

Toronto Police Service - Services & Outcomes

A Budget Focused on Reform, Trust, Accountability and Modernization

Police Services Act – adequate and effective policing



Police Reform – 81 recommendations approved by the Board



The Way Forward – 2017 Transformation Task Force Report



Toronto deserves a *modern, transparent and accountable* police service that is:

- Trusted by the public
- Responsive to community needs
- Embraces community relationship and partnerships
- Trained and adequately resourced to address the complex needs of a large diverse city in a bias-free manner
- Delivers intelligence-led policing that is efficient, effective and affordable

So Toronto can be the best and safest place to live, work and visit

Budget By the Numbers

Operating Budget



\$1,076.2M* Board Approved Net 2021 Operating Budget

Year over Year 0%









*Staff Recommended Net Budget is \$1,080.1M. The \$3.9M difference reflects a technical adjustment related to Federal/Provincial COVID-19 funding support and has no net impact on the City's overall consolidated budget.

How Well We Are Doing – 0% for the third time in five years

Building on past successes and efficiencies

- With a budget that is over 89% people-related costs, the Service has made significant staff reductions and has innovated to increase capacity and optimize its workforce for the best possible public safety service delivery
- Cumulatively, the Service budget increase is below the rate of inflation since 2010
- Ongoing budget reductions annually to accommodate collective agreement impacts
- A starting pressure of approx. \$46M of were absorbed, while augmenting services
- This builds on changes resulting in \$100M in savings/cost avoidance since 2015 and 400 fewer positions since 2010, \$40-\$50M annually on a sustained basis



How Well We Are Doing - Transformation Journey

Continued modernization and reform efforts to improve the effectiveness and efficiency of public safety service delivery

- Community Relationships and Collaboration
 - Greater community consultations, including PACER 2.0
 - Neighbourhood Community Officer
- Alternative Service Delivery and Enhancements
 - Crisis call diversion POC
 - Video Bail
 - MCIT Expansion
 - 311 call diversion
 - Online Reporting
 - Shift schedules and 70/30 reactive/proactive model
 - Transfer of life guard and crossing guard programs (complete)
- Information and Technology Enablement
 - Public Safety Data Portal
 - Connected Officer
 - NG911
 - Parking handheld upgrade (complete)

- People
 - Enhanced training
 - Civilianization
 - Promotional process (complete)
- Greater accountability, collaboration and trust
 - Budget modernization
 - Complete implementation of Body Worn Camera
 - Audit plan and comprehensive workforce review
 - Procedural changes
 - Significantly reduced strip searches
 - Race based data collection strategy
 - Service protocol with respect to SIU for greater accountability

2021 Key Risks and Challenges – Growing City

A growing world-class city means more demand for public safety services

- Population increased by over 140,000 from 2016 to 2019
- Millions of daily commuters and visitors
- Toronto has the highest number of residents served per officer among other major North American cities

The number of Emergency calls increased 18% from 2016 - 2019. Even when factoring lower call volume in 2020, calls have still increased between 2016 and 2020.



Source: Statistics Canada. Table 35-10-0077-01 Police personnel and selected crime statistics, municipal police services. (Number of police officers as of May 2018)





Source: Statistics Canada. Table 35-10-0077-01 Police personnel and selected crime statistics, municipal police services. (Number of police officers as of May 2018), Toronto Police Service 2019 Annual report, Vancouver Police Department 2019 Annual Report, SPVM 2019 and 2019 Annual Report, US Department of Justice – FBI – Criminal Justice Information Services Division – Table 78, Officer strength from Metropolitan Police Management Information Study Workforce Data Report - Data for end of December 2019

2021 Key Risks and Challenges – Crime Rates







*2020 results are as of December 24, 2020 and are considered isolated due to COVID-19 pandemic impacts on crime.

2021 Key Risks and Challenges – Legislative & COVID-19 Impact

Legislative Impacts

- Cannabis
- R. v. Jordan and disclosure requirements
- Bill 163, Supporting Ontario's First Responders Act regarding Post Traumatic Stress Disorder (P.T.S.D) and Chronic mental stress
- Next Generation 911

COVID-19 Pandemic Impacts

- Reduced staffing due to sick and self-isolation measures
- Enforcement efforts with new and evolving legislation and by-laws
- Costs associated with P.P.E., cleaning and facilities adjustments
- Reduced cost recoveries related to paid duties, towing and other user fees
- Improved management of underfunded premium pay

2021 Priority Actions - Doing More Without Asking for More

Significant enhancements made to community safety and priorities that are important to the City by reallocating and reprioritizing existing resources within the budget



