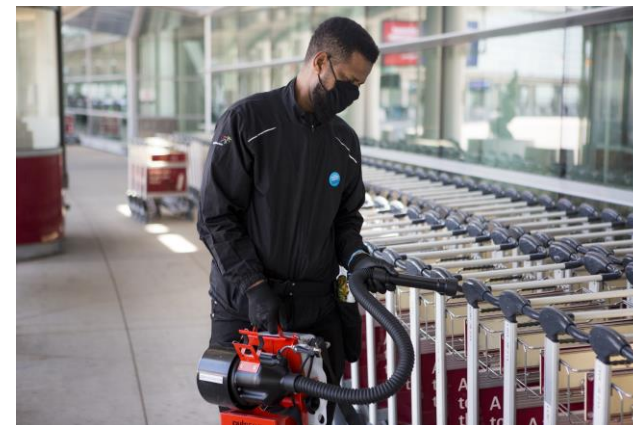
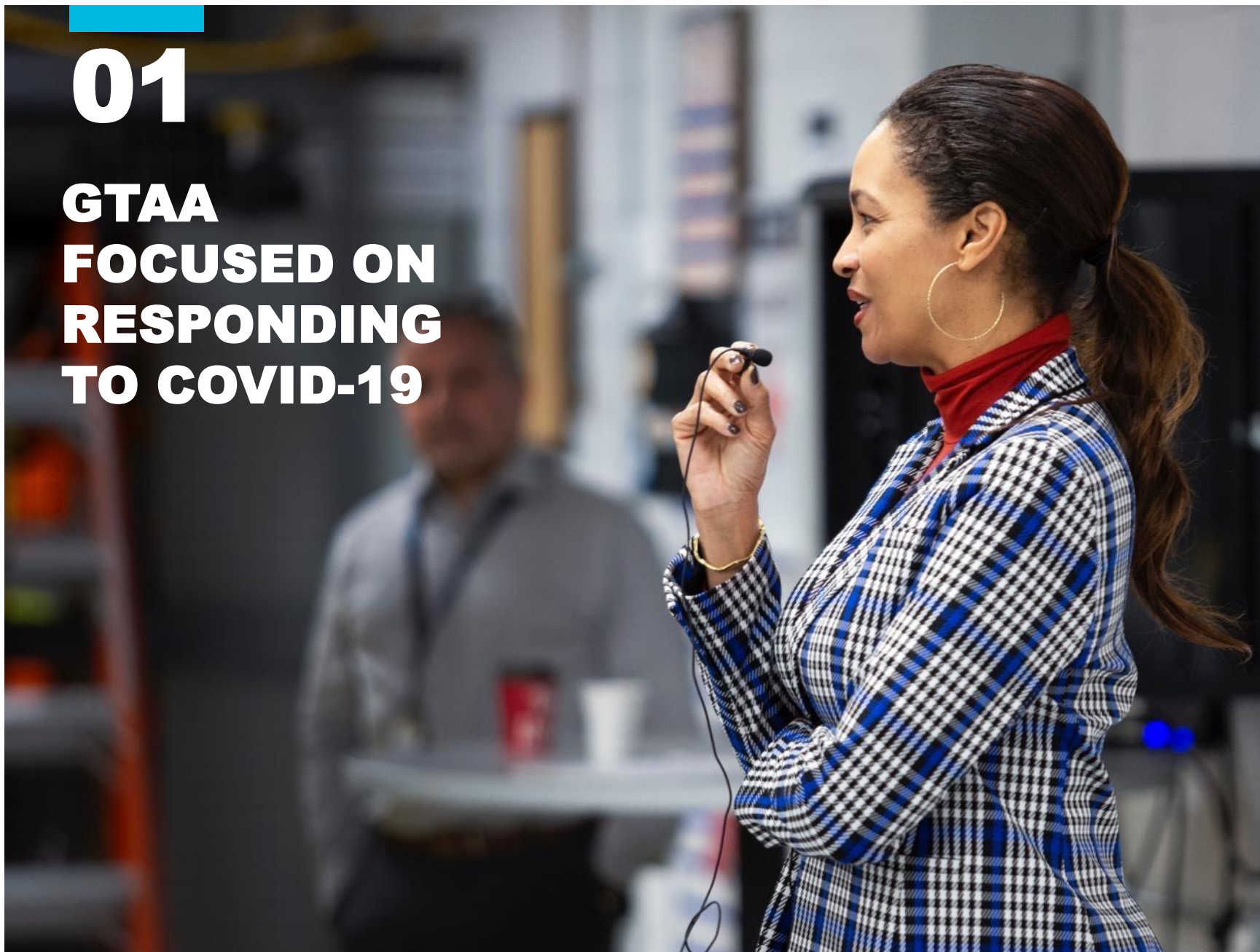


