

Appendix C – Newly Reported Contract Renewals
 Divisional Breakdown of Proprietary Technology Maintenance Contracts

GL16.5

Auditor General

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Wolters Kluwer Limited	6048109	\$-	\$103,632	\$108,813	\$114,254	\$119,967	\$446,666	Subscription and support for TeamMate+ Audit and TeamMate Analytics. TeamMate+ Audit is a comprehensive audit management system designed to help auditors manage all aspects of the audit process. TeamMate Analytics is a collection of more than 150 Computer Aided Audit Tools that runs on Microsoft Excel and works with TeamMate+ Audit.	Includes potential annual increase in support cost by the Vendor including inflationary increase
Customer Expressions Corporation	6046813	\$-	\$-	\$-	\$25,000	\$26,250	\$51,250	Subscription and support of i-Sight Cloud-based Complaint and Investigation Management Solution.	Includes potential annual increase in support cost by the Vendor including inflationary increase
Vound Colorado Ltd	3588073	\$-	\$2,400	\$2,600	\$2,800	\$3,000	\$10,800	Subscription and support for Intella software. The software is an email search application. It allows the Forensic Unit to efficiently review a large amount of data for specific information using key word searches and filters. Amounts in USD	Includes potential annual increase in support cost by the Vendor including inflationary increase
Total Net of Harmonized Sales Tax		\$-	\$106,032	\$111,413	\$142,054	\$149,217	\$508,716		

City Clerk's Office

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Avanti Computer Systems Ltd.	6048816	\$-	\$-	\$43,800	\$44,676	\$-	\$88,476	Maintenance and support for Avanti Classic Print Management Information System. Back-end system to process ordered City wide for print and copy services.	Increase is based on Inflation. Competitive process to seek new solution anticipated for 2025
Avanti Computer Systems Ltd.	6050013	\$-	\$-	\$10,080	\$10,280	\$-	\$20,360	Maintenance and support for Avanti eAccess system. Front end internet based access for staff to create workorders.	Annual increases are consistent with terms of the original agreement.
Blueprint Software Systems Inc	6048064	\$3,263	\$3,427	\$3,598	\$3,778	\$3,967	\$18,032	Maintenance & Support of Blueprint Software. Requirements capturing and analysis tool, this contract represents the shared expense of the Master Blueprint contract held by TSD.	Annual increases reflect cost of inflation and future maintenance of additional licenses.
Total Net of Harmonized Sales Tax		\$3,263	\$3,427	\$57,478	\$58,734	\$3,967	\$126,868		

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City Planning

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Synametrics Technologies	3561968	\$2,980	\$1,980	\$1,980	\$1,980	\$1,980	\$10,900	Maintenance and support for WinSQL. WinSQL is a database management tool used by City Planning for land use planning analysis and development approval analysis. Amounts in USD	Maintenance upgrade required in 2021, no change in 2022-2025
Total Net of Harmonized Sales Tax		\$2,980	\$1,980	\$1,980	\$1,980	\$1,980	\$10,900		

Corporate Real Estate Management

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
TransitScreen	FDC0010039A	\$38,000	\$40,000	\$42,000	\$44,000	\$46,000	\$210,000	Maintenance and support of TransitScreen software. TransitScreens are located at various Civic Centres to display public live transportation information. They are placed in high traffic areas of the buildings, usually by the entrances) so that the most number of staff and/or visitors see them.	Annual increases are consistent with terms of the original agreement.
inTime Solutions Inc	6049188	\$24,600	\$25,338	\$26,098	\$26,881	\$27,688	\$130,605	Maintenance and support of scheduling application, training management module, and payroll export used to schedule security staff for work, vacation, ad hoc security coverage, etc.	Support for upgrade to enterprise scheduling solution. Estimated 3% annual increase.
Xentrax Inc	3590655	\$6,395	\$6,843	\$7,322	\$7,834	\$8,382	\$36,776	Maintenance and support of audio recording software at Union Station and 703 Don Mills.	Annual increases are consistent with terms of the original agreement.
TrackTik Software	3588217	\$2,104	\$2,146	\$2,189	\$2,233	\$2,278	\$10,951	Maintenance and support for guard tour application and licenses. Software is used to track guard foot and mobile vehicle patrols.	Annual increases are consistent with terms of the original agreement.
Pinders Lock & Security Inc	3589526	\$-	\$1,596	\$1,628	\$1,661	\$1,694	\$6,579	Support for CyberAudit web enterprise system and Key Wizard which manages the electronic locking systems used on office doors at various City facilities.	Annual increases are consistent with terms of the original agreement.

