

2022 Budget Submission Toronto Parking Authority

September 1, 2021



Overview

Description

TPA is North America's largest municipally owned parking and bike share operator, generating pre-pandemic revenue of \$156.7 million and \$75.6 million in profit and contributing over \$1.36 billion to the City since 2000. TPA executes over 34 million customer transactions across a portfolio of 18,000+ on-street and over 40,000+ off-street parking spaces at 307 locations. Bike Share, North America's third largest system, currently operates across 200 square kilometers in 20 of Toronto's wards and includes 6,850 bikes deployed at 625 stations and has over 460,000 members.

Why We Do It

Our Vision: To become the world's best provider of sustainable parking, bike share and integrated mobility solutions for our customers, our partners, and our City.

Our Approach: One Vision, One Team, One City!

Our Mandate: To provide safe, attractive, self-sustaining, conveniently located and competitively priced on and off-street parking and bike share services as integral components of Toronto's transportation and mobility systems.

What Services We Provide

Municipal Parking Services

Who We Serve: Local business, Residents, Visitors / Tourists

What We Deliver: Convenient, safe public parking including growing EV charging services, on-street and off-street with over 300 locations and 40,000 spaces combined for TPA locations

How Much Resources (gross operating budget): \$95.5 Million **Parking Management Services**

Who We Serve: City Agencies and growing private sector channels including property owners, developers, hospitality and service industry.

What We Deliver: Convenient, safe public parking with 20,700 spaces

How Much Resources: included above

Bike Share Toronto

Who We Serve: Residents, Visitors / Tourists

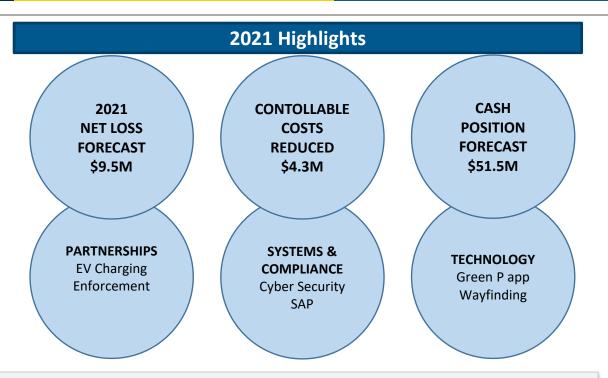
What We Deliver: Accessible, and affordable bike share

mobility solutions (B2C/B2B)

How Much Resources (gross operating budget): \$10.4 Million

How Well We Are Doing – Behind The Numbers

Operations for the year ending December 31, 2021								
(in thousands)	Forecast	Budget	Change	%				
Combined Revenue	78,562	90,862	(12,300)	-13.5%				
Direct operating	(45,685)	(48,850)	3,165	6.5%				
Administration	(14,872)	(15,448)	576	3.7%				
Municipal property tax	(22,077)	(22,631)	554	2.4%				
Amortization	(8,622)	(8,391)	(231)	-2.8%				
Other income	2,620	1,773	847	47.8%				
Operating income	(10,074)	(2,685)	(7,389)	-275.2%				
Finance income	569	448	121	27.0%				
Net income	(9,505)	(2,237)	(7,268)	-324.9%				

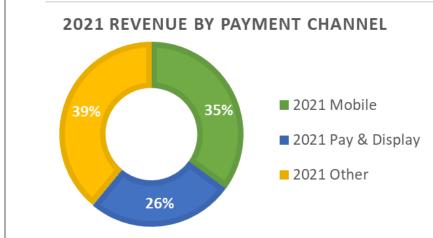


- 2021 forecasted Net Income to miss plan by \$7.3M; total enterprise loss of \$9.5M, driven by:
 - 13.5% revenue shortfall vs plan as transaction volume decreased under further pandemic restrictions and lockdown; forecasted revenue to be 46% of 2019 levels with transaction volumes at 51% of 2019 levels.
 - Cost management driving savings of \$4.3M vs plan including continued FTE diligence.
- Capital investments moderated to preserve cash; forecasting year end cash position of \$51.5M
- Key 2021 deliverables include modernization of internal processes (SAP 2.0); targeted investments in health and safety, wayfinding, organizational engagement, EV charging deployment strategy/pilot with Toronto Hydro; enhanced Bike Share investments; Green P app v2 and enforcement automation with TPS

How Well We Are Doing – Behind The Numbers

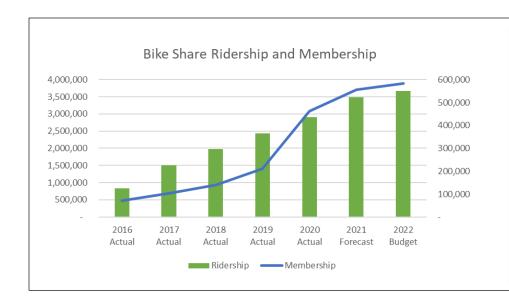


- TPA has operated all our facilities without interruption throughout the pandemic
- Assuming subsequent waves are moderate, parking transaction volume is budgeted to recover to 72% of pre-pandemic volumes during 2022
- Parking transaction volume not expected to fully recover until 2023; commuter vehicle volumes snapback muted by new hybrid return to work models.
- Parking rate increases are not contemplated for 2022 in order to support Business Improvement Areas and to remain competitive in marketplace.



- Payment channel preference anticipated to remain consistent with previous year's payment preference experience
- Mobile continues to remain the preferred payment method where offered, at 57% with modest growth year over year
- Cash payments continue to decline as consumers prefer not to handle cash during the pandemic. Cash volume has dropped to 8% of all transactions, compared to 15% pre-pandemic

How Well We Are Doing – Behind The Numbers



- All Bike Share infrastructure continues to fully operate through the pandemic as it offers a convenient, safe way to travel
- Increased casual membership and casual ridership continues to drive growth in 2021 with ridership revenue forecasted to increase 33% in 2021 as the expanded system is adopted and safe travel remains a primary concern for commuters
- Membership and ridership growth is expected to continue in alignment with the expansion of the system in 2022 of approximately 11%

How Well We Are Doing

Service	Measure	2019 Actual	2020 Actual	2021 Target	2021 Projection	Status	2022 Target	2023 Target
			Outcome Meas	ures				
Off-Street Parking	Parking transaction volume	12.1M	6.4M	6.7M	5.9M	•	8.5M	11.5M
On-Street Parking	Parking transaction volume	19.5M	11.0M	9.6M	8.0M	•	14.7M	18.5M
Bike Share	Ridership	2.4M	2.9M	3.3M	3.4M	•	3.5M	3.7M

