

## 2021 OPERATING BUDGET BRIEFING NOTE

### Parking Tags Enforcement and Operations

#### Issue/Background:

This briefing note summarizes the 2021 Operating Budget for all stakeholders in Parking Tags Enforcement and Operations, including TPSPEU, Non-Program Parking Tag Revenue, Office of the Controller, Court Services and Legal Services.

- Parking Tags Enforcement and Operations consists of two main program areas: Toronto Police Services Parking Enforcement Unit (TPSPEU) and Parking Tags Revenue.
  - TPSPEU enforces the City's municipal parking by-laws and community based parking programs through the issuance of penalty notices (i.e. parking tags), as well as providing Municipal Law Enforcement Officer training and oversight.
  - Parking Tags Revenue is the revenue collected for parking offences and is recorded in the Non-Program Revenue corporate account. The tracking and administration of the Parking Tags Revenue is facilitated by Revenue Services.
- Additional support for Parking Tags Enforcement and Operations is provided by the following three programs:
  - Office of the Controller - Revenue Services: responsible for processing payments, mailing notices, and overseeing the collection of outstanding penalties, including the plate denial process and managing programs for habitual offenders and out-of-province offenders to improve overall collection success rates.
  - Court Services - Tribunal Administration: schedules and supports hearings in respect to disputed parking offences.
  - Legal Services: manages the dispute review process at Screening Offices.
- The 2021 Toronto Police Services Parking Enforcement Unit Budget Notes outline 2021 Budget for TPSPEU only.
- The Non-Program Parking Tag Revenue, Office of the Controller, Court Services and Legal Services' 2021 Operating Budgets incorporates corresponding revenue and resources to support Parking Tags Enforcement and Operations.

#### Key Points:

The 2021 Operating Budget for Toronto Police Services Parking Enforcement Unit is \$49.229 million net or \$1.888 million higher than the 2020 Projection, and reflects a \$0 million net change from the 2020 Council approved Budget. As a result of COVID-19, ticket issuance has declined by approximately 40% in 2020, and an increase of 268,916 tickets is anticipated in 2021 compared to 2020 Projection. Table 1 below, provides further details on the 2021 Operating Budget for TPSPEU.

**Table 1: Toronto Police Services Parking Enforcement Unit (TPSPEU)**  
(\$000s)

Type	2018 Actual	2019 Actual	2020 Budget	2020 Proj Actual*	2021 Budget	Change v. 2020 Projected Actual	
Gross Expenditures	43,534.4	45,894.0	50,768.5	48,653.6	50,543.3	1,889.7	3.9%
Revenue	1,085.1	2,012.5	1,539.7	1,313.2	1,314.5	1.3	0.1%
<b>Net Expenditures</b>	<b>42,449.3</b>	<b>43,881.5</b>	<b>49,228.8</b>	<b>47,340.4</b>	<b>49,228.8</b>	<b>1,888.4</b>	<b>4.0%</b>
Positions	394	394	394	394	394	0	0
<b>Ticket Issuance</b>	<b>1,904,405</b>	<b>2,219,544</b>	<b>2,200,000</b>	<b>1,331,084</b>	<b>1,600,000</b>	<b>268,916</b>	<b>20.2%</b>

\* Year-End Projection Based on Q3 2020 Variance Report

The 2021 Operating Budget for Non-Program Parking Tags Revenue is \$71.026 million net or \$12.561 million lower than the 2020 Projection, and reflects a \$30.930 million net reduction from the 2020 Council approved Budget. The significant change in 2021 Parking Tags Revenue is directly impacted by lower ticket issuance as a result of COVID-19. Table 2 below, provides additional details of Parking Tags Revenue:

**Table 2: Non-Program Parking Tags Revenue**  
(\$000s)

Type	2018 Actual	2019 Actual	2020 Budget	2020 Proj Actual*	2021 Budget	Change v. 2020 Projected Actual	
Gross Expenditures	10,840.2	10,631.9	11,343.8	6,918.3	8,316.0	1,397.7	20.2%
Revenue	103,727.7	121,780.0	113,300.0	65,382.8	79,341.9	13,959.1	21.3%
<b>Net Expenditures</b>	<b>(92,887.5)</b>	<b>(111,148.1)</b>	<b>(101,956.2)</b>	<b>(58,464.5)</b>	<b>(71,025.9)</b>	<b>(12,561.4)</b>	<b>21.5%</b>

\* Year-End Projection Based on Q3 2020 Variance Report

The 2021 Operating Budget for Support Services is \$9.525 million net or \$1.832 million higher than the 2020 Projection, and reflects a \$0.177 million net reduction from the 2020 Council approved Budget. The change in 2021 Support Services budget is directly impacted by lower ticket issuance as a result of COVID-19. In 2020, lower than budget projected actuals reflect redeployment of staff to, and therefore their costs recorded in, other City divisions. Table 2 below, provides additional details of Support Services budgets that are allocated for support of Parking Tags Enforcement and Operations:

**Table 3: Support Services**  
(\$000s)

Gross Expenditures	2018 Actual	2019 Actual	2020 Budget	2020 Proj Actual*	2021 Budget	Change v. 2020 Projected Actual	
Revenue Services Processing	5,959.3	5,719.4	4,944.7	4,104.1	5,077.7	973.6	23.7%
Court Services Tribunal Administration	4,790.3	1,334.7	1,407.1	1,079.3	1,271.4	192.1	17.8%
Legal Services	3,291.8	1,931.3	3,349.3	2,509.3	3,175.5	666.2	26.5%
<b>Total Gross</b>	<b>14,041.4</b>	<b>8,985.3</b>	<b>9,701.1</b>	<b>7,692.7</b>	<b>9,524.5</b>	<b>1,831.9</b>	<b>23.8%</b>

\* Year-End Projection Based on Q3 2020 Variance Report

Overall, the total 2021 Operating Budget for Parking Tags Enforcement and Operations, comprised of TPSPEU, Non-Program Parking Tags Revenue, and Support Services, is \$12.273 million in net revenue, reflecting:

- \$8.841 million increase in net revenue compared to 2020 projection, driven by anticipated ease of restrictions amidst the improvement of COVID-19 impacts over the course of 2021; and
- \$30.754 million decrease in net revenue compared to the 2020 Budget as net revenues are not expected to fully return to pre-COVID experience in 2021.

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