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Crow Canyon Systems Inc	3585817	\$2,266	\$2,334	\$2,404	\$2,476	\$2,550	\$12,031	Maintenance and support for ticket creation and management module used with SharePoint to receive and track City employee questions, complaints, compliments. Amounts in USD	Annual increases are consistent with terms of the original agreement.
RMS Software Inc	6048961	\$-	\$51,500	\$53,045	\$54,636	\$56,275	\$215,457	Maintenance and support for City wide mass notification software.	Annual increases are consistent with terms of the original agreement.
Easysset LLC	3588915	\$3,914	\$4,031	\$4,152	\$4,277	\$4,405	\$20,780	Support for security risk assessment and audit application. Used by security staff to complete threat, risk security assessments on their mobile device. Amounts in USD	Annual increases are consistent with terms of the original agreement.
Total Net of Harmonized Sales Tax		\$77,279	\$133,789	\$138,839	\$143,998	\$149,273	\$643,178		

Court Services

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Trica CXM Solutions Ltd	3577217	\$25,935	\$27,231	\$28,593	\$30,022	\$31,524	\$143,305	Subscription and support for Qmatic System. This system is used at Court services public counters for the queuing system.	Annual increases are consistent with terms of the original agreement.
SAS Institute Inc	3585958	\$6,303	\$6,619	\$6,950	\$7,297	\$7,662	\$34,831	Subscription and support of SAS. The software is used for the automation of retrieval, analysis and reporting of operational, financial and management/information.	Annual increases reflect cost of inflation and future maintenance of additional licenses.
Total Net of Harmonized Sales Tax		\$32,238	\$33,850	\$35,542	\$37,319	\$39,185	\$178,135		

Engineering & Construction Services

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Cleverbridge Inc	3549618	\$2,000	\$2,200	\$2,420	\$2,662	\$2,928	\$12,210	Maintenance and support of Lansweeper for gathering asset information. Amounts in USD	Annual increases reflect cost of inflation and future maintenance of additional

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									licenses. Lansweeper has a \$1.00 per asset charge.
Total Net of Harmonized Sales Tax		\$2,000	\$2,200	\$2,420	\$2,662	\$2,928	\$12,210		

Environment & Energy

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Better Impact Inc	3589759	\$-	\$-	\$-	\$-	\$2,658	\$2,658	Subscription and support for volunteer management system.	No change
Total Net of Harmonized Sales Tax		\$-	\$-	\$-	\$-	\$2,658	\$2,658		

Internal Audit

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Wolters Kluwer Limited	6048109	\$-	\$95,000	\$95,000	\$95,000	\$95,000	\$380,000	Subscription support of TeamMate and Teammate Analytics - comprehensive audit management systems designed to help auditors manage all aspects of the audit process such as risk assessment, scheduling, planning, execution, review, report generation, trend analysis, committee reporting, and storage. In addition to other features, Internal Audit utilizes these tools to perform data analytics on a large volume of data.	Annual increases reflect cost of inflation and future maintenance of additional licenses.
Total Net of Harmonized Sales Tax		\$-	\$95,000	\$95,000	\$95,000	\$95,000	\$380,000		

Lobbyist Registrar

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Resolve Software Group Pty Ltd.	6049745	\$-	\$-	\$-	\$10,522	\$10,522	\$21,044	Subscription and support for Resolve software. This is an	No change

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								Investigative case management and contact management software and form part of the Lobbyist Registry.	
Total Net of Harmonized Sales Tax		\$-	\$-	\$-	\$10,522	\$10,522	\$21,044		

Municipal Licensing & Standards

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
BasicGov Systems Inc	47022304	\$-	\$-	\$125,000	\$125,000	\$125,000	\$375,000	Subscription and support for Case Management & Licensing solution.	No change
Total Net of Harmonized Sales Tax		\$-	\$-	\$125,000	\$125,000	\$125,000	\$375,000		

Office of the CISO

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Infosec Institute Inc.	6048173	\$-	\$-	\$75,000	\$75,000	\$75,000	\$225,000	Subscription and support of Security IQ Pro. The Office of the CISO uses Security IQ Pro, which is a security education and awareness training program to educate the City of Toronto employees and contractors on best practices when dealing with cyber threats, including phishing and/or spam and the Payment Card Industry Data Security Standards (PCI DSS). Amounts in USD	No change
Total Net of Harmonized Sales Tax		\$-	\$-	\$75,000	\$75,000	\$75,000	\$225,000		

Ombudsman Toronto

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Resolve Software Group Pty Ltd.	6045985	\$20,683	\$26,273	\$30,952	\$34,047	\$37,452	\$149,407	Subscription and support services for Resolve software. This is an Investigative case	Annual increases are consistent with terms of the original agreement.

