



October 5, 2020

10th floor, West Tower, City Hall  
100 Queen Street West  
Toronto, ON M5H 2N2  
Attention: Matthew Green

**RE: IE16.1 Toronto Freight & Goods Movement Strategy**

Dear Chair Councillor James Pasternak, and Members, Infrastructure and Environment Committee,

The Toronto Noise Coalition, established in 2016 to provide a voice for residents in the development of a new Noise Bylaw, continues to monitor the bylaw and its impacts on residents. Our membership is close to 300 people across the City.

Many of our members have complained about the impacts of excessive noise due to the Province's imposition of extended hours for construction, because of their impacts on their quality of life and health. Overnight deliveries could raise similar issues.

We are therefore recommending that there should not be blanket permission for overnight deliveries but different considerations should be made for conditions, such as different types of areas, whether a delivery area is enclosed or not, and the type of delivery. For example, no restrictions for industrial areas or for buildings where the loading bays are enclosed. In residential neighbourhoods, quiet night time delivery activities such as the current newspaper delivery or parcel delivery would be acceptable.

However, more detailed study and consultation should be undertaken in establishing regulations for mixed use areas or where residential uses are close to commercial or institutional uses. These are areas where excessive noise from night time delivery operations, such as in open service courts, back lanes and on streets, could negatively impact nearby residents.

Cathie Macdonald,  
Member, Toronto Noise Coalition  
57 Duggan Avenue, Toronto M4V 1Y1