

PA8.11 Attachment 3

ATTACHMENT 3

UPGRADE OF ZMS INFRASTRUCTURE – PHASE 3:

(IN-CAMERA BOARD MEMORANDUM DATED JUNE 17, 2016 TO TORONTO PARKING AUTHORITY BOARD AUTHORIZED FOR PUBLIC RELEASE BY THE ACTING PRESIDENT, TORONTO PARKING AUTHORITY ON JULY 15, 2015)



BOARD MEMORANDUM IN CAMERA

5.6

TO: Lorne Persiko
FROM: Ian Maher
SUBJECT: Upgrade of ZMS Infrastructure – Phase 3

FILE NO: 4055-12

DATE: June 17, 2016

DATE	MINUTE
June 23, 2016	16-097

Approved.

[Signature]

MEETING DATE: June 23, 2016

RECOMMENDATION:

It is recommended that the Board of Directors of the Toronto Parking Authority authorize the expenditure of funds in an amount not to exceed \$300,000 to continue the upgrade of the existing ZMS fee computers and Orion Pay Stations to comply with industry standard requirements including accepting payment by way of Interac.

PURPOSE:

The purpose of this report is to obtain Board approval to continue the upgrade of the existing ZMS fee computers and Orion Pay Stations to comply with industry standard requirements including accepting payment by way of Interac.

BACKGROUND:

In July of 2014, the Board of Directors of the Toronto Parking Authority adopted the 'ZMS Upgrade Plan: 2014-2015' and authorized funding to complete the first phase of the plan which consisted of upgrading the existing contactless readers to current generation readers.

In July of 2015, the Board of Directors authorized funding to undertake the second phase of the upgrade plan consisting of the three items described below:

1. Upgrade of the 30 fee computers.
2. Upgrade the eighteen facilities operating by way of the older model Orion Series 2 and 3 paystations by upgrading to current generation paystations and/or adding debit/credit kiosks.
3. Upgrade the eight facilities operated by way of the newer generation Orion XR series paystations by way of adding a conversion kit.

It was determined that the requested funds were not sufficient to complete item 3. The additional funds required were included in the approved 2016 Information Technology budget.

COMMENTS:

Phase 3 of the upgrade consists of:

1. Replacement of the entry and exit ticket readers and gates at carpark 34, Dundas Square garage. These are the original readers and gates and are at the end of their useful life. In addition, this will allow for the use of Interac in-lane.
2. Acquisition of two additional lobby paystations to address the overwhelming customer response to the ability to utilize interac as a payment option. The implementation of interac has significantly reduced the amount of cash that is being utilized in the facilities.

The upgrade requirements are discussed more fully in the confidential memorandum entitled '**ZMS Upgrade Plan: 2014-2015 (update July 2015)**'. The upgrade will ensure that the TPA infrastructure is at the current industry standard and in addition enable the TPA to offer interac payments in its ZMS facilities.

Funds in the amount of \$300,000 were identified and included in the approved 2016 IT budget for the continued implementation of the plan.

CONCLUSION:

It is recommended that the Board of Directors of the Toronto Parking Authority authorize the expenditure of funds in an amount not to exceed \$300,000 to continue the upgrade of the existing ZMS fee computers and Orion Pay Stations to comply with industry standard requirements including accepting payment by way of Interac.