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								management and contact management software for complaints and investigations.	
Total Net of Harmonized Sales Tax		\$20,683	\$26,273	\$30,952	\$34,047	\$37,452	\$149,407		

Parks, Forestry & Recreation

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
VisionMax Solutions Inc	6049354	\$40,000	\$50,000	\$50,000	\$50,000	\$50,000	\$240,000	Maintenance and support for Ferry Ticketing POS and online solution.	Increase of maintenance costs due to acquiring new functionality for solution
Spatial Networks Inc.	6049425	\$-	\$135,000	\$145,000	\$175,000	\$200,000	\$655,000	Subscription and Support of Fulcrum inspection tool. PFR uses the Fulcrum platform to support the inspection of Playgrounds, Ravines and Watercourses and Park Trees.. Amounts in USD	Annual increases reflect cost for inflation and increase in usage of this tool by divisional staff due to modernization.
Total Net of Harmonized Sales Tax		\$40,000	\$185,000	\$195,000	\$225,000	\$250,000	\$895,000		

Pension, Payroll & Employee Benefits

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Kondor Consulting Group Inc	6042781 47019869	\$300,000	\$315,000	\$330,750	\$347,290	\$364,660	\$1,657,700	Support and emergency service to sustain current SAP ECC.	Annual increases are subject to Vendor and City

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								SAP ECC is the one and only payroll system that PPEB use to process all salary payments and some operational reimbursements to City of Toronto employees	agreement, as well as cost increases for inflation.
Total Net of Harmonized Sales Tax		\$300,000	\$315,000	\$330,750	\$347,290	\$364,660	\$1,657,700		

Seniors Services and Long-Term Care

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
PointClickCare Technologies Inc.	6047235	\$-	\$-	\$-	\$691,512	\$691,512	\$1,383,024	Subscription and support of Electronic Health Care Records (eHCR) Application.	No change
Total Net of Harmonized Sales Tax		\$-	\$-	\$-	\$691,512	\$691,512	\$1,383,024		

Social Development, Finance & Administration

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Canadian CED Network	6049898	\$-	\$-	\$-	\$25,000	\$25,000	\$50,000	Subscription and support for Social Economic Demographic Data for Urban and Social Planning Purposes and to provide a knowledge sharing network with 33 other Canadian cities on such issues.	No change
SmartSimple Software Inc	6048482	\$-	\$-	\$-	\$-	\$194,000	\$194,000	Maintenance and support for SmartSimple, a grants management application used by 6 Division, 100 Cot staff, and 2000 external users.	No change
Total Net of Harmonized Sales Tax		\$-	\$-	\$-	\$25,000	\$219,000	\$244,000		

Solid Waste Management Services

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
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Westburne Ontario, a Division of Rexel Canada Electrical Inc.	6050288	\$1,200	\$1,236	\$1,273	\$1,311	\$1,351	\$6,371	Maintenance and support of TechConnect. This service provides support to SWMS electricians when using the solid waste management software (RSLogix software) to troubleshoot Programmable Logic controllers in our larger equipment..	Annual increases are consistent with terms of the original agreement.
Compugen Inc	3585084	\$825	\$850	\$875	\$902	\$929	\$4,380	Subscription for AutoCAD. SWMS has hundreds of AutoCAD drawings for their assets which must be kept up to date using this software.	Annual increases are consistent with terms of the original agreement.
Total Net of Harmonized Sales Tax		\$2,025	\$2,086	\$2,148	\$2,213	\$2,279	\$10,751		

Technology Services

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Blueprint Software Systems Inc	6048064	\$14,299	\$15,014	\$15,765	\$16,553	\$17,381	\$79,013	Maintenance & Support of Blueprint Software. Blueprint is a business requirements management application used to author, review, approve and manage requirements through the requirements lifecycle. Blueprint offers strong features for requirements traceability and saves considerable time and effort in understanding and articulating the relationship	Annual increases are consistent with terms of the original agreement.

