

Security Report for the Year-End 2021

Date: March 22, 2022

To: The Board of Governors of Exhibition Place

From: Don Boyle, Chief Executive Officer

Wards: Ward 10 - Spadina-Fort York

SUMMARY

This report provides a summary of the security trends for 2021 occurring on Exhibition Place property, the severity of these incidents, when the incidents are occurring, and how they correlate to grounds visitation based on a quarter by quarter and a year over year comparison.

RECOMMENDATIONS

The Chief Executive Officer recommends that:

1. The Board receive this report for information.

FINANCIAL IMPACT

There are no financial implications to this report.

DECISION HISTORY

The Exhibition Place 2017 - 2020 Strategic Plan has a Safety and Security Goal to ensure a safe and secure environment for employees, guests, and for our property and assets and as a Strategy to support this goal we will implement a program focused on our guests, property, and assets to reduce claims in all categories.

COMMENTS

The collection of incident statistics is completed by Exhibition Place Security Staff using the Exhibition Place incident reporting system. Other information such as, client event incident statistics received from show managers/tenants and their security providers are included to generate a database that tracks all reported incidents that take place on and around the grounds. It should be noted that while Exhibition Place Security endeavours to collect information on all incidents by either attendance or follow up with event clients and security partners, not all incidents are reported.

In order to understand the impact of the incidents taking place on and around Exhibition Place grounds, incident severity levels were created and assigned to each occurrence to better classify the incident severity. These incidents levels classification is consistent with industry standards.

Incident Severity Levels:

Level 0

An incident that are documented solely for investigation notes for potential future claims, such as unsecured doors and safety issues that can be identified as harmful.

Level 1

An incident involving assisting members of the public, by-law infractions, Provincial Offences Act charges, standard first aid, and/or causing a disturbance.

Level 2

An incident that involves no physical harm but does involve property damage or loss under \$5,000.00, a criminal incident considered to be a summary conviction offence, and/or requires professional medical attention but without transport to hospital.

Level 3

An incident involving bodily harm, damages or losses in excess of \$5,000.00, creates a negative public view, involves assisting an individual in extreme crisis, requiring professional medical attention, and transport to hospital.

Level 4

An incident involving serious bodily harm or death, extensive property damage or loss, initiates the Crisis Communication process, severely affects normal operations, serious life-threatening medical incident, and/or involves a criminal incident considered an indictable offence.

Incidents Statistics: The chart below provides a summary of the severity levels on the grounds by quarter and compares them to the security trends of the previous year (2020-2021).

Table 1 - 2020 Incident Levels by Quarter and Year

Quarter Reported	Level 0	Level 1	Level 2	Level 3	Level 4	Total
First Quarter 2020	648	203	127	13	1	992
Second Quarter 2020	481	267	108	6	0	862
Third Quarter 2020	435	287	77	14	0	813
Fourth Quarter 2020	221	194	83	14	1	513
2020 Total	1,785	951	395	47	2	3,180

Table 2 - 2021 Incident Levels by Quarter and Year

Quarter Reported	Level 0	Level 1	Level 2	Level 3	Level 4	Total
First Quarter 2021	226	170	114	11	1	522
Second Quarter 2021	210	172	112	7	0	501
Third Quarter 2021	139	150	90	16	1	396
Fourth Quarter 2021	139	64	37	13	1	254
2021 Total	714	556	353	47	3	1,673

Exhibition Place Attendance and Related Traffic

Attendance figures are estimated and includes all Board events, tenant events, general public visitation, and events being held on neighbouring properties (Fort York, Budweiser Stage, Echo Beach, Ontario Place, and Marilyn Bell Park) that generate traffic across the Exhibition Place grounds.

The information provided below is an estimate and does not represent the exact quantity of guests that were present on site. The exact attendance is difficult to calculate given the multiple entrances to the grounds and integration into the neighbourhood. To improve our level of accuracy when collecting attendance details, we continue to work with the Neighbouring Venues, Transportation Partners, Event Services, and clients to better track the number of visitors that will be on site or use the site to move to another location for each event.

Table 3 - Attendance and Related Traffic 2020 vs 2021

Quarter	2020	2021
First Quarter	394,450	50,000
Second Quarter	68,300	60,000
Third Quarter	105,000	285,000
Fourth Quarter	73,700	305,000
Total	641,450*	700,000

* Traffic based on crowd estimates is included in this total

Emergency Incidents

The following chart shows the Level 3 and Level 4 incidents, which pertains to police, medical, or fire related events that have taken place. Each emergency incident was reported to Exhibition Place Security during the time it was taking place. Tabulated below are all the incidents that required emergency responses and the comparison to the previous year.

Table 4 - Level 3 and Level 4 Incidents

Quarter	Level 3 - 2020	Level 4 - 2020	Level 3 - 2021	Level 4 - 2021
First Quarter	13	1	11	1
Second Quarter	6	0	7	0
Third Quarter	14	0	16	1
Fourth Quarter	14	1	13	1
Total	47	2	47	3

Security Incidents

Security statistics below show the incidents pertaining to Property and People on the Exhibition Place grounds in 2021 by quarter. It also shows the relationship between the number of incidents and the estimated attendance on and or passing through the grounds.

The Senior Management team continues to work with emergency response agencies to address major incidents as they occur.

Quarter	People	Property
First Quarter 2021	156	96
Second Quarter 2021	110	79
Third Quarter 2021	88	88
Fourth Quarter 2021	93	63
Total	447	326

CONTACT

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SIGNATURE

Don Boyle
Chief Executive Officer