation Services	RESCU Maintenance (4 Hours)	Scarborough Centre (21)	4	0	-100.00	100	-
Transportation Services	RESCU Maintenance (4 Hours)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Transportation Services	RESCU Maintenance (4 Hours)	Scarborough-Guildwood (24)	1	1	0.00	100	100
Transportation Services	Respond to Locates Request (4 Hours)	Etobicoke North (01)	0	1	-	-	100
Transportation Services	Respond to Locates Request (4 Hours)	Davenport (09)	1	1	0.00	100	0
Transportation Services	Respond to Locates Request (4 Hours)	Toronto-St. Paul's (12)	1	0	-100.00	0	-

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Transportation Services	Respond to Locates Request (4 Hours)	Scarborough-Agincourt (22)	0	1	-	-	100
Transportation Services	Sign Maintenance (4 Hours)	Etobicoke North (01)	2	1	-50.00	100	0
Transportation Services	Sign Maintenance (4 Hours)	Etobicoke Centre (02)	1	1	0.00	100	100
Transportation Services	Sign Maintenance (4 Hours)	Etobicoke-Lakeshore (03)	2	4	100.00	100	100
Transportation Services	Sign Maintenance (4 Hours)	Parkdale-High Park (04)	0	1	-	-	100
Transportation Services	Sign Maintenance (4 Hours)	Eglinton-Lawrence (08)	0	1	-	-	100
Transportation Services	Sign Maintenance (4 Hours)	Spadina-Fort York (10)	2	0	-100.00	100	-
Transportation Services	Sign Maintenance (4 Hours)	University-Rosedale (11)	0	3	-	-	33.33
Transportation Services	Sign Maintenance (4 Hours)	Toronto-St. Paul's (12)	1	2	100.00	100	100
Transportation Services	Sign Maintenance (4 Hours)	Toronto Centre (13)	3	1	-66.67	100	100
Transportation Services	Sign Maintenance (4 Hours)	Toronto-Danforth (14)	2	4	100.00	50	100
Transportation Services	Sign Maintenance (4 Hours)	Don Valley West (15)	0	1	-	-	100
Transportation Services	Sign Maintenance (4 Hours)	Don Valley East (16)	1	1	0.00	100	100
Transportation Services	Sign Maintenance (4 Hours)	Don Valley North (17)	2	2	0.00	50	100
Transportation Services	Sign Maintenance (4 Hours)	Willowdale (18)	0	1	-	-	0
Transportation Services	Sign Maintenance (4 Hours)	Beaches-East York (19)	0	1	-	-	100
Transportation Services	Sign Maintenance (4 Hours)	Scarborough Southwest (20)	0	1	-	-	100
Transportation Services	Sign Maintenance (4 Hours)	Scarborough Centre (21)	0	4	-	-	50
Transportation Services	Sign Maintenance (4 Hours)	Scarborough-Agincourt (22)	0	2	-	-	100
Transportation Services	Sign Maintenance (4 Hours)	Scarborough North (23)	1	0	-100.00	100	-
Transportation Services	Sign Maintenance (4 Hours)	Scarborough-Guildwood (24)	0	1	-	-	0
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Etobicoke North (01)	4	1	-75.00	0	100
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Etobicoke Centre (02)	7	2	-71.43	28.57	50
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Etobicoke-Lakeshore (03)	4	4	0.00	25	75
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Parkdale-High Park (04)	2	3	50.00	50	0
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	York South-Weston (05)	4	4	0.00	0	0
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	York Centre (06)	0	2	-	-	0
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Humber River-Black Creek (07)	1	0	-100.00	100	-
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Eglinton-Lawrence (08)	5	5	0.00	20	0
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Davenport (09)	9	3	-66.67	0	0
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Spadina-Fort York (10)	37	56	51.35	47.06	16.67
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	University-Rosedale (11)	23	47	104.35	31.82	11.11
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Toronto-St. Paul's (12)	1	2	100.00	0	50
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Toronto Centre (13)	21	30	42.86	42.86	22.22
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Toronto-Danforth (14)	4	3	-25.00	25	66.67
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Don Valley West (15)	3	4	33.33	33.33	75
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Don Valley East (16)	4	0	-100.00	50	-
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Don Valley North (17)	3	1	-66.67	0	0
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Willowdale (18)	25	8	-68.00	64	0
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Beaches-East York (19)	5	4	-20.00	40	0
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Scarborough Southwest (20)	13	6	-53.85	23.08	100
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Scarborough Centre (21)	4	4	0.00	50	25
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Scarborough-Agincourt (22)	4	0	-100.00	33.33	-
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Scarborough North (23)	3	0	-100.00	66.67	-

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Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Scarborough-Guildwood (24)	19	11	-42.11	10.53	0
Transportation Services	Traffic Signal - Graffiti Complaint (2 Weeks)	Scarborough-Rouge Park (25)	4	2	-50.00	0	0
Transportation Services	Traffic Signal Maintenance (4 Hours)	Etobicoke North (01)	344	385	11.92	98.81	95.29
Transportation Services	Traffic Signal Maintenance (4 Hours)	Etobicoke Centre (02)	293	357	21.84	98.25	92.92
Transportation Services	Traffic Signal Maintenance (4 Hours)	Etobicoke-Lakeshore (03)	379	570	50.40	98.64	94.33
Transportation Services	Traffic Signal Maintenance (4 Hours)	Parkdale-High Park (04)	302	320	5.96	97.62	93.97
Transportation Services	Traffic Signal Maintenance (4 Hours)	York South-Weston (05)	311	375	20.58	98.7	93.22
Transportation Services	Traffic Signal Maintenance (4 Hours)	York Centre (06)	416	429	3.13	98.76	93.19
Transportation Services	Traffic Signal Maintenance (4 Hours)	Humber River-Black Creek (07)	257	337	31.13	96.08	95.18
Transportation Services	Traffic Signal Maintenance (4 Hours)	Eglinton-Lawrence (08)	383	429	12.01	99.73	94.8
Transportation Services	Traffic Signal Maintenance (4 Hours)	Davenport (09)	280	242	-13.57	91.7	95.38
Transportation Services	Traffic Signal Maintenance (4 Hours)	Spadina-Fort York (10)	562	484	-13.88	97.09	92.26
Transportation Services	Traffic Signal Maintenance (4 Hours)	University-Rosedale (11)	275	316	14.91	95.24	93.79
Transportation Services	Traffic Signal Maintenance (4 Hours)	Toronto-St. Paul's (12)	326	245	-24.85	93.71	92.83
Transportation Services	Traffic Signal Maintenance (4 Hours)	Toronto Centre (13)	371	380	2.43	96.69	94.64
Transportation Services	Traffic Signal Maintenance (4 Hours)	Toronto-Danforth (14)	305	294	-3.61	96.98	95.8
Transportation Services	Traffic Signal Maintenance (4 Hours)	Don Valley West (15)	293	280	-4.44	97.56	94.87
Transportation Services	Traffic Signal Maintenance (4 Hours)	Don Valley East (16)	282	295	4.61	98.19	94.52
Transportation Services	Traffic Signal Maintenance (4 Hours)	Don Valley North (17)	332	378	13.86	96.94	94.62
Transportation Services	Traffic Signal Maintenance (4 Hours)	Willowdale (18)	285	282	-1.05	98.21	94.62
Transportation Services	Traffic Signal Maintenance (4 Hours)	Beaches-East York (19)	198	203	2.53	96.41	91.41
Transportation Services	Traffic Signal Maintenance (4 Hours)	Scarborough Southwest (20)	293	268	-8.53	97.94	96.96
Transportation Services	Traffic Signal Maintenance (4 Hours)	Scarborough Centre (21)	468	408	-12.82	97.4	94.26
Transportation Services	Traffic Signal Maintenance (4 Hours)	Scarborough-Agincourt (22)	280	356	27.14	97.49	94.9
Transportation Services	Traffic Signal Maintenance (4 Hours)	Scarborough North (23)	253	245	-3.16	97.62	93.8
Transportation Services	Traffic Signal Maintenance (4 Hours)	Scarborough-Guildwood (24)	242	258	6.61	97.47	95.65
Transportation Services	Traffic Signal Maintenance (4 Hours)	Scarborough-Rouge Park (25)	180	212	17.78	98.31	94.23
Transportation Services	All-Way Stop Sign Controls (6 Months)	Etobicoke North (01)	11	5	-54.55	90.91	100
Transportation Services	All-Way Stop Sign Controls (6 Months)	Etobicoke Centre (02)	16	14	-12.50	66.67	91.67
Transportation Services	All-Way Stop Sign Controls (6 Months)	Etobicoke-Lakeshore (03)	25	33	32.00	96	100
Transportation Services	All-Way Stop Sign Controls (6 Months)	Parkdale-High Park (04)	16	4	-75.00	81.25	100
Transportation Services	All-Way Stop Sign Controls (6 Months)	York South-Weston (05)	8	23	187.50	87.5	100
Transportation Services	All-Way Stop Sign Controls (6 Months)	York Centre (06)	25	15	-40.00	72	100
Transportation Services	All-Way Stop Sign Controls (6 Months)	Humber River-Black Creek (07)	10	7	-30.00	90	83.33
Transportation Services	All-Way Stop Sign Controls (6 Months)	Eglinton-Lawrence (08)	25	10	-60.00	56	80
Transportation Services	All-Way Stop Sign Controls (6 Months)	Davenport (09)	4	11	175.00	100	100
Transportation Services	All-Way Stop Sign Controls (6 Months)	Spadina-Fort York (10)	5	7	40.00	100	100
Transportation Services	All-Way Stop Sign Controls (6 Months)	University-Rosedale (11)	8	14	75.00	87.5	92.86
Transportation Services	All-Way Stop Sign Controls (6 Months)	Toronto-St. Paul's (12)	7	10	42.86	100	90
Transportation Services	All-Way Stop Sign Controls (6 Months)	Toronto Centre (13)	3	4	33.33	33.33	100
Transportation Services	All-Way Stop Sign Controls (6 Months)	Toronto-Danforth (14)	6	10	66.67	100	80
Transportation Services	All-Way Stop Sign Controls (6 Months)	Don Valley West (15)	13	20	53.85	100	100
Transportation Services	All-Way Stop Sign Controls (6 Months)	Don Valley East (16)	6	2	-66.67	100	100
Transportation Services	All-Way Stop Sign Controls (6 Months)	Don Valley North (17)	4	3	-25.00	100	100

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Transportation Services	All-Way Stop Sign Controls (6 Months)	Willowdale (18)	13	7	-46.15	100	85.71
Transportation Services	All-Way Stop Sign Controls (6 Months)	Beaches-East York (19)	9	7	-22.22	100	100
Transportation Services	All-Way Stop Sign Controls (6 Months)	Scarborough Southwest (20)	13	26	100.00	100	88
Transportation Services	All-Way Stop Sign Controls (6 Months)	Scarborough Centre (21)	4	10	150.00	100	100
Transportation Services	All-Way Stop Sign Controls (6 Months)	Scarborough-Agincourt (22)	4	5	25.00	100	100
Transportation Services	All-Way Stop Sign Controls (6 Months)	Scarborough North (23)	3	1	-66.67	100	100
Transportation Services	All-Way Stop Sign Controls (6 Months)	Scarborough-Guildwood (24)	6	10	66.67	100	100
Transportation Services	All-Way Stop Sign Controls (6 Months)	Scarborough-Rouge Park (25)	3	7	133.33	100	100
Transportation Services	Alternate Side Parking (6 Months)	Etobicoke Centre (02)	1	0	-100.00	100	-
Transportation Services	Alternate Side Parking (6 Months)	Etobicoke-Lakeshore (03)	0	1	-	-	100
Transportation Services	Alternate Side Parking (6 Months)	Parkdale-High Park (04)	1	4	300.00	100	100
Transportation Services	Alternate Side Parking (6 Months)	York South-Weston (05)	1	1	0.00	100	100
Transportation Services	Alternate Side Parking (6 Months)	York Centre (06)	0	2	-	-	100
Transportation Services	Alternate Side Parking (6 Months)	Humber River-Black Creek (07)	0	1	-	-	100
Transportation Services	Alternate Side Parking (6 Months)	Eglinton-Lawrence (08)	3	1	-66.67	66.67	100
Transportation Services	Alternate Side Parking (6 Months)	Davenport (09)	2	5	150.00	100	80
Transportation Services	Alternate Side Parking (6 Months)	Spadina-Fort York (10)	1	0	-100.00	100	-
Transportation Services	Alternate Side Parking (6 Months)	University-Rosedale (11)	2	4	100.00	100	100
Transportation Services	Alternate Side Parking (6 Months)	Toronto-St. Paul's (12)	1	5	400.00	100	100
Transportation Services	Alternate Side Parking (6 Months)	Toronto-Danforth (14)	5	6	20.00	100	100
Transportation Services	Alternate Side Parking (6 Months)	Don Valley West (15)	0	1	-	-	100
Transportation Services	Alternate Side Parking (6 Months)	Beaches-East York (19)	2	3	50.00	100	100
Transportation Services	Bicycle Signals (2 Years)	Etobicoke-Lakeshore (03)	0	2	-	-	100
Transportation Services	Bicycle Signals (2 Years)	Parkdale-High Park (04)	3	1	-66.67	100	100
Transportation Services	Bicycle Signals (2 Years)	York Centre (06)	1	0	-100.00	100	-
Transportation Services	Bicycle Signals (2 Years)	Davenport (09)	2	1	-50.00	100	100
Transportation Services	Bicycle Signals (2 Years)	Spadina-Fort York (10)	3	4	33.33	100	100
Transportation Services	Bicycle Signals (2 Years)	University-Rosedale (11)	2	1	-50.00	100	100
Transportation Services	Bicycle Signals (2 Years)	Toronto Centre (13)	2	1	-50.00	100	100
Transportation Services	Bicycle Signals (2 Years)	Toronto-Danforth (14)	2	1	-50.00	100	100
Transportation Services	Bicycle Signals (2 Years)	Don Valley East (16)	0	2	-	-	100
Transportation Services	Bicycle Signals (2 Years)	Beaches-East York (19)	1	1	0.00	0	100
Transportation Services	Bicycle Signals (2 Years)	Scarborough Centre (21)	0	1	-	-	100
Transportation Services	Blocked Access By Parking (6 Months)	Etobicoke North (01)	0	1	-	-	100
Transportation Services	Blocked Access By Parking (6 Months)	Etobicoke Centre (02)	0	1	-	-	N/A
Transportation Services	Blocked Access By Parking (6 Months)	Etobicoke-Lakeshore (03)	3	1	-66.67	100	100
Transportation Services	Blocked Access By Parking (6 Months)	Parkdale-High Park (04)	1	2	100.00	100	100
Transportation Services	Blocked Access By Parking (6 Months)	York South-Weston (05)	1	2	100.00	100	50
Transportation Services	Blocked Access By Parking (6 Months)	Humber River-Black Creek (07)	2	1	-50.00	100	100
Transportation Services	Blocked Access By Parking (6 Months)	Eglinton-Lawrence (08)	0	3	-	-	66.67
Transportation Services	Blocked Access By Parking (6 Months)	Davenport (09)	3	7	133.33	100	100
Transportation Services	Blocked Access By Parking (6 Months)	Spadina-Fort York (10)	6	4	-33.33	60	100
Transportation Services	Blocked Access By Parking (6 Months)	University-Rosedale (11)	8	4	-50.00	100	66.67
Transportation Services	Blocked Access By Parking (6 Months)	Toronto-St. Paul's (12)	3	8	166.67	100	100

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Transportation Services	Blocked Access By Parking (6 Months)	Toronto Centre (13)	1	0	-100.00	100	-
Transportation Services	Blocked Access By Parking (6 Months)	Toronto-Danforth (14)	4	2	-50.00	100	100
Transportation Services	Blocked Access By Parking (6 Months)	Don Valley West (15)	3	0	-100.00	100	-
Transportation Services	Blocked Access By Parking (6 Months)	Willowdale (18)	1	0	-100.00	100	-
Transportation Services	Blocked Access By Parking (6 Months)	Beaches-East York (19)	7	2	-71.43	100	100
Transportation Services	Blocked Access By Parking (6 Months)	Scarborough Southwest (20)	2	2	0.00	100	100
Transportation Services	Blocked Access By Parking (6 Months)	Scarborough Centre (21)	1	0	-100.00	100	-
Transportation Services	Blocked Access By Parking (6 Months)	Scarborough-Agincourt (22)	2	0	-100.00	100	-
Transportation Services	Blocked Access By Parking (6 Months)	Scarborough North (23)	0	1	-	-	100
Transportation Services	Blocked Access By Parking (6 Months)	Scarborough-Guildwood (24)	0	2	-	-	100
Transportation Services	Commercial Loading Zone (6 Months)	Etobicoke-Lakeshore (03)	1	0	-100.00	100	-
Transportation Services	Commercial Loading Zone (6 Months)	Parkdale-High Park (04)	0	1	-	-	100
Transportation Services	Commercial Loading Zone (6 Months)	York South-Weston (05)	1	0	-100.00	100	-
Transportation Services	Commercial Loading Zone (6 Months)	Eglinton-Lawrence (08)	0	1	-	-	100
Transportation Services	Commercial Loading Zone (6 Months)	Davenport (09)	3	2	-33.33	66.67	100
Transportation Services	Commercial Loading Zone (6 Months)	Spadina-Fort York (10)	3	1	-66.67	100	100
Transportation Services	Commercial Loading Zone (6 Months)	University-Rosedale (11)	3	5	66.67	100	80
Transportation Services	Commercial Loading Zone (6 Months)	Toronto Centre (13)	1	3	200.00	100	66.67
Transportation Services	Commercial Loading Zone (6 Months)	Toronto-Danforth (14)	1	0	-100.00	100	-
Transportation Services	Commercial Loading Zone (6 Months)	Don Valley West (15)	0	1	-	-	100
Transportation Services	Commercial Loading Zone (6 Months)	Beaches-East York (19)	2	0	-100.00	50	-
Transportation Services	Community Traffic Study (3 Months)	Etobicoke-Lakeshore (03)	0	1	-	-	100
Transportation Services	Community Traffic Study (3 Months)	York South-Weston (05)	0	2	-	-	0
Transportation Services	Community Traffic Study (3 Months)	York Centre (06)	2	1	-50.00	50	100
Transportation Services	Community Traffic Study (3 Months)	Eglinton-Lawrence (08)	1	6	500.00	100	100
Transportation Services	Community Traffic Study (3 Months)	Davenport (09)	2	1	-50.00	100	100
Transportation Services	Community Traffic Study (3 Months)	Spadina-Fort York (10)	1	1	0.00	0	100
Transportation Services	Community Traffic Study (3 Months)	University-Rosedale (11)	2	1	-50.00	50	0
Transportation Services	Community Traffic Study (3 Months)	Toronto-St. Paul's (12)	0	2	-	-	100
Transportation Services	Community Traffic Study (3 Months)	Toronto Centre (13)	1	0	-100.00	100	-
Transportation Services	Community Traffic Study (3 Months)	Toronto-Danforth (14)	1	0	-100.00	N/A	-
Transportation Services	Community Traffic Study (3 Months)	Don Valley West (15)	1	0	-100.00	100	-
Transportation Services	Community Traffic Study (3 Months)	Don Valley North (17)	0	4	-	-	100
Transportation Services	Community Traffic Study (3 Months)	Willowdale (18)	0	1	-	-	100
Transportation Services	Community Traffic Study (3 Months)	Scarborough Centre (21)	0	1	-	-	100
Transportation Services	Community Traffic Study (3 Months)	Scarborough-Rouge Park (25)	0	1	-	-	100
Transportation Services	Corner Parking Prohibition (4 Months)	Etobicoke North (01)	2	1	-50.00	100	100
Transportation Services	Corner Parking Prohibition (4 Months)	Etobicoke Centre (02)	1	3	200.00	100	100
Transportation Services	Corner Parking Prohibition (4 Months)	Etobicoke-Lakeshore (03)	1	4	300.00	0	100
Transportation Services	Corner Parking Prohibition (4 Months)	Parkdale-High Park (04)	1	2	100.00	100	50
Transportation Services	Corner Parking Prohibition (4 Months)	York South-Weston (05)	4	3	-25.00	100	66.67
Transportation Services	Corner Parking Prohibition (4 Months)	York Centre (06)	1	3	200.00	100	100
Transportation Services	Corner Parking Prohibition (4 Months)	Humber River-Black Creek (07)	0	3	-	-	100
Transportation Services	Corner Parking Prohibition (4 Months)	Eglinton-Lawrence (08)	2	1	-50.00	100	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Corner Parking Prohibition (4 Months)	Davenport (09)	7	3	-57.14	100	100
Transportation Services	Corner Parking Prohibition (4 Months)	Spadina-Fort York (10)	2	0	-100.00	100	-
Transportation Services	Corner Parking Prohibition (4 Months)	University-Rosedale (11)	3	2	-33.33	100	100
Transportation Services	Corner Parking Prohibition (4 Months)	Toronto-St. Paul's (12)	8	3	-62.50	87.5	100
Transportation Services	Corner Parking Prohibition (4 Months)	Toronto Centre (13)	5	2	-60.00	80	100
Transportation Services	Corner Parking Prohibition (4 Months)	Toronto-Danforth (14)	7	1	-85.71	71.43	100
Transportation Services	Corner Parking Prohibition (4 Months)	Don Valley East (16)	1	1	0.00	100	100
Transportation Services	Corner Parking Prohibition (4 Months)	Don Valley North (17)	0	2	-	-	100
Transportation Services	Corner Parking Prohibition (4 Months)	Willowdale (18)	1	0	-100.00	100	-
Transportation Services	Corner Parking Prohibition (4 Months)	Beaches-East York (19)	8	2	-75.00	100	100
Transportation Services	Corner Parking Prohibition (4 Months)	Scarborough Southwest (20)	7	4	-42.86	100	100
Transportation Services	Corner Parking Prohibition (4 Months)	Scarborough Centre (21)	1	1	0.00	100	100
Transportation Services	Corner Parking Prohibition (4 Months)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Transportation Services	Corner Parking Prohibition (4 Months)	Scarborough North (23)	1	0	-100.00	100	-
Transportation Services	Corner Parking Prohibition (4 Months)	Scarborough-Guildwood (24)	2	0	-100.00	100	-
Transportation Services	Development Applications (6 Months)	Etobicoke North (01)	0	1	-	-	100
Transportation Services	Development Applications (6 Months)	Etobicoke-Lakeshore (03)	1	0	-100.00	100	-
Transportation Services	Development Applications (6 Months)	Eglinton-Lawrence (08)	2	0	-100.00	100	-
Transportation Services	Development Applications (6 Months)	Spadina-Fort York (10)	0	1	-	-	100
Transportation Services	Development Applications (6 Months)	University-Rosedale (11)	2	0	-100.00	50	-
Transportation Services	Development Applications (6 Months)	Toronto-St. Paul's (12)	0	1	-	-	100
Transportation Services	Development Applications (6 Months)	Toronto Centre (13)	1	3	200.00	100	100
Transportation Services	Development Applications (6 Months)	Don Valley East (16)	1	0	-100.00	100	-
Transportation Services	Development Applications (6 Months)	Don Valley North (17)	1	0	-100.00	100	-
Transportation Services	Development Applications (6 Months)	Beaches-East York (19)	0	1	-	-	100
Transportation Services	Development Applications (6 Months)	Scarborough Southwest (20)	6	3	-50.00	100	100
Transportation Services	Development Applications (6 Months)	Scarborough Centre (21)	4	2	-50.00	100	100
Transportation Services	Development Applications (6 Months)	Scarborough-Agincourt (22)	4	0	-100.00	100	-
Transportation Services	Development Applications (6 Months)	Scarborough North (23)	2	0	-100.00	100	-
Transportation Services	Development Applications (6 Months)	Scarborough-Guildwood (24)	2	2	0.00	100	50
Transportation Services	Development Applications (6 Months)	Scarborough-Rouge Park (25)	3	0	-100.00	100	-
Transportation Services	Disabled Loading Zone (6 Months)	Etobicoke Centre (02)	1	0	-100.00	100	-
Transportation Services	Disabled Loading Zone (6 Months)	Etobicoke-Lakeshore (03)	1	1	0.00	100	100
Transportation Services	Disabled Loading Zone (6 Months)	Parkdale-High Park (04)	0	3	-	-	100
Transportation Services	Disabled Loading Zone (6 Months)	York South-Weston (05)	4	2	-50.00	100	50
Transportation Services	Disabled Loading Zone (6 Months)	Humber River-Black Creek (07)	0	1	-	-	100
Transportation Services	Disabled Loading Zone (6 Months)	Eglinton-Lawrence (08)	1	0	-100.00	100	-
Transportation Services	Disabled Loading Zone (6 Months)	Davenport (09)	8	7	-12.50	87.5	100
Transportation Services	Disabled Loading Zone (6 Months)	Spadina-Fort York (10)	7	3	-57.14	85.71	100
Transportation Services	Disabled Loading Zone (6 Months)	University-Rosedale (11)	3	2	-33.33	100	100
Transportation Services	Disabled Loading Zone (6 Months)	Toronto-St. Paul's (12)	2	0	-100.00	100	-
Transportation Services	Disabled Loading Zone (6 Months)	Toronto Centre (13)	2	5	150.00	100	80
Transportation Services	Disabled Loading Zone (6 Months)	Toronto-Danforth (14)	2	0	-100.00	100	-
Transportation Services	Disabled Loading Zone (6 Months)	Don Valley West (15)	0	1	-	-	100