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								between requirements (e.g. real-time management of requirements traceability matrices).	
Kronos Canadian Systems Inc.	6041647	\$503,990	\$530,416	\$551,671	\$575,394	\$604,164	\$2,765,635	Maintenance and support for Kronos.Kronos provides workforce management capabilities for both PF&R and Toronto Paramedic Services divisions to enable efficient tracking of staff time and attendance as well as scheduling shifts while adhering to legislative and collective agreement requirements.	Annual increases reflect cost of inflation and future maintenance of additional licenses.
Open Text Corpotation	6048734 6049024 6046847	\$133,685	\$140,370	\$147,388	\$154,757	\$162,495	\$738,696	<p>Maintenance and support for Open Text Licenses: Open text is an enterprise content management software that manages the lifecycle, distribution and use of information across the organization, from capture through to archiving and disposition.</p> <p>TSD supports Open Text suite of products/tools implemented through the T-RECS (Toronto Records Management) Project. The Content Server licences allow document records to be stored in the Content Server by named users. It is currently used by Corporate Information Management Services (CIMS), and TSD are currently onboarding Municipal Licencing Services (MLS) and Solid Waste Management Services with other Divisions to be onboarded in the future.</p> <p>OpenText's Captiva Server is used by Municipal Licencing and Standards (MLS) and Solid Waste Management Services to scan/capture documents and data from paper, electronic files, and other sources and transforming it into digital content. Brava is a viewer that allows access to virtually any content within OpenText. Blazon is an advanced rendition engine that takes MLS' files in any format and transforms them into PDF's, TIFF or Content Sealed Format (CSF) and stores them in the Content Server.</p>	Annual increases reflect cost of inflation and future maintenance of additional licenses.

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								Content Server and licenses and Performance Analyzer & Monitoring tools are supported and managed by TSD staff. Performance Analyzer and Monitoring tools are used by TSD's technical team to monitor the Content Server and the environment to assist us in identifying any potential issues within the environment.	
Salesforce.com Canada Corporation	47021645	\$1,000,000	\$1,000,000	\$1,000,000	\$1,000,000	\$1,000,000	\$5,000,000	Subscription and support for Client Relationship Management solution.	No change
Complete Innovations Inc.	3571826 3581452	\$24,930	\$25,228	\$25,535	\$35,000	\$35,000	\$145,693	Maintenance and support for FieldWorker Mobile solution. TSD supports Fieldworker which is a mobile solution that enables Transportation Services' inspectors and supervisors to track and record all utility road cut repairs and summer and winter contracts that are maintained in Toronto Maintenance Management System (TMMS).	Annual increases are consistent with terms of the original agreement.
CheckMarket BVBA	6046521	\$-	\$-	\$22,000	\$26,400	\$32,000	\$80,400	Subscription and support for City eSurvey system. Amounts in USD	Annual increase due to cost of inflation, additional subscriptions for single surveys, additional reponent and email packs.
SearchBlox Software Inc.	6044968 3588292	\$-	\$77,100	\$100,230	\$130,300	\$169,390	\$477,020	Maintenance and support for City search system for the Intranet & Internet (toronto.ca, Insideto.toronto.ca). Amounts in USD	Annual increases reflect agreed upon value between the City and the Vendor.
Articulate Global Inc.	3594313	\$-	\$-	\$17,000	\$17,000	\$17,000	\$51,000	Subscription and support for City e-Learning software. Amounts in USD	No change
Apple Inc.	P-card	\$400	\$480	\$480	\$480	\$480	\$2,320	Maintenance and support for Apple Enterprise Developer License. The Digital Technology Services section of TSD leverages the Apple Enterprise Developer license to build and deliver applications to Apple mobile devices both for internal solutions (ie. Binspector) and external solutions (ie. Solid Waste Calendar app). by the City. Amounts in USD	Increase due to currency fluctuation
Total Net of Harmonized Sales Tax		\$1,677,305	\$1,788,608	\$1,880,069	\$1,955,885	\$2,037,910	\$9,339,776		

