Letter from Shelagh Pizey-Allen, TTCRiders

RE: Fully fund the Fair Pass program

November 11, 2020

EC17.2.2

Dear Economic and Community Development Committee,

On March 17, 2020 the City of Toronto quietly stopped processing new applications to the Fair Pass TTC discount program. Some current Fair Pass holders have been unable to renew.

This is completely unacceptable, especially during a pandemic, when people are relying on transit for essential trips to access medical care and food. Forty-three per cent of TTC users surveyed during the pandemic reported that getting groceries was their most important transit trip.¹ The change has caused confusion regarding who is eligible to receive discounted fares.

The Fair Pass Program discounts single fares to \$2.10 and monthly passes to \$123.25 for eligible adult individuals receiving Ontario Disability Support Program (ODSP), Ontario Works (OW), or a Toronto Child Care Fee Subsidy. Mayor John Tory has promised to fully fund the Fair Pass in 2021 for all residents earning low incomes (defined as the Low-Income Measure +15%).

We, the undersigned, call on the ECDC, Toronto City Council, and Mayor John Tory to:

1. Unpause the Fair Pass program immediately! People are relying on the TTC to make essential trips to access medical care, childcare, employment, and food.

2. Keep your promise to fully fund the Fair Pass program in 2021 for all low income residents!

3. Provide deeper discounts. The Fair Pass program is still unaffordable (\$2.10 for a single fare and \$123.25 for passes). People who receive OW and ODSP need free TTC. The Phase 1 Evaluation Report found that 27% of eligible people reported they cannot even afford to pay the discounted cost of the Fair Pass program.²

4. Make the application process easier and more accessible. We want the City to explain why the Fair Pass program cards cannot be mailed to people who receive OW, ODSP, or a Child Care Fee Subsidy without the complicated and onerous application process. The 2019 Phase 1 Evaluation Report documented the barriers that people experience when applying for and using the discount cards; it is shameful that these problems have not all been solved.

Sincerely,

The undersigned 25 organizations and 120 individuals:

¹ Public Transit & COVID-19 Survey by Dr. Matt Palm et al. 2020.

https://drive.google.com/file/d/1xtbl9nNNcjQFB51-crAGOyC0vSLCHw3M/view

² <u>https://www.toronto.ca/legdocs/mmis/2019/ex/bgrd/backgroundfile-139482.pdf</u>

42 Voices Association of Part-Time Undergraduate Students University of Toronto **Brentwood Towers Tenant Association** Canadian Mental Health Association -Toronto Continuing Education Students' Association of Ryerson Fair Change **Fontbonne Ministries** Free Transit Toronto **IBEW LOCAL 353** Midwives Collective of Toronto **ODSP** Action Coalition Ontario Coalition Against Poverty (OCAP) Ralph Thornton Community Centre Rights of Non-Status Women's Network Scarborough Civic Action Network Scarborough Transit Action Socialist Project South Riverdale Community Health Centre The Neighbourhood Group Toronto Community for Better Child Care **Toronto Drop In Network** Toronto Seniors Forum TTCriders University of Toronto Factor-Inwentash Faculty of Social Work University of Toronto Mississauga Students' Union (UTMSU)

Individuals:

Lucy Drumonde Rhiannon Thomas Justine Ariza Paul Alexander Vaughan Melissa Melanie Anderson Varka Kalaydzhieva AnnMarie Donia Zhang Sharon Anderson Mark Brill Anna Willats Nancy Guan Nadia Quraishi Midori Julie Rubenstein Robert Williams Jaime Kearns Annie Antonenko Katie Shirin Yilmaz Lauren Drummond sandv da costa Janice Wilder Beixi Liu Michael Esposti John Bonnar Nadia Saad Sam Tecle Adria Waram Seren Lowell Jordan Venton-Rublee Jason Watts Leanne Wood-Smith Greg Albo Aviva Gale-Buncel Glen Victoria Barnett Cameron MacLeod Eyob Naizghi Beatriz Alas Christine Swearing liz barahona Mrs. Ferlyn Matan Jessica Kaya Archana Dasari

Tracy a Hari Somaskantha Arden Hagedorn Tracy Rafferty Taiylor Riccardo Caimano Sahil Chaini Shubham Sindhwani Katrina Tortorici Safia Siad Renee Xu Tracy Rafferty Jeffery Offe Kgomotso Tsatsi Sarina Theakston Ronny Miranda Jocelvn Heaton Michael Jack Karen Tysdale Alex Adams Cheryl Reid Ashley ERIN Clayton Diana Joanne Shaland Tyrone Tysdale-Montague Harin Lee Maxine stern Tish Solomon Alison Logue Melissa Baird Diana Willah Peers Tekla Nagel Laura Friesen Lee Berkowitz Kanaka Kulendran Paul Letherby Sarah Colero Molly Hansen Mahmood Sarkar Yen Duong Paul Letherby soniia McEachin Tasfia R

Nio Emily Damianoff **Breanne Waltho** robin sabarillo Gilda Martens Elissa Park Stefan Vladusic Ketheesakumaran Navaratnam Diane Janzen Amy Connolly Mary Thomas Patrick McDonald Xyendra F Zeesy Powers Jessica Weese Holly Kirkconnell Alan Barthel Susanne Lambert Molly Johnson Alison Armstrong Erika Fenner Rebekah Reuben Abaigeal Clark Candice Leung Claudia White John Liss Michelle Lintott Michael Wilson