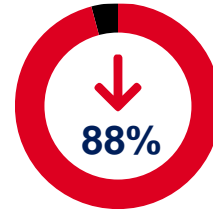
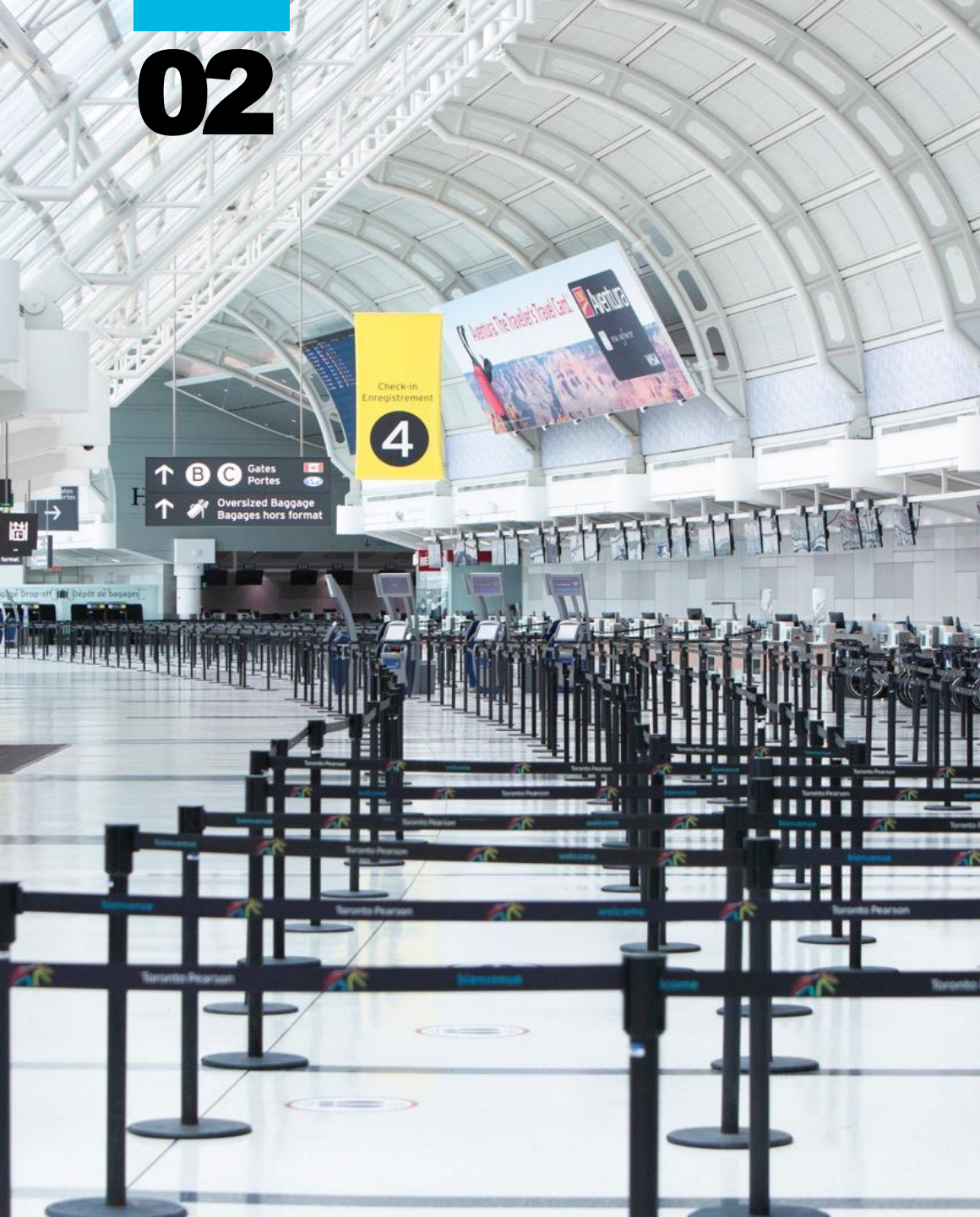
2020 GTAA ANNUAL UPDATE TO THE CITY OF TORONTO