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Transportation Services	Disabled Loading Zone (6 Months)	Don Valley North (17)	0	1	-	-	100
Transportation Services	Disabled Loading Zone (6 Months)	Beaches-East York (19)	2	3	50.00	100	100
Transportation Services	Disabled Loading Zone (6 Months)	Scarborough Southwest (20)	1	0	-100.00	100	-
Transportation Services	Disabled Persons' Parking Space (6 Months)	Etobicoke North (01)	0	1	-	-	100
Transportation Services	Disabled Persons' Parking Space (6 Months)	Etobicoke Centre (02)	2	0	-100.00	100	-
Transportation Services	Disabled Persons' Parking Space (6 Months)	Etobicoke-Lakeshore (03)	1	3	200.00	100	100
Transportation Services	Disabled Persons' Parking Space (6 Months)	Parkdale-High Park (04)	22	30	36.36	100	96.67
Transportation Services	Disabled Persons' Parking Space (6 Months)	York South-Weston (05)	20	21	5.00	100	95.24
Transportation Services	Disabled Persons' Parking Space (6 Months)	York Centre (06)	1	1	0.00	100	100
Transportation Services	Disabled Persons' Parking Space (6 Months)	Humber River-Black Creek (07)	1	1	0.00	100	100
Transportation Services	Disabled Persons' Parking Space (6 Months)	Eglinton-Lawrence (08)	5	6	20.00	80	83.33
Transportation Services	Disabled Persons' Parking Space (6 Months)	Davenport (09)	55	66	20.00	98.18	96.92
Transportation Services	Disabled Persons' Parking Space (6 Months)	Spadina-Fort York (10)	12	3	-75.00	100	100
Transportation Services	Disabled Persons' Parking Space (6 Months)	University-Rosedale (11)	24	34	41.67	87.5	100
Transportation Services	Disabled Persons' Parking Space (6 Months)	Toronto-St. Paul's (12)	8	8	0.00	100	87.5
Transportation Services	Disabled Persons' Parking Space (6 Months)	Toronto Centre (13)	7	2	-71.43	85.71	100
Transportation Services	Disabled Persons' Parking Space (6 Months)	Toronto-Danforth (14)	45	35	-22.22	93.33	100
Transportation Services	Disabled Persons' Parking Space (6 Months)	Don Valley West (15)	4	3	-25.00	100	66.67
Transportation Services	Disabled Persons' Parking Space (6 Months)	Don Valley East (16)	0	1	-	-	100
Transportation Services	Disabled Persons' Parking Space (6 Months)	Willowdale (18)	1	0	-100.00	100	-
Transportation Services	Disabled Persons' Parking Space (6 Months)	Beaches-East York (19)	23	27	17.39	100	100
Transportation Services	Disabled Persons' Parking Space (6 Months)	Scarborough Southwest (20)	1	2	100.00	100	100
Transportation Services	Disabled Persons' Parking Space (6 Months)	Scarborough Centre (21)	0	1	-	-	100
Transportation Services	Disabled Persons' Parking Space (6 Months)	Scarborough-Guildwood (24)	0	4	-	-	100
Transportation Services	Disabled Persons' Parking Space (6 Months)	Scarborough-Rouge Park (25)	1	1	0.00	100	100
Transportation Services	General Parking Regulations (1 Year)	Etobicoke North (01)	11	9	-18.18	100	100
Transportation Services	General Parking Regulations (1 Year)	Etobicoke Centre (02)	11	17	54.55	100	100
Transportation Services	General Parking Regulations (1 Year)	Etobicoke-Lakeshore (03)	31	22	-29.03	100	100
Transportation Services	General Parking Regulations (1 Year)	Parkdale-High Park (04)	12	18	50.00	100	100
Transportation Services	General Parking Regulations (1 Year)	York South-Weston (05)	5	12	140.00	100	100
Transportation Services	General Parking Regulations (1 Year)	York Centre (06)	27	19	-29.63	77.78	100
Transportation Services	General Parking Regulations (1 Year)	Humber River-Black Creek (07)	12	5	-58.33	100	100
Transportation Services	General Parking Regulations (1 Year)	Eglinton-Lawrence (08)	33	34	3.03	93.94	100
Transportation Services	General Parking Regulations (1 Year)	Davenport (09)	28	26	-7.14	96.3	100
Transportation Services	General Parking Regulations (1 Year)	Spadina-Fort York (10)	25	23	-8.00	96	100
Transportation Services	General Parking Regulations (1 Year)	University-Rosedale (11)	32	37	15.63	90.63	100
Transportation Services	General Parking Regulations (1 Year)	Toronto-St. Paul's (12)	23	32	39.13	86.96	100
Transportation Services	General Parking Regulations (1 Year)	Toronto Centre (13)	13	33	153.85	100	100
Transportation Services	General Parking Regulations (1 Year)	Toronto-Danforth (14)	34	38	11.76	91.18	100
Transportation Services	General Parking Regulations (1 Year)	Don Valley West (15)	13	13	0.00	100	100
Transportation Services	General Parking Regulations (1 Year)	Don Valley East (16)	5	4	-20.00	100	100
Transportation Services	General Parking Regulations (1 Year)	Don Valley North (17)	8	2	-75.00	100	100
Transportation Services	General Parking Regulations (1 Year)	Willowdale (18)	12	7	-41.67	100	100
Transportation Services	General Parking Regulations (1 Year)	Beaches-East York (19)	15	22	46.67	100	100

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Transportation Services	General Parking Regulations (1 Year)	Scarborough Southwest (20)	13	10	-23.08	100	100
Transportation Services	General Parking Regulations (1 Year)	Scarborough Centre (21)	12	2	-83.33	91.67	100
Transportation Services	General Parking Regulations (1 Year)	Scarborough-Agincourt (22)	9	7	-22.22	100	100
Transportation Services	General Parking Regulations (1 Year)	Scarborough North (23)	3	3	0.00	100	100
Transportation Services	General Parking Regulations (1 Year)	Scarborough-Guildwood (24)	8	7	-12.50	100	100
Transportation Services	General Parking Regulations (1 Year)	Scarborough-Rouge Park (25)	8	4	-50.00	100	100
Transportation Services	Heavy Trucks (6 Months)	Etobicoke North (01)	3	2	-33.33	100	100
Transportation Services	Heavy Trucks (6 Months)	Etobicoke Centre (02)	2	1	-50.00	100	100
Transportation Services	Heavy Trucks (6 Months)	Etobicoke-Lakeshore (03)	2	5	150.00	100	100
Transportation Services	Heavy Trucks (6 Months)	Parkdale-High Park (04)	2	3	50.00	100	100
Transportation Services	Heavy Trucks (6 Months)	York South-Weston (05)	6	9	50.00	100	100
Transportation Services	Heavy Trucks (6 Months)	York Centre (06)	4	1	-75.00	75	100
Transportation Services	Heavy Trucks (6 Months)	Humber River-Black Creek (07)	1	2	100.00	100	100
Transportation Services	Heavy Trucks (6 Months)	Eglinton-Lawrence (08)	1	1	0.00	100	100
Transportation Services	Heavy Trucks (6 Months)	Davenport (09)	9	2	-77.78	100	100
Transportation Services	Heavy Trucks (6 Months)	Spadina-Fort York (10)	2	5	150.00	50	100
Transportation Services	Heavy Trucks (6 Months)	University-Rosedale (11)	0	2	-	-	100
Transportation Services	Heavy Trucks (6 Months)	Toronto-St. Paul's (12)	2	2	0.00	100	100
Transportation Services	Heavy Trucks (6 Months)	Toronto Centre (13)	1	3	200.00	100	100
Transportation Services	Heavy Trucks (6 Months)	Toronto-Danforth (14)	5	4	-20.00	100	100
Transportation Services	Heavy Trucks (6 Months)	Don Valley West (15)	4	0	-100.00	100	-
Transportation Services	Heavy Trucks (6 Months)	Don Valley East (16)	1	1	0.00	100	100
Transportation Services	Heavy Trucks (6 Months)	Beaches-East York (19)	2	4	100.00	100	100
Transportation Services	Heavy Trucks (6 Months)	Scarborough Southwest (20)	4	5	25.00	100	100
Transportation Services	Heavy Trucks (6 Months)	Scarborough Centre (21)	1	1	0.00	100	100
Transportation Services	Heavy Trucks (6 Months)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Transportation Services	Heavy Trucks (6 Months)	Scarborough North (23)	1	1	0.00	100	100
Transportation Services	Heavy Trucks (6 Months)	Scarborough-Guildwood (24)	0	2	-	-	100
Transportation Services	Heavy Trucks (6 Months)	Scarborough-Rouge Park (25)	1	1	0.00	100	100
Transportation Services	Intersection Safety Review (2 Years)	Etobicoke North (01)	9	6	-33.33	77.78	100
Transportation Services	Intersection Safety Review (2 Years)	Etobicoke Centre (02)	6	10	66.67	100	100
Transportation Services	Intersection Safety Review (2 Years)	Etobicoke-Lakeshore (03)	23	15	-34.78	91.3	100
Transportation Services	Intersection Safety Review (2 Years)	Parkdale-High Park (04)	21	15	-28.57	90	100
Transportation Services	Intersection Safety Review (2 Years)	York South-Weston (05)	16	4	-75.00	93.75	100
Transportation Services	Intersection Safety Review (2 Years)	York Centre (06)	8	13	62.50	75	84.62
Transportation Services	Intersection Safety Review (2 Years)	Humber River-Black Creek (07)	8	6	-25.00	87.5	100
Transportation Services	Intersection Safety Review (2 Years)	Eglinton-Lawrence (08)	12	29	141.67	75	100
Transportation Services	Intersection Safety Review (2 Years)	Davenport (09)	12	13	8.33	63.64	90.91
Transportation Services	Intersection Safety Review (2 Years)	Spadina-Fort York (10)	27	38	40.74	85.19	97.22
Transportation Services	Intersection Safety Review (2 Years)	University-Rosedale (11)	4	12	200.00	100	90.91
Transportation Services	Intersection Safety Review (2 Years)	Toronto-St. Paul's (12)	14	12	-14.29	64.29	100
Transportation Services	Intersection Safety Review (2 Years)	Toronto Centre (13)	12	13	8.33	83.33	100
Transportation Services	Intersection Safety Review (2 Years)	Toronto-Danforth (14)	10	17	70.00	80	82.35
Transportation Services	Intersection Safety Review (2 Years)	Don Valley West (15)	11	14	27.27	72.73	100

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Transportation Services	Intersection Safety Review (2 Years)	Don Valley East (16)	7	11	57.14	83.33	100
Transportation Services	Intersection Safety Review (2 Years)	Don Valley North (17)	10	11	10.00	77.78	100
Transportation Services	Intersection Safety Review (2 Years)	Willowdale (18)	3	7	133.33	100	100
Transportation Services	Intersection Safety Review (2 Years)	Beaches-East York (19)	6	7	16.67	66.67	100
Transportation Services	Intersection Safety Review (2 Years)	Scarborough Southwest (20)	11	7	-36.36	100	100
Transportation Services	Intersection Safety Review (2 Years)	Scarborough Centre (21)	12	13	8.33	100	92.31
Transportation Services	Intersection Safety Review (2 Years)	Scarborough-Agincourt (22)	6	15	150.00	66.67	93.33
Transportation Services	Intersection Safety Review (2 Years)	Scarborough North (23)	5	11	120.00	80	90.91
Transportation Services	Intersection Safety Review (2 Years)	Scarborough-Guildwood (24)	7	5	-28.57	100	100
Transportation Services	Intersection Safety Review (2 Years)	Scarborough-Rouge Park (25)	5	7	40.00	100	100
Transportation Services	Investigate Guide and Information Signs (6 Months)	Etobicoke North (01)	0	2	-	-	100
Transportation Services	Investigate Guide and Information Signs (6 Months)	Etobicoke Centre (02)	1	0	-100.00	100	-
Transportation Services	Investigate Guide and Information Signs (6 Months)	York South-Weston (05)	2	2	0.00	100	100
Transportation Services	Investigate Guide and Information Signs (6 Months)	York Centre (06)	1	0	-100.00	100	-
Transportation Services	Investigate Guide and Information Signs (6 Months)	Humber River-Black Creek (07)	2	0	-100.00	100	-
Transportation Services	Investigate Guide and Information Signs (6 Months)	Davenport (09)	0	1	-	-	100
Transportation Services	Investigate Guide and Information Signs (6 Months)	University-Rosedale (11)	1	0	-100.00	100	-
Transportation Services	Investigate Guide and Information Signs (6 Months)	Toronto Centre (13)	0	1	-	-	100
Transportation Services	Investigate Guide and Information Signs (6 Months)	Toronto-Danforth (14)	0	1	-	-	100
Transportation Services	Investigate Guide and Information Signs (6 Months)	Don Valley West (15)	2	0	-100.00	100	-
Transportation Services	Investigate Guide and Information Signs (6 Months)	Don Valley North (17)	1	1	0.00	100	100
Transportation Services	Investigate Guide and Information Signs (6 Months)	Scarborough Southwest (20)	2	1	-50.00	100	100
Transportation Services	Investigate Pavement Markings (1 Year)	Etobicoke North (01)	5	20	300.00	100	100
Transportation Services	Investigate Pavement Markings (1 Year)	Etobicoke Centre (02)	9	8	-11.11	77.78	100
Transportation Services	Investigate Pavement Markings (1 Year)	Etobicoke-Lakeshore (03)	15	41	173.33	78.57	100
Transportation Services	Investigate Pavement Markings (1 Year)	Parkdale-High Park (04)	14	24	71.43	84.62	100
Transportation Services	Investigate Pavement Markings (1 Year)	York South-Weston (05)	8	15	87.50	100	100
Transportation Services	Investigate Pavement Markings (1 Year)	York Centre (06)	9	19	111.11	87.5	94.44
Transportation Services	Investigate Pavement Markings (1 Year)	Humber River-Black Creek (07)	9	8	-11.11	100	100
Transportation Services	Investigate Pavement Markings (1 Year)	Eglinton-Lawrence (08)	15	18	20.00	86.67	94.44
Transportation Services	Investigate Pavement Markings (1 Year)	Davenport (09)	12	34	183.33	91.67	100
Transportation Services	Investigate Pavement Markings (1 Year)	Spadina-Fort York (10)	23	25	8.70	91.3	95.83
Transportation Services	Investigate Pavement Markings (1 Year)	University-Rosedale (11)	23	32	39.13	82.61	100
Transportation Services	Investigate Pavement Markings (1 Year)	Toronto-St. Paul's (12)	16	12	-25.00	81.25	100
Transportation Services	Investigate Pavement Markings (1 Year)	Toronto Centre (13)	15	12	-20.00	78.57	100
Transportation Services	Investigate Pavement Markings (1 Year)	Toronto-Danforth (14)	19	16	-15.79	94.74	100
Transportation Services	Investigate Pavement Markings (1 Year)	Don Valley West (15)	10	10	0.00	100	90
Transportation Services	Investigate Pavement Markings (1 Year)	Don Valley East (16)	2	8	300.00	100	100
Transportation Services	Investigate Pavement Markings (1 Year)	Don Valley North (17)	7	4	-42.86	57.14	100
Transportation Services	Investigate Pavement Markings (1 Year)	Willowdale (18)	3	1	-66.67	100	100
Transportation Services	Investigate Pavement Markings (1 Year)	Beaches-East York (19)	35	21	-40.00	94.29	100
Transportation Services	Investigate Pavement Markings (1 Year)	Scarborough Southwest (20)	10	11	10.00	100	100
Transportation Services	Investigate Pavement Markings (1 Year)	Scarborough Centre (21)	7	7	0.00	71.43	100
Transportation Services	Investigate Pavement Markings (1 Year)	Scarborough-Agincourt (22)	5	5	0.00	100	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Investigate Pavement Markings (1 Year)	Scarborough North (23)	1	0	-100.00	100	-
Transportation Services	Investigate Pavement Markings (1 Year)	Scarborough-Guildwood (24)	4	8	100.00	100	100
Transportation Services	Investigate Pavement Markings (1 Year)	Scarborough-Rouge Park (25)	2	1	-50.00	50	100
Transportation Services	Investigate Regulatory Signs (1 Year)	Etobicoke North (01)	29	26	-10.34	92.59	100
Transportation Services	Investigate Regulatory Signs (1 Year)	Etobicoke Centre (02)	35	30	-14.29	81.82	100
Transportation Services	Investigate Regulatory Signs (1 Year)	Etobicoke-Lakeshore (03)	42	73	73.81	95.24	100
Transportation Services	Investigate Regulatory Signs (1 Year)	Parkdale-High Park (04)	73	61	-16.44	98.59	100
Transportation Services	Investigate Regulatory Signs (1 Year)	York South-Weston (05)	59	82	38.98	93.22	100
Transportation Services	Investigate Regulatory Signs (1 Year)	York Centre (06)	20	39	95.00	65	97.37
Transportation Services	Investigate Regulatory Signs (1 Year)	Humber River-Black Creek (07)	17	25	47.06	100	95.45
Transportation Services	Investigate Regulatory Signs (1 Year)	Eglinton-Lawrence (08)	78	54	-30.77	88.31	96.23
Transportation Services	Investigate Regulatory Signs (1 Year)	Davenport (09)	65	67	3.08	92.31	100
Transportation Services	Investigate Regulatory Signs (1 Year)	Spadina-Fort York (10)	56	68	21.43	91.07	100
Transportation Services	Investigate Regulatory Signs (1 Year)	University-Rosedale (11)	62	79	27.42	96.77	98.68
Transportation Services	Investigate Regulatory Signs (1 Year)	Toronto-St. Paul's (12)	62	38	-38.71	81.97	92.11
Transportation Services	Investigate Regulatory Signs (1 Year)	Toronto Centre (13)	56	55	-1.79	89.09	100
Transportation Services	Investigate Regulatory Signs (1 Year)	Toronto-Danforth (14)	54	63	16.67	100	96.72
Transportation Services	Investigate Regulatory Signs (1 Year)	Don Valley West (15)	34	35	2.94	100	97.14
Transportation Services	Investigate Regulatory Signs (1 Year)	Don Valley East (16)	19	22	15.79	100	100
Transportation Services	Investigate Regulatory Signs (1 Year)	Don Valley North (17)	14	17	21.43	100	100
Transportation Services	Investigate Regulatory Signs (1 Year)	Willowdale (18)	28	24	-14.29	100	100
Transportation Services	Investigate Regulatory Signs (1 Year)	Beaches-East York (19)	42	53	26.19	92.68	100
Transportation Services	Investigate Regulatory Signs (1 Year)	Scarborough Southwest (20)	15	23	53.33	100	100
Transportation Services	Investigate Regulatory Signs (1 Year)	Scarborough Centre (21)	7	11	57.14	100	100
Transportation Services	Investigate Regulatory Signs (1 Year)	Scarborough-Agincourt (22)	13	11	-15.38	100	100
Transportation Services	Investigate Regulatory Signs (1 Year)	Scarborough North (23)	7	2	-71.43	100	100
Transportation Services	Investigate Regulatory Signs (1 Year)	Scarborough-Guildwood (24)	9	18	100.00	100	100
Transportation Services	Investigate Regulatory Signs (1 Year)	Scarborough-Rouge Park (25)	13	12	-7.69	100	100
Transportation Services	Investigate Temporary Condition Markings (3 months)	Etobicoke Centre (02)	4	10	150.00	50	100
Transportation Services	Investigate Temporary Condition Markings (3 months)	Etobicoke-Lakeshore (03)	0	4	-	-	75
Transportation Services	Investigate Temporary Condition Markings (3 months)	Parkdale-High Park (04)	3	0	-100.00	66.67	-
Transportation Services	Investigate Temporary Condition Markings (3 months)	York South-Weston (05)	1	1	0.00	100	100
Transportation Services	Investigate Temporary Condition Markings (3 months)	York Centre (06)	3	0	-100.00	100	-
Transportation Services	Investigate Temporary Condition Markings (3 months)	Humber River-Black Creek (07)	1	0	-100.00	100	-
Transportation Services	Investigate Temporary Condition Markings (3 months)	Eglinton-Lawrence (08)	1	3	200.00	100	0
Transportation Services	Investigate Temporary Condition Markings (3 months)	Davenport (09)	0	1	-	-	0
Transportation Services	Investigate Temporary Condition Markings (3 months)	Spadina-Fort York (10)	2	3	50.00	0	100
Transportation Services	Investigate Temporary Condition Markings (3 months)	University-Rosedale (11)	1	10	900.00	0	77.78
Transportation Services	Investigate Temporary Condition Markings (3 months)	Toronto-St. Paul's (12)	3	1	-66.67	66.67	100
Transportation Services	Investigate Temporary Condition Markings (3 months)	Toronto Centre (13)	1	1	0.00	0	100
Transportation Services	Investigate Temporary Condition Markings (3 months)	Toronto-Danforth (14)	2	1	-50.00	100	100
Transportation Services	Investigate Temporary Condition Markings (3 months)	Don Valley West (15)	0	1	-	-	100
Transportation Services	Investigate Temporary Condition Markings (3 months)	Don Valley East (16)	6	1	-83.33	100	100
Transportation Services	Investigate Temporary Condition Markings (3 months)	Don Valley North (17)	2	1	-50.00	100	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Investigate Temporary Condition Markings (3 months)	Willowdale (18)	4	0	-100.00	100	-
Transportation Services	Investigate Temporary Condition Markings (3 months)	Beaches-East York (19)	0	1	-	-	100
Transportation Services	Investigate Temporary Condition Markings (3 months)	Scarborough Centre (21)	0	1	-	-	100
Transportation Services	Investigate Temporary Condition Markings (3 months)	Scarborough-Guildwood (24)	2	0	-100.00	100	-
Transportation Services	Investigate Temporary Condition Markings (3 months)	Scarborough-Rouge Park (25)	1	1	0.00	100	100
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Etobicoke North (01)	1	8	700.00	0	100
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Etobicoke Centre (02)	9	13	44.44	37.5	75
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Etobicoke-Lakeshore (03)	8	24	200.00	37.5	71.43
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Parkdale-High Park (04)	13	11	-15.38	63.64	100
Transportation Services	Investigate Temporary Condition Signs (3 Months)	York South-Weston (05)	9	11	22.22	88.89	100
Transportation Services	Investigate Temporary Condition Signs (3 Months)	York Centre (06)	6	4	-33.33	83.33	50
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Humber River-Black Creek (07)	1	5	400.00	100	100
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Eglinton-Lawrence (08)	15	22	46.67	46.67	45.45
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Davenport (09)	7	13	85.71	40	88.89
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Spadina-Fort York (10)	17	14	-17.65	41.18	58.33
Transportation Services	Investigate Temporary Condition Signs (3 Months)	University-Rosedale (11)	18	9	-50.00	28.57	62.5
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Toronto-St. Paul's (12)	32	16	-50.00	58.06	66.67
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Toronto Centre (13)	15	29	93.33	40	55.56
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Toronto-Danforth (14)	6	12	100.00	16.67	70
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Don Valley West (15)	9	11	22.22	77.78	63.64
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Don Valley East (16)	9	9	0.00	100	77.78
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Don Valley North (17)	5	4	-20.00	100	75
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Willowdale (18)	5	3	-40.00	60	100
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Beaches-East York (19)	6	10	66.67	50	66.67
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Scarborough Southwest (20)	8	10	25.00	87.5	100
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Scarborough Centre (21)	6	5	-16.67	100	100
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Scarborough-Agincourt (22)	3	6	100.00	100	83.33
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Scarborough North (23)	0	1	-	-	100
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Scarborough-Guildwood (24)	4	3	-25.00	100	100
Transportation Services	Investigate Temporary Condition Signs (3 Months)	Scarborough-Rouge Park (25)	6	3	-50.00	100	100
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Etobicoke North (01)	1	1	0.00	100	100
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Etobicoke Centre (02)	4	4	0.00	100	100
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Etobicoke-Lakeshore (03)	3	4	33.33	66.67	100
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Parkdale-High Park (04)	6	6	0.00	100	100
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	York South-Weston (05)	1	4	300.00	100	33.33
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	York Centre (06)	2	0	-100.00	100	-
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Humber River-Black Creek (07)	0	1	-	-	100
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Eglinton-Lawrence (08)	0	4	-	-	25
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Davenport (09)	3	8	166.67	66.67	75
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Spadina-Fort York (10)	3	5	66.67	66.67	100
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	University-Rosedale (11)	7	4	-42.86	100	75
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Toronto-St. Paul's (12)	2	3	50.00	100	66.67
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Toronto Centre (13)	2	3	50.00	50	100
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Toronto-Danforth (14)	5	3	-40.00	80	100

