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**City Council**

MM34.17	ACTION			Ward: All
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**Anybody Have a Map? Way Forward Action Plan and Service Gaps in Addressing Late Night Noise Complaints - by Deputy Mayor Denzil Minnan-Wong, seconded by Councillor Paul Ainslie**

*\* Notice of this Motion has been given.*

*\* This Motion is subject to referral to the Economic and Community Development Committee. A two-thirds vote is required to waive referral.*

**Recommendations**

Deputy Mayor Denzil Minnan-Wong, seconded by Councillor Paul Ainslie, recommends that:

1. City Council direct the Executive Director, Municipal Licensing and Standards to report to the September 22, 2021 meeting of the Economic and Community Development Committee on how the Toronto Police Service interprets their Way Forward Action Plan in dealing with late night noise complaints and whether there is a service gap between the Toronto Police Service, Municipal Licensing and Standards and 311 Toronto, in dealing with these issues, such report should include the number of Municipal Licensing and Enforcement staff working late night hours and information regarding any adjustments to staffing levels since the adoption of Way Forward Action Plan.

**Summary**

Recently it has become apparent that there is a service gap in the enforcement of late night noise complaints. Residents who report late-night noise issues (related to large parties, for example) are confused when told by the Toronto Police Service that it is a Municipal Licensing and Standards issue, while Municipal Licensing and Standards claims it is a Police issue. This gap leaves residents with no recourse, and there is apparently a lack of consistency in how 311 deals with these calls.

**Background Information (City Council)**

Member Motion MM34.17