*MCIT – Mobile Crisis Intervention Team ** Included in 'New/Enhanced' at a net zero impact

2021 Operating and Capital Budget Summary

	Operating Budget													
	2020	2020	2021	2021 Vs.	OKS									
\$ Millions	Budget	Projection	Budget	\$'s	%	2022	2023							
Revenues	\$145.0	\$157.4	\$149.4	\$4.4	3.0%	\$143.6	\$141.9							
Gross Expenditures	\$1,221.2	\$1,231.4	\$1,229.5	\$8.3	0.7%	\$1,277.3	\$1,313.0							
Net Expenditures	\$1,076.2	\$1,074.0	\$1,080.1	\$3.9	0.4%	\$1,133.6	\$1,171.2							
COVID-19 Impact			(\$3.9)	(\$3.9)	-0.4%									
Board Approved	\$1,076.2	\$1,074.0	\$1,076.2	\$0.0	0.0%	\$1,133.6	\$1,171.2							
Approved Positions	7,881.0	7,881.0	7,524.0	(357.0)	-4.5%	7,524.0	7,524.0							

Notes:

1. 2021 positions represents the approved complement. Actual funded number is 7,388.

2. Outlook – Collective agreement impacts 2022 - \$23.4M and 2023 - \$17.9M

10 Year C	10 Year Capital Budget & Plan											
\$ Millions	2021	2022-2030	Total									
Gross Expenditures	\$68.8	\$570.4	\$639.2									
Debt	\$30.9	\$194.0	\$225.0									
Note: Includes 2020 carry forward	funding to 2021											

2021 Operating Budget Submission



2021 Operating Budget



Breakdown of 2021 Gross Expenditures (M's)

Key Points

- Priority Response and Communities & Neighbourhoods includes 911, Court Services, Community Policing Partnership Engagement, Traffic and emergency response
- Specialized Operations includes detective operations and public safety operations, services delivered corporately
- Human resources includes the Toronto
 Police College and Professional Standards
- Centralized costs include items such as Reserves \$76.2M, Benefits \$82M, Fleet and uniform expenditures \$16M, Telephone \$2.6M, paid duty \$24.7M as well as other costs such as ammunition, uniform cleaning, impact from capital, etc.

Where the Money Goes and How the Budget is Funded





2021 Operating Budget

(In \$000s)	2019 Actual	2020 Budget	2020 Projection	2021 Base Budget	2021 New / Enhanced	2021 Budget	Change v. 2020	Budget
By Service	\$	\$	\$	\$	\$	\$	\$	%
Revenues								
Toronto Police Service	151,867.0	145,021.0	157,389.4	146,913.3	2,500.0	149,413.3	4,392.3	3.0%
Total Revenues	151,867.0	145,021.0	157,389.4	146,913.3	2,500.0	149,413.3	4,392.3	3.0%
Expenditures Toronto Police Service Total Gross Expenditures	1,176,443.0 1,176,443.0		1,231,402.5 1,231,402.5		2,500.0 2,500.0		8,290.9 8,290.9	0.7% 0.7%
Net Expenditures	1,024,576.0	1,076,194.7	1,074,013.1	1,080,093.3		1,080,093.3	3,898.6	0.4%
COVID-19 Impact				(3,898.6)		(3,898.6)	(3,898.6)	(0.4%)
Board Approved Net Expenditures	1,024,576.0	1,076,194.7	1,074,013.1	1,076,194.7		1,076,194.7	0.0	0.0%
Approved Positions	7,881.0	7,881.0	7,881.0	7,524.0		7,524.0	(357.0)	(4.5%)

The 2021 submission includes funding for 7,388 positions (4,988 uniform and 2,400 civilian). 2020 funded positions was 7,528 (5,038 uniform and 2,647 civilian gapped at 157). Approved complement is 7,881. Reductions since 2010 of over 400 positions.

* 2020 Projection based on 9 Month Variance

2021 Operating Budget –\$46M of Balancing Actions

Achieving a 0% budget, enhancing services and accommodating growing demands was not easy



2021 – 2030 Capital Budget & Plan Submission



Capital Program Overview

Objectives

- Optimize internal and public-facing service delivery
- Achieve efficient and intelligence led operations
- Maintain a working inventory of assets that meet operational requirements – Asset value of \$336.6M (as of Dec. 2019)
- Ensure the continued health and safety of our members and the public
- Keep facilities in adequate state of good repair

10 Year Capital Budget & Plan												
\$ Millions 2021 2022-2030 Total												
Gross Expenditures	\$68.8	\$570.4	\$639.2									
Debt	\$30.9	\$194.0	\$225.0									
Note: Includes 2020 carry forward funding to	2021											

Commitment to Affordability

- Capital program reflects \$9.4M returned to the City in 2020 as a permanent reduction
- Further \$9M debt funding deferrals from the 2020-2029 program reflected in 2021

10-Year Gross Capital Program

Where the Money Comes From

Where the Money Goes



Net Debt Funding is the total request less other source of funding such as Vehicle and Equipment reserve and Development charges.