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Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Don Valley West (15)	4	0	-100.00	75	-
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Don Valley East (16)	0	2	-	-	100
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Willowdale (18)	1	0	-100.00	100	-
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Beaches-East York (19)	2	3	50.00	100	100
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Scarborough Southwest (20)	0	1	-	-	0
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Scarborough Centre (21)	2	1	-50.00	100	100
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Scarborough-Agincourt (22)	1	1	0.00	100	100
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Scarborough-Guildwood (24)	0	1	-	-	100
Transportation Services	Investigate Vehicles Leaving Roadway (1 Year)	Scarborough-Rouge Park (25)	3	0	-100.00	100	-
Transportation Services	Investigate Warning Signs (3 Months)	Etobicoke North (01)	7	7	0.00	71.43	100
Transportation Services	Investigate Warning Signs (3 Months)	Etobicoke Centre (02)	18	8	-55.56	94.44	100
Transportation Services	Investigate Warning Signs (3 Months)	Etobicoke-Lakeshore (03)	14	17	21.43	100	93.33
Transportation Services	Investigate Warning Signs (3 Months)	Parkdale-High Park (04)	22	20	-9.09	76.19	61.11
Transportation Services	Investigate Warning Signs (3 Months)	York South-Weston (05)	5	15	200.00	100	100
Transportation Services	Investigate Warning Signs (3 Months)	York Centre (06)	7	6	-14.29	42.86	50
Transportation Services	Investigate Warning Signs (3 Months)	Humber River-Black Creek (07)	4	7	75.00	100	100
Transportation Services	Investigate Warning Signs (3 Months)	Eglinton-Lawrence (08)	15	12	-20.00	57.14	50
Transportation Services	Investigate Warning Signs (3 Months)	Davenport (09)	11	8	-27.27	90.91	100
Transportation Services	Investigate Warning Signs (3 Months)	Spadina-Fort York (10)	21	22	4.76	80.95	94.74
Transportation Services	Investigate Warning Signs (3 Months)	University-Rosedale (11)	17	13	-23.53	88.24	76.92
Transportation Services	Investigate Warning Signs (3 Months)	Toronto-St. Paul's (12)	14	18	28.57	85.71	86.67
Transportation Services	Investigate Warning Signs (3 Months)	Toronto Centre (13)	10	8	-20.00	80	87.5
Transportation Services	Investigate Warning Signs (3 Months)	Toronto-Danforth (14)	10	11	10.00	80	90.91
Transportation Services	Investigate Warning Signs (3 Months)	Don Valley West (15)	11	7	-36.36	81.82	85.71
Transportation Services	Investigate Warning Signs (3 Months)	Don Valley East (16)	4	6	50.00	100	100
Transportation Services	Investigate Warning Signs (3 Months)	Don Valley North (17)	4	5	25.00	100	100
Transportation Services	Investigate Warning Signs (3 Months)	Willowdale (18)	5	3	-40.00	100	100
Transportation Services	Investigate Warning Signs (3 Months)	Beaches-East York (19)	10	12	20.00	90	83.33
Transportation Services	Investigate Warning Signs (3 Months)	Scarborough Southwest (20)	10	6	-40.00	90	100
Transportation Services	Investigate Warning Signs (3 Months)	Scarborough Centre (21)	12	6	-50.00	90.91	100
Transportation Services	Investigate Warning Signs (3 Months)	Scarborough-Agincourt (22)	3	5	66.67	100	80
Transportation Services	Investigate Warning Signs (3 Months)	Scarborough North (23)	2	3	50.00	100	100
Transportation Services	Investigate Warning Signs (3 Months)	Scarborough-Guildwood (24)	5	11	120.00	100	90
Transportation Services	Investigate Warning Signs (3 Months)	Scarborough-Rouge Park (25)	4	4	0.00	100	50
Transportation Services	Lane Designation (1 Year)	Etobicoke North (01)	4	9	125.00	75	100
Transportation Services	Lane Designation (1 Year)	Etobicoke Centre (02)	4	8	100.00	66.67	75
Transportation Services	Lane Designation (1 Year)	Etobicoke-Lakeshore (03)	7	13	85.71	100	100
Transportation Services	Lane Designation (1 Year)	Parkdale-High Park (04)	2	3	50.00	100	100
Transportation Services	Lane Designation (1 Year)	York South-Weston (05)	4	4	0.00	100	100
Transportation Services	Lane Designation (1 Year)	York Centre (06)	3	3	0.00	100	100
Transportation Services	Lane Designation (1 Year)	Humber River-Black Creek (07)	3	2	-33.33	100	100
Transportation Services	Lane Designation (1 Year)	Eglinton-Lawrence (08)	5	1	-80.00	80	100
Transportation Services	Lane Designation (1 Year)	Spadina-Fort York (10)	6	14	133.33	83.33	100
Transportation Services	Lane Designation (1 Year)	University-Rosedale (11)	3	6	100.00	100	100

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Transportation Services	Lane Designation (1 Year)	Toronto-St. Paul's (12)	1	1	0.00	100	100
Transportation Services	Lane Designation (1 Year)	Toronto Centre (13)	4	4	0.00	100	100
Transportation Services	Lane Designation (1 Year)	Toronto-Danforth (14)	1	5	400.00	N/A	100
Transportation Services	Lane Designation (1 Year)	Don Valley West (15)	1	1	0.00	100	100
Transportation Services	Lane Designation (1 Year)	Don Valley East (16)	5	4	-20.00	100	100
Transportation Services	Lane Designation (1 Year)	Don Valley North (17)	5	3	-40.00	80	100
Transportation Services	Lane Designation (1 Year)	Willowdale (18)	2	1	-50.00	100	100
Transportation Services	Lane Designation (1 Year)	Beaches-East York (19)	6	3	-50.00	80	100
Transportation Services	Lane Designation (1 Year)	Scarborough Southwest (20)	1	6	500.00	100	100
Transportation Services	Lane Designation (1 Year)	Scarborough Centre (21)	0	2	-	-	100
Transportation Services	Lane Designation (1 Year)	Scarborough-Agincourt (22)	2	5	150.00	100	100
Transportation Services	Lane Designation (1 Year)	Scarborough North (23)	2	1	-50.00	100	100
Transportation Services	Lane Designation (1 Year)	Scarborough-Guildwood (24)	4	5	25.00	100	100
Transportation Services	Lane Designation (1 Year)	Scarborough-Rouge Park (25)	1	1	0.00	100	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Etobicoke North (01)	30	35	16.67	100	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Etobicoke Centre (02)	24	25	4.17	95.65	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Etobicoke-Lakeshore (03)	40	42	5.00	100	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Parkdale-High Park (04)	27	29	7.41	85.19	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	York South-Weston (05)	24	34	41.67	95.65	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	York Centre (06)	14	29	107.14	78.57	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Humber River-Black Creek (07)	10	15	50.00	100	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Eglinton-Lawrence (08)	29	28	-3.45	60.71	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Davenport (09)	18	18	0.00	100	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Spadina-Fort York (10)	42	34	-19.05	92.86	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	University-Rosedale (11)	10	21	110.00	80	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Toronto-St. Paul's (12)	10	12	20.00	60	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Toronto Centre (13)	6	5	-16.67	50	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Toronto-Danforth (14)	13	12	-7.69	84.62	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Don Valley West (15)	30	20	-33.33	100	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Don Valley East (16)	23	11	-52.17	100	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Don Valley North (17)	17	24	41.18	94.12	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Willowdale (18)	10	5	-50.00	100	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Beaches-East York (19)	9	13	44.44	88.89	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Scarborough Southwest (20)	10	19	90.00	90	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Scarborough Centre (21)	14	27	92.86	100	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Scarborough-Agincourt (22)	12	25	108.33	91.67	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Scarborough North (23)	9	17	88.89	100	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Scarborough-Guildwood (24)	14	19	35.71	92.86	100
Transportation Services	Left/Right Turn Signal Priority Features (2 Years)	Scarborough-Rouge Park (25)	10	11	10.00	100	100
Transportation Services	Mode of Control of TCS (2 Years)	Etobicoke-Lakeshore (03)	2	0	-100.00	100	-
Transportation Services	Mode of Control of TCS (2 Years)	York South-Weston (05)	1	2	100.00	100	100
Transportation Services	Mode of Control of TCS (2 Years)	York Centre (06)	0	1	-	-	100
Transportation Services	Mode of Control of TCS (2 Years)	Humber River-Black Creek (07)	0	2	-	-	100
Transportation Services	Mode of Control of TCS (2 Years)	Eglinton-Lawrence (08)	0	1	-	-	100

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Transportation Services	Mode of Control of TCS (2 Years)	Davenport (09)	2	1	-50.00	100	100
Transportation Services	Mode of Control of TCS (2 Years)	University-Rosedale (11)	0	1	-	-	100
Transportation Services	Mode of Control of TCS (2 Years)	Toronto-St. Paul's (12)	1	0	-100.00	0	-
Transportation Services	Mode of Control of TCS (2 Years)	Toronto Centre (13)	1	2	100.00	0	100
Transportation Services	Mode of Control of TCS (2 Years)	Toronto-Danforth (14)	1	0	-100.00	0	-
Transportation Services	Mode of Control of TCS (2 Years)	Don Valley West (15)	0	1	-	-	100
Transportation Services	Mode of Control of TCS (2 Years)	Don Valley East (16)	1	0	-100.00	100	-
Transportation Services	Mode of Control of TCS (2 Years)	Don Valley North (17)	0	1	-	-	100
Transportation Services	Mode of Control of TCS (2 Years)	Scarborough Southwest (20)	1	3	200.00	100	100
Transportation Services	Mode of Control of TCS (2 Years)	Scarborough Centre (21)	1	0	-100.00	100	-
Transportation Services	Mode of Control of TCS (2 Years)	Scarborough-Agincourt (22)	0	1	-	-	100
Transportation Services	Mode of Control of TCS (2 Years)	Scarborough North (23)	1	2	100.00	100	100
Transportation Services	Motor Coach Parking (6 Months)	Etobicoke North (01)	0	1	-	-	100
Transportation Services	Motor Coach Parking (6 Months)	Spadina-Fort York (10)	2	2	0.00	100	100
Transportation Services	Motor Coach Parking (6 Months)	Toronto Centre (13)	4	0	-100.00	75	-
Transportation Services	New Pedestrian Crossover (2 Years)	Etobicoke North (01)	8	9	12.50	87.5	100
Transportation Services	New Pedestrian Crossover (2 Years)	Etobicoke Centre (02)	17	19	11.76	81.25	86.67
Transportation Services	New Pedestrian Crossover (2 Years)	Etobicoke-Lakeshore (03)	11	10	-9.09	100	100
Transportation Services	New Pedestrian Crossover (2 Years)	Parkdale-High Park (04)	12	5	-58.33	58.33	60
Transportation Services	New Pedestrian Crossover (2 Years)	York South-Weston (05)	15	5	-66.67	53.33	80
Transportation Services	New Pedestrian Crossover (2 Years)	York Centre (06)	7	4	-42.86	57.14	100
Transportation Services	New Pedestrian Crossover (2 Years)	Humber River-Black Creek (07)	5	1	-80.00	80	100
Transportation Services	New Pedestrian Crossover (2 Years)	Eglinton-Lawrence (08)	13	9	-30.77	69.23	100
Transportation Services	New Pedestrian Crossover (2 Years)	Davenport (09)	11	12	9.09	60	91.67
Transportation Services	New Pedestrian Crossover (2 Years)	Spadina-Fort York (10)	7	5	-28.57	100	100
Transportation Services	New Pedestrian Crossover (2 Years)	University-Rosedale (11)	8	8	0.00	100	100
Transportation Services	New Pedestrian Crossover (2 Years)	Toronto-St. Paul's (12)	3	11	266.67	66.67	81.82
Transportation Services	New Pedestrian Crossover (2 Years)	Toronto Centre (13)	6	9	50.00	83.33	100
Transportation Services	New Pedestrian Crossover (2 Years)	Toronto-Danforth (14)	10	4	-60.00	80	100
Transportation Services	New Pedestrian Crossover (2 Years)	Don Valley West (15)	5	3	-40.00	100	100
Transportation Services	New Pedestrian Crossover (2 Years)	Don Valley East (16)	2	5	150.00	100	100
Transportation Services	New Pedestrian Crossover (2 Years)	Don Valley North (17)	4	8	100.00	100	100
Transportation Services	New Pedestrian Crossover (2 Years)	Willowdale (18)	6	4	-33.33	100	100
Transportation Services	New Pedestrian Crossover (2 Years)	Beaches-East York (19)	3	4	33.33	100	100
Transportation Services	New Pedestrian Crossover (2 Years)	Scarborough Southwest (20)	1	4	300.00	100	100
Transportation Services	New Pedestrian Crossover (2 Years)	Scarborough Centre (21)	2	2	0.00	100	100
Transportation Services	New Pedestrian Crossover (2 Years)	Scarborough-Agincourt (22)	0	2	-	-	50
Transportation Services	New Pedestrian Crossover (2 Years)	Scarborough North (23)	0	4	-	-	100
Transportation Services	New Pedestrian Crossover (2 Years)	Scarborough-Guildwood (24)	3	9	200.00	100	100
Transportation Services	New Pedestrian Crossover (2 Years)	Scarborough-Rouge Park (25)	3	2	-33.33	100	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Etobicoke North (01)	7	5	-28.57	85.71	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Etobicoke Centre (02)	13	9	-30.77	92.31	87.5
Transportation Services	New Traffic Control Signal Request (2 Years)	Etobicoke-Lakeshore (03)	10	14	40.00	100	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Parkdale-High Park (04)	8	10	25.00	75	87.5

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	New Traffic Control Signal Request (2 Years)	York South-Weston (05)	7	6	-14.29	85.71	100
Transportation Services	New Traffic Control Signal Request (2 Years)	York Centre (06)	19	14	-26.32	63.16	85.71
Transportation Services	New Traffic Control Signal Request (2 Years)	Humber River-Black Creek (07)	4	6	50.00	100	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Eglinton-Lawrence (08)	20	8	-60.00	70	87.5
Transportation Services	New Traffic Control Signal Request (2 Years)	Davenport (09)	16	13	-18.75	62.5	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Spadina-Fort York (10)	25	14	-44.00	84	100
Transportation Services	New Traffic Control Signal Request (2 Years)	University-Rosedale (11)	15	17	13.33	80	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Toronto-St. Paul's (12)	9	9	0.00	66.67	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Toronto Centre (13)	12	13	8.33	66.67	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Toronto-Danforth (14)	14	11	-21.43	78.57	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Don Valley West (15)	11	9	-18.18	90	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Don Valley East (16)	8	8	0.00	87.5	87.5
Transportation Services	New Traffic Control Signal Request (2 Years)	Don Valley North (17)	7	7	0.00	85.71	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Willowdale (18)	5	8	60.00	100	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Beaches-East York (19)	7	11	57.14	42.86	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Scarborough Southwest (20)	0	9	-	-	88.89
Transportation Services	New Traffic Control Signal Request (2 Years)	Scarborough Centre (21)	3	11	266.67	100	90.91
Transportation Services	New Traffic Control Signal Request (2 Years)	Scarborough-Agincourt (22)	1	1	0.00	100	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Scarborough North (23)	4	2	-50.00	100	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Scarborough-Guildwood (24)	5	6	20.00	100	100
Transportation Services	New Traffic Control Signal Request (2 Years)	Scarborough-Rouge Park (25)	1	2	100.00	N/A	100
Transportation Services	One-way Streets (2 Years)	Etobicoke-Lakeshore (03)	1	1	0.00	100	100
Transportation Services	One-way Streets (2 Years)	Parkdale-High Park (04)	1	2	100.00	100	100
Transportation Services	One-way Streets (2 Years)	York South-Weston (05)	1	1	0.00	100	100
Transportation Services	One-way Streets (2 Years)	Eglinton-Lawrence (08)	1	1	0.00	100	N/A
Transportation Services	One-way Streets (2 Years)	Davenport (09)	2	8	300.00	100	100
Transportation Services	One-way Streets (2 Years)	Spadina-Fort York (10)	3	4	33.33	100	100
Transportation Services	One-way Streets (2 Years)	University-Rosedale (11)	3	2	-33.33	100	100
Transportation Services	One-way Streets (2 Years)	Toronto-St. Paul's (12)	1	1	0.00	0	100
Transportation Services	One-way Streets (2 Years)	Toronto Centre (13)	2	3	50.00	100	100
Transportation Services	One-way Streets (2 Years)	Toronto-Danforth (14)	3	1	-66.67	66.67	100
Transportation Services	One-way Streets (2 Years)	Don Valley West (15)	1	0	-100.00	100	-
Transportation Services	One-way Streets (2 Years)	Willowdale (18)	0	1	-	-	100
Transportation Services	One-way Streets (2 Years)	Beaches-East York (19)	1	1	0.00	100	100
Transportation Services	Parking in a Public Lane (6 Months)	Etobicoke-Lakeshore (03)	1	2	100.00	100	100
Transportation Services	Parking in a Public Lane (6 Months)	Parkdale-High Park (04)	4	4	0.00	100	100
Transportation Services	Parking in a Public Lane (6 Months)	York South-Weston (05)	0	2	-	-	100
Transportation Services	Parking in a Public Lane (6 Months)	Eglinton-Lawrence (08)	2	0	-100.00	50	-
Transportation Services	Parking in a Public Lane (6 Months)	Davenport (09)	2	2	0.00	100	100
Transportation Services	Parking in a Public Lane (6 Months)	Spadina-Fort York (10)	1	4	300.00	0	100
Transportation Services	Parking in a Public Lane (6 Months)	University-Rosedale (11)	3	5	66.67	100	100
Transportation Services	Parking in a Public Lane (6 Months)	Toronto-St. Paul's (12)	0	1	-	-	100
Transportation Services	Parking in a Public Lane (6 Months)	Toronto Centre (13)	0	3	-	-	100
Transportation Services	Parking in a Public Lane (6 Months)	Toronto-Danforth (14)	3	1	-66.67	66.67	100

