



May 18, 2021

Chair Ana Bailão and members of the Planning and Housing Committee
City of Toronto
100 Queen Street West
Toronto, ON
M5H 2N2

Dear Chair Ana Bailão and members of the Planning and Housing Committee,

RE: Agenda Item: PH 23.15 Toronto Building Process Review – Planning and
Housing Committee Meeting – May 20, 2021

The Building Industry and Land Development Association is receipt of the City's Staff report for the Toronto Building Process Review and we would like to take this opportunity to provide you with the following comments. We acknowledge that the report is to provide a summary of the results of the review and present a new operating model to support the Division's transformation to a modern, customer-focused building regulator.

On behalf of our builder and renovator members, BILD would like to express its' support for the principles and actions outlined in this staff report. For background, this initiative was a main objective of BILD's CBO Renovator Roundtable, led by the City's Chief Building Official, senior staff, and a core group of BILD renovators. BILD renovator and builder members have continuously advocated for greater efficiencies and improved service delivery in systems and operations related to Toronto Building, and proactively approached your Chief Building Official requesting to be a part of solution-oriented discussions.

Over the past few years, we have been very pleased with that outcome. Senior staff have been very engaging and BILD members were very pleased to take part in consultation sessions, facilitated by the City's consultant, KPMG, which have helped to yield many of the outcomes that are evidenced in this staff report.

We acknowledge that this is the beginning of a process, but we already welcome how the outcome of our very valuable discussions have transcended in to many aspects of this program review. We are excited to be a part of the next steps towards full implementation and commit to providing ongoing feedback to the Chief Building Official and his senior staff.

As your city-building partners, we would like to take this opportunity to thank Toronto Building staff for their commitment to this progress, their engagement with our respective developer and renovator groups and their efforts to implement an enhanced level of service. We are supportive of this transformational work and we look forward to its successful implementation. These improvements will go a long



way to provide greater customer service to both of our end users – the residents of the City.

With thanks,

A handwritten signature in black ink, appearing to read "Paula Tenuta". The signature is fluid and cursive, with the first name being more prominent.

Paula Tenuta
SVP, Policy and Advocacy

Cc: Will Johnston, CBO, Toronto Building
Dylan Aster, Program Manager, Toronto Building
Members of the BILD Toronto Chapter
Members of the BILD Renovator Council