CITY DIVISIONS IN COMMUNITY AND SOCIAL SERVICES, THE CITY MANAGER'S OFFICE AND THE PEOPLE AND EQUITY DIVISION

PUBLIC AUDIT RECOMMENDATIONS NOT APPLICABLE

Division: Court Services
Report Date: 04/26/2018

Report Title: Toronto Court Services: Collection of Provincial Offence Default Fines

| No. | Recommendation | Management Comments |
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| 019 | City Council request the Executive Director, Municipal Licensing and Standards, in consultation with the City Solicitor and the Director, Court Services, as well as the Ontario Ministry of the Attorney General, to discuss opportunities to enable Licensing unit staff to request and collect payment for defaulted fines from any debtor applying for or renewing a business licence. | Municipal Licensing and Standards (MLS) met with Court Services and Legal Services and determined that a program enabling Licensing Unit staff to request and collect payment for defaulted fines from any debtor applying for or renewing a business or municipal license is not viable. Considerations included: lack of staff resources, increasing client wait and processing times, impacts on counter staff, significant costs of updating database systems, deferred office modernization and business transformation projects. For all of the above reasons, it was determined that MLS is not in a position to collect outstanding fines on behalf of Court Services for new or renewing licence applications. |