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Transportation Services	Parking in a Public Lane (6 Months)	Don Valley East (16)	1	0	-100.00	100	-
Transportation Services	Parking in a Public Lane (6 Months)	Don Valley North (17)	1	0	-100.00	100	-
Transportation Services	Parking in a Public Lane (6 Months)	Willowdale (18)	1	0	-100.00	100	-
Transportation Services	Parking in a Public Lane (6 Months)	Beaches-East York (19)	1	0	-100.00	100	-
Transportation Services	Parking in a Public Lane (6 Months)	Scarborough Southwest (20)	1	0	-100.00	100	-
Transportation Services	Parking Meters/Machines (1 Year)	Etobicoke-Lakeshore (03)	2	0	-100.00	100	-
Transportation Services	Parking Meters/Machines (1 Year)	York South-Weston (05)	0	1	-	-	100
Transportation Services	Parking Meters/Machines (1 Year)	Spadina-Fort York (10)	2	1	-50.00	100	100
Transportation Services	Parking Meters/Machines (1 Year)	University-Rosedale (11)	3	0	-100.00	66.67	-
Transportation Services	Parking Meters/Machines (1 Year)	Don Valley North (17)	1	0	-100.00	100	-
Transportation Services	Parking Meters/Machines (1 Year)	Scarborough Southwest (20)	2	0	-100.00	100	-
Transportation Services	Parking Meters/Machines (1 Year)	Scarborough Centre (21)	1	0	-100.00	100	-
Transportation Services	Pedestrian Crossing Protection (2 Years)	Etobicoke North (01)	4	5	25.00	50	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Etobicoke Centre (02)	2	1	-50.00	100	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Etobicoke-Lakeshore (03)	4	6	50.00	100	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Parkdale-High Park (04)	7	8	14.29	100	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	York South-Weston (05)	3	3	0.00	66.67	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	York Centre (06)	1	6	500.00	0	83.33
Transportation Services	Pedestrian Crossing Protection (2 Years)	Humber River-Black Creek (07)	4	1	-75.00	100	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Eglinton-Lawrence (08)	5	15	200.00	60	86.67
Transportation Services	Pedestrian Crossing Protection (2 Years)	Davenport (09)	4	3	-25.00	75	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Spadina-Fort York (10)	12	21	75.00	91.67	95
Transportation Services	Pedestrian Crossing Protection (2 Years)	University-Rosedale (11)	5	8	60.00	80	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Toronto-St. Paul's (12)	11	10	-9.09	90.91	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Toronto Centre (13)	8	9	12.50	87.5	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Toronto-Danforth (14)	7	3	-57.14	57.14	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Don Valley West (15)	5	6	20.00	100	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Don Valley East (16)	2	3	50.00	100	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Don Valley North (17)	3	5	66.67	100	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Willowdale (18)	3	1	-66.67	100	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Beaches-East York (19)	2	9	350.00	100	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Scarborough Southwest (20)	9	12	33.33	100	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Scarborough Centre (21)	14	13	-7.14	84.62	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Scarborough-Agincourt (22)	5	6	20.00	100	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Scarborough North (23)	14	8	-42.86	100	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Scarborough-Guildwood (24)	6	12	100.00	100	100
Transportation Services	Pedestrian Crossing Protection (2 Years)	Scarborough-Rouge Park (25)	7	10	42.86	100	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	Etobicoke North (01)	1	0	-100.00	N/A	-
Transportation Services	Pedestrian Crossover Operation (6 Months)	Etobicoke Centre (02)	1	1	0.00	100	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	Etobicoke-Lakeshore (03)	2	2	0.00	50	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	Parkdale-High Park (04)	1	3	200.00	100	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	York South-Weston (05)	2	2	0.00	100	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	York Centre (06)	2	0	-100.00	100	-
Transportation Services	Pedestrian Crossover Operation (6 Months)	Humber River-Black Creek (07)	1	0	-100.00	100	-

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Pedestrian Crossover Operation (6 Months)	Eglinton-Lawrence (08)	7	1	-85.71	85.71	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	Davenport (09)	1	4	300.00	100	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	Spadina-Fort York (10)	3	2	-33.33	100	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	University-Rosedale (11)	4	1	-75.00	75	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	Toronto-St. Paul's (12)	2	4	100.00	100	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	Toronto Centre (13)	1	2	100.00	0	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	Toronto-Danforth (14)	3	3	0.00	66.67	66.67
Transportation Services	Pedestrian Crossover Operation (6 Months)	Don Valley West (15)	5	3	-40.00	100	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	Don Valley East (16)	2	0	-100.00	100	-
Transportation Services	Pedestrian Crossover Operation (6 Months)	Don Valley North (17)	1	0	-100.00	100	-
Transportation Services	Pedestrian Crossover Operation (6 Months)	Willowdale (18)	0	1	-	-	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	Scarborough Centre (21)	0	1	-	-	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	Scarborough-Agincourt (22)	1	1	0.00	100	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	Scarborough-Guildwood (24)	0	1	-	-	100
Transportation Services	Pedestrian Crossover Operation (6 Months)	Scarborough-Rouge Park (25)	0	1	-	-	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Etobicoke North (01)	13	17	30.77	100	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Etobicoke Centre (02)	9	15	66.67	100	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Etobicoke-Lakeshore (03)	12	27	125.00	100	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Parkdale-High Park (04)	11	19	72.73	90.91	94.74
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	York South-Weston (05)	8	8	0.00	87.5	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	York Centre (06)	11	18	63.64	63.64	94.44
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Humber River-Black Creek (07)	7	8	14.29	100	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Eglinton-Lawrence (08)	23	23	0.00	52.17	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Davenport (09)	6	7	16.67	100	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Spadina-Fort York (10)	29	29	0.00	93.1	93.1
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	University-Rosedale (11)	13	14	7.69	100	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Toronto-St. Paul's (12)	15	12	-20.00	73.33	91.67
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Toronto Centre (13)	10	7	-30.00	90	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Toronto-Danforth (14)	11	12	9.09	72.73	90.91
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Don Valley West (15)	17	12	-29.41	94.12	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Don Valley East (16)	5	8	60.00	100	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Don Valley North (17)	23	12	-47.83	86.96	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Willowdale (18)	6	11	83.33	83.33	81.82
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Beaches-East York (19)	8	12	50.00	75	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Scarborough Southwest (20)	7	14	100.00	100	92.86
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Scarborough Centre (21)	13	18	38.46	92.31	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Scarborough-Agincourt (22)	12	3	-75.00	100	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Scarborough North (23)	13	10	-23.08	92.31	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Scarborough-Guildwood (24)	9	10	11.11	100	100
Transportation Services	Pedestrian Issues/Timing/Delays (2 Years)	Scarborough-Rouge Park (25)	3	15	400.00	66.67	100
Transportation Services	Pedestrian Refuge Island (2 Years)	Etobicoke North (01)	0	3	-	-	N/A
Transportation Services	Pedestrian Refuge Island (2 Years)	Etobicoke Centre (02)	1	1	0.00	100	0
Transportation Services	Pedestrian Refuge Island (2 Years)	Humber River-Black Creek (07)	0	2	-	-	100
Transportation Services	Pedestrian Refuge Island (2 Years)	Eglinton-Lawrence (08)	0	1	-	-	100

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Transportation Services	Pedestrian Refuge Island (2 Years)	Davenport (09)	1	0	-100.00	100	-
Transportation Services	Pedestrian Refuge Island (2 Years)	Don Valley North (17)	1	0	-100.00	100	-
Transportation Services	Pedestrian Refuge Island (2 Years)	Beaches-East York (19)	1	0	-100.00	100	-
Transportation Services	Pedestrian Refuge Island (2 Years)	Scarborough Southwest (20)	1	1	0.00	100	100
Transportation Services	Pedestrian Refuge Island (2 Years)	Scarborough Centre (21)	1	0	-100.00	100	-
Transportation Services	Pedestrian Refuge Island (2 Years)	Scarborough North (23)	0	1	-	-	100
Transportation Services	Pedestrian Refuge Island (2 Years)	Scarborough-Rouge Park (25)	1	0	-100.00	100	-
Transportation Services	Public Transit Loading Zone (6 Months)	Beaches-East York (19)	3	0	-100.00	100	-
Transportation Services	Public Transit Loading Zone (6 Months)	Scarborough Southwest (20)	1	0	-100.00	100	-
Transportation Services	Public Transit Loading Zone (6 Months)	Scarborough Centre (21)	0	1	-	-	100
Transportation Services	Public Transit Loading Zone (6 Months)	Scarborough North (23)	6	0	-100.00	100	-
Transportation Services	Public Transit Loading Zone (6 Months)	Scarborough-Rouge Park (25)	1	0	-100.00	100	-
Transportation Services	Reserved Lane (2 Years)	Etobicoke Centre (02)	0	2	-	-	N/A
Transportation Services	Reserved Lane (2 Years)	Etobicoke-Lakeshore (03)	0	1	-	-	100
Transportation Services	Reserved Lane (2 Years)	Parkdale-High Park (04)	0	4	-	-	100
Transportation Services	Reserved Lane (2 Years)	York South-Weston (05)	2	1	-50.00	100	100
Transportation Services	Reserved Lane (2 Years)	Spadina-Fort York (10)	7	4	-42.86	71.43	100
Transportation Services	Reserved Lane (2 Years)	University-Rosedale (11)	2	4	100.00	100	100
Transportation Services	Reserved Lane (2 Years)	Toronto Centre (13)	2	3	50.00	100	100
Transportation Services	Reserved Lane (2 Years)	Toronto-Danforth (14)	0	3	-	-	100
Transportation Services	Reserved Lane (2 Years)	Don Valley West (15)	1	1	0.00	100	100
Transportation Services	Reserved Lane (2 Years)	Don Valley East (16)	1	0	-100.00	100	-
Transportation Services	Reserved Lane (2 Years)	Beaches-East York (19)	3	5	66.67	100	100
Transportation Services	Reserved Lane (2 Years)	Scarborough-Agincourt (22)	0	1	-	-	100
Transportation Services	Residential Permit Parking (1 Year)	Etobicoke-Lakeshore (03)	1	1	0.00	100	100
Transportation Services	Residential Permit Parking (1 Year)	Parkdale-High Park (04)	1	1	0.00	100	100
Transportation Services	Residential Permit Parking (1 Year)	York South-Weston (05)	2	2	0.00	100	100
Transportation Services	Residential Permit Parking (1 Year)	Davenport (09)	0	1	-	-	100
Transportation Services	Residential Permit Parking (1 Year)	Toronto-St. Paul's (12)	1	0	-100.00	100	-
Transportation Services	Residential Permit Parking (1 Year)	Toronto-Danforth (14)	2	0	-100.00	100	-
Transportation Services	Road Design (2 Years)	Etobicoke North (01)	4	1	-75.00	100	100
Transportation Services	Road Design (2 Years)	Etobicoke Centre (02)	0	2	-	-	100
Transportation Services	Road Design (2 Years)	Etobicoke-Lakeshore (03)	3	8	166.67	100	87.5
Transportation Services	Road Design (2 Years)	Parkdale-High Park (04)	4	4	0.00	75	75
Transportation Services	Road Design (2 Years)	York South-Weston (05)	3	5	66.67	66.67	100
Transportation Services	Road Design (2 Years)	York Centre (06)	3	3	0.00	100	100
Transportation Services	Road Design (2 Years)	Humber River-Black Creek (07)	3	1	-66.67	100	100
Transportation Services	Road Design (2 Years)	Eglinton-Lawrence (08)	8	5	-37.50	75	100
Transportation Services	Road Design (2 Years)	Davenport (09)	4	3	-25.00	100	100
Transportation Services	Road Design (2 Years)	Spadina-Fort York (10)	5	5	0.00	80	100
Transportation Services	Road Design (2 Years)	University-Rosedale (11)	2	2	0.00	100	100
Transportation Services	Road Design (2 Years)	Toronto-St. Paul's (12)	5	6	20.00	20	100
Transportation Services	Road Design (2 Years)	Toronto Centre (13)	2	3	50.00	100	100
Transportation Services	Road Design (2 Years)	Toronto-Danforth (14)	8	6	-25.00	87.5	100

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Transportation Services	Road Design (2 Years)	Don Valley West (15)	6	4	-33.33	83.33	100
Transportation Services	Road Design (2 Years)	Don Valley East (16)	2	2	0.00	100	100
Transportation Services	Road Design (2 Years)	Don Valley North (17)	3	3	0.00	100	100
Transportation Services	Road Design (2 Years)	Willowdale (18)	2	2	0.00	100	100
Transportation Services	Road Design (2 Years)	Beaches-East York (19)	3	2	-33.33	33.33	100
Transportation Services	Road Design (2 Years)	Scarborough Centre (21)	0	1	-	-	100
Transportation Services	Road Design (2 Years)	Scarborough-Agincourt (22)	0	1	-	-	100
Transportation Services	Road Design (2 Years)	Scarborough-Guildwood (24)	3	0	-100.00	100	-
Transportation Services	School Bus Loading Zone (6 Months)	Etobicoke North (01)	1	1	0.00	100	N/A
Transportation Services	School Bus Loading Zone (6 Months)	Etobicoke Centre (02)	1	1	0.00	100	100
Transportation Services	School Bus Loading Zone (6 Months)	Etobicoke-Lakeshore (03)	1	2	100.00	100	100
Transportation Services	School Bus Loading Zone (6 Months)	York South-Weston (05)	2	0	-100.00	100	-
Transportation Services	School Bus Loading Zone (6 Months)	Humber River-Black Creek (07)	1	0	-100.00	100	-
Transportation Services	School Bus Loading Zone (6 Months)	Eglinton-Lawrence (08)	0	1	-	-	100
Transportation Services	School Bus Loading Zone (6 Months)	Spadina-Fort York (10)	0	2	-	-	100
Transportation Services	School Bus Loading Zone (6 Months)	Toronto-St. Paul's (12)	3	1	-66.67	100	100
Transportation Services	School Bus Loading Zone (6 Months)	Toronto Centre (13)	1	0	-100.00	100	-
Transportation Services	School Bus Loading Zone (6 Months)	Don Valley North (17)	1	0	-100.00	100	-
Transportation Services	School Bus Loading Zone (6 Months)	Beaches-East York (19)	2	2	0.00	100	100
Transportation Services	School Bus Loading Zone (6 Months)	Scarborough-Agincourt (22)	2	1	-50.00	50	100
Transportation Services	School Bus Loading Zone (6 Months)	Scarborough North (23)	1	0	-100.00	100	-
Transportation Services	School Bus Loading Zone (6 Months)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Transportation Services	School Safety Programs (6 Months)	Etobicoke Centre (02)	1	0	-100.00	100	-
Transportation Services	School Safety Programs (6 Months)	Eglinton-Lawrence (08)	0	1	-	-	100
Transportation Services	School Zone Safety Review (1 Year)	Etobicoke Centre (02)	5	3	-40.00	100	100
Transportation Services	School Zone Safety Review (1 Year)	Etobicoke-Lakeshore (03)	1	8	700.00	100	100
Transportation Services	School Zone Safety Review (1 Year)	Parkdale-High Park (04)	2	1	-50.00	50	0
Transportation Services	School Zone Safety Review (1 Year)	York South-Weston (05)	1	1	0.00	0	0
Transportation Services	School Zone Safety Review (1 Year)	York Centre (06)	5	3	-40.00	0	100
Transportation Services	School Zone Safety Review (1 Year)	Humber River-Black Creek (07)	0	1	-	-	100
Transportation Services	School Zone Safety Review (1 Year)	Eglinton-Lawrence (08)	3	8	166.67	100	100
Transportation Services	School Zone Safety Review (1 Year)	Davenport (09)	1	2	100.00	100	100
Transportation Services	School Zone Safety Review (1 Year)	Spadina-Fort York (10)	0	1	-	-	100
Transportation Services	School Zone Safety Review (1 Year)	University-Rosedale (11)	2	1	-50.00	100	100
Transportation Services	School Zone Safety Review (1 Year)	Toronto-St. Paul's (12)	1	6	500.00	100	60
Transportation Services	School Zone Safety Review (1 Year)	Toronto Centre (13)	2	2	0.00	100	100
Transportation Services	School Zone Safety Review (1 Year)	Toronto-Danforth (14)	2	1	-50.00	0	100
Transportation Services	School Zone Safety Review (1 Year)	Don Valley West (15)	6	2	-66.67	100	100
Transportation Services	School Zone Safety Review (1 Year)	Don Valley East (16)	3	0	-100.00	100	-
Transportation Services	School Zone Safety Review (1 Year)	Don Valley North (17)	1	0	-100.00	100	-
Transportation Services	School Zone Safety Review (1 Year)	Willowdale (18)	1	1	0.00	0	100
Transportation Services	School Zone Safety Review (1 Year)	Beaches-East York (19)	0	3	-	-	100
Transportation Services	School Zone Safety Review (1 Year)	Scarborough Southwest (20)	0	2	-	-	100
Transportation Services	School Zone Safety Review (1 Year)	Scarborough Centre (21)	1	0	-100.00	100	-

