

Toronto Accessibility Advisory Committee

Meeting No.	18	Contact	Jennifer Lin, Committee Secretary
Meeting Date	Monday, November 15, 2021	Phone	416-338-5089
Start Time	9:30 AM	E-mail	taac@toronto.ca
Location	Video Conference	Chair	Councillor Kristyn Wong-Tam

DI18.2	Presentation	Amended		
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Accessibility and CaféTO 2022

Committee Decision

The Toronto Accessibility Advisory Committee recommends that:

1. The General Manager, Transportation Services, report to the Toronto Accessibility Advisory Committee in 2023 with an update that includes the following information on CaféTO:
 - a. the total number of complaints and their geographical location;
 - b. the nature of the complaints including those that are related to accessibility;
 - c. the length of time it took to resolve the complaints;
 - d. the total number of complaints resolved and unresolved; and
 - e. the demonstrated effectiveness between public education and by-law enforcement.

Decision Advice and Other Information

The Project Manager, Transportation Services gave a presentation on Accessibility and CaféTO 2022.

Summary

Jodi Callan, Senior Project Manager, Policy and Innovation Unit, Transportation Services, will give a presentation on Accessibility and CaféTO 2022. The presentation will focus on a summary of the program in 2021 as well an opportunity to provide feedback on proposed updates CaféTO Guidelines in 2022.

Background Information

(November 15, 2021) Presentation from Jodi Callan, Senior Project Manager, Policy and Innovation Unit, Transportation Services

(<http://www.toronto.ca/legdocs/mmis/2021/di/bgrd/backgroundfile-173160.pdf>)