How Well We Are Doing

Service	Measure	2019 Actual	2020 Actual	2021 Target	2021 Projection	Status	2022 Target	2023 Target
		Service L	evel Measure	es es				
Off-Street Parking	Occupancy of available spaces in established areas	85%	50%	50%	49%	•	70%	85%
On-Street Parking	Occupancy of available spaces in established areas	80%	50%	50%	43%	•	75%	80%
Bike Share	Bicycle fleet availability	80%	80%	80%	75%	•	80%	80%
		Othe	r Measures					
Off-Street parking	Parking Revenue per Space	\$4.4K	\$2.4K	\$2.5K	\$2.1K	•	\$3.0K	\$4.4K
On-Street Parking	Parking Revenue per Space	\$3.1K	\$1.8K	\$1.6K	\$1.3K	•	\$2.4K	\$3.1K
Bike Share	Membership	211K	463K	415K	556K	•	584K	612K

2022 Budget Overview

Operating Budget												
	2021	2021 Projection	2022	Chg from 20	021 Proj.	OUTLO	OOKS					
\$ Thousands	Budget	*	Budget	\$	%	2023	2024					
Revenues	\$93,487	\$82,117	\$120,301	\$38,184	46.5%	\$164,290	\$170,459					
Gross Expenditures	\$95,724	\$91,622	\$105,900	\$14,278	15.6%	\$111,999	\$115,316					
Net Expenditures	\$2,237	\$9,504	(\$14,401)	(\$23,906)	-251.5%	(\$52,291)	(\$55,143)					
Approved Positions**	326.5	N/A	326.5	N/A	N/A	326.5	326.5					

^{*}Projection based on 6 Month Variance

^{**}YoY comparison based on approved positions

10 Year Capital Budget & Plan									
2023-2031	Total								
\$166,276	\$201,476								
\$9,365	\$9,645								
\$156,911	\$191,831								
\$:	156,911								
2022 \$35,200 \$280	2022 2023-2031 \$35,200 \$166,276 \$280 \$9,365 \$34,920 \$156,911								

COVID-19 Financial Impact - Operating

		In \$ Tho	ousands	
COVID-19 Impacts	2021 Net		2022	
COVID-13 IIIIpacts	ZUZI NEL	Revenues	Gross	Net
Revenue Loss				
On Street Parking	(4,789.2)	(19,750.4)		19,750.4
Off Street Parking	(6,806.8)	(17,950.7)		17,950.7
Bike Share	226.0	(482.9)		482.9
Sub-Total	(11,370.0)	(38,184.0)		38,184.0
Expenditure Increase				
On Street Parking			(889.6)	(889.6)
Off Street Parking	(444.9)		(12,853.2)	(12,853.2)
Bike Share	(226.0)		(535.4)	(535.4)
Sub-Total	(670.9)		(14,278.1)	(14,278.1)
Savings due to Underspending				
On Street Parking	1,269.2			
Off Street Parking	3,504.1			
Bike Share				
Sub-Total	4,773.4			
Support from Other Levels of Gov't				
On Street Parking				
Off Street Parking				
Bike Share				
Sub-Total				
Total COVID-19 Impact	(7,267.5)	(38,184.0)	(14,278.1)	23,905.9

Impacts and Recovery

- Parking revenue is anticipated to grow 55% over 2021 assuming a successful vaccine roll out will reduce the need for further City lockdowns
- 2022 parking revenue is expected to recover to 72% of pre-pandemic (2019) levels supported primarily by the return of commuter traffic
- Overall, 2022 spending is expected to increase due to:
 - Higher direct operating costs associated with increased revenue, including payment transaction processing and profit-based rent,
 - Returning budget to full staff complement to support strategic objectives,
 - Expanding facility security coverage to address increasing vandalism and ensure customer safety
 - Expanding facilities cleaning, repairs and maintenance service levels to meet customer expectations and protect staff health and safety, and
 - Investing in technology to improve operational efficiency and customer experience

2022 Risks and Mitigation Strategies

#	Risk Statement	Outcome (s) Impacted	Impact (1-5)	Likelihood (1-5)	Inherent Risk Rating	Risk Mitigation Strategies
1.	Fragmented City-wide approach to Parking Strategy engenders short-term decision making, undermines modernization of operations, infrastructure and customer facing investments	Unable to meet financial sustainability and effective operational goals	4	4	High	Management to proactively engage City leadership to develop new strategic mandate that is comprehensive, transparent and consistent with City objectives in order to drive improved customer, executional and financial outcomes. Focus of effort includes new relationship framework, revenue sharing model, fair market value assessment and enforcement strategy.
2.	Off-street infrastructure is precariously dated requiring significant capital to improve structural integrity, safety and security of the premises, wayfinding and technology.	Reputational risk, including brand loyalty and financial sustainability	4	5	High	Management executing review of asset infrastructure by channel that will act as road map for a deliberate and sequential multi-year renovation and restoration plan prioritized through the lens of revenue, margin and growth upside.
3.	Evolving mobility trends and market forecasting that 50% of all vehicles sold in Ontario by 2025 will be electric; by 2030, there is a 90%+ probability that all vehicles sold in Canada will be electric. Presently, TPA has no modern chargers deployed at any of its 60k parking spots representing a potential revenue risk to future operations.	Financial and Environmental Sustainability	5	5	High	Co-creating a strategy with Toronto Atmospheric Fund (TAF), Toronto Hydro and NRCan to deploy 2,000 EV chargers by 2027

2022 Risks and Mitigation Strategies

#	Risk Statement	Outcome (s) Impacted	Impact (1-5)	Likelihood (1-5)	Inherent Risk Rating	Risk Mitigation Strategies
4.	TPA may be unable to attract, develop and retain a workforce that has the appropriate skills and capabilities to deliver our transformation mandate over the next five year period	Executional Capacity, Brand Reputation, Financial Sustainability	3	3	Medium	Management will restructure the Organization to align with strategic platforms; Leadership Model to drive expected behaviors and outcomes; Talent Review and Mapping; Targeted Upgrades; Rewards and Recognition Programme; Robust Health and Safety Strategy
5.	Uncertain mid-term pandemic impact on traffic patterns negatively delaying return to 2019 revenue, profit and cash flow performance levels	Financial stability and Enterprise modernization	4	3	Medium	Focus organization on protecting and executing core deliverables that maximize revenue, drive cost productivity, accelerate customer loyalty and elevate staff accountability, engagement and performance.

