

# Appendix B **GL9.19 Appendix B**

## Lost Time Injury Frequency (January to June) by Division

Division	Frequency*				
	2015	2016	2017	2018	2019
Children's Services	5.49	6.92	6.76	9.45	13.21
City Clerk's	0.00	0.65	0.00	1.36	2.06
City Planning	0.00	0.71	1.45	0.00	0.00
Corporate Real Estate Management					5.29
Economic Development & Culture	0.00	0.81	1.55	0.87	1.73
Employment & Social Services	2.66	1.41	1.20	2.88	3.90
Engineering & Construction Services	0.99	0.50	0.00	0.52	0.49
Facilities Management	0.00	1.24	3.32	2.18	
Fire Services	4.14	4.67	3.93	3.99	4.50
Fleet Services	5.67	1.39	8.78	1.53	0.00
Information & Technology	0.00	0.37	0.00	0.36	0.00
Legal Services	0.93	0.89	0.90	0.80	0.00
Municipal Licensing & Standards	3.05	4.84	7.50	7.28	4.67
Deputy City Manager ICS Office (until 2017, Office of the Chief Corporate Officer**)	0.00	1.80	2.68	2.78	
Parks, Forestry & Recreation	2.53	2.52	3.20	3.94	4.94
People, Equity & Human Rights	0.74	0.00	0.00	0.00	0.00
Policy, Planning, Finance & Admin	0.00	1.66	5.39	0.00	0.00
Public Health	1.70	1.66	1.68	2.08	2.90
Purchasing & Materials Management	7.14	2.36	4.57	7.04	6.06
Revenue Services	0.92	1.03	1.03	0.00	0.00
Shelter, Support & Housing Admin	17.20	7.95	8.79	7.26	7.13
Social Development, Finance & Admin	0.00	0.00	0.00	0.00	3.34
Seniors Services & Long Term Care	9.38	5.53	5.07	6.94	5.55
Solid Waste Management Services	4.11	3.53	3.43	2.92	5.32
Toronto Building	1.85	0.61	0.61	1.22	0.61
Toronto Court Services	1.16	2.47	1.27	0.00	2.60
Toronto Paramedic Services	17.19	19.16	20.09	29.87	31.91
Toronto Water	3.19	3.00	3.02	2.76	2.55
Transportation Services	2.08	0.00	1.69	1.38	1.63
311 Toronto	0.00	1.52	1.49	2.97	1.38
<b>CITY OF TORONTO (ALL DIVISIONS)</b>	<b>4.22</b>	<b>3.73</b>	<b>4.07</b>	<b>5.04</b>	<b>5.63</b>

\* Frequency Rate = # of Lost Time WSIB Accidents (approved or pending) x 200,000 divided by hours worked

200,000: is the standardized statistic to the equivalent of having 100 people work 40 hours/week for a year