

Attachment 3: Implementation Plan for the City of Toronto Youth Outcomes Framework

The implementation of the Youth Outcomes Framework in all youth programs at the City of Toronto will require a staged approach and continued interdivisional effort. The ultimate goal of this unprecedented initiative is to embed performance measurement into the ongoing operations of the City's youth programs.

Measuring program outcomes will enable strategic and data-driven decision-making about policy and program directions that affect the wellbeing of all Toronto youth, including those most vulnerable to serious crime and violence.

The table below provides a high-level outline of the implementation plan.

Stages of Youth Outcomes Framework Implementation

<p>Stage 1 – Build Surveys and Test with Select Programs (April to December, 2021)</p>	<ul style="list-style-type: none">• Select youth programs for Stage 1• Develop data collection tools (i.e. participant survey questions)• Test the survey with select programs (i.e. administer surveys to program participants)• Build staff capacity to undertake monitoring of program performance• Analyze data and identify lessons learned
<p>Stage 2 – Develop City-wide tools and guides (Q1 and Q2, 2022)</p>	<ul style="list-style-type: none">• Develop implementation guide and tools (survey platform) to implement the framework across all youth-serving programs• Implement staff training for program staff to build data collection and performance measurement capacity
<p>Stage 3 – Implement the Framework City-wide (Q3 and Q4, 2022)</p>	<ul style="list-style-type: none">• Roll out the framework across all relevant youth programs• Establish a process to analyze and report on the data generated by the Framework at regular intervals.