01

GTAA FOCUSED ON RESPONDING TO COVID-19





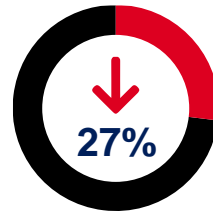
Passenger Traffic Trends

Q3 2020 passenger traffic is down by 88% year over year. \$176.9M income loss in Q3



Airports Revenue Trends

Globally, airports are anticipating a loss of over \$80 billion in revenue



GTAA Workforce Impact

Major restructuring and a **workforce reduction of 27%**, or 500 positions. Business partners have had to lay off 13,500 people

03



450

JOBS CREATED
AS A RESULT OF RUNWAY
MAINTENANCE PROGRAM

**AIRCRAFT
MOVEMENTS** ↓ **76%**

AIRCRAFT NOISE COMPLAINTS

41,839 → **19,094**
2019 **2020**

Aircraft noise complaints from City of Toronto
(January – October)

04



PLAYING AN ESSENTIAL ROLE

1 OF **4** CANADIAN AIRPORTS CHOSEN TO
RECEIVE INTERNATIONAL FLIGHTS

**DEDICATED
CARGO FLIGHTS** ↑ **60%**





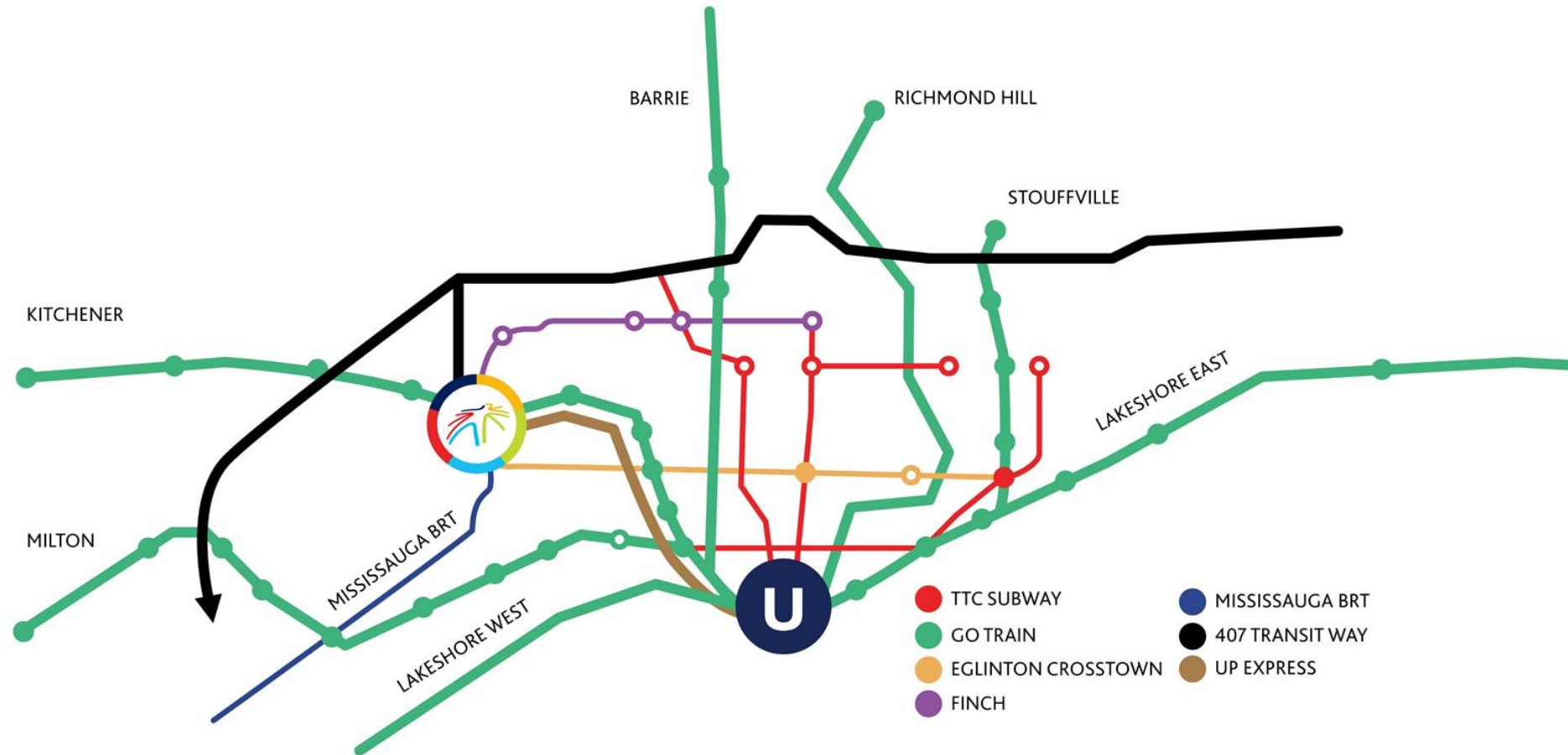
PEARSON PARTNERS

Lifting up our workforce and the community:

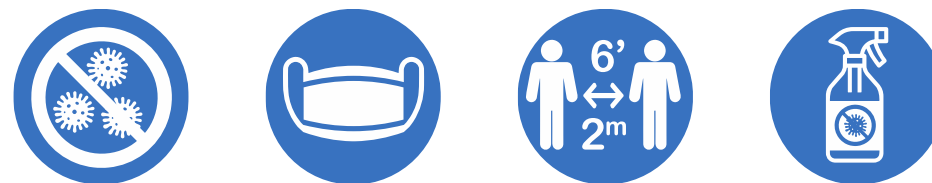
- Worked with the Toronto Airport Worker's Council on an online resource centre available to workers impacted by COVID-19
- Offering job search support, resume building and mentorship, and essential skills development programs.
- Launched Pearson Airport Explorer's Club and hosted 6 virtual camps.
- Supporting organizations based in Toronto:
 - Toronto Region Board of Trade
 - ACCESEmployment
 - NPower Canada
 - Achiev
 - Skills for Change
 - Job Skills
 - Hospitality Workers Training Centre
 - CivicAction
 - Artscape
 - MABELLEarts



BETTER REGIONAL TRANSIT CONNECTIVITY



07



- Toronto Pearson's "Healthy Airport" commitment puts the health of passengers and employees first
- Guiding principles aligned with global best practices
- 1st airport in Canada to receive ACI Health Accreditation
- A healthy airport is the most important part of rebuilding public trust in air travel





