



REPORT FOR ACTION

Tenant Liaison Consultation Meeting - January 2020

Date: June 10, 2020

To: The Board of Governors of Exhibition Place

From: Chief Executive Officer

Wards: Ward 19 - Trinity-Spadina and Ward 14 - Parkdale-High Park

SUMMARY

This report summarizes the discussions at the Tenant Liaison Consultation meeting held on January 20, 2020. Leading the meeting were Co-hosts Councillor Karygiannis and Mr. Howard Lichtman. Exhibition Place staff in attendance included Don Boyle, CEO; Hardat Persaud, CFO & Corporate Secretary; Laura Purdy General Manager, Mark Goss GM Operations, Kelvin Seow, Director Stakeholder Management and Special Projects; Gilles Bouchard, Director of Event Management Services; Catherine de Nobriga, Tenant Coordinator; Tony Porter, Director, Parking & Security Services; Debbie Sanderson, Executive Assistant to the CEO, and Jennifer Foster, Administrative Assistant to the General Manager.

Twelve tenants were present, representing the following organizations: Canadian National Exhibition Association, City of Toronto Parks, Forestry & Recreation, Hotel X Toronto, Liberty Entertainment Group, Maple Leaf Sports & Entertainment, Queen Elizabeth Theatre / Fountainblu Dining Room, Royal Agricultural Winter Fair, Medieval Times, Riding Academy at the Horse Palace, and Toronto Event Centre.

In addition to the tenants, a select group of show managers from major events were invited along with the City of Toronto "NEXT" Planning team to discuss the Master Plan, and how it affects the tenants and the events on the grounds at Exhibition Place.

RECOMMENDATIONS

The Chief Executive Officer recommends that:

1. The Board receive this report for information.

FINANCIAL IMPACT

There is no negative financial impact to this report.

DECISION HISTORY

The Exhibition Place 2017 – 2019 Strategic Plan had an Organization Goal to deliver a customer service strategy that embodies employee empowerment and customer engagement.

At its meeting of February 19, 2019, the Board approved of the report entitled Hosts for Liaison Consultation Meetings, dated February 4, 2019 appointing Councillor Karygiannis and Ms. Dejak as Co-hosts of the Tenant Liaison Consultation meeting.
<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2019.EP1.12>

At its meeting of April 10, 2019, the Board approved of the report entitled Tenant Consultation Liaison Meeting, dated March 27, 2019.
<https://www.toronto.ca/legdocs/mmis/2019/ep/bgrd/backgroundfile-131284.pdf>

At its meeting of June 13, 2019, the Board approved of the appointment of Howard Lichtman as Co-host of the Tenant Liaison Consultation meeting to replace Connie Dejak as she stepped down from the Board.
<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2019.EP3.10>

COMMENTS

All members of the Board were notified of the meeting date. All tenants and a selection of show managers were notified of the meeting date and informed of the Board direction to meet with tenants to discuss the "NEXT" Planning master plan document in detail, and how this would potentially affect the grounds and the events on the grounds. The tenants were also asked to provide any items they wanted to be discussed at the meeting.

There was a brief presentation of the NEXT Plan by City of Toronto staff before the working meeting began.

Attached as Appendix A to this report is a summary of the day's events.

CONTACT

Gilles Bouchard, Director, Event Management Services, 416-263-3060,
gbouchard@explace.on.ca

Laura Purdy, General Manager, 416-263-3020, lpurdy@explace.on.ca

SIGNATURE

Don Boyle
Chief Executive Officer

ATTACHMENTS

Appendix A - Tenant Consultation Liaison Meeting Notes