

GL20.1



City Council

New Business and Business Previously Requested - Meeting 26

CC26.1	ACTION	Referred		Ward: All
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Ombudsman Toronto Report - Enquiry into How the City of Toronto Handles Homeowner Third-Party Liability Claims for Basement Flooding and Sewer Backups

City Council Decision

City Council on November 25 and 26, 2020, referred Item CC26.1 to the General Government and Licensing Committee for consideration.

Summary

Pursuant to section 170(2) of the City of Toronto Act, 2006 (COTA), Ombudsman Toronto has concluded an Enquiry to review how the City of Toronto handles homeowners' third-party liability claims for basement flooding and sewer backups.

We hereby table with City Council for its November 25 and 26, 2020 session the Enquiry Report, dated November 12, 2020.

Background Information (City Council)

(November 17, 2020) Cover report from the Ombudsman on Enquiry into How the City of Toronto Handles Homeowner Third-Party Liability Claims for Basement Flooding and Sewer Backups (CC26.1)

(<http://www.toronto.ca/legdocs/mmis/2020/cc/bgrd/backgroundfile-158634.pdf>)

Ombudsman Toronto Report: Enquiry into How the City of Toronto Handles Homeowner Third-Party Liability Claims for Basement Flooding and Sewer Backups

(<http://www.toronto.ca/legdocs/mmis/2020/cc/bgrd/backgroundfile-158635.pdf>)