Toronto Building

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
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IDR Solutions Limited	3561871	\$260	\$268	\$276	\$284	\$293	\$1,380	Maintenance and Support for Java PDF Library. Toronto Building uses this product to support the issuance of building permits. . Amounts in USD	Annual increase reflects inflation and Vendor agreement. The estimate is based on increases seen over the past years.
Total Net of Harmonized Sales Tax		\$260	\$268	\$276	\$284	\$293	\$1,380		

Toronto Fire Services

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Noregon Systems Inc.	FR527459	\$-	\$-	\$-	\$1,920	\$2,112	\$4,032	Maintenance and support of Allison DOC Premium. Automotive diagnostic software specific to Allison brand automatic transmissions used in TFS emergency response apparatus. Amounts in USD	Estimated Annual inflation rate increase and estimated Vendor pricing
Snap-On Business Solutions	FR527465	\$-	\$-	\$3,250	\$3,575	\$3,933	\$10,758	Maintenance and support of DiagnosticLink 8.11 Standard. Automotive diagnostic software specific to Detroit brand diesel engines used in TFS emergency response apparatus. Amounts in USD	Estimated Annual inflation rate increase and estimated Vendor pricing
D4H Technologies	6045255	\$21,710	\$27,138	\$27,138	\$27,138	\$27,138	\$130,260	Maintenance and support of Incident Reporting, Personnel Training, Equipment Tracking.	Possible increase for product after term of contract and adding additional feature to software.
Deccan International	47019438	\$-	\$-	\$-	\$-	\$73,205	\$73,205	Maintenance and support of LiveMum- Dynamic resource allocation- Fill-ins/move ups. Real time apparatus deployment aid. Recommends re-distribution of TFS apparatus during major incidents. Interfaced directly with CAD.	Annual increases reflect agreed upon value between the City and the Vendor.
Environics Analytics Group Ltd.	6045624	\$20,668	\$22,734	\$25,008	\$27,509	\$30,259	\$126,178	Maintenance and support of Demographic data/analysis.	Annual increases reflect agreed upon value between the City and the Vendor.
Safe Software Inc.	FR527635	\$-	\$4,200	\$4,410	\$4,631	\$4,862	\$18,103	Maintenance and support of FME- Spatial data integration. Geospatial data integration platform used to support BI and visualization of analysis.	Annual increases reflect agreed upon value between the City and the Vendor.
Cummins Canada ULC	FR524189	\$636	\$699	\$769	\$846	\$931	\$3,881	Maintenance and support of Insite Light. Automotive diagnostic software specific to Cummins brand diesel engines used in TFS emergency response apparatus.	Annual increases reflect agreed upon value between the City and the Vendor.

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Cummins Canada ULC	FR524189	\$630	\$693	\$762	\$838	\$922	\$3,845	Maintenance and support of Quick Serve On-Line. Cummins brand specific online technical support resource access. Manuals, specifications, schematics & parts ordering.	Annual increases reflect agreed upon value between the City and the Vendor.
Total Net of Harmonized Sales Tax		\$43,643	\$55,464	\$61,337	\$66,456	\$143,361	\$370,261		

Toronto Paramedic Services

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Mensante Corporation	3550585	\$-	\$12,000	\$12,600	\$13,230	\$13,892	\$51,722	Maintenance and support for Feeling Better Now web based software.	Increases to accommodate inflation. Annual increases are in line with original Vendor agreement.
Bell Canada	3584596	\$35,000	\$36,750	\$38,588	\$40,517	\$42,543	\$193,398	Maintenance and support for AQS - 911 software.	Increases to accommodate inflation. Annual increases are in line with Vendor agreement.
Berrn Consulting Ltd	3567380	\$-	\$-	\$-	\$2,000	\$2,100	\$4,100	Maintenance and support for monitoring AEDs.	Increases to accommodate inflation. Annual increases are in line with Vendor agreement.
GINQO Consulting Ltd	3584655	\$25,000	\$26,250	\$27,563	\$28,941	\$30,388	\$138,142	Maintenance and support for Qlikview and Qlik Sense, data integration and analytic tools used to analyze and display complex data sets.	Increases to accommodate inflation. Annual increases are in line with Vendor agreement.
SAP Canada Inc.	3575080	\$18,000	\$18,900	\$19,845	\$20,837	\$21,879	\$99,461	Maintenance and support for Afaria Server consisting of distributing software updates and monitors mobile work stations.	Increases to accommodate inflation. Annual increases are in line with Vendor agreement.
Total Net of Harmonized Sales Tax		\$78,000	\$93,900	\$98,596	\$105,525	\$110,802	\$486,823		