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	School Zone Safety Review (1 Year)	Scarborough-Agincourt (22)	1	3	200.00	100	100
Transportation Services	School Zone Safety Review (1 Year)	Scarborough North (23)	2	1	-50.00	100	100
Transportation Services	School Zone Safety Review (1 Year)	Scarborough-Guildwood (24)	2	1	-50.00	100	100
Transportation Services	School-Related Warning Signs (4 Months)	Etobicoke Centre (02)	2	4	100.00	100	100
Transportation Services	School-Related Warning Signs (4 Months)	Etobicoke-Lakeshore (03)	2	1	-50.00	100	100
Transportation Services	School-Related Warning Signs (4 Months)	Parkdale-High Park (04)	0	1	-	-	100
Transportation Services	School-Related Warning Signs (4 Months)	York Centre (06)	1	2	100.00	100	100
Transportation Services	School-Related Warning Signs (4 Months)	Humber River-Black Creek (07)	2	2	0.00	100	100
Transportation Services	School-Related Warning Signs (4 Months)	Eglinton-Lawrence (08)	2	2	0.00	50	0
Transportation Services	School-Related Warning Signs (4 Months)	Davenport (09)	0	4	-	-	100
Transportation Services	School-Related Warning Signs (4 Months)	Spadina-Fort York (10)	0	1	-	-	100
Transportation Services	School-Related Warning Signs (4 Months)	University-Rosedale (11)	0	2	-	-	100
Transportation Services	School-Related Warning Signs (4 Months)	Toronto-St. Paul's (12)	1	2	100.00	100	50
Transportation Services	School-Related Warning Signs (4 Months)	Toronto Centre (13)	1	3	200.00	100	100
Transportation Services	School-Related Warning Signs (4 Months)	Toronto-Danforth (14)	0	1	-	-	100
Transportation Services	School-Related Warning Signs (4 Months)	Don Valley West (15)	2	1	-50.00	100	100
Transportation Services	School-Related Warning Signs (4 Months)	Don Valley East (16)	0	2	-	-	100
Transportation Services	School-Related Warning Signs (4 Months)	Willowdale (18)	3	0	-100.00	100	-
Transportation Services	School-Related Warning Signs (4 Months)	Beaches-East York (19)	2	2	0.00	100	100
Transportation Services	School-Related Warning Signs (4 Months)	Scarborough Southwest (20)	2	2	0.00	100	100
Transportation Services	School-Related Warning Signs (4 Months)	Scarborough Centre (21)	0	1	-	-	100
Transportation Services	School-Related Warning Signs (4 Months)	Scarborough North (23)	1	0	-100.00	100	-
Transportation Services	School-Related Warning Signs (4 Months)	Scarborough-Guildwood (24)	2	0	-100.00	100	-
Transportation Services	School-Related Warning Signs (4 Months)	Scarborough-Rouge Park (25)	1	0	-100.00	100	-
Transportation Services	Sight Line Obstruction (3 Months)	Etobicoke North (01)	1	5	400.00	100	100
Transportation Services	Sight Line Obstruction (3 Months)	Etobicoke Centre (02)	12	10	-16.67	91.67	100
Transportation Services	Sight Line Obstruction (3 Months)	Etobicoke-Lakeshore (03)	12	17	41.67	83.33	100
Transportation Services	Sight Line Obstruction (3 Months)	Parkdale-High Park (04)	11	19	72.73	71.43	100
Transportation Services	Sight Line Obstruction (3 Months)	York South-Weston (05)	4	4	0.00	100	75
Transportation Services	Sight Line Obstruction (3 Months)	York Centre (06)	20	30	50.00	73.68	53.33
Transportation Services	Sight Line Obstruction (3 Months)	Humber River-Black Creek (07)	11	7	-36.36	100	85.71
Transportation Services	Sight Line Obstruction (3 Months)	Eglinton-Lawrence (08)	38	45	18.42	70.27	47.73
Transportation Services	Sight Line Obstruction (3 Months)	Davenport (09)	11	8	-27.27	100	83.33
Transportation Services	Sight Line Obstruction (3 Months)	Spadina-Fort York (10)	20	12	-40.00	62.5	85.71
Transportation Services	Sight Line Obstruction (3 Months)	University-Rosedale (11)	12	26	116.67	72.73	86.36
Transportation Services	Sight Line Obstruction (3 Months)	Toronto-St. Paul's (12)	30	34	13.33	95.65	93.75
Transportation Services	Sight Line Obstruction (3 Months)	Toronto Centre (13)	9	8	-11.11	83.33	75
Transportation Services	Sight Line Obstruction (3 Months)	Toronto-Danforth (14)	16	23	43.75	60	71.43
Transportation Services	Sight Line Obstruction (3 Months)	Don Valley West (15)	24	28	16.67	87.5	100
Transportation Services	Sight Line Obstruction (3 Months)	Don Valley East (16)	16	8	-50.00	100	100
Transportation Services	Sight Line Obstruction (3 Months)	Don Valley North (17)	15	10	-33.33	100	100
Transportation Services	Sight Line Obstruction (3 Months)	Willowdale (18)	33	14	-57.58	87.88	85.71
Transportation Services	Sight Line Obstruction (3 Months)	Beaches-East York (19)	25	20	-20.00	66.67	77.78
Transportation Services	Sight Line Obstruction (3 Months)	Scarborough Southwest (20)	16	20	25.00	100	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Sight Line Obstruction (3 Months)	Scarborough Centre (21)	13	20	53.85	100	100
Transportation Services	Sight Line Obstruction (3 Months)	Scarborough-Agincourt (22)	6	6	0.00	100	100
Transportation Services	Sight Line Obstruction (3 Months)	Scarborough North (23)	5	4	-20.00	100	100
Transportation Services	Sight Line Obstruction (3 Months)	Scarborough-Guildwood (24)	7	12	71.43	100	91.67
Transportation Services	Sight Line Obstruction (3 Months)	Scarborough-Rouge Park (25)	8	10	25.00	100	100
Transportation Services	Signal Pre-emption (2 Years)	Parkdale-High Park (04)	1	0	-100.00	0	-
Transportation Services	Signal Pre-emption (2 Years)	Spadina-Fort York (10)	0	1	-	-	100
Transportation Services	Signal Pre-emption (2 Years)	Scarborough Southwest (20)	0	1	-	-	100
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Etobicoke North (01)	17	26	52.94	94.12	100
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Etobicoke Centre (02)	22	29	31.82	100	100
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Etobicoke-Lakeshore (03)	31	23	-25.81	100	100
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Parkdale-High Park (04)	38	33	-13.16	92.11	90.91
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	York South-Weston (05)	30	37	23.33	100	100
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	York Centre (06)	17	25	47.06	88.24	92
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Humber River-Black Creek (07)	14	35	150.00	92.86	100
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Eglinton-Lawrence (08)	25	30	20.00	48	96.67
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Davenport (09)	9	29	222.22	77.78	96.43
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Spadina-Fort York (10)	52	49	-5.77	86.54	97.92
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	University-Rosedale (11)	17	19	11.76	76.47	100
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Toronto-St. Paul's (12)	26	24	-7.69	69.23	79.17
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Toronto Centre (13)	22	12	-45.45	77.27	91.67
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Toronto-Danforth (14)	18	44	144.44	76.47	100
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Don Valley West (15)	21	19	-9.52	94.74	100
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Don Valley East (16)	20	24	20.00	90	100
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Don Valley North (17)	27	21	-22.22	100	95
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Willowdale (18)	9	3	-66.67	100	100
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Beaches-East York (19)	7	7	0.00	71.43	100
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Scarborough Southwest (20)	7	17	142.86	85.71	88.24
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Scarborough Centre (21)	22	24	9.09	59.09	79.17
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Scarborough-Agincourt (22)	7	14	100.00	85.71	85.71
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Scarborough North (23)	8	12	50.00	75	91.67
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Scarborough-Guildwood (24)	10	22	120.00	90	95.24
Transportation Services	Signal Timing Review/Vehicle Delays (2 Years)	Scarborough-Rouge Park (25)	6	7	16.67	100	100
Transportation Services	Special Parking Consideration (6 Months)	Etobicoke North (01)	19	17	-10.53	100	100
Transportation Services	Special Parking Consideration (6 Months)	Etobicoke Centre (02)	44	40	-9.09	97.73	100
Transportation Services	Special Parking Consideration (6 Months)	Etobicoke-Lakeshore (03)	42	48	14.29	100	100
Transportation Services	Special Parking Consideration (6 Months)	Parkdale-High Park (04)	14	27	92.86	100	88.89
Transportation Services	Special Parking Consideration (6 Months)	York South-Weston (05)	6	12	100.00	100	100
Transportation Services	Special Parking Consideration (6 Months)	York Centre (06)	23	31	34.78	95.65	96.77
Transportation Services	Special Parking Consideration (6 Months)	Humber River-Black Creek (07)	7	7	0.00	100	100
Transportation Services	Special Parking Consideration (6 Months)	Eglinton-Lawrence (08)	29	41	41.38	96.55	97.56
Transportation Services	Special Parking Consideration (6 Months)	Davenport (09)	4	7	75.00	100	100
Transportation Services	Special Parking Consideration (6 Months)	Spadina-Fort York (10)	7	11	57.14	100	100
Transportation Services	Special Parking Consideration (6 Months)	University-Rosedale (11)	16	31	93.75	100	96.77

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Special Parking Consideration (6 Months)	Toronto-St. Paul's (12)	43	72	67.44	100	100
Transportation Services	Special Parking Consideration (6 Months)	Toronto Centre (13)	9	9	0.00	100	100
Transportation Services	Special Parking Consideration (6 Months)	Toronto-Danforth (14)	7	20	185.71	100	100
Transportation Services	Special Parking Consideration (6 Months)	Don Valley West (15)	33	48	45.45	96.88	100
Transportation Services	Special Parking Consideration (6 Months)	Don Valley East (16)	31	21	-32.26	100	100
Transportation Services	Special Parking Consideration (6 Months)	Don Valley North (17)	23	19	-17.39	100	100
Transportation Services	Special Parking Consideration (6 Months)	Willowdale (18)	90	96	6.67	90	97.92
Transportation Services	Special Parking Consideration (6 Months)	Beaches-East York (19)	4	6	50.00	100	100
Transportation Services	Special Parking Consideration (6 Months)	Scarborough Southwest (20)	13	22	69.23	92.31	100
Transportation Services	Special Parking Consideration (6 Months)	Scarborough Centre (21)	19	21	10.53	94.74	100
Transportation Services	Special Parking Consideration (6 Months)	Scarborough-Agincourt (22)	26	21	-19.23	96.15	95.24
Transportation Services	Special Parking Consideration (6 Months)	Scarborough North (23)	9	13	44.44	100	100
Transportation Services	Special Parking Consideration (6 Months)	Scarborough-Guildwood (24)	14	14	0.00	100	100
Transportation Services	Special Parking Consideration (6 Months)	Scarborough-Rouge Park (25)	14	17	21.43	100	100
Transportation Services	Speed Bumps in Laneway (2 Years)	Etobicoke-Lakeshore (03)	5	1	-80.00	100	100
Transportation Services	Speed Bumps in Laneway (2 Years)	Parkdale-High Park (04)	2	2	0.00	100	100
Transportation Services	Speed Bumps in Laneway (2 Years)	York South-Weston (05)	2	0	-100.00	100	-
Transportation Services	Speed Bumps in Laneway (2 Years)	Eglinton-Lawrence (08)	1	2	100.00	0	50
Transportation Services	Speed Bumps in Laneway (2 Years)	Davenport (09)	12	6	-50.00	83.33	100
Transportation Services	Speed Bumps in Laneway (2 Years)	Spadina-Fort York (10)	0	5	-	-	100
Transportation Services	Speed Bumps in Laneway (2 Years)	University-Rosedale (11)	1	3	200.00	0	100
Transportation Services	Speed Bumps in Laneway (2 Years)	Toronto-St. Paul's (12)	7	3	-57.14	83.33	100
Transportation Services	Speed Bumps in Laneway (2 Years)	Toronto Centre (13)	4	6	50.00	75	100
Transportation Services	Speed Bumps in Laneway (2 Years)	Toronto-Danforth (14)	10	7	-30.00	66.67	85.71
Transportation Services	Speed Bumps in Laneway (2 Years)	Beaches-East York (19)	4	5	25.00	75	100
Transportation Services	Speed Bumps in Laneway (2 Years)	Scarborough Southwest (20)	0	1	-	-	100
Transportation Services	Speed Watch Programme (1 Year)	Etobicoke North (01)	0	1	-	-	100
Transportation Services	Speed Watch Programme (1 Year)	Etobicoke Centre (02)	7	11	57.14	85.71	100
Transportation Services	Speed Watch Programme (1 Year)	Etobicoke-Lakeshore (03)	11	7	-36.36	100	100
Transportation Services	Speed Watch Programme (1 Year)	Parkdale-High Park (04)	3	8	166.67	100	100
Transportation Services	Speed Watch Programme (1 Year)	York South-Weston (05)	2	3	50.00	100	100
Transportation Services	Speed Watch Programme (1 Year)	York Centre (06)	1	1	0.00	100	100
Transportation Services	Speed Watch Programme (1 Year)	Humber River-Black Creek (07)	3	3	0.00	100	100
Transportation Services	Speed Watch Programme (1 Year)	Eglinton-Lawrence (08)	7	1	-85.71	100	100
Transportation Services	Speed Watch Programme (1 Year)	Davenport (09)	16	3	-81.25	100	100
Transportation Services	Speed Watch Programme (1 Year)	Spadina-Fort York (10)	0	2	-	-	100
Transportation Services	Speed Watch Programme (1 Year)	University-Rosedale (11)	3	3	0.00	100	100
Transportation Services	Speed Watch Programme (1 Year)	Toronto-St. Paul's (12)	4	7	75.00	100	100
Transportation Services	Speed Watch Programme (1 Year)	Toronto Centre (13)	0	3	-	-	100
Transportation Services	Speed Watch Programme (1 Year)	Toronto-Danforth (14)	12	11	-8.33	100	100
Transportation Services	Speed Watch Programme (1 Year)	Don Valley West (15)	16	6	-62.50	100	100
Transportation Services	Speed Watch Programme (1 Year)	Don Valley East (16)	5	4	-20.00	100	100
Transportation Services	Speed Watch Programme (1 Year)	Don Valley North (17)	1	5	400.00	100	100
Transportation Services	Speed Watch Programme (1 Year)	Willowdale (18)	4	2	-50.00	100	100

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Transportation Services	Speed Watch Programme (1 Year)	Beaches-East York (19)	15	9	-40.00	100	100
Transportation Services	Speed Watch Programme (1 Year)	Scarborough Southwest (20)	3	7	133.33	100	100
Transportation Services	Speed Watch Programme (1 Year)	Scarborough Centre (21)	4	4	0.00	100	100
Transportation Services	Speed Watch Programme (1 Year)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Transportation Services	Speed Watch Programme (1 Year)	Scarborough North (23)	0	5	-	-	100
Transportation Services	Speed Watch Programme (1 Year)	Scarborough-Guildwood (24)	4	7	75.00	100	100
Transportation Services	Speed Watch Programme (1 Year)	Scarborough-Rouge Park (25)	6	5	-16.67	100	100
Transportation Services	Speeding (6 Months)	Etobicoke North (01)	5	11	120.00	80	100
Transportation Services	Speeding (6 Months)	Etobicoke Centre (02)	13	12	-7.69	92.31	87.5
Transportation Services	Speeding (6 Months)	Etobicoke-Lakeshore (03)	17	13	-23.53	94.12	100
Transportation Services	Speeding (6 Months)	Parkdale-High Park (04)	8	6	-25.00	75	100
Transportation Services	Speeding (6 Months)	York South-Weston (05)	7	19	171.43	57.14	100
Transportation Services	Speeding (6 Months)	York Centre (06)	6	9	50.00	66.67	66.67
Transportation Services	Speeding (6 Months)	Humber River-Black Creek (07)	3	5	66.67	100	100
Transportation Services	Speeding (6 Months)	Eglinton-Lawrence (08)	12	7	-41.67	83.33	100
Transportation Services	Speeding (6 Months)	Davenport (09)	6	3	-50.00	100	100
Transportation Services	Speeding (6 Months)	Spadina-Fort York (10)	1	4	300.00	100	100
Transportation Services	Speeding (6 Months)	University-Rosedale (11)	6	3	-50.00	100	100
Transportation Services	Speeding (6 Months)	Toronto-St. Paul's (12)	3	5	66.67	100	100
Transportation Services	Speeding (6 Months)	Toronto Centre (13)	0	1	-	-	100
Transportation Services	Speeding (6 Months)	Toronto-Danforth (14)	10	6	-40.00	100	100
Transportation Services	Speeding (6 Months)	Don Valley West (15)	8	2	-75.00	100	100
Transportation Services	Speeding (6 Months)	Don Valley East (16)	7	7	0.00	100	100
Transportation Services	Speeding (6 Months)	Don Valley North (17)	6	5	-16.67	100	100
Transportation Services	Speeding (6 Months)	Willowdale (18)	4	6	50.00	100	100
Transportation Services	Speeding (6 Months)	Beaches-East York (19)	6	0	-100.00	100	-
Transportation Services	Speeding (6 Months)	Scarborough Southwest (20)	13	16	23.08	100	93.75
Transportation Services	Speeding (6 Months)	Scarborough Centre (21)	4	11	175.00	100	100
Transportation Services	Speeding (6 Months)	Scarborough-Agincourt (22)	3	7	133.33	100	100
Transportation Services	Speeding (6 Months)	Scarborough North (23)	2	2	0.00	50	100
Transportation Services	Speeding (6 Months)	Scarborough-Guildwood (24)	6	3	-50.00	100	100
Transportation Services	Speeding (6 Months)	Scarborough-Rouge Park (25)	10	9	-10.00	100	100
Transportation Services	Streetcar Platforms (2 Years)	York Centre (06)	1	0	-100.00	100	-
Transportation Services	Streetcar Platforms (2 Years)	Davenport (09)	2	0	-100.00	100	-
Transportation Services	Streetcar Platforms (2 Years)	University-Rosedale (11)	0	1	-	-	100
Transportation Services	Streetcar Platforms (2 Years)	Toronto-St. Paul's (12)	3	0	-100.00	100	-
Transportation Services	Student Crossing Issues (6 Months)	Etobicoke Centre (02)	0	1	-	-	N/A
Transportation Services	Student Crossing Issues (6 Months)	Etobicoke-Lakeshore (03)	1	0	-100.00	100	-
Transportation Services	Student Crossing Issues (6 Months)	Parkdale-High Park (04)	0	1	-	-	100
Transportation Services	Student Crossing Issues (6 Months)	York Centre (06)	0	1	-	-	100
Transportation Services	Student Crossing Issues (6 Months)	Humber River-Black Creek (07)	1	1	0.00	0	100
Transportation Services	Student Crossing Issues (6 Months)	Eglinton-Lawrence (08)	0	1	-	-	100
Transportation Services	Student Crossing Issues (6 Months)	University-Rosedale (11)	0	2	-	-	100
Transportation Services	Student Crossing Issues (6 Months)	Toronto-St. Paul's (12)	2	0	-100.00	100	-

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Transportation Services	Student Crossing Issues (6 Months)	Toronto-Danforth (14)	1	0	-100.00	100	-
Transportation Services	Student Crossing Issues (6 Months)	Don Valley West (15)	1	0	-100.00	100	-
Transportation Services	Student Crossing Issues (6 Months)	Willowdale (18)	0	1	-	-	100
Transportation Services	Student Crossing Issues (6 Months)	Beaches-East York (19)	1	0	-100.00	0	-
Transportation Services	Student Crossing Issues (6 Months)	Scarborough Southwest (20)	0	1	-	-	100
Transportation Services	Student Crossing Issues (6 Months)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Etobicoke Centre (02)	0	2	-	-	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Etobicoke-Lakeshore (03)	1	1	0.00	0	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Parkdale-High Park (04)	0	1	-	-	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	York Centre (06)	2	0	-100.00	50	-
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Humber River-Black Creek (07)	1	1	0.00	100	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Eglinton-Lawrence (08)	2	3	50.00	100	66.67
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Davenport (09)	2	1	-50.00	100	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Spadina-Fort York (10)	1	1	0.00	0	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	University-Rosedale (11)	6	2	-66.67	100	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Toronto-St. Paul's (12)	2	5	150.00	100	80
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Toronto Centre (13)	0	1	-	-	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Toronto-Danforth (14)	5	3	-40.00	100	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Don Valley West (15)	3	0	-100.00	100	-
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Don Valley East (16)	1	2	100.00	100	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Don Valley North (17)	0	2	-	-	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Willowdale (18)	2	2	0.00	100	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Beaches-East York (19)	2	3	50.00	100	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Scarborough Southwest (20)	0	3	-	-	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Scarborough-Agincourt (22)	1	1	0.00	100	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Scarborough North (23)	0	1	-	-	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Scarborough-Guildwood (24)	2	1	-50.00	50	100
Transportation Services	Student Pick-up/Drop-off Area (6 Months)	Scarborough-Rouge Park (25)	4	1	-75.00	75	100
Transportation Services	Taxicab Stand (6 Months)	Parkdale-High Park (04)	2	0	-100.00	100	-
Transportation Services	Taxicab Stand (6 Months)	Spadina-Fort York (10)	2	0	-100.00	100	-
Transportation Services	Taxicab Stand (6 Months)	Willowdale (18)	0	1	-	-	100
Transportation Services	Temporary Signal Timings (3 Months)	Etobicoke-Lakeshore (03)	1	0	-100.00	0	-
Transportation Services	Temporary Signal Timings (3 Months)	Eglinton-Lawrence (08)	2	0	-100.00	100	-
Transportation Services	Temporary Signal Timings (3 Months)	Willowdale (18)	0	1	-	-	100
Transportation Services	Temporary Signal Timings (3 Months)	Scarborough Southwest (20)	1	0	-100.00	100	-
Transportation Services	Temporary Signal Timings (3 Months)	Scarborough Centre (21)	0	2	-	-	100
Transportation Services	Temporary Signal Timings (3 Months)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Transportation Services	Temporary Signal Timings (3 Months)	Scarborough-Rouge Park (25)	1	0	-100.00	100	-
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Etobicoke North (01)	1	1	0.00	100	100
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Etobicoke Centre (02)	1	0	-100.00	100	-
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Etobicoke-Lakeshore (03)	3	1	-66.67	100	100
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Parkdale-High Park (04)	1	1	0.00	100	N/A
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	York South-Weston (05)	0	1	-	-	100
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Humber River-Black Creek (07)	0	1	-	-	100

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Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Davenport (09)	3	2	-33.33	100	100
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Spadina-Fort York (10)	1	2	100.00	100	100
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	University-Rosedale (11)	2	1	-50.00	100	100
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Toronto-St. Paul's (12)	4	2	-50.00	100	100
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Toronto Centre (13)	0	2	-	-	100
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Toronto-Danforth (14)	3	1	-66.67	100	100
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Don Valley West (15)	1	1	0.00	100	100
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Don Valley North (17)	1	0	-100.00	100	-
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Willowdale (18)	1	0	-100.00	100	-
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Beaches-East York (19)	0	3	-	-	100
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Scarborough Southwest (20)	0	2	-	-	100
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Scarborough-Agincourt (22)	1	0	-100.00	100	-
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Scarborough North (23)	2	0	-100.00	100	-
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Scarborough-Guildwood (24)	0	3	-	-	100
Transportation Services	Time Limit or Excessive Duration Parking (6 Months)	Scarborough-Rouge Park (25)	1	0	-100.00	100	-
Transportation Services	Traffic Calming Measures (2 Years)	Etobicoke North (01)	14	19	35.71	92.86	100
Transportation Services	Traffic Calming Measures (2 Years)	Etobicoke Centre (02)	28	34	21.43	80.77	100
Transportation Services	Traffic Calming Measures (2 Years)	Etobicoke-Lakeshore (03)	37	35	-5.41	86.49	100
Transportation Services	Traffic Calming Measures (2 Years)	Parkdale-High Park (04)	33	24	-27.27	90.91	100
Transportation Services	Traffic Calming Measures (2 Years)	York South-Weston (05)	36	37	2.78	100	100
Transportation Services	Traffic Calming Measures (2 Years)	York Centre (06)	21	32	52.38	95.24	100
Transportation Services	Traffic Calming Measures (2 Years)	Humber River-Black Creek (07)	9	9	0.00	100	100
Transportation Services	Traffic Calming Measures (2 Years)	Eglinton-Lawrence (08)	45	49	8.89	88.89	97.92
Transportation Services	Traffic Calming Measures (2 Years)	Davenport (09)	32	39	21.88	96.77	100
Transportation Services	Traffic Calming Measures (2 Years)	Spadina-Fort York (10)	9	18	100.00	77.78	100
Transportation Services	Traffic Calming Measures (2 Years)	University-Rosedale (11)	22	24	9.09	90.91	95.65
Transportation Services	Traffic Calming Measures (2 Years)	Toronto-St. Paul's (12)	37	30	-18.92	94.44	100
Transportation Services	Traffic Calming Measures (2 Years)	Toronto Centre (13)	11	8	-27.27	100	100
Transportation Services	Traffic Calming Measures (2 Years)	Toronto-Danforth (14)	43	28	-34.88	97.67	100
Transportation Services	Traffic Calming Measures (2 Years)	Don Valley West (15)	20	13	-35.00	100	100
Transportation Services	Traffic Calming Measures (2 Years)	Don Valley East (16)	5	12	140.00	100	100
Transportation Services	Traffic Calming Measures (2 Years)	Don Valley North (17)	11	10	-9.09	100	100
Transportation Services	Traffic Calming Measures (2 Years)	Willowdale (18)	13	8	-38.46	100	100
Transportation Services	Traffic Calming Measures (2 Years)	Beaches-East York (19)	26	30	15.38	100	100
Transportation Services	Traffic Calming Measures (2 Years)	Scarborough Southwest (20)	26	32	23.08	100	100
Transportation Services	Traffic Calming Measures (2 Years)	Scarborough Centre (21)	7	14	100.00	100	100
Transportation Services	Traffic Calming Measures (2 Years)	Scarborough-Agincourt (22)	4	10	150.00	100	100
Transportation Services	Traffic Calming Measures (2 Years)	Scarborough North (23)	3	5	66.67	100	100
Transportation Services	Traffic Calming Measures (2 Years)	Scarborough-Guildwood (24)	2	5	150.00	100	100
Transportation Services	Traffic Calming Measures (2 Years)	Scarborough-Rouge Park (25)	4	13	225.00	100	100
Transportation Services	Traffic Infiltration (1 Year)	Etobicoke North (01)	1	2	100.00	100	100
Transportation Services	Traffic Infiltration (1 Year)	Etobicoke Centre (02)	0	2	-	-	100
Transportation Services	Traffic Infiltration (1 Year)	Etobicoke-Lakeshore (03)	3	3	0.00	100	100
Transportation Services	Traffic Infiltration (1 Year)	Parkdale-High Park (04)	2	0	-100.00	100	-

