

**City Council****Motion without Notice**

|         |        |  |  |           |
|---------|--------|--|--|-----------|
| MM27.32 | ACTION |  |  | Ward: All |
|---------|--------|--|--|-----------|

**Review of Outdoor Ice Rink Reservation System - by Councillor Anthony Perruzza, seconded by Councillor Mike Colle**

*\* This Motion has been deemed urgent by the Chair.*

*\* This Motion is not subject to a vote to waive referral. This Motion has been added to the agenda and is before Council for debate.*

**Recommendations**

Councillor Anthony Perruzza, seconded by Councillor Mike Colle, recommends that:

1. City Council request the General Manager, Parks, Forestry and Recreation to review the outdoor skate reservation system in order to simplify the information and process required for residents to book a skate time and so that spaces are always available for on-site reservations.

**Summary**

The City's Parks, Forestry and Recreation Division has implemented changes to outdoor ice rink operations in response to the Provincial guidelines and Toronto Public Health guidance which require reduced capacity of no more than 25 skaters at one time and which requires reservations be made in order to access leisure skate.

To improve residents experience and ensure the limited capacities are being optimized, improvements are required to the City's on line search tools and the functionality of the reservation system, effective approaches are required for on-site line management and procedures are required where someone with a reservation does not show up for their skate time.

**Background Information (City Council)**

Member Motion MM27.32