

**AUDITOR GENERAL'S OFFICE 2022 WORK PLAN  
BACKLOG OF AUDIT PROJECTS**

This list provides a backlog of audits that the Auditor General can only undertake with more resources or in the future. Any additional resources allocated to the Auditor General will help reduce the backlog of potential projects. Specific details and the audit scope for these projects will be more fully evaluated when the necessary resources are available.

**Agencies and Corporations:**

<b>City's Agencies and Corporations</b>
<ol style="list-style-type: none"> <li>1. Cyber Security Assessment of Critical Systems at Agencies and Corporations</li> <li>2. Toronto Community Housing Corporation (TCHC) – Cyber Security</li> <li>3. Toronto Community Housing Corporation (TCHC) – Capital Planning</li> <li>4. Toronto Community Housing Corporation (TCHC) – Vacancy Management</li> <li>5. Toronto Community Housing Corporation (TCHC) – Arrears Management</li> <li>6. Toronto Transit Commission (TTC) – Transportation Audit</li> <li>7. Toronto Transit Commission (TTC) – Operational Reviews</li> <li>8. Toronto Transit Commission (TTC) – IT review of TTC's SAP Implementation</li> <li>9. Governance and Accountability Framework with Agencies &amp; Corporations</li> <li>10. Agencies and Corporations – Board Governance</li> <li>11. Waterfront Toronto</li> <li>12. CreateTO – Delivery of City Building Initiatives</li> </ol>

<b>Restricted Boards – Auditor General requires invitation by Boards</b>
<ol style="list-style-type: none"> <li>13. Toronto Public Library (TPL) – Information Technology/Digital Strategy</li> <li>14. Toronto Public Library (TPL) – Capital Projects - Contract Procurement and Management</li> <li>15. Toronto Public Library (TPL) – Facilities / Building Maintenance</li> <li>16. Toronto Public Library (TPL) – Operational Reviews</li> <li>17. Toronto Public Library (TPL) – Operating Contracts – Contract Procurement and Management</li> <li>18. Toronto Public Library (TPL) – Internal Control environment of significant financial processes/systems</li> <li>19. Toronto Police Service (TPS) – Phase Two Cyber Security</li> <li>20. Toronto Police Service (TPS) – IT Infrastructure &amp; Governance</li> <li>21. Toronto Police Service (TPS) – Workforce Administration</li> <li>22. Toronto Police Service (TPS) – Traffic Services</li> <li>23. Toronto Police Service (TPS) – Parking Enforcement</li> <li>24. Toronto Police Service (TPS) – Fleet</li> <li>25. Toronto Police Service (TPS) – IT Contract Review</li> <li>26. Toronto Police Service (TPS) – Business Continuity</li> </ol>

- 27. Toronto Police Service (TPS) – Response to Mental Health Calls
- 28. Toronto Police Service (TPS) – Court Services
- 29. Toronto Police Service (TPS) – Use of Body Camera Evaluation
- 30. Toronto Police Service (TPS) – Occupational Health & Safety
- 31. Toronto Police Service (TPS) – Race Based Data Collection
- 32. Toronto Police Service (TPS) – Proactive Community Policing
- 33. Toronto Police Service (TPS) – Paid Duty
- 34. Toronto Police Service (TPS) – Police Facilities

**City Divisions:**

**Community and Social Services:**

- 35. Parks, Forestry and Recreation – Community Recreation Branch – Operational Review
- 36. Seniors Services and Long-Term Care – Operational Review, including new Seniors' Agency
- 37. Toronto Employment & Social Services/Children's Services/Shelter Support & Housing Administration (SSHA) – Human Services Integration

**Corporate Services:**

- 38. Information Technology – Project Management audits
- 39. Cyber Security Assessment of Critical Systems at City Divisions (e.g. transportation signalling system, 311, revenue collection)
- 40. Corporate Real Estate Management – Facilities Management – Capital Projects
- 41. Corporate Real Estate Management – Facilities Management – Operational Review of Repairs and Maintenance Program for City Owned Properties
- 42. Corporate Real Estate Management – Review of the Workplace Modernization Program
- 43. Corporate Real Estate Management – Facilities Management – Corporate Security Contracted Services
- 44. 311 Toronto – Operational review of 311 call centre operations
- 45. Insurance and Risk Management – Claims and Settlements

**Finance and Treasury Services:**

- 46. Pension, Payroll and Employee Benefits – Time Reporting
- 47. City Revenue Streams – Municipal Accommodation Tax
- 48. City Revenue Streams – Collection Processes for New Taxes
- 49. City Revenue Streams – Review of Permit Application Fees for Construction Hoarding Signs
- 50. Revenue Services – Administrative Penalty System – City's Process to Address Disputed Parking By-law Violations
- 51. Purchasing and Materials Management – Third-Party Contracts and Strategic Sourcing of Goods and Services
- 52. Purchasing and Materials Management – Major Sole Sourced Contracts

**Infrastructure and Development Services:**

- 53. Toronto Water – Asset Management
- 54. Toronto Water – Construction Projects
- 55. Toronto Water – Contract Management of Major Vendors
- 56. Engineering and Construction Services (ECS) – Bridge Inspection Program
- 57. Municipal Licensing & Standards – Short-term Rentals
- 58. Municipal Licensing & Standards – Private Transportation Companies
- 59. Solid Waste Management Services – Blue Bin Recycling Program
- 60. Environment & Energy – Review of City-owned Buildings Being Managed with Due Regard to the Effects on the Environment