2022 Priority Actions

Priority Actions for 2022

TPA is focused on five strategic priorities:

- 1. Build a Great Place to Work: Transform Health and Safety Culture; Structure for Success, Talent Review and Development, Staff Engagement Strategy/Implementation; Performance Management, Elevate Diversity and Inclusion.
- 2. Strengthen the Core, Execute with Excellence: Leverage SAP to drive business process discipline and data insights; robust Asset management focus to improve SOGR/Capital Productivity; "Fix it Right the First Time" operating culture, Establish Executional Framework by Channel of Business, Deploy new wayfinding standards at high value locations; Elevate Security focus to reduce reputational risk and impact on customer retention.
- **3.** Accelerate Growth and Financial Sustainability: Deliver 2022 P&L, Execute Phase One of Multi-Year EV Charging Strategy; Modernize Parking Payment Experience (i.e. E-Commerce, Dynamic Pricing); Strategic Corporate Partners/Sponsors (B2B and B2C); aggressively pursue expanded customer base to accelerate top line growth.
- **4. Connect with our Customers:** Develop new 3-Year Bike Share growth strategy, launch new CX strategy (digital, social media, loyalty, insights, website renovation); launch two "innovation hubs" to prototype industry best practices.
- **5. Engage and Innovate with our Strategic Partners:** Co-create new integrated Relationship framework with City Partners to future proof sustainability (Revenue Share Agreement, Market Value Assessment, Enforcement, City Parking Strategy); Reimagine relationships with our strategic vendors; strategic vs. transactional approach.

Climate and Equity Lenses



Climate Lens - Capital

	Supports		(\$000s)		
Initiatives proposed in the 2022 Capital Budget	Reduces	Improves	2022	2023-2031	
initiatives proposed in the 2022 Capital budget	GHG C			Capital	
	Emissions	Resiliency	Budget	Plan	
Existing Projects (Based on 2021 - 2030 Capital Budget and Plan)					
Changes to Existing Projects (Increases and Decreases)					
New Projects added to the 2022 - 2031 Capital Budget and Plan					
4 Year Bike Share Expansion	Yes	Yes	2,125.0	15,000.0	
2022 TPA & Natural Resources Canada EV Project	Yes	Yes	749.0	13,771.0	

Greenhouse Gas (GHG) Emissions Summary	Tonnes (T) C02e
Total Program GHG Emissions where quantified (Operating & Capital)	

^{*}Information above includes full project / sub-project 2022-2031 Budget and Plan cash flows. Does not break out the climate component costs separately

Climate Lens - Operating

Not Applicable

Preliminary Equity Analysis

Not Applicable

2022 Operating Budget Submission



2022 Operating Budget Submission

**YoY comparison based on approved positions

(In \$000s)	2020 Actual	2021 Budget	2021 Projection*	2022 Base Budget	2022 New / Enhanced	2022 Budget	Change Projec	
By Service	\$	\$	\$	\$	\$	\$	\$	%
Revenues								
On-Street Parking	34,262.0	30,832.0	26,042.8	45,793.2		45,793.2	19,750.4	75.8%
Off-Street Parking	58,602.1	55,245.6	48,438.8	66,389.6		66,389.6	17,950.7	37.1%
Bike Share	5,703.3	7,409.5	7,635.5	8,118.4		8,118.4	482.9	6.3%
Total Revenues	98,567.5	93,487.1	82,117.1	120,301.2		120,301.2	38,184.0	46.5%
Expenditures								
On-Street Parking	9,275.4	10,636.4	9,367.2	10,256.7		10,256.7	889.6	9.5%
Off-Street Parking	67,901.6	75,441.2	72,382.0	85,235.1		85,235.1	12,853.2	17.8%
Bike Share	7,359.1	9,646.5	9,872.5	10,407.9		10,407.9	535.4	5.4%
Total Gross Expenditures	84,536.0	95,724.1	91,621.6	105,899.7		105,899.7	14,278.1	15.6%
Net Expenditures	(14,031.4)	2,237.0	9,504.4	(14,401.4)		(14,401.4)	(23,905.9)	(251.5%)
Net Expenditures	(14,031.4)	2,237.0	3,304.4	(14,401.4)		(14,401.4)	(23,303.3)	(231.370)
Approved Positions**	326.5	326.5	N/A	326.5		326.5	N/A	N/A
*Projection based on 6 Month Variance	·		·	·	·			

¹⁸

Key Cost Drivers

Key Cost Drivers In \$000's	Revenues	Gross	Net	Positions**	Key Drivers
2021 Projection*	82,117.1	91,621.6	9,504.4	N/A	
2021 Budget	93,487.1	95,724.1	2,237.0	326.5	
Base Pressures		<u>.</u>			
Prior Year Impacts					
Operating Impacts of Capital					
Economic Factors					
Salaries & Benefits		3,585.1	3,585.1		Full staffing complement with Collective Bargaining Increase and 2.5% vacancy rate
Non-Salary Inflation					
Other Expenditure Changes	(100.0)	6,590.5	6,690.5		Increasing payment transaction fee and profit-based rent expense (\$2.5 million), expanded repairs and maintenance (\$1.5 million) to improve health and safety, state of good repair and rising vandalism, technology project expenses and consulting (\$1.6 million), and expanded security coverage (\$0.6 million)
Sub-Total - Base Pressures	(100.0)	10,175.6	10,275.6		(List key drivers for each category)
Revenue Changes		·			
User Fees	26,914.1		(26,914.1)		Parking rate increases not contemplated for 2022; growth driven by the return of
					commuter traffic to 72% of pre-pandemic levels
Other Revenue Changes					
Sub-Total - Revenue Changes	26,914.1		(26,914.1)		(List key drivers for each category)
Balancing Actions					
Sub-Total - Base Budget	120,301.2	105,899.7	(14,401.4)	326.5	
New / Enhanced Requests					
Total 2022 Budget	120,301.2	105,899.7	(14,401.4)	326.5	
Change from 2021 Projection (\$)	38,184.0	14,278.1	(23,905.9)	N/A	
Change from 2021 Projection (%)	46.5%	15.6%	(251.5%)	N/A	

^{*}Based on 6 Month Variance

^{**}YoY comparison based on approved positions

Key Cost Drivers - 2022 Balancing Actions

Not Applicable

Key Cost Drivers - New / Enhanced

Not Applicable

2023 & 2024 Outlooks

(\$000s)	2021	2022	2023	2024
	Projection	Budget	Outlook	Outlook
Revenues	82,117.1	120,301.2	164,290.2	170,458.6
Gross Expenditures	91,621.6	105,899.7	111,999.2	115,315.8
Net Expenditures	9,504.4	(14,401.4)	(52,291.0)	(55,142.8)
Approved Positions	N/A	326.5	326.5	326.5

Key Outlook drivers

Summarize key drivers/changes reflected in outlooks

Impacts of 2022 decisions (Annualizations, reversal of one-time measures or revenues)

- Numerous multi-year strategic priorities expected to continue through 3-year period as outlined under 2022 Priority Actions Salaries and Benefits
- Forecasted to continue to grow at 1.25%
 - Inflationary Impacts
- 2% inflation rate assumed

