

# Attachment 1: 2021 Board of Health Self-Evaluation Survey and Results

Responses received: 7

## Part 1: Board of Health (BOH) Roles and Responsibilities

For each statement, please select the option that best describes your opinion.

	Strongly Disagree	Disagree	Neither Disagree Nor Agree	Agree	Strongly Agree	Total Responses
BOH members have a common understanding of its mandate, scope, and authority	0%	0%	0%	43%	57%	7
I have a clear understanding of the BOH's responsibilities	0%	0%	0%	57%	43%	7
I understand the distinction between the role and responsibilities of the BOH and those of the Medical Officer of Health (MOH) and staff	0%	0%	0%	86%	14%	7
I am aware of the powers that I have as a BOH member	0%	0%	0%	86%	14%	7

	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neither Disagree Nor Agree</b>	<b>Agree</b>	<b>Strongly Agree</b>	<b>Total Responses</b>
I am aware of the restrictions that I have as a BOH member	0%	0%	14%	71%	14%	7
I am familiar with the Health Protection and Promotion Act	0%	0%	0%	57%	43%	7
I am familiar with the BOH's procedural bylaws	0%	0%	0%	71%	29%	7
The BOH has the appropriate committee structure to exercise its responsibilities (e.g., Budget Committee)	0%	0%	0%	71%	29%	7
I understand my legal liabilities as a member of the BOH	0%	0%	0%	86%	14%	7
I believe the composition of the BOH contributes to effective governance	0%	0%	14%	57%	29%	7
I am familiar with the Ontario Public Health Organizational Standards	0%	0%	14%	71%	14%	7

	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neither Disagree Nor Agree</b>	<b>Agree</b>	<b>Strongly Agree</b>	<b>Total Responses</b>
The board orientation and materials provided by the City Clerk's Office helped me understand my role and responsibilities as a BOH member	0%	0%	14%	71%	14%	7

**Are there opportunities to clarify BOH roles and responsibilities? What actions would you recommend to address these opportunities?**

<b>Opportunity</b>	<b>Recommended Action</b>
Input from most-impacted populations	Structure in representation from most-impacted communities, as indicated by the data (who is facing biggest health disparities, as well as commitments such as TRC) e.g. Black and Indigenous representatives
Public members could receive more training/support	Public members should be supported with regular (1-2x/year) opportunity to caucus and learn about how to take initiative at the board level
Clarify roles/responsibilities for Board when other City divisions are included (e.g. SDFA)	Training on this topic
To view first hand services offered	Site visits

## Part 2: BOH Information Sharing and Decision-Making

For each statement, please select the option that best describes your opinion.

	Strongly Disagree	Disagree	Neither Disagree Nor Agree	Agree	Strongly Agree	Total Responses
I receive timely information and materials about BOH agenda items to support me in making informed decisions	0%	0%	0%	57%	43%	7
As a BOH member, I am able to interpret reports, proposals, and financial information	0%	0%	0%	57%	43%	7
I believe the staff presentations at BOH meetings are helpful to decision-making	0%	14%	0%	14%	71%	7
I receive adequate information and materials about BOH agenda items to support me in making informed decisions	0%	0%	0%	71%	29%	7
BOH decisions are supported by all BOH members once decisions are made	0%	0%	0%	57%	29%	7

	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neither Disagree Nor Agree</b>	<b>Agree</b>	<b>Strongly Agree</b>	<b>Total Responses</b>
There are adequate opportunities to ask questions at BOH meetings	0%	0%	0%	71%	29%	7
The information/data provided to the board enables evidence-based decision-making	0%	0%	0%	71%	29%	7
The virtual BOH meetings allow me to participate fully in decision-making	0%	0%	14%	57%	29%	7
BOH meetings are held frequently enough to enable timely decision-making on emerging issues that affect or influence public health	0%	14%	0%	57%	29%	7

**What suggestions do you have to improve the process of information sharing?**

<b>Suggestion</b>
More frequent meetings or at least fewer long breaks between meetings.
Highlight the underlying decision points

**How could the BOH enhance its effectiveness and efficiency in decision-making?**

### Suggestion

The board requires clear and measurable metrics of success for TPH and the MOH. But right now we still lack the structure or data to do this. Have we improved health during our mandate? Have we reduced inequities? For whom, by what measures, as a result of what goals or strategies? It is hard to know if/how we are ensuring accountability when there is no clear yardstick for what that means.