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Transportation Services	Traffic Infiltration (1 Year)	York South-Weston (05)	2	6	200.00	50	100
Transportation Services	Traffic Infiltration (1 Year)	York Centre (06)	1	3	200.00	100	100
Transportation Services	Traffic Infiltration (1 Year)	Humber River-Black Creek (07)	2	0	-100.00	100	-
Transportation Services	Traffic Infiltration (1 Year)	Eglinton-Lawrence (08)	5	4	-20.00	80	100
Transportation Services	Traffic Infiltration (1 Year)	Davenport (09)	3	2	-33.33	33.33	100
Transportation Services	Traffic Infiltration (1 Year)	Spadina-Fort York (10)	6	0	-100.00	100	-
Transportation Services	Traffic Infiltration (1 Year)	University-Rosedale (11)	3	2	-33.33	100	100
Transportation Services	Traffic Infiltration (1 Year)	Toronto-St. Paul's (12)	5	1	-80.00	100	100
Transportation Services	Traffic Infiltration (1 Year)	Toronto Centre (13)	1	4	300.00	100	100
Transportation Services	Traffic Infiltration (1 Year)	Toronto-Danforth (14)	2	5	150.00	50	100
Transportation Services	Traffic Infiltration (1 Year)	Don Valley West (15)	0	3	-	-	100
Transportation Services	Traffic Infiltration (1 Year)	Don Valley East (16)	1	4	300.00	100	100
Transportation Services	Traffic Infiltration (1 Year)	Willowdale (18)	1	0	-100.00	100	-
Transportation Services	Traffic Infiltration (1 Year)	Beaches-East York (19)	4	5	25.00	100	100
Transportation Services	Traffic Infiltration (1 Year)	Scarborough Southwest (20)	2	4	100.00	100	100
Transportation Services	Traffic Infiltration (1 Year)	Scarborough-Agincourt (22)	0	2	-	-	100
Transportation Services	Traffic Infiltration (1 Year)	Scarborough-Guildwood (24)	1	1	0.00	100	100
Transportation Services	Traffic Infiltration (1 Year)	Scarborough-Rouge Park (25)	1	3	200.00	100	100
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Etobicoke North (01)	4	6	50.00	100	100
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Etobicoke Centre (02)	542	493	-9.04	96.49	98.37
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Etobicoke-Lakeshore (03)	571	278	-51.31	96.5	96.76
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Parkdale-High Park (04)	86	71	-17.44	84.88	91.55
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	York South-Weston (05)	1	3	200.00	100	100
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	York Centre (06)	0	11	-	-	100
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Humber River-Black Creek (07)	1	6	500.00	100	83.33
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Eglinton-Lawrence (08)	2	0	-100.00	100	-
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Davenport (09)	0	2	-	-	100
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	University-Rosedale (11)	120	111	-7.50	98.33	93.69
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Toronto-St. Paul's (12)	1	4	300.00	100	50
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Toronto-Danforth (14)	1	0	-100.00	0	-
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Don Valley West (15)	30	24	-20.00	100	87.5
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Don Valley East (16)	1	0	-100.00	100	-
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Don Valley North (17)	1	4	300.00	100	100
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Beaches-East York (19)	1	1	0.00	0	100
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Scarborough Southwest (20)	2	2	0.00	0	100
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Scarborough Centre (21)	1	1	0.00	100	100
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Scarborough-Agincourt (22)	3	0	-100.00	0	-
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Scarborough North (23)	0	1	-	-	100
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Scarborough-Guildwood (24)	1	1	0.00	100	100
Urban Forestry	Gypsy Moth Control Insp (4 weeks)	Scarborough-Rouge Park (25)	1	1	0.00	100	100
Urban Forestry	IPM Inspection (4 Weeks)	Etobicoke North (01)	105	37	-64.76	100	97.3
Urban Forestry	IPM Inspection (4 Weeks)	Etobicoke Centre (02)	152	128	-15.79	98	94.53
Urban Forestry	IPM Inspection (4 Weeks)	Etobicoke-Lakeshore (03)	29	87	200.00	96.55	98.85
Urban Forestry	IPM Inspection (4 Weeks)	Parkdale-High Park (04)	116	62	-46.55	97.41	98.36

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Urban Forestry	IPM Inspection (4 Weeks)	York South-Weston (05)	55	42	-23.64	100	95.24
Urban Forestry	IPM Inspection (4 Weeks)	York Centre (06)	48	34	-29.17	100	91.18
Urban Forestry	IPM Inspection (4 Weeks)	Humber River-Black Creek (07)	10	18	80.00	100	94.44
Urban Forestry	IPM Inspection (4 Weeks)	Eglinton-Lawrence (08)	121	43	-64.46	100	100
Urban Forestry	IPM Inspection (4 Weeks)	Davenport (09)	14	16	14.29	92.86	93.33
Urban Forestry	IPM Inspection (4 Weeks)	Spadina-Fort York (10)	2	2	0.00	100	100
Urban Forestry	IPM Inspection (4 Weeks)	University-Rosedale (11)	22	34	54.55	95.45	97.06
Urban Forestry	IPM Inspection (4 Weeks)	Toronto-St. Paul's (12)	29	37	27.59	100	100
Urban Forestry	IPM Inspection (4 Weeks)	Toronto Centre (13)	1	6	500.00	100	66.67
Urban Forestry	IPM Inspection (4 Weeks)	Toronto-Danforth (14)	23	44	91.30	100	90.91
Urban Forestry	IPM Inspection (4 Weeks)	Don Valley West (15)	72	60	-16.67	98.61	98.33
Urban Forestry	IPM Inspection (4 Weeks)	Don Valley East (16)	39	3	-92.31	100	100
Urban Forestry	IPM Inspection (4 Weeks)	Don Valley North (17)	352	22	-93.75	100	100
Urban Forestry	IPM Inspection (4 Weeks)	Willowdale (18)	325	17	-94.77	99.69	100
Urban Forestry	IPM Inspection (4 Weeks)	Beaches-East York (19)	14	49	250.00	71.43	87.76
Urban Forestry	IPM Inspection (4 Weeks)	Scarborough Southwest (20)	146	49	-66.44	95.89	95.92
Urban Forestry	IPM Inspection (4 Weeks)	Scarborough Centre (21)	12	14	16.67	100	92.86
Urban Forestry	IPM Inspection (4 Weeks)	Scarborough-Agincourt (22)	30	5	-83.33	100	100
Urban Forestry	IPM Inspection (4 Weeks)	Scarborough North (23)	87	9	-89.66	100	100
Urban Forestry	IPM Inspection (4 Weeks)	Scarborough-Guildwood (24)	7	14	100.00	100	92.86
Urban Forestry	IPM Inspection (4 Weeks)	Scarborough-Rouge Park (25)	8	31	287.50	87.5	93.55
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Etobicoke North (01)	1	4	300.00	0	100
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Etobicoke Centre (02)	4	11	175.00	0	72.73
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Etobicoke-Lakeshore (03)	9	11	22.22	44.44	66.67
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Parkdale-High Park (04)	7	5	-28.57	14.29	50
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	York South-Weston (05)	8	5	-37.50	14.29	80
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	York Centre (06)	2	3	50.00	0	66.67
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Humber River-Black Creek (07)	7	3	-57.14	42.86	66.67
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Eglinton-Lawrence (08)	4	0	-100.00	0	-
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Davenport (09)	2	0	-100.00	0	-
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Spadina-Fort York (10)	1	0	-100.00	0	-
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	University-Rosedale (11)	6	0	-100.00	83.33	-
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Toronto-St. Paul's (12)	4	0	-100.00	0	-
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Toronto Centre (13)	0	4	-	-	75
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Toronto-Danforth (14)	8	1	-87.50	62.5	100
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Don Valley West (15)	6	3	-50.00	100	100
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Don Valley East (16)	6	3	-50.00	66.67	50
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Don Valley North (17)	16	4	-75.00	43.75	100
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Willowdale (18)	3	2	-33.33	0	100
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Beaches-East York (19)	5	8	60.00	80	100
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Scarborough Southwest (20)	3	4	33.33	100	75
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Scarborough Centre (21)	3	2	-33.33	66.67	100
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Scarborough-Agincourt (22)	2	1	-50.00	100	100
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Scarborough North (23)	2	1	-50.00	100	100

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Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Scarborough-Guildwood (24)	4	1	-75.00	75	100
Urban Forestry	Parks Ravine Safety Mtc FNEM (2 Weeks)	Scarborough-Rouge Park (25)	6	7	16.67	66.67	85.71
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Etobicoke North (01)	499	409	-18.04	98.38	100
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Etobicoke Centre (02)	209	247	18.18	98.06	100
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Etobicoke-Lakeshore (03)	310	108	-65.16	97.69	100
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Parkdale-High Park (04)	33	36	9.09	96.88	100
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	York South-Weston (05)	176	53	-69.89	92.44	100
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	York Centre (06)	469	490	4.48	94.31	99.58
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Humber River-Black Creek (07)	344	286	-16.86	97.93	100
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Eglinton-Lawrence (08)	173	254	46.82	97.56	100
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Davenport (09)	295	3	-98.98	98.97	100
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Spadina-Fort York (10)	8	13	62.50	100	100
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	University-Rosedale (11)	52	47	-9.62	98.04	100
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Toronto-St. Paul's (12)	98	50	-48.98	98.96	100
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Toronto Centre (13)	54	8	-85.19	75.93	100
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Toronto-Danforth (14)	51	160	213.73	94.12	99.33
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Don Valley West (15)	24	68	183.33	73.68	100
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Don Valley East (16)	21	79	276.19	94.74	98.68
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Don Valley North (17)	40	90	125.00	94.12	100
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Willowdale (18)	332	182	-45.18	99	100
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Beaches-East York (19)	93	529	468.82	93.48	98.66
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Scarborough Southwest (20)	479	223	-53.44	81.45	98.03
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Scarborough Centre (21)	146	391	167.81	92.31	99.74
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Scarborough-Agincourt (22)	61	147	140.98	96.67	94.96
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Scarborough North (23)	57	278	387.72	92.98	96.36
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Scarborough-Guildwood (24)	52	355	582.69	96.08	99.71
Urban Forestry	Planting 11 Plus Trees FNEM (8 Weeks)	Scarborough-Rouge Park (25)	306	323	5.56	97.02	99.35
Urban Forestry	Ravine Inspection (5 Days)	Etobicoke North (01)	44	29	-34.09	60	100
Urban Forestry	Ravine Inspection (5 Days)	Etobicoke Centre (02)	82	79	-3.66	61.54	95.16
Urban Forestry	Ravine Inspection (5 Days)	Etobicoke-Lakeshore (03)	66	45	-31.82	66.67	91.67
Urban Forestry	Ravine Inspection (5 Days)	Parkdale-High Park (04)	100	79	-21.00	74.07	100
Urban Forestry	Ravine Inspection (5 Days)	York South-Weston (05)	60	43	-28.33	70	96.15
Urban Forestry	Ravine Inspection (5 Days)	York Centre (06)	24	28	16.67	50	100
Urban Forestry	Ravine Inspection (5 Days)	Humber River-Black Creek (07)	23	20	-13.04	100	92.86
Urban Forestry	Ravine Inspection (5 Days)	Eglinton-Lawrence (08)	31	22	-29.03	66.67	93.75
Urban Forestry	Ravine Inspection (5 Days)	Davenport (09)	4	10	150.00	100	100
Urban Forestry	Ravine Inspection (5 Days)	Spadina-Fort York (10)	0	1	-	-	100
Urban Forestry	Ravine Inspection (5 Days)	University-Rosedale (11)	70	65	-7.14	46.15	90
Urban Forestry	Ravine Inspection (5 Days)	Toronto-St. Paul's (12)	65	63	-3.08	93.33	93.33
Urban Forestry	Ravine Inspection (5 Days)	Toronto Centre (13)	4	5	25.00	100	100
Urban Forestry	Ravine Inspection (5 Days)	Toronto-Danforth (14)	19	22	15.79	77.78	85
Urban Forestry	Ravine Inspection (5 Days)	Don Valley West (15)	141	113	-19.86	70.97	93.24
Urban Forestry	Ravine Inspection (5 Days)	Don Valley East (16)	49	44	-10.20	64.71	96.77
Urban Forestry	Ravine Inspection (5 Days)	Don Valley North (17)	45	47	4.44	76.47	100

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Urban Forestry	Ravine Inspection (5 Days)	Willowdale (18)	25	16	-36.00	50	100
Urban Forestry	Ravine Inspection (5 Days)	Beaches-East York (19)	76	67	-11.84	80.95	94.34
Urban Forestry	Ravine Inspection (5 Days)	Scarborough Southwest (20)	63	59	-6.35	58.62	100
Urban Forestry	Ravine Inspection (5 Days)	Scarborough Centre (21)	17	19	11.76	80	100
Urban Forestry	Ravine Inspection (5 Days)	Scarborough-Agincourt (22)	4	5	25.00	N/A	100
Urban Forestry	Ravine Inspection (5 Days)	Scarborough North (23)	11	12	9.09	50	100
Urban Forestry	Ravine Inspection (5 Days)	Scarborough-Guildwood (24)	40	45	12.50	55	93.75
Urban Forestry	Ravine Inspection (5 Days)	Scarborough-Rouge Park (25)	55	60	9.09	76.47	100
Urban Forestry	Bees/Wasp (3 Days)	Etobicoke North (01)	48	10	-79.17	47.92	30
Urban Forestry	Bees/Wasp (3 Days)	Etobicoke Centre (02)	75	21	-72.00	60	47.62
Urban Forestry	Bees/Wasp (3 Days)	Etobicoke-Lakeshore (03)	68	24	-64.71	55.88	65.22
Urban Forestry	Bees/Wasp (3 Days)	Parkdale-High Park (04)	34	20	-41.18	58.82	40
Urban Forestry	Bees/Wasp (3 Days)	York South-Weston (05)	35	23	-34.29	73.53	39.13
Urban Forestry	Bees/Wasp (3 Days)	York Centre (06)	19	7	-63.16	38.89	42.86
Urban Forestry	Bees/Wasp (3 Days)	Humber River-Black Creek (07)	27	16	-40.74	37.04	6.25
Urban Forestry	Bees/Wasp (3 Days)	Eglinton-Lawrence (08)	66	11	-83.33	56.06	54.55
Urban Forestry	Bees/Wasp (3 Days)	Davenport (09)	50	8	-84.00	76	37.5
Urban Forestry	Bees/Wasp (3 Days)	Spadina-Fort York (10)	2	6	200.00	50	33.33
Urban Forestry	Bees/Wasp (3 Days)	University-Rosedale (11)	31	15	-51.61	16.67	26.67
Urban Forestry	Bees/Wasp (3 Days)	Toronto-St. Paul's (12)	30	12	-60.00	26.67	16.67
Urban Forestry	Bees/Wasp (3 Days)	Toronto Centre (13)	2	2	0.00	50	0
Urban Forestry	Bees/Wasp (3 Days)	Toronto-Danforth (14)	33	26	-21.21	41.94	19.23
Urban Forestry	Bees/Wasp (3 Days)	Don Valley West (15)	37	8	-78.38	59.46	25
Urban Forestry	Bees/Wasp (3 Days)	Don Valley East (16)	25	7	-72.00	64	42.86
Urban Forestry	Bees/Wasp (3 Days)	Don Valley North (17)	58	14	-75.86	49.12	42.86
Urban Forestry	Bees/Wasp (3 Days)	Willowdale (18)	35	8	-77.14	45.71	12.5
Urban Forestry	Bees/Wasp (3 Days)	Beaches-East York (19)	25	13	-48.00	64	25
Urban Forestry	Bees/Wasp (3 Days)	Scarborough Southwest (20)	38	11	-71.05	63.16	54.55
Urban Forestry	Bees/Wasp (3 Days)	Scarborough Centre (21)	55	9	-83.64	61.11	44.44
Urban Forestry	Bees/Wasp (3 Days)	Scarborough-Agincourt (22)	54	13	-75.93	87.04	69.23
Urban Forestry	Bees/Wasp (3 Days)	Scarborough North (23)	65	14	-78.46	83.08	71.43
Urban Forestry	Bees/Wasp (3 Days)	Scarborough-Guildwood (24)	82	12	-85.37	86.59	58.33
Urban Forestry	Bees/Wasp (3 Days)	Scarborough-Rouge Park (25)	42	9	-78.57	88.1	66.67
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Etobicoke North (01)	1	33	3200.00	100	100
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Etobicoke-Lakeshore (03)	795	579	-27.17	99.49	99.83
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Parkdale-High Park (04)	2161	1393	-35.54	99.54	99.93
Urban Forestry	Commercial Tree Maint Req (16 weeks)	York South-Weston (05)	54	122	125.93	98.15	100
Urban Forestry	Commercial Tree Maint Req (16 weeks)	York Centre (06)	48	155	222.92	100	100
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Humber River-Black Creek (07)	5	33	560.00	100	100
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Eglinton-Lawrence (08)	141	485	243.97	98.58	99.79
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Davenport (09)	1538	1444	-6.11	99.54	99.93
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Spadina-Fort York (10)	2303	1953	-15.20	99.04	99.85
Urban Forestry	Commercial Tree Maint Req (16 weeks)	University-Rosedale (11)	2060	2083	1.12	99.07	100
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Toronto-St. Paul's (12)	691	641	-7.24	99.71	99.69

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Urban Forestry	Commercial Tree Maint Req (16 weeks)	Toronto Centre (13)	1681	2186	30.04	99.34	99.86
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Toronto-Danforth (14)	2801	1747	-37.63	99.75	100
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Don Valley West (15)	178	194	8.99	99.44	100
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Don Valley East (16)	2	67	3250.00	100	100
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Don Valley North (17)	3	41	1266.67	100	100
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Willowdale (18)	158	428	170.89	99.37	100
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Beaches-East York (19)	2048	1467	-28.37	99.9	100
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Scarborough Southwest (20)	361	246	-31.86	100	100
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Scarborough Centre (21)	13	102	684.62	100	100
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Scarborough-Agincourt (22)	0	2	-	-	100
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Scarborough-Guildwood (24)	48	69	43.75	100	100
Urban Forestry	Commercial Tree Maint Req (16 weeks)	Scarborough-Rouge Park (25)	1	0	-100.00	100	-
Urban Forestry	Commercial Tree Planting (8 Weeks)	Etobicoke-Lakeshore (03)	2	5	150.00	100	100
Urban Forestry	Commercial Tree Planting (8 Weeks)	Parkdale-High Park (04)	3	4	33.33	100	100
Urban Forestry	Commercial Tree Planting (8 Weeks)	York South-Weston (05)	0	1	-	-	100
Urban Forestry	Commercial Tree Planting (8 Weeks)	York Centre (06)	21	2	-90.48	100	100
Urban Forestry	Commercial Tree Planting (8 Weeks)	Eglinton-Lawrence (08)	0	8	-	-	100
Urban Forestry	Commercial Tree Planting (8 Weeks)	Davenport (09)	2	4	100.00	100	100
Urban Forestry	Commercial Tree Planting (8 Weeks)	Spadina-Fort York (10)	14	20	42.86	71.43	95
Urban Forestry	Commercial Tree Planting (8 Weeks)	University-Rosedale (11)	15	10	-33.33	93.33	90
Urban Forestry	Commercial Tree Planting (8 Weeks)	Toronto-St. Paul's (12)	3	5	66.67	100	100
Urban Forestry	Commercial Tree Planting (8 Weeks)	Toronto Centre (13)	14	7	-50.00	78.57	100
Urban Forestry	Commercial Tree Planting (8 Weeks)	Toronto-Danforth (14)	1	10	900.00	100	100
Urban Forestry	Commercial Tree Planting (8 Weeks)	Don Valley West (15)	2	3	50.00	100	100
Urban Forestry	Commercial Tree Planting (8 Weeks)	Willowdale (18)	4	0	-100.00	100	-
Urban Forestry	Commercial Tree Planting (8 Weeks)	Beaches-East York (19)	2	3	50.00	100	66.67
Urban Forestry	Commercial Tree Planting (8 Weeks)	Scarborough Southwest (20)	2	1	-50.00	50	100
Urban Forestry	Commercial Tree Planting (8 Weeks)	Scarborough North (23)	0	1	-	-	100
Urban Forestry	Commercial Tree Pruning (8 Weeks)	Etobicoke-Lakeshore (03)	58	99	70.69	100	96.97
Urban Forestry	Commercial Tree Pruning (8 Weeks)	Parkdale-High Park (04)	206	130	-36.89	99.03	100
Urban Forestry	Commercial Tree Pruning (8 Weeks)	York South-Weston (05)	2	12	500.00	100	100
Urban Forestry	Commercial Tree Pruning (8 Weeks)	Eglinton-Lawrence (08)	21	26	23.81	95.24	100
Urban Forestry	Commercial Tree Pruning (8 Weeks)	Davenport (09)	64	148	131.25	93.75	97.96
Urban Forestry	Commercial Tree Pruning (8 Weeks)	Spadina-Fort York (10)	146	129	-11.64	97.24	98.45
Urban Forestry	Commercial Tree Pruning (8 Weeks)	University-Rosedale (11)	100	146	46.00	98	98.63
Urban Forestry	Commercial Tree Pruning (8 Weeks)	Toronto-St. Paul's (12)	35	18	-48.57	88.57	100
Urban Forestry	Commercial Tree Pruning (8 Weeks)	Toronto Centre (13)	63	74	17.46	96.83	95.95
Urban Forestry	Commercial Tree Pruning (8 Weeks)	Toronto-Danforth (14)	169	23	-86.39	100	91.3
Urban Forestry	Commercial Tree Pruning (8 Weeks)	Don Valley West (15)	21	16	-23.81	100	93.75
Urban Forestry	Commercial Tree Pruning (8 Weeks)	Don Valley East (16)	1	0	-100.00	100	-
Urban Forestry	Commercial Tree Pruning (8 Weeks)	Willowdale (18)	8	23	187.50	100	100
Urban Forestry	Commercial Tree Pruning (8 Weeks)	Beaches-East York (19)	73	15	-79.45	100	86.67
Urban Forestry	Commercial Tree Pruning (8 Weeks)	Scarborough Southwest (20)	77	3	-96.10	100	100
Urban Forestry	Commercial Tree Pruning (8 Weeks)	Scarborough Centre (21)	1	0	-100.00	100	-

