

## Attachment 2

# City of Toronto 2021 accomplishments in the ongoing fight against Covid-19

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Get the latest health updates and learn about service changes, reopening guidelines and economic support at [toronto.ca/covid19](https://www.toronto.ca/covid19). (<https://www.toronto.ca/home/covid-19/>)

## Backgrounder

The City of Toronto's whole-of-government approach to the ongoing fight against COVID-19 has resulted in many innovative and impactful programs conceived and delivered by numerous City divisions, partners and agencies. A sample of these accomplishments, achieved in the first quarter of 2021, is highlighted in the list below. A comprehensive list of achievements can be accessed through the City of Toronto's media releases webpage at [www.toronto.ca/news](http://www.toronto.ca/news).

## Toronto Public Health (TPH)

- On January 18, 2021, the City and Toronto Public Health launched an initial 'proof-of-concept' COVID-19 Immunization Clinic at the Metro Toronto Convention Centre to test and adjust immunization clinic setup in non-hospital settings. (Jan 17) <https://www.toronto.ca/news/backgrounder-city-of-toronto-covid-19-immunization-clinic-proof-of-concept/>
- Nine City-operated immunization clinics are on schedule to be ready to open on or before April 1. Once fully operational –approximately 120,000 COVID-19 vaccine doses will be administered each week. (March 1) <https://www.toronto.ca/news/city-of-toronto-provides-updated-details-of-city-covid-19-vaccination-program-and-collaboration-with-health-sector-partners/>
- Toronto Public Health implemented measures to increase reporting of active COVID-19 outbreaks at local workplaces to be published on the COVID-19 Monitoring Dashboard, which is updated weekly on Thursdays. (February 11) <https://www.toronto.ca/news/toronto-public-health-releases-covid-19-workplace-outbreak-data/>
- Toronto Public Health launched a retrospective case-control study to identify exposure settings and activities that are associated with significantly increased risk of becoming infected with COVID-19 in Toronto. (Jan 14) <https://www.toronto.ca/news/toronto-public-health-launches-new-case-control-study-focused-on-residents-who-recently-tested-negative-for-covid-19/>
- Toronto Public Health, in partnership with the Province of Ontario, announced the expansion of the case and contact management component of the City's COVID-19 response. 180 contact callers and case managers have been added to focus on rapid isolation of cases. An additional 100 case managers are being recruited to focus on rapid isolation of cases while Toronto Public health staff perform higher risk investigations, including clusters and workplace outbreaks. (Jan 15) <https://www.toronto.ca/news/toronto-public-health-expands-case-and-contact-management-work/>
- The City of Toronto will receive enough COVID-19 vaccine to open three of its mass immunization clinics early. Starting March 17, clinics will begin to vaccinate residents

who are 80 and over. (March 8) <https://www.toronto.ca/news/city-of-toronto-to-receive-enough-covid-19-vaccine-to-open-three-of-its-mass-immunization-clinics-starting-march-17/>

- The online registration system for Toronto residents born in 1941 and earlier to book COVID-19 vaccination appointments at a City of Toronto operated clinic is now live. These appointments are the first publicly-available vaccination opportunities at City-operated mass immunization clinics, a milestone in Toronto's fight against COVID-19. There are approximately 133,000 initial individual vaccination appointments between March 17 and April 11 for eligible seniors. (March 12) <https://www.toronto.ca/news/city-of-toronto-launches-city-wide-community-mobilization-vaccine-campaign/>
- As part of the City's efforts to ensure every resident in every corner of Toronto can access a vaccine, the City has released a call for proposals for \$5.5 million in funding to Toronto's community services sector who will act as local lead agencies for vaccination efforts across 140 neighbourhoods. (March 10) <https://www.toronto.ca/news/city-of-toronto-launches-city-wide-community-mobilization-vaccine-campaign/>

## **Shelter and Housing**

- The City of Toronto implemented enhanced measures to protect people experiencing homelessness from COVID-19 and variants of concern, including enhanced Personal Protective Equipment protocols, limiting movement between shelters, exploring implementation of rapid testing pilots, guidance for improvements to indoor air quality, continued vaccination roll-out planning (Feb 23) <https://www.toronto.ca/news/city-of-toronto-implementing-enhanced-measures-to-protect-people-experiencing-homelessness-from-covid-19-and-variants-of-concern/>
- The City of Toronto partnered with Unity Health Toronto, University Health Network and Inner City Health Associates on COVID-19 vaccination pilot clinics for people experiencing homelessness and frontline shelter workers in select shelters. (Jan 18) <https://www.toronto.ca/news/city-of-toronto-and-partners-start-covid-19-vaccination-pilots-for-people-experiencing-homelessness-and-frontline-workers-in-select-shelters/>
  - On January 15, 2021, Unity Health Toronto offered the COVID-19 Pfizer vaccine to more than 50 senior residents and more than 20 staff of the City-operated Scarborough Village Residence shelter site.
  - On January 15, 2021, University Health Network (UHN) ran a one-day clinic to vaccinate frontline workers at the City's COVID-19 recovery program for people experiencing homelessness. Just over 130 workers at this site received their first dose of the Moderna COVID-19 vaccine.
- The City announced that 971 new affordable homes will be created through the City of Toronto's 2020 call for Open Door affordable housing program applications (Feb 24) <https://www.toronto.ca/news/971-new-affordable-homes-to-be-created-through-the-city-of-torontos-2020-call-for-open-door-affordable-housing-program-applications/>
- Mayor John Tory opened the City of Toronto's second modular supportive housing building at 321 Dovercourt Rd., a part of Phase I of the City's Modular Housing

