

# **PFR Response to Safe Outdoor Programming and Updated Communication Methods**

Accessible Recreation Programs on the Web

## EX 15.14

- City Council direct the Chief People Officer, People and Equity, in collaboration with the General Manager, Parks, Forestry and Recreation, and leveraging existing partnerships and programming, to explore opportunities to better support access to safe outdoor day programming for persons living with disabilities and any employment opportunities for persons with disabilities as part of a pilot strategy within the City's COVID-19 Recovery and Rebuild and report back in the first quarter of 2021

# Summer 2020

In Summer 2020 the following supports were available for People with a Disability

Inclusive support for in-person summer camp and parks activations

Accessible equipment for participants in aquatic and camp programs

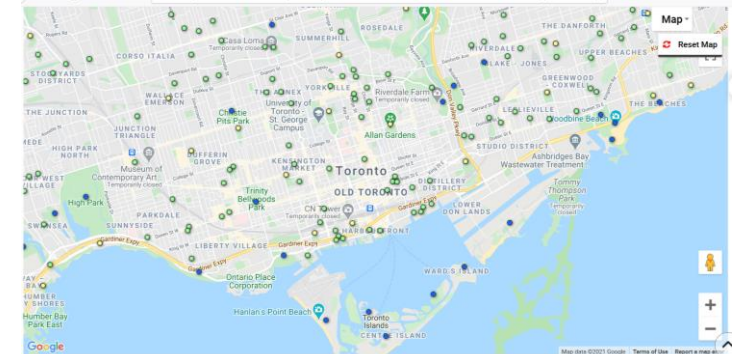
Tools, resources and training for recreation staff

Virtual adapted camp available on Stay, Play and Learn page

# Currently Operating

- Organized activities include:
  - Virtual programs for children, youth, adults and older adults
  - Upcoming spring and summer pilot programs
- Self directed activities include:
  - Ten fitness centres open for physical therapy appointments
- Winter activities included:
  - Leisure skate programs; skate aids and sledges were available, wheelchairs and strollers were welcomed on ice
  - Access to winter-maintained paths

Parks, Forestry & Recreation is committed to ensuring its programs and services are accessible to all users, including people with a permanent or temporary disability, and that as part of PFR's continuous improvement process, staff regularly review, adapt and introduce programs and services to meet the needs of all users.



# Spring/Summer Programming Pilots

## Spring Pilot

- Fitness and social programs will be offered
- Programs will be available:
  - For youth and adults
  - In all districts
  - In three week sessions

## Summer Pilot

In addition to the supports available in Summer 2020, the following programmatic enhancements will be made:

- Arts, fitness, social, and sport pilot programs will be integrated into ParksPlayTO and Summer in the Six programs
- Pilot programs will be available:
  - For children, youth, adults and families
  - In all districts
  - In three week sessions

# Spring/ Summer Outdoor Guidelines

## Structure

- Sessions will be three weeks long
- Sessions will be distributed equitably across the city
- Program pilot was reviewed with the PFR Disability Steering Committee

## Location Selection

- Must be wheelchair accessible
- Access to accessible washroom, shelter and shade available
- Close proximity to a community centre

## Health and Safety Guidelines

- Programs for children will be with caregiver
- Programs for youth and adults will be registered drop-in
- Masks are mandatory for staff and participants
- Equipment sanitized between use
- Individual supplies will be available

## EC 18.4

- The Economic and Community Development Committee recommend that City Council direct the General Manager of Parks, Forestry and Recreation, in collaboration with the Chief Communications Officer, to update the City of Toronto website to include all City recreation programs operating through the COVID-19 pandemic, indicating which programs are accessible, and communicate changes through all appropriate City channels, and report back to the Toronto Accessibility Advisory Committee in the first quarter of 2021.

Many pages on Toronto.ca feature recreation information, including accessibility features. For example:

- [Parks & Recreation Facilities Listings](#): with map and list view of various centres, amenities and program details listed on individual recreation centre pages
- [Accessible Recreation Facilities & Equipment](#): facilities open for physical therapy, skating, swimming pools
- [Winter Washrooms in Parks & Recreation Facilities & Maintained Pathways](#): washrooms available in winter and spring, including hours, type and accessibility, as well as paths that are cleared of snow in winter
- [Accessible Recreation](#): programming updates and accessing adapted and inclusive services
- [A New Way to Play: Recreation During COVID 19](#): safety protocols during COVID-19
- [CampTO](#) for upcoming spring break and summer programs
- [Outdoor Recreation Programs](#): free neighbourhood drop-in programs for children and youth such as ParksPlayTO and Summer in the 6ix



# Supporting Documents and Outreach

- Documents for improving service delivery for people with disabilities listed online
  - [Accessible Customer Service Guide](#)
  - [Getting Services Right for Torontonians with Disability](#)
- Outreach avenues include:
  - Social media
  - Maintaining communication with clients and families
  - Monitoring of Adapted and Inclusive hotline
  - Share opportunities with members of the Adapted and Inclusive Municipal Reference Group, PFR Disability Steering Committee and other local agencies (Pegasus, Holland Bloorview, Community Living Toronto, etc.)

# Future State

- Future webpage updates:
  - Beaches: Accessible beach ramps locations and pictures
  - Playgrounds: Identifying accessible equipment and surface material
  - Trails: Listing accessible information and features

**Thank you**