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Urban Forestry	Commercial Tree Pruning (8 Weeks)	Scarborough-Guildwood (24)	5	0	-100.00	100	-
Urban Forestry	Commercial Tree Removal (8 Weeks)	Etobicoke Centre (02)	1	0	-100.00	100	-
Urban Forestry	Commercial Tree Removal (8 Weeks)	Etobicoke-Lakeshore (03)	8	7	-12.50	87.5	71.43
Urban Forestry	Commercial Tree Removal (8 Weeks)	Parkdale-High Park (04)	22	10	-54.55	81.82	100
Urban Forestry	Commercial Tree Removal (8 Weeks)	York South-Weston (05)	3	4	33.33	66.67	50
Urban Forestry	Commercial Tree Removal (8 Weeks)	York Centre (06)	1	2	100.00	100	100
Urban Forestry	Commercial Tree Removal (8 Weeks)	Eglinton-Lawrence (08)	10	13	30.00	30	84.62
Urban Forestry	Commercial Tree Removal (8 Weeks)	Davenport (09)	17	24	41.18	100	91.67
Urban Forestry	Commercial Tree Removal (8 Weeks)	Spadina-Fort York (10)	64	88	37.50	79.69	71.26
Urban Forestry	Commercial Tree Removal (8 Weeks)	University-Rosedale (11)	51	61	19.61	62.75	80.33
Urban Forestry	Commercial Tree Removal (8 Weeks)	Toronto-St. Paul's (12)	19	12	-36.84	57.89	90.91
Urban Forestry	Commercial Tree Removal (8 Weeks)	Toronto Centre (13)	40	40	0.00	70	85
Urban Forestry	Commercial Tree Removal (8 Weeks)	Toronto-Danforth (14)	20	16	-20.00	75	87.5
Urban Forestry	Commercial Tree Removal (8 Weeks)	Don Valley West (15)	5	4	-20.00	60	100
Urban Forestry	Commercial Tree Removal (8 Weeks)	Don Valley East (16)	1	0	-100.00	100	-
Urban Forestry	Commercial Tree Removal (8 Weeks)	Willowdale (18)	4	4	0.00	75	50
Urban Forestry	Commercial Tree Removal (8 Weeks)	Beaches-East York (19)	12	6	-50.00	100	33.33
Urban Forestry	Commercial Tree Removal (8 Weeks)	Scarborough Southwest (20)	6	8	33.33	83.33	62.5
Urban Forestry	Commercial Tree Removal (8 Weeks)	Scarborough Centre (21)	2	0	-100.00	100	-
Urban Forestry	Commercial Tree Removal (8 Weeks)	Scarborough-Guildwood (24)	1	0	-100.00	100	-
Urban Forestry	Commercial Tree Storm Clean Up (72 Hours)	Etobicoke-Lakeshore (03)	1	1	0.00	0	0
Urban Forestry	Commercial Tree Storm Clean Up (72 Hours)	Parkdale-High Park (04)	3	4	33.33	66.67	100
Urban Forestry	Commercial Tree Storm Clean Up (72 Hours)	York South-Weston (05)	2	0	-100.00	50	-
Urban Forestry	Commercial Tree Storm Clean Up (72 Hours)	Eglinton-Lawrence (08)	0	2	-	-	100
Urban Forestry	Commercial Tree Storm Clean Up (72 Hours)	Davenport (09)	4	6	50.00	100	100
Urban Forestry	Commercial Tree Storm Clean Up (72 Hours)	Spadina-Fort York (10)	18	19	5.56	100	84.21
Urban Forestry	Commercial Tree Storm Clean Up (72 Hours)	University-Rosedale (11)	13	16	23.08	69.23	81.25
Urban Forestry	Commercial Tree Storm Clean Up (72 Hours)	Toronto-St. Paul's (12)	4	1	-75.00	50	100
Urban Forestry	Commercial Tree Storm Clean Up (72 Hours)	Toronto Centre (13)	18	15	-16.67	72.22	80
Urban Forestry	Commercial Tree Storm Clean Up (72 Hours)	Toronto-Danforth (14)	2	10	400.00	100	100
Urban Forestry	Commercial Tree Storm Clean Up (72 Hours)	Don Valley East (16)	0	1	-	-	100
Urban Forestry	Commercial Tree Storm Clean Up (72 Hours)	Willowdale (18)	0	1	-	-	100
Urban Forestry	Commercial Tree Storm Clean Up (72 Hours)	Beaches-East York (19)	4	5	25.00	100	100
Urban Forestry	General Pruning (8 Weeks)	Etobicoke North (01)	370	480	29.73	76.9	92.61
Urban Forestry	General Pruning (8 Weeks)	Etobicoke Centre (02)	868	784	-9.68	76.3	88.06
Urban Forestry	General Pruning (8 Weeks)	Etobicoke-Lakeshore (03)	1000	962	-3.80	75.7	87.37
Urban Forestry	General Pruning (8 Weeks)	Parkdale-High Park (04)	584	611	4.62	85.76	88.76
Urban Forestry	General Pruning (8 Weeks)	York South-Weston (05)	419	471	12.41	89.74	85.11
Urban Forestry	General Pruning (8 Weeks)	York Centre (06)	294	412	40.14	80	85.86
Urban Forestry	General Pruning (8 Weeks)	Humber River-Black Creek (07)	227	231	1.76	78.76	79.04
Urban Forestry	General Pruning (8 Weeks)	Eglinton-Lawrence (08)	786	749	-4.71	77.1	89.14
Urban Forestry	General Pruning (8 Weeks)	Davenport (09)	427	521	22.01	80.47	86.8
Urban Forestry	General Pruning (8 Weeks)	Spadina-Fort York (10)	180	233	29.44	74.3	87.93
Urban Forestry	General Pruning (8 Weeks)	University-Rosedale (11)	504	595	18.06	78.71	83.13

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Urban Forestry	General Pruning (8 Weeks)	Toronto-St. Paul's (12)	588	553	-5.95	77.09	84.46
Urban Forestry	General Pruning (8 Weeks)	Toronto Centre (13)	145	178	22.76	82.64	73.56
Urban Forestry	General Pruning (8 Weeks)	Toronto-Danforth (14)	826	872	5.57	83.45	74.03
Urban Forestry	General Pruning (8 Weeks)	Don Valley West (15)	591	642	8.63	67.97	84.53
Urban Forestry	General Pruning (8 Weeks)	Don Valley East (16)	264	267	1.14	77.27	83.46
Urban Forestry	General Pruning (8 Weeks)	Don Valley North (17)	351	490	39.60	86.89	87.76
Urban Forestry	General Pruning (8 Weeks)	Willowdale (18)	359	499	39.00	75.84	79.23
Urban Forestry	General Pruning (8 Weeks)	Beaches-East York (19)	677	747	10.34	83.41	73.95
Urban Forestry	General Pruning (8 Weeks)	Scarborough Southwest (20)	712	445	-37.50	80.62	86.05
Urban Forestry	General Pruning (8 Weeks)	Scarborough Centre (21)	425	507	19.29	80.38	85.86
Urban Forestry	General Pruning (8 Weeks)	Scarborough-Agincourt (22)	279	319	14.34	74.55	85.53
Urban Forestry	General Pruning (8 Weeks)	Scarborough North (23)	274	393	43.43	51.84	85.97
Urban Forestry	General Pruning (8 Weeks)	Scarborough-Guildwood (24)	331	383	15.71	58.05	85.3
Urban Forestry	General Pruning (8 Weeks)	Scarborough-Rouge Park (25)	481	667	38.67	36.04	87.76
Urban Forestry	General Tree Maintenance (8 Weeks)	Etobicoke North (01)	82	109	32.93	65	83.33
Urban Forestry	General Tree Maintenance (8 Weeks)	Etobicoke Centre (02)	146	188	28.77	80.14	96.17
Urban Forestry	General Tree Maintenance (8 Weeks)	Etobicoke-Lakeshore (03)	139	194	39.57	74.1	96.89
Urban Forestry	General Tree Maintenance (8 Weeks)	Parkdale-High Park (04)	99	117	18.18	86.87	85.22
Urban Forestry	General Tree Maintenance (8 Weeks)	York South-Weston (05)	55	72	30.91	83.64	80.56
Urban Forestry	General Tree Maintenance (8 Weeks)	York Centre (06)	57	60	5.26	70.18	68.33
Urban Forestry	General Tree Maintenance (8 Weeks)	Humber River-Black Creek (07)	34	28	-17.65	69.7	62.96
Urban Forestry	General Tree Maintenance (8 Weeks)	Eglinton-Lawrence (08)	119	140	17.65	61.86	83.21
Urban Forestry	General Tree Maintenance (8 Weeks)	Davenport (09)	53	85	60.38	78.85	80.72
Urban Forestry	General Tree Maintenance (8 Weeks)	Spadina-Fort York (10)	38	103	171.05	78.95	91.26
Urban Forestry	General Tree Maintenance (8 Weeks)	University-Rosedale (11)	93	235	152.69	68.48	89.74
Urban Forestry	General Tree Maintenance (8 Weeks)	Toronto-St. Paul's (12)	93	202	117.20	69.89	85.64
Urban Forestry	General Tree Maintenance (8 Weeks)	Toronto Centre (13)	40	66	65.00	89.74	93.94
Urban Forestry	General Tree Maintenance (8 Weeks)	Toronto-Danforth (14)	214	108	-49.53	87.79	81.9
Urban Forestry	General Tree Maintenance (8 Weeks)	Don Valley West (15)	78	93	19.23	76.62	88.04
Urban Forestry	General Tree Maintenance (8 Weeks)	Don Valley East (16)	37	42	13.51	67.57	80.95
Urban Forestry	General Tree Maintenance (8 Weeks)	Don Valley North (17)	54	57	5.56	84.31	61.82
Urban Forestry	General Tree Maintenance (8 Weeks)	Willowdale (18)	45	81	80.00	68.18	83.95
Urban Forestry	General Tree Maintenance (8 Weeks)	Beaches-East York (19)	166	166	0.00	92.77	90.74
Urban Forestry	General Tree Maintenance (8 Weeks)	Scarborough Southwest (20)	73	69	-5.48	82.19	56.25
Urban Forestry	General Tree Maintenance (8 Weeks)	Scarborough Centre (21)	63	58	-7.94	76.19	77.19
Urban Forestry	General Tree Maintenance (8 Weeks)	Scarborough-Agincourt (22)	55	48	-12.73	87.04	89.36
Urban Forestry	General Tree Maintenance (8 Weeks)	Scarborough North (23)	59	69	16.95	62.71	71.01
Urban Forestry	General Tree Maintenance (8 Weeks)	Scarborough-Guildwood (24)	58	60	3.45	56.9	69.49
Urban Forestry	General Tree Maintenance (8 Weeks)	Scarborough-Rouge Park (25)	84	82	-2.38	46.43	71.25
Urban Forestry	Misc: Non-Forestry Activity (8 Weeks)	Etobicoke North (01)	1	0	-100.00	100	-
Urban Forestry	Misc: Non-Forestry Activity (8 Weeks)	Etobicoke Centre (02)	3	0	-100.00	100	-
Urban Forestry	Misc: Non-Forestry Activity (8 Weeks)	Humber River-Black Creek (07)	3	5	66.67	100	100
Urban Forestry	Misc: Non-Forestry Activity (8 Weeks)	Eglinton-Lawrence (08)	2	0	-100.00	100	-
Urban Forestry	Misc: Non-Forestry Activity (8 Weeks)	University-Rosedale (11)	1	7	600.00	100	100

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Urban Forestry	Misc: Non-Forestry Activity (8 Weeks)	Toronto Centre (13)	1	3	200.00	100	100
Urban Forestry	Misc: Non-Forestry Activity (8 Weeks)	Toronto-Danforth (14)	0	2	-	-	100
Urban Forestry	Misc: Non-Forestry Activity (8 Weeks)	Don Valley East (16)	0	1	-	-	100
Urban Forestry	Misc: Non-Forestry Activity (8 Weeks)	Willowdale (18)	1	0	-100.00	0	-
Urban Forestry	Misc: Non-Forestry Activity (8 Weeks)	Beaches-East York (19)	0	1	-	-	100
Urban Forestry	Misc: Non-Forestry Activity (8 Weeks)	Scarborough Southwest (20)	0	2	-	-	100
Urban Forestry	Misc: Non-Forestry Activity (8 Weeks)	Scarborough-Rouge Park (25)	2	0	-100.00	100	-
Urban Forestry	Mulching (8 Weeks)	Etobicoke-Lakeshore (03)	1	0	-100.00	100	-
Urban Forestry	Mulching (8 Weeks)	Parkdale-High Park (04)	1	1	0.00	100	0
Urban Forestry	Mulching (8 Weeks)	Eglinton-Lawrence (08)	1	0	-100.00	100	-
Urban Forestry	Mulching (8 Weeks)	Davenport (09)	12	0	-100.00	100	-
Urban Forestry	Mulching (8 Weeks)	Spadina-Fort York (10)	0	3	-	-	100
Urban Forestry	Mulching (8 Weeks)	University-Rosedale (11)	0	2	-	-	100
Urban Forestry	Mulching (8 Weeks)	Toronto-St. Paul's (12)	0	1	-	-	100
Urban Forestry	Mulching (8 Weeks)	Toronto Centre (13)	2	0	-100.00	50	-
Urban Forestry	Mulching (8 Weeks)	Toronto-Danforth (14)	1	2	100.00	100	100
Urban Forestry	Mulching (8 Weeks)	Don Valley East (16)	1	0	-100.00	100	-
Urban Forestry	Mulching (8 Weeks)	Beaches-East York (19)	0	3	-	-	100
Urban Forestry	Pit Cover/Paver Maintenance (16 Weeks)	Etobicoke North (01)	1	0	-100.00	100	-
Urban Forestry	Pit Cover/Paver Maintenance (16 Weeks)	Etobicoke-Lakeshore (03)	29	2	-93.10	100	100
Urban Forestry	Pit Cover/Paver Maintenance (16 Weeks)	Parkdale-High Park (04)	156	5	-96.79	100	100
Urban Forestry	Pit Cover/Paver Maintenance (16 Weeks)	York South-Weston (05)	1	1	0.00	100	100
Urban Forestry	Pit Cover/Paver Maintenance (16 Weeks)	Eglinton-Lawrence (08)	3	7	133.33	100	100
Urban Forestry	Pit Cover/Paver Maintenance (16 Weeks)	Davenport (09)	44	39	-11.36	97.73	100
Urban Forestry	Pit Cover/Paver Maintenance (16 Weeks)	Spadina-Fort York (10)	91	50	-45.05	100	100
Urban Forestry	Pit Cover/Paver Maintenance (16 Weeks)	University-Rosedale (11)	28	90	221.43	100	100
Urban Forestry	Pit Cover/Paver Maintenance (16 Weeks)	Toronto-St. Paul's (12)	29	7	-75.86	96.55	100
Urban Forestry	Pit Cover/Paver Maintenance (16 Weeks)	Toronto Centre (13)	66	208	215.15	96.83	100
Urban Forestry	Pit Cover/Paver Maintenance (16 Weeks)	Toronto-Danforth (14)	17	352	1970.59	100	100
Urban Forestry	Pit Cover/Paver Maintenance (16 Weeks)	Willowdale (18)	7	1	-85.71	100	100
Urban Forestry	Pit Cover/Paver Maintenance (16 Weeks)	Beaches-East York (19)	8	282	3425.00	100	100
Urban Forestry	Pit Cover/Paver Maintenance (16 Weeks)	Scarborough Southwest (20)	3	12	300.00	100	100
Urban Forestry	Pit Cover/Paver Maintenance (16 Weeks)	Scarborough-Guildwood (24)	0	1	-	-	100
Urban Forestry	Stemming (8 Weeks)	Etobicoke North (01)	386	295	-23.58	58.07	87.76
Urban Forestry	Stemming (8 Weeks)	Etobicoke Centre (02)	511	409	-19.96	77.91	78.33
Urban Forestry	Stemming (8 Weeks)	Etobicoke-Lakeshore (03)	399	412	3.26	72.36	76.49
Urban Forestry	Stemming (8 Weeks)	Parkdale-High Park (04)	248	312	25.81	75.1	80.97
Urban Forestry	Stemming (8 Weeks)	York South-Weston (05)	222	166	-25.23	85.45	83.73
Urban Forestry	Stemming (8 Weeks)	York Centre (06)	226	214	-5.31	54.26	66.67
Urban Forestry	Stemming (8 Weeks)	Humber River-Black Creek (07)	298	162	-45.64	62.16	74.07
Urban Forestry	Stemming (8 Weeks)	Eglinton-Lawrence (08)	279	281	0.72	64.52	71.74
Urban Forestry	Stemming (8 Weeks)	Davenport (09)	155	202	30.32	66.23	79.9
Urban Forestry	Stemming (8 Weeks)	Spadina-Fort York (10)	41	69	68.29	65.85	60.87
Urban Forestry	Stemming (8 Weeks)	University-Rosedale (11)	200	252	26.00	55.15	66.93

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Urban Forestry	Stemming (8 Weeks)	Toronto-St. Paul's (12)	231	289	25.11	56.77	66.9
Urban Forestry	Stemming (8 Weeks)	Toronto Centre (13)	86	64	-25.58	81.4	68.25
Urban Forestry	Stemming (8 Weeks)	Toronto-Danforth (14)	267	268	0.37	86.42	53.79
Urban Forestry	Stemming (8 Weeks)	Don Valley West (15)	266	313	17.67	69.55	68.18
Urban Forestry	Stemming (8 Weeks)	Don Valley East (16)	161	162	0.62	75.16	66.67
Urban Forestry	Stemming (8 Weeks)	Don Valley North (17)	198	224	13.13	65.82	68.61
Urban Forestry	Stemming (8 Weeks)	Willowdale (18)	224	151	-32.59	66.06	60.67
Urban Forestry	Stemming (8 Weeks)	Beaches-East York (19)	237	264	11.39	91.14	63.78
Urban Forestry	Stemming (8 Weeks)	Scarborough Southwest (20)	200	209	4.50	67.84	72.36
Urban Forestry	Stemming (8 Weeks)	Scarborough Centre (21)	177	175	-1.13	69.49	80.35
Urban Forestry	Stemming (8 Weeks)	Scarborough-Agincourt (22)	125	173	38.40	60.8	79.07
Urban Forestry	Stemming (8 Weeks)	Scarborough North (23)	140	185	32.14	50	73.91
Urban Forestry	Stemming (8 Weeks)	Scarborough-Guildwood (24)	169	198	17.16	52.07	76.8
Urban Forestry	Stemming (8 Weeks)	Scarborough-Rouge Park (25)	219	231	5.48	45.87	67.39
Urban Forestry	Storm Clean Up (72 Hours)	Etobicoke North (01)	243	798	228.40	87.65	93.88
Urban Forestry	Storm Clean Up (72 Hours)	Etobicoke Centre (02)	629	939	49.28	86.6	90.35
Urban Forestry	Storm Clean Up (72 Hours)	Etobicoke-Lakeshore (03)	743	1197	61.10	87.31	92.13
Urban Forestry	Storm Clean Up (72 Hours)	Parkdale-High Park (04)	613	893	45.68	88.47	84.98
Urban Forestry	Storm Clean Up (72 Hours)	York South-Weston (05)	290	514	77.24	92.04	88.67
Urban Forestry	Storm Clean Up (72 Hours)	York Centre (06)	175	359	105.14	84	85.35
Urban Forestry	Storm Clean Up (72 Hours)	Humber River-Black Creek (07)	137	287	109.49	83.58	86.76
Urban Forestry	Storm Clean Up (72 Hours)	Eglinton-Lawrence (08)	441	979	122.00	84.97	89.01
Urban Forestry	Storm Clean Up (72 Hours)	Davenport (09)	336	703	109.23	87.05	83.05
Urban Forestry	Storm Clean Up (72 Hours)	Spadina-Fort York (10)	107	187	74.77	83.18	87.63
Urban Forestry	Storm Clean Up (72 Hours)	University-Rosedale (11)	500	1062	112.40	82.53	82.91
Urban Forestry	Storm Clean Up (72 Hours)	Toronto-St. Paul's (12)	488	1281	162.50	83.95	80.97
Urban Forestry	Storm Clean Up (72 Hours)	Toronto Centre (13)	109	206	88.99	88.07	81.07
Urban Forestry	Storm Clean Up (72 Hours)	Toronto-Danforth (14)	523	1531	192.73	84.97	68.79
Urban Forestry	Storm Clean Up (72 Hours)	Don Valley West (15)	617	1100	78.28	85.71	93.06
Urban Forestry	Storm Clean Up (72 Hours)	Don Valley East (16)	149	344	130.87	91.28	90.96
Urban Forestry	Storm Clean Up (72 Hours)	Don Valley North (17)	216	397	83.80	92.09	92.91
Urban Forestry	Storm Clean Up (72 Hours)	Willowdale (18)	234	434	85.47	87.45	92.38
Urban Forestry	Storm Clean Up (72 Hours)	Beaches-East York (19)	406	1034	154.68	82.38	67.93
Urban Forestry	Storm Clean Up (72 Hours)	Scarborough Southwest (20)	207	447	115.94	85.51	92.78
Urban Forestry	Storm Clean Up (72 Hours)	Scarborough Centre (21)	216	549	154.17	90.23	88.05
Urban Forestry	Storm Clean Up (72 Hours)	Scarborough-Agincourt (22)	196	328	67.35	93.88	84.92
Urban Forestry	Storm Clean Up (72 Hours)	Scarborough North (23)	173	423	144.51	89.53	85.75
Urban Forestry	Storm Clean Up (72 Hours)	Scarborough-Guildwood (24)	180	625	247.22	93.33	83.65
Urban Forestry	Storm Clean Up (72 Hours)	Scarborough-Rouge Park (25)	225	549	144.00	86.22	81.35
Urban Forestry	Stumping (8 Weeks)	Etobicoke North (01)	20	6	-70.00	72.22	83.33
Urban Forestry	Stumping (8 Weeks)	Etobicoke Centre (02)	17	12	-29.41	100	72.73
Urban Forestry	Stumping (8 Weeks)	Etobicoke-Lakeshore (03)	22	16	-27.27	90.91	87.5
Urban Forestry	Stumping (8 Weeks)	Parkdale-High Park (04)	13	18	38.46	92.31	100
Urban Forestry	Stumping (8 Weeks)	York South-Weston (05)	5	1	-80.00	80	100

