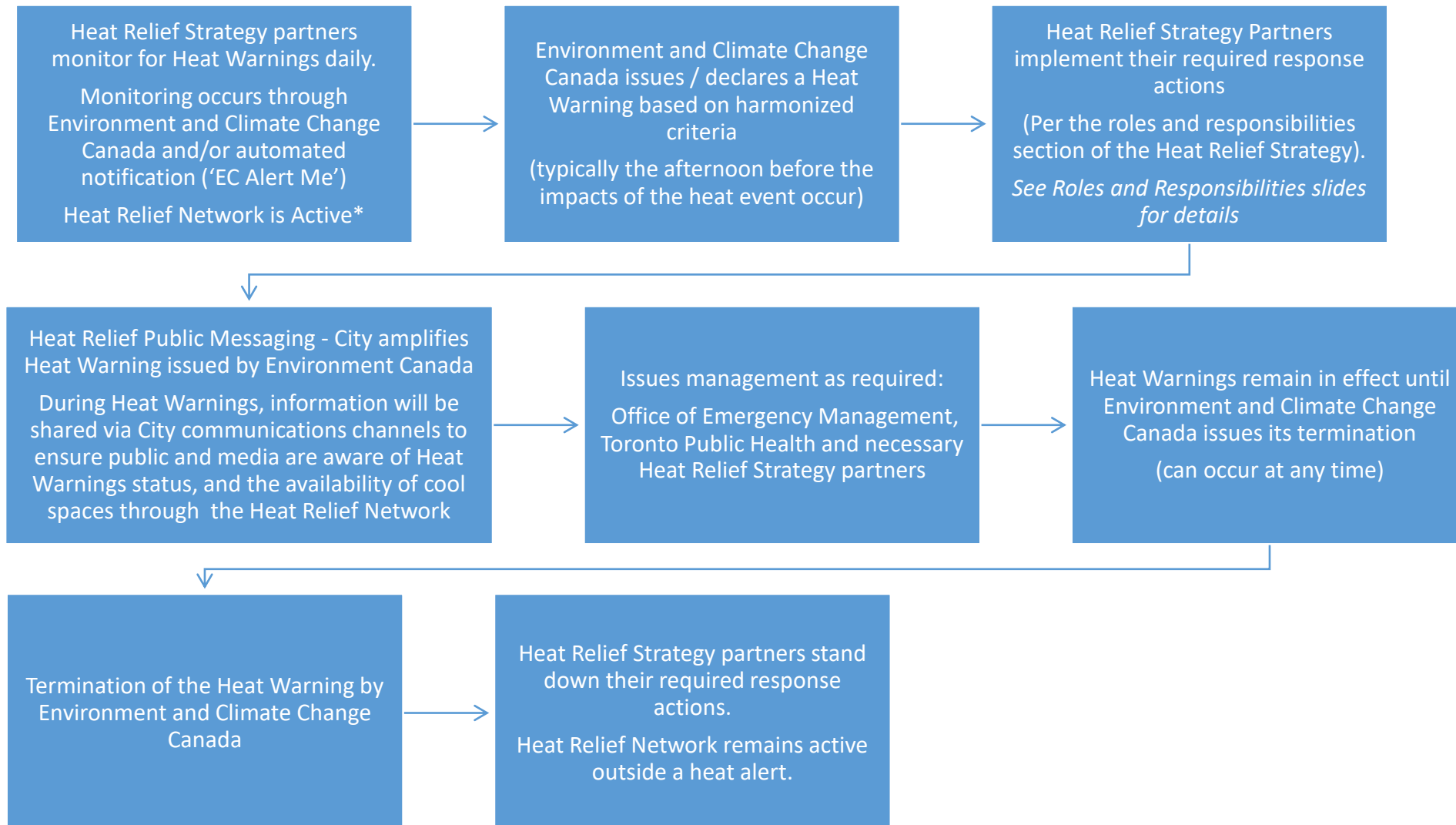


# Heat Relief Strategy Flow Chart

## May 15 – September 30, 2022

## Attachment 1



\*Heat Relief Network continually operates regardless of a Heat Warning

# Heat Relief Strategy Roles and Responsibilities

## May 15 – September 30, 2022

### Toronto Public Health

- Coordinate Heat Relief Network
- Confirm partners to determine participation (i.e., send confirmation letters, send training slides, send signage to be posted)
- Maintain 'Cool Spaces Near You' webpage including ensuring information is up to date (e.g., hours of operation, features, etc.)
- Update Hot Weather webpage & resources and ensure contact information for the public and Councillors is available
- Act as spokespersons for health-related heat impacts

### Office of Emergency Management

- Coordinate and update the approved Heat Relief Strategy (based on partner input) for the 2022 season
- Administer Heat Relief Committee membership and Facilitate Heat Relief Committee meetings as required
- Support TPH in Heat Relief Network, as required

### Strategic Public & Employee Communications

- Share information via City communications channels to ensure public and media are aware of Heat Warnings status, and the availability of cool spaces through the Heat Relief Network. This may include sharing of information via news releases and/or the City's website and social media accounts
- Collaborate with partners to review and update hot weather educational resources (e.g., health impacts, vulnerable populations). This information will continue to be available online, and will be shared via social media throughout the summer season, and especially during Heat Warnings

# Heat Relief Strategy Roles and Responsibilities

## May 15 – September 30, 2022

### Shelter Support & Housing Administration (including Streets to Homes and Community Partners)

- Coordinate with Fred Victor to ensure provision of Street Outreach program during Heat Alerts
- Continue to operate shelters, drop-ins, and 24-hour respite sites that remain open as a critical, essential service response
- Toronto Drop-In Network supports heat relief efforts with clients

### Municipal Licensing & Standards (including Toronto Animal Services and RentSafeTO)

- *Toronto Animal Services*: Develop and disseminate hot weather safety messages for pet owners and attend to sick or injured animals and provide assistance to Toronto Police Service in circumstances in which a domestic animal's life is in imminent danger
- *RentSafe TO*: Ensure that building owners and operators comply with building maintenance standards, including requirements to post on the tenant notification boards the location of an air-conditioned place or other space on the property, accessible to all tenants that can offer relief from heat. Provide name, address / map to the nearest publicly-accessible air-conditioned location (e.g. heat relief network)

### Parks, Forestry & Recreation

- Visit City parks to provide information with telephone numbers and locations of services where people who are homeless can go to cool down
- Maintain facilities being used as cool spaces as part of the Heat Relief Network
- Operate additional sources and extended hours of cooling, including community centres, recreation facilities, swimming pools and splash pads

# Heat Relief Strategy Roles and Responsibilities

## May 15 – September 30, 2022

### Corporate Real Estate Management (including Corporate Security and Facilities Management)

- Maintain City of Toronto facilities listed as cool spaces including building access and custodial services
- Provide City of Toronto facilities acting as cool spaces with security staff as required
- Provide City of Toronto facilities acting as cool spaces with security staff as required

### Toronto Paramedic Services

- Coordinate with Public Health to provide heat relief support to higher risk areas in the City
- Report critical incidents (death or transfer of an individual to hospital believed to be heat-related where the environmental conditions observed by the paramedic indicate possible excessive heat exposure) to Public Health for investigation

### Other City Divisions /Agencies share communications, resources and information to stakeholders

- Social Development, Finance & Administration
- Seniors Services & Long-Term Care
- Toronto Employment & Social Services
- 311 Toronto
- Toronto Public Library (Maintain facilities as cool spaces as part of the Heat Relief Network)