

MEMORANDUM

TO: Toronto City Council

SUBJECT: IE28.7: Cycling Network Plan - 2022 Cycling Infrastructure Installation - First Quarter and 2021 ActiveTO Cycling Network Expansion Project Updates

DATE: April 4, 2022

Uber Canada welcomes the opportunity to comment on *IE28.7* which puts forward a series of recommendations to grow, connect and renew parts of the city's cycling network, aligned with City Council's TransformTO Climate Action Strategy, and the Vision Zero Road Safety Plan.

Uber Canada is supportive of the recommendations and looks forward to seeing Toronto continue to embrace a complete street approach. Complete streets, including bike lanes, help Torontonians utilize a more sustainable, multimodal approach to transportation which might include a combination of cycling, public transit, ridesharing and other modes on any given day.

In March 2022, Uber and consultancy WSP released a [White Paper](#) on the Future of Delivery globally. The report outlines the expansion of the delivery sector and the growing role of micromobility in moving goods in city centers. As the demand for delivery increases as a result of the pandemic, cities, policymakers, and platforms need to partner to enable safer and more efficient delivery options.

The report contains a number of recommendations for cities like Toronto and also contains a number of interesting analytical findings, including:

- More than 46% of deliveries with Uber Eats are completed on two wheels, globally.
- Uber Eats in Toronto saw a 40% increase in deliveries by bike following bike infrastructure improvements between 2019 and 2020, demonstrating the role bike infrastructure plays in facilitating a shift to micromobility.

This analysis is confirmed by the Staff Report on *IE28.7* which indicates that delivery people using app-based platforms actively use bike lanes to find safer routes on their trips.

Moving forward, we encourage City Council to continue to engage with app-based delivery platforms and app-based workers in the policy development process as additional changes are considered to Toronto's streets. Thank you and please let us know if you have any questions.