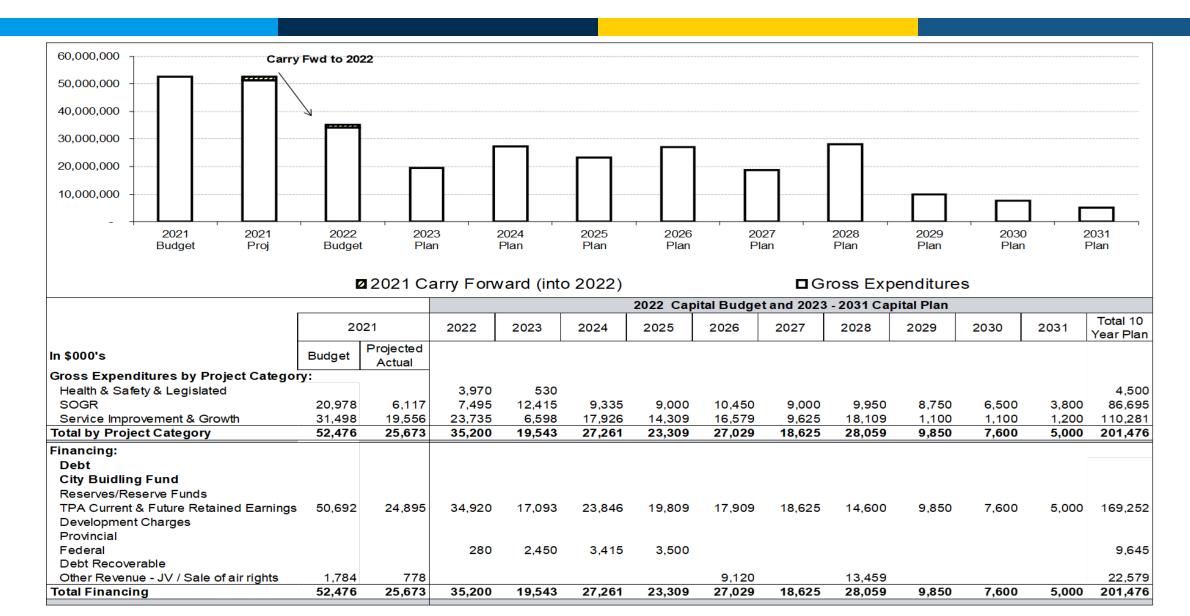
Growth (volume increases, operating impacts of completed capital projects, future phases of strategic plans)

- Bike Share system expansion expected to support average annual growth of 15%
 - **Revenue Changes**
- 2023 revenue growth of 39% over 2022 driven by assumption of returning to pre-pandemic operating levels

2022 – 2031 Capital Budget & Plan Submission



2022 - 2031 Capital Budget & Plan Submission



\$201.5 Million 10-Year Capital Program

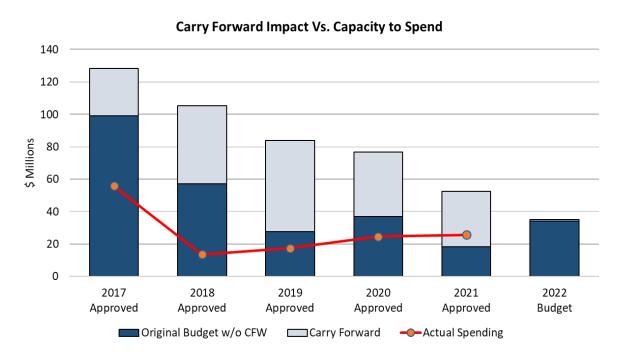
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Service Improvement, Enhancement and Growth	Aging Infrastructure/SOGR	Health and Safety
\$110.3 M 54.8%	\$86.7 M 43.0%	\$4.5 M 2.2%
 Property acquisitions and JV developments Bike Share Expansion TPA & Natural Resources Canada EV Project New elevators in parking garages Wayfinding upgrades 	 Structural Maintenance Parking garages waterproof and concrete repairs Other major repairs to garages and surface lots Stairwell rehabilitation 	 Security Projects (CCTV, Access Control) - Facilities Maintenance Health and Safety - Safety, Compliance, Improvements

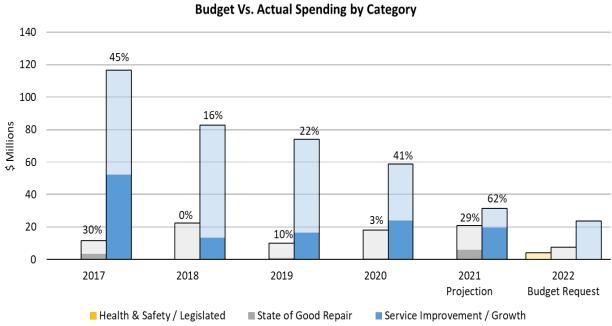
^{✓ -} Project supports Climate Resiliency and / or Greenhouse Gas (GHG) Reduction* ✓ - Project includes social procurement spending *Information above includes full project / sub-project 2022-2031 Budget and Plan cash flows. Does not break out the climate component costs separately

How the Capital Program is Funded

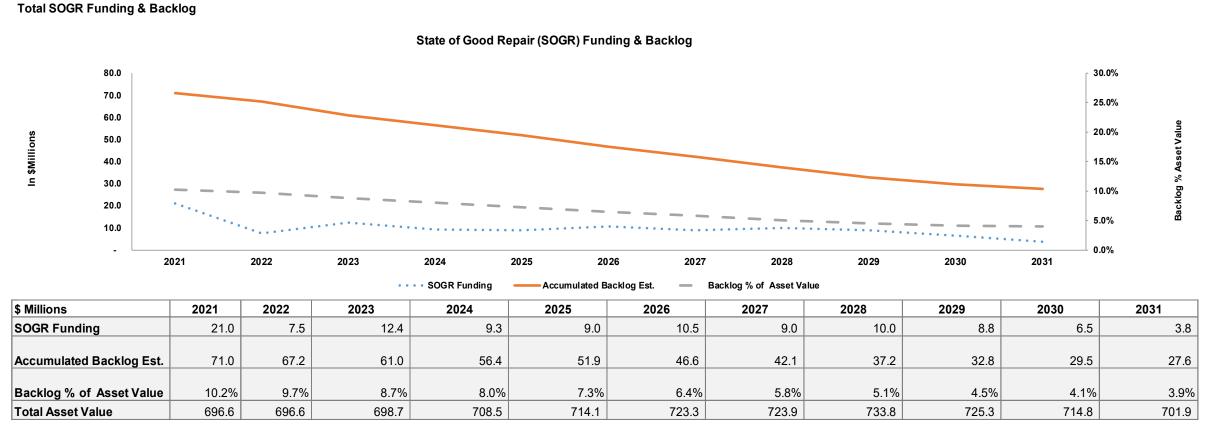
Toronto Parking	g Authority	Federal Funding Canada					
\$191.9 95.2%		\$9.6 M 4.8%					
Retained Earnings	Retained Earnings \$ 169.3 M		\$ 2.1 M				
Joint Venture / Sale of air \$ 22.6 M		Other (Bike Share Expansion)	\$ 7.5 M				

Capacity to Spend





State of Good Repair (SOGR) Funding and Backlog



Assumes that the 2021 year end cash balance of at least \$51.5M, combined with the budgeted and planned net income is sufficient to cover all anticipated capital projects.

