

**City Council****Motion Without Notice**

MM6.22	ACTION			Ward: All
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**Swim Programs Drowning in Toronto - by Councillor Frances Nunziata, seconded by Councillor Mark Grimes**

*\* This Motion has been deemed urgent by the Chair.*

*\* This Motion is not subject to a vote to waive referral. This Motion has been added to the agenda and is before Council for debate.*

**Recommendations**

Councillor Frances Nunziata, seconded by Councillor Mark Grimes, recommends that:

1. City Council direct the General Manager, Parks, Forestry and Recreation to report to the May 27, 2019 meeting of the Economic and Community Development Committee on:
  - a. an update on the Division's recruitment efforts to maximize the number of lifeguards and swim instructors hired for City aquatic programs; and
  - b. a customer service plan which ensures that any unforeseen program cancellations include a process for adequate notice to clients and/or options for transfer to other available programs.

**Summary**

Whether a child or adult, knowing how to swim is an important skill. In addition to the safety benefits of being able to swim, swimming is a fun way to keep active and maintain overall fitness.

In recent weeks, I have received calls from Toronto residents who enrolled themselves or a child in one of the City's spring swim programs only to be notified the day before class was to begin that it had been cancelled due to a shortage of instructors.

Swim programs are in high demand; we must ensure maximum use of the limited pool space we have to deliver these important programs.

This matter is urgent as it is important that the shortage of swim instructors be addressed in advance of the summer 2019 session.

**Background Information (City Council)**

Member Motion MM6.22

<http://www.toronto.ca/legdocs/mmis/2019/mm/bgrd/backgroundfile-132108.pdf>