



Ombudsman  
Toronto

*Listening. Investigating. Improving City Services.*

**EX13.2.1**

Susan E. Opler  
Ombudsman

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January 30, 2020

**Sent by Email**

Executive Committee of Toronto City Council  
Toronto City Hall  
100 Queen St. W.  
Toronto, ON M5H 2N2

Dear Mayor Tory and Members of the Executive Committee:

**Re: 2020 Ombudsman Toronto Budget Recommendation**

Because of a prior commitment I made before the 2020 Budget Schedule was announced, I regret that I will not be available to attend the Executive Committee meeting on February 13, 2020 to answer questions about my budget recommendation.

If any committee members do have questions, I ask that you please request a briefing note to allow me to respond. I will file any requested briefing notes promptly, and before City Council considers my budget at its meeting on February 19.

I apologize for any inconvenience this may cause and thank you for your consideration.

Sincerely,

A handwritten signature in blue ink that reads "Susan E. Opler".

Susan E. Opler  
Ombudsman

c.c.: Grace Young  
*Manager, Financial Planning & Reporting, City Clerk's Office*