2022 Capital Budget & 2023 - 2031 Capital Plan **Including Carry Forward Funding**

(In \$000s)	2022 Budget	2023 Plan	2024 Plan	2025 Plan	2026 Plan	2027 Plan	2028 Plan	2029 Plan	2030 Plan	2031 Plan	2022 - 2031	Health & Safety &	SOGR	Growth & Improved
Structural Maint, & Tech. Green Plus		3,500	3,500	3,500	3,500	3,500	3,500	3,500	3,500	3,500	Total 31,500	Legislated	31,500	Service
4 Year Bike Share Expansion	2,125	3,000	5,000	7,000	3,300	3,300	3,500	3,500	3,300	3,300	17,125		31,500	17,125
CP 36 Local WP and Concrete Repairs	2,125	1,325	1,475	2,550	2,550	2,550	2,550	2,150	1,300	300	16,975		16,975	, ,
·	150	1,323	3,000	3,199	3,000	3,000	3,000	2,130	1,300	300	15,349		10,973	15,349
Acquisition 229 Richmond St West 2022 TPA & Natural Resources Canada EV Project		2,818	3,353	1,400	900	900	1,000	1,100	1,100	1,200	14,520			14,520
St. Lawrence Market North	14,500	2,010	3,333	1,400	900	900	1,000	1,100	1,100	1,200	14,520			14,520
CP 12/CP 223 (JV) 30 Alvin Ave	14,500	25	25	25	25	125	9,009				9,259			9,259
	30	5	23	10	8,680	123	9,009				8,730			8,730
CP212 CP227 (JV) 363 Adelaide and 105 Spadina	25	150	5,768	10	0,000						5,943			5.943
CP 221 (JV) 121 St. Patrick St.	25	25	25	25	250	4,725					5,943			5,943
CP 15 (JV) 50 Cumberland St Redevelopment		25	25	25	250	4,725	E 000				,			,
CP 219 (JV) 87 Richmond Street East	50	400					5,000				5,050			5,050 702
Acquisition - Bessarion Community Centre	502	100	500	500	500	550	100	000	000		702		4 000	_
Major Repairs to Surface Lots	0.070	500	500	500	500	550	550	600	600		4,300	2.500	4,300	1
Security Projects (CCTV, Access Control) - Facilities Mainte		530	4 400								3,500	3,500		1
CP 58 Parking Garage Restoration	1,160	1,160	1,160 200	500	500	500	500	000			3,480		3,480	
CP125 Garage Major Repairs			200	500	500	500	500	300			2,500		2,500	
CP 29 NewElevators	4 400	4 000		350	975	875					2,200			2,200
CP68 New Elevators + Stairwell Rehabilitation	1,100	1,000									2,100		2,100	
CP 36 Exhaust Fan, Drain, Concrete	150	1,000	850								2,000		2,000	
General Provision	2,000										2,000		2,000	
Surface Lot Condition Assessment	400		450		500		550				1,900		1,900	
CP 282 (JV) 838 Broadview Avenue	25	25	25	50	1,575						1,700			1,700
CP150 Garage Major Repairs			200	400	400	400	200				1,600		1,600	
CP43 Garage Major Repairs				200	300	300	300	300	200		1,600		1,600	
CP68 Garage Major Repairs			200	300	300	300	300	200			1,600		1,600	
CP 39 Castlefield Redevelopment	10	25	25	1,500							1,560			1,560
CP52 Garage Major Repairs	300	600	600								1,500		1,500	
Greening of Various CPs 45, 48, 82, 502, 710 etc					1,500						1,500		1,500	
CP34 Second Elevator			200	700	600						1,500			1,500
Gated Facilities		1,500									1,500		1,500	
Wayfinding - standardization	1,349										1,349			1,349
CP42 Garage Major Repairs					200	300	300	300	200		1,300		1,300	
CP 43 Stairwell Rehabilitation	600	500									1,100		1,100	į l
Health and Safety - Safety, Compliance, Improvements	1,000										1,000	1,000		į l
CP13 Garage Major Repairs						200	400	400			1,000		1,000	
CP404 Garage Major Repairs						200	300	300	200		1,000		1,000	1

✓ - Project supports Climate Resiliency and / or Greenhouse Gas (GHG) Reduction
*Information above includes full project / sub-project 2022-2031 Budget and Plan cash flows. Does not break out the climate component costs separately

2022 Capital Budget & 2023 - 2031 Capital Plan Including Carry Forward Funding

											2022 -	Health &		Growth &
(In \$000s)	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2022 -	Safety &	SOGR	Improved
(111 \$0005)	Budget	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Total	Legislated	SUGR	Service
CP34 Garage Major Repairs						200	300	300	200		1,000	Legislated	1,000	Cervice
Pay and Display	1,000										1,000		1,000	1,000
CP 11 Structural Concrete Repairs	250	680									930		930	1,000
CP261 Garage Major Repairs							200	400	300		900		900	
CP286 Garage Major Repairs	100		200	300	200						800		800	
Ramp heating replacement cables (CP29, 36, 52, 96)	100	650									750		750	
CP 673 Construction of new surface lot	600										600			600
CP 505 Carpark Expansion	75		500								575			575
Mobile Equipment -Mobile equipment, small equipment, lifts	550										550			550
LTE Upgrade	525										525			525
Etobicoke Civic Centre				10	499						509			509
CP 58 - Retaining wall and fence				500							500		500	
State of Good Repair Bike Share	500										500		500	
Garage Condition Assessments	360										360		360	
Fleet Vehicles for Operations-Fleet Vehicles	250										250			250
305 Rockcliffe - Shops - Facilities Maintenance	250										250			250
CP58 Repaving of Surface Lot				250							250		250	
Mobile Communications & Network Equipment Upgrades	250										250		250	
CP36 - M1 Shop - Facilities Maintenance	200										200			200
Elevator Monitoring - Facilities Maintenance		150									150			150
ADP / Time Clock Project		150									150			150
Place NFC Tags on all Bike Share Assets	125										125			125
CP 49 Facility Modernization				40	75						115			115
Network switches	100										100			100
End user equipment refresh	100										100			100
TPA website		100									100			100
PPM tool	80										80			80
SAP BI tool	60										60			60
CP29 Revitalization projects - Facilities Maintenance	50										50			50
CP52 Revitalization projects - Facilities Maintenance	50										50			50
CP150 Revitalization projects - Facilities Maintenance	50										50			50
CP68 Revitalization projects - Facilities Maintenance	50										50			50
Learning Mgmt System	25	25									50			50
CP34 Revitalization projects - Facilities Maintenance	30										30			30
Total Expenditures (including carry forward from														
2021)	35,200	19,543	27,261	23,309	27,029	18,625		9,850	7,600	5,000	201,476	4,500	86,695	110,281