\$639	\$639.2M Gross - \$225M Net											
Facilities	Information technology	Vehicles Co	D ommunication	Equipment								
\$242.5 M	\$220.6 M	\$84.4 M	\$37.4 M	\$54.3 M								
38%	35%	13%	6%	9%								
54 Division	N.G.911**	Vehicle Replacement	Radio Replacement	Body Worn Camera								
41 Division	A.N.C.O.E.***			A.F.I.S.****								
13/53 Division	Workstations			C.E.W.****								
S.O.G.R.*	Servers			Property Racking								
	Network			Furniture/Locker								

*S.O.G.R. - State Of Good Repair **N.G.911 – Next Generation 911 ***A.N.C.O.E. – Analytics Center of Excellence ****A.F.I.S. - Automated Fingerprint Identification System *****C.E.W. – Conducted Energy Weapon

Capacity to Spend



Budget Vs. Actual Spending by Category



Health & Safety / Legislated State of Good Repair Service Improvement / Growth

Capital Needs Constraints and Future Considerations

	Total	Non-	Debt		Cash Flow (In \$ Millions)								
Project Description	Project	Debt	Required	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030
Communication Centre - New Facility	78.2		78.2		6.5	25.0	28.4	18.3					
Total Needs Constraints (Not Included)	78.2	0.0	78.2	0.0	6.5	25.0	28.4	18.3	0.0	0.0	0.0	0.0	0.0

New 9-1-1 Communications Centre – Additional requirements

- This is a very high level estimate. Requirements and estimates subject to outcome of feasibility study occurring in 2021
- The primary and alternate locations for Communications Services have reached the maximum capacity for personnel, workspace and technology.
- Will not be able to accommodate growth, expansion or the requirement of N.G.911
- Potential of other funding sources in collaboration with other levels of government and coordination with other City Emergency Services

Facility Footprint Optimization

- A long-term facility plan is being developed with the objective of: enhancing operational flexibility, improving aging facility infrastructure, optimizing resources, and where possible, reducing the Service's facilities cost and footprint.
- Some of the processes such as the use of remote video equipment for bail hearings are also being reviewed to create efficiencies
- Defining facility optimization program in collaboration with the City and CreateTO to minimize the Service's physical and financial footprint

Thank You







COVID-19 Financial Impact – Operating

	(\$000s)										
		2020		2021							
COVID-19 Impacts	Revenues	Gross	Net	Revenues	Gross	Net					
Revenue Loss											
Vulnerable sector screening, paid duty	(8,200.0)		8,200.0	(2,142.5)		2,142.5					
Sub-Total	(8,200.0)		8,200.0	(2,142.5)		2,142.5					
Expenditure Increase											
PPE, decontamination, cleaning supplies, etc.		2,147.7	2,147.7		927.5	927.5					
Nurses, medical advisors		577.2	577.2		455.8	455.8					
Laptops, software licenses, support staff		658.3	658.3		436.2	436.2					
Gasoline		500.0	500.0		423.8	423.8					
Premium Pay		1,786.8	1,786.8		390.0	390.0					
Sub-Total		5,669.9	5,669.9		2,633.3	2,633.3					
Savings due to Underspending											
Premium Pay		(10,386.8)	(10,386.8)								
Other savings and deferrals		(3,483.1)	(3,483.1)		(877.2)	(877.2)					
Medical/Dental		(5,500.0)	(5,500.0)								
Sub-Total		(19,369.9)	(19,369.9)		(877.2)	(877.2)					
Savings due to Management Actions											
Delayed hiring		(3,100.0)	(3,100.0)								
Sub-Total		(3,100.0)	(3,100.0)								
Total COVID-19 Impact	(8,200.0)	(16,800.0)	(8,600.0)	(2,142.5)	1,756.1	3,898.6					

2021 Capital Budget; 2022 - 2030 Capital Plan Including Carry Forward Funding

Project Code	(In \$000s)	2021 Budget	2022 Plan	2023 Plan	2024 Plan	2025 Plan	2026 Plan	2027 Plan	2028 Plan	2029 Plan	2030 Plan	2021 - 2030 Total (incluiding CF)	Health & Safety & Legislated	SOGR	Growth & Improved Service
POL908188	State-of-Good-Repair - Police	5,702	4,400	4,400	4,400	4,400	4,400	4,400	4,400	4,400	4,400	45,302		45,302	
POL907533	Transforming Corporate Support (HRMS, TRMS)	1,376	500	0	0	0	0	0	0	0	0	1,876			1,876
POL906123-4, 6	Long Term Facility Plan - 54/55 Amalgamation; New Build	1,000	6,710	18,800	11,280	10,026	2,500	0	0	0	0	50,316			50,316
POL906123-12	Long Term Facility Plan - 32 Division Renovation	0	0	0	0	0	0	0	0	0	0	0			0
POL906123-15	Long Term Facility Plan - 13/53 Division; New Build	0	600	6,516	16,796	13,096	4,364	0	0	0	0	41,372			41,372
POL908009	ANCOE (Enterprise Business Intelligence, Global Search)	736	202	202	0	0	0	0	0	0	0	1,140			1,140
POL906123-9	Long Term Facility Plan - 22 Division; New Build	0	0	0	0	600	6,516	15,596	13,196	5,492	0	41,400			41,400
POL906123-16	Long Term Facility Plan - 51 Division; Major Expansion	0	0	0	0	0	0	3,300	5,240	3,460	0	12,000			12,000
POL906123-13,14, 28	Long Term Facility Plan - Facility and Process Improvement	2,166	735	0	0	0	0	0	0	0	0	2,901			2,901
POL908179	Radio Replacement	5,074	3,292	0	0	0	0	14.141	4,250	6,025	4,600	37,382			37,382
POL906123-8, 24, 25	Long Term Facility Plan - 41 Division; New Build	5,803	19,500	13,000	10,928	0	0	0	0	0	0	49,231			49,231
POL908584	Next Generation (N.G.) 9-1-1	6.228	1.075	280	280	0	0	0	0	0	0	7,863	7.863		
POL908586	Body Worn Camera - Phase II	3,964	0	0	0	0	0	0	0	0	0	3,964	,		3,964
POL907613	Automated Fingerprint Identification System (A.F.I.S.) Replacement	474	0	0	0	0	3,053	0	0	0	0	3,527		3,527	
POL908181	Property & Evidence Warehouse Racking	0	0	0	50	950	0	0	0	0	0	1,000		,	1,000
POL908759	Additional Vehicles	0	0	0	0	0	0	0	0	0	0	0			0
POL908749	Communication Centre - New Facility Assessment	475	0	0	0	0	0	0	0	0	0	475			475
POL908180	TPS Archiving	0	0	0	0	0	0	0	0	0	0	0			0
POL908812	Mobile Command Centre	1,735	0	0	0	0	270	50	0	0	270	2,325		2,325	
POL906576	Vehicle and Equipment	8,122	8,181	8,028	8,553	8,614	8,589	8,589	8,589	8,589	8,589	84,443		84,443	
POL906576-7	Remote Operated Vehicle (ROV) Marine unit	0	0	0	0	110	0	0	0	0	0	110		110	
POL906582	Workstation, Laptop, Printer- Lifecycle plan	4,192	4,121	2,434	3,707	4,442	4,232	3,892	3,119	3,697	5,392	39,228		39,228	
POL906583	Servers - Lifecycle Plan	5,919	4,178	5,494	6,200	3,281	4,912	4,045	6,043	6,820	3,610	50,502		50,502	
POL906584	IT Business Resumption	2,508	1,529	2,534	2,059	1,988	2,354	1,131	2,787	2,265	2,187	21,342		21,342	
POL907175	Mobile Workstations	4,500	0	0	343	10,452	1,143	0	0	343	10,452	27,233		27,233	
POL907186	Network Equipment	1,750	2,250	3,750	4,350	0	5,750	8,300	2,350	2,350	5,750	36,600		36,600	
POL907862	Locker Replacement	658	540	540	540	540	540	540		540	540	5,518		5,518	i
POL906259	Furniture Replacement	997	500	500	500	500	500	475	500	500	500	5,472		5,472	
POL907511	Automatic Vehicle Locator (A.V.L.)	789	0	0	0	2,000	0	0	0	0	2,000	4,789		4,789	
POL907512	In - Car Camera	0	500	2,750	3,025	0	0	0	0	0	0	6,275		6,275	
POL907513	Voice Logging	0	0	0	500	0	0	0	0	500	0	1,000		1,000	
POL907516	Electronic Surveillance	0	0	0	1,090	0	105	0	205	0	0	1,400		1,400	
POL907517	Digital Photography	316	0	0	0	314	316	0	v	0	314	1,260		1,260	
POL907521	Divisional CCTV Management (D.V.A.M. I & II)	1,374	1,665	855	385	326	1,825	650	650	650	650	9,030		9,030	

2021 Capital Budget; 2022 - 2030 Capital Plan Including Carry Forward Funding

Project Code	(In \$000s)	2021 Budget	2022 Plan	2023 Plan	2024 Plan	2025 Plan	2026 Plan	2027 Plan	2028 Plan	2029 Plan	2030 Plan	2021 - 2030 Total (incluiding CF)	Health & Safety & Legislated	SOGR	Growth & Improved Service
POL907523	Property & Evidence Scanners	43	0	0	0	0	0	38	0	0	0	81		81	
POL907524	Divisional Parking Lot Network (D.P.L.N.)	0	0	0	0	0	1,800	0	0	0	0	1,800		1,800	
POL907525-5	Small Equipment (e.g. telephone handset)	880	0	0	0	0	750	750	0	0	0	2,380		2,380	
POL907525-7	Small Equipment - test analyzers	0	580	580	0	0	0	0	0	0	620	1,780		1,780	
POL907525-15	Small Equipment - In Car Camera (I.C.C.) Microphones	150	0	0	0	0	0	0	0	0	0	150		150	
POL907525-18	Small Equipment - Video Recording Equipment	70	64	78	40	72	82	70	58	60	70	664		664	
POL907525-11, 17	Small Equipment - Video Recording Property & Video Evidence Management	34	30	17	0	47	30	17	30	17	0	222		222	
POL907525-12	Small Equipment - Auditorium Audio and Visual Equipment	0	575	0	300	125	750	250	0	575	0	2,575		2,575	
POL908010	Radar Unit Replacement	16	13	200	86	190	53	237	100	0	29	924		924	
POL907612	Livescan Machines	0	0	0	0	0	540	0	0	0	0	540		540	
POL907549	Wireless Parking System	171	1,256	3,767	0	0	0	1,256	3,767	0	0	10,217		10,217	
POL907785	Closed Circuit Television (C.C.T.V.)	326	0	0	0	0	0	2,000	0	0	0	2,326			2,326
POL907786	Automated External Defibrillator (A.E.D.s.)	14	3	15	3	16		17	3	18	153	245			245
POL908133	Conducted Energy Weapon (CEW)	1,267	0	1,579	0	707	1,267	0	1,579		707	7,106		7,106	·
POL908468	Connected/Mobile Officer	0	1,403	296	1,723	307	1,787	318	1,851	329	1,915	9,929		9,929	
POL908811	Armoured Emergency Task Force Police Vehicle	0	0	0	0	0	0	400	0	0	0	400		400	
POL908085	Marine Vessel Electronics	0	785	0	0	0	0	850	0	0	0	1,635		1,635	
	Total Gross Projects	68,828	65,187	76,615	77,138	63,103	58,431	71,312	59,257	46,630	52,748	639,249	7,863	385,758	245,628

2021 – 2030 Capital Budget & Plan by Project Category



🗖 Leg	gislated	SOGI	R	Service	Service Improvements			wth Relat				
		2021 - 2030 Staff Recommended Capital Budget and Plan by Category										
\$ Millions	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	Total	
Health & Safety												
Legislated	6.2	1.1	0.3	0.3							7.9	
SOGR	46.7	35.9	37.8	37.8	38.4	45.0	50.4	40.8	37.7	52.6	423.1	
Service Improvements	15.9	28.3	38.5	39.0	23.7	13.4	20.9	18.4	9.0	0.2	207.2	
Growth Related				0.1	1.0						1.0	
Total	68.8	65.2	76.6	77.1	63.1	58.4	71.3	59.3	46.6	52.7	639.2	

State of Good Repair (SOGR) Funding and Backlog



\$ Million 2027 2029 2020 2021 2022 2023 2024 2025 2026 2028 2030 SOGR Funding 4.6 4.4 4.4 4.4 4.4 4.4 4.4 4.4 4.4 4.4 4.4 37.9 37.5 37.1 36.7 36.3 35.5 35.1 33.9 Accumulated Backlog Est. 35.9 34.7 34.3

• SOGR backlog is only for facility related repairs

• Other equipment/systems are being replaced under lifecycle programs (reserve-funded) or they are included as replacements in the Service capital program under Debt funding for future years