



## REPORT FOR ACTION

### Occupational Health and Safety Report: First Quarter 2020

**Date:** June 10, 2020  
**To:** The Board of Governors of Exhibition Place  
**From:** Don Boyle, Chief Executive Office  
**Wards:** All

#### SUMMARY

---

This report provides information on the status of the Exhibition Place health and safety system, specifically on activities, priorities, and performance during the first quarter of 2020.

There were 0 lost time injuries and a total of 3 medical aid injuries in Q1 2020 relative to a total of 1 medical aid injury during the same period of 2019.

Workplace Safety and Insurance Board (WSIB) invoiced costs for Q1 2020 were approximately 25% lower to those in the same period of 2019. This is attributable decreased incident costs and lower Long Term Disability costs.

#### RECOMMENDATIONS

---

The Chief Executive Officer recommends that:

1. The Board receive this report for information.

#### FINANCIAL IMPACT

---

There are no financial impacts to this report.

#### DECISION HISTORY

---

The Exhibition Place 2017 - 2019 Strategic Plan had a Safety and Security Goal to promote safe work practices for all staff and as a Strategy to support this Goal we will implement effective programs and procedures to achieve zero lost time injuries.

## COMMENTS

---

Pursuant to the Occupational Health & Safety Act, section 25(1) and 26(1), the Board as the employer is responsible for taking every precaution reasonable for the safety of the workers. Also, as a local board of a municipality, the Board is a Schedule II employer for the purposes of workers' compensation.

### **Injury and Accident Statistics**

#### **Number of Lost Time Injuries, Medical Aid Injuries and Recurrences**

Information on reported 2020 WSIB incidents (work-related injuries/illnesses) by service area is attached in Appendix A. Statistical information is also provided for the years 2016 to 2019. This information includes:

- Number of lost time injuries: injuries/illnesses in which lost time was approved by the WSIB or is awaiting WSIB adjudication, as the employee has lost time from work as a result of a reported workplace injury;
- Number of recurrences: injuries/illnesses that were approved by the WSIB or are awaiting WSIB adjudication, as the employee has lost time as a result of a previously reported workplace injury/illness. No new incident has taken place; and
- Number of medical aids: injuries/illnesses in which health care only was approved by the WSIB or is awaiting WSIB adjudication, as the employee has either sought medical aid but not lost time from work as a result of a reported workplace injury, or lost time has not been approved by the WSIB.

There were 0 lost time injuries in Q1 2020 which was the same during Q1 2019. This goal was attributed to a strong return to work program and follow-up by Management, in addition to a growing safety culture.

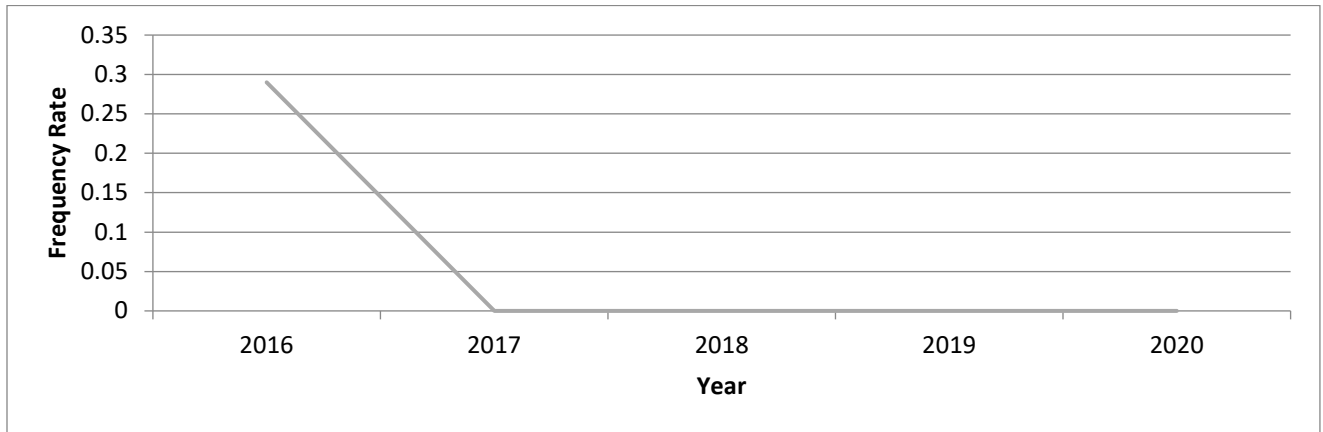
### **Recurrences**

There were 0 recurrences in Q1 2020 (which was the same as 2019).