### What can you do to improve/support information sharing and decision-making?

### Suggestion

Reach out to more board colleagues between meetings to discuss issues and consider agenda items.

Informal discussions with staff or other board members

## 3. Board Relations

For each statement, please select the option that best describes your opinion.

	Strongly Disagree	Disagree	Neither Disagree Nor Agree	Agree	Strongly Agree	Total Responses
The BOH Chair conducts meetings in a way that moves the business of the BOH forward	0%	0%	0%	29%	71%	7
The BOH uses its meeting time effectively (i.e., discussions are focused and clear, concise and relate to the matter at hand)	0%	0%	14%	43%	43%	7
All BOH members have adequate opportunities to ask questions at BOH meetings	0%	0%	0%	71%	14%	7

	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neither Disagree Nor Agree</b>	<b>Agree</b>	<b>Strongly Agree</b>	<b>Total Responses</b>
BOH members come to meetings prepared to participate in decision-making	0%	0%	14%	71%	14%	7
There is sufficient time allocated for the full discussion of issues at BOH meetings	0%	14%	14%	57%	14%	7
A climate of mutual trust and respect exists between the BOH and the Medical Officer of Health and staff	0%	0%	0%	57%	43%	7
BOH members take actions to promote public health in the community	0%	0%	0%	71%	29%	7
A climate of mutual trust and respect exists between the BOH members	0%	0%	14%	57%	29%	7
As a BOH member, I feel comfortable raising an issue that might be unpopular	0%	0%	14%	71%	14%	7

**What opportunities exist to improve BOH relations? What actions would you recommend to address these opportunities?**

<b>Suggestion</b>
No responses received.

**4. Planning**

**For each statement, please select the option that best describes your opinion.**

	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neither Disagree Nor Agree</b>	<b>Agree</b>	<b>Strongly Agree</b>	<b>Total Responses</b>
The BOH is responsive to the immediate health trends and public health needs of the community	0%	0%	0%	43%	57%	7
The BOH is responsive to long-term trends and public health needs of the community	0%	0%	0%	43%	57%	7
I am familiar with the Medical Officer of Health's annual report	0%	0%	0%	71%	29%	7
I am familiar with annual performance measures and reporting requirements	0%	0%	0%	71%	29%	7
The BOH receives adequate budgetary information	0%	0%	14%	57%	29%	7

	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neither Disagree Nor Agree</b>	<b>Agree</b>	<b>Strongly Agree</b>	<b>Total Responses</b>
The BOH receives timely budget information.	0%	0%	14%	57%	29%	7

**What opportunities exist to improve BOH planning? What actions would you recommend to address these opportunities?**

<b>Opportunity</b>	<b>Recommended Action</b>
Clearer board role in accountability	Clear, measurable annual goals for population health outcomes and agenda/partnership development, and transparent review of progress
Improve MOH review process	Create definitions of success beyond generic or unspecified 'excellence' etc.
Create opportunities for community led planning and review by most impacted communities	Regular, transparent process for community-led health equity review

**5. General Comments**

**How has the COVID-19 pandemic impacted the functioning of the BOH?**

<b>Comment</b>
After an initial delay, the BOH returned to regular meeting schedule. The virtual format has worked effectively for BOH members and I enjoy it; however, I would like to see data and feedback from community members about how they like it. My impression is that despite the importance of our covid-era meetings, they see less engagement and fewer deputants than the prior, in-person meetings. Also media coverage appears based on outcomes from pre-meeting materials rather than meetings themselves. I'm not sure that potential deputants are well aware that they can continue to participate virtually.
All virtual meeting, however meetings are effective as before
Less public participation/input at meetings - better ability to present data

## Do you have any other comments to share?

### Comment

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