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## City Council

### Motion without Notice

MM38.51	ACTION			Ward: All
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### **Strengthening Tenant Voices at Toronto Seniors Housing Corporation - by Councillor Paul Ainslie, seconded by Councillor Ana Bailao**

*\* This Motion has been deemed urgent by the Chair.*

*\* This Motion is not subject to a vote to waive referral. This Motion has been added to the agenda and is before Council for debate.*

#### **Recommendations**

Councillor Paul Ainslie, seconded by Councillor Ana Bailao, recommends that:

1. To support an effective transition of operations from Toronto Community Housing Corporation to Toronto Seniors Housing Corporation and the successful implementation of the Integrated Service Model, City Council direct the Deputy City Manager, Community and Social Services, to have City staff, through the Tenants First initiative, lead the Senior Tenant Advisory Committee), oversee the recruitment and confirmation of new members, invite current members of the Senior Tenant Advisory Committee to continue their membership to provide continuity of leadership, and ensure that senior tenants can directly access, inform and influence services and programs to be provided by the new corporation.
2. City Council direct the Deputy City Manager, Community and Social Services, to undertake a review of the role and term of the Senior Tenant Advisory Committee in 2022 and provide a report to the Economic and Community Development Committee on April 28, 2022 with recommendations regarding the future of the STAC.
3. City Council direct the Deputy City Manager, Community and Social Services through the Tenants First initiative, to engage with the Seniors Tenant Advisory Committee to provide advice and recommendations to the Board of Directors of the Toronto Seniors Housing Corporation on the principals and methods for a tenant engagement system and a summary of the engagement be reported to the Economic and Community Development Committee prior to the transfer of operations of the seniors housing to the Toronto Seniors Housing Corporation.
4. City Council direct the General Manager, Seniors Services and Long-term Care, to lead a review of the Seniors Health and Wellness model, including how hub sites are selected and make recommendations to Toronto Community Housing Corporation and Toronto Seniors Housing Corporation related to implementation.
5. City Council request the Toronto Community Housing Corporation, given feedback from

senior tenants, to remove 145 Strathmore Boulevard from consideration as a hub site pending review of Seniors Health and Wellness model.

## **Summary**

Through the City's Tenants First Project, the City has focused on listening to and responding to tenants voices.

Earlier this year, through the adoption of EX23.4 Council directed the creation of Toronto Seniors Housing Corporation and the transition of operations of 14,000 seniors mandated unit at Toronto Community Housing Corporation to the Toronto Senior Housing Corporation. This transition is the result of work over several years to engage with tenants and make positive change at the Toronto Community Housing Corporation. Through the adoption of EX7.1 in 2019, Council directed City staff to work with the Toronto Community Housing Corporation to establish a Senior Tenants Advisory Committee to ensure that senior tenants can directly access, inform and influence services and programs to be provided by the new Seniors Housing Corporation.

This Motion reinforces the City's leadership of the Seniors Tenant Advisory Committee and the ongoing work to engage with tenants in decision-making on the future of their housing. The next year will be crucial in ensuring that tenant voices are centred in the transition of operations from the Toronto Community Housing Corporation to the Toronto Seniors Housing Corporation. To further strengthen this process, it is recommended that current Seniors Tenant Advisory Committee members be provided the opportunity to remain on the Committee and that the terms of reference be broadened to include providing input into both the Integrated Service Model and the transition of operations.

Through the implementation of the Integrated Service Model, consistent feedback has been heard from tenants of 145 Strathmore about the possibility of a Seniors Health and Wellness Hub at this location. Tenants have expressed concern and we need to listen to them. To support the community and move forward, the Toronto Community Housing Corporation should consider removing this building from future consideration as a Seniors Health and Wellness Hub.

## **Background Information (City Council)**

Member motion MM38.51