^{✓ -} Project supports Climate Resiliency and / or Greenhouse Gas (GHG) Reduction

^{*}Information above includes full project / sub-project 2022-2031 Budget and Plan cash flows. Does not break out the climate component costs separately

New Projects / Major Scope Changes / Deferrals

N	(\$000s)													
New to the 10 Year Plan / Significant Change in Scope / Deferrals	2022	2023	2024	2025	2026	2027-31	Total 202	22-2031						
Significant Change in Scope / Deferrals	2022	2023	2024	2025	2026	2027-31	Gross	Debt						
New Projects to the Plan														
4 Year Bike Share Expansion	2,125	3,000	5,000	7,000			17,125							
2022 TPA & Natural Resources Canada EV Project	749	2,818	3,353	1,400	900	5,300	14,520							
Major Repairs to Surface Lots		500	500	500	500	2,300	4,300							
Security Projectects (CCTV, Access Control) - Facilities Maintenance	2,970	530					3,500							
CP125 Garage Major Repairs			200	500	500	1,300	2,500							
General Provision	2,000						2,000							
Surface Lot Condition Assessment	400		450		500	550	1,900							
CP150 Garage Major Repairs			200	400	400	600	1,600							
CP43 Garage Major Repairs				200	300	1,100	1,600							
CP68 Garage Major Repairs			200	300	300	800	1,600							
CP52 Garage Major Repairs	300	600	600				1,500							
CP34 Second Elevator			200	700	600		1,500							
Gated Facilities		1,500					1,500							
Wayfinding - standardization	1,349						1,349							
CP42 Garage Major Repairs	•				200	1,100	1,300							
Health and Safety - Safety, Compliance, Improvements	1,000					·	1,000							
CP13 Garage Major Repairs						1,000	1,000							
CP404 Garage Major Repairs						1,000	1,000							
CP34 Garage Major Repairs						1,000	1,000							
Pay and Display	1,000					·	1,000							
Other projects under \$1M	3,545	425	200	300	200	900	5,570							
Sub-Total	15,438	9,373	10,903	11,300	4,400	16,950	68,364							
Major Scope Increases														
CP 36 Local WP and Concrete Repairs	(275)	1,325	1,475	2,550	2,550	8,850	16,475							
CP212 CP227 (JV) 363 Adelaide and 105 Spadina	30	5	5	(6,990)	8,680	·	1,730							
CP 39 Castlefield Redevelopment	10	25	25	1,500			1,560							
CP 36 Exhaust Fan, Drain, Concrete	(750)	1,000	850	ŕ			1,100							
Sub-Total Sub-Total	(985)	2,355	2,355	(2,940)	11,230	8,850	20,865							
Major Scope Decreases	, , ,			, , ,	,	,	,							
Etobicoke Civic Centre			(21,515)	10	499		(21,006)							
Structural Maint. & Tech. Green Plus	(5,500)	(2,000)	(2,000)	(2,000)	(2,000)	(4,500)	(18,000)							
CP 15 (JV) 50 Cumberland St Redevelopment	25	(25)	25	25	(6,806)	4,725	(2,031)							
CP 219 (JV) 87 Richmond Street East		, /			(6,370)	5,000	(1,370)							
Sub-Total	(5,475)	(2,025)	(23,490)	(1,965)	(14,677)	5,225	(42,407)							
	(-, -,	(, , , , ,	, , , , , ,	(, , , , , ,	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	-,	, , , , ,							
Total	8,978	9,703	(10,232)	6,395	953	31,025	46,822							

Capital Needs Constraints

Businst Description	Total	Non-	Debt				Cas	h Flow (In	\$ Millions)			
Project Description	Project	Debt	Required	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031
NOT INCLUDED													
Queen East (Kippendavie to Lee)	3.0	3.0		-	-	-	-	3.0	-	-	-	-	-
Avenue Rd Davenport	2.5	2.5		-	-	2.5	-	-	-	-	-	-	-
North York Center -South (Sheppard to Finch)	4.0	4.0		-	-	-	4.0	-	-	-	-	-	-
Financial District East of University	10.0	10.0		-	-	-	-	-	-	10.0	-	-	
College/ Dovercourt	2.0	2.0		-	-	-	-	-	-	-	-	2.0	
CP 224 Redevelopment - 34 Hannah Ave	8.0	8.0		-	-	-	-	-	8.0	-	-	-	
Cabbagetown	2.4	2.4		-	-	-	-	-	-	-	-	2.4	
Leslieville (Queen E. of Carlaw/ Coxwell)	4.0	4.0		-	-	-	-	-	-	-	-	4.0	
Bloor/ Dundas	2.9	2.9		-	-	-	-	-	-	-	2.9	-	-
Bloor/ Bathurst	8.5	8.5		-	-	-	-	-	-	-	8.5	-	-
Total Needs Constraints (Not Included)	47.3	47.3	-	-	-	2.5	4.0	3.0	8.0	10.0	11.4	8.4	-