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Toronto Public Health

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Bloomfire Inc	3592205	\$-	\$-	\$-	\$-	\$31,000	\$31,000	Subscription and support for Knowledge Base Solution. The Bloomfire Knowledge Base (KB) is a vendor-hosted cloud solution that provides centralized storage, management and searching capabilities for various types of electronic documentation. The KB is currently used by staff that are responsible for responding to health-related inquiries from the public and external TPH partner organizations. Amounts in USD	No change
Soutron Global, LLC	3575315	\$-	\$-	\$15,000	\$16,500	\$17,000	\$48,500	Subscription and support for Soutron Library Management system used by library administrators to be able to electronically manage online and physical material. Amounts in USD	Annual increases reflect cost of inflation and future maintenance of additional licenses.
Upaknee Inc.	3576402	\$-	\$-	\$-	\$-	\$5,600	\$5,600	Subscription and support for E-mail campaign manager. Upaknee is a user-friendly e-newsletter distribution tool that has been used across the TPH since 2013 to disseminate communications via e-newsletter to over 5000 local stakeholders.	Annual increases reflect cost of inflation and future maintenance of additional licenses.
EZ Web Enterprises Inc	P-Card	\$-	\$12,900	\$14,100	\$15,300	\$16,500	\$58,800	Subscription and support for Asset tracking system and Brochure Management. Amounts in USD	Annual increases reflect cost of inflation and future maintenance of additional licenses.
Total Net of Harmonized Sales Tax		\$-	\$12,900	\$29,100	\$31,800	\$70,100	\$143,900		

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Toronto Water

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Complete Innovations Inc.	47022465	\$30,800	\$31,570	\$32,359	\$33,168	\$33,997	\$161,895	Maintenance and support for FieldWorker Mobile solution, used for Work Management Inspection.	Annual increases reflect cost of inflation and future maintenance of additional licenses.
CB Automation Inc	3522792	\$1,200	\$1,272	\$1,350	\$1,450	\$1,540	\$6,812	Maintenance and support for Histx Software used by Toronto Water SCADA to extract process data from proprietary log files.	Increases to accommodate inflation. Annual increases are in line with Vendor agreement.
Eramosa Engineering Inc.	6048821	\$200,000	\$212,000	\$224,720	\$238,203	\$252,495	\$1,127,419	Maintenance and support for eRIS Logbooks and Reports Software used by Toronto Water to create report from SCADA data and for electronic log book for facility operations.	Increases to accommodate inflation. Annual increases are in line with Vendor agreement.
Tab Products of Canada Co	3587371	\$4,822	\$5,064	\$5,317	\$5,583	\$5,862	\$26,647	Maintenance and support of tabFussion - A document management system for physical documents.	Annual increases reflect cost of inflation and future maintenance of additional licenses.
Dell Canada Inc	47021875	\$31,000	\$36,000	\$41,000	\$46,000	\$47,000	\$201,000	Maintenance and support for Vertiv Trellis to manage and monitor Toronto Water Data Centre.	Increases to accommodate inflation. Annual increases are in line with Vendor agreement.
Total Net of Harmonized Sales Tax		\$267,822	\$285,906	\$304,746	\$324,404	\$340,895	\$1,523,773		

Transportation Services

Vendor	PO/ Contract	Requested Amount 2021	Requested Amount 2022	Requested Amount 2023	Requested Amount 2024	Requested Amount 2025	Grand Total 2021-2025	Description	Reason for Change
Activu Corporation	6037706	\$-	\$-	\$-	\$61,243	\$61,243	\$122,486	Maintenance and support for Traffic Centre Video Wall. Amounts in USD	No change
Total Net of Harmonized Sales Tax		\$-	\$-	\$-	\$61,243	\$61,243	\$122,486		

Appendix C – Newly Reported Contract Renewals

Divisional Breakdown of Proprietary Technology Maintenance Contracts

New Contract Renewal Requested Amounts

	2021	2022	2023	2024	2025	5 Year Total
New Contract Renewals (Net of Harmonized Sales Tax)	\$2,547,499	\$3,141,681	\$3,575,646	\$4,562,929	\$4,984,237	\$18,811,990