

Emery Village BIA

September 4, 2019

- Item 2019.GL7.16 -

Municipal Licensing and Standards

**Enforcement Strategies and
Service Standards**



Emery Village BIA

In an association of industrial, retail and commercial property owners and tenants who work in partnership with the City of Toronto to help sustain business and ensure safety.



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Community Distinction

The Emery Village Voice monthly newspaper, gateway markers and historical markers are three of the more prominent forms of outreach to the community.



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One of the largest employment zones in the City

BIA's membership welcomes greater enforcement efforts.

Due to lack of resources, enforcement appears to be inconsistent.

Need to have existing standards applied.

Projects throughout Emery BIA





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The BIA is working hard to achieve a clean and appealing area





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Complaints from the Public

Currently the BIA receives, documents and forwards numerous public complaints for 311 and in some cases to individual departments, when appropriate.



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Significant number are related to:

- Service Standards
- Business Inspections
- Property Standards
- Property Maintenance



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Complaints from City of Toronto

Significant number of public complaints referred from offices:

- Police
- Councillor's office
- Emery BIA's membership



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Illegal Parking Causing Road issues



Road issues have been ongoing for 8 years



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Parking on sidewalks causing damage
to existing infrastructure



Beautification efforts on streets is being damaged.



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City infrastructure and green space



Vehicles blocking entrances.

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Without Enforcement



City streets and right of ways look like this.



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Policy and Planning Activities

The BIA has been instrumental in providing consultation to many departments at the City of Toronto. Dedicated by-law officers are required to help further this initiative and provide expert recommendations, in the future.



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Current procedure by BIA includes:

- Private mobile security services.
- Can issue warnings.
- Not enough resources.
- Back-log of cases.



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Best approach

- Requires special constable who can lay by-law charges.
- Requires dedicated by-law officer.
- Report through regular chain of command.



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Recommendations

That the General Government and Licensing Committee request staff to work out an appropriate model, as a pilot-project, where dedicated by-law officers can be hired through funding provided by requested BIA's.