Thank You



Appendices



Appendix 1 - 2022 Operating Budget by Revenue / Expenditure Category

Category	2019 Actual	2020 Actual	2021 Budget	2021 Projection*	2022 Budget	2022 Char 2021 Pro	
(In \$000s)	\$	\$	\$	\$	\$	\$	%
On Street Parking	60,704.3	34,262.0	30,832.0	26,042.8	45,793.2	19,750.4	75.8%
Off Street Parking	97,248.1	58,532.5	55,245.6	47,407.6	66,389.6	18,982.0	40.0%
Bike Share Program	3,971.3	5,703.3	7,409.5	7,635.5	8,118.4	482.9	6.3%
Total Revenues	161,923.7	98,497.8	93,487.1	81,085.9	120,301.2	39,215.2	48.4%
Salaries and Benefits	26,461.2	23,000.5	26,298.2	23,570.7	29,883.3	6,312.6	26.8%
Materials & Supplies	5,692.4	2,996.7	4,216.4	3,212.9	6,987.8	3,774.9	117.5%
Equipment	8,383.4	8,157.7	8,166.8	8,705.1	9,161.5	456.4	5.2%
Service and Rent	7,450.3	3,772.0	4,529.6	3,819.6	5,497.5	1,678.0	43.9%
Municipal Taxes	21,542.6	20,154.4	23,313.8	22,655.9	22,771.7	115.7	0.5%
Other Expenditures	23,859.1	26,454.7	29,199.3	29,657.3	31,597.9	1,940.6	6.5%
Total Gross Expenditures	93,389.0	84,536.0	95,724.1	91,621.6	105,899.7	14,278.1	15.6%
Net Expenditures	(68,534.7)	(13,961.8)	2,237.0	10,535.7	(14,401.4)	(24,937.1)	(236.7%)
Gain on the sale of property	7,081.9	69.7		1,031.2		(1,031.2)	(100.0%)
Total Net Expenditures	(75,616.6)	(14,031.4)	2,237.0	9,504.4	(14,401.4)	(23,905.9)	(251.5%)
*Projection based on 6 Month Variance							

Appendix 2: Key Drivers by Category

		2022		2023 (1	nc.)	2024 (Ir	nc.)
In \$000's	Gross	Net	Pos	Net	Pos	Net	Pos
⊞ 2021 Budget	95,724.1	2,237.0	326.5				
■ Salaries and Benefits							
■ Salary and Step Adjustments	3,258.2	3,258.2		277.6		281.1	
⊞ COLA	276.9	276.9		3.5		3.5	
⊞ Benefits Adjustments	50.0	50.0		92.5		93.6	
⊞ Other Adjustments						8 8 8 9 9 9	
Salaries and Benefits Total	3,585.1	3,585.1		373.5		378.2	
■ Economic Factors						8 9 9 9 9 9	
⊞ Corporate Economic Factors						1 0 0 1 0 1 0 0	
■ Divisional Economic Factors				275.3		294.3	
Economic Factors Total				275.3		294.3	
■ Other Expenditure Changes							
■ Other Base Changes							
Bike Share Expansion	259.0	259.0		845.1		1,385.9	
Municipal Tax - Reassessment of TPA properties	(542.1)	(542.1)		455.4		464.5	
Depreciation	994.7	994.7		183.2		186.9	
Rent payable - profit share on managed car parks	967.9	967.9		2,422.2		237.6	
Maintenance & Repairs	2,433.5	2,433.5		200.2		142.3	
Transactional payment processing	890.8	890.8		1,291.3		186.0	
Modernization Projects	1,000.0	1,000.0		40.0		40.8	
Security	586.7	586.7		13.3			
Investment income		100.0		59.1		(34.1)	
Other Expenditure Changes Total	6,590.5	6,690.5		5,509.9		2,609.9	
■ User Fees							
⊞ User Fee Volume Changes		(26,914.1)		(44,048.2)		(6,134.3)	
User Fees Total		(26,914.1)		(44,048.2)		(6,134.3)	
Grand Total	105,899.7	(14,401.4)	326.5	(37,889.5)		(2,851.9)	

Appendix 3: Auditor General's Recommendations

Not Applicable

Appendix 4a: 2022 Cash Flow & Future Year Commitments Including Carry Forward Funding

											Total 2022 Cash Flow & FY
(In \$000s)	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	Commits
Structural Maint. & Tech. Green Plus		3,500	3,500	3,500	3,500	3,500	3,500	3,500	3,500	3,500	31,500
CP 36 Local WP and Concrete Repairs	225	1,325	1,475	2,550	2,550	2,550	2,550	2,150	1,300	300	16,975
St. Lawrence Market North	14,500				·	·		·	·		14,500
CP 12/CP 223 (JV) 30 Alvin Ave	25	25	25	25	25	125	9,009				9,259
CP212 CP227 (JV) 363 Adelaide and 105 Spadina	30	5	5	10	8,680						8,730
CP 221 (JV) 121 St. Patrick St.	25	150	5,768								5,943
CP 15 (JV) 50 Cumberland St Redevelopment	25	25	25	25	250	4,725					5,075
CP 219 (JV) 87 Richmond Street East	50						5,000				5,050
CP 58 Parking Garage Restoration	1,160	1,160	1,160								3,480
Security Projects (CCTV, Access Control)	2,970										2,970
CP 29 NewElevators				350	975	875					2,200
4 Year Bike Share Expansion	2,125										2,125
CP68 NewElevators and Stairwell Rehabilitation	1,100	1,000									2,100
CP 36 Exhaust Fan, Drain, Concrete	150	1,000	850								2,000
General Provision	2,000										2,000
CP 282 (JV) 838 Broadview Avenue	25	25	25	50	1,575						1,700
CP 39 Castlefield Redevelopment	10	25	25	1,500							1,560
Greening of Various CPs 45, 48, 82, 502, 710 etc					1,500						1,500
Wayfinding - standardization	1,349										1,349
CP 43 Stairwell Rehabilitation	600	500									1,100
Pay and Display	1,000										1,000
Health and Safety -Safety Compliance Improveme	1,000										1,000
Projects less than \$1M	6,831	780	500	760	499		100				9,470
Total Expenditure (including carry forward from											
2021)	35,200	9,520	13,358	8,770	19,554	11,775	20,159	5,650	4,800	3,800	132,586

Previously Approved	Change in Scope	New w/ Future Year
49,500	(18,000)	
500	16,475	
14,500		
9,020	239	
7,000	1,730	
5,667	276	
7,106	(2,031)	
6,420	(1,370)	
		3,480
		2,970
1,500	700	
		2,125
1,500	600	
900	1,100	
		2,000
1,155	545	
	1,560	
1,500		
		1,349
250	850	
		1,000
	(00.005)	1,000
24,315	(20,039)	5,194
130,833		19,118

