
Mark Grimes
Toronto City Councillor
Ward 3, Etobicoke-Lakeshore



Toronto City Hall
100 Queen Street West, Suite C48
Toronto, Ontario M5H 2N2

Date: January 26, 2022
To: Board of Governors of Exhibition Place
From: Councillor Mark Grimes
Subject: Recognition of Staff at Exhibition Place

SUMMARY:

Exhibition Place employee(s) recognized by the Board for recent outstanding accomplishment:

1. 2021 United Way City of Toronto Campaign

Each year in an effort to build a better city, the City of Toronto Public Service Staff, along with all Agencies, Boards, and Commissions participate in the annual city wide fundraising program in support of United Way Toronto & York Regions.

Ms. Catherine de Nobriga is recognized for her dedication and hard work managing the 2021 United Way City of Toronto Campaign for Exhibition Place during the COVID-19 pandemic.

This year, Exhibition Place raised a grand total of \$2,482.25 for United Way City of Toronto Campaign. In 2021 we focused our efforts on the events that have been successful in the past, The Ghost Walks, Old Technology Sale, Donations, and the Cash Raffle. Over the last 17 years Exhibition Place have contributed a total of \$92,084.35 to the United Way Toronto & York Region.

2. In light of the continued COVID-19 pandemic and many staff working remotely, we paused both the Employee Recognition Program and the Corporate Social Responsibility Program this year.

The Employee Recognition Program, launched in January 2011, had as its mandate the commitment of Exhibition Place and all our employees to continuous improvement to consistently offer customer service that exceeds expectations, and to treat others as we would like to be treated.

The Corporate Social Responsibility Program commenced in 2014 and provides to each staff member their own report card on their individual everyday use and practices, so that each employee can see and set their personal goals for improvements. The areas focused on are: mode of transportation to work; energy savings in the office; paper consumption; participation in our recognition program; and volunteer participation in various staff committees and community outreach.

We are looking to implement modifications to both programs in the 4th quarter of 2022, which will remove just highlighting a single staff member in both programs at year end (CSR Employee of the Year and the Employee of the Year).

City of Toronto

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We are changing the focus of the Recognition Program to celebrate continuous improvement and customer service excellence for all employees, and the CSR Program focus areas will be reviewed; however we will continue to provide staff with the ability to set personal goals for CSR improvements throughout the calendar year.

RECOMMENDATION:

That the Board of Governors, Exhibition Place:

1. Applaud and extend congratulations to Ms. Catherine de Nobriga for her outstanding efforts on the 2021 United Way City of Toronto Campaign.

Sincerely,

Mark Grimes

Chair, Board of Governors of Exhibition Place
Toronto City Councillor
Ward 3, Etobicoke-Lakeshore