

October 8, 2019

Councillor Wong-Tam;

This letter comes in follow up to previous correspondence, dating back to as early as January 2017, between the management of The Sumach by Chartwell and the City of Toronto in regards to the entrance to our residence off of Sumach Street.

As shared with you during your visit to The Sumach on September 25, 2019, the absence of a graduated curb and pick up/drop off lane at the east entrance to our residence makes it difficult for those of us with mobility considerations to safely access the street. In some cases, it is impossible for us to access a private vehicle from this entrance, and TTC Wheel-Trans will frequently refuse to pick up at alternate entrances, resulting in the need for us to get to St. David Street before we can find a safe area to access the street.

We are confident that the generous width of our sidewalk would accommodate the requested modifications. Further to that, upon review of the many recommendations that are outlined in Toronto's Senior Strategy 2.0, this request is very much aligned with the initiatives currently underway in the city to meet the needs of our growing demographic.

Thank you in advance for support and advocacy of the above.

Sincerely;

Residents of The Sumach

cc. Andrea Austen, Manager
Seniors Transition Office, City of Toronto

Margaret Tays, General Manager
The Sumach by Chartwell