



REPORT FOR ACTION

Exhibition Place Security Report - Year-End 2019

Date: June 10, 2020
To: The Board of Governors of Exhibition Place
From: Don Boyle, Chief Executive Officer
Wards: Ward 19 - Trinity-Spadina

SUMMARY

This report provides a summary of the security trends for 2019 occurring on Exhibition Place property, the severity of these incidents, when the incidents are occurring, and how they correlate to grounds visitation based on a quarter by quarter and a year over year comparison.

RECOMMENDATIONS

The Chief Executive Officer recommends that:

1. The Board receive this report for information.

FINANCIAL IMPACT

There are no financial implications to this report.

DECISION HISTORY

The Exhibition Place 2017 - 2019 Strategic Plan has a Safety and Security Goal to ensure a safe and secure environment for employees, guests, and for our property and assets, and as a Strategy to support this goal we will implement a program focused on our guests, property and assets to reduce claims in all categories.

COMMENTS

The collection of incident statistics is completed by Exhibition Place Security Staff through the use of the Exhibition Place incident reporting system. Other information such as, client event incident statistics received from show managers/tenants and their security providers are included to generate a database that tracks all reported incidents that take place on/around the grounds. It should be noted that while Exhibition Place Security endeavours to collect information on all incidents by either attendance or follow up with event clients and security partners, not all incidents are reported.

In order to understand the impact of the incidents taking place on/around Exhibition Place grounds, incident severity levels were created and assigned to each occurrence to better classify the incident severity. These incidents levels are consistent with industry standards.

Incident Severity Levels:

Level 0

An incident that are documented solely for investigation notes for potential future claims such as unsecured doors and safety issues that can be identified as harmful.

Level 1

An incident involving assisting members of the public, by-law infractions, Provincial Offences Act charges, standard first aid, and/or causing a disturbance.

Level 2

An incident that involves no physical harm but does involve property damage or loss under \$5,000.00, a criminal incident considered to be a summary conviction offence, and/or requires professional medical attention but without transport to hospital.

Level 3

An incident involving bodily harm, damages or losses in excess of \$5,000.00, creates a negative public view, involves assisting an individual in extreme crisis, requiring professional medical attention and transport to hospital.

Level 4

An incident involving serious bodily harm or death, extensive property damage or loss, initiates the Crisis Communication process, severely affects normal operations, serious life threatening medical incident and/or involves a criminal incident considered an indictable offence.

Incidents Statistics: The chart below provides a summary of the severity levels on the grounds by quarter, and compares them to the security trends of the previous year (2018).

Table 1 - 2018 Incident Levels by Quarter and Year

Quarter Reported	Level 0	Level 1	Level 2	Level 3	Level 4	Total
First Quarter 2018	223	166	129	28	0	546
Second Quarter 2018	190	126	121	8	0	445
Third Quarter 2018	252	182	492	86	0	1,012
Fourth Quarter 2018	233	126	111	17	0	487
2018 Total	898	600	853	139	0	2,490

Table 2 - 2019 Incident Levels by Quarter and Year

Quarter Reported	Level 0	Level 1	Level 2	Level 3	Level 4	Total
First Quarter 2019	313	149	200	15	1	678
Second Quarter 2019	346	121	138	22	0	627
Third Quarter 2019	544	91	586	141	0	1,362
Fourth Quarter 2019	450	97	151	20	0	718
2019 Total	1,653	458	1,075	198	1	3,385

Exhibition Place Attendance and Related Traffic

Attendance figures are estimated and includes all Board events, tenant events, general public visitation, and events being held on neighbouring properties (Fort York, Budweiser Stage, Echo Beach, Ontario Place, and Marilyn Bell Park) that generate traffic across the Exhibition Place grounds.

The information provided below is an estimate and does not represent the exact quantity of guests that were present on site. The exact attendance is difficult to calculate given the multiple entrances to the grounds and integration into the neighbourhood. To improve our level of accuracy when collecting attendance details, we continue to work with the Neighbouring Venues, Transportation Partners, Event Services, and clients to better track the number of visitors that will be on site or use the site to move to another location for each event.

Table 3 - Attendance & Related Traffic 2018 vs 2019

Quarter	2018	2019
First Quarter	856,675	896,650
Second Quarter	1,074,850	1,073,050
Third Quarter	3,599,900	3,672,280
Fourth Quarter	1,083,950	1,172,750
Total	6,615,375*	6,814,730*

* Traffic is based on crowd estimates included in this total.

Emergency Incidents

The following chart shows the Level 3 and Level 4 incidents, which pertains to police, medical or fire related events that have taken place. Each emergency incident was reported to Exhibition Place Security during the time it was taking place. Tabulated below are all the incidents that required emergency responses and the comparison to the previous year.

Table 4 - Level 3 and Level 4 Incidents

Quarter	Level 3	Level 4
First Quarter 2018	28	0
Second Quarter 2018	8	0
Third Quarter 2018	86	0
Fourth Quarter 2018	17	0
2018 Total	139	
1ST QUARTER 2019	15	1
2ND QUARTER 2019	22	0
3RD QUARTER 2019	141	0
4TH QUARTER 2019	20	0
2019 Total	199	

Security Incidents

Security statistics below show the incidents pertaining to Property and People on the Exhibition Place grounds in 2019 by quarter. It also shows the relationship between the number of incidents and the estimated attendance on/or passing through the grounds.

Table 5 - Incidents Pertaining to Property & People (2019)

Security Incidents	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Total
Property Related	199	147	172	162	680
People Related	183	159	727	133	1,202
Total Attendance	6,814,730				

Table 6 - Incidents Pertaining to Property & People - Q1 2018 vs Q1 2019

First Quarter		Level 0	Level 1	Level 2	Level 3	Level 4	Total
Property Related	2018	1	8	82	2	0	93
	2019	1	77	119	2	0	199
People Related	2018	36	168	111	28	0	343
	2019	11	68	92	11	1	183
Attendance	2018	856,675					
	2019	896,650					

Table 7 - Incidents Pertaining to Property & People - Q2 2018 vs Q2 2019

Second Quarter		Level 0	Level 1	Level 2	Level 3	Level 4	Total
Property Related	2018	0	100	73	2	0	175
	2019	2	67	74	4	0	147
People Related	2018	11	26	29	11	0	77
	2019	17	50	72	20	0	159
Attendance	2018	1,074,850					
	2019	1,073,050					

Table 8 - Incidents Pertaining to Property & People - Q3 2018 vs Q3 2019

Third Quarter		Level 0	Level 1	Level 2	Level 3	Level 4	Total
Property Related	2018	0	57	118	8	0	183
	2019	1	60	95	16	0	172
People Related	2018	24	124	366	78	0	592
	2019	56	26	387	82	0	551
Attendance	2018						3,599,900
	2019						3,672,280

Table 9 - Incidents Pertaining to Property & People - Q4 2018 vs Q4 2019

Fourth Quarter		Level 0	Level 1	Level 2	Level 3	Level 4	Total
Property Related	2018	0	87	71	3	0	161
	2019	4	83	70	2	0	159
People Related	2018	12	38	27	14	0	91
	2019	24	13	75	16	0	128
Attendance	2018						1,083,950
	2019						1,172,750

The Senior Management team continues to work with emergency response agencies to address major incidents as they occur.

CONTACT

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SIGNATURE

Don Boyle
Chief Executive Officer