### **Lost Time Injury (LTI) Frequency**

LTI frequency represents the number of LTI events (lost time approved by the WSIB or pending WSIB adjudication decision) per 200,000 hours worked (100 employee-years). The trend in the Exhibition Place's LTI frequency during Q1 2020 relative to the frequency during the years 2016 to 2019 is provided in Figure 1 below. Exhibition Place's Q1 2020 LTI frequency rate was 0.00, similar to the rate in 2019. Frequency rates for service areas are reported in Appendix B.

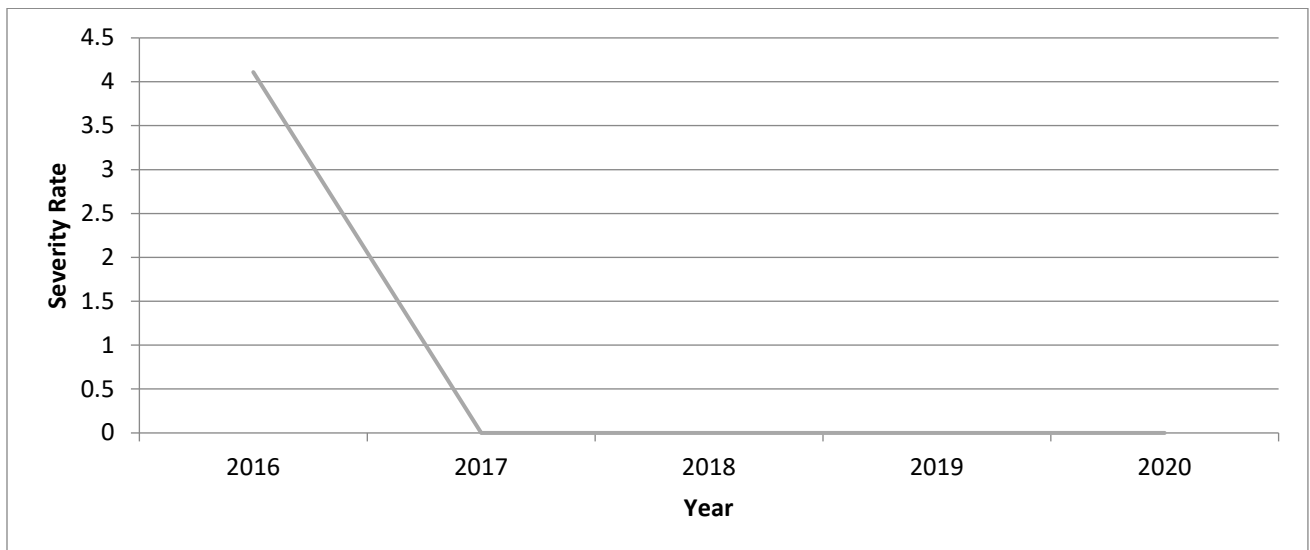
Figure 1 - Lost Time Injury Frequency from 2016 to first quarter 2020



### Injury Severity Rate

The injury severity rate is a standardized statistic that enables comparison, year-over-year, of the number of days lost relative to hours worked. Figure 2 below shows Exhibition Place's severity rate during Q1 2020 relative to the severity for the years 2016 to 2019. Exhibition Place's Q1 2020 injury severity rate was 0.00 which was the same for 2019.

Figure 2 - Injury Severity from 2016 to first quarter 2020



The severity number represents the number of days lost per 100 employees in the year. Improvements are a reflection of reduced injury severity and effectiveness of return-to-work efforts.

## Injury and Accident Costs

Overall costs incurred during Q1 2020 are reported in Table 1 below.

Table 1 - WSIB Costs for period from 2016 to first quarter 2020

| 2016*        | 2017         | 2018         | 2019         | Q1 2020     |
|--------------|--------------|--------------|--------------|-------------|
| \$102,385.73 | \$145,556.91 | \$138,037.88 | \$123,973.27 | \$29,292.51 |

