Presentation to the Audit Committee on November 2, 2021
Agenda Items AU10.2 and AU10.3



# Auditor General's 2022 Operating Budget & 2022 Work Plan

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# 1. Demonstrating Our Value

2. 2022 Budget Request

3. 2022 Work Plan

## **Demonstrating Our Value**



# Audits & Investigations

- Cybersecurity, software licences, BIA investigation,
- winter maintenance, contracting practices
- Ongoing audits at Toronto Police, TCHC, and shelters

## Net Positive Return

- \$385.3 million\* in savings and revenue increases realized over five years (2016–2020)
- **\$12** return on investment (2016 2020)

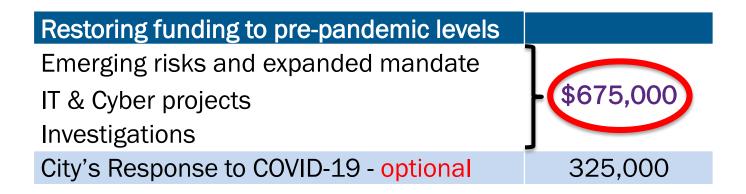
## Fraud & Waste

 Preventing, detecting, and deterring Fraud and Waste by operating a 24/7 hotline

## Budget Enhancement Request



- \$675,000 to **restore** Auditor General's budget to **pre-pandemic** (2020) levels
- 2022 budget is 0.054% of the City's 2021 Operating Budget



2020 Council	2021 Council	2021 Auditor General	%
Approved Budget	Approved Budget	Recommended Budget	Change
\$7,375,800	\$6,640,600	\$7,657,700	

# 2022 Challenges and Priority Actions



### **Challenges**

- **1. Expanded mandate** and promptly responding to emerging risks
- 2. Cybersecurity and IT audits needed as the City continues to modernize
- 3. High-risk investigations and clearing backlog of hotline complaints

## **Priority Actions**

- 1. Keep **pace with risks** and evaluate and prioritize new requests
- 2. Continue to provide valuable independent oversight of critical systems
- 3. Respond to **fraud risks** and hire specialists when needed

## 2022 Work Plan



#### Current and Upcoming (2022)

#### **Agencies and Corporations**

- Toronto Police Service Assessing Policing Responsibilities & Service Areas
- Toronto **Police** Service **911** operational audit
- TTC Cybersecurity assessment of IT infrastructure (Phase 1)
- TTC Streetcars Operational Audit
- TCHC Contracted Property Management

#### **City Divisions**

- IT **Cyber Security assessment** of Toronto Fire Computer Aided Dispatch (Phase 2)
- Toronto Building Inspections
- Toronto Building Plan Review & Customer Service
- Shelter, Support and Housing Administration Emergency Shelters
- City Planning Affordable Rental Replacement Units
- Housing Secretariat Modular Housing
- Non-competitive contract Category Management and Strategic Sourcing

#### **Audit Horizon (2022-2023)**

#### **Agencies and Corporations**

- Toronto **Police** Service Performance Audit per Work Plan
- Toronto Public **Library Cybersecurity** Assessment
- TTC Cybersecurity Assessment (Phase 2)
- TTC Workforce Planning
- **TCHC** Contract Management

#### **City Divisions**

- Parks, Forestry and Recreation Parks Development & Capital Projects Branch
- Housing Secretariat Affordable Rental Housing
- City Planning Operational Review
- Toronto Fire Services Mechanical (Fleet) Maintenance
- Street Construction and Utility Work
- Transportation Services Utility Cuts
- IT City Major IT Projects
- Toronto Water and Engineering & Construction Services Basement Flooding Protection Program
- Toronto Office of Partnerships Unsolicited Proposals

## Recap and Conclusion



Providing value through an **independent** and **objective** lens



**Restoring** \$675,000 to budget (pre-pandemic level) + temporary funding of \$325,000 for a COVID-19 continuous improvement audit (optional)



**Keeping pace** with **risks, emerging issues** and **requests for assistance** while providing Citywide audit coverage