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Urban Forestry	Stumping (8 Weeks)	York Centre (06)	9	9	0.00	77.78	66.67
Urban Forestry	Stumping (8 Weeks)	Humber River-Black Creek (07)	3	2	-33.33	66.67	0
Urban Forestry	Stumping (8 Weeks)	Eglinton-Lawrence (08)	13	10	-23.08	53.85	77.78
Urban Forestry	Stumping (8 Weeks)	Davenport (09)	16	12	-25.00	86.67	66.67
Urban Forestry	Stumping (8 Weeks)	Spadina-Fort York (10)	9	5	-44.44	100	40
Urban Forestry	Stumping (8 Weeks)	University-Rosedale (11)	4	10	150.00	75	60
Urban Forestry	Stumping (8 Weeks)	Toronto-St. Paul's (12)	11	6	-45.45	63.64	100
Urban Forestry	Stumping (8 Weeks)	Toronto Centre (13)	9	1	-88.89	88.89	100
Urban Forestry	Stumping (8 Weeks)	Toronto-Danforth (14)	15	5	-66.67	100	80
Urban Forestry	Stumping (8 Weeks)	Don Valley West (15)	10	11	10.00	100	72.73
Urban Forestry	Stumping (8 Weeks)	Don Valley East (16)	7	4	-42.86	71.43	50
Urban Forestry	Stumping (8 Weeks)	Don Valley North (17)	4	5	25.00	75	80
Urban Forestry	Stumping (8 Weeks)	Willowdale (18)	5	8	60.00	100	62.5
Urban Forestry	Stumping (8 Weeks)	Beaches-East York (19)	13	19	46.15	100	94.12
Urban Forestry	Stumping (8 Weeks)	Scarborough Southwest (20)	7	10	42.86	71.43	70
Urban Forestry	Stumping (8 Weeks)	Scarborough Centre (21)	7	11	57.14	71.43	100
Urban Forestry	Stumping (8 Weeks)	Scarborough-Agincourt (22)	8	7	-12.50	100	85.71
Urban Forestry	Stumping (8 Weeks)	Scarborough North (23)	9	10	11.11	100	90
Urban Forestry	Stumping (8 Weeks)	Scarborough-Guildwood (24)	25	9	-64.00	88	88.89
Urban Forestry	Stumping (8 Weeks)	Scarborough-Rouge Park (25)	9	13	44.44	77.78	92.31
Urban Forestry	Tree Planting (8 Weeks)	Etobicoke North (01)	469	443	-5.54	91.59	92.42
Urban Forestry	Tree Planting (8 Weeks)	Etobicoke Centre (02)	624	628	0.64	84.46	93.67
Urban Forestry	Tree Planting (8 Weeks)	Etobicoke-Lakeshore (03)	594	654	10.10	81.22	84.62
Urban Forestry	Tree Planting (8 Weeks)	Parkdale-High Park (04)	403	495	22.83	83.12	84.32
Urban Forestry	Tree Planting (8 Weeks)	York South-Weston (05)	305	294	-3.61	85.52	82.14
Urban Forestry	Tree Planting (8 Weeks)	York Centre (06)	285	356	24.91	88.73	95.47
Urban Forestry	Tree Planting (8 Weeks)	Humber River-Black Creek (07)	308	257	-16.56	90.07	92.31
Urban Forestry	Tree Planting (8 Weeks)	Eglinton-Lawrence (08)	434	490	12.90	88.07	92.05
Urban Forestry	Tree Planting (8 Weeks)	Davenport (09)	306	391	27.78	79.12	84.11
Urban Forestry	Tree Planting (8 Weeks)	Spadina-Fort York (10)	56	74	32.14	69.64	80
Urban Forestry	Tree Planting (8 Weeks)	University-Rosedale (11)	237	332	40.08	79.48	91.52
Urban Forestry	Tree Planting (8 Weeks)	Toronto-St. Paul's (12)	333	398	19.52	85.76	93.9
Urban Forestry	Tree Planting (8 Weeks)	Toronto Centre (13)	66	49	-25.76	68.25	88.89
Urban Forestry	Tree Planting (8 Weeks)	Toronto-Danforth (14)	341	380	11.44	85.12	88.63
Urban Forestry	Tree Planting (8 Weeks)	Don Valley West (15)	369	427	15.72	86.84	86.07
Urban Forestry	Tree Planting (8 Weeks)	Don Valley East (16)	155	204	31.61	75	83.22
Urban Forestry	Tree Planting (8 Weeks)	Don Valley North (17)	180	241	33.89	87.08	86.26
Urban Forestry	Tree Planting (8 Weeks)	Willowdale (18)	408	329	-19.36	67.31	83.4
Urban Forestry	Tree Planting (8 Weeks)	Beaches-East York (19)	354	326	-7.91	86.21	89.22
Urban Forestry	Tree Planting (8 Weeks)	Scarborough Southwest (20)	243	359	47.74	87.67	91.77
Urban Forestry	Tree Planting (8 Weeks)	Scarborough Centre (21)	207	446	115.46	90.73	61.95
Urban Forestry	Tree Planting (8 Weeks)	Scarborough-Agincourt (22)	181	336	85.64	90	85.23
Urban Forestry	Tree Planting (8 Weeks)	Scarborough North (23)	220	433	96.82	93.09	91.71
Urban Forestry	Tree Planting (8 Weeks)	Scarborough-Guildwood (24)	232	362	56.03	89.08	92.54

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Urban Forestry	Tree Planting (8 Weeks)	Scarborough-Rouge Park (25)	271	513	89.30	90.6	67.69
Urban Forestry	By-Law Contravention Invest (5 days)	Etobicoke North (01)	35	36	2.86	62.86	60
Urban Forestry	By-Law Contravention Invest (5 days)	Etobicoke Centre (02)	159	150	-5.66	60.26	51.01
Urban Forestry	By-Law Contravention Invest (5 days)	Etobicoke-Lakeshore (03)	198	249	25.76	58.67	43.09
Urban Forestry	By-Law Contravention Invest (5 days)	Parkdale-High Park (04)	123	137	11.38	60.98	50.75
Urban Forestry	By-Law Contravention Invest (5 days)	York South-Weston (05)	78	85	8.97	49.33	55.29
Urban Forestry	By-Law Contravention Invest (5 days)	York Centre (06)	71	55	-22.54	63.38	66.04
Urban Forestry	By-Law Contravention Invest (5 days)	Humber River-Black Creek (07)	62	35	-43.55	90.32	62.86
Urban Forestry	By-Law Contravention Invest (5 days)	Eglinton-Lawrence (08)	162	157	-3.09	54.94	54.19
Urban Forestry	By-Law Contravention Invest (5 days)	Davenport (09)	55	66	20.00	64.81	47.69
Urban Forestry	By-Law Contravention Invest (5 days)	Spadina-Fort York (10)	26	31	19.23	65.38	67.74
Urban Forestry	By-Law Contravention Invest (5 days)	University-Rosedale (11)	100	124	24.00	72	76.67
Urban Forestry	By-Law Contravention Invest (5 days)	Toronto-St. Paul's (12)	122	118	-3.28	63.33	67.52
Urban Forestry	By-Law Contravention Invest (5 days)	Toronto Centre (13)	40	36	-10.00	60	75.76
Urban Forestry	By-Law Contravention Invest (5 days)	Toronto-Danforth (14)	98	148	51.02	74.49	80.58
Urban Forestry	By-Law Contravention Invest (5 days)	Don Valley West (15)	160	174	8.75	60	64.12
Urban Forestry	By-Law Contravention Invest (5 days)	Don Valley East (16)	79	80	1.27	75.95	78.21
Urban Forestry	By-Law Contravention Invest (5 days)	Don Valley North (17)	62	59	-4.84	66.67	67.24
Urban Forestry	By-Law Contravention Invest (5 days)	Willowdale (18)	222	168	-24.32	51.35	52.1
Urban Forestry	By-Law Contravention Invest (5 days)	Beaches-East York (19)	177	146	-17.51	77.84	81.43
Urban Forestry	By-Law Contravention Invest (5 days)	Scarborough Southwest (20)	112	131	16.96	61.26	55.28
Urban Forestry	By-Law Contravention Invest (5 days)	Scarborough Centre (21)	35	42	20.00	60	63.41
Urban Forestry	By-Law Contravention Invest (5 days)	Scarborough-Agincourt (22)	40	43	7.50	62.5	47.5
Urban Forestry	By-Law Contravention Invest (5 days)	Scarborough North (23)	30	38	26.67	55.17	67.57
Urban Forestry	By-Law Contravention Invest (5 days)	Scarborough-Guildwood (24)	59	54	-8.47	67.8	62.26
Urban Forestry	By-Law Contravention Invest (5 days)	Scarborough-Rouge Park (25)	52	74	42.31	63.46	52.11
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Etobicoke North (01)	52	56	7.69	25	9.43
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Etobicoke Centre (02)	96	113	17.71	35.79	32.14
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Etobicoke-Lakeshore (03)	145	144	-0.69	37.5	26.39
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Parkdale-High Park (04)	120	124	3.33	55.93	27.05
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	York South-Weston (05)	77	100	29.87	49.35	33
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	York Centre (06)	53	50	-5.66	32.08	16
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Humber River-Black Creek (07)	29	32	10.34	37.93	12.9
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Eglinton-Lawrence (08)	120	101	-15.83	39.17	23.47
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Davenport (09)	57	96	68.42	56.14	30.21
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Spadina-Fort York (10)	13	13	0.00	76.92	30.77
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	University-Rosedale (11)	56	80	42.86	40.74	27.5
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Toronto-St. Paul's (12)	81	108	33.33	55.56	25.47
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Toronto Centre (13)	12	29	141.67	45.45	14.81
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Toronto-Danforth (14)	135	190	40.74	27.82	20.63
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Don Valley West (15)	63	73	15.87	26.98	8.22
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Don Valley East (16)	15	34	126.67	20	8.82
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Don Valley North (17)	32	47	46.88	21.88	12.77
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Willowdale (18)	68	71	4.41	30.88	12.68

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Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Beaches-East York (19)	132	179	35.61	24.62	24.29
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Scarborough Southwest (20)	85	100	17.65	22.35	8.25
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Scarborough Centre (21)	47	62	31.91	29.79	3.28
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Scarborough-Agincourt (22)	19	40	110.53	26.32	5.26
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Scarborough North (23)	25	31	24.00	24	6.9
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Scarborough-Guildwood (24)	47	68	44.68	21.28	11.94
Urban Forestry	Dangerous Private Tree Investigation (72 hours)	Scarborough-Rouge Park (25)	53	85	60.38	24.53	9.64
Urban Forestry	EAB Exemption Request (12 Months)	Etobicoke North (01)	12	9	-25.00	8.33	100
Urban Forestry	EAB Exemption Request (12 Months)	Etobicoke Centre (02)	28	13	-53.57	7.14	100
Urban Forestry	EAB Exemption Request (12 Months)	Etobicoke-Lakeshore (03)	93	45	-51.61	14.29	100
Urban Forestry	EAB Exemption Request (12 Months)	Parkdale-High Park (04)	22	7	-68.18	18.18	100
Urban Forestry	EAB Exemption Request (12 Months)	York South-Weston (05)	11	5	-54.55	18.18	100
Urban Forestry	EAB Exemption Request (12 Months)	York Centre (06)	6	5	-16.67	0	100
Urban Forestry	EAB Exemption Request (12 Months)	Humber River-Black Creek (07)	8	6	-25.00	0	100
Urban Forestry	EAB Exemption Request (12 Months)	Eglinton-Lawrence (08)	25	7	-72.00	8	100
Urban Forestry	EAB Exemption Request (12 Months)	Davenport (09)	12	4	-66.67	8.33	100
Urban Forestry	EAB Exemption Request (12 Months)	Spadina-Fort York (10)	4	6	50.00	0	100
Urban Forestry	EAB Exemption Request (12 Months)	University-Rosedale (11)	28	8	-71.43	10.71	100
Urban Forestry	EAB Exemption Request (12 Months)	Toronto-St. Paul's (12)	13	7	-46.15	0	100
Urban Forestry	EAB Exemption Request (12 Months)	Toronto Centre (13)	5	2	-60.00	20	100
Urban Forestry	EAB Exemption Request (12 Months)	Toronto-Danforth (14)	21	16	-23.81	9.52	100
Urban Forestry	EAB Exemption Request (12 Months)	Don Valley West (15)	25	13	-48.00	24	100
Urban Forestry	EAB Exemption Request (12 Months)	Don Valley East (16)	9	5	-44.44	0	100
Urban Forestry	EAB Exemption Request (12 Months)	Don Valley North (17)	5	2	-60.00	0	100
Urban Forestry	EAB Exemption Request (12 Months)	Willowdale (18)	8	3	-62.50	37.5	100
Urban Forestry	EAB Exemption Request (12 Months)	Beaches-East York (19)	11	5	-54.55	36.36	100
Urban Forestry	EAB Exemption Request (12 Months)	Scarborough Southwest (20)	19	12	-36.84	15.79	100
Urban Forestry	EAB Exemption Request (12 Months)	Scarborough Centre (21)	5	2	-60.00	0	100
Urban Forestry	EAB Exemption Request (12 Months)	Scarborough-Agincourt (22)	3	0	-100.00	0	-
Urban Forestry	EAB Exemption Request (12 Months)	Scarborough North (23)	1	2	100.00	0	100
Urban Forestry	EAB Exemption Request (12 Months)	Scarborough-Guildwood (24)	25	14	-44.00	24	100
Urban Forestry	EAB Exemption Request (12 Months)	Scarborough-Rouge Park (25)	7	5	-28.57	42.86	100
Urban Forestry	Permit Inspection (5 Days)	Etobicoke North (01)	124	197	58.87	32.26	43.01
Urban Forestry	Permit Inspection (5 Days)	Etobicoke Centre (02)	479	575	20.04	19.21	28.88
Urban Forestry	Permit Inspection (5 Days)	Etobicoke-Lakeshore (03)	589	585	-0.68	25.47	34.07
Urban Forestry	Permit Inspection (5 Days)	Parkdale-High Park (04)	374	322	-13.90	33.42	34.92
Urban Forestry	Permit Inspection (5 Days)	York South-Weston (05)	233	249	6.87	42.92	48.94
Urban Forestry	Permit Inspection (5 Days)	York Centre (06)	144	131	-9.03	45.14	63.64
Urban Forestry	Permit Inspection (5 Days)	Humber River-Black Creek (07)	88	79	-10.23	34.48	53.42
Urban Forestry	Permit Inspection (5 Days)	Eglinton-Lawrence (08)	359	296	-17.55	41.5	52.3
Urban Forestry	Permit Inspection (5 Days)	Davenport (09)	217	220	1.38	37.33	40.7
Urban Forestry	Permit Inspection (5 Days)	Spadina-Fort York (10)	100	79	-21.00	10	21.67
Urban Forestry	Permit Inspection (5 Days)	University-Rosedale (11)	253	271	7.11	17.39	28.11
Urban Forestry	Permit Inspection (5 Days)	Toronto-St. Paul's (12)	337	359	6.53	21.07	29.89

Division	Service Request Type(Service Standard)	Ward	2017 Sum of New Service Requests Created	2018 Sum of New Service Requests Created	% Change 2018 vs 2017	2017 % responded to within standard	2018 % responded to within standard
Urban Forestry	Permit Inspection (5 Days)	Toronto Centre (13)	107	105	-1.87	11.32	28.95
Urban Forestry	Permit Inspection (5 Days)	Toronto-Danforth (14)	321	345	7.48	16.51	37.23
Urban Forestry	Permit Inspection (5 Days)	Don Valley West (15)	388	336	-13.40	43.04	52.56
Urban Forestry	Permit Inspection (5 Days)	Don Valley East (16)	140	80	-42.86	53.57	58.11
Urban Forestry	Permit Inspection (5 Days)	Don Valley North (17)	147	122	-17.01	36.05	47.11
Urban Forestry	Permit Inspection (5 Days)	Willowdale (18)	356	183	-48.60	42.54	53.57
Urban Forestry	Permit Inspection (5 Days)	Beaches-East York (19)	295	353	19.66	13.9	29.09
Urban Forestry	Permit Inspection (5 Days)	Scarborough Southwest (20)	274	213	-22.26	10.22	11.52
Urban Forestry	Permit Inspection (5 Days)	Scarborough Centre (21)	82	107	30.49	13.41	27.38
Urban Forestry	Permit Inspection (5 Days)	Scarborough-Agincourt (22)	58	59	1.72	20.69	12.24
Urban Forestry	Permit Inspection (5 Days)	Scarborough North (23)	42	40	-4.76	21.43	13.79
Urban Forestry	Permit Inspection (5 Days)	Scarborough-Guildwood (24)	108	85	-21.30	19.44	27.5
Urban Forestry	Permit Inspection (5 Days)	Scarborough-Rouge Park (25)	84	65	-22.62	11.9	22.22
Urban Forestry	Private Tree Inspection (5 Days)	Etobicoke North (01)	3	5	66.67	0	0
Urban Forestry	Private Tree Inspection (5 Days)	Etobicoke Centre (02)	16	15	-6.25	18.75	69.23
Urban Forestry	Private Tree Inspection (5 Days)	Etobicoke-Lakeshore (03)	15	13	-13.33	13.33	66.67
Urban Forestry	Private Tree Inspection (5 Days)	Parkdale-High Park (04)	11	9	-18.18	36.36	66.67
Urban Forestry	Private Tree Inspection (5 Days)	York South-Weston (05)	5	7	40.00	40	80
Urban Forestry	Private Tree Inspection (5 Days)	York Centre (06)	62	68	9.68	35.48	44.44
Urban Forestry	Private Tree Inspection (5 Days)	Humber River-Black Creek (07)	12	18	50.00	33.33	35.29
Urban Forestry	Private Tree Inspection (5 Days)	Eglinton-Lawrence (08)	120	150	25.00	42.5	41.55
Urban Forestry	Private Tree Inspection (5 Days)	Davenport (09)	4	1	-75.00	75	0
Urban Forestry	Private Tree Inspection (5 Days)	Spadina-Fort York (10)	1	0	-100.00	100	-
Urban Forestry	Private Tree Inspection (5 Days)	University-Rosedale (11)	2	3	50.00	50	100
Urban Forestry	Private Tree Inspection (5 Days)	Toronto-St. Paul's (12)	11	12	9.09	30	50
Urban Forestry	Private Tree Inspection (5 Days)	Toronto Centre (13)	3	2	-33.33	33.33	100
Urban Forestry	Private Tree Inspection (5 Days)	Toronto-Danforth (14)	6	4	-33.33	33.33	66.67
Urban Forestry	Private Tree Inspection (5 Days)	Don Valley West (15)	141	190	34.75	41.13	48.39
Urban Forestry	Private Tree Inspection (5 Days)	Don Valley East (16)	83	105	26.51	32.53	42.57
Urban Forestry	Private Tree Inspection (5 Days)	Don Valley North (17)	86	109	26.74	40.7	41.9
Urban Forestry	Private Tree Inspection (5 Days)	Willowdale (18)	86	135	56.98	36.05	47.69
Urban Forestry	Private Tree Inspection (5 Days)	Beaches-East York (19)	6	2	-66.67	33.33	50
Urban Forestry	Private Tree Inspection (5 Days)	Scarborough Southwest (20)	107	107	0.00	28.97	39.58
Urban Forestry	Private Tree Inspection (5 Days)	Scarborough Centre (21)	67	89	32.84	35.82	46.91
Urban Forestry	Private Tree Inspection (5 Days)	Scarborough-Agincourt (22)	59	61	3.39	38.98	55.36
Urban Forestry	Private Tree Inspection (5 Days)	Scarborough North (23)	31	47	51.61	25.81	51.22
Urban Forestry	Private Tree Inspection (5 Days)	Scarborough-Guildwood (24)	71	93	30.99	30.99	60.92
Urban Forestry	Private Tree Inspection (5 Days)	Scarborough-Rouge Park (25)	83	129	55.42	39.76	49.15