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2020 OPERATING BUDGET BRIEFING NOTE

Toronto Public Library Sunday Service Increases

Issue/Background:

At its meeting on January 17, 2020, Budget Committee requested the City Librarian to provide briefing notes ([BU14.2](#) Motion j #11) on the following:

1. the total amount of dollars contributed by the City since 2014;
2. the City's increase in funding since 2014;
3. **the increase in Sunday service hours over the last five years;** and
4. the City's proposed total investment in the 2020 budget.

This briefing note is divided into four parts and will address item #3, with items #1, 2 and 4 being addressed in a separate briefing note:

- Overview and Impact of Toronto Public Library (TPL) Sunday Hours
- Summary of Sunday Hour Expansion 2015-2019
- City Staff Recommended 2020 Budget Enhancement for Additional Sunday Hours

Key Points:

Sunday service is currently offered at 50 branches across the City. Over the last five years (2015-2019), with support from the City through the Poverty Reduction Strategy, TPL increased Sunday service at 42 branches (19 branches had existing Sunday service expanded while an additional 23 branches began offering Sunday service) for a total increase of 3,510.5 Sunday hours with incremental funding of \$1,686,900 gross and net, which represents a 100.4% increase in Sunday service hours over the past five years.

The 2020 City Staff Recommended Budget includes the Sunday service enhancement for a total of \$208,000 (full year costing of \$416,000) that will establish seasonal Sunday service at 8 additional branches, resulting in an additional 1,036.0 Sunday service hours per annum.

Overview and Impact of TPL Sunday Hours

For 2019, Sunday service is currently offered at 50 branches that primarily serve Neighbourhood Improvement Areas (NIAs): 2 Research and Reference Libraries, 17 District branches and 31 Neighbourhood branches. The Sunday branches are geographically distributed across the City and operate from 1:30 p.m. – 5:00 p.m.

- Seasonal Sunday service runs from September to June for 37 Sundays each year and is offered at 31 Neighbourhood branches, excluding certain holiday weekends.
- Year round Sunday service runs for 45 Sundays each year and is offered at 19 branches - 2 Research and Reference Libraries and 17 District branches, excluding certain holiday weekends.
- Total current Sunday service hours is 7,007.0 hours per annum.
- Year round Sunday service responds to the needs of children and families who remain in Toronto during the summer, the increasing number of students who attend school year round, and the needs of entrepreneurs and small business owners for mobile work space which is accessible during non-traditional hours.
- Sunday hours service increases are regularly requested by people living in Toronto. During the ongoing consultation for the Library’s Strategic Plan, the community asked for more branches to be open on Sundays and longer Sunday hours.
- Expanding Sunday service across the city supports the objectives of the City’s Poverty Reduction Strategy by extending access to essential services including space, technology and information.

Summary of Sunday Hour Expansion 2015-2019

- The total cost of expanded Sunday service over the past five years was \$1,686,900 gross and net and was supported through the City’s Poverty Reduction Strategy.
- 19 branches added summer Sunday hours resulting in year round Sunday service and 23 branches added seasonal Sunday service for a total increase of 3,510.5 Sunday hours annually. The details of the yearly increases as well as the branch locations are listed in the following table.

2016 \$557,500 gross and net, Additional 1,001.0 hours per annum	
Year Round Sunday Service with Addition of Summer Service	Seasonal Sunday Service Added
Albion (Ward 1)	Bridlewood (Ward 22)
Cedarbrae (Ward 24)	Centennial (Ward 6)
Lillian H. Smith (Ward 11)	Fort York (Ward 10)
Malvern (Ward 25)	Mount Dennis (Ward 5)
North York Central (Ward 18)	Runnymede (Ward 4)
Northern District (Ward 8)	Scarborough Civic Centre (Ward 21)
Richview (Ward 2)	
Toronto Reference Library (Ward 11)	

2017	
\$139,300 gross and net, Additional 168.0 hours per annum	
Year Round Sunday Service with Addition of Summer Service	Seasonal Sunday Service Added
Albert Campbell (Ward 17) Barbara Frum (Ward 8) Brentwood (Ward 3) S. Walter Stewart (Ward 14) York Woods (Ward 7)	
2018	
\$574,100 gross and net, Additional 1,305.5 hours per annum	
Year Round Sunday Service with Addition of Summer Service	Seasonal Sunday Service Added
Agincourt (Ward 22) Bloor/Gladstone (Ward 9) Don Mills (Ward 16) Maria A. Shchuka (Ward 12) Pape/Danforth (Ward 14)	Burrows Hall (Ward 23) Eglinton Square (Ward 20) Jane/Dundas (Ward 4) Morningside (Ward 25) Sanderson (Ward 10) St. James Town (Ward 13) Steeles (Ward 22) Thornciffe (Ward 15) Weston (Ward 5)
2019	
\$416,000 gross and net, Additional 1,036.0 hours per annum	
Year Round Sunday Service with Addition of Summer Service	Seasonal Sunday Service Added
	Dawes Road (Ward 19) Humber Summit (Ward 7) Jane/Sheppard (Ward 7) Kennedy/Eglinton (Ward 21) Pleasant View (Ward 17) Rexdale (Ward 1) St. Clair/Silverthorn (Ward 9) St. Lawrence (Ward 13)

City Staff Recommended 2020 Budget Enhancement for Additional Sunday Hours

The 2020 City Staff Recommended Sunday service enhancement will establish seasonal Sunday service at an additional 8 Neighbourhood branches, primarily serving NIAs. The total cost of this service enhancement is \$416,000 gross and net with funding being phased in over 2 years; \$208,000 in each of 2020 and 2021.

2020 \$416,000 gross and net, Additional 1,036.0 hours per annum	
Year Round Sunday Service with Addition of Summer Service	Seasonal Sunday Service Added
	Amesbury Park (Ward 5) Bendale (Ward 21) Black Creek (Ward 7) Cliffcrest (Ward 20) Evelyn Gregory (Ward 5) Northern Elms (Ward 1) Victoria Village (Ward 16) Woodview Park (Ward 7)

With the 2020 enhancement, Sunday service will be offered at 58 library branches (year round service at 19 branches and seasonal service at 39 branches) across the city for a total of 8,043.0 Sunday hours per annum.

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