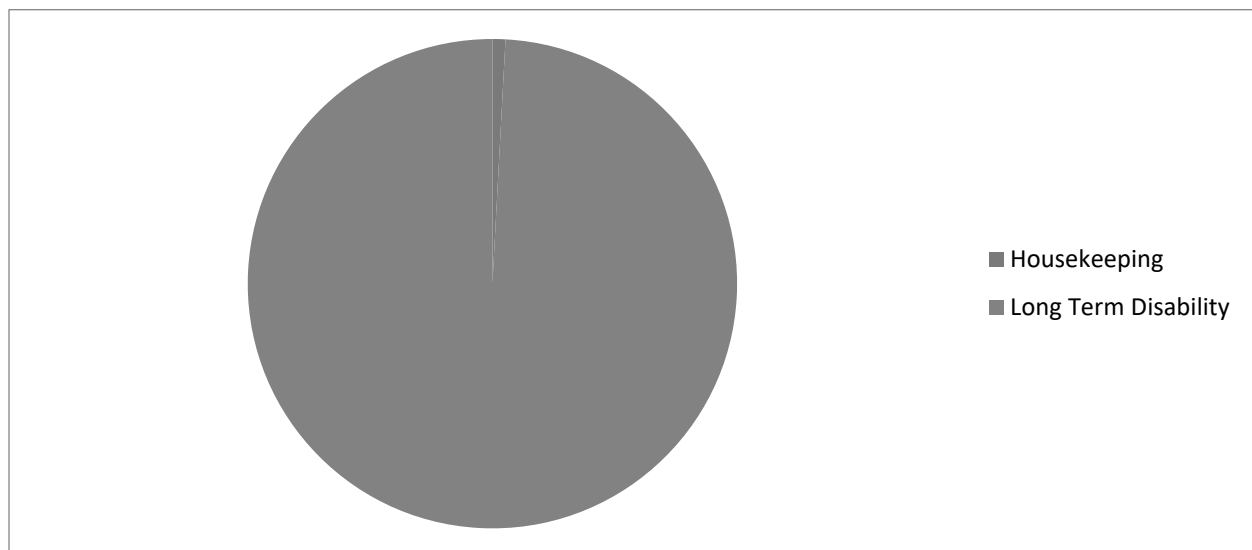
\* Physician Fees/Administration Fees were not historically tracked. This process started in 2017.

WSIB invoiced costs for Q1 2020 were 25% lower to those in Q1 2019.

Invoiced costs by service area for the period 2016 to Q1 2020 are reported in Appendix C.

WSIB invoiced costs (percentage impact) by service area for Q1 2020 are summarized in Figure 3.

Figure 3 - Q1 2020 WSIB Costs by Service Area



## Critical Injuries

Occupational health and safety legislation stipulates requirements for reporting fatalities and critical injuries to the Ministry of Labour (MOL). A critical injury is an injury of a serious nature that:

- places life in jeopardy,
- produces unconsciousness,
- results in substantial loss of blood,
- involves the fracture of a leg or arm but not a finger or toe,
- involves the amputation of a leg, arm, hand or foot but not a finger or toe,

- consists of burns to a major portion of the body, or
- causes the loss of sight in an eye.

There were no work-related critical injuries reported to the MOL during Q1 2020.

## **MOL Orders/Visits without Orders**

MOL visits that do not result in orders are also tracked. Reports on the issues addressed during these visits and any recommendations or comments received are reviewed by the Joint Occupational Health & Safety Committee (JHSC). It is intended that this information will inform the JHSC regarding the MOL's priorities and expected employer responses to these priority issues.

There were no MOL visits to Exhibition Place facilities in Q1 2020.

## **Key Exhibition Place Health & Safety Initiatives**

Some key health and safety initiatives for 2020 will include:

- Continuation of E-learning modules for GHS/WHMIS 2015 and other health & safety training
- COVID-19 Safety Training and Enhanced Sanitization/Disinfection Procedures
- Construction Regulations: Working at Heights Training
- Confined Space Training

## **Continuous Improvement - Progress towards Zero Lost Time Injuries**

There has been a decrease in lost time injuries resulting in fewer days lost due to workplace incidents from 2016 to 2020. This demonstrates the success of the continuous improvement joint efforts of employees, union representatives, supervisors and managers. Table 2 provides a summary of key performance indicators comparing 2016 to Q1 2020.

Table 2 - Continuous Improvement Progress of all Indicators 2016 to Q1 2020

| <b>Performance Indicator</b> | <b>2016</b>   | <b>Q1 2020</b> | <b>% Change</b> |
|------------------------------|---------------|----------------|-----------------|
| Lost Time Injuries (LTIs)    | 3             | 0              | <b>100%</b>     |
| Medical Aids                 | 21            | 3              | <b>86%</b>      |
| Frequency                    | 0.29          | 0              | <b>100%</b>     |
| Severity                     | 4.11          | 0              | <b>100%</b>     |
| WSIB Costs                   | \$102,385.73* | \$29,292.51    | <b>71%</b>      |

\* Physician Fees/Administration Fees were not historically tracked. This process started in 2017.

## **CONTACT**

---

Mark Goss, General Manager/Operations, 416-263-3660, [mgoss@explace.on.ca](mailto:mgoss@explace.on.ca)

## **SIGNATURE**

---

Don Boyle  
Chief Executive Officer

## **ATTACHMENTS**

---

Appendix A - WSIB Incidents by Department  
Appendix B - LTI Frequency by Department  
Appendix C - WSIB Invoiced Costs (2016 - first quarter 2020)