Appendix 4b: 2023 - 2031 Capital Plan

(In \$000s)	2023 Plan	2024 Plan	2025 Plan	2026 Plan	2027 Plan	2028 Plan	2029 Plan	2030 Plan	2031 Plan	2023 - 2031 Total
Acquisition 229 Richmond St West		3,000	3,199	3,000	3,000	3,000				15,199
4 Year Bike Share Expansion	3,000	5,000	7,000							15,000
2022 TPA & Natural Resources Canada EV Project	2,818	3,353	1,400	900	900	1,000	1,100	1,100	1,200	13,771
Major Repairs to Surface Lots	500	500	500	500	550	550	600	600		4,300
CP125 Garage Major Repairs		200	500	500	500	500	300			2,500
CP43 Garage Major Repairs			200	300	300	300	300	200		1,600
CP150 Garage Major Repairs		200	400	400	400	200				1,600
CP68 Garage Major Repairs		200	300	300	300	300	200			1,600
Gated Facilities	1,500									1,500
CP34 Second Elevator		200	700	600						1,500
Surface Lot Condition Assessment		450		500		550				1,500
CP42 Garage Major Repairs				200	300	300	300	200		1,300
CP52 Garage Major Repairs	600	600								1,200
CP34 Garage Major Repairs					200	300	300	200		1,000
CP404 Garage Major Repairs					200	300	300	200		1,000
CP13 Garage Major Repairs					200	400	400			1,000
CP261 Garage Major Repairs						200	400	300		900
CP286 Garage Major Repairs		200	300	200						700
Ramp heating replacement cables (CP29, 36, 52, 9	650									650
Security Projects (CCTV, Access Control) - Facilitie	530									530
Elevator Monitoring - Facilities Maintenance	150									150
ADP / Time Clock Project	150									150
CP 49 Facility Modernization			40	75						115
TPA website	100									100
Learning Mgmt System	25									25
Total Expenditures	10,023	13,903	14,539	7,475	6,850	7,900	4,200	2,800	1,200	68,890

Health & Safety &	SOGR	Growth & Improved
Legislated	30011	Service
		15,199
		15,000
		13,771
	4,300	
	2,500	
	1,600	
	1,600	
	1,600	
	1,500	
		1,500
	1,500	
	1,300	
	1,200	
	1,000	
	1,000	
	1,000	
	900	
	700	
	650	
530		
		150
		150
		115
		100
		25
530	22,350	46,010

Appendix 5: Operating Impact of Capital

Projects -	2022 Budget		2023 Plan		2024 Plan		2025 Plan		2026 Plan		2022-2026		2022-2031	
	\$000s	Positions	\$000s	Positions	\$000s	Positions	\$000s	Positions	\$000s	Positions	\$000s	Positions	\$000s	Positions
Previously Approved														
St. Lawrence Market North			(725.0)								(725.0)		(725.0)	
CP 15 (JV) 50 Cumberland St Redevelopment			(1.3)		(1.3)		(1.3)		(1.3)		(5.0)		(253.8)	
Acquisition - Bessarion Community Centre			(25.1)		(5.0)						(30.1)		(35.1)	
CP 505 Carpark Expansion			(3.8)				(25.0)				(28.8)		(28.8)	
CP 221 (JV) 121 St. Patrick St.			(1.3)		(7.5)		(288.4)				(297.2)		(297.2)	
CP 29 New Elevators									(17.5)		(17.5)		(110.0)	
CP 39 Castlefield Redevelopment			(0.5)		(1.3)		(1.3)		(75.0)		(78.0)		(78.0)	
CP212 CP227 (JV) 363 Adelaide and 105 Spadina			(1.5)		(0.3)		(0.3)		(0.5)		(2.5)		(436.5)	
SAP BI tool			(3.0)								(3.0)		(3.0)	
Etobicoke Civic Centre									(0.5)		(0.5)		(25.5)	
Acquisition 229 Richmond St West			(7.5)								(7.5)		(7.5)	
CP 12/CP 223 (JV) 30 Alvin Ave			(1.3)		(1.3)		(1.3)		(1.3)		(5.0)		(463.0)	
CP 219 (JV) 87 Richmond Street East			(2.5)								(2.5)		(252.5)	
CP 282 (JV) 838 Broadview Avenue			(1.3)		(1.3)		(1.3)		(2.5)		(6.3)		(85.0)	
CP 673 Construction of new surface lot			(30.0)								(30.0)		(30.0)	
Sub-Total: Previously Approved			(803.9)		(17.8)		(318.7)		(98.5)		(1,238.8)		(2,830.7)	

Appendix 5: Operating Impact of Capital

Projects	2022 Budget 2023 Plan			2024 Plan 2025 Plan			2026 Plan		2022-2026		2022-2031			
	\$000s	Positions	\$000s	Positions		Positions	\$000s	Positions	\$000s	Positions	\$000s	Positions	\$000s	Positions
New Projects - 2022	70003	TOSICIONS	-	1 031110113	-	T OSICIONS	-	T OSICIONS	-	T OSICIONS	-	1 OSTGOTIS	-	T OSTGOTI.
Network switches			(5.0))							(5.0)		(5.0)	
Wayfinding - standardization			(67.5))							(67.5)		(67.5)	
Pay and Display			(50.0))							(50.0)		(50.0)	
Mobile Equipment - Mobile equip, small equip, lifts			(27.5))							(27.5)		(27.5)	
LTE Upgrade			(26.3))							(26.3)		(26.3)	
Fleet Vehicles for Operations-Fleet Vehicles			(12.5))							(12.5)		(12.5)	
305 Rockcliffe - Shops - Facilities Maintenance			(12.5))							(12.5)		(12.5)	
CP36 - M1 Shop - Facilities Maintenance			(10.0))							(10.0)		(10.0)	
Place NFC Tags on all Bike Share Assets			(6.3))							(6.3)		(6.3)	
End user equipment refresh			(5.0))							(5.0)		(5.0)	
PPM tool			(4.0))							(4.0)		(4.0)	
CP29 Revitalization projects - Facilities Maint			(2.5))							(2.5)		(2.5)	
CP52 Revitalization projects - Facilities Maint			(2.5))							(2.5)		(2.5)	
CP150 Revitalization projects - Facilities Maint			(2.5))							(2.5)		(2.5)	
CP68 Revitalization projects - Facilities Maint			(2.5))							(2.5)		(2.5)	
CP34 Revitalization projects - Facilities Maint			(1.5))							(1.5)		(1.5)	
Learning Mgmt System			(1.3))	(1.3)						(2.5)		(2.5)	
4 Year Bike Share Expansion			(106.3))	(150.0)		(250.0)	(350.0)	(856.3)		(856.3)	
2022 TPA & Natural Resources Canada EV Project			(37.5))	(140.9)		(167.7)	(70.0)	(416.0)		(666.0)	
Sub-Total: New Projects - 2022			(382.9))	(292.2)		(417.7)	(420.0)	(1,512.7)		(1,762.7)	
New Projects - Future Years														
Acquisition - 229 Richmond St West							(150.0)	(160.0)	(310.0)		(760.0)	
CP 49 Facility Modernizatio									(2.0)	(2.0)		(5.8)	
Elevator Monitoring - Facilities Maintenance					(7.5)						(7.5)		(7.5)	
ADP / Time Clock Project					(7.5)						(7.5)		(7.5)	
TPA website					(5.0)						(5.0)		(5.0)	
Sub-Total: New Projects - Future Years					(20.0)		(150.0)	(162.0)	(332.0)		(785.7)	
Total (Net)			(1,186.8))	(329.9)		(886.3)	(680.5)	(3,083.4)		(5,379.1)	

Service Map

