

## Attachment 1: NFPA Time Target Definitions

Table 1: Definitions of Time intervals based on NFPA 1710 standards

Measure	Definition	Target time
Call Processing	The elapsed time from when TFS receives an emergency call at the communications centre until emergency response information begins to be transmitted to the responding trucks.	1:04 minutes
Turnout:	The elapsed time from the start of the notification process until the first responding truck is enroute to the scene of the emergency.	1:20 minutes
Travel time	The elapsed time from when the first responding truck is enroute to when that truck arrives at the incident location.	4:00 minutes
Total Response Time for First-In Crew (TRT)	The elapsed time from when TFS receives the emergency call to the arrival of the first truck at the incident location.	6:24 minutes
Total Response Time for Effective Firefighting(EFF)	The elapsed time from when TFS receives the emergency call to the arrival of the number of firefighters required to complete each of the critical tasks that must be performed on the emergency scene.	10:24 minutes