HEALTHY AIRPORT MEASURES

Embracing innovation:

- BlueDot to predict/monitor COVID-19 and other infectious disease risks
- Autonomous floor cleaners that use UV light for disinfection
- Use of probiotics in our washrooms to get rid of bad bacteria
- Active monitoring duct system offering real time air quality assessment available in terminal and online for passengers to see
- McMaster HealthLabs International Arrivals COVID-19 Testing Study, co-sponsored by GTAA and Air Canada
 - 99% of study participants tested negative for COVID-19
 - Of 1% positive, 70% were identified upon arrival and remainder on Day 7 test



GOVERNMENT ASKS

Short-term relief and longer-term stimulus needed to get Toronto Pearson back to being a regional and national economic asset

- Extend federal rent relief to future years
- Risked-based approach to restart air travel: rapid testing, remove inter-provincial travel restrictions and identify low-risk travel corridors
- Invest in airport infrastructure projects and no/low touch solutions
- Investment in better transit connections to Toronto Pearson
- Drive jobs and economic development through a Toronto Pearson Provincially Significant Employment Zone
- Incentivize travel and tourism and non-aeronautical revenue opportunities



CONCLUDING REMARKS

In 2019, Toronto Pearson supported

60,000

**JOBS IN
Toronto**

\$170M

IN PROCUREMENT

- Health and safety is the pillar upon which the future of the aviation industry stands
- Focused on how science and COVID-19 testing can support a risk-based approach to reopening travel
- We'll continue to work with government to open up travel with other low-risk destinations
- Aviation jobs and the economic benefits of aviation to this Toronto are critical to our long-term recovery



THANK YOU