Initiative. Along with the recently-opened 11 Macey Ave., the two housing properties provide a total of 100 new affordable, supportive homes. (Jan 28)

<https://www.toronto.ca/news/city-of-toronto-opens-second-modular-supportive-housing-building/>

- Mayor John Tory announced the details of the second phase of the City of Toronto's Modular Housing Initiative (MHI). Two sites will create approximately 128 modular homes (Feb 23) <https://www.toronto.ca/news/city-of-toronto-announces-the-next-two-affordable-supportive-housing-sites-as-part-of-phase-two-of-its-modular-housing-initiative/>

## **Senior Services and Long-term Care**

- The City of Toronto implemented enhanced measures to keep long-term care residents and staff safe from COVID-19 variants. Senior Services and Long-term Care incorporated learning from early in the pandemic into operational improvements to better support residents and staff, such as pre-planning for isolation home areas and/or isolation rooms in all resident home areas, additional staffing resources to support infection protection and control protocols, enhanced air quality with audits and HVAC purification, and cohort staff and residents. <https://www.toronto.ca/news/city-of-toronto-long-term-care-measures-to-keep-residents-and-staff-safe-from-covid-19-variants/>
- As of Jan 28, 93 per cent of residents in the City's 10 directly operated LTC homes had been vaccinated, 52 per cent of staff have been vaccinated (or have provided consent to be vaccinated once supply resumes) and 74 per cent of essential visitors/caregivers have been vaccinated. (Jan 28) <https://www.toronto.ca/news/city-of-toronto-long-term-care-measures-to-keep-residents-and-staff-safe-from-covid-19-variants/>

## **Social Services**

- From April 27 to January 9, almost 110,500 Torontonians have either called, texted or sent an online message for support to access mental health services. More than 100,000 people have received direct mental health support and more than 10,300 people were referred directly to mental health partners for additional support. (Jan 27) <https://www.toronto.ca/news/city-of-toronto-recognizes-importance-of-mental-health-in-ongoing-fight-against-covid-19/>
- Since the roll out of the City's enhanced plan to provide targeted support to neighbourhoods experiencing higher COVID-19 case rates, City staff and its partners have engaged with approximately 7,266 seniors, 18,937 adults between the ages 30 and 64, 5,903 young people between the ages of 15 to 29, and 5,378 children. (Jan 21) <https://www.toronto.ca/news/city-of-toronto-continues-to-provide-support-and-services-to-targeted-neighbourhoods-with-high-covid-19-cases/>
- The City of Toronto introduced ConnectTO – a City-driven collaborative program that aims to leverage the use of municipal resources and assets to help bridge the increasing digital divide by expanding access to affordable, high-speed internet to underserved Toronto residents. (Jan 21) <https://www.toronto.ca/news/connectto->

[program-aims-to-increase-digital-equity-and-access-to-affordable-high-speed-internet-in-toronto/](#)

## **Economic Development and Business Support**

- The City of Toronto approved an expanded CaféTO program to help local restaurants. In 2020, CaféTO supported 801 restaurants in 62 Business Improvement Areas, as well as 96 restaurants outside of Business Improvement Areas. An additional 44 public parklets in Business Improvement Areas were activated. The 439 curb lane closures converted 9,683 metres of traffic lanes into new outdoor dining space for restaurants. (Jan 27) <https://www.toronto.ca/news/city-of-toronto-executive-committee-approves-bigger-and-better-cafeto-program-to-help-local-restaurants/>
- Mayor John Tory announced the first registration window for the expanded CaféTO program would open Friday, February 26 at 9 a.m. An online webinar for local operators was held March 2 to review the program requirements and help answer any questions. (Feb 22) <https://www.toronto.ca/news/mayor-john-tory-announces-first-registration-window-for-expanded-cafeto-program-will-open-this-friday/>
- Toronto City Council voted to provide a temporary reduction in the renewal fees and regulatory charges for Taxicab and Limousine Vehicle-for-Hire licensing categories. This initiative will assist up to 8,670 drivers in the city. (Feb 20) <https://www.toronto.ca/news/city-of-toronto-providing-financial-relief-for-taxicab-industry/>

## **Recovery and Rebuild**

- Mayor John Tory unveiled the City of Toronto's Black Community COVID-19 Response Plan developed in December 2020 to provide enhanced support for Black Torontonians. The work includes the development of the Black Scientists' Task Force on Vaccine Equity, with the overarching goal of reducing the immediate risk of disease transmission and hospitalization. This task force is being jointly supported by the City and TAIBU Community Health Centre. (Feb 3) <https://www.toronto.ca/news/city-of-toronto-unveils-the-black-community-covid-19-response-plan/>

## **Other Services**

- The by-election for Councillor, Ward 22 Scarborough-Agincourt proceeded as planned on Friday, January 15 with health and safety measures for voting places, developed in consultation with Toronto Public Health. Advance voting days were held on January 8, 9 and 10. Over 4,000 mail-in ballot packages were sent out and 1,280 mail-in ballots have been returned and tabulated. (Jan 13) <https://www.toronto.ca/news/by-election-for-councillor-ward-22-scarborough-agincourt-